

nc

FILE

3



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 MAY 11 PM 12:16

07-575-TP-CSS
Case Number

PUCO

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Rhondalyn M. Turner
Customer Name

24451 Lake Shore Blvd 1515A
Customer Address

Euc'd Oh. 44123
City State Zip

Against

3 HK 64492
Account Number

M.C.T.
Utility Company Name

Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

See attached letter

Rhondalyn M. Turner
Signature

(216) 458-7952
Customer Telephone Number

Rhondalyn M. Turner
24451 Lake Shore Blvd., 1515W
Euclid, Ohio 44123

MCI
PO Box 3400
Cedar Rapids, IA 52406-3400

Re: MCI 3HK64492
(216) 731-1587

To Whom It May Concern:

The attached statement reflects a balance due of \$1.69. I have never had **any** service with MCI. I applied, was approved, given a new telephone number, but never received telephone service. I was told at a later date that MCI telephone service was not available in my area.

I am requesting that all charges, late fees and any reports to the credit bureaus be changed to reflect \$0 and no derogatory comments. I am also requesting a letter verifying the above action.

Thanking you in advance for your prompt attention to this matter.


Sincerely,



Rhondalyn M. Turner

cc: PUCO

Attachment MCI statement February 24, 2007

MCI Account: 3HK64492
Telephone Number: 216 731-1587
Customer Service:  www.mci.com/service 1 800 444-3333

Statement Date: 02/24/07
Page 1 of 3



Summary of Charges

Previous Charges	\$1.67
Payments through 02/22/07	\$0.00
Balance Forward	\$1.67
Late Payment Charge @ 1.50%	\$0.02

Total Amount Due **\$1.69**

Payment Due Date **03/17/07**

**REMINDER: A 1.50% late payment charge will apply to any
unpaid balance as of March 23, 2007.**

Get \$1 off your monthly bill!

With EasyPay with eAlert, your monthly charges will be automatically billed to your credit card. You'll receive an e-mail summarizing your bill with a link to your interactive statement! To sign-up, call 1-888-MCI-LOCAL or sign up online at www.mci.com/EasyPay.

PLEASE FOLD BELOW AND DETACH RETURN ONLY THE LOWER PORTION

Statement Date: February 24, 2007	MCI Account: 3HK64492
Payment Due Date: March 17, 2007	Balance Due: \$1.69

☐ Moving? Update E-mail? Check here and see reverse side.

Indicate amount paid

Please make check or money order
PAYABLE TO MCI. DO NOT SEND CASH.
Return this form with your payment.



#BWNBMNR *****0005-000-001024 AT1 308
#3HK64492NR000000# 112 *LCLA*75*01**
RHONDA TURNER
24451 LAKE SHORE BLVD
APT 1515
EUCALID, OH 44123-1263

MAIL TO:

MCI RESIDENTIAL SERVICE
PO BOX 17890
DENVER, CO 80217-0890



302295 03172006040409024 577014027 00000000 00000169