

FILE

NC

FORMAL COMPLAINT RECEIVED-DOCKETING DIV

2007 APR -6 PM 1:31

Customer Name: Karl Koehler

AGAINST

PUCO

UTILITY COMPANY:

Duke Energy

Customer address: American Building  
30 East Central Parkway #503  
Cincinnati  
OHIO  
45202

Account number: 4740-359-02-6

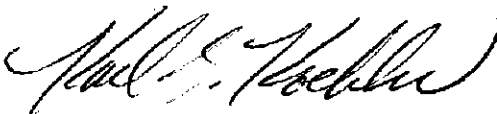
Customer Service address: same as above.

07-392-EL-CSS

COMPLAINT: As customers of Duke Energy (Cincinnati, OH) formerly Cinergy, we Karl and Nancy Koehler are joining our condo neighbors in the American Building in downtown Cincinnati to formally complain that the utility is charging business, not residential rates to occupants.

This formerly commercial office building was totally gutted to be reborn as downtown residence condos. We took occupancy March 2005. So eager was to city to upgrade the adjoining neighborhood that 15 years tax abatement was offered to encourage sales. Never did condo purchasers have reason to think that the utility would consider their residences falling under business electrical rates, structured to result in off-peak profiles which do not relate to family living.

To date, this revision to residential rates has not been offered by Duke following many contracts, meetings and appeals made by residents.



Karl G. Koehler  
513-421-4411

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