

FILE

RECEIVED-DOCKETING DIV

2007 APR -5 AM 11:37

PUCO

Mr Milentije Miljković ³
20602 Lorain Rd. #4B
Fairview Park OH 44126

ph.: (440) 331-3331

date: 4/3/07

Re: Case No: 07-0078-TP-CSS

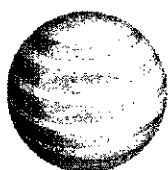
Obviously I was slammed by long-distance telephone company (877)-833-4656, namely "Primo Communications" back in January of this year.

I was as well charged by my local telephone company.

Yours sincerely,

M. Miljković

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician JB Date Processed 4-5-07



at&t

Jan 20 - Feb 19, 2007

Bill-At-A-Glance

Previous Bill	14.66
Payment Received 2-01 - Thank You!	30.00CR
Adjustments	.00
Balance	15.34CR
Current Charges	20.32
Total Amount Due	\$4.98
Current Charges Due in Full By	Mar 19, 2007

Billing Summary

Questions? Call:

Plans and Services	20.32
1-800-288-2020	
Repair Service:	
1-800-572-4545	
Automated Billing/Payment Arrangements:	
1-800-660-2626	
Total of Current Charges	20.32

News You Can Use - Summary

- PREVENT DISCONNECT
- REPAIR MADE EASY
- DISCONTINUED SERVICE
- FED EXCISE TAX
- RATE CHANGE
- GO ONLINE WITH DELL
- LONG DISTANCE CHANGE
- NEED TO CONTACT US?
- PAYMENT & INQUIRIES
- RATE CHANGE
- BEST TIMES TO CALL

See "News You Can Use" for additional information.

Plans and Services**Monthly Service - Feb 19 thru Mar 18**

Line Charge	6.70
Individual Message Residence	2.21
Federal Access Charge	5.77
Total Monthly Service	14.68

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
	One-Time Charge(s)			
	Charges for Changing your Service on Jan 20, 2007			
1.	Federal Universal Service Fee-Long Distance			.14
2.	Charge to Change your InterLATA Long Distance Carrier			1.45
3.	Charge to Change IntraLATA Long Distance Carrier			1.45
	Total Additions and Changes to Service			3.04

Local Calls11 Call(s) were placed with your Measured Line
30 Call(s) were allowed**Surcharges and Other Fees**

9-1-1 Emergency System	
Billed for Cuyahoga County	.12
Federal Universal Service Fee	.55
Total Surcharges and Other Fees	.67

Taxes

Federal at 3%	.55
Sales at 7.5%	1.38
Total Taxes	1.93

Total Plans and Services 20.32**News You Can Use****PREVENT DISCONNECT**

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$4.98.



MILENTIJE MILJKOVIC
20602 LORAIN RD APT 4B
CLEVELAND, OH 44126-2047

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Account Number 440 331-3331 747 7
Billing Date Feb 19, 2007

News You Can Use

News You Can Use - Continued

LONG DISTANCE CHANGE

Our records indicate that your primary local toll and long distance companies have changed. The new company is GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING. Please contact us immediately if this does not agree with your records.

REPAIR MADE EASY

Did you know that you can report trouble or check the status of a trouble on your voice line by using our Automated Repair System? Our system is able to test your line, diagnose the problem, and let you know when your trouble will be repaired. It's that easy. Call us at 1 800 572-4545 or visit us online at att.com/repair.

NEED TO CONTACT US?

Since our telephone directories are published only once per year, the toll-free customer service number listed in your current directory could be outdated. To ensure that you reach the correct customer service representative, please contact us at att.com or 800 288-2020 for questions about your residential bill or order. Please have your bill handy for review. Thank you for choosing AT&T.

DISCONTINUED SERVICE

The SBC Calling Services Cards and the SBC One Number Calling Cards (1 800 522-2020 cards) will not be offered to new customers as of 2/19/07 and will be discontinued on 3/1/07. Cardholders may continue to use their cards through 2/28/07, after which time the cards will no longer function. For information on alternative solutions, please contact us at 1 800 288-2020. Thank you for choosing AT&T.

PAYMENT & INQUIRIES

Allow 5 business days when paying by mail. You may also pay at an authorized agent or call 1 800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1 800 660-1000. If your complaint is not resolved after you have called AT&T, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1 800 686-7826 or fax TDD/TTY toll free at 1 800 686-1570, 9:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov. The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1 877 742-5622 from 9:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

FED EXCISE TAX

Answers about the Federal Excise Tax refund can be found at www.irs.gov. For answers on how to retrieve AT&T bill copies in support of Federal Excise Tax amounts, see www.att.com.

News You Can Use - Continued

RATE CHANGE

You were previously notified that rates for Directory Services would change effective 2/1/07. The correct date is 3/19/07. Effective 3/19/07, charges for Local and Toll Directory Assistance will increase from \$1.50 per call to \$1.75 per listing request. Charges for National DA, Reverse DA, and Business Category Search will change from \$1.99 per call to \$1.99 per listing request. For more info, please call 1 800 288-2020.

RATE CHANGE

You were previously notified that various rates for Operator Services would change effective 2/1/07. The correct date is 3/19/07. Effective 3/19/07, charges for Busy Line Verification (BLV) will increase from \$4.25 to \$5.25 and for Busy Line Interrupt from \$4.50 to \$5.50 (in addition to BLV charge). For more information, please call 1 800 288-2020. Thank you for choosing AT&T.

BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

GO ONLINE WITH DELL

Sign up for AT&T eBill with the paperless billing option by March 31st, 2007, and be automatically registered for a chance to win a new Dell™ XPS™ 410 desktop PC! Go to att.com/winadell to register! No purchase necessary. For official sweepstakes Rules and AT&T eBill Terms and Conditions only, please visit att.com/ebillrules or call 1 800 233-5940.

