

2007 AUG 28 AM 9:06



The Public Utilities Commission of Ohio

PUCO

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43216

Formal Complaint Form

Customer Name

RJ Lockwood

Customer Address

213 NAWASO TRL

City

State Zip

Montpelier OH 43543

Against

Account Number

5112 7250-01 01 32 01

Customer Service Address (if different from above)

Utility Company Name

Aqua Ohio

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

We understand AquaOhio made much needed improvements to our water quality. They understood the improvement had to be made when they bought this company and should not be allowed to pass their expenses to consumer. The area subdivision, Lake Seneca, has mostly full time residential occupancy in rural county with low paying jobs - this great increase in water costs will be a burden. These homeowners are in a catch 22 predicament as others looking for homes will not buy here as the dam replacement, an unexpected yearly bill of \$700 plus dues that add weight to rising taxes make the bank foreclosure of Wms Co. a scary thing. We need a break. Some increase was expected but not \$10 additional per month or \$120yr.

Signature

Lockwood; RJ + J

Customer Telephone Number

419-485-4090

The Public Utilities Commission of Ohio
Ted Sordani, Governor • Alan R. Schrier, Chairman
Commissioners: Ronda Hartman Purgus, Judy A. Jones, Valerie A. Loranis, Donald L. Mease
180 E. Broad Street, Columbus, Ohio 43215-3793 • An Equal Opportunity Employer and Service Provider

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