

NC

07-835-WS-CSS



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 JUL 23 PM 2:03

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO

Formal Complaint Form

ROBERT C. ABBOTT
Customer Name

656 SENECA DRIVE
Customer Address

MONTPELIER OH 43543-9446
City State Zip

Against

51135393-01
Account Number

Customer Service Address (if different from above)

AQUA OHIO, INC.
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

WHEN AQUA OHIO, INC. PURCHASED SENECA UTILITIES, THEY KNEW THEY WERE GOING TO HAVE TO REPLACE THE WATER TREATMENT FACILITY AT LAKE SENECA. SINCE WE HAVE LIVED AT LAKE SENECA, OUR WATER BILL WENT FROM \$105.00 A YEAR TO \$245.32 YEARLY & THE DIFFERENCE DIDN'T GIVE US ANY IMPROVEMENTS IN THE WATER. NOW ANOTHER RATE INCREASE! IF THIS CONTINUES, PEOPLE ON FIXED INCOMES ARE GOING TO BE FORCED TO MOVE. SEVERAL RESIDENTS ARE SEASONAL, YET THEY PAY AS MUCH AS SOMEONE WHO HAS SPRINKLING SYSTEMS & USE EXCESSIVE AMOUNTS OF WATER.

Judith E. Abbott
Signature

419-485-4986
Customer Telephone Number

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Technician 5 Date Processed 7-23-07

The Public Utilities Commission of Ohio
Ted Strickland, Governor • Alan R. Schriber, Chairman
Commissioners: Ronda Hartman Fergus, Judy A. Jones, Valerie A. Lemmie, Donald L. Mason
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