

NC

FILE

07-1057-TP-CSS



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 SEP 24 PM 2:15

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Colin Russell, and
Hear Ear Hearing Aids, Inc.
Hear Ear Hearing Aid Center, Inc.

Formal Complaint Form

Customer Name

3718 Lincoln Way East

Customer Address

Mishawaka, IN 46544

City

State Zip

Against

AT&T Ohio
c/o Atty. Caroline Gentry
Suite 1600
One South Main Street
Dayton, Oh 45402

41947226697485

Account Number

3030 West Sylvania Ave.

Customer Service Address (if different from above)

Toledo, OH

43613-4147

City

State Zip

Utility Company Name

Please describe your complaint. (Attach additional sheets if necessary)

***** SEE DETAILS IN ATTACHMENT "A".

Herbert Creech, Esq., 0005198
200 Jamestown Circle - F
Dayton, Oh 45458
1 937 434 6227

Signature

Telephone Number

The Public Utilities Commission of Ohio
Ted Strickland, Governor • Alan R. Schriber, Chairman
Commissioners: Ronda Hartman Fergus, Judy A. Jones, Valerie A. Lemmie, Donald L. Mason
180 E. Broad Street, Columbus, Ohio 43215-3793 • An Equal Opportunity Employer and Service Provider

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician 5 Date Processed 9/24/07

ATTACHMENT 'A'

In early December 2004, complainants, acting through the person of Colin Russell arranged with the defendant to place a listing in its white pages for an entity called 'Kenwood Hearing Aids'.

Later, complainants discovered business reasons for not acquiring such a listing and on December 22, 2004 requested of defendant that the entity above mentioned and any telephone number therefore not be listed in those white pages.

Defendant agreed to the request made in paragraph two and sent confirmation notices to the complainants.

Nonetheless, defendant published the name of the entity in paragraph two hereof and a telephone number therefore in its white pages for business throughout the years 2005-2007 which caused several forms of great financial loss to complainants.

Thus, complainants demand PUCO hold a hearing to establish the wrong done them by defendant and to award them three times the financial damages they prove to be caused them by defendant.