

# LARGE FILING SEPERATOR SHEET

CASE NUMBER: 02-3212-TP ACE

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Legal Department

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**IDT Corporation**

520 Broad Street  
Newark, NJ 07102 USA  
P 973-438/3342  
F 973-438/1455  
www.idt.net

December 9, 2002

**VIA OVERNIGHT MAIL**

Daisy Crockron, Chief  
Docketing Department  
Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, Ohio 43215

**Re: Application of IDT America, Corp. to Provide Facilities-Based  
And Resold Local Exchange Service**  
Case No. 02-3212 -TP- ACE

Dear Ms. Crockron:

On behalf of IDT America, Corp. ("IDT"), please find enclosed an original and seven (7) copies of the above-referenced Application.

Please date-stamp the extra copy (without attachments) of this filing and return it in the self-addressed, stamped envelope provided. If you have any questions regarding this filing, please do not hesitate to contact me at (973) 438-4854.

Respectfully submitted,

*Carl Wolf Billek*

Carl Wolf Billek  
IDT America, Corp.

Enclosures

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician 2 Date Processed 12-10-02

# LOCAL EXCHANGE CARRIER

## REGISTRATION FORM

EFFECTIVE: July 15, 1997

) Case No.

**Request for waiver(s) included with filing?** ☐ Yes, ☒ No

- ☐ 15. Introduction or Extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service
- ☐ 17. Designation of Registrant's Process Agent(s)
- ☐ 18. Update to Registrant's Maps

II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

☒ A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based) (3)  
See Exhibit C

☒ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (3)

Please See Exhibit B

☒ List of names, addresses, and phone numbers of officers and directors, or partners. (3-4,7,10)

Please See Exhibit A

☒ Brief description of service(s) proposed. (3)

Please See Exhibit A

☒ Explanation of whether applicant intends to provide ☐ resold services, ☐ facilities-based services, or ☒ both resold and facilities-based services. (3)

Please See Exhibit A

☒ Explanation as to whether NEC currently offers IXC services under separate CTS authority, and whether it will be including those services within its NEC filing, or maintaining such IXC services under a separate affiliate. (3)

Please See Exhibit A

☒ Explanation of how the proposed services in the proposed market area are in the public interest. (3)

Please See Exhibit A

☒ Description of the proposed market area. (3)

Please See Exhibit A

☒ Description of the class of customers (e.g., residence, business) that the applicant intends to serve. (3)

Please See Exhibit A

☒ Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s) or information in other jurisdictions, please indicate. (3)

Please See Exhibit D

☒ Documentation attesting to the applicant's technical expertise relative to the proposed service offering(s) and proposed service area. (3)

Please See Exhibit E

☒ Explanation of the applicant's managerial expertise relative to the proposed service offering(s) and proposed service area. (3)

Please See Exhibit E

☒ Documentation indicating the applicant's corporate structure and ownership. (3)

Please See Exhibit A

☒ Information regarding any similar operations in other states. (3)

Please See Exhibit A

☒ Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the USOA. (3)

Please See Exhibit F

☒ Verification of compliance with any affiliate transaction requirements. (3)

Please See Exhibit G

☒ Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users. (3, 8, 10)

Please See Exhibit H for letters and Exhibit A for proposed timeline

☐ Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A. (1-2,4,6,8-10,12-15)

☐ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1-2,4,6,8-10,12-15)

☐ Specify which notice procedure has been utilized: real time; or newspaper. NOTE: Price list increases must be within an approved range of rates. (8-9,15)

☐ Copy of real time or newspaper notice which has been provided to customers. (2,4,6,9c-f, 10, 15)

☐ Copy of customer education and information material for new residential services. (8)

☐ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.

☐ Specify for each service affected whether it is business; residence; or both. Also indicate whether it is a switched or dedicated service. Include this information in either the cover letter or Exhibit C. (1-2,4-6,9-10,12-15)

☒ Explanation as to which service areas company currently has an approved interconnection or resale agreement. (1,3, 9)

**Please See Exhibit A**

☒ Explanation as to whether rates are derived through (check all applicable): interconnection agreement, retail tariffs, or resale tariffs. (3)

**Please See Exhibit A**

☒ List of Ohio counties or exchanges the applicant intends to serve **within 24 months** of obtaining authorization. (1,3)

**Please See Exhibit A**

☐ List of Ohio counties specifically involved or affected. (2,4,6,9-10,12)

☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (3,4,6,9c-f,10) In transfer of certificate cases, the transferee's good standing must be established.

**Please See Exhibit I**

☒ Maps depicting the proposed serving and calling areas of the applicant. (1,3,7,10)

**Please See Exhibit C**

☒ If **Mirroring** ILEC exchanges for both serving area and local calling areas: \* **Serving area** must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular ILEC/NEC territory, and listing the involved counties. \* **Local calling areas** must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.

☐ If **Self-defining** serving area and/or local calling area as an area other than that of the established ILEC exchange(s): \* **Serving Area** must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved counties. \* **Local Calling Areas** must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving **and** local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.

☐ Other information requested by the Commission staff.

**III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.**

**Mandatory requirements for all basic local exchange providers:**

☒ Sales tax

☒ Deposits

☒ Disconnection of Service

☒ 1+

**Service requirements for a NEC's provision of certain services (check all applicable):**

☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service

☐ Emergency Services Calling Plan

☐ Alternative Operator Service (AOS) requirements

☐ Limitation of Liability Language

☐ Termination Liability Language

☐ Service Connection Assistance (SCA) and Telephone Service Assistance (TSA)

☒ Resale of Service [Required for facilities-based NECs]

☒ Local Number Portability [Required for facilities-based]

**IV. List names, titles, phone numbers, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf of the applicant:**

Carl Wolf Billek and Diane Clark, Associate General Counsel, James Courter, President, and Howard Jonas, CEO and Treasurer, Joyce Mason, Secretary, Stephen Brown, CFO and Doug Mauro, Vice President. All may be contacted at: 520 Broad Street, Newark, New Jersey 07102-3111, (973) 438-4854.

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

**V. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:**

Carl Wolf Billek, Nadine Duhamel, Diane Clark, Associate General Counsel and Anthony Acevedo, Customer Service Liaison. All may be contacted at: 520 Broad Street, Newark, New Jersey 07102-3111, (973) 438-1000.

VERIFICATION

I, Carl Wolf Billek, Associate General Counsel of IDT America, Corp. verify that I have utilized, verbatim, the Commission's Local Exchange Carrier Registration Form effective December 9, 2002 and that all of the information submitted here, and all additional information submitted in connection with this case is true and correct to the best of my knowledge.

Carl Wolf Billek 12/9/02  
(Signature)\* (Date)

\*A verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

---

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:  
Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

**EXHIBIT A**

**Company Information**

**PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of IDT America, Corp. Case No. - \_\_\_\_\_ -TP- \_\_\_\_\_

**Company Information**

Applicant is a New Jersey corporation. It is a wholly owned subsidiary of IDT Domestic Telecom, Inc. ("IDT-D"), a Delaware corporation. IDT-D is a wholly owned subsidiary of IDT Telecom, Inc. ("IDT-T"), a Delaware corporation. IDT-T is a wholly owned subsidiary of IDT Corporation, a Delaware corporation that is publicly traded on the New York Stock Exchange under the symbols IDT and IDT.B.

**List of names, addresses, and phone numbers of officers and directors, or partners.**

Howard Jonas, Chief Executive Officer, Treasurer & Director  
James A. Courter, President & Director  
Marc E. Knoller, Director  
Joyce Mason, Secretary  
Stephen R. Brown, Chief Financial Officer  
Doug Mauro, Senior Vice President

**All Officers and Directors may be reached at:**

520 Broad Street  
Newark, New Jersey 07102-3111  
(973) 438-1000

**Description of Service**

Applicant is presently authorized to provide interexchange service in the State of Ohio.<sup>1</sup> Applicant submits this filing so that it may expand its service offerings to existing and new subscriber. Specifically, Applicant intends to offer local exchange service to residential and small and medium-sized business subscribers via unbundled network elements of the incumbent local exchange carrier ("ILEC") initially throughout the service territory of SBC and, eventually, throughout the State of Ohio. Applicant does not intend to own or build its own facilities. While Applicant does not intend to resell local exchange service, it seeks authority to provide resold service as well as facilities-based service so that it may respond to changes in the market if necessary.

Applicant has received authorization to provide local exchange service in the following states: Colorado, Florida, Massachusetts, New York, New Jersey and Pennsylvania. Applicant has applications for authority pending in: California, Delaware, Georgia, Illinois, Texas, Virginia and West Virginia. Applicant intends to seek authority in additional states in the near future.

Presently, Applicant does not have an approved interconnection or resale agreement. Upon approval of this Application, IDT will enter into negotiations with the ILEC or "opt in" to an existing interconnection agreement with the ILEC. Since the Applicant intends to offer service via the unbundled network elements of the ILEC, there is no proposed construction timeline. Applicant intends to begin offering service to consumers as soon as it has entered into an agreement with the ILEC. Within twenty four (24) months, Applicant intends to make its service

<sup>1</sup> See, In the Matter of the Application of IDT Corporation and IDT America, Corp. for Approval of *Pro Forma* Assignment of License and Related Activities, Certificate Number 90-5759, Case Number 00-561-CT-ATR (May 11, 2000).



available in all counties within the State of Ohio. Applicant intends to derive its rates through its interconnection agreement(s), retail tariff and resale tariff.

### **Public Interest Statement**

Approval of this Application is in the public interest because it will permit IDT, a well-financed provider with an existing long distance consumer base to expand its service offerings, thereby providing competitive services at competitive rates to consumers.

**II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:**

☐ A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based) (3)

**See Exhibit C**

☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (3)

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☐ List of names, addresses, and phone numbers of officers and directors, or partners. (3-4,7,10)

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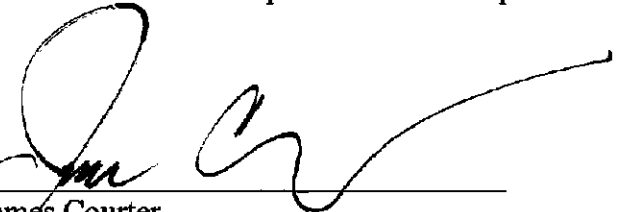
**EXHIBIT B**

**Ohio Department of Taxation Statement**

VERIFICATION

County of Essex :  
State of New Jersey : ss.

I, James Courter, being duly sworn, state that I am President of IDT America, Corp.; that I am authorized to make this Verification on behalf of IDT America, Corp.; that IDT America, Corp. has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.

  
Printed Name: James Courter  
Position: President, IDT America, Corp.

Sworn and subscribed before me this 9th day of December 2002

  
Notary Public

My commission expires \_\_\_\_\_

**KIRTI H. VAIDYA**  
**NOTARY PUBLIC OF NEW JERSEY**  
Commission Expires 9/20/2006

**EXHIBIT C**

**Proposed Local Exchange Service Tariff**

**Proposed Carrier-to-Carrier Resale Tariff**

OHIO  
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
OF  
IDT AMERICA, CORP.

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided by IDT America, Corp. with principal offices at 520 Broad Street, Newark, New Jersey 07102-3111 for services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission and can be viewed at the Commission offices. In addition, this tariff is available for review during normal business hours at the Company's principle place of business, 520 Broad Street, Newark, New Jersey 07102-3111.

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Issued: December 11, 2002

Effective: \_\_\_\_\_

By:

Carl Wolf Billek, Associate General Counsel  
IDT America, Corp.  
520 Broad Street  
Newark, New Jersey 07102-3111  
(973) 438-1000

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(973) 438-1000

**CHECK PAGE**

The Pages of this Tariff, as listed below, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original Tariff and are currently in effect as of the date at the bottom of this page.

Page	Revision	Page	Revision	Page	Revision
1	Original	37	Original	73	Original
2	Original	38	Original	74	Original
3	Original	39	Original	75	Original
4	Original	40	Original	76	Original
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13	Original	49	Original	85	Original
14	Original	50	Original	86	Original
15	Original	51	Original	87	Original
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17	Original	53	Original	89	Original
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19	Original	55	Original	91	Original
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23	Original	59	Original	95	Original
24	Original	60	Original	96	Original
25	Original	61	Original	97	Original
26	Original	62	Original	98	Original
27	Original	63	Original	99	Original
28	Original	64	Original	100	Original
29	Original	65	Original	101	Original
30	Original	66	Original	102	Original
31	Original	67	Original	103	Original
32	Original	68	Original	104	Original
33	Original	69	Original	105	Original
34	Original	70	Original	106	Original
35	Original	71	Original	107	Original
36	Original	72	Original	108	Original

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109	Original				
110	Original	130	Original	149	Original
112	Original	131	Original	150	Original
113	Original	132	Original	151	Original
114	Original	133	Original	152	Original
115	Original	134	Original	153	Original
116	Original	135	Original	154	Original
117	Original	136	Original	155	Original
118	Original	137	Original	156	Original
119	Original	138	Original	157	Original
120	Original	139	Original	158	Original
121	Original	140	Original	159	Original
122	Original	141	Original	160	Original
123	Original	142	Original	161	Original
124	Original	143	Original	162	Original
125	Original	144	Original	163	Original
126	Original	145	Original	164	Original
127	Original	146	Original	165	Original
128	Original	147	Original	166	Original
129	Original	148	Original	167	Original

\*New or Revised

Issued: December 11, 2002

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520 Broad Street  
Newark, New Jersey 07102-3111  
(973) 438-1000

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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Effective: \_\_\_\_\_

By:

Carl Wolf Billek, Associate General Counsel  
IDT America, Corp.  
520 Broad Street  
Newark, New Jersey 07102-3111  
(973) 438-1000

---

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange telecommunications services by IDT America, Corp. to Customers within the state of Ohio. IDT's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This tariff is on file with the Public Utility Commission of Ohio. In addition, this tariff is available for review at the main office of IDT Communications, Inc. at 520 Broad Street, Newark, New Jersey 07102-3111.

**SERVICE AREA DESCRIPTION**

IDT America, Corp. will offer service in those areas currently served by Ameritech Ohio. This tariff is effective only where an interconnection agreement is effective between IDT and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

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Issued: December 11, 2002Effective: 

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By:

Carl Wolf Billek, Associate General Counsel  
IDT America, Corp.  
520 Broad Street  
Newark, New Jersey 07102-3111  
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**TARIFF FORMAT**

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the Tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Ohio Public Utilities Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. that the Ohio Public Utilities Commission follows in their Tariff approval process, the most current Page number on file with the Commission is not always the Tariff Page in effect. Consult the Check Page for the Page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).(1).

**D. Check Pages** - When a Tariff filing is made with the Ohio Public Utilities Commission, an updated check Page accompanies the Tariff filing. The check Page lists the Pages contained in the Tariff, with a cross reference to the current revision number. When new Pages are added, the check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff user should refer to the latest check Page to find out if a particular Page is the most current on file with the Ohio Public Utilities Commission.

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---

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

---

**Access Line** - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

**Account** - A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Collocation** - An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

**Common Carrier** - An authorized company or entity providing telecommunications services to the public.

**Company** - IDT America, Corp., the issuer of this tariff.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Customer** - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

**Customer Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** - Terminal equipment provided by the Customer.

**Commission** - The Ohio Public Utilities Commission.

**Deposit** - Refers to a cash equivalent of cash security held as a guarantee for payment of the charges.

**End Office** - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

**End-User Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Holiday** - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

**Interruption** - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

**LEC** - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Measured Charge** - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

**Message Toll Service** - A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

**Monthly Recurring Charges** - The Monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon the duration of the service.

**MOU** - Minutes of Use.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**PBX** - Private Branch Exchange.

**PIN** - Personal Identification Number.

**POP** - Point of Presence.

**Recurring Charges** - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Service** - Any means of service offered herein or any combination thereof.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

**Shared Inbound Calls** - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**Shared Outbound Calls** - Refers to calls in Feature Group G (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1+10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed dialing "10XXXX" or "101XXXX" with 1+10-digit number."

**Station** - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

**Subscriber** - The person, firm, partnership, corporation or other entity who orders telecommunications service from IDT. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Term Agreement** - An agreement between the Company and the Customer for a fixed term of months.

**Terminal Equipment** - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Usage Charges** - Charges for minutes or messages traversing over local exchange facilities.

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**SECTION 2 – RULES AND REGULATIONS**

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**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Ohio.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.2 Shortage of Equipment or Facilities**

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2 – RULES AND REGULATIONS**

---

**2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions**

- A.** Service is provided on the basis of a minimum period of at least thirty (30) days, twenty-four (24) hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B.** Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C.** At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D.** In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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**SECTION 2 – RULES AND REGULATIONS****2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions**

- E. Service may be terminated upon written notice to the Customer, pursuant to Minimum Telephone Service Standards (MTSS) Section 4901:1-5-17(D), if:
1. the Customer is using the service in violation of this tariff; or
  2. the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the Ohio Public Utilities Commission regardless of its choice of laws provision.
- G. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability**

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.6 and the MTSS rule at 4901:1-5-16.
- B. Except for the extension of allowances to the Customer for interruptions in service set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)**

- D. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, due to:
- .1 Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - .2 Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - .3 Any unlawful or unauthorized use of the Company's facilities and services;
  - .4 Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  - .5 Breach in the privacy or security of communications transmitted over the Company's facilities;

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****D. (Cont'd.)**

- .6** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Paragraph A of this Subsection 2.1.4.
- .7** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- .8** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- .9** Any noncompletion of calls due to network busy conditions;
- .10** Any calls not actually attempted to be completed during any period that service is unavailable.
- .11** Any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)**

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G.** Failure by the Company to assert its rights pursuant to one provision of this rate sheet does not preclude the Company from asserting its rights under other provisions.
- H. Directory Errors** - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be, in accordance with the MTSS, a credit of not less than three months local service charges. Such credit shall not apply in cases where the Customer has provided such listing information after the deadline for directory publication.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****I. With respect to Emergency Number 911 Service:**

- .1** This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
- .2** Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.4 Limitations on Liability (Cont'd)****I. With respect to Emergency Number 911 Service (Cont'd)**

- .3** When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff and the MTSS.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**SECTION 2 - RULES AND REGULATIONS (CONT'D).**

**2.2 Undertaking of the Company (Cont'd)**

**2.1.6 Provision of Equipment and Equipment (Cont'd)**

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer-provided equipment.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.1 Undertaking of the Company (Cont'd)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors or suppliers.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Ohio Public Utilities Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2 – RULES AND REGULATIONS (CONT'D)**

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**2.3 Obligations of the Customer****2.3.1 General**

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.3 Obligations of the Customer, (Cont'd.)****2.3.1 General, (Cont'd.)**

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.3 Obligations of the Customer, Cont'd.****2.3.2 Liability of the Customer**

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this rate sheet including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this rate sheet is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.4 Customer Equipment and Channels (Cont'd)**

**2.4.3 Interconnection of Facilities**

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B.** Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D.** Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User", as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.4 Customer Equipment and Channels (Cont'd)****2.4.4 Inspections**

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at the Customer's station.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.

**2.5.2 Billing and Collection of Charges**

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.2 Billing and Collection of Charges (Cont'd)**

- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%.
- F. The Customer will be assessed a charge for each check submitted by the Customer to the Company that a financial institution refuses to honor.
- | <u>Minimum</u> | <u>Maximum</u> |
|----------------|----------------|
| \$XX.XX        | \$XX.XX        |
- G. If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)**Issued: December 11, 2002

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**2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Ohio Public Utility Commission. The complaint can be filed at the following address:
- Public Interest Center  
Public Utility Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793
- The Customer may also contact the Commission via email at [www.puco.ohio.gov](http://www.puco.ohio.gov) or by toll free at 1-800-686-7826 or for TDD-TTY at 1-800-686-1570.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.4 Advance Payments**

The Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.5 Deposits**

Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

- A. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer which has established satisfactory credit and has no history of late payments to the Company.
- B. The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for residential Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change.
- C. The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.
- D. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Commission.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.5 Deposits (Cont'd)**

- E. The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.
- F. Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the company. A transfer of service from one location to another within the Company's serving area shall not be deemed a discontinuance with the Company if the character of the service remains unchanged.
- G. Deposits will be refunded after twelve months of timely payment, with interest as specified above.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.6 Discontinuance of Service**

Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving seven (7) days written notice to the Customer, discontinue or suspend service without incurring any liability. A Customer's bill shall not be due earlier than fourteen (14) days from the date of the postmark or similarly accepted date mark on the bill.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.6 Discontinuance of Service (Cont'd)**

- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of unauthorized or fraudulent use of service. The Company may terminate service, pursuant to MTSS Section 4901:1-5-17, if it has evidence that such Customer has obtained unauthorized service by illegal use or theft. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.5.6 A. or 2.5.6 B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- H. Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- I. Without notice in the event of tampering with the equipment or services furnished by the Company.

**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)**Issued: December 11, 2002

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**2.5.7 Cancellation of Application for Service**

- A. Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.5 Payment Arrangements (Cont'd)****2.5.7 Cancellation of Application for Service (Cont'd)**

- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in Sections 2.5.7.A. through 2.5.7. C. will be calculated and applied on a case-by-case basis.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.5 Payment Arrangements (Cont'd)****2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.6 Allowances for Interruption in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 General**

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.6 Allowances for Interruption in Service (Cont'd)****2.6.1 Credit for Interruptions, (Cont'd.)**

- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.6.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.6.3), or utilize another service provider;

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.6 Allowances for Interruption in Service (Cont'd)****2.6.2 Limitations of Allowances (Cont'd)**

- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.6.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.6.4 Application of Credits for Interruptions in Service**

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.6 Allowances for Interruption in Service (Cont'd)****2.6.4 Application of Credits for Interruptions in Service (Cont'd)****D. Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**E. Interruptions Over 24 Hours**

Interruptions of over 24 hours will be credited in accordance with MTSS 4901:1-5-16.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.6 Allowances for Interruption in Service (Cont'd)****2.6.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

**2.7 Use of Customer's Service by Others****2.7.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

**2.8.1 Termination Liability**

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.9 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

**2.9.1** to any subsidiary, parent company or affiliate of the Company; or

**2.9.2** pursuant to any sale or transfer of substantially all the assets of the Company; or

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.10 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

**2.10.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.  
An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.  
The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.11 Notices and Communications**

- 2.11.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.11.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.11.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.11.4** Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.12 Taxes, Fees and Surcharges**

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.13 Miscellaneous Provisions****2.13.1 Telephone Number Changes**

Whenever any Customer's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

**2.13.2 Maintenance and Operations Records**

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of Commission rules shall be kept on file in the office of the Company as required under Commission rules.

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability and equipment, in areas currently served by the following incumbent LECs: Ameritech.

**3.1.1 Local Calling Scope – Ohio Bell Service Areas**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Aberdeen	Aberdeen Ripley	Maysville, Ky. - S. Central Bell
Akron	Akron Atwater*	Doylestown - Doylestown Hudson (342,650 and 655 central Greensburg offices only) - Western Reserve
	Hartville	Montrose - GTE
	Kent	Peninsula - Western Reserve
	Manchester	Richfield - Western Reserve
	Mogadore	Wadsworth - GTE
	North Canton	Sharon Center - GTE
	Uniontown	Rittman - United
	Ravenna	
	Rootstown	
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<b>EXCHANGE AREA</b>	<b>OHIO BELL</b>	<b>OTHER</b>
Alton	Columbus Met. Area London	Cheshire Center- GTE Pataskala - United Rathbone - GTE Sunbury - United Resaca - GTE
Arabia	Arabia Guyan Ironton Walnut	(None)
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview-Western Reserve Morristown-Western Reserve Quaker City - Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Beavercreek	Dayton Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Met. Area Englewood - GTE Liberty - GTE Trotwood - GTE
Bedford	Cleveland Met Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Bellaire (Wheeling Zone VI)	Wheeling Zn VI Wheeling Zn VII Wheeling Zn VIII	Centerville - Western Reserve Powhatan Point - Western Reserve Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Belpre	Belpre Marietta	Little Hocking - Western Reserve Mineralwells, WV - C&P of WV Parkersburg, WV - C&P of WV Valley Mills, WV - C&P of WV

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Berea	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zn VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling-United
Bloomingtonville	Bloomingtonville (None) Castalia Sandusky	

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)
Brecksville	Cleveland Met. Area Chesterland Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve	Aurora - Western Reserve Bainbridge - Western Reserve
Burton	Burton Chagrin Falls Cleveland E. Terrace	Bainbridge - Western Reserve Chardon - Western Reserve Claridon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Canal Winchester	Columbus Met. Area	Amanda - GTE Baltimore - GTE Carroll Cheshire Center - GTE Lancaster Pataskala - United Rathbone - GTE Sunbury- United
Canfield	Canfield	Berlin Center - United North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Hartville Louisville Magnolia- Waynesburg Marlboro Massillon Navarre North Canton	Bolivar- GTE Carrollton - GTE Fulton Dellroy - GTE Malvern - GTE Mineral City - GTE Minerva- GTE Paris - GTE Beach City - GTE Brewster - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Castalia	Castalia Bloomington Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs-Clifton Xenia	(None)
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Trotwood - GTE
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Cheshire	Cheshire Gallipolis Vinton	Pomeroy - GTE
Chesterland	Chesterland East Cleveland Met. Area Kirtland	Claridon - Western Reserve Newbury - Western Reserve Russell - Western Reserve
Christiansburg	Christiansburg	St. Paris - W. Ohio Fletcher Lena Tipp City - GTE New Carlisle Troy - GTE North Hampton
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point - Western Reserve

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Cleveland	Burton	Aurora - Western Reserve
Cleveland	Met. Area	Bainbridge - Western Reserve Brunswick - GTE
	Chesterland Leroy	Columbia Station - Alltel, Ohio East Claridon - Western Reserve Elyria - Alltel Ohio Grafton - GTE Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve North Easton - GTE Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Valley City - GTE Avon Lake - Century
Columbiana	Columbiana Elect Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Columbus	Carroll	Ashville - GTE
	Columbus Met.	Baltimore - GTE
	Area	Cheshire Center - GTE
	London	Delaware - GTE
	Johnstown - United	
	Kilbourne- GTE	
	Mt. Sterling- United	
	Pataskala - United	
	Rathbone - GTE	
	Sunbury - United	
	Granville- Alltel	
	Resaca - GTE	
	Alexandria - United	
Conesville	Conesville	(None)
	Coshocton	
	Dresden	
	West Lafayette	
Corning	Corning	(None)
	New Lexington	
	Shawnee	
Coshocton	Coshocton	Cooperdale - GTE
	Conesville	Warsaw - GTE
	West Lafayette	

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Dalton	Dalton Massillon	Orrville-United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE
Dayton	Dayton Met. Area Donnelsville Enon Franklin* Jamestown. Medway Middletown New Carlisle Spring Valley Yellow Springs- Clifton Xenia	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE*
Donnelsville	Donnelsville Dayton Met Area Enon Medway New Carlisle North Hampton Springfield	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Dresden	Dresden Conesville Zanesville	Cooperdale-GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone- GTE Sunbury - United
Duffy	Duffy Clarrington Graysville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, WV - C&P of WV Hookstown, PA - PA Bell Smiths Ferry, PA - PA Bell
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine. PA - PA Bell

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton	Englewood- GTE Liberty - GTE Trotwood - GTE
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - United Carey - GTE Jenera- GTE McComb - GTE Mount Blanchard - GTE Mount Cory- Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue- Vanlue

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia- Arcadia Bascom - Bascom Bloomdale- United Risingsun - United
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville-GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Gahanna	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant - C&P of WV
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor East	Aurora - Western Reserve Bainbridge- Western Reserve Brunswick - GTE Columbia Station - Elyria Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren - United

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Glenford	Glenford New Lexington Somerset Thornville	Newark - Alltel
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	New Philadelphia - GTE
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Groveport	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Guyan	Guyan Arabia Gallipolis Walnut	(None)
Harrisburg	Columbus Met. Area	Cheshire Center - GO Mt. Sterling - United London Pataskala - United Rathbone- GTE Sunbury- United
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA****EXCHANGE AREA****OHIO BELL****OTHER**

Hillcrest

Cleveland Met.  
Area  
Chesterland  
KirtlandAurora - Western Reserve  
Bainbridge - Western Reserve  
Brunswick - GTE  
Columbia Station - Elyria  
Hinckley - Western Reserve  
Northfield - Western Reserve  
Richfield - Western Reserve  
Russell - Western Reserve  
Twinsburg - Western Reserve

Hilliard

Columbus Met.  
AreaCheshire Center - GTE  
Pataskala - United  
Plain City - GTE  
Rathbone- GTE  
Sunbury - United

Hillsboro

Hillsboro  
Belfast  
Danville  
Marshall  
Rainsboro.  
Sugar Tree RidgeLynchburg-GTE  
Mowrystown - GTE  
Sinking Spring - GTE  
Leesburg - GTE

Holland

Toledo Met.  
AreaDelta - Alltel  
Lost Peninsula, MI - General of MI  
N. Sylvania, MI- GTE  
Richfield Center-Berkey - United  
Swanton- United  
Sylvania - GTE  
Waterville - UnitedIssued: December 11, 2002

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, PA - PA Bell Warren- United
Independence	Cleveland Met. Area Chesterland	Aurora- Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Ironton	Ironton Arabia	Chesapeake- GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Jeffersonville	Jeffersonville Bloomingsburg Jamestown Milledgeville Sedalia South Solon Washington Ct. House	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora - Western Reserve Hudson - Western Reserve Hiram - Western Reserve
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Brennen - GTE Pleasantville - GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)
Lindsey	Lindsey Fremont	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton - GTE Winona - GTE
Lockbourne	Columbus Met. Area	Ashville - GTE Cheshire Center- GTE Pataskala - United Rathbone - GTE Sunbury - United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca - GTE

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Louisville	Louisville Canton Hartville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville PA-PA Bell
Magnolia-Waynesburg	Magnolia- Waynesburg Canton	Mineral City - GTE
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora - Western Reserve Hiram - Western Reserve

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly- GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown WV - C&P of WV
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry- Bridgeport (Wheeling Zone VII)	Wheeling Zn VII Wheeling Zn VI Wheeling Zn VIII	Adena - GTE Dillonvale-Mt. Pleasant - GTE Tiltonsville - GTE Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Massillon	Massillon Canal Canton Dalton Navarre North Canton	Beach City - GTE Fulton Brewster - GTE Wilmot - GTE
Maumee	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, MI - General of MI N. Sylvania, MI - GTE Richfield Center-Berkey- United Swanton - United Waterville - United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Petty - Western Reserve

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Miamisburg- West	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant -GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster - United
Navarre	Navarre Canton Massillon	Beach City - GTE Brewster - GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens - GTE Logan - GTE New Marshfield - GTE The Plains - GTE

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
New Albany	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala- United Sunbury - United Rathbone - GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Troy -GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomington Washington Ct. House	(None)
New Lexington	New Lexington Corning Fultonharn Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United

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**SECTION 3 - SERVICE AREAS**
**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)
New Riegel	New Riegel Fostoria Tiffin	Bascom - Bascom Vanlue - Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, PA - PA Bell
Niles	Niles Girard North Jackson Youngstown	Cortland - United Warren - United

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center - United Warren- United
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, PA - PA Bell

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****EXCHANGE AREAS IN LOCAL SERVICE AREA**

<u>EXCHANGE AREA</u>	<u>OHIO BELL</u>	<u>OTHER</u>
North Royalton	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Norwich	Norwich Philo Zanesville	New Concord - GTE
Olmsted Falls	Cleveland Met. Area	Aurora - Western Reserve Bainbridge - Western Reserve Chesterland Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve Montville - Western Reserve Chardon - Western Reserve

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Perrysburg	Toledo Met. Area	Lost Peninsula, MI - General of MI North Sylvania MI - GTE Sylvania - GTE Richfield Center-Berkey - United Swanton- United Waterville - United
Philo	Philo Norwich Roseville Zanesville	(None)
Piqua	Piqua	Bradford - United Fletcher-Lena Covington - Alltel Troy- GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield- GTE

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville - GTE Wayland - United Windharn - United Hiram - Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury- United Alexandria - United
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur-GTE Georgetown - GTE Russellville - GTE Higginsport - GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, PA - PA Bell

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville - United
Rushville	Rushville Lancaster Somerset Thornville	Brennen - GTE Pleasantville - GTE
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zn VIII	Adena-GTE Centerville- Western Reserve Wheeling Zn VI Flushing - GTE Wheeling Zn VII Morristown - Western Reserve Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus-United Winona - GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomingville Castalia	Huron - GTE Milan - GTE
Sebring	Sebring Alliance	Damascus - United North Benton - United North Georgetown - GTE
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Sharon	Sharon Hubbard Youngstown	Sharon, PA - PA Bell Sharpsville, PA - PA Bell West Middlesex, PA - PA Bell Warren- United
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington	Logan - GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	Junction City - United
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville	Amsterdam - GTE Mingo Junction Berholz - GTE Toronto Bloomingdale - Western Reserve Brilliant - GTE Follansbee, WV - C&P of WV Hopedale - Western Reserve Knoxville- GTE Richmond - GTE Smithfield - GTE Weirton WV - C&P of WV

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Strongsville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown - GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel
Tiffin	Tiffin New Riegel	Attica - GTE Bascom - Bascom Bloomville - GTE McCutchenville- Sycamore Melmore- Sycamore Old Fort - United Republic - GTE Sycamore- Sycamore Bettsville - GTE

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Toledo	Toledo Met. Area	Curtice-Oregon - GTE Delta- Alltel Elmore - GTE Erie, MI - General of MI Genoa - GTE Grand Rapids - GTE Haskins-Tontogany - GTE Lambertville-Whiteford MI- Alltel,MI Lost Peninsula, MI - General of MI Luckey - United Moline - United N. Sylvania, MI - GTE Richfield Center-Berkey - United Stony Ridge - United Swanton - United Sylvania- GTE Temperance, MI - General of MI Waterville - United Matamora- United Woodville - United
Toronto	Toronto Steubenville Wellsville	Knoxville- GTE
Tremont City	Tremont City North Hampton Springfield	(None)

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**SECTION 3 - SERVICE AREAS**


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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station- Alltel, Ohio Elyria - Alltel Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century
Uhrichsville	Uhrichsville Gnadenhutten	Bowerton - GTE Freeport - GTE New Philadelphia - GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Upper Sandusky	Upper Sandusky	Carey-GTE Harpster- GTE McCutchenville- Sycamore Nevada - GTE Sycamore- Sycamore Wharton- GTE
Vandalia	Dayton Met. Area Donnelsville Liberty Enon Medway New Carlisle Spring Valley	Englewood - GTE Tipp City - GTE Trotwood - GTE Troy- GTE
Victory	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Ct. House	Washington Ct. Hse Bloomingburg Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, WV - C&P of WV
Westerville	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
West Jefferson	Columbus Met. Area	Cheshire Center - GTE Pataskala - United London Plain City - GTE Rathbone - GTE Sunbury - United

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)
Whitehouse	Toledo Met. Area	Grand Rapids -GTE Lost Peninsula, MI-General of MI Neapolis - Alltel, Ohio North Sylvania, MI - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Wickliffe	Cleveland Met. Area	Aurora - Western Reserve Bainbridge - Western Reserve Chesterland Brunswick - GTE Kirtland Columbia Station - Alltel, Ohio Mentor Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry- Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Winchester	Winchester Sugar Tree Ridge	Sardinia - G1E. Seaman - GTE West Union - GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Rathbone - GTE Sunbury - United

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**SECTION 3 - SERVICE AREAS**

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**3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

<b><u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u></b>		
<b><u>EXCHANGE AREA</u></b>	<b><u>OHIO BELL</u></b>	<b><u>OTHER</u></b>
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs-Clifton Dayton	New Burlington -GTE Port William - GTE
Yellow Springs-Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville - United Frazeysburg - United Gratitot - Alltel

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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas (Cont'd)****3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****A) Metropolitan Areas**

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

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**SECTION 3 - SERVICE AREAS**

**3.1 Exchange Service Areas (Cont'd)**

**3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)**

- 1) Metropolitan Areas, Cont'd.
- 1) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 
- 2) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

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**3.1.3 SECTION 3 - SERVICE AREAS (Cont'd)**

**3.2 Timing of Calls**

Where applicable, the following rate period and timing parameters apply:

**3.2.1 Initial Period** - The initial period is the length of a call for minimum billing purposes. The initial period varies by rate schedule and is specified in individual product rates sections of this tariff.

**3.2.2 Additional Period** - The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods vary by rate schedule and are specified in the individual product rates sections of this tariff.

**3.2.3 Chargeable time** for all calls ends when one of the parties disconnects from the call.

**3.2.4 Time of day designations** are used in this tariff to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.

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**SECTION 3 - SERVICE AREAS (Cont'd)****3.3 Calculation of Mileage and Rate Bands**

For mileage-sensitive schedules, the distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center or network access point serving the *Customer's location and the called/calling station.*

Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}$$

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**SECTION 4 – BASIC SERVICES AND RATES**

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**4.1 Call Timing for Usage Sensitive Services**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 4.1.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 4.1.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 4.1.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

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**SECTION 4 – BASIC SERVICES AND RATES****4.2 Network Exchange Bundled Service****4.2.1 General**

The Company offers local exchange only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features. Voice mail and optional Internet access may be available with some packages at an additional price. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

**A. Primary Line**

The initial residential local exchange access line per account.

**B. Secondary Line**

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line and will not include any features. Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D****4.2 Network Exchange Service, (Cont'd.)****4.2.1 General, (cont'd.)**

Network Exchange Service may include the calling features listed below:

**Call Forwarding** - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

**Speed Calling** - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

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**4.2 Network Exchange Service, Cont'd.****4.2.1 General, cont'd.**

**Caller ID with Name** - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

**Call Waiting with Caller ID with Name** - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number, will be substituted.

**Three Way Calling** - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D****4.2 Network Exchange Bundled Service, Cont'd.****4.2.2 Reserved for Future Use**

IDT will file a tariff containing detailed descriptions of calling plans, including applicable rates upon receiving approval to provide local exchange service by the Ohio Public Utilities Commission and entering into resale and/or interconnection agreements with applicable Ohio local exchange carriers.

IDT will not offer local exchange service until the Ohio Public Utilities Commission has approved the Company's local exchange tariff.

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 4 - BASIC SERVICES AND RATES, CONT'D**

**4.2 Network Exchange Service, Cont'd.**

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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES**

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**5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service.

**5.1.1 Service Order Charges**

**Primary Service Connection Charge** - applies to requests for initial connection or establishment of telephone service to the Company.

**Secondary Service Connection Charge** - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

**Transfer of Service Charge, Primary Line** - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

**Transfer of Service Charge, Secondary Line** - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

**Technician Dispatch Charge** - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES, CONT'D.****5.1 Service Order and Change Charges, Cont'd.****5.1.2 Change Order Charges**

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

**Feature or Feature Pack Change Order** - applies when a customer requests a change, adding or removing a feature or feature pack.

**Telephone Number Change Order** - applies to each telephone number change request/order.

**Plan Change Charge** - applies when a residential Customer requests/orders a change in service from one service plan to another service plan.

**Listing Change Charge** - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES, CONT'D.**

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**5.1 Service Order and Change Charges, Cont'd.****5.1.3 Record Change Charges**

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

**5.1.4 Miscellaneous Charges**

**Duplicate Invoice** - applies each time a Customer requests an additional copy of a current bill or invoice.

**Call Detail Report** - applies each time a Customer requests local call detail for a given month.

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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES, CONT'D.****5.1 Service Order and Change Charges, Cont'd.****5.1.5 Rates**

	Residence	Business	
<u>Service Order Charges</u>			
Primary Service Connection Charge	\$XX.XX	\$XX.XX	Secondary
Service Connection Charge	\$XX.XX	\$XX.XX	
Transfer of Service Charge, Primary Line	\$XX.XX	\$XX.XX	
Transfer of Service Charge, Secondary Line	\$XX.XX	\$XX.XX	
Technician Dispatch Charge	\$XX.XX	\$XX.XX	
<u>Change Order Service Charges</u>			
Feature or Feature Pack Change Order	\$X.XX	\$X.XX	
Toll Restriction Fee Order	\$X.XX	\$X.XX	
Telephone Number Change Order	\$X.XX	\$X.XX	
Listing Change Charge	\$X.XX	\$X.XX	
Service Plan Change Charge	\$X.XX	\$X.XX	
 <u>Record Change</u>			
	\$X.XX	\$X.XX	
 <u>Miscellaneous Charges</u>			
Duplicate Invoice	\$X.XX	\$X.XX	
Call Detail Report	\$X.XX	\$X.XX	

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.2 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>		<u>Business</u>	
	Min.	Max.	Min.	Max.
Restoration after temporary denial, but prior to completion of order to discontinue service	\$XX.XX	\$XX.XX	\$XX.XX	\$XX.XX

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	<u>Minimum</u>	<u>Maximum</u>
Rate Per Call:	\$X.XX	\$X.XX

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.5 Optional Calling Features**

The features in this section are made available to Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

**5.5.1 Feature Descriptions**

**Return Call:** Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

**Call Trace:** Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

**Repeat Dialing:** Permits the Customer to redial automatically the last number dialed.

**Three Way Calling:** Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.5 Optional Calling Features (Cont'd)****5.5.1 Feature Descriptions (Cont'd)**

**Caller Identification Blocking:** Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

**Per Call Blocking:** To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

**Per Line Blocking:** When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.5 Custom Calling Features, (Cont'd)****5.5.2 Maximum Rates**

<u>Features</u>	<u>Residential</u>		<u>Business</u>	
	Min.	Max.	Min.	Max
Three Way Calling, per use	\$X.XX	\$X.XX	\$X.XX	\$X.XX
Call Return, per use	\$X.XX*	\$X.XX*	\$X.XX*	\$X.XX*
Repeat Call, per use	\$X.XX*	\$X.XX*	\$X.XX*	\$X.XX*
Call Trace, per succ. activation	\$X.XX	\$X.XX	\$X.XX	\$X.XX
Caller ID Blocking, per call	\$X.XX	\$X.XX	\$X.XX	\$X.XX
Caller ID Blocking, per line**				
Nonrecurring charge	\$X.XX	\$X.XX	\$X.XX	\$X.XX
Monthly	\$X.XX	\$X.XX	\$X.XX	\$X.XX
	Minimum		Maximum	
*Monthly maximum Charge:	\$X.XX		\$X.XX	

\*\* Per Line Caller Identification Blocking will be provided at no charge to Customers with nonpublished telephone numbers and to qualified social service agencies, law enforcement organizations and their certified employees and volunteers and to customer-owned coin operated telephone (COCOT) customers.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**5.6 Directory Assistance Service**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

**5.6.1 Basic Local Directory Assistance**

- A. The rates specified apply when Customers request company assistance in determining telephone numbers of services located in the same local service area.
- B. A maximum of two (2) requested telephone numbers are allowed per call.
- C. Directory assistance calls from the following are not subject to rates and regulations specified above.
  - .1 Services furnished to hospitals and skilled nursing homes.
  - .2 Services furnished to the handicapped as follows:
    - a. Impaired persons
      - (1) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**5.6 Directory Assistance Service (Cont'd)****5.6.1 Basic Local Directory Assistance (Cont'd)****C. (Cont'd)****.2 Services furnished to the handicapped as follows: (Cont'd.)****a. Impaired persons, (Cont'd.)**

- (2) Residential impaired customers or impaired members of a customers' household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll services rates.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.6 Directory Assistance Service (Cont'd)****5.6.1 Basic Local Directory Assistance (Cont'd)****C. (Cont'd)****.2 Services furnished to the handicapped as follows: (Cont'd.)****b. Visual or other physical handicapped**

- (1) One residence service designated by a handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:  
A letter to the Company from a professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption; or  
The filling out of a prepared form made available by the Company by a professional familiar with the person's visual or physical impairment.
- (2) Exemption may be extended to one no-residence service, in lieu of a residence service where the handicapped person subscribes only to non-residence service which is located in the residence of said person.
- (3) In addition to the exemption provided in (1) above, exemption also may be extended to any telephone service used by the handicapped person when he is away from his residence. Such exemption is provided by means of special arrangements which must be made in advance with the Company. This exemption provides for the first 100 calls per month at no charge. Each additional call per month is charged for the rate set forth in 5.7.4.A following.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

**5.6 Directory Assistance Service (Cont'd)**

**5.6.1 Basic Local Directory Assistance (Cont'd)**

**C. (Cont'd)**

.2 Services furnished to the handicapped as follows: (Cont'd.)

b. Visual or other physical handicapped

(4) A visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best  
refractive correction with best eye; or  
Visual field of 20° or less in diameter.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.6 Directory Assistance Service (Cont'd)****5.6.2 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

In addition to the call completion charge, normal existing directory assistance charges will apply and any toll charges for calls completed to telephone numbers outside of the customer's local calling area will also apply.

Only the second provided directory assisted telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.

Hospitals, skilled nursing homes and handicapped persons as specified in Section 5.7.1.C are not subject to the DACC charge.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.6 Directory Assistance Service (Cont'd)****5.6.3 National Directory Assistance Service**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local calling area or outside the customer's home numbering plan area. Directory Assistance Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Where a customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Section 5.8 is applicable in addition to the basic charge.

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**SECTION 5 - MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**5.6 Directory Assistance Service (Cont'd)****5.6.4 Rates****A. Basic Directory Assistance**

	<u>Minimum</u>	<u>Maximum</u>
Local Directory Assistance		
Direct dialed	\$X.XX	\$X.XX
Via operator	\$X.XX	\$X.XX

**B. Directory Assistance Call Completion**

Per completed call	\$X.XX	\$X.XX
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**C. National Directory Assistance**

Direct dialed	\$X.XX	\$X.XX
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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES, CONT'D.**

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**5.7 Local Operator Assistance Service**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**5.7 Local Operator Assistance Services, (Cont'd)****5.7.1 Local and IntraLATA Per Call Service Charges**

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card	\$X.XX	\$X.XX
Operator Dialed Calling Card	\$X.XX	\$X.XX
Operator Station Collect	\$X.XX	\$X.XX
Third Party Billed	\$X.XX	\$X.XX
Person-to-person	\$X.XX	\$X.XX

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.8 Busy Line Verification and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. Verification and emergency interrupt service is offered where facilities permit.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Residence</u>		<u>Business</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Busy Line Verification, per request	\$X.XX	\$X.XX	\$X.XX	\$X.XX
Emergency Interruption	\$X.XX	\$X.XX	\$X.XX	\$X.XX

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.9 Directory Listing Services****5.9.1 General**

- A. An alphabetical directory is an alphabetical list of customers, joint users and others for who directory listings are provided. An alphabetical directory may include the listings for one or more exchange areas.
- B. There are two groups of listings-- one group of non-residence listings and one group of listings consisting solely of names of individuals.
- Non-residence primary listings consisting solely of names of individuals will appear in both groups at not charge.
  - Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
  - Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
    - a. Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
    - b. all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
  - Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
- C. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.9 Directory Listing Services (Cont'd)****5.9.1 General (Cont'd)**

- D. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party.
- E. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- F. Listings are regularly provided in connection with exchange service of all classes, grades and types

**5.9.2 Listings****A. Primary Listing**

- .1 One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service.
- .2 One primary listing is provided for each joint user.
- .3 The primary listing is ordinarily the name of the customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
- .4 A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.9 Directory Listing Services (Cont'd)****5.9.2 Listings****B. Additional Listings****.1 Non-residence Additional Listings**

- a. Non-residence additional listings are listings in addition to the primary listing furnished in connection with non-residence service and may be:
  - Names of partners or members, if the customer or joint user is a partnership
  - Names of officers, if the customer or joint user is a corporation
  - Names or representatives or employees of the customer or joint user
  - Bona fide names of firms which the customer or joint user owns or controls or is duly authorized to represent
  - Names of partners participating in resale or shared use of the customer's service or equipment
- b. Non-residence additional listings are not permitted in connection with residence service.

**.2 Residence Additional Listings**

- a. Residence additional listings are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the customer's family or of other persons residing in the customer's household.
- b. Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and tenants in an apartment house or apartment hotel.

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.****5.9 Directory Listing Services (Cont'd)****5.9.2 Listings (Cont'd)****B. Additional Listings (Cont'd)****.3 Addresses and Telephone Numbers of Additional Listings**

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in-dialing.

**.4 Special Types of Additional Listings****a. Duplicate Listings**

Duplicate listings (i.e., listings of nicknames, abbreviated names) are permitted when, in the opinion of the Company, they are not desired to secure a preferential position in the directory or for advertising purposes.

**b. Cross-Reference Listings****(1) Cross-reference listings cover:**

- Names which are commonly spelled in more than one way
- Names of formerly existing business which have been superseded by that of the customer
- Rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directly or for advertising purposes.

**(2) Cross-reference listings consist of a name, a reference to the primary listing, and, if desire, a telephone number.**Issued: December 11, 2002

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**SECTION 5- MISCELLANEOUS SERVICES AND CHARGES, CONT'D.**

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**5.9 Directory Listing Services (Cont'd)****5.9.2 Listings (Cont'd)****B. Additional Listings (Cont'd)****4. Special Types of Additional Listings, (Cont'd.)****c. Alternate Listings**

Listings which refer calling persons to another telephone number at night and on Sundays and holidays, or in case no answer is received on a the call to the primary number.

**d. Foreign Listings**

Listings in an alphabetical directory of an exchange other than that in which the listed service is furnished are furnished under the provisions applicable to regular additional listings in the directory.

**C. Nonpublished Service**

.1 Upon receipt of an authorization signed by the customer, in a form satisfactory to the Company, the name of that customer and the telephone number assigned to the service furnished to him will be omitted or deleted from the Company's telephone directories and his telephone number will be omitted or deleted from the Company's information records, subject to the provisions set forth below.

.2 The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:

a. Where the nonpublished service customer calls the enhanced universal emergency telephone number (i.e., 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.

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