

PUCN

Via Hand Delivery

Ms. Reneé J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: In the Matter of the Application of The Vanlue Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code PUCO Case No. 07-850-TP-ALT

Dear Ms. Jenkins:

Enclosed are an original and five (5) copies of final tariff sheets, to be filed in connection with the abovereferenced matter on behalf of The Vanlue Telephone Company.

The TRF Number for The Vanlue Telephone Company is 90-5042-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Carof Flatre

Carolyn S. Flahive

Enclosures

cc: (By Hand Delivery) Melissa Scarberry, Specialist, PUCO

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# THE VANLUE TELEPHONE COMPANY Ohio P.U.C.O. No. 6

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Master Index

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IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO **(T)** 

# THE VANLUE TELEPHONE COMPANY

#### Ohio P.U.C.O. NO. 6

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# LOCAL EXCHANGE TARIFFS

# A. RATES WITHIN THE BASE RATE AREA

Cust	ome	r Class	Monthl <u>Current</u>	y Rate <sup>1</sup> <u>Maximum</u>	*Tier <u>Designation</u>	(q) 
1.		sidence				
	a)	Single-Party - 1st Access Line	\$19.65	\$19.65	Tier 1 Core	
	b)	Single-Party - 2nd & 3rd Access Line, each	19.65	39.30	Tier 1 Non Core	
	c)	Single-Party – 4 or more Access Lines, each	19.65	None		
2.	Bu	siness				
	a)	Single-Party – 1st Access Line	37.40	37.40	Tier 1 Core	
	b)	Single-Party – 2nd & 3rd Access Line, each	37.40	74.80	Tier 1 Non Care	
	c)	Single-Party - 4 or more Access Lines, each	37.40	None		
	d)	Key service, each	46.90	93.80	Tier 1 Non Core	
	•	Used in conjunction with standard main				
		line service to enable the customer to				
		transmit and/or receive on multiple				
		lines at one telephone location.				1
	e)	Private Branch Exchange (PBX), each	61.90	123.80	Tier 1 Non Core	(C)
	-	An arrangement of equipment at the				• •
		customers's location having manual				
		or automatic switching.				

#### (M) Text moved to Sheet 2

- Includes Tel-Tone Touch Dial service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service.
- \* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

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LOCAL EXCHANGE TARIFFS

#### B. RATES WITHIN ZONE 1

			Month	ly Rate <sup>1</sup>	*Tier	(C)
			<u>Current</u>	Maximum	<b>Designation</b>	Í
Cust	ome	r Class				
1.	Re	sidence				
	a)	Single-Party – 1st Access Line	\$21.90	\$21.90	Tier I Core	
	b)	Single-Party – 2nd & 3rd Access Line, each	21.90	43.80	Tier 1 Non Core	
	C)	Single-Party - 4 or more Access Lines, each	21.90	None		
2.	Bus	siness				
	a)	Single-Party – 1st Access Line	41.90	41.90	Tier I Core	
	b)	Single-Party - 2nd & 3rd Access Line, each	41.90	83.80	Tier 1 Non Core	
	C)	Single-Party – 4 or more Access Lines, each	41.90	None		(M)
	d)	Key Service, each Used in conjunction with standard main line service to enable the customer to transmit and/or receive on multiple lines at one telephone location.	46.90	93.80	Tier 1 Non Core	
	0)	Private Branch Exchange (PBX), each An arrangement of equipment at the customer's location having manual or automatic switching.	61.90	123.80	Tier 1 Non Core	(C)

(M) Text previously appeared on Sheet 1a

Includes Tel-Tone Touch Dial service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Tel-Touch Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Touch Service.

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

# LOCAL EXCHANGE TARIFFS

# EXTENDED LOCAL CALLING SERVICE(Continued)

- B. **REGULATIONS** (Continued)
  - i. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
  - j. Chargeable time does not include time lost because of faults or defects in the service.
  - k. All charges assessed under this plan are in addition to Local Exchange line rates.
  - I. All per minute rates will be billed in arrears.
  - m. Time of day discounts will apply as noted in Paragraph D. following.
  - n. Customers will automatically receive message detailed billing.
  - o. Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

# C. EXCHANGE LISTING

Calls originating in the Vanlue exchange and terminating in the exchange of Carey will be included as part of this expanded calling plan.

# D. RATES – \*Tier 1 Core

- a. The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section 2 and apply to calls completed to the exchanges listed in Paragraph C.
- b. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

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IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO (C)

<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the Initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

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# LOCAL EXCHANGE TARIFFS

# EXTENDED LOCAL CALLING SERVICE(Continued)

# D. RATES - \*Tier 1 Core (Continued)

## 1. Monday through Friday

		Per Minute Rate				
		<u>0-10</u>	) Miles	11-22 Miles	<u>23-55 Miles</u>	
		<u>Current</u>	<u>Maximum</u>			(C)
a)	8:00 a.m. to, but not including 5:00 p.m.	\$0.07	\$0.07	N/A	N/A	(C)
b)	5:00 p.m. to, but not including 12:00 a.m.	\$0.03	\$0.03	N/A	N/A	(C)
c)	12:00 a.m. to, but not including 8:00 a.m.	\$0.03	<b>\$0.0</b> 3	N/A	N/A	(C)

## 2. Saturdays, Sundays and Holidays

	Per Minute Rate					
		<u>0-10</u>	) <u>Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>	
		<u>Current</u>	<u>Maximum</u>			(C)
a)	8:00 a.m. to, but not including 10:00 p.m.	\$0.05	\$0.05	N/A	N/A	(C)
c)	10:00 p.m. to, but not including 12:00 a.m.	\$0.03	\$0.03	N/A	N/A	(C)
C)	12:00 a.m. to, but not including 8:00 a.m.	\$0.03	\$0.03	N/A	N/A	(C)

# E. AVAILABILITY

Extended Local Calling Service is provided in the following exchanges:

Exchanges in which	Exchange(s) which	Mileage from
service is offered	<u>can be called</u>	exchange offered
Vanlue	Carey	1-10 Miles

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

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Section 2

Fourth Revised Sheet 1 Cancels Third Revised Sheet 1

# THE VANLUE TELEPHONE COMPANY Ohio P.U.C.O. NO. 6

# **GENERAL EXCHANGE TARIFFS**

# SERVICE CONNECTIONS, CHANGES AND RESTORAL OF SERVICE

		Nonrecui Current	rring Charge <u>Ma</u> ximum	(C
۱.	Service Order Charge, per request			
	Receiving, recording and processing information necessary to execute a customer's request for service.			
	a. Initial Request:			
	1 Access Line *Tier 1 Core	\$15.00	\$15.00	
	2-3 Access Lines, each - *Tier 1 Non Core	15.00	30.00	
	4 or more Access Lines, each	15.00	None	
	b. Subsequent Requests:			
	1 Access Line * <u>Tier 1 Core</u>	10.00	10.00	
	2-3 <sup>rd</sup> Access Lines, each - *Tier 1 Non Core	10.00	20.00	
	4 or more Access Lines, each	10.00	None	
2.	Central Office Connection Charge, per line			
	Performing all or part of the work associated with the connection of a central office access line, including connection or changes in the central office, cable, or drop wire inclusive of the protector.	x		
	a. 1 Access Line *Tier 1 Core	35.00	35.00	
	b. 2-3 Access Lines, each *Tier 1 Non-Core	35.00	70.00	
	c. 4 or more Access Lines, each	35.00	None	
	For work limited to opening and/or closing the Central Office access line at the Central Office Mail Distributing Frame.			
	a. 1 Access Line *Tier 1 Core	15.00	15.00	
	b. 2-3 Access Lines, each *Tier 1 Non-Core	15.00	30.00	
	c. 4 or more Access Lines, each	15.00	None	(

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

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Section 2 Fifth Revised Sheet 2 Cancels Fourth Revised Sheet 2

# THE VANLUE TELEPHONE COMPANY Ohio P.U.C.O. NO. 6

# GENERAL EXCHANGE TARIFFS

# MISCELLANEOUS SERVICE OFFERINGS

#### Α. **DIRECTORY LISTING** 1. Description a. Non-Published (Unlisted) Numbers: Telephone numbers which are unlisted at the request of the subscribers. b. Extra Listing: Extra listing in the telephone directory requested by the subscriber. c. Foreign Listings: Listings in an alphabetical directory of an exchange other than that in which service is furnished will be permitted upon payment of a monthly charge. 2. Rates Monthly Charge Current Maximum (C) a. Non-Published Numbers \*Tier 1 Non Core, per listing \$1.00 \$2.00 (C) b. Unlisted Numbers, per listing \$1.00 c. Extra Listing, per listing 1.00 d. Foreign Listings, per listing 1.00 TEL TONE TOUCH DIAL - \*Tier 1 Core Β. (C) 1. Description This service, more commonly known as push button dialing or as Touch Tone will be offered to subscribers of the Vanlue Telephone Company. There will be no distinction between business and/or residence. 2. The rates and charges apply in addition to the established rates and charges applicable to the associated service and facilities. Monthly Charge Current Maximum (C) Each Access Line \$1.90 \$1.90 (C) (T)Tel-Tone Touch Dial service is now part of the local access line rate shown elsewhere in this

tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Tel-Tone Touch service.

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<sup>\*</sup> Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-850-TP-ALT effective 09/10/07.

# GENERAL EXCHANGE TARIFFS

## OTHER TARIFF CHARGES (Non-Recurring):

## CHECKS RETURNED (Insufficient Funds) - \*Non Specific

There will be a non-recurring charge for each check received in payment for Local Exchange billing, Toll Service billing and Charges for other service, when returned to the Company by the Banking Institution marked "Insufficient Funds".

Non-Recurring Charge

<u>Rate</u> \$20.00

If restitution in the amount of the returned check is not made by the fourteenth day from the date of the postmark on the subscriber's bill, the subscriber's bill becomes past due. As a past due bill, it is subject to disconnection procedures for non-payment in accordance of Section No. 4901:1-5-34, Ohio Administrative Code.

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IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO

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Section 2 First Revised Sheet 6

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Section 2

Second Revised Sheet 14 (T) Cancels First Revised Sheet 14 (T)

# **GENERAL EXCHANGE TARIFFS**

# ENHANCED EMERGENCY TELEPHONE SERVICE (E9-1-1)

## COUNTY RATE LIST

<u>COUNTY</u>	CURRENT 9-1-1 SUBSCRIBER <u>CHARGE</u> <sup>1</sup>	IMPLEMENTATION DATE FOR 9-1-1 <u>SERVICE</u>	INITIAL CASE NO. FOR 9-1-1 IMPLEMENTATION	MOST CURRENT CASE NO. FOR <u>9-1-1 REVIEW</u>	(T)
Hancock	\$ .35	12/15/94	94-I-200-TP-EMG	94-l-200-TP-EMG	
Seneca	\$ .35	2/17/99	98-I-537-TP-EMG	98-l-537-TP-EMG	
Wyandot	\$ .35	2/17/99	98-I-537-TP-EMG	98-l-537-TP-EMG	

<sup>1</sup> The rates for 911 and E911 service are governed by Case Nos. 86-911-TP-COI and 92-201-TP-EMG and so not fall under Tier designation.

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IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO (N)

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# GENERAL RULES AND REGULATIONS

# PAYSTATION SERVICE (Continued)

- B. Rules and Regulations (Continued)
  - 10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
- C. Rates and Charges  $\mathcal{Y}$

		Monthly Rate	
1.	Paystation Access Line <sup>1</sup>	\$37.40	(T) (T)
2.	Coin Supervision	\$ 7.20	
		Coin Rate <sup>3</sup>	
3.	Each outgoing local message	\$ 0.25	

- <sup>1</sup> Installation, move and change charges will be those applicable to business service.
- <sup>2</sup> End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

<sup>1/2</sup> The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under (N) a tier designation.

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Section 5 First Revised Sheet 1 Cancels Original Sheet 1

# DEFINITIONS

# ALTERNATIVE REGULATION PLAN

Means a plan adopted in case number 00-1532-TP-COI under which an incumbant local exchange carrier receives earnings-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

## BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra zone or exchange line mileage charges.

#### CENTRAL OFFICE

A "Central Office" is a local operating unity by means of which intercommunication is provided for subscribers within a specified area under contract for exchange service. An essential characteristic of a "Central Office" is switching equipment to which telephone stations are connected by means of circuits defined as "Central Office Lines".

#### CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

#### CIRCUIT

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

## COMPANY

Whenever used in this Tariff "Company "refers to the Vanlue Telephone Company unless the content clearly indicates otherwise.

## CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

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IN ACCORDANCE WITH ORDER NO: 07-850-TP-ALT ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO BY: JEFF JUNG, VICE-PRESIDENT VANLUE, OHIO (N)

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DEFINITIONS

# SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber that allows the local exchange service to be temporarily suspended. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

## TIER 1

"Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code.

# TIER 2

"Tier two" services include all regulated telecommunications services that do not fall in tier 1.

# TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

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THE VANLUE TELEPHONE COMPANY OHIO P.U.C.O. NO. 6

Section 7 Third Revised Sheet 1 Cancels Second Revised Sheet 1

# BASIC TELEPHONE ASSISTANCE

# SERVICE CONNECTION ASSISTANCE

## A. <u>General</u>

- 1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

# B. <u>Regulations</u>

- Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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# BASIC TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE

#### Α. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge 1.
- 2. A waiver of the Federal Universal Service Charge
- 3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero
- Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's 4. (T) request (T)
- A waiver of the Telephone Company's service deposit requirement. 5.
- Customers have the option to purchase Call Waiting and an option for other features 6. upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).
- Credits of 100% of all non-recurring service order charges for commencing service. 7.
- 8. Lifeline is a Tier 1 Core Service.

#### ₿. Regulations

- Lifeline Assistance is available to residential customers who are currently participating in 1. one of the following assistance programs:
  - (T)Medical Assistance (Medicaid), including any state programs that might supplant a. Medicaid:
  - Food stamps; b.
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act; C.
  - Supplemental Security Income blind and disabled (SSDI); d.
  - Federal public housing assistance, or Section 8; e.
  - f. Home Energy Assistance Program (HEAP);
  - National School Lunch Free Lunch Program (NSL); g.
  - Household income at or below 150% of the poverty level; h.
  - Ohio Works First/ Temporary Assistance for Needy Families (TANF); or **i**.
  - General Assistance including disability assistance (DA) İ.
- 1. Participants in Lifeline Assistance shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 3. Partial payments that are received from Lifeline customers will first be applied to local (M) service charges and then to any outstanding toll charges.

(M) Text moved from Sheet 7

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# THE VANLUE TELEPHONE COMPANY OHIO P.U.C.O. NO. 6

# **BASIC TELEPHONE ASSISTANCE**

## LIFELINE ASSISTANCE

#### B. <u>Regulations (Continued)</u>

The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a (M) 4. document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income **(T)** documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits: 5) the most recent Veteran's Administration statement of benefits: 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.

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- 5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
- 6. The Lifeline discounts and waivers apply to only one access line per household.
- 7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
- 8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.
- (M) Text previously appearing here moved to Sheet 6

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# **BASIC TELEPHONE ASSISTANCE**

# LINK UP

## A. <u>General</u>

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- 1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

# B. <u>Regulations</u>

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

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#### CUSTOM CALLING SERVICES (Continued)

#### D. Rate and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

		Month	ily Rate	Trans	Activate	Deactivate
One	Service Per Line	<u>Current</u>	Maximum	<u>Code</u>	<u>Code</u>	<u>Code</u>
a.	Call Forwarding - Busy	\$2.00		CCFBV	*90	*91
b.	Call Forwarding - No Answer	\$2.00		CCFNV	(*40 to chang	e forward to #)
с.	Call Forwarding	\$2.00		CCCF	*92	*93
d.	Call Forwarding - Remote Access <sup>1</sup>	\$1.50		CCFM	(*42 to chang	ge forward to #)
	(additive to Call Forwarding)					
e.	Call Hold	\$1.50		CCCH	*72	*73
f.	3-Way Calling	\$2.00		0000	N/A	N/A
g.	Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-	<u>Core</u> \$2.50	\$5.00	CWCCW	*52	N/A
g. h.	Home Intercom-Basic	\$1.50		CCHI	N/A	N/A
i.	Hot Line	\$2.00		CCHT	N/A	N/A
j.	Personal Ringing					
	1)Second Directory Number	\$2.00		CPR2	N/A	N/A
k.	Speed Call 8	\$1.50		CCSE	*75	N/A
۱.	Speed Call 30	\$2.00		CCST	*74	N/A
m.	Toll Restriction	\$2.00		CCTR	N/A	N/A
n.	Call Transfer <sup>2</sup>	\$1.50		CCCT	N/A	N/A
о.	Do-Not-Disturb	\$1.50		CCDD	*78	*79
						Override)
р.	Warm Line	\$2.00		CCWL	N/A	N/A
ġ.	Call Transfer – Enhanced	\$5.00		CCCTE	N/A	N/A

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

<sup>3</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP ALT, effective 09/10/07.

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# PER CALL BLOCKING/PER LINE BLOCKING

#### D. Rates and Charges

- 1. Per Call Blocking and Per Line Blocking will be provided at the applicable as shown below.
- 2. Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge. All other customers may subscriber to Per Line Blocking at a monthly rate.

		Mont <u>Current</u>	hly Rate <u>Maximum</u>	Trans <u>Code</u>	<u>(NRC)</u>	(C) (C)
a) b)	Per Call Blocking <u>2/</u> Per Line Blocking <u>2/</u> * <u>Tier 1 Non Core</u> 1) Each line associated with	N/C		N/A	<u>1</u> /	(C)
	<ul> <li>non-published service</li> <li>(customer must request service)</li> <li>2) Each line associated with other</li> </ul>	N/C	NC	ACSBL	N/C	(C)
	than non-published service, i.e., non-listed service	\$1.00	\$2.00	ACSBL	N/C	(C)

- 1/ Provided automatically to each line free-of-charge.
- 2/ Not eligible for discount.

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#### ADVANCED CALLING SERVICES

#### C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to both residential and non-residential customers and are in additional to the established rates and charges for associated services.

#### 2. Features rates:

a. Monthly rates, per feature, per line:

		Mont	nly Rate	Trans	(C)
		<u>Current</u>	<u>Maximum</u>	<u>Code</u>	(C)
1)	Anonymous Call Rejection	\$2.75		ACSAC	
2)	Call Rejection	2.75		ACSRJ	
3)	Call Return	3.50		ACSRT	
4)	Caller ID - Basic (Number Only) *Tier 1 Core	7.00	\$7.00	ACSID	(C)
5)	Preferred Call Forwarding	2.75		ACSPF	
6)	Priority Ringing	2.75		ACSPR	
7)	Repeat Dialing	3.50		ACSRP	
8)	Special Call Acceptance	2.75		ACSSC	
9)	Caller ID - Deluxe (Name and Number)	<b>9</b> .00		ACSUD	

#### b. Pay-Per-Use Services

		Per Successful <u>Activation</u>	Monthly <u>Cap</u>	Trans <u>Code</u>	Activation <u>Code</u>	Deactivation Code	
1)	Call Return <sup>1</sup>	\$0.50	\$7.00	ACSRM	l *69	*89	
2)	Repeat Dialing <sup>1</sup>	0.50	\$7.00	ACSDM	*66	*86	
3)	Call Trace <sup>2</sup> - *Tier 1	Non Core					
-	Current Rates	4.00	12.00	ACSCT	*57	N/A	
	Maximum Rate	s 8.00	24.00	ACSCT	*57	N/A	

- At the request of a customer that does not subscribe to the service on a monthly basis, access to the service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- <sup>2</sup> Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

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## N11 SERVICES (Cont d)

#### C. Conditions and Limitations (Cont'd)

- 18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
- 22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.
- D. Rates and Charges \* Tier 1 Non-Core

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

		Current Nonrecurring <u>Charge</u>	Maximum Nonrecurring <u>Charge</u>	(C) (C)
1.	Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2.	Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

\* Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP-ALT, effective 09/10/07.

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Section 9 First Revised Sheet 1 Cancels Original Sheet 1

# **CENTREX SERVICE**

#### A. <u>GENERAL</u>

- 1. Centrex is a central office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- 2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

## B. RATES AND CHARGES

- 1. Centrex Line Rates Tier 1 Non Core<sup>1</sup>
  - a. Monthly Centrex Line Rates: The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

	CURRENT CENTREX LINE RATE SCHEDULE FOR VANLUE EXCHANGE							
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months		
2*	44.40	43.30	42.20	41.20	40.10	39.10		
3-5	33.70	32.70	31.60	30.50	29.50	28.40		
6-15	23.10	22.00	20.90	19.90	18.80	17.80		
16-25	16.00	14.90	13.80	12.80	11.70	10.70		
26-50	14.20	13,10	12.10	11.00	9.90	8.90		
51-100	13.10	12.10	11.00	9.90	8.90	7.80		
100+	11.70	10.70	9.60	8.50	7.50	6.40		

MAXIMUM CENTREX LINE RATE SCHEDULE FOR VANLUE EXCHANGE								
No. of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months		
2*	88.80	86.60	84.40	82.40	80.20	78.20		
3-5	67.40	65.40	63.20	61.00	59.00	56.80		
6-15	46.20	44.00	41.80	39.80	37.60	35.60		
16-25	32.00	29.80	27.60	25.60	23.40	21.40		
26-50	28.40	26.20	24.20	22.00	19.80	17.80		
51-100	26.20	24.20	22.00	19.80	17.80	15.60		
100+	23.40	21.40	1 <b>9.20</b>	17.00	15.00	12.80		

\* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

<sup>1</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP ALT, effective 09/10/07.

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