

FILE



## The Public Utilities Commission of Ohio

*Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.*

Ted Strickland, Governor  
Alan R. Schriber, Chairman

### Commissioners

Ronda Hartman Fergus  
Donald L. Mason, Esq.  
Valerie A. Lemmie  
Paul A. Centolella

September 7, 2007

Communication Options, Inc.  
921 Eastwind Drive, Suite 104  
Westerville, Ohio 43147

Case No: 07-946-TP-CSS

To Whom It May Concern:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script, appearing to read "Renee J. Jenkins".

Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
RJJ/dh

cc: Charles S. Lease, Atty

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician                      Date Processed 9-7-07