# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM

(Effective: 10/01/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of Verizon North Inc. To end a previously filed promotion Case No. 07-933-TP -- ZTA Name of Registrant(s) Verizon North Inc. DBA(s) of Registrant(s) Verizon North Inc. Address of Registrant(s) 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302 Company Web Address www.verizon.com Regulatory Contact Person(s) Cassandra Cole Phone 740-383-0490 Fax 740-383-0491 Regulatory Contact Person's Email Address <u>Cassandra.cole@verizon.com</u> Contact Person for Annual Report Cassandra Cole Phone 740-383-0490 Consumer Contact Information Cassandra Cole Phone 740-383-0490 - CT-TRF or Date August 20, 2007 TRF Docket No. 90 - 5023 - TP-TRF Motion for protective order included with filing? □ Yes ■ No Motion for waiver(s) filed affecting this case? ☐ Yes ■ No [Note: waiver(s) tolls any automatic timeframe] Company Type (check all applicable): □ CTS (IXC) ■ ILEC □ CLEC ☐ AOS ☐ Other (explain) NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period. I. Please indicate the reason for submitting this form (check one) □ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies) □ 2 (ABN) Abandonment of all Services a. CLEC (90-day approval, 10 copies) D b. CTS (14-day approval, 10 copies) a c. ILEC (NOT automatic, 10 copies) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page. □ 3 (ACE) □ b. Non-switched local □ c. CTS □ d. Local and CTS □ e. Other (explain) □ a. Switched Local □ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies) □ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies) □ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies) NOTE: see item 25 (CTR) on page two of this form for all other contract filings. □ 7 (AMT) LEC Merger (30-day approval, 10 copies) □ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies) □ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI) Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; Do Not Docket, 4 copies) New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with □ ii. OCC for Tier 1 residential services (0-day filing, 10 copies) □ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies) iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies) Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies) uvi. Grandfather service (30-day approval, 10 copies) □ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies) uviii. Withdrawal of Tier I service must be filed as an "ATW", not an "ATA" - see item 12, below □ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies) a c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies) □ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies) □ 11 (ATR) □ 12 (ATW) Application to Withdraw a Tier 1 Service CLEC (60-day approval, 10 copies) o b, ILEC (NOT automatic, 10 copies) □ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies) □ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies) □ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies) □ 16(**SLF**) Self-complaint Application □ a. CLEC only -Tier 1 (60-day automatic, 10 copies) D. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies) □ 17(UNC) Unclassified (explain) (NOT automatic, 15 copies) x 18 (ZTA) Tariff Notification Involving only Tier 2 Services NOTE: Notifications do not require or imply Commission Approval. x a. New End User Service (0-day notice, 10 copies) Db. Change in Terms and Conditions, textual to the Condition of Service (0-day notice, 10 copies)

(NOT automatic, 15 complain)

(NOT automatic, 15 complain) □ 19 Other accurate and complete reproduction of a case file document delivered in the regular course of business. Page 1 of 4

Date Processed 8/11/07

#### 

# Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments) CTR Docket No.\_\_\_\_\_ - TP - CTR (Use same CTR number throughout calendar year)

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

# II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls
		any automatic timeframe associated with this filing.
	[3]	Completed Service Requirements Form.
	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
	[3]	Brief description of service(s) proposed.
0	[3a-b,3d]	Explanation of whether applicant intends to provide presold services, presold services, presold services, or both resold and facilities-based services.
	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
	[3a-b,3d]	Description of the proposed market area.
	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
0	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following:  1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources.  Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.  2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions
	F2 - J1	3) Documentation to support the applicant's cash an funding sources.
B	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
0	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
0	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable):
		interconnection agreement, retail tariffs, or resale tariffs.
	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
0	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
0	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
0	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
0	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
ū	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<u> </u>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
-	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<del>-</del>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<u> </u>	[1-2,4-7,9,12-	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.
- ]	13,16,18-23,25]	Specify for each service affected whether it is x business; presidence; or p both. Also indicate whether it is a p switched or p

_ 🗆 ¯	[1,2,4,9a(v-vi),	Specify which notice procedure has been/will be utilized:   direct mail;   bill insert;   bill notation or   electronic mail.
	5,10,16,18(b-c),	NOTE:
	21]	☐ Tier 1 price list increases must be within an approved range of rates.
	_	SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission Staff
a	$\{2,4-5,9a(v),$	Copy of real time notice which has been/will be provided to customers, marked as Exhibit D.
	9b, 10,12-13,16,	NOTE: SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission Staff
ļ	18(b-c),20-21]	
0	[1,2,5,9a(v),11-13,	Affidavit attesting that customer notice has been provided, marked as Exhibit E.
1	18, 21 (increase	
	only)]	
	[2,12]	Copy of Notice which has been provided to ILEC(s).
	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
D	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
	[14]	The interconnection agreement adopted by negotiation or mediation.
	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority
1	l	to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
L.		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio
		Secretary of State.
	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
	[5,13]	New title sheet with proposed new company name.
	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from:
		http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
]	[1,3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
	10,13, 23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected
	į	on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large
1 .	}	ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map
	İ	attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all
1		exchanges to which local calls can be made from each of those exchanges.
ł		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): •
		Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the
		involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps
		for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography
		maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<del></del> -	·- ·-	
		Other information requested by the Commission staff.
-	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff:
		□ Paper Tariff □ Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

#### MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

## MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

# SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- a Emergency Services Calling Plan [Required if toll service provided]
- □ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- □ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- □ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- □ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- □ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Cassandra Cole, Manager - Verizon North Inc., 740-383-0490, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

<u>Todd Colquitt, President – Verizon North Inc., 740-383-0566, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302</u> <u>Cassandra Cole, Manager – Verizon North Inc., 740-383-0490, 1300 Columbus-Sandusky Rd N, Marion, Ohio 43302</u>

<u>NOTE</u>: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: a)

Verizon North Incorporated, 90-5023; Verizon Wireless 90-5334; Verizon Long Distance, 90-5721; Verizon Avenue Corp, 90-9149

## **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, Verizon North	
on its behalf. I attest that these tariffs comply with all applicable ru	ny) iles, including the Minimum Telephone Service Standards (MTSS) for the state of
Ohio. I understand that tariff notification filings do not imply (	commission approval and that the Commission's rules, including the Minimum
Telephone Service Standards, as modified and clarified from time to	time, supersede any contradictory provisions in our tariff. We will fully comply
with the rules of the state of Ohio and understand that noncomplia	nce can result in various penalties, including the suspension of our certificate to
operate within the state of Ohio.	
I declare under penalty of perjury that the foregoing is true and corre	ct.
Executed or (1) (120, 2007 at 1300 Columbus-Sandi (Location)	usky Rd N, Marion, Ohio 43302
	Caranda (Alo No 8)
	*(Signature and Title) (Date)
* This affidavit is required for every tariff-affecting fit authorized agent of the applicant.	*(Signature and Title) (Date)  ling. It may be signed by counsel or an officer of the applicant, or an
authorized agent of the applicant.	, ,
authorized agent of the applicant.	ling. It may be signed by counsel or an officer of the applicant, or an
authorized agent of the applicant.	RIFICATION  nission's Telecommunications Application Form and that all of the information

Public Utilities Commission of Ohio

Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

# EXHIBIT A

# CURRENT TARIFF SHEETS

Tariff P.U.C.O. No. 7 Section 10 Sheet No. n/a EXHIBIT 8

# PROPOSED TARIFF SHEETS

Tariff P.U.C.O. No. 7

Section 10

Sheet No. Original Sheets Nos. 14-20

#### 7. UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES

(N)

#### 7.01. GENERAL

Unlimited DTL and Unlimited CustoPAK Basic Packages are optional business flat rated usage packages with a network access line, calling features and specified nonregulated services offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line. Expansion Lines are offered on a monthly basis per each additional line ordered.

The following two (2) options are available:

a. <u>Unlimited DTL Basic Package</u>

Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Network Access Line
- Unlimited Intrastate IntraMSA Toll Calling
- Choice of one to five (1 5) of the following calling features:
  - Call Forwarding
  - Call Waiting/Cancel Call Waiting
  - CallerID
  - Three-Way Calling
  - deregulated voice messaging service

## Unlimited DTL Expansion Lines

At least one Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

a.1 Expansion Lines Without Unlimited Calling

DTL Expansion Lines Without Unlimited Calling include the following:

- One (1) Network Access Line
- Choice of one to five (1 5) of the following calling features:
  - Call Forwarding
  - Call Waiting/Cancel Call Waiting
  - CallerID
  - Three-Way Calling
  - deregulated voice messaging service

(N)

#### 7. UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

(N)

#### 7.01. GENERAL (Continued)

The following two (2) options are available: (Continued)

a. Unlimited DTL Basic Package (Continued)

Unlimited DTL Expansion Lines (Continued)

a.2 Expansion Lines With Unlimited Calling

DTL Expansion Lines With Unlimited Calling include the following:

- One (1) Flat Rate Network Access Line
- Unlimited Intrastate IntraMSA Toll Calling
- Choice of one to five (1 5) of the following calling features:
  - Call Forwarding
  - Call Waiting/Cancel Call Waiting
  - CallerID
  - Three-Way Calling
  - deregulated voice messaging service

## b. Unlimited CustoPAK Basic Package

Unlimited CustoPAK Basic Package includes the following:

- One (1) Flat Rate CustoPAK Line
- Unlimited Intrastate IntraMSA Toll Calling
- Choice of one or both of the following calling features:
  - CallerID
  - deregulated voice messaging service

#### <u>Unlimited CustoPAK Expansion Lines</u>

At least one Expansion Line is required with each Unlimited CustoPAK Basic Package. The following two (2) options are available:

(N)

Issued: August 20, 2007

Effective: August 20, 2007

UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

(N)

#### 7.01. GENERAL (Continued)

The following two (2) options are available: (Continued)

b. Unlimited CustoPAK Basic Package (Continued)

Unlimited CustoPAK Expansion Lines (Continued)

b.1 Expansion Lines Without Unlimited Calling

CustoPAK Expansion Lines Without Unlimited Calling include the following:

- One (1) CustoPAK Line
- Choice of one or both of the following calling features:
  - CallerID
  - deregulated voice messaging service
- b.2 Expansion Lines With Unlimited Calling

CustoPAK Expansion Lines With Unlimited Calling include the following:

- One (1) Flat Rate CustoPAK Line
- Unlimited Intrastate IntraMSA Toll Calling
- Choice of one or both of the following calling features:
  - CalleriD
  - deregulated voice messaging service

#### 7.02. CONDITIONS

Unlimited DTL and Unlimited CustoPAK Basic Packages are available where facilities permit.

Unlimited DTL and Unlimited CustoPAK Basic Packages are available only on a one-year or three-year term agreement. Expansion lines are available on a month-to-month basis only.

Unlimited DTL and CustoPAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance and a Verizon high speed internet service. Each Expansion line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance.

(N)

Issued: August 20, 2007

## 7. UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

(N)

## 7.02. CONDITIONS (Continued)

Unlimited DTL and CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.

Customers must purchase at least one (1) Expansion Line with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package. A customer may have up to nine (9) Expansion Lines With Unlimited Calling or up to 24 Expansion Lines Without Unlimited Calling.

Customers may have a combination of Expansion Lines, but the combined total number of Expansion Lines allowed is 24 and may not exceed nine (9) Expansion Lines With Unlimited Calling either with this plan or any other unlimited local and/or toll product offered by Verizon.

Unlimited DTL and CustoPAK Basic Packages are not available in combination with other optional calling plans or virtual private network services.

All regulations applicable to CentraNet® CustoPAK Service as set forth in Paragraph 1.18. of Section 3 apply to that service when offered with Unlimited CustoPAK Basic Package.

Unlimited DTL and CustoPAK Basic Packages are not available with the following services:

- ISDN Service
- Remote Call Forwarding Service
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Ground start lines or trunks

Unlimited DTL and CustoPAK Basic Packages do not apply to the following calls or services:

- Operator Handled Calls
- Calling Card Calls
- Per Activation Calls (Busy Redial, \*69, Three-Way Calling, Call Trace)
- Directory Assistance Service (Local and National)
- Directory Assistance Call Completion Service
- Verification/Interrupt Services
- 555, 700, 900, 976 Services
- Mass announcement services
- Time, lottery or weather calls

(N)

Issued: August 20, 2007 Effective: August 20, 2007 In compliance with The Public Utilities Commission of Ohio

Case No. 07-933-TP-ZTA by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

#### 7. UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

#### (N)

#### 7.02. CONDITIONS (Continued)

Unlimited DTL and CustoPAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Applicable Service Charges as specified in Section 2 will be waived for customers subscribing to a three-year term agreement.

#### 7.03. TERMINATION LIABILITY

Unlimited DTL and CustoPAK Basic Packages are offered on a one-year or three-year term agreement.

Early termination of Unlimited DTL Basic Package or CustoPAK Basic Package term agreement by the customer will result in a one-time flat Termination Charge of:

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term \$150 for default within the 2nd year of the term \$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two lines (the core, Basic Package, and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

(N)

#### GENERAL EXCHANGE TARIFF P.U.C.O. No. 7

SECTION 10 Original Sheet No. 19

Verizon North Inc.

#### PACKAGED SERVICES

7. UNLIMITED DIAL TONE LINE (DYL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

(N)

## 7.03. TERMINATION LIABILITY (Continued)

At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

Approval of limitation of liability language by the P.U.C.O. does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognized that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

(N)

Issued: August 20, 2007

#### GENERAL EXCHANGE TARIFF P.U.C.O. No. 7

SECTION 10 Original Sheet No. 20

## Verizon North Inc.

#### **PACKAGED SERVICES**

7. UNLIMITED DIAL TONE LINE (DTL) AND UNLIMITED CUSTOPAK PACKAGES (Continued)

(N)

## 7.04. RATES

KAI	ES	<u>Monthly</u> <u>1-Year Term</u>		<u>e</u> 3-Year Term	
a.	Unlimited DTL Basic Packages 1	\$73.00		\$58.00	
			Monthly Rat	<u>e</u>	
	Expansion Line Without Unlimited Calling, per line <sup>2, 3</sup>	\$35.00			
	Expansion Line With Unlimited Calling, per line 2		\$35.00		
		1-Year Te	Monthly Rat	<u>e</u> 3-Year <u>Term</u>	
b.	Unlimited CustoPAK Basic Packages <sup>1</sup>	\$73.00		\$58.00	
			Monthly Rat	<u>e</u>	
	Expansion Line Without Unlimited Calling, per line 2,3		\$35.00		

Usage rates apply in addition to the monthly rate.

Expansion Line With Unlimited Calling, per line 2

(N)

\$35.00

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package ordered.

<sup>&</sup>lt;sup>2</sup> Customers may have a combination of Expansion Lines, but the combined total number allowed is 24 and may not exceed nine (9) Expansion Lines With Unlimited Calling.

# EXHIBIT C

# RATIONALE FOR CHANGE

Verizon North Inc. proposes to revise its General Exchange Tariff, P.U.C.O. No. 7, to introduce new Business packages effective August 20, 2007. Prior customer notice not required for new services.