

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 31348
 Sent: 9/15/2007 8:46:01 AM
 Message:
 WEB ID: 31348 AT:09-15-2007 at 08:45 AM

07-0478-GA-UNC

TYPE: complaint

NAME: Mr. N.R. Harnegie

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7142 Big Creek Parkway
- Middleburg Hts , Ohio 44130-4956
- USA

PHONE INFORMATION:

- Home: (216) 362-0892
- Alternative: (216) 362-0892
- Fax: (no fax number provided?)

E-MAIL: norb8@sbcglobal.net

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Norbert R Harnegie
- Service address: 7142 Big Creek Pkwy
- Service phone: 216-362-0892
- Account Number: 00125553653138058

COMPLAINT DESCRIPTION:

Recent Cleveland Plain Dealer article indicates that Columbia Gas was requesting additional monthly fee's from their customers to cover the problem of gas line failure(outside connections), Though this is worth considering, I must indicate.....Many of us have been paying an annual fee for this service (though to Columbia Svc partners, Columbia's "sister Company"), further the PUCO "claims" no jurisdiction over Columbia Svc Partners. If the decision is made to allow Columbia Gas to pass on inspection / repair costs, I believe it only fair to have ALL my previous fees (with interest)....."cheerfully" refunded as usual.....I appreciate your consideration

N.R. Harnegie

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 Technician Amr Date Processed 9/25/07

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2007 SEP 25 AM 9:02

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