



September 21, 2007

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Renee Jenkins
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: Tariff Revisions
Birch Telecom of the Great Lakes, P.U.C.O No. 1
Case No. 07-1040-TP-ATW
TRF# 90-9134-TP-TRF

Dear Ms. Jenkins:

Enclosed for filing is three (3) copies of the revised tariff sheets for Birch Telecom of the Great Lakes, Inc.'s Local Exchange Service Tariff (P.U.C.O No. 1).

In addition to the copies are the following:

Exhibit A – Original tariff sheets
Exhibit B – Revised tariff sheets
Exhibit C – Located on the cover of Exhibit B is an explanation of the changes to each page

With this filing, Birch Telecom of the Great Lakes, Inc. intends to withdraw several products, change feature names consistent with our billing and add dispute resolution text. This filing does not require an Exhibit D, at this time Birch does not have any customers to notify of any the changes.

We request an effective date of October 22, 2007.

Please call me if there are any questions associated with this filing, I can be reached at 816-300-1677.

Yours very truly,

Tara Jackson
Sr. Mgr., Regulatory Compliance and Tariffs

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Date Processed 9-24-07

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
 (Effective: 09/19/2007)
 (Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of BIRCH TELECOM OF)
 THE GREAT LAKES, INC.)
 to WITHDRAW SERVICES, FEATURES AND CHANGE)
TEXT IN TARIFF P.U.C.O NO.1)

TRF Docket No. 90-9134-TP-TRF

Case No. 07 - 1040 - **TP** - ATW

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) BIRCH TELECOM OF THE GREAT LAKES, INC.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 2300 MAIN ST. SUITE 600 KANSAS CITY, MO. 64108

Company Web Address www.birch.com

Regulatory Contact Person(s) Tara Jackson

Phone 816-300-1677

Fax 816-300-3350

Regulatory Contact Person's Email Address tjackson@birch.com

Contact Person for Annual Report Angela Hoke

Phone 816-300-1049

Address (if different from above) _____

Consumer Contact Information Tara Jackson

Phone 816-300-1677

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area,	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input checked="" type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input checked="" type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

All Section I applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s).

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section II – Carrier to Carrier (Pursuant to 95-845-TP-COI), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG (Auto 90 day)	<input type="checkbox"/> NAG (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB (Non-Auto)	<input type="checkbox"/> ARB (Non-Auto)		
Introduce or change c-t-c service tariffs,		<input type="checkbox"/> ATA (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC (Non-Auto)	<input type="checkbox"/> UNC (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC (Non-Auto)	<input type="checkbox"/> UNC (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	

Other* (explain) _____

**NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.*

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Birch Telecom of the Great Lakes, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) September 21, 2007 at (Location) 2300 Main St. Suite 600 Kansas City, MO 64108

*(Signature and Title) 


(Date) 9/21/07

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Christopher J. Bunce

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) 

(Date) September 21, 2007

.....
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A of Attachments
Case No. 07-1040-TP-ATW

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Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

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Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Trace – Enables a Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer can contact the Company via the telephone number provided in the Call Trace announcement. At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Telephone Company, not the customer, will perform the entire call trace function.

(AT)

(MT) Call Transfer definition moved to Sheet No. 7.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

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Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

(MT)

Call Transfer Disconnect – Enables business customers to add on another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is, therefore, not available to customers subscribing to an optional flat-rate local, toll or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of the Great Lakes, Inc. unless the context indicates otherwise.

Commission – The Public Utility Commission of Ohio, unless the context indicates otherwise.

Conference Telephone Service – The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.6 of this Tariff.

CPE – Customer Provided Equipment.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Account – A customer’s record relating to the service or equipment billed to a single telephone number. Service may be all on one premises or extended to other premises as long as it is part of the main telephone system and billed to the main telephone number.

Customer Alerting Enablement – Allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Direct Inward Dialing (DID) – Allows an incoming call to reach a station line without attendance assistance.

Direct Outward Dialing (DOD) – A service attribute that routes outgoing calls directly to the exchange network without attendant assistance.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Ohio Bell Telephone Company a/k/a Ameritech Ohio (hereinafter "Ameritech Ohio") White Pages directory of information relative to the customers' telephone numbers ("the Directory"), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Night Number Terminal Service – Allows callers to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the central office to either a telephone number or a terminal working at the end user's location.

Nonlisted Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Nonpublished Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service.

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

Residence Bold or Script Listings – Special print styles (bold or script) available for listings in the residence Directory.

Residence Family Space Listings – Allows the Customer to have first names or nicknames of family members placed within a customized space outlines with a bold box.

Residence Custom Extra Line Listing – A customized extra line(s) associated with the end user's alphabetical residential listing which allows the end user to further describe himself or herself. Subject to approval by the Company, one to eight lines of descriptive information may be placed between the end user's name and address in their directory listings.

Residence Logo Listing – Allows an end user to choose a logo from a pre-selected menu of approved logos, which will appear with the end user's listing in the Directory. The entire listing will be enclosed within a box with the logo itself appearing in a space below the listed name and above the listed address.

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Intercept Referral Service-Basic – Used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with information such as a new telephone number and/or name and/or address. This service is provided to residential customers for a minimum of 30 days, while capacity on facilities exists.

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line customers to set up internal communications (intercom) between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing customers at existing locations.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

LATA – Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Multi-Directory Numbers – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Night Number Service – Allows calls to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the Central Office to either a telephone number of a terminal working at the end user's location. Night numbers associated with a terminal will not hunt.

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

Semi-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line/trunks at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll Restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

Two-Point Service, Person-to-Person – That service where the person originating the call specifies to the Company operator a particular person, department or office to be reached.

Two-Point Service, Station-to-Station – That service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.5 Payment and Charges for Service (continued)

- F. Billing information provided to each customer on a monthly basis shall include but not be limited to:
1. The number of access lines for which charges are stated.
 2. Each applicable telephone number and/or account number.
 3. The beginning or ending dates of the billing period.
 4. The date the bill becomes delinquent if not paid on time.
 5. The unpaid balance (if any).
 6. The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
 7. An itemization of the amount due for taxes, franchise fees, 911 surcharges, universal service fund charge, local number portability charge, end user common line charges, primary interexchange carrier charges and other surcharges as may be necessary and appropriate, including any of the foregoing charges passed through to the Company by Ameritech Ohio.
 8. The total amount due.
 9. If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
 10. A telephone number where inquiries may be made.
 11. If a deposit is held by the company.
 12. Optional services may be billed as a total of all optional services for which a flat monthly charge is made.
 13. Credit for service outages will also be reflected.
- G. During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.
- H. Customers may dispute charges in writing, in person or via telephone message at any time after billing is received by the Customer. Any disputed charges that cannot be resolved between Customer and the Company may be forwarded to the Commission's Consumer Services Division. The Company may back bill Customer's for billing errors at any time after discovery of such error(s).

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits (continued)

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

A. Residential Customers Requirements

No deposit will be required:

1. If it can be verified that the residential applicant has been a customer of any telephone company in Ohio for the same kind of service within the last two (2) years, and is not delinquent in payment of any telephone service account and during the last 12 consecutive months of service did not have more than two occasions in which a bill for telephone service was paid after becoming delinquent, did not present a dishonored check, and never had service disconnected for nonpayment, or
2. If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required. Guaranty contracts shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the guaranteed account to the Guarantor.

B. Business Customers Requirements

If the credit of an applicant for Business Service has not been established satisfactorily to the Company, the applicant may be required to make a deposit.

C. Existing Customers Requirements

Pursuant to OAC 4901:1-17-04, a present customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last 12 billing periods or if the customer has had service disconnected during the last 12 months, has presented a dishonored check or has had significant changes in toll or recurring charges.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

Insufficient reasons for denial or disconnection of service:

- A. Nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. The Company shall not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due.
- B. Residential service will not be disconnected for failure to pay a bill for a business service.
- C. Business service will not be disconnected for failure to pay a bill for a residential service.
- D. Service will not be withheld from a customer whose name was fraudulently used to obtain service at another location without the end user's permission or knowledge.
- E. The Company shall not deny service to a customer for nonpayment of an amount past due for more than three (3) years, if the company cannot substantiate the charges with a copy of the customer's bill.
- F. Service shall not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to the Company, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
- G. The Company shall not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of Ohio.
- H. Local exchange service shall not be denied or terminated for nonpayment of non-regulated services or disputed charges.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.12 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for ninety (90) days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

2.13 Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

Issue Date: July 26, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service

A. Business (1)(2)

<u>Description</u>	<u>Rate Group A</u>	
	<u>Min.</u>	<u>Max.</u>
Flat Rate 1-Party	\$10.00	\$60.00
Flat Rate Trunk	\$10.00	\$60.00

B. Residence(1)(2)

<u>Description</u>	<u>Rate Group A</u>	
	<u>Min.</u>	<u>Max.</u>
Flat Rate 1-Party	\$10.00	\$60.00
Flat Rate Trunk	\$10.00	\$60.00

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) The rates for main service include Touch-Tone and Series Completion Hunting.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Service and Equipment Charges

1. Service Charges (Residence and Businesses)

	<u>Minimum Service Charge</u>	<u>Maximum Service Charge</u>
1. Charge to install main service access line, per access line (1)	\$10.00	\$80.00
2. Charge to change telephone number per access line	1.00	30.00
3. Charge to change or rearrange group billing on existing service, per occasion	1.00	30.00
4. Charge to change to or from Optional Extended Area Service, per access line	1.00	30.00
5. Charge to establish or rearrange hunting sequence, per access line	1.00	30.00
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line	1.00	30.00
7. Charge to change Directory Listing	1.00	30.00
8. Charge to change class of service, per access line	1.00	30.00
- Residence to Business		
- Business to Residence		

(1) In addition, apply a nonrecurring charge when a customer has not subscribed to Touch-tone Service previously from the Company:

<u>Minimum</u>	<u>Maximum</u>
\$1.00	\$12.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.4 Hunting Line Services

A. Rates and Charges

<u>Business Line and Trunk</u>	<u>Monthly Rates</u>	
	<u>Minimum</u>	<u>Maximum</u>
1. Circle Hunting, per access line	\$.50	\$10.00
2. Preferential Hunting, per access line(2)	.50	10.00

<u>Residence Line and Trunk</u>	<u>Monthly Rates</u>	
	<u>Minimum</u>	<u>Maximum</u>
1. Circle Hunting, per access line	\$.50	\$10.00
2. Preferential Hunting, per access line(2)	.50	10.00

(1) Rates apply per line equipped with a preferential list.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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4. SERVICES (continued)

4.2 General Exchange Services

4.2.2 Rates & Charges—Calling Features

A. Per Line and Trunk

	Business Monthly		Residence Monthly		Non-Recurring	
	<u>Rates</u>		<u>Rates</u>		<u>Installation Charge</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Auto Redial	\$1.00	10.00	\$1.00	10.00	\$5.00	20.00
Call Blocker	1.00	10.00	1.00	10.00	5.00	20.00
Call Forwarding	1.00	10.00	1.00	10.00	5.00	20.00
Call Forwarding Busy Line/No Answer	1.00	10.00	1.00	10.00	5.00	20.00
Caller ID (2)	1.00	10.00	1.00	10.00	5.00	20.00
Call Return	1.00	10.00	1.00	10.00	5.00	20.00
Call Transfer Disconnect	4.00	20.00	4.00	20.00	5.00	20.00
Call Waiting /Cancel Call Waiting(1)	1.00	20.00	1.00	10.00	5.00	20.00
Call Waiting Caller ID	4.00	20.00	4.00	20.00	5.00	20.00
Call Waiting Caller ID Options	4.00	20.00	4.00	20.00	5.00	20.00
Three-way Calling	1.00	10.00	1.00	10.00	5.00	20.00
Multi-Distinctive Ringing						
- 1st Dependent DN	1.00	10.00	1.00	10.00	5.00	20.00
- 2nd Dependent DN	0.10	10.00	0.10	10.00	5.00	20.00
Priority Call	1.00	10.00	1.00	10.00	5.00	20.00
Remote Access to Call Forwarding	1.00	10.00	1.00	10.00	5.00	20.00
Speed Calling 30	1.00	10.00	1.00	10.00	5.00	20.00
Selective Call Forwarding	1.00	10.00	1.00	10.00	5.00	20.00
Simultaneous Call Forwarding (3)(4)	1.00	10.00	1.00	10.00	5.00	20.00

See Sheet No. 42 for footnotes.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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4. SERVICES (continued)

4.2 General Exchange Services (continued)

Footnotes—Business and Residence Rates & Charges—Calling Features

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) **Caller ID with Name and Number**—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line/trunk arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line/trunk (non-hunting) used to establish connection.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.3 A. Birch Basic Business Line and Trunk

Birch Basic Business Line and Trunk is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>			
	<u>Rate Group A</u>		<u>Non-Recurring Installation Charge(1)</u>	
	Min.	Max.	Min.	Max.
One Flat Rate 1-Party Line	\$10.00	\$60.00	\$20.00	\$80.00
One Flat Rate Trunk	\$10.00	\$60.00	\$20.00	\$80.00
One Direct Inward Dialing (DID)				
Flat Rate Trunk (2)(3)(4)	\$10.00	\$80.00	\$20.00	\$80.00

B. Birch Basic Residence Line and Trunk

Birch Basic Residence Line and Trunk is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>			
	<u>Rate Group A</u>		<u>Non-Recurring Installation Charge(1)</u>	
	Min.	Max.	Min.	Max.
One Flat Rate 1-Party Line	\$10.00	\$60.00	\$20.00	\$80.00
One Flat Rate Trunk	\$10.00	\$60.00	\$20.00	\$80.00
One Direct Inward Dialing (DID)				
Flat Rate Trunk (2)(3)	\$20.00	\$80.00	\$20.00	\$80.00

- (1) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) The rates for this service do not include a telephone instrument.
- (3) This service offering is subject to the availability of necessary facilities.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
• Speed Calling 30	\$1.00	\$10.00	\$4.00	\$20.00
• Call Forwarding -Variable	1.00	10.00	4.00	20.00
• Call Forwarding – Busy/Don't Answer	1.00	10.00	4.00	20.00
• Selective Call Forwarding	1.00	10.00	4.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	4.00	20.00
• Three-Way Calling	1.00	10.00	4.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	10.00	4.00	20.00
• Call Waiting ID	4.00	15.00	4.00	20.00
• Call Waiting Options	4.00	15.00	4.00	20.00
• Call Return	1.00	10.00	4.00	20.00
• Auto Redial	1.00	10.00	4.00	20.00
• Priority Call	1.00	10.00	4.00	20.00
• Call Blocker	1.00	10.00	4.00	20.00
• Caller ID on Call Waiting	5.00	15.00	4.00	20.00
• Multi-Directory Numbers			4.00	20.00
- 1st Dependent DN	1.00	10.00		
- 2nd Dependent DN	0.10	10.00		

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.5 Birch Bells Business Features Package

Birch Bells Business Features Package is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	Min.	Max.
Any three features from the Bells Feature List below.	\$.50	25.00

Any of the following calling features may be added to the Birch Bells Business Features Package. The following rates apply only when these calling features are added to the Birch Bells Business Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>	
	Min.	Max.	Min.	Max.
• Speed Calling 30	\$1.00	\$10.00	\$4.00	20.00
• Call Forwarding Variable	1.00	10.00	4.00	20.00
• Call Forwarding Busy and/or Don't Answer	1.00	10.00	4.00	20.00
• Caller ID – Name and Number	1.00	10.00	4.00	20.00
• Three-Way Calling	1.00	10.00	4.00	20.00
• Selective Call Forwarding	1.00	10.00	4.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	4.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	10.00	4.00	20.00
• Call Return	1.00	10.00	4.00	20.00
• Auto Redial	1.00	10.00	4.00	20.00
• Priority Call	1.00	10.00	4.00	20.00
• Call Blocker	1.00	10.00	4.00	20.00
• Multi-Directory Numbers			4.00	20.00
- 1st Dependent DN	1.00	10.00		
- 2nd Dependent DN	0.10	10.00		

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.6 Birch Bells & Whistles Business Features Package

Birch Bells & Whistles Business Features Package is available within Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	Min	Max.
Any seven features from the Bells and Whistles Feature List	\$1.00	\$25.00

Any of the following calling features may be added to the Birch Bells & Whistles Business Features Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells & Whistles Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>	
	Min.	Max.	Min.	Max.
• Call Forwarding Variable	\$1.00	10.00	\$4.00	20.00
• Call Forwarding Busy and/or Don't Answer	1.00	10.00	4.00	20.00
• Caller ID – Name and Number	1.00	10.00	4.00	20.00
• Three-Way Calling	1.00	10.00	4.00	20.00
• Speed Calling 30	1.00	10.00	4.00	20.00
• Selective Call Forwarding	1.00	10.00	4.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	4.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	10.00	4.00	20.00
• Call Waiting ID	4.00	20.00	4.00	20.00
• Call Waiting Options	4.00	20.00	4.00	20.00
• Call Return	1.00	10.00	4.00	20.00
• Auto Redial	1.00	10.00	4.00	20.00
• Priority Call	1.00	10.00	4.00	20.00
• Call Blocker	1.00	10.00	4.00	20.00
• Simultaneous Call Forwarding	1.00	10.00	4.00	20.00
• Multi-Directory Numbers			4.00	20.00
- 1st Dependent DN	1.00	10.00		
- 2nd Dependent DN	0.10	10.00		
• Call Transfer Disconnect	4.00	20.00	4.00	20.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.7 Birch Basic Residence Line - Feature List

Any of the following calling features may be added to the Birch Basic Residence Line. The following rates apply only when these calling features are added to the Birch Basic Residence Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>	
	Min.	Max.	Min.	Max.
• Speed Calling 30	\$1.00	10.00	\$4.00	20.00
• Call Forwarding -Variable	1.00	10.00	4.00	20.00
• Call Forwarding – Busy/Don't Answer	1.00	10.00	4.00	20.00
• Selective Call Forwarding	1.00	10.00	4.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	4.00	20.00
• Three-Way Calling	1.00	10.00	4.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	15.00	4.00	20.00
• Call Waiting ID	4.00	20.00	4.00	20.00
• Call Waiting Options	4.00	20.00	4.00	20.00
• Call Return	1.00	10.00	4.00	20.00
• Auto Redial	1.00	10.00	4.00	20.00
• Priority Call	1.00	10.00	4.00	20.00
• Call Blocker	1.00	10.00	4.00	20.00
• Caller ID on Call Waiting	4.00	20.00	4.00	20.00
• Multi-Directory Numbers			4.00	20.00
- 1st Dependent DN	1.00	15.00		
- 2nd Dependent DN	0.10	1.00		

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 Birch Bells Residence Features Package

Birch Bells Residence Features Package is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	Min.	Max.
Any three features from the Bells Feature List below.	\$.50	25.00

Any of the following calling features may be added to the Birch Bells Residence Features Package. The following rates apply only when these calling features are added to the Birch Bells Residence Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>
	Min.	Max.	
• Speed Calling 30	\$1.00	10.00	\$20.00
• Call Forwarding Variable	1.00	10.00	20.00
• Call Forwarding Busy and/or Don't Answer	1.00	10.00	20.00
• Caller ID – Name and Number	1.00	10.00	20.00
• Three-Way Calling	1.00	10.00	20.00
• Selective Call Forwarding	1.00	10.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	10.00	20.00
• Call Return	1.00	10.00	20.00
• Auto Redial	1.00	10.00	20.00
• Priority Call	1.00	10.00	20.00
• Call Blocker	1.00	10.00	20.00
• Multi-Directory Numbers			20.00
– 1st Dependent DN	1.00	15.00	
– 2nd Dependent DN	0.10	10.00	

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 Birch Bells & Whistles Residence Features Package

Birch Bells & Whistles Residence Features Package is available within Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	Min.	Max.
Any seven features from the Bells and Whistles Feature List	\$.50	25.00

Any of the following calling features may be added to the Birch Bells & Whistles Residence Features Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Residence Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells & Whistles Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>	
	Min.	Max.	Min.	Max.
• Call Forwarding Variable	\$1.00	\$10.00	\$4.00	\$ 20.00
• Call Forwarding Busy and/or Don't Answer	1.00	10.00	\$4.00	20.00
• Caller ID – Name and Number	1.00	15.00	\$4.00	20.00
• Three-Way Calling	1.00	10.00	\$4.00	20.00
• Speed Calling 30	1.00	10.00	\$4.00	20.00
• Selective Call Forwarding	1.00	10.00	\$4.00	20.00
• Remote Access to Call Forwarding	1.00	10.00	\$4.00	20.00
• Call Waiting/Cancel Call Waiting	1.00	10.00	\$4.00	20.00
• Call Waiting ID	4.00	20.00	\$4.00	20.00
• Call Waiting Options	4.00	20.00	\$4.00	20.00
• Call Return	1.00	10.00	\$4.00	20.00
• Auto Redial	1.00	10.00	\$4.00	20.00
• Priority Call	1.00	10.00	\$4.00	20.00
• Call Blocker	1.00	10.00	\$4.00	20.00
• Simultaneous Call Forwarding	1.00	10.00	\$4.00	20.00
• Multi-Directory Numbers			\$4.00	20.00
– 1st Dependent DN	1.00	10.00		
– 2nd Dependent DN	0.10	10.00		
• Call Transfer Disconnect	4.00	20.00	\$4.00	20.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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4. SERVICES (continued)

4.4 Directory Services

4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month. The Company will provide each Customer with a copy of a single comprehensive printed directory, on an annual basis, free of charge.

In the absence of gross negligence or willful misconduct, no liability for damage arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

(AT)

The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line or Birch line or trunk.

(AT)

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

(RT)

1. Dual Name Listings

(RT)

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

B. Regular Extra Listings

(RT)

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.1 Directory Listings (continued)

(RT)

C. Special Types of Extra Listings

1. Alternate Listings

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
	Max.	Max.	
Residence Nonpublished Exchange Service, each nonpublished telephone number	\$5.00	\$25.00	(RT)
Business Nonpublished Exchange Service, each nonpublished telephone number	\$5.00	\$25.00	(RT)

E Nonlisted Service

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is:

<u>Minimum</u>	<u>Maximum</u>
\$0.20	\$2.00

2. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is:

<u>Minimum</u>	<u>Maximum</u>
\$0.20	\$2.00

4.4.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	<u>Rate</u>	
	Min.	Max.
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$.10	\$2.00
- Collect	\$.50	5.00
- Bill to Third Number	\$.50	5.00
<u>Semi-Automated DACC</u>		
- Sent-Paid	.50	5.00
- Collect	.50	5.00
- Bill to Third Number	.50	5.00
<u>Person-to-Person</u>	.50	5.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.1 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rate</u>		<u>Installation Charge</u>		<u>Non-Recurring Service Charge</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
Toll Restriction, per Business line equipped	\$5.00	\$30.00	\$.50	\$6.00	\$1.00	\$15.00
Toll Restriction, per Residence line equipped	\$5.00	\$30.00	.50	6.00	1.00	15.00

4.5.2 900 Call Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Nonrecurring Charge</u>	
	Min.	Max.
900 Call Restriction		
Per Business line equipped	\$4.00	\$40.00(1)
Per Residence line equipped	.01	5.00

(1) Not applicable to churches, schools and charitable organizations.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.3 DID Service

A. Rates

	<u>Monthly Rate</u>		<u>Installation Charge</u>		<u>Service Charge</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
Direct Inward Dialing Service to Customer Premises-Located Switching System:						
First 100 Direct Inward Dialing Numbers assigned, minimum charge	\$10.00	\$45.00	\$100.00	\$150.00(1)	\$1.00	\$15.00
Each additional block of 100 Direct Inward Dialing Numbers assigned over the initial block of 100 numbers	\$10.00	\$45.00	\$100.00	\$160.00(1)	\$1.00	\$15.00
First 10 Direct Inward Dialing Numbers assigned	\$1.00	\$10.00	\$50.00	\$175.00(1)	\$1.00	\$15.00
Each additional 10 Direct Inward Dialing Numbers assigned over the initial block of 10 numbers	\$1.00	\$10.00	\$4.00	\$20.00(1)	\$1.00	\$15.00
Direct Inward Dialing Line Termination						
- With Dial Pulse (DP) signaling, per line	\$1.00	\$ 20.00	\$100.00	\$150.00(1)	\$1.00	\$15.00
- With Multi-frequency (MF) signaling, per line	\$1.00	\$ 20.00	\$100.00	\$150.00(1)	\$1.00	\$15.00
- With Dual Tone Multi- frequency (DTMF) signaling, per line	\$1.00	\$ 20.00	\$100.00	\$150.00(1)	\$1.00	\$15.00
Removal of a number from DID number group, per number (2)	\$1.00	\$ 20.00	\$4.00	\$20.00	\$1.00	\$15.00

- (1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.
(2) Offered subject to availability of facilities.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.4 Night Number Terminal Arrangement

A. Rates

	<u>Monthly Rate</u>		<u>Installation and Move Charge</u>		<u>Non-Recurring Service Charge</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
Night Number Terminal Arrangement: Terminals, each	\$1.00	\$10.00	\$0.01	\$15.00	\$1.00	\$15.00

4.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff. Charges for restoration of service will be billed in arrears after restoration.

	<u>Business</u>		<u>Residence</u>	
	Min.	Max.	Min.	Max.
Service and Equipment Charge	\$10.00	\$40.00	\$10.00	\$40.00

The customer will be required to pay all charges past due, prior to the Company restoring service to the Customer.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.6 Intercept Referral Service

A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

<u>Service</u>	<u>If the period of service requested by the customer is:</u>					
	<u>Up to</u>		<u>91 – 180</u>		<u>181 – 365</u>	
	<u>90 Days</u>		<u>Days</u>		<u>Days</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
(a) Residence and Simple Business Customers						
I. Special Intercept Referral Service						
(i) Location Intercept Referral Service	\$10.00	\$75.00	\$50.00	\$160.00	\$100.00	\$200.00
(ii) Multiple Intercept Referral Service						
(1) Fully-Automated	10.00	100.00	90.00	175.00	120.00	200.00
(2) Operator-Handled	50.00	160.00	100.00	280.00	400.00	400.00
(iii) Name Intercept	20.00	75.00	50.00	160.00	100.00	200.00
(b) DID						
I. Basic Intercept Referral Service						
(i) Each number referred individually (per telephone number)	1.00	40.00	20.00	70.00	25.00	90.00
(ii) Block of sequential numbers referred to one message (per block)	75.00	150.00	175.00	300.00	275.00	400.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
 Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.6 Intercept Referral Service (continued)

A. Rates and Charges (continued)

- I. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>					
	<u>Up to</u>		<u>91 – 180</u>		<u>181 – 365</u>	
	<u>90 Days</u>		<u>Days</u>		<u>Days</u>	
	Min.	Max.	Min.	Max.	Min.	Max.

(b) DID (continued)

II. Special Intercept Referral Service

(i) Location Intercept Referral Service

(1) Each number referred individually (per telephone number)	\$ 40.00	100.00	\$ 110.00	175.00	\$ 160.00	260.00
(2) Block of sequential numbers referred to one message (per block)	375.00	625.00	7750.00 1,200.00		1,300.00 1,750.00	

III. Multiple Intercept Referral Service

(i) Fully-Automated

(1) Each number referred individually (per telephone number)	50.00	125.00	140.00	210.00	325.00	310.00
(2) Block of sequential numbers referred to one message (per block)	300.00	700.00	800.00	1250.00	1,300.00	1,750.00

(ii) Operator-Handled

(1) Each number referred individually (per telephone number)	105.00	200.00	200.00	325.00	300.00	500.00
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Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.
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4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.6 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>					
	<u>Up to</u>		<u>91 – 180</u>		<u>181 – 365</u>	
	<u>90 Days</u>		<u>Days</u>		<u>Days</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>

(b) DID (continued)

III. Multiple Intercept Referral Service
(continued)

(iii) Name Intercept Referral Service

(1) Each number referred individually (per telephone number)	\$30.00	110.00	\$100.00	175.00	\$150.00	260.00
(2) Block of sequential numbers referred to one message (per block)	300.00	700.00	800.00	1,200.00	1,300.00	1,750.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST

5.1 Exchange Access Lines

5.1.1 Main Service

A. Business (1)(2)

<u>Description</u>	<u>Rate Group A</u>
Flat Rate 1-Party	\$34.00
Flat Rate Trunk	34.00

B. Residence(1)(2)

<u>Description</u>	<u>Rate Group A</u>
Flat Rate 1-Party	\$34.00
Flat Rate Trunk	34.00

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) The rates for main service include Touch-Tone and Series Completion Hunting.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Birch Telecom of the Great Lakes, Inc.
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5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.1 Main Service (continued)

C. Service and Equipment Charges (Residence and Business)

1. Service Charges

1. Charge to install main service access line, per access line (1)	\$50.00	
2. Charge to change telephone number per access line	10.00	
3. Charge to change or rearrange group billing on existing service, per occasion	10.00	
4. Charge to change to or from Optional Extended Area Service, per access line	10.00	
5. Charge to establish or rearrange hunting sequence, per access line	10.00	
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line	10.00	
7. Charge to change Directory Listing	10.00	
9. Charge to change class of service, per access line		
- Residence to Business	50.00	(CR) (RT)

- (1) In addition, apply a nonrecurring charge of \$6.00 when a customer has not subscribed to Touch-tone Service previously from the Company.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.4 Hunting Line Services

A. Rates and Charges

	Monthly Rates
<u>Business Line and Trunk</u>	
1. Circle Hunting, per access line	\$2.00
2. Preferential Hunting, per access line(2)	2.00
	Monthly Rates
<u>Residence Line and Trunk</u>	
1. Circle Hunting, per access line	\$2.00
2. Preferential Hunting, per access line(2)	2.00

(1) Rates apply per line equipped with a preferential list.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services

5.2.2 Rates & Charges—Calling Features

A. Per Line and Trunk

	Business Monthly <u>Rates</u>	Residence Monthly <u>Rates</u>	Installation <u>Charge</u>
Auto Redial	\$3.00	\$3.00	\$10.00
Call Blocker	3.00	3.00	10.00
Call Forwarding	3.00	3.00	10.00
Call Forwarding Busy Line/No Answer	3.00	3.00	10.00
Caller ID (2)	5.00	5.00	10.00
Call Return	3.00	3.00	10.00
Call Transfer Disconnect	10.00	10.00	10.00
Call Waiting /Cancel Call Waiting(1)	5.00	5.00	10.00
Call Waiting Caller ID	10.00	10.00	10.00
Call Waiting Caller ID Options	12.00	12.00	10.00
Three-way Calling	3.00	3.00	10.00
Multi-Distinctive Ringing			
- 1st Dependent DN	5.00	5.00	10.00
- 2nd Dependent DN	1.00	1.00	10.00
Priority Call	3.00	3.00	10.00
Remote Access to Call Forwarding	3.00	3.00	10.00
Speed Calling 30	3.00	3.00	10.00
Selective Call Forwarding	3.00	3.00	10.00
Simultaneous Call Forwarding (3)(4)	3.00	3.00	10.00

See Sheet No. 70 for footnotes.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

Footnotes—Business and Residence Rates & Charges—Calling Features

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line/trunk arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line/trunk (non-hunting) used to establish connection.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.3 A. Birch Basic Business Line and Trunk

Birch Basic Business Line and Trunk is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	<u>Rate</u>	<u>Installation</u>
	<u>Group A</u>	<u>Charge(1)</u>
One Flat Rate 1-Party Line	\$34.00	\$50.00
One Flat Rate Trunk	\$34.00	\$50.00
One Direct Inward Dialing (DID)		
Flat Rate Trunk (2)(3(4)	\$60.00	\$50.00

B. Birch Basic Residence Line and Trunk

Birch Basic Residence Line and Trunk is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	<u>Rate</u>	<u>Installation</u>
	<u>Group A</u>	<u>Charge(1)</u>
One Flat Rate 1-Party Line	\$34.00	\$50.00
One Flat Rate Trunk	\$34.00	\$50.00
One Direct Inward Dialing (DID)		
Flat Rate Trunk (2)(3(4)	\$60.00	\$50.00

- (4) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (5) The rates for this service do not include a telephone instrument.
- (6) This service offering is subject to the availability of necessary facilities.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding -Variable	3.00	10.00
• Call Forwarding – Busy/Don't Answer	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Three-Way Calling	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting ID	10.00	10.00
• Call Waiting Options	12.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Caller ID on Call Waiting	10.00	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.5 Birch Bells Business Features Package

Birch Bells Business Features Package is available within the Exchange Area as defined in Section 3 of this Tariff.

Monthly Rate

Any three features from the Bells Feature List below. \$7.00

Any of the following calling features may be added to the Birch Bells Business Features Package. The following rates apply only when these calling features are added to the Birch Bells Business Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID – Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.6 Birch Bells & Whistles Business Features Package

Birch Bells & Whistles Business Features Package is available within Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>
Any seven features from the Bells and Whistles Feature List	\$13.00

Any of the following calling features may be added to the Birch Bells & Whistles Business Features Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells & Whistles Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Call Forwarding Variable	\$ 3.00	\$10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID – Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Speed Calling 30	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting ID (4)	10.00	10.00
• Call Waiting Options	12.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Simultaneous Call Forwarding	3.00	10.00
• Multi-Directory Numbers		10.00
– 1st Dependent DN	5.00	
– 2nd Dependent DN	1.00	
• Call Transfer Disconnect	10.00	10.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.7 Birch Basic Residence Line - Feature List

Any of the following calling features may be added to the Birch Basic Residence Line. The following rates apply only when these calling features are added to the Birch Basic Residence Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding - Variable	3.00	10.00
• Call Forwarding - Busy/Don't Answer	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Three-Way Calling	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting ID	10.00	10.00
• Call Waiting Options	12.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Caller ID on Call Waiting	10.00	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.8 Birch Bells Residence Features Package

Birch Bells Residence Features Package is available within the Exchange Area as defined in Section 3 of this Tariff.

Monthly Rate

Any three features from the Bells Feature List below. \$7.00

Any of the following calling features may be added to the Birch Bells Residence Features Package. The following rates apply only when these calling features are added to the Birch Bells Residence Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Bells Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID – Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

5.2.9 Birch Bells & Whistles Residence Features Package

Birch Bells & Whistles Residence Features Package is available within Exchange Area as defined in Section 3 of this Tariff.

Monthly Rate

Any seven features from the Bells and Whistles Feature List \$13.00

Any of the following calling features may be added to the Birch Bells & Whistles Residence Features Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Residence Features Package. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

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Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.9 Birch Bells & Whistles Residence Features Package (continued)

<u>Birch Bells & Whistles Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Call Forwarding Variable	\$ 3.00	\$10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID – Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Speed Calling 30	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting ID (4)	10.00	10.00
• Call Waiting Options	12.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Simultaneous Call Forwarding	3.00	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	
• Call Transfer Disconnect	10.00	10.00

5.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1 Directory Listings (continued)

1. Dual Name Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	(AT)
Dual Name Listing – Business	\$3.00	\$18.00	(NR)
Dual Name Listing – Residence	3.00	18.00	(NR)

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>
Access Service Business Listing, each	\$1.75	\$18.00
Access Service Residence Listing, each	1.75	18.00

B. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	(NR)
Business extra listings, each	\$3.00	\$18.00	(NR)
Residence extra listings, each	3.00	18.00	(NR)

C. Special Types of Extra Listings

1. Alternate Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	(NR)
Business alternate listings, each	\$3.00	\$18.00	(NR)
Residence alternate listings, each	3.00	18.00	(NR)

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

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*Currently being waived

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1 Directory Listings (continued)

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Residence Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00	
Business Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00	(NR) (NR)(AT)

E Nonlisted Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Residence Nonlisted Service, each			
Primary	\$2.20	\$18.00	(NR)
Additional	2.20	18.00	(NR)
Business Nonlisted Service, each	2.20	18.00	(NR)(AT)

5.4.2 Directory Assistance Service

A. Rates

- Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$.60.
-
- Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$.60.

Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
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5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.4 National Listing Service (continued)

C. Rates

Charge Per Listing Request

Sent Paid Request	\$0.95
Alternately Billed Requests	1.10

5.5 Miscellaneous Services

5.5.1 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Installation Charge</u>	<u>Non-Recurring Service Charge</u>	
Toll Restriction, per Business line equipped	\$20.00	\$2.00	\$6.75	(NR)
Toll Restriction, per Residence line equipped	18.00	2.00	6.75	

5.5.2 900 Call Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Non-Recurring Service Charge</u>	
900 Call Restriction Business and Residence (2) Per Business line equipped	\$10.00(1)	(NR)
Per Residence line equipped	\$1.00*	(NR)

- (1) Not applicable to churches, schools and charitable organizations.
- (2) Nonrecurring charges will be waived for residence and business customers when the establishment of service is initially requested for local exchange access service, or provided on the same service order as the establishment of new local exchange access service, or when a customer who currently has the 900 Call Restriction requests the transfer of service and re-establishments of 900 Call Restriction on the same service order. (AT)

Issue Date: August 6, 2007

Effective Date: August 8, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services

5.5.3 DID Service

A. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Non-Recurring Service Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching System:			
First 100 Direct Inward Dialing Numbers assigned, minimum charge	\$25.00	\$125.00(1)	\$6.75
Each additional block of 100 Direct Inward Dialing Numbers assigned over the initial block of 100 numbers	25.00	125.00(1)	6.75
First 10 Direct Inward Dialing Numbers assigned	4.00	100.00(1)	6.75
Each additional 10 Direct Inward Dialing Numbers assigned over the initial block of 10 numbers	4.00	10.00(1)	6.75
Direct Inward Dialing Line Termination			
- With Dial Pulse (DP) signaling, per line	(3)	--	6.75
- With Multi-frequency (MF) signaling, per line	(3)	--	6.75
- With Dual Tone Multi-frequency (DTMF) signaling, per line	(3)	--	6.75
Removal of a number from DID number group, per number (2)	--	10.00	6.75

(1) The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.

(2) Offered subject to availability of facilities.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.4 Night Number Terminal Arrangement

B. Rates

	<u>Monthly Rate</u>	<u>Installation and Move Charge</u>	<u>Non-Recurring Service Charge</u>
Night Number Terminal Arrangement: Terminals, each	\$3.00	\$1.00	\$6.75

5.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Business</u>	<u>Residence</u>
Service and Equipment Charge	\$22.50	\$21.75

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

5.5.6 Intercept Referral Service

A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

*Currently being waived.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.6 Intercept Referral Service (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.6 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(b) DID (continued)			
II. Special Intercept Referral Service			
(i) Location Intercept Referral Service			
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
III. Multiple Intercept Referral Service			
(i) Fully-Automated			
(1) Each number referred individually (per telephone number)	86.00	172.00	258.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
(ii) Operator-Handled			
(1) Each number referred individually (per telephone number)	128.00	256.00	384.00

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.6 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

If the period of service requested by the customer is:

<u>Service</u>	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
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(b) DID (continued)

III. Multiple Intercept Referral Service
(continued)

(iii) Name Intercept Referral Service

(1)	Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2)	Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

5.6 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

Issue Date: June 27, 2007

Effective Date: July 27, 2007

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Exhibit B – Revised Sheets
Exhibit C – Explanation of Changes
Case No. 07-1040-TP-ATW

Sheets:

3	2nd Revised	Remove text in Index; Trunk, Residence, DID, Intercept Referral
4	1st Revised	Remove text in Index; Night Number Terminal Arrangement
6	2nd Revised	Change feature names according to what our invoices will say
7	2nd Revised	Change feature names according to what our invoices will say, remove feature definitions for features not offered
8	1st Revised	Remove feature definitions; not offered
9	1st Revised	Remove feature definitions; not offered
10	1st Revised	Remove feature definitions; not offered
12	1st Revised	Remove feature definitions; not offered
13	1st Revised	Remove feature definitions; not offered
14	1st Revised	Remove feature definitions; not offered
15	1st Revised	Remove feature definitions; not offered
25	1st Revised	Remove 2.6.5G; residential information
27	1st Revised	Remove 2.6.6A; residential information
32	1st Revised	Remove 2.7.4B and 2.7.4C; residential information
35	1st Revised	Add section 2.14; Dispute Resolution
35.1	Original	Section 2.14 continued; Dispute Resolution
42.2	1st Revised	Remove pricing and text for “trunk”
43	1st Revised	Remove 4.1.1C1.8; remove business to residence text and pricing
45	1st Revised	Remove pricing and text for trunk and residence
46	1st Revised	Change feature names, changed order, removed features not offered
47	1st Revised	Removed text referencing trunks, residence and features not offered
48	1st Revised	Removed text and pricing for DID, trunks and residence
49	1st Revised	Change feature names, removed features not offered
50	1st Revised	Removed section 4.2.5; business feature package
51	1st Revised	Removed section 4.2.6; business feature package
52	1st Revised	Removed section 4.2.7; residential feature package
53	1st Revised	Removed section 4.2.8; residential feature package
54	1st Revised	Removed section 4.2.9; residential feature package
56	2nd Revised	Removed text referencing residence/residential
57	2nd Revised	Removed text and pricing 4.4.1D; residential
58	1st Revised	Removed residential pricing, increased business maximum business DA
60	1st Revised	Removed text and pricing 4.5.1 and 4.5.2; residential
61	1st Revised	Removed section 4.5.3; DID Service
62	1st Revised	Removed section 4.5.3; Night Number Terminal Arrangement
63	1st Revised	Removed section 4.5.6; Intercept Referral Service
64	1st Revised	Removed section 4.5.6; Intercept Referral Service
65	1st Revised	Removed section 4.5.6; Intercept Referral Service
67	1st Revised	Removed text and pricing; residential and trunk
68	2nd Revised	Removed text and pricing; residential to business, residential from 5.1.1C
70	1st Revised	Removed text and pricing; residential and trunk
71	1st Revised	Removed text and pricing for residential and changed feature names
72	1st Revised	Removed text; residential, trunks and features not offered
73	1st Revised	Removed text and pricing; trunk and DID
74	1st Revised	Changed feature names according to what our invoices will say and removed

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		features not offered
75	1st Revised	Removed section 5.2.5; pricing for business feature package
76	1st Revised	Removed section 5.2.6; pricing for business feature package
77	1st Revised	Removed section 5.2.7; pricing for residential feature package
78	1st Revised	Removed section 5.2.8; pricing for residential feature package
79	1st Revised	Removed section 5.2.9; pricing for residential feature package
81	1st Revised	Removed text and pricing; residential
82	1st Revised	Removed text and pricing; residential
84	1st Revised	Removed text and pricing; residential and trunk
85	1st Revised	Removed section 5.5.3; DID Services
86	1st Revised	Removed section 5.5.4 and 5.5.6; Night Number Terminal and Intercept Referral Service
87	1st Revised	Removed section 5.5.6; Intercept Referral Service
88	1st Revised	Removed section 5.5.6; Intercept Referral Service
89	1st Revised	Removed section 5.5.6; Intercept Referral Service

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1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes. (CT)

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Screening – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement. (CT)

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Alternate Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. (CT)

Call Forwarding-Alternate Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings. (CT)

Automatic Callback – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes. (CT)

Call Trace – Enables a Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer can contact the Company via the telephone number provided in the Call Trace announcement. At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Telephone Company, not the customer, will perform the entire call trace function.

(MT) Call Transfer definition moved to Sheet No. 7.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Transfer – Provides the capability to transfer or add a third party, using the same line. (RT)

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Wait and See – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not. (CT)

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code. (RT)

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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1. DEFINITIONS AND ABBREVIATIONS (continued)

(RT)

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of the Great Lakes, Inc. unless the context indicates otherwise.

Commission – The Public Utility Commission of Ohio, unless the context indicates otherwise.

CPE – Customer Provided Equipment.

(RT)

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Account – A customer's record relating to the service or equipment billed to a single telephone number. Service may be all on one premises or extended to other premises as long as it is part of the main telephone system and billed to the main telephone number.

Customer Alerting Enablement – Allows business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

(RT)

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

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Birch Telecom of the Great Lakes, Inc.
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1. DEFINITIONS AND ABBREVIATIONS (*continued*)

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the *minimum point of entry standard*.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

(RT)

(RT)

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Ohio Bell Telephone Company a/k/a Ameritech Ohio (hereinafter "Ameritech Ohio") White Pages directory of information relative to the customers' telephone numbers ("the Directory"), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Nonlisted Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records. (RT)

Nonpublished Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. (RT)

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory. (RT)
(RT)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

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Effective Date: October 22, 2007

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Birch Telecom of the Great Lakes, Inc.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

(RT)
(RT)
(RT)

LATA – Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Multi-Directory Numbers – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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1. DEFINITIONS AND ABBREVIATIONS (continued)

(RT)

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

Semi-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

(RT)

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

(RT)

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

(RT)

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll Restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

(RT)

Termination – The permanent cessation of telecommunications service.

(RT)

(RT)

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.5 Payment and Charges for Service (continued)

F. Billing information provided to each customer on a monthly basis shall include but not be limited to:

1. The number of access lines for which charges are stated.
2. Each applicable telephone number and/or account number.
3. The beginning or ending dates of the billing period.
4. The date the bill becomes delinquent if not paid on time.
5. The unpaid balance (if any).
6. The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
7. An itemization of the amount due for taxes, franchise fees, 911 surcharges, universal service fund charge, local number portability charge, end user common line charges, primary interexchange carrier charges and other surcharges as may be necessary and appropriate, including any of the foregoing charges passed through to the Company by Ameritech Ohio.
8. The total amount due.
9. If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
10. A telephone number where inquiries may be made.
11. If a deposit is held by the company.
12. Optional services may be billed as a total of all optional services for which a flat monthly charge is made.
13. Credit for service outages will also be reflected.

G. (RT)

(RT)

H. Customers may dispute charges in writing, in person or via telephone message at any time after billing is received by the Customer. Any disputed charges that cannot be resolved between Customer and the Company may be forwarded to the Commission's Consumer Services Division. The Company may back bill Customer's for billing errors at any time after discovery of such error(s).

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2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits (continued)

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

A. (RT)

(RT)

B. Business Customers Requirements

If the credit of an applicant for Business Service has not been established satisfactorily to the Company, the applicant may be required to make a deposit.

C. Existing Customers Requirements

Pursuant to OAC 4901:1-17-04, a present customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last 12 billing periods or if the customer has had service disconnected during the last 12 months, has presented a dishonored check or has had significant changes in toll or recurring charges.

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2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

Insufficient reasons for denial or disconnection of service:

- A. Nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. The Company shall not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due.
- B. (RT) (RT)
- C. (RT) (RT)
- D. Service will not be withheld from a customer whose name was fraudulently used to obtain service at another location without the end user's permission or knowledge.
- E. The Company shall not deny service to a customer for nonpayment of an amount past due for more than three (3) years, if the company cannot substantiate the charges with a copy of the customer's bill.
- F. Service shall not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to the Company, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
- G. The Company shall not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of Ohio.
- H. Local exchange service shall not be denied or terminated for nonpayment of non-regulated services or disputed charges.

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Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

2. RULES AND REGULATIONS (continued)

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.12 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for ninety (90) days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

2.13 Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

2.14 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

(AT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

(AT)

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.14 Dispute Resolution (continued)

(AT)

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below. **MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.**

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association ("AAA") at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction. No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party's costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney's fees.

Customer may file a complaint with the Commission at: Illinois Commerce Commission, 527 East Capitol Avenue, Springfield, IL 62701 (1-800-524-0795) or the Company at: Attn: Regulatory Compliance, 2300 Main Street, Suite 600, Kansas City, Missouri 64108 (816-300-1677).

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

(AT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service

A. Business (1)(2)

Description

Rate Group A

	<u>Min.</u>	<u>Max.</u>
Flat Rate 1-Party	\$10.00	\$60.00

(RT)

(RT)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis. (RT)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) The rates for main service include Touch-Tone and Series Completion Hunting.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Service and Equipment Charges

1. Service Charges (RT)

	<u>Minimum Service Charge</u>	<u>Maximum Service Charge</u>
1. Charge to install main service access line, per access line (1)	\$10.00	\$80.00
2. Charge to change telephone number per access line	1.00	30.00
3. Charge to change or rearrange group billing on existing service, per occasion	1.00	30.00
4. Charge to change to or from Optional Extended Area Service, per access line	1.00	30.00
5. Charge to establish or rearrange hunting sequence, per access line	1.00	30.00
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line	1.00	30.00
7. Charge to change Directory Listing	1.00	30.00

(RT)

(RT)

- (1) In addition, apply a nonrecurring charge when a customer has not subscribed to Touch-tone Service previously from the Company:

<u>Minimum</u>	<u>Maximum</u>
\$1.00	\$12.00

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.4 Hunting Line Services

A. Rates and Charges

<u>Business Line (RT)</u>	<u>Monthly Rates</u>	
	<u>Minimum</u>	<u>Maximum</u>
1. Circle Hunting, per access line	\$1.50	\$10.00
2. Preferential Hunting, per access line(2)	.50	10.00
		(RT)
		(RT)

(1) Rates apply per line equipped with a preferential list.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services

4.2.2 Rates & Charges—Calling Features (RT)(CT)(MT)

(RT)(CT)
(MT)

A. Per Line

	Business Monthly		Non-Recurring	
	<u>Rates</u>		<u>Installation Charge</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Automatic Call Back	1.00	10.00	5.00	20.00
Call Blocker	1.00	10.00	5.00	20.00
Call Forwarding	1.00	10.00	5.00	20.00
Call Forwarding Busy Line/Alternate Answer	1.00	10.00	5.00	20.00
Caller ID (2)	1.00	10.00	5.00	20.00
Call Wait and See	4.00	20.00	5.00	20.00
Call Waiting /Cancel Call Waiting(1)	1.00	20.00	5.00	20.00
Three-way Calling	1.00	10.00	5.00	20.00
Multi-Distinctive Ringing				
- 1st Dependent DN	1.00	10.00	5.00	20.00
- 2nd Dependent DN	0.10	10.00	5.00	20.00
Remote Access to Call Forwarding	1.00	10.00	5.00	20.00
Repeat Dialing	\$1.00	10.00	5.00	20.00
Speed Calling 30	1.00	10.00	5.00	20.00
Simultaneous Call Forwarding (3)(4)	1.00	10.00	5.00	20.00

(RT)(CT)
(MT)

See Sheet No. 47 for footnotes. (CT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

Footnotes—Business Rates & Charges—Calling Features

(RT)

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service.

(RT)

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line (non-hunting) used to establish connection.

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.3 A. Birch Basic Business Line

(RT)

Birch Basic Business Line is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>			
	<u>Rate</u>		<u>Non-Recurring</u>	
	<u>Group A</u>		<u>Installation Charge(1)</u>	
	Min.	Max.	Min.	Max.
One Flat Rate 1-Party Line	\$10.00	\$60.00	\$20.00	\$80.00

(RT)

(RT)

(RT)

B. (RT)

- (1) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) The rates for this service do not include a telephone instrument.
- (3) This service offering is subject to the availability of necessary facilities.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>		<u>Non-Recurring Installation Charge</u>		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
• Speed Calling 30	\$1.00	\$10.00	\$4.00	\$20.00	
• Call Forwarding	1.00	10.00	4.00	20.00	(RT)
• Call Forwarding – Busy/Alternate Answer	1.00	10.00	4.00	20.00	(CT)
• Selective Call Forwarding	1.00	10.00	4.00	20.00	
• Remote Access to Call Forwarding	1.00	10.00	4.00	20.00	
• Three-Way Calling	1.00	10.00	4.00	20.00	
• Call Waiting/Cancel Call Waiting	1.00	10.00	4.00	20.00	(CT)
• Call Wait	4.00	15.00	4.00	20.00	(RT)
• Automatic Callback	1.00	10.00	4.00	20.00	(CT)
• Repeat Dialing	1.00	10.00	4.00	20.00	(CT)
• Call Blocker	1.00	10.00	4.00	20.00	(RT)
• Call Wait and See	5.00	15.00	4.00	20.00	(CT)
• Multi-Directory Numbers			4.00	20.00	
- 1st Dependent DN	1.00	10.00			
- 2nd Dependent DN	0.10	10.00			

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

(RT)

4.2.5 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

(RT)

4.2.6 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.7 (RT)

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 (RT)

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 (RT)

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services

4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month. The Company will provide each Customer with a copy of a single comprehensive printed directory, on an annual basis, free of charge.

In the absence of gross negligence or willful misconduct, no liability for damage arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line or Birch line.

(RT)

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

2. Access Service customers who order primary directory listings will be charged the business rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

(RT)

B. Regular Extra Listings

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.1 Directory Listings (continued)

C. Special Types of Extra Listings

1. Alternate Listings

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
	Max.	Max.	(RT)
(RT) Business Nonpublished Exchange Service, each nonpublished telephone number	\$5.00	\$25.00	

E Nonlisted Service

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is:

<u>Minimum</u>	<u>Maximum</u>	
\$0.20	\$1.75 (CR)	(CR)

2. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is:

<u>Minimum</u>	<u>Maximum</u>	
\$0.20	\$1.75 (CR)	(CR)

4.4.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion (1)		<u>Max Rate</u>	
	(RT)		(RT)
<u>Fully-Automated DACC</u>			
- Sent-Paid Non-Coin	(RT)(CR)	\$2.00	(RT)(CR)
- Collect	(RT)(CR)	5.00	(RT)(CR)
- Bill to Third Number	(RT)(CR)	5.00	(RT)(CR)
<u>Semi-Automated DACC</u>			
- Sent-Paid	(RT)(CR)	5.00	(RT)(CR)
- Collect	(RT)(CR)	5.00	(RT)(CR)
- Bill to Third Number	(RT)(CR)	5.00	(RT)(CR)
<u>Person-to-Person</u>	(RT)(CR)	5.00	(RT)(CR)

(1) The minimum rates were removed, we are changing the minimum rate to \$0.00.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.1 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rate</u>		<u>Installation Charge</u>		<u>Non-Recurring Service Charge</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
Toll Restriction, per Business line equipped (RT)	\$5.00	\$30.00	\$5.00	\$6.00	\$1.00	\$15.00
						(RT)

4.5.2 900 Call Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Nonrecurring Charge</u>		
	Min.	Max.	
900 Call Restriction			
Per Business line equipped (RT)	\$4.00 .01	\$40.00(1) 5.00	(RT)

(1) Not applicable to churches, schools and charitable organizations.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.3 (RT)

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.4 (RT)

4.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff. Charges for restoration of service will be billed in arrears after restoration.

	<u>Business</u>		(RT)
	Min.	Max.	
Service and Equipment Charge	\$10.00	\$40.00	

(RT)

The customer will be required to pay all charges past due, prior to the Company restoring service to the Customer.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.6 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.6 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.6 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST

5.1 Exchange Access Lines

5.1.1 Main Service

A. Business (1)(2)

Description

Rate Group A

Flat Rate 1-Party

\$34.00

(RT)

(RT)

34.00

(RT)

B. (RT)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis.

Footnotes

- (1) The rates for main service do not include a telephone instrument.
(2) The rates for main service include Touch-Tone and Series Completion Hunting.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.1 Main Service (continued)

C. Service and Equipment Charges (RT)

(RT)

1. Service Charges

1. Charge to install main service access line, per access line (1)	\$50.00
2. Charge to change telephone number per access line	10.00
3. Charge to change or rearrange group billing on existing service, per occasion	10.00
4. Charge to change to or from Optional Extended Area Service, per access line	10.00
5. Charge to establish or rearrange hunting sequence, per access line	10.00
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line	10.00
7. Charge to change Directory Listing	10.00

- (RT)

(RT)

- (1) In addition, apply a nonrecurring charge of \$6.00 when a customer has not subscribed to Touch-tone Service previously from the Company.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.4 Hunting Line Services

A. Rates and Charges

	Monthly Rates	
<u>Business Line (RT)</u>		
1. Circle Hunting, per access line	\$2.00	
2. Preferential Hunting, per access line(2)	2.00	
(RT)		(RT)

(1) Rates apply per line equipped with a preferential list.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services

(RT)(CT)

5.2.2 Rates & Charges—Calling Features

A. Per Line (CT)(RT)

	Business Monthly <u>Rates</u>	(RT)	Installation <u>Charge</u>
Automatic Callback	3.00		10.00
Call Blocker	3.00		10.00
Call Forwarding	3.00		10.00
Call Forwarding Busy Line/Alternate Answer	3.00		10.00
Caller ID (2)	5.00		10.00
Call Transfer Disconnect	10.00		10.00
Call Wait and See	10.00		10.00
Call Waiting /Cancel Call Waiting(1)	5.00		10.00
Three-way Calling	3.00		10.00
Multi-Distinctive Ringing			
- 1st Dependent DN	5.00		10.00
- 2nd Dependent DN	1.00		10.00
Remote Access to Call Forwarding	3.00		10.00
Repeat Dialing	\$3.00		\$10.00
Speed Calling 30	3.00		10.00
Simultaneous Call Forwarding (3)(4)	3.00		10.00

(RT)(CT)

See Sheet No. 72 for footnotes. (CT)

(CT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of the Great Lakes, Inc.
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

Footnotes—Business Rates & Charges—Calling Features

(RT)

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service.

(RT)

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line (non-hunting) used to establish connection.

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.3 A. Birch Basic Business Line

Birch Basic Business Line is available within the Exchange Area as defined in Section 3 of this Tariff.

	<u>Monthly Rate</u>	
	<u>Rate</u> <u>Group A</u>	<u>Installation</u> <u>Charge(1)</u>
One Flat Rate 1-Party Line	\$34.00	\$50.00

B. (RT)

- (4) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (5) The rates for this service do not include a telephone instrument.
- (6) This service offering is subject to the availability of necessary facilities.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
• Speed Calling 30	\$3.00	\$10.00	
• Call Forwarding	3.00	10.00	(RT)
• Call Forwarding – Busy/Alternate Answer	3.00	10.00	(CT)
• Remote Access to Call Forwarding	3.00	10.00	(RT)
• Three-Way Calling	3.00	10.00	(RT)
• Call Waiting/Cancel Call Waiting	5.00	10.00	
• Automatic Callback	3.00	10.00	(RT)
• Repeat Dialing	3.00	10.00	(RT)
• Priority Call	3.00	10.00	
• Call Blocker	3.00	10.00	
• Caller Wait and See	10.00	10.00	
• Multi-Directory Numbers		10.00	
- 1st Dependent DN	5.00		(CT)(RT)
- 2nd Dependent DN	1.00		

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Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

(RT)

5.2.5 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.6 (RT)

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.7 RT

(RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

(RT)

5.2.8 (RT)

5.2.9 (RT)

(RT)

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.9 (RT)

(RT)

5.3 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Ohio between two or more points within LATAs of the State of Ohio and where the respective rate centers of such points are also located in said State.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

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Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1 Directory Listings (continued)

1. Dual Name Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Dual Name Listing – Business (RT)	\$3.00	\$18.00	(RT)

2. Access Service customers who order primary directory listings will be charged the regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified. (RT)

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Access Service Business Listing, each (RT)	\$1.75	\$18.00	(RT)

B. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Business extra listings, each (RT)	\$3.00	\$18.00	(RT)

C. Special Types of Extra Listings

1. Alternate Listings

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
Business alternate listings, each (RT)	\$3.00	\$18.00	(RT)

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

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*Currently being waived

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1 Directory Listings (continued)

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	(RT)
(RT) Business Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00	

E Nonlisted Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	(RT)
(RT) Business Nonlisted Service, each	2.20	18.00	

5.4.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$.60.
3. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$.60.

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5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.4 National Listing Service (continued)

C. Rates

Charge Per Listing Request

Sent Paid Request	\$0.95
Alternately Billed Requests	1.10

5.5 Miscellaneous Services

5.5.1 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Installation Charge</u>	<u>Non-Recurring Service Charge</u>
Toll Restriction, per Business line equipped (RT)	\$20.00	\$2.00	\$6.75

(RT)

5.5.2 900 Call Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Non-Recurring Service Charge</u>
900 Call Restriction Business (2) (RT) Per Business line equipped (RT)	\$10.00(1)

(RT)

(RT)

(1) Not applicable to churches, schools and charitable organizations.

(2) Nonrecurring charges will be waived when the establishment of service is initially requested for local exchange access service, or provided on the same service order as the establishment of new local exchange access service, or when a customer who currently has the 900 Call Restriction requests the transfer of service and re-establishments of 900 Call Restriction on the same service order.

(RT)

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5. PRICE LIST (continued)

5.5 Miscellaneous Services

(RT)

5.5.3 (RT)

(RT)

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.4 (RT)

(RT)

5.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Business</u>
Service and Equipment Charge	\$22.50

(RT)

(RT)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

5.5.6 (RT)

(RT)

(RT)

(RT)

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Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

(RT)

5.5.6 (RT)

(RT)

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

(RT)

5.5.6 (RT)

(RT)

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Effective Date: October 22, 2007

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5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.6 (RT)

(RT)

5.6 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

Issue Date: September 21, 2007

Effective Date: October 22, 2007

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