The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 10/01/2004) (Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

	r of the Application of AT&T Ohio to grandfather CompleteLink) ated CompleteLink offers) Case No. 07-743-TP-ZTA
Regulatory C Contact Pers	egistrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio Registrant(s) 150 E. Gay Street
Date June 2	29, 2007 TRF Docket No.90-5032-TP-TRF
Motion for	protective order included with filing? □ Yes ■ No waiver(s) filed affecting this case? □ Yes ■ No [Note: waiver(s) tolls any automatic timeframe] Type (check all applicable): □ CTS (IXC) ■ ILEC □ CLEC □ CMRS □ AOS □ Other (explain)
Case No. 99-9	form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in 098-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.
I. Please	indicate the reason for submitting this form (check <u>one</u>)
	Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
□ 2 (ABN)	Abandonment of all Services a. CLEC (90-day approval, 10 copies) b. CTS (14-day approval, 10 copies) c. ILEC (NOT automatic, 10 copies)
□ 3 (ACE)	New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
i s (ricz)	□ a. Switched Local □ b. Non-switched local □ c. CTS □ d. Local and CTS □ e. Other (explain)
□ 4 (ACO)	LEC Application to Change Ownership (30-day approval, 10 copies)
	LEC Application to Change Name (30-day approval, 10 copies)
□ 6 (AEC)	Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)
- (NOTE: see item 25 (CTR) on page two of this form for all other contract filings.
	LEC Merger (30-day approval, 10 copies)
	Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
□ 9 (ATA)	Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
	i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; Do Not Docket , 4 copies)
	□ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with
	OCC for Tier 1 residential services (0-day filing, 10 copies)
	□ iii. New End User Service (<u>NOT</u> preceded by a 30-day filing submittal, 30-day approval, 10 copies)
	□ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
	□ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
	□ vi. Grandfather service (30-day approval, 10 copies)
	□ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
	□ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below
	□ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
- 10 (ATC)	c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
□ 10 (ATC) □ 11 (ATR)	Application to Transfer Certificate (30-day approval, 7 copies) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
□ 12 (ATW)	Application to Withdraw a Tier 1 Service
12 (AT W)	□ a. CLEC (60-day approval, 10 copies) □ b. ILEC (NOT automatic, 10 copies)
□ 13 (CIO)	Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
□ 14 (NAG)	Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
□ 15 (RCC)	For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
□ 16 (SLF)	Self-complaint Application
	□ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
	□ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
□ 17 (UNC)	Unclassified (explain) (NOT automatic, 15 copies)
■ 18 (ZTA)	Tariff Notification Involving only Tier 2 Services
	NOTE: Notifications do not require or imply Commission Approval.
	a. New End User Service (0-day notice, 10 copies)
	 □ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies) □ c. Withdrawal of service (0-day notice, 10 copies)
□ 19 Other	(NOT automatic 15 conies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- □ 20 Introduction or Extension of Promotional Offering
- $\hfill \square$ 21 New Price List Rate for Existing Service
 - □ a. Tier 1 □ b. Tier 2
- □ 22 Designation of Registrant's Process Agent(s)
- □ 23 Update to Registrant's Maps
- annual Tariff Option For Tier 2 Services indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.

_		_				
	☐ Paper Tariff		☐ Electronic Tariff.	If electronic,	provide the tariff's web address:	
					*	

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

□ 25	Application to establish, re-	vise, or cancel an end-user	r contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendment	ents)
	CTR Docket No	TP - CTR	R (Use same CTR number throughout calendar year)	

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
	[3]	Completed Service Requirements Form.
	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
	[3]	Brief description of service(s) proposed.
	[3a-b,3d]	Explanation of whether applicant intends to provide \square resold services, \square facilities-based services, or \square both resold and facilities-based services.
	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
	[3a-b,3d]	Description of the proposed market area.
	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following:
_	[5.0. 5,5.0.]	1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources.
		Describe internally generated sources of cash and external funds available to support the applicant's operations that
		are the subject of this certification application.
		2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial
		statements are based on a certain geographical area(s) or information in other jurisdictions
		3) Documentation to support the applicant's cash an funding sources.
	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and
	[proposed service area.
	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of
	' '	Ohio, include that certification number.
	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable):
	[□ interconnection agreement, □ retail tariffs, or □ resale tariffs.
	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of
_	[54 5,54, 54(1 111)]	Customer receiving dial tone.
	[3a,3b,3d,	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
_	9a,(i-iii)]	(
	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed
_	[,-,-]	timeline for construction, interconnection, and offering of services to end users.
	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of
_	[5 5,7,5 5 5,5 5]	fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
•	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
:	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
■	[1-2,4-7,9,12-	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.
-	13,16,18-23,25]	Specify for each service affected whether it is business ; residence; or both. Also indicate whether it is a witched or residence.
	13,10,10=23,23]	dedicated service. Include this information in either the cover letter or Exhibit C.
	I	dedicated service. Include this information in cluter the cover letter of Exhibit C.

	F1 2 1 2 ()	
-	[1,2,4,9a(v-vi),	Specify which notice procedure has been/will be utilized: ■ direct mail; □ bill insert; □ bill notation or □ electronic mail.
	5,10,16,18(b-c),	NOTE:
	21]	☐ Tier 1 price list increases must be within an approved range of rates.
	F2 4 5 0 ()	☐ SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
-	[2,4-5,9a(v),	Copy of real time notice which has been/will be provided to customers.
	9b, 10,12-13,16,	NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
	18(b-c),20-21]	
-	[1,2,5,9a(v),11-13,	Affidavit attesting that customer notice has been provided.
	18, 21(increase	
	only)]	G CV C LILL WEGG
	[2,12]	Copy of Notice which has been provided to ILEC(s).
	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
	[14]	The interconnection agreement adopted by negotiation or mediation.
	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority
		to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio
		Secretary of State.
	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
	[5,13]	New title sheet with proposed new company name.
	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from:
		http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
	[1,3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
	10,13, 23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected
		on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large
		ILEC/CLEC territory, and listing the involved exchanges. • <i>Local calling areas</i> must be clearly reflected on an Ohio map
		attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all
		exchanges to which local calls can be made from each of those exchanges.
		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): •
		Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the
		involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps
		for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography
		maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
		Other information requested by the Commission staff.
	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff:
		□ Paper Tariff □ Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- □ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- □ Emergency Services Calling Plan [Required if toll service provided]
- □ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- □ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- □ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- □ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- □ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Kathy Gentile-Klein Manager, Customer Complaints (216) 822-2395

45 Erieview Plaza Cleveland, Ohio 44114

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Maryann H. Mackey Sr. Director, Regulatory Affairs (216) 822-0086

45 Erieview Plaza Cleveland, Ohio 44114

<u>NOTE</u>: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: □)

Ameritech Advanced Data Services of Ohio, Inc., d/b/a SBC Advanced Solutions d/b/a AT&T Advanced Solutions, Inc., Cert. No. 90-5181, AT&T Communications of Ohio, Inc., Cert. No. 90-9000, Cincinnati SMSA Limited Partnership, d/b/a Cingular, Cert. No. 90-5304, McLang Cellular, LLC d/b/a Cingular, Cert. No. 90-5332, New Cingular Wireless PCS, LLC d/b/a Cingular, Cert. No. 90-5352, SBC Long Distance, LLC, d/b/a AT&T Long Distance, Cert. No. 90-6150, TCG Ohio, Inc., Cert. No. 90-9010, Wheeling Cellular Telephone Company d/b/a Cingular, Cert No. 90-5320, BellSouth Long Distance, Inc., Cert. No. 90-5734.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 29, 2007 at Columbus, Ohio

/s/ Maryann H. Mackey

Sr. Director, Regulatory Affairs June 29, 2007

* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Maryann H. Mackey verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/ Maryann H. Mackey

Sr. Director, Regulatory Affairs June 29, 2007

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio

Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)

180 East Broad Street, Columbus, OH 43215-3793





9th Revised Sheet No. 5 Cancels

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 8th Revised Sheet No. 5

TOPIC	
CompleteLink	ET
Grandfathered CompleteLink Select III Save/Win Plan CompleteLink 2.0 Complimentary Network Services (CNS) Concentrator-Identifier Equipment Conduit Occupancy Connections Connections Connections Connections of Customer-Provided Test Equipment Connections with Customer Premises Equipment Provided by Customers Equipment of Specific Groups of Customers Construction Charges Construction Charges, General Regulations Connections for Private Line Services Custom BizSaver® Winback Packages Call Forwarding 7 1 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 2 4 4	
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Call Waiting 7 1 1	
Three-Way Calling 7 1 1	
Custom Calling Service Packages 7 2 8	
Custom Number Service 8 8 70	
Customer Control Option 7 3 6	
Customer-Owned, Coin-Operated	
Telephones (COCOT) 13 2 1	
P.U.C.O. Requirements (APPENDIX A) 13 2 -	
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Dual Element Charges 8 8 19	,
Emergency Reporting, Alerting and	
Dispatching Services 8 8 53	<i>'</i>
Establishment and Furnishing of	
Service 8 8 14	Ł
General Provisions 8 8 13	
Initial Contract 8 8 15	
Interconnection Equipment 8 8 37	1
Key Telephone Systems 8 8 47	1
Miscellaneous and Supplemental	
Equipment 8 8 22	2
Issued: April 24, 2006 Effective: April 24,	
In accordance with an Order issued by the Public Utilities Commission of	

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet No. 27
Cancels
2nd Revised Sheet No. 27

4. COMPLETELINK (T)

A. DESCRIPTION

CompleteLink is an optional access and usage volume discount plan for	(T)
SBC Ohio business customers. Customers subscribing to CompleteLink	(T)
receive monthly discounts on selected services based on the customer's	
Minimum Annual Revenue Commitment (MARC). For plan agreements entered	(T)
into on or after October 24, 2003, CompleteLink requires SBC Ohio local	(T)
access and local usage.	(C)

B. DEFINITIONS

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

(D)/1/

Those services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

/1/ Material now appears on Original Sheet 21 in Part 20, Section 4 of this Tariff.

(N) (N)

Issued: October 23, 2003

Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 2



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 28
Cancels
3rd Revised Sheet No. 28

4. COMPLETELINK (cont'd)

(T)

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(T)

(C)

(C)

C. TERMS AND CONDITIONS

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed revenue, for services specified in the Company's CompleteLink tariffs, for all customer's eligible business accounts located in the SBC Midwest region, before discounts are applied.

Services contributing towards the MARC include, except as noted below, all SBC Midwest regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and non-recurring charges), excluding the following if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than an SBC Midwest Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

The CompleteLink plan is available with one year, two year, three year or five year term plans.

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 29
Cancels
3rd Revised Sheet No. 29

4. COMPLETELINK (cont'd)

(T)

(N)

C. TERMS AND CONDITIONS (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks

Alternate Answering

FeatureLink Service

Message Waiting Indication

All SBC Ohio Local Usage Services (Local Calling Plus, Community Calling, Econo Calling Service, except local usage from 'AILCVP' calling plan)			
• Centrex usage			
• ISDN usage			
• SBC Ohio IntraLATA Toll usage	(Ţ)		
• SBC Ohio Toll-free 800/888 usage			
SBC Calling Card surcharges and usage	(T)		
• Custom and Advanced Custom Calling Features, excluding Pay Per	(C)		
Use	(C)		
Remote Call ForwardingMulti-Ring Service	(N)		
Busy Line Transfer			

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Effective with agreements signed on or after 10/24/03, with the exception of local access and usage, CompleteLink customers are not required to purchase any of the MARC contributory services.

Tariffed recurring and nonrecurring charges apply to the installation and use of these services.

/1/ Material now appears on Original Sheet 21 in Part 20, Section 4 of this Tariff.

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 30
Cancels
3rd Revised Sheet No. 30

4. COMPLETELINK (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

MARC Revenue	Maximum Annual MARC Discount	(C)
\$ 700	\$ 350	(T)
1,200	700	
3,000	1,000	
7,000	1,500	
12,000	2,500	
18,000	2,500	
25,000	3,500	
35,000	5,250	
50,000	8,250	
75,000	11,500	
100,000	24,000	
125,000	24,000	
150,000	36,000	ı
200,000	36,000	(T)

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet No. 30.1
Cancels
1st Revised Sheet No. 30.1

4. COMPLETELINK (cont'd)

(T)

(C)

(T)

(T)

(T)

C. TERMS AND CONDITIONS (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

An eligible CompleteLink customer may include up to, but not exceed 250 of its locations per state, under one CompleteLink Plan. A (T) customer may subscribe to only one CompleteLink Plan at a time.

Except as required by law, a CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The CompleteLink plan applies to all SBC Ohio intraLATA services of the subscribing customer, including all business usage and message toll service for all business locations covered by the plan. The jurisdiction of the main billing telephone number selected by the customer will dictate the jurisdiction of the governing tariff for the CompleteLink contract.

MARC discounts will not accumulate or be effective until August 14, 1999.

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet No. 31
Cancels
2nd Revised Sheet No. 31

4. COMPLETELINK (cont'd)

(T)

(D)/1/

/1/ Material now appears on Original Sheet 22 in Part 20, Section 4 of this (N) Tariff. (N)

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 32
Cancels
3rd Revised Sheet No. 32

4. COMPLETELINK (cont'd)

(T)

(D)/1/

/1/ Material now appears on Original Sheet 23 in Part 20 Section 4 of this (N)

Tariff. (N)

Issued: October 23, 2003

Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 33
Cancels
3rd Revised Sheet No. 33

4. COMPLETELINK (cont'd)

(T)

(D)/1/

/1/ Material now appears on Original Sheet 24 in Part 20, Section 4 of this (N) Tariff. (N)

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet No. 34
Cancels
2nd Revised Sheet No. 34

4. COMPLETELINK (cont'd)

(T)

(D)/1/

/1/ Material now appears on Original Sheet 25 in Part 20, Section 4 of this (N) Tariff. $\ensuremath{(\mathrm{N})}$

Issued: October 23, 2003

Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

Original Sheet No. 34.1

4. COMPLETELINK (cont'd)

(N)

D. PRICES

Service Elements (cont'd)

% Discount on Eligible Services

					-
MARC	1 Year	2 Years	3 Years	5 Years	
	,			•	_
\$ 700	5.0%	6.0%	7.0%	7.5%	
1,200	5.25%	6.25%	7.25%	7.75%	
3,000	5.5%	6.5%	7.5%	8.0%	
7,000	6.0%	7.0%	8.0%	8.5%	
12,000	6.5%	7.5%	8.5%	9.0%	
18,000	6.5%	7.5%	8.5%	9.0%	
25,000	7.5%	8.5%	9.5%	10.0%	
35,000	8.0%	9.0%	10.0%	10.5%	
50,000	8.5%	9.5%	10.5%	11.0%	
75,000	9.0%	10.0%	11.0%	11.5%	
100,000	9.5%	10.5%	11.5%	12.0%	
125,000	9.5%	10.5%	11.5%	12.0%	
150,000	10.0%	11.0%	12.0%	12.5%	
200,000	10.0%	11.0%	12.0%	12.5%	
IntraLATA Toll a					
800/888 Base Rat Per Minute	es \$0.110	\$0.105	\$0.100	\$0.090	
800/888 Base Rat	ces	\$0.105	\$0.100	\$0.09	0

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services
SECTION 2 - Exchange Lines and Usage

5th Revised Sheet No. 35
Cancels
4th Revised Sheet No. 35

4. COMPLETELINK (cont'd)

D. PRICES (cont'd)

2. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink.

3. Termination Charges

Customers terminating a CompleteLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan, and a revenue commitment equal to or greater than the CompleteLink MARC.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

4. Service Guarantee

Within 90 days of subscribing to CompleteLink 2 year, 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This avoidance of termination liability does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to CompleteLink.

Issued: July 28, 2006 Effective: July 28, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 12



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

Original Sheet No. 35.1

COMPLETELINK (cont'd)

(N)

D. PRICES (cont'd)

5. MARC Downgrade Allowance for MATUC Removal 1/1/

Customers with existing CompleteLink agreements signed prior to 10/24/03 will be allowed to downgrade their MARC commitment without termination liability for the purpose of removing their intraLATA toll service and MATUC commitment provided: a) the Customer enters into a new CompleteLink service agreement for the shortest length term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges will be allowed only once per Customer, per Agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

6. MARC Downgrade Allowance for Technology Upgrade /2/

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the SBC service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

(N)

- /1/ Applicable for agreements signed prior to 10/24/03 only.
- /2/ Applicable for agreements signed on or after 10/24/03 only.

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services
SECTION 2 - Exchange Lines and Usage

1st Revised Sheet No. 35.2 Cancels Original Sheet No. 35.2

4. COMPLETELINK (cont'd)

D. PRICES (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at SBC's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

В Analog Trunks to ISDN Prime, DS1, DS3, SONET, or GigaMAN to ISDN Prime ADTS-E Centrex Service (CS) Basic to Centrex Service Electronic Key, ISDN (T) Lines Direct, or Internet Protocol Lines to Centrex Service FeatureLink (T) Grandfathered Centrex to Centrex Service Measured or Flat Business Lines to Centrex Service, ISDN Prime, DS1, (T) DS3, SONET, GigaMAN, or DS0 or ISDN Direct to FeatureLink to DS1, DS3, SONET, or GigaMAN DS1 DS3 to DS3, SONET, GigaMAN SONET or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following product changes satisfy the conditions required for termination without liability under this provision.

Centrex (any type) to PBX
Centrex (any type) to ISDN Prime

Example: Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN Prime, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

/1/ Applicable for agreements signed on or after 10/24/03 only.

Issued: November 14, 2005 Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

Original Sheet No. 35.3

4. COMPLETELINK (cont'd)

(N)

(N)

D. PRICES (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade (cont'd)

NOTE: Both the MARC Downgrade waivers named in D.5 and D.6 above only apply to the termination charges applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day service guarantee does not apply to the new agreement.

/1/ Applicable for agreements signed on or after 10/24/03 only.

Issued: October 23, 2003 Effective: October 24, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet No. 47 Cancels 1st Revised Sheet No. 47

COMPLETELINK SELECT III SAVE/WIN PLAN

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount, one-time signing bonus, and a 10% discount on local usage message service charges. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period. Additionally, a MARC Volume Discount overlay of 13.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the "% Discount On Eligible Services" displayed under CompleteLink found in Part 4, Section 2 of this Tariff. Customers electing a \$700 MARC level are not eligible for this offer.

		1-year	2-year	3-year	5-year
IntraLATA Toll and 800/888 Rates Per Minute		\$0.054	\$0.049	\$0.048	\$0.047
One-Time Signing Bonus:		0%	0%	0%	6%
MARC	Maximum Annual Di	scount	MARC	Maximum Annual	Discount
\$ 1,200 3,000	\$ 1,000 2,500		50,000 75,000	\$ 30,00 40,00	
7,000 12,000	4,000 6,500		00,000 25,000	50,00 60,00	
18,000 25,000 35,000	10,000 15,000 20,000		50,000 00,000+	80,00 100,00	

Eligible customers are those business customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required) or those business customers who have their local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin (C) service area and who wish to establish their local network access service with the Company.

(C)(D)

This offering may not be combined with other Company Business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink promotions, which is permissible.

The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof. All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Tariff will apply.

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

Issued: December 1, 2006 Effective: December 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet No. 48
Cancels
1st Revised Sheet No. 48

COMPLETELINK WINBACK RELOADED

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year, or 5-year term plan will be eligible for additional credits on their bills. These credits are a percentage of the customer's selected Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following payment schedule. Credits will be applied within 2 bill periods following the time period cited below:

	_1-year plan	2-year plan	3-year plan	5-year plan
Upon Signing	5% of MARC	20% of MARC	25% of MARC	30% of MARC
1 Year Anniversary		5% of MARC	5% of MARC	5% of MARC
2 Year Anniversary			5% of MARC	5% of MARC
3 Year Anniversary				5% of MARC
4 Year Anniversary				5% of MARC

Eligible customers are those business customers who have their local network access line(s) with another competitive carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, and who now wish to establish their local network access line service with the Company, and who have previously refused a CompleteLink Select III Save/Win offer from the Company.

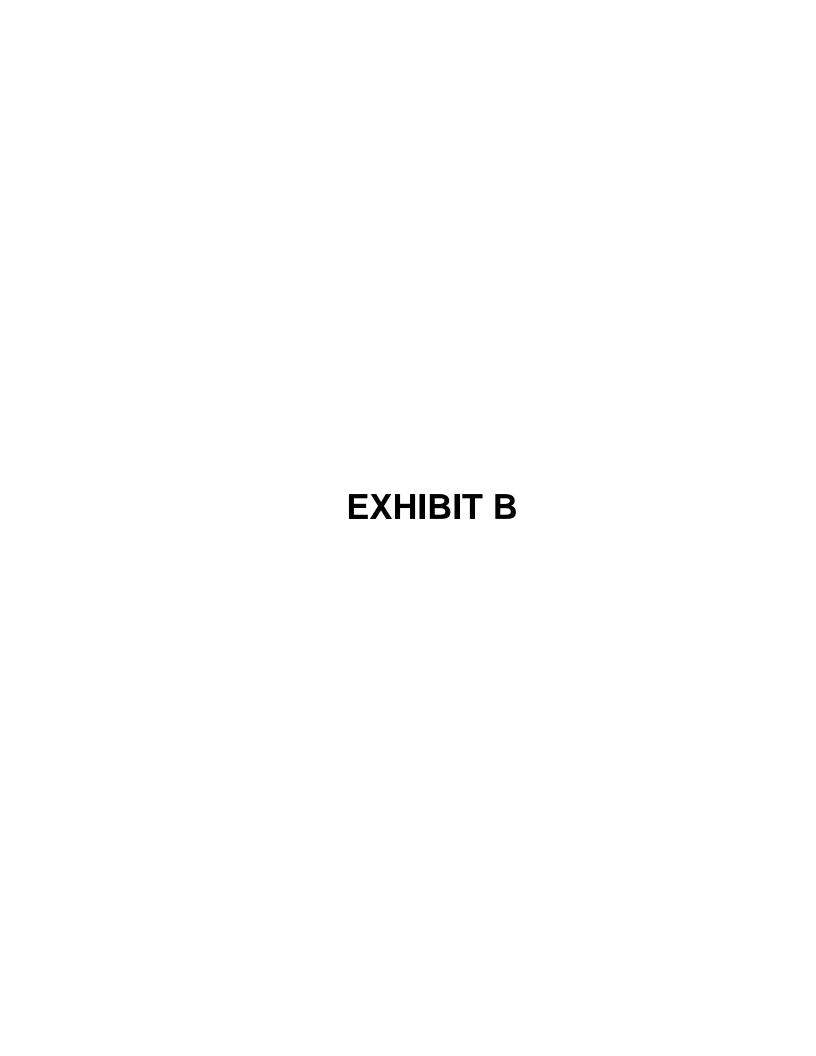
(C) | | | (C)(D)

Eligible customers will also receive IntraLATA toll and 800/888 rates, as well as MARC volume discounts and Maximum Annual Discount levels as applicable in the previously refused CompleteLink Select III Save/Win offer as found in Part 4, Section 2 of this Tariff. All other terms and conditions applicable to CompleteLink found in Part 4, Section 2 of this Tariff will apply.

Customers terminating their plan prior to the expiration of their selected term plan are subject to termination charges as specified under CompleteLink found on Sheet 35 in Part 4, Section 2 of this Tariff.

Issued: December 1, 2006 Effective: December 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20 TFA No. OH-07-17128

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Issued: June 29, 2007

Effective: June 29, 2007 nio. dated January 6, 2003.

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 27 Cancels 3rd Revised Sheet 27

/1/

/1/ Material now appears on Original Sheet 47 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

5th Revised Sheet 28 Cancels 4th Revised Sheet 28

/1/

/1/ Material now appears on Original Sheet 48 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

5th Revised Sheet 29 Cancels 4th Revised Sheet 29

/1/

/1/ Material now appears on Original Sheet 49 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

5th Revised Sheet 30 Cancels 4th Revised Sheet 30

/1/

/1/ Material now appears on Original Sheet 50 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 30.1 Cancels 2nd Revised Sheet 30.1

/1/

/1/ Material now appears on Original Sheet 51 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 31 Cancels 3rd Revised Sheet 31

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

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AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

5th Revised Sheet 33 Cancels 4th Revised Sheet 33

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 34 Cancels 3rd Revised Sheet 34

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

1st Revised Sheet 34.1 Cancels Original Sheet 34.1

/1/

/1/ Material now appears on Original Sheet 52 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

6th Revised Sheet 35 Cancels 5th Revised Sheet 35

/1/

/1/ Material now appears on Original Sheet 53 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

1st Revised Sheet 35.1 Cancels Original Sheet 35.1

/1/

/1/ Material now appears on Original Sheet 54 in Part 20, Section 4 of this Tariff.

Issued: June 29, 2007
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 35.2 Cancels 1st Revised Sheet 35.2

/1/

/1/ Material now appears on Original Sheet 55 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

1st Revised Sheet 35.3 Cancels Original Sheet 35.3

/1/

/1/ Material now appears on Original Sheet 56 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 47 Cancels 2nd Revised Sheet 47

/1/

/1/ Material now appears on Original Sheet 57 and 58 in Part 20, Section 4 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 4 - Exchange Access Service SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 48 Cancels 2nd Revised Sheet 48

/1/

/1/ Material now appears on Original Sheet 59 in Part 20, Section 4 of this Tariff.

Issued: June 29, 2007 Effective: June 29, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 47

/1/

COMPLETELINK (T)/1/

A. Description /1/

Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

CompleteLink is an optional access and usage volume discount plan for AT&T Ohio business (T)/1/customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). For plan agreements entered into on or after October 24, 2003, CompleteLink requires AT&T Ohio local access and local usage.

B. Definitions

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

/1/ Material formerly appeared on 3rd Revised Sheet 27 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007 Effective: June 29, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 48

COMPLETELINK (cont'd)

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(T)

(T)

C. Terms and Conditions

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed revenue, for services specified in the Company's CompleteLink tariffs, for all customer's eligible business accounts located in the AT&T Midwest region, before discounts are applied.

Services contributing towards the MARC include, except as noted below, all AT&T Midwest regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and non-recurring charges), excluding the following if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than an AT&T Midwest Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

The CompleteLink plan is available with one year, two year, three year or five year term plans.

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(T)

/1/ Material formerly appeared on 4th Revised Sheet 28 in Part 4, Section 2 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 49

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks

All SBC Ohio Local Usage Services (Local Calling Plus, Community Calling, Econo Calling Service, except local usage from 'AILCVP' calling plan)

- Centrex usage
- ISDN usage
- AT&T Ohio IntraLATA Toll usage

(Ţ)

- AT&T Ohio Toll-free 800/888 usage
- Calling Card surcharges and usage

(T)

- Custom and Advanced Custom Calling Features, excluding Pay Per Use
- Remote Call Forwarding
- Multi-Ring Service
- Busy Line Transfer
- Alternate Answering
- Message Waiting Indication
- FeatureLink Service

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Effective with agreements signed on or after October 24, 2003, with the exception of local access and usage, CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply to the installation and use of these services.

/1/

/1/ Material formerly appeared on 4th Revised Sheet 29 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 50

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

MARC Revenue	Maximum Annual MARC Discount		
\$ 700	\$ 350		
1,200	700		
3,000	1,000		
7,000	1,500		
12,000	2,500		
18,000	2,500		
25,000	3,500		
35,000	5,250		
50,000	8,250		
75,000	11,500		
100,000	24,000		
125,000	24,000		
150,000	36,000		
200,000	36,000 /1/		

/1/ Material formerly appeared on 4th Revised Sheet 30 in Part 4, Section 2 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 51

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

An eligible CompleteLink customer may include up to, but not exceed 250 of its locations per state, under one CompleteLink Plan. A customer may subscribe to only one CompleteLink Plan at a time.

Except as required by law, a CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The CompleteLink plan applies to all AT&T Ohio intraLATA services of the subscribing customer, including all business usage and message toll service for all business locations covered by the plan. The jurisdiction of the main billing telephone number selected by the customer will dictate the jurisdiction of the governing tariff for the CompleteLink contract.

MARC discounts will not accumulate or be effective until August 14, 1999.

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(T)

/1/ Material formerly appeared on 2nd Revised Sheet 30.1 in Part 4, Section 2 of this Tariff.

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 52

COMPLETELINK (cont'd)

(T)/1/

D. Prices

1. Service Elements

% Discount on Eligible Services

MARC	1 Year	2 Years	3 Years	5 Years	
\$ 700	5.0%	6.0%	7.0%	7.5%	
1,200	5.25%	6.25%	7.25%	7.75%	
3,000	5.5%	6.5%	7.5%	8.0%	
7,000	6.0%	7.0%	8.0%	8.5%	
12,000	6.5%	7.5%	8.5%	9.0%	
18,000	6.5%	7.5%	8.5%	9.0%	
25,000	7.5%	8.5%	9.5%	10.0%	
35,000	8.0%	9.0%	10.0%	10.5%	
50,000	8.5%	9.5%	10.5%	11.0%	
75,000	9.0%	10.0%	11.0%	11.5%	
100,000	9.5%	10.5%	11.5%	12.0%	
125,000	9.5%	10.5%	11.5%	12.0%	
150,000	10.0%	11.0%	12.0%	12.5%	
200,000	10.0%	11.0%	12.0%	12.5%	
IntraLATA Toll and 800/888 Base Rates Per Minute	\$0.110	\$0.105	\$0.100	\$0.090	/1

/1/ Material formerly appeared on Original Sheet 34.1 in Part 4, Section 2 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 53

COMPLETELINK (cont'd)

(T)/1/

D. Prices (cont'd)

2. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink.

3. Termination Charges

Customers terminating a CompleteLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan, and a revenue commitment equal to or greater than the CompleteLink MARC.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

4. Service Guarantee

Within 90 days of subscribing to CompleteLink 2-year, 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This avoidance of termination liability does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to CompleteLink.

/1/

/1/ Material formerly appeared on 5th Revised Sheet 35 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 54

COMPLETELINK (cont'd)

(T)/3/

D. Prices (cont'd)

5. MARC Downgrade Allowance for MATUC Removal /1/

Customers with existing CompleteLink agreements signed prior to October 24, 2003 will be allowed to downgrade their MARC commitment without termination liability for the purpose of removing their intraLATA toll service and MATUC commitment provided: a) the Customer enters into a new CompleteLink service agreement for the shortest length term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges will be allowed only once per Customer, per Agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

6. MARC Downgrade Allowance for Technology Upgrade /2/

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with (T) the AT&T service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

/1/ Applicable for agreements signed prior to October 24, 2003 only.

/2/ Applicable for agreements signed on or after October 24, 2003 only.

/3/ Material formerly appeared on Original Sheet 35.1 in Part 4, Section 2 of this Tariff.

/3/

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 55

COMPLETELINK (cont'd)

(T)/2/

(T)

D. Prices (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at AT&T's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

<u>A</u> <u>B</u>

Analog Trunks to ISDN Prime, DS1, DS3, SONET, or GigaMAN

ADTS-E to ISDN Prime

Centrex Service (CS) Basic Lines to Centrex Service Electronic Key, ISDN Direct, or

Internet Protocol Lines

FeatureLink to Centrex Service
Grandfathered Centrex to Centrex Service

Measured or Flat Business Lines to Centrex Service, ISDN Prime, DS1, DS3,

SONET, GigaMAN, or FeatureLink

DS0 or ISDN Direct to DS1, DS3, SONET, or GigaMAN

DS1 to DS3, SONET, GigaMAN DS3 to SONET or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following product changes satisfy the conditions required for termination without liability under this provision.

Centrex (any type) to PBX

Centrex (any type) to ISDN Prime

Example:

Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN Prime, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24-month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

- /1/ Applicable for agreements signed on or after October 24, 2003 only.
- /2/ Material formerly appeared on 1st Revised Sheet 35.2 in Part 4, Section 2 of this Tariff.

/2/

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 56

COMPLETELINK (cont'd)

(T)/2/

D. Prices (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

NOTE: Both the MARC Downgrade waivers named in D.5 and D.6 above only apply to the termination charges applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day service guarantee does not apply to the new agreement.

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/2/

Effective: June 29, 2007

Issued: June 29, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

^{/1/} Applicable for agreements signed on or after October 24, 2003 only.

^{/2/} Material formerly appeared on Original Sheet 35.3 in Part 4, Section 2 of this Tariff.

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 57

COMPLETELINK SELECT III SAVE/WIN PLAN

/2/

Note: Effective June 29, 2007, no further installation of, or changes to the CompleteLink Select III Save/Win Plan will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

(N) | | |(N)

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount, one-time signing bonus, and a 10% discount on local usage message service charges. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period. Additionally, a MARC Volume Discount¹¹ overlay of 13.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the "% Discount On Eligible Services" displayed under CompleteLink found in Part 4, Section 2 of this Tariff. Customers electing a \$700 MARC level are not eligible for this offer.

	<u>1-year</u>	2-year	3-year	<u>5-year</u>
IntraLATA Toll and 800/888 Rates Per Minute	\$0.054	\$0.049	\$0.048	\$0.047
One-Time Signing Bonus:	0%	0%	0%	6%

MARC	Maximum Annual Discount	<u>MARC</u>	Maximum Annual Discount
\$ 1,200	\$ 1,000	\$ 50,000	\$ 30,000
3,000	2,500	75,000	40,000
7,000	4,000	100,000	50,000
12,000	6,500	125,000	60,000
18,000	10,000	150,000	80,000
25,000	15,000	200,000+	100,000
35,000	20,000		

Eligible customers are those business customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required) or those business customers who have their local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who wish to establish their local network access service with the Company.

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

/2/

/2/

Issued: June 29, 2007
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

^{/2/} Material formerly appeared on 2nd Revised Sheet 47 in Part 4, Section 2 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 58

COMPLETELINK SELECT III SAVE/WIN PLAN (cont'd)

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/1/

This offering may not be combined with other Company Business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink promotions, which is permissible.

The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof. All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Tariff will apply.

/1/ Material formerly appeared on 2nd Revised Sheet 47 in Part 4, Section 2 of this Tariff.

AT&T TARIFF

P.U.C.O. NO. 20 TFA No. OH-07-17128

PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services

Original Sheet 59

COMPLETELINK WINBACK RELOADED

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Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink Winback (N) Reloaded service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year, or 5-year term plan will be eligible for additional credits on their bills. These credits are a percentage of the customer's selected Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following payment schedule. Credits will be applied within 2 bill periods following the time period cited below:

	<u>1-year plan</u>	2-year plan	3-year plan	<u>5-year plan</u>
Upon Signing 1-Year Anniversary 2-Year Anniversary 3-Year Anniversary	5% of MARC	20% of MARC 5% of MARC	25% of MARC 5% of MARC 5% of MARC	30% of MARC 5% of MARC 5% of MARC 5% of MARC
4-Year Anniversary				5% of MARC

Eligible customers are those business customers who have their local network access line(s) with another competitive carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, and who now wish to establish their local network access line service with the Company, and who have previously refused a CompleteLink Select III Save/Win offer from the Company.

Eligible customers will also receive IntraLATA toll and 800/888 rates, as well as MARC volume discounts and Maximum Annual Discount levels as applicable in the previously refused CompleteLink Select III Save/Win offer as found in Part 4, Section 2 of this Tariff. All other terms and conditions applicable to CompleteLink found in Part 4, Section 2 of this Tariff will apply.

Customers terminating their plan prior to the expiration of their selected term plan are subject to termination charges as specified under CompleteLink found on Sheet 35 in Part 4, Section 2 of this Tariff.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 48 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007 Effective: June 29, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

Exhibit C

AT&T Ohio hereby revises Part 1 – Section 3, Part 4 - Section 2 and Part 20 - Section 4 its AT&T Ohio Tariff P.U.C.O No. 20 to grandfather the following offers for business customers:

- CompleteLink
- CompleteLink Select III Save/Win
- CompleteLink Winback Reloaded Offer

CompleteLink 2.0 will continue to be available.

No new subscriptions of the above offers will be issued. Existing customers may keep their current plan "as is" until the expiration date of their existing term agreement. No moves, additions or changes to the existing term agreement will be allowed. At the expiration of the existing term agreement, customers may choose a CompleteLink 2.0 plan or another suitable AT&T business package offer. In the event the customer does not make an alternate selection, the CompleteLink discounts will end and the CompleteLink eligible services receiving the CompleteLink discounts, or other CompleteLink rates, will revert to the applicable tariffed monthly rate in effect as of the expiration date of the existing term agreement.

Notice of this change was sent to impacted customers.

The following customer notice was sent as a direct mail postcard to impacted customers on 5-18-2007.

Dear Valued AT&T Business Customer:

Effective June 29, 2007, CompleteLink and CompleteLink Select III will no longer be available to new customers. As an existing customer with one of these plans, you may maintain your existing plan as currently configured at your current location until your contract term expires. For questions regarding this matter or to obtain information about other discount plans, or to discontinue this service, please contact an AT&T Service Representative at 800-750-2355, or your Account Manager. Thank you for choosing AT&T Ohio.

State of Ohio)	
County of Cuyahoga) ss.)	
	AFFIDAVIT OF M	IARYANN H. MACKEY
Maryann I says as follows:	H. Mackey, being fire	st duly cautioned and sworn, deposes and
		airs for AT&T Ohio, where one of my s such as the one this affidavit supports.
Section 4901:1-6-17 that service, amendment of a changes in terms and conthat prior actual customer insert, bill message, direct which the Commission recustomers at least 15 days in which the Commission be filed simultaneously with affidavit, the application actual notice that was sen	applications for abar certificate, change in ditions of an existing r notification was prost mail, or, if the custoview period is 30 das prior to filing the application beginning to affected customer corporate customer	r notification group and have confirmed that
4. Therefore, on information affidavit supports meets to		eby attest that the tariff application that this hat rule.
		/s/ Maryann H. Mackey (signature)
Sworn to a	and subscribed before	e me this 29 th day of June, 2007
		/s/ Jon F. Kelly Notary Public

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/29/2007 7:46:52 AM

in

Case No(s). 07-0743-TP-ZTA

Summary: Tariff to grandfather various CompleteLink business offers electronically filed by Maryann Mackey on behalf of AT&T Ohio