

**FILE**



## *The Public Utilities Commission of Ohio*

*Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.*

Ted Strickland, Governor  
Alan R. Schriber, Chairman

### Commissioners

Ronda Hartman Fergus  
Donald L. Mason, Esq.  
Valerie A. Lemmie  
Paul A. Centolella

July 23, 2007

Robert Abbott  
656 Seneca Drive  
Montpelier, OH 43543-9446

Case No: 07-835-WS-CSS

Dear Mr. Abbott:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Aqua Ohio, Inc.. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script, reading "Renee J. Jenkins".

Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
RJJ/pwk

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