



GTE Service Corporation
100 Executive Drive
Marion, Ohio 43302

June 9, 2000

Mr. Lou Pompei
Chief of Telecommunications
180 E. Broad St.
Columbus, OH 43215-3793

RECEIVED

JUN 9 2000

DOCKETING DIVISION
PUCO

RE: PUCO Case No. 98-1398-TP-AMT

Dear Mr. Pompei:

In its February 10th Order in Case No. 98-1398-TP-AMT, the Public Utilities Commission of Ohio (PUCO) ordered the establishment of a collaborative to address issues involved with auditing OSS performance measures and addressing the requirements of a "parity performance incentive program". To provide an update of the collaborative discussions, attached are the minutes from the May 19th meeting.

As part of the California OSS audit, a filing has been made to the California Public Utilities Commission, which includes the Deloitte & Touche audit findings, GTE responses to the findings, and a summary of areas to be re-tested. To facilitate efforts of the Ohio OSS collaborative, the California filing has been provided to the collaborative participants. This information will be valuable to the Ohio collaborative in determining any additional audit issues specific to Ohio. The California filing is available upon request by contacting GTE's Jim Miggans @ 972-718-7664, or via Internet at james.miggans@telops.gte.com.

Also enclosed as information for the distribution list, is a copy of this month's letter advising of the status of the three OSS phases in Ohio.

Sincerely,

John W. Kennedy
Assistant Vice President -
Regulatory & Governmental Affairs

JWK:pc
Enclosure

c: Distribution List

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SEL Date Processed 6-13-00

Tom O'Brien
Assistant General Counsel
CoreComm Incorporated
450 W. Wilson Bridge Rd., Suite 100
Worthington, OH 43085

Joe Meng
Jan Van Duzer
Dennis Wall
MCI Telecommunications Corp.
205 N. Michigan Avenue, Suite 3700
Chicago, IL 60601

Evelyn Schaeffer
1211 Route 45
Austinburg, OH 44010

David J. Chorzempa, Esq.
AT&T Communications of Ohio, Inc.
227 West Monroe Street, Suite 1300
Chicago, IL 60606

Ferris & Ferris
On behalf of ICG Telecom Group,
Inc.
2733 W. Dublin-Granville Road
Columbus, OH 43235-2798

Eric J. Branfman, Esq.
Swidler Berlin Shereff Friedman, LLP
3000 K Street, NW
Washington, DC 20007

Communications Options, Inc.
Mr. Stephen Vogelmeier
5979 Livingston Avenue, Suite 210
Columbus, OH 43232

Frontier Local Services, Inc.
Mr. Michael Shortley
180 S. Clinton Avenue
Rochester, N.Y. 14646

Raex Communications, Inc.
Mr. Philip V. Patete, President
7854 Whipple Avenue, NW
North Canton, OH 44720

PV Tel
Mr. Joseph Buck
444 East Center St.
Kingsport, TN 37660

William S. Newcomb, Jr., Esq.
Stephen M. Howard, Esq.
Joseph C. Blasko, Esq.
52 E. Gay Street P.O. Box 1008
Columbus, OH 43216-1008

Douglas W. Kinkoph, Vice President
Denise Cleary Clyaton, Esq.
Christine E. Hale, Esq.
Nextlink Ohio, Inc.
Two Easton Oval, Suite 300
Columbus, OH 43219

Joseph P. Serio, Esq.
Karen Hardie
Ohio Consumers' Counsel
77 South High St., 15th Floor
Columbus, OH 43266-0550

Lee T. Lauridsen, Esq.
David L. Woodsmall, Esq.
Sprint Communications Co L.P.
8140 Ward Parkway
Kansas City, Missouri 64114

Roger P. Sugarman, Esq.
Leigh A. Reardon, Esq.
Kegler, Brown, Hill & Ritter
65 East State Street, Suite 1800
Columbus, OH 43215

Helen L. Liebman, Esq.
Jones, Day, Reavis & Pogue
1900 Huntington Center
Columbus, OH 43215

AT&T
Ms. Charlotte I. Field
1875 Lawrence St.
Room 10-01
Denver, CO 80202

Dakota Services, LTD
Attn: Mary Jo Grant
20825 Swenson Drive, Suite 150
Waukesha, WI 53186

Wilkes, Artis, Hedrick and Lane
Mr. Randy Woodworth
% Raex Communications, Inc.
1666 K St., NW, Suite 1100
Washington, D.C. 20006

Phone Reconnect of America
Mr. Louis Seo (% Tamra Burgwardt)
3702 Stonewall Circle
Atlanta, GA 30339

Sally W. Bloomfield, Esq.
Bricker & Eckler, LLP
100 South Third Street
Columbus, OH 43215-4291

Steven T. Nourse, Esq.; Jodi Bair,
Esq.; Thomas McNamee, Esq.
Ohio Attorney General
Public Utilities Section
180 East Broad St., 7th Floor
Columbus, OH 43215-3793

Joseph R. Stewart, Esq.
United Telephone Company of Ohio
50 West Broad St., Suite 3600
Columbus, OH 43215

Benita A. Kahn, Esq.
Vorys, Sater, Seymour and Pease,
LLP
52 East Gay Street
P.O. Box 1008
Columbus, OH 43216-1008

Ellis Jacobs, Esq.
Edgemont Neighborhood Coalition
Legal Aid Society of Dayton
333 West First Street, Suite 500
Dayton, OH 45402

Reconex-Sterling International
Funding, Inc. d/b/a Reconex
Mr. William E. Braun
2500 Industrial Ave.
Hubbard, Oregon 97209

Time Warner Telecom of Ohio, L.P.
Attn: Vice Pres./Asst. General
Counsel
5700 S. Quebec St.
Greenwood Village, CO 80111

ZCO, Inc.
Mr. Kurt D. Wesolek
Vice President
180 Stonefence Lane
Dublin, OH 43017-1119

Buckeye Telesystem, Inc.
Mr. Al Silvini - Manager
Interconnection
5566 Southwyck Blvd.
Toledo, OH 43614

Dieca Communications Company
D/b/a Covad Communications
Mr. Dhruv Khanna
Executive VP-General Counsel
2330 Central Expressway
Santa Clara, CA 95050

Annox Telephone Company, Inc.
Mr. Dominick Marchitto
6509 Highway 41-A
Pleasant View, TN 37246

Northpoint Communications Inc.
Attn: Director LEC Relations
222 Suttan St., Suite 700
San Francisco, CA 94108

Omniplex Communications Group,
LLC
Mr. Richard D. Petty
707 Spirit 40 Park Drive, Suite 120
Chesterfield, MO 63005

Choctaw Communications, Inc. d/b/a
Smoke Signal Communications
Ms. Marla J. Hanley, Reg. Admin.
8400 South Gessner
Houston, TX 77074

Affinity Network, Inc.
Mr. Robert Schnegerger
8189 Greensboro Dr., Suite 700
McLean, VA 22102

Arch Communications (1w-Pg)
Mr. Dennis M. Doyle
1800 W. Park Dr., Ste 350
Westborough, MA 01581-3912

Broadband Office, Inc.
Mr. Nick Nickerson
2900 Telestar Ct.
Falls Church, VA 22042

Cincinnati Bell Long Distance
Mr. Thomas W. Write
36 East Seventh St., Suite 2200
Cincinnati, OH 45202-2457

Digital Automation Associates, Inc.
Dr. Gary C. Border
310 W. Gypsy Lane Rd.
Bowling Green, OH 43402-4596

Florida Telephone Service
Mr. Paul B. Joachim
696 East Altamonte Drive, Suite 4
Altamonte Springs, FL 32701

KMC Telecom III, Inc.
Mr. John McLaughlin
3025 Breckinridge Blvd., Suite 170
Duluth, GA 30096

Bell, Royer & Sanders Co., L.P.A.
Ms. Judith B. Sanders
% Brooks Fiber Communications,
Inc.
33 S. Grant Avenue
Columbus, OH 43215

Universal Telecom, Inc.
Mr. David Wigginton, President
210 S. First St., Suite A
LaGrange, KY 40031

Data-Telecom Corp.
Mr. Stephen C. Walter - President
9 Perry Street
Wapakoneta, OH 45895

Alliance Network, Inc.
Mr. Donald Angle
1001 Howard Ave., 35th Floor
New Orleans, LA 70113

Backbone Communications, Inc.
Ms. Caterina Alvarez
1801 Century Park East, Suite 1830
Los Angeles, CA 90067

Cat Communications International,
Inc.
Ms. Barbara N. Mason
5650 Hollins road
Roanoke, VA 24009

Columbia Network AxS, LLC
Mr. Kurt D. Wesolek
180 Stonefence Lane
Dublin, OH 43017

Federal TransTel, Inc.
Mr. Jim Little
2868 Acton Road, Suite 100
Birmingham, AL 35243

Futronics Inc. (1w-Pg)
Mr. Michael Gruss
550 State Road 19
Fremont, OH 43420

NOW Communications, Inc.
Mr. Larry Seab, President
713 Country Place Drive
Jackson, MS 39208-6619

CommSouth Companies, Inc.
Mr. Roy Harsila
6830 Wallinglane
Dallas, TX 75231

BlueStar Communications, Inc.
Mr. Norton Cutler
401 Church St., 24th Floor
Nashville, TN 37219

DSLnet Communications LLC
Ms. Wendy Bluemling
545 Long Wharf Drive, 5th Floor
New Haven, CT 06511

Ameritech
Mr. Don Kolosiekie
350 N. Orleans St., Third Floor
Chicago, IL 60654

BitStream Communications, Inc.
Email only:
cbaldwin@bitstream.org

Centennial Communications
Mr. Lourdes Lucas
1305 Campus Pkwy
Neptune, NJ 07753

Computer Business Sciences, Inc.
Mr. Bruce A. Hall
80-02 Kew Gardens Road
Kew Gardens, NY 11415

Fiber Services, Inc.
Mr. John DJ Williams
227 Old Oak Lane
Colonial Heights, VA 23834-1774

GTE Communications Corporation
Mr. Dale Titel
6665 North MacArthur
Irving, TX 75039

JATO Communications Corp.
Mr. Patrick Green, A.V.P.
1099 18th St., Suite 2200
Denver, CO 80202

Public Utilities Commission of Ohio
Hisham Choueiki
180 E. Broad Street
Columbus, OH 43215-3793

New Edge Network, Inc.
Mr. Philip Macres, Esq.
3000 K St., NW, Suite 300
Washington, DC 20007

O 1 Communications, Inc.
Mr. Rudolph J. Geist
770 L Street Suite 960
Sacramento, CA 95814

Phone-Link, Inc.
Ms. Amy Allgeier
230 Yeager Avenue, Suite 3
La Grange, KY 40031

Sprint
Mr. W. Richard Morris
7301 College Blvd - KSOPKV0214
Overland Park, KS 66210

Teleport Communication Group
(TCG)
Ms. Charlotte I. Field
1875 Lawrence St., Room 10-01
Denver, CO 80202

TSC Communications
Mr. Clinton Conover
2 Willipie St.
Wapakoneta, OH 45895

AT&T
Ms. Beth Finnerty
65 E. State Street
Columbus, OH 43215

Christensen, Shoemaker & Winkler
Ms. Mary Christensen
77 E. Nationwide Blvd., 2nd floor
Columbus, OH 43215

Local Line America
Mr. William M. Wendell
2680 State Rd.
Cuyohaga Falls, OH 44223

MGC Communications
Mr. Kent Heyman, Esq.
3301 N. Buffalo Drive
Las Vegas, NV 89129

New Path Holdings, Inc.
Mr. Lawrence R. Freedman
1801 K Street, NW, Suite 400K
Washington, DC 20006

Paging Network, Inc. (1w-Pg)
Ms. Judith St. Ledger-Roty, Atty
1200 19th Street, N.W., Suite 500
Washington, DC 20036

PrimeCo Personal communications
Mr. Dan Roland
6 Campus Circle
Westlake, TX 76262

Suretel, Inc.
Mr. Ron Comingdeer, Counsel
6011 North Robinson
Oklahoma City, OK 73118-7452

Teligent
Ms. Terri B. Natoli
8065 Leesburg Pike, Suite 400
Vienna, VA 22182

US Cellular
Mr. James Naumann
8410 West Bryn Mawr Ave., Ste 700
Chicago, IL 60631-3486

AT&T
Ms. Lisa Tyler
4480 Willow Rd., Room 102
Pleasanton, CA 94588

Maverix.net, Inc.
Mr. Terri K. Firestein
10806 Garrison Hollow Rd.
Clear Spring, MD 21722

Network Access Solutions Corp.
Rodney L. Joyce, Atty
600 14th Street, NW, suite 800
Washington, DC 20005-2004

NOS Communications, Inc.
Mr. Robert Schneberger
8180 Greensboro Drive, Suite 700
McLean, VA 22102

Pathnet
Mr. J. Alfred Baird
11720 Sunrise Valley Drive, B-level
Reston, VA 20191

Rhythms Links Inc., f/k/a ACI
Mr. Jeffrey Blumenfeld
1615 M St., NW, Ste 700
Washington, DC 20036

Telepage Communication Systems
Jo Shotwell
900 Grand Central Avenue
Vienna, WV 26105

TOTALink
Swindler, Berlin
300 K Street NW, Suite 300
Washington, DC 20007

US Dial Tone Inc
Mr. Bob Mahler
23705 1H 10 West, Ste 210
San Antonio, TX 78257

Time Warner Telecom
Ms. Melissa Samel
10475 Park Meadows Dr.
Littleton, CO 80124

Time Warner Telecom of Ohio, L.P.
Ms. Marsha Schermer, VP Reg
250 W. Old Wilson Bridge Rd.
Suite 130
Worthington, OH 43085

Hyperion Communications of Ohio,
Inc.
Ms. Janet S. Livengood, Esq.
500 Thomas St., Suite 400
DDI Plaza Two
Bridgeville, PA 15017

U.S. Dial Tone, L.P.
Mr. Bob Mahler
23705 Interstate Hwy 10 West
Suite 300
San Antonio, TX 78257

Mr. Thomas Lodge
Thompson, Hine and Flory
One Columbus
10 West Broad St., 7th Floor
Columbus, Ohio 43215-3435

New Edge Network, Inc. d/b/a
New Edge Networks
Mr. Robert McMillin
3000 Columbia House Blvd., Ste 106
Vancouver, WA 98661

NextLink Ohio, Inc.
Mr. R. Gerald Salemme
1730 Rhode Island Ave., NW
Suite 1000
Washington, DC 20036

Suretel, Inc.
Ron Comingdeer
Comingdeer & Lee, Associates, P.C.
6011 North Robinson
Oklahoma City, OK 73118

TSC Communications Incorporated
Clinton G. Conover
2 Willipie Street
Wapakoneta, Ohio 45895

Margo Hammar
Irving, Tx.
HQE02D84

Williams Local Network, Inc.
E. Ashton Johnson
120 Nineteenth St., N.W.
Washington, DC 20036-2412

TSR Wireless LLC
Ardon P. Beahm
1649 Bobali Drive
Harrisburg, PA 17104

Fairpoint Communications Corp.
John J. La Penta
6324 Fairview Rd., 4th Floor
Charlotte, NC 28210

Duke Tracy
Irving, Tx.
HQE02E04

**GTE/Bell Atlantic Ohio OSS Collaborative
Meeting Minutes for May 19, 2000 Conference Call**

Attendees

Tom McCullough – Sprint
Lisa Tyler – AT&T
Hisham Choueiki – PUCO
Karen Hardie – OCC
Joe Serio – OCC
Joe Meng – MCI Worldcom
Jim Miggans – GTE

Melissa Samel – Time Warner
Frank Flanagan – GTE
Pat Cook – GTE
Faye Raynor – GTE
Leigh Hallock – GTE
Glenn Dillon – GTE
Fran French – GTE

Prior Meeting Minutes

Changes to the minutes of the May 4 meeting will be sent to Jim by close of business on Tuesday, May 23. Otherwise, they will be assumed approved at that time.

California Audit

Leigh and Glenn reviewed preliminary draft of the California audit.

Once the report is submitted to the California Public Utilities Commission, it will then be released to other parties participating in the California process and also to those in the Ohio collaborative. GTE will provide its comments on the report during the week of May 22. It is anticipated that the members of the Ohio collaborative will review the report and discuss it during the weeks of May 22 and May 29.

Draft RFP

Frank asked if the proposal for a new RFP would have items added from the 2000 audit. Lisa noted that she is focusing on items that GTE began reporting in February 2000. Frank agrees items which are picked up in the re-test should be included but items in the February 2000 Review need not be included. Lisa indicated it was not her intention to include items from the February 2000 Review.

Faye requested that the scope of the RFP should be an attestation of functioning OSS based on the conforming document of September 7, 1999. This ensures parties are aware of the measures that audit covered. It was recommended that all measures that had been included during the first and second quarters of 2000 and identified in the September 7 JPSA should be part of the Ohio audit. This is based on a 3-phase implementation of reporting and the audit completion within 90 days of August 15, 2000.

Hisham said the attestation should be on the whole JPSA. GTE must use a modified JPSA and an auditor must attest to these measurements. He also noted the importance of

**GTE/Bell Atlantic Ohio OSS Collaborative
Meeting Minutes for May 19, 2000 Conference Call**

the reporting vehicle. Lisa noted that this was a problem area as she thought there were problems with the frailty of up-front systems which could carry forward to the accuracy of the calculations of the measures. Lisa also stated, and most agreed, that a review of the California audit results will provide a good indications of what is needed in Ohio.

Date for Last Measure Implementation

In the May 10 letter to the Commission, it was noted that the last measure would be implemented in Ohio on August 15. Joe Serio indicated that the date should be sometime in July. He believes GTE made a unilateral decision to change the date to August, contradicting both the testimony of its witness and the PUCO's Order. This issue had been discussed on the previous call, but further discussion ensued regarding the proper date for implementation of the last measure. The discussion centered around Page 14 of the Order:

Rather, the Commission believes that the time frames for providing the appropriate verifications (including the docketed letter and the independent third party auditor certification in the manner described above) should be accelerated to the earlier of 90 days of the completion of implementing the AJPSA standards in Ohio or 270 days following the merger closing.

In reaching this determination, the Commission notes that Mr. Holland testified that the 42 AJPSA measures are currently being implemented in Ohio in three phases. Under phase one in Ohio, approximately 19 of the AJPSA measures were implemented in July 1999. Pursuant to phase two in Ohio, an additional six measures were implemented in November 1999. Pursuant to phase three in Ohio, the remaining AJPSA measures will be implemented in Ohio by Jul 2000 (Tr. XIV, 121, 122). Mr. Holland testified that the AJPSA in Ohio is being implemented concurrently with California, but he requested an additional 45 days for Ohio in order "to work out any bugs that may occur..." (Tr. XIV, 127).

Joe Serio contends the 90 days should start on July 15 and that July is a fixed date per the Order. GTE contends the start date is August 15, allowing for only 30 of the 45-day cushion requested by Mr. Holland from the date of the implementation of the last measure. Other parties noted that they would have to check on their companies' interpretations of the date. Hisham said this issue is probably best decided by the Commission if the parties cannot agree. Joe said he would discuss this at the OCC on May 22 and contact the Attorney Examiner at the PUCO if they agree to request a PUCO interpretation.

Joe Meng agreed to provide the CLECs' position of the \$4M penalty within the next week.

**GTE/Bell Atlantic Ohio OSS Collaborative
Meeting Minutes for May 19, 2000 Conference Call**

Agenda for Conference Call Meeting on May 30

Meeting will begin at 1:30 PM Eastern Time

- I. Discuss draft RFP and any changes made by subgroup
- II. Discuss California Audit Report
- III. Updates on allocation of \$4M penalty



GTE Service Corporation
100 Executive Drive
Marion, Ohio 43302

June 9, 2000

Mr. Lou Pompi
Chief of Telecommunications
180 E. Broad St.
Columbus, OH 43215-3793

RE: PUCO Case No. 98-1398-TP-AMT

Dear Mr. Pompi:

In compliance with page 14 of the PUCO Opinion and Order dated 2/10/00 in the above case, GTE North Incorporated provides this update to the three phases of OSS.

As reported last month, the one remaining measure, Measurement 6 - Average Jeopardy Notice Interval is being implemented (both in California and Ohio) for June data report month. This will be available for California on July 15, 2000, and for Ohio on August 15, 2000.

Please contact Patricia Cook (740-383-0168) if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "J.W. Kennedy". The signature is written in a cursive, flowing style.

John W. Kennedy
Assistant Vice President -
Regulatory & Governmental Affairs

JWK:pc

c: Distribution List