

FILE



The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus
Donald L. Mason, Esq.
Valerie A. Lemmie
Paul A. Centolella

August 28, 2007

Lynn Elston
766 Seneca Drive
Montpelier, OH 43543

Case No: 07-960-WS-CSS

Dear Lynn Elston:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Aqua Ohio, Inc.. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script that reads "Renee J. Jenkins".

Renee' J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/pwk

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