



Regulatory Department

AT&T Long Distance  
5130 Hacienda Dr., 3rd Fl. South  
Dublin, CA 94568

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PUCO

April 2, 2007

Ms. Maryruth Wright  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

Re: Case No. 07-<sup>376</sup>TP-CIO  
Filing of Billing and Collections Services Amendments for Southwestern Bell  
Communications Services, Inc. d/b/a SBC Long Distance

Dear Ms. Wright:

Enclosed please find for filing with the Commission, the original and seven (7) copies of a Billing and Collections amendment to which Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance is a party.

The following documents are enclosed:

- (1) Telecommunications Application Form;
- (2) Billing and Collections Amendment;
- (3) Exhibit A: Affiliate d/b/a Names and PUCO Certification Numbers.

So that our records will be complete, I would appreciate it if you would please date-stamp the extra copies of the transmittal letter and Telecommunications Application Form and return in the envelope provided.

If there are any questions regarding this filing, please contact Dorothy Sanborn who may be reached via telephone at (925) 803-6212, via fax at (707) 427-7772 or via email at ds7929@sbc.com.

Thank you for your assistance in this matter.

Yours truly,

Dorothy Sanborn  
Assistant, Regulatory

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician OB Date Processed 4-4-07

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 07/23/2003)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of SBC Long Distance, LLC

to file Affiliate Agreement

Case No. 07 - 376 - TP - CIO

Name of Registrant(s) SBC Long Distance, LLC

DBA(s) of Registrant(s) SBC Long Distance, AT&T Long Distance

Address of Registrant(s) 5130 Hacienda Dr. Dublin, CA 94568

Company Web Address www.att.com

Regulatory Contact Person(s) Dorothy Sanborn Phone (925) 803-6212 Fax (707) 427-7772

Regulatory Contact Person's Email Address ds7929@att.com

Contact Person for Annual Report Amy Berlin Phone (925) 803-6204

Consumer Contact Information Karen Brinkman Phone (925) 803-6216

Date April 2, 2007 TRF Docket No. 90 - 6150 CT-TRF or  -  - TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

Company Type (check all applicable): ☒ CTS (IXC) ☐ ILEC ☐ CLEC ☐ CMRS ☐ AOS

☐ Other (explain)

**NOTE:** This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. *It is preferable **NOT** to combine different types of filings, but if you do so, you must file under the process with the **longest** applicable review period.*

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
  - ☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (**NOT** automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
  - ☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain)
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
*NOTE: see item 25 (CTR) on page two of this form for all other contract filings.*
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
  - ☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
    - ☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
    - ☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
    - ☐ iii. New End User Service (**NOT** preceded by a 30-day filing submittal, 30-day approval, 10 copies)
    - ☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
    - ☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
    - ☐ vi. Grandfather service (30-day approval, 10 copies)
    - ☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
    - ☐ viii. *Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below*
  - ☐ b. Reclassification of Service Among Tiers (**NOT** automatic, 10 copies)
  - ☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
  - ☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (**NOT** automatic, 10 copies)
- ☒ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- ☐ 16 (SLF) Self-complaint Application
  - ☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
  - ☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- ☐ 17 (UNC) Unclassified (explain)  (**NOT** automatic, 15 copies)
- ☐ 18 (ZTA) Tariff Application Involving only Tier 2 Services
  - ☐ a. New End User Service (0-day notice, 10 copies)
  - ☐ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)

- ☐ c. Withdrawal of service (0-day notice, 10 copies)  
☐ 19 Other (explain) \_\_\_\_\_ (NOT automatic, 15 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- ☐ 20 Introduction or Extension of Promotional Offering  
☐ 21 New Price List Rate for Existing Service  
☐ a. Tier 1 ☐ b. Tier 2  
☐ 22 Designation of Registrant's Process Agent(s)  
☐ 23 Update to Registrant's Maps  
☐ 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.  
☐ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: \_\_\_\_\_

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)  
 CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP – CTR (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s) or information in other jurisdictions, please indicate.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 20-21]	Specify which notice procedure has been utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: Tier 1 price list increases <b>must</b> be within an approved range of rates.
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been provided to customers.
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> ).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant.  <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.  <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and local calling areas</b> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff: _____

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- ☐ 1+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- ☒ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☒ Emergency Services Calling Plan [Required if toll service provided]
- ☒ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☒ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☒ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Vince Apruzzese, Associate Director Regulatory, 707-945-9812, 1230 Peachtree St. NE, #VO Atlanta, GA 30309  
 Karen Brinkman, Regulatory Affairs Analyst, 925-803-6216, 5130 Hacienda Dr. # 3S400N Dublin, CA 94568  
 Bonnie Peaslee, Regulatory Affairs Analyst, 925-803-6208, 5130 Hacienda Dr. #3S400J Dublin, CA 94568

- V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Joe Carrisalez, Executive Director-Regulatory, 925-803-6202, 5130 Hacienda Dr., Dublin, CA 94568

*NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.*

- VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: X)

See Exhibit A

### **AFFIDAVIT**

#### ***Minimum Telephone Service Standards***

I am an officer of the applicant corporation, \_\_\_\_\_, and am authorized to make this statement  
(Name of Company)  
on its behalf. I attest that these tariffs comply with the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that the Minimum Telephone Service Standards, as modified and clarified from time to time, supercede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on \_\_\_\_\_ at \_\_\_\_\_  
(Date) (Location)

\_\_\_\_\_  
\*(Signature and Title)

\_\_\_\_\_  
(Date)

*\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

### **VERIFICATION**

I, Joe Carrisalez verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Amelia Connor  
(Signature and Title)

, Executive Director, Regulatory 04/02/2007  
(Date)

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division** (or to the Telecommunications Division Chief if a pre-filing submittal)  
**180 East Broad Street, Columbus, OH 43215-3793**

**AMENDMENT #21 TO THE  
AGREEMENT FOR BILLING AND COLLECTION SERVICES**

This is an Amendment to the Agreement for Billing and Collection Services (the "Amendment") entered into by and between SBC Long Distance, LLC d/b/a AT&T Long Distance (hereinafter referred to as "AT&T Long Distance") and Pacific Bell Telephone Company d/b/a AT&T California, Nevada Bell Telephone Company d/b/a AT&T Nevada (hereinafter collectively referred to as "AT&T 2-STATE") and Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company, Incorporated d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Wisconsin Bell, Inc. d/b/a SBC Wisconsin (hereinafter collectively referred to as "AT&T Midwest Region 5-STATE"); (hereinafter collectively referred to as "AT&T Telco").

WHEREAS, AT&T Long Distance and the AT&T Telco (collectively referred to herein as "Parties", individually as "Party") entered into that certain Agreement for Billing and Collection Services on or about December 18, 2002 (as heretofore amended or otherwise modified, the "Agreement").

WHEREAS, the Parties desire to amend the Agreement;

NOW THEREFORE, the Parties hereby agree to amend the Agreement as follows;

1. The Agreement will include pricing for Billing and Collection Services for all areas served by the AT&T Telco as contained in Exhibit A, attached hereto and incorporated herein by reference.
2. The Agreement will include threshold standards for all areas served by the AT&T Telco as contained in Exhibit D, attached hereto and incorporated herein by reference.

IN WITNESS WHEREAS, the Parties have caused this Amendment to be executed by their duly authorized representatives.

<b>SBC Long Distance, LLC d/b/a AT&amp;T Long Distance</b>		<b>Southwestern Bell Telephone, L.P. d/b/a AT&amp;T Arkansas, AT&amp;T Kansas, AT&amp;T Missouri, AT&amp;T Oklahoma, and/or AT&amp;T Texas, Pacific Bell Telephone Company d/b/a AT&amp;T California, Nevada Bell Telephone Company d/b/a AT&amp;T Nevada, Illinois Bell Telephone Company d/b/a AT&amp;T Illinois, Indiana Bell Telephone Company, Incorporated d/b/a AT&amp;T Indiana, Michigan Bell Telephone Company d/b/a AT&amp;T Michigan, The Ohio Bell Telephone Company d/b/a AT&amp;T Ohio, and/or Wisconsin Bell, Inc. d/b/a AT&amp;T Wisconsin by AT&amp;T Operations, Inc., its authorized agent</b>	
Name:	Joe Carrisalez	Name:	Walter L. Gielow
Title:	Executive Director-Regulatory	Title:	Director-Product Marketing
Signature:	<i>Ante Comar</i> on behalf of <i>je</i>	Signature:	<i>Walter L. Gielow</i>
Date:	<i>4/2/2007</i>	Date:	<i>3/28/07</i>

**AT&T Midwest Region 5-STATE; AT&T 2-STATE**

**Exhibit A**

**Billing and Collection Services:**

**Price Schedules**



AT&T MIDWEST REGION 5-STATE PRICING:

Price Element	Price
<b>Bill Rendering - Message Ready</b>  Bill may consist solely of credit entry(ies) from 41-50-01 Miscellaneous Credit Record(s).	\$ .5324 per bill rendered
<b>Message Processing - Message Ready</b> <ul style="list-style-type: none"> <li>• Message (*) other than 900/Pay-Per-Call, and Miscellaneous Charge services               <ul style="list-style-type: none"> <li>a. With Inquiry      \$ .1150 per message</li> <li>b. Without Inquiry    \$ .0575 per message (**)</li> </ul> </li> <li>• 900/Pay-Per-Call Service Messages and like services:               <ul style="list-style-type: none"> <li>a. With Inquiry      \$ .1725 per message</li> <li>b. Without Inquiry    \$ .1150 per message (***)</li> </ul> </li> <li>• Miscellaneous Charge (42-50-XX) Messages:               <ul style="list-style-type: none"> <li>a. With Inquiry      \$ .1725 per message</li> <li>b. Without Inquiry    \$ .1150 per message (***)</li> </ul> </li> <li>* Each credit entry from 41-type Miscellaneous Credit Records constitutes a message.</li> <li>** The higher per message rate of \$.10 may be assessed in each instance where AT&amp;T Telco must perform the Inquiry function for the End User.</li> <li>*** The higher per rate of \$.15 may be assessed in each instance where AT&amp;T Telco must perform the Inquiry function for the End User.</li> </ul>	a. \$ .1150 per message b. \$ .0575 per message (**)  a. \$ .1725 per message b. \$ .1150 per message (***)  a. \$ .1725 per message b. \$ .1150 per message (***)
<b>Bill Rendering - Invoice Ready (Without Inquiry)</b>	\$1.96 per bill rendered
<b>Message Processing - Invoice Ready (Without Inquiry)</b> Per line includes each line on the entire invoice beginning with the first line of text that appears after Customer's first head and continues through the last line of print Customer places on the bill. Blank lines between lines of text are included in the count. It does not include the disclaimer notice (i.e., the statement indicating there is no connection between AT&T Telco and Customer), nor does it include any continuation header used to continue a bill section to a new page. Logo and contact information are not included in the line count.	\$ .0000 per line
<b>Monthly Minimum Payment</b> The Monthly Minimum will be the minimum charge by the AT&T Telco for Billing and Collections covered by the combined charges of Bill Rendering and Message Processing in a billed month. The Monthly Minimum will become effective in the first month in which AT&T Telco is ready to accept messages.	\$3,000 per month, per state (per CIC)
<b>Print Line Count Charge (for references to AT&amp;T TLD that appear on the AT&amp;T Telco's portion of the bill)</b>	\$0.0144
<b>Bill Audit - 1,000 bills per month</b>	\$5,300.00

## AT&amp;T MIDWEST REGION 5-STATE PRICING:

Price Element	Price
<b>Message Bill Processing (*)</b> <ul style="list-style-type: none"> <li>• High Adjustment Level</li> </ul> (*also includes miscellaneous charge 42 and credit 41 messages)	\$ .3230 per message
<b>One Time Set-Up Charge - Message Ready</b> Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.	<ul style="list-style-type: none"> <li>• AT&amp;T Illinois: \$22,400 (per CIC)</li> <li>• AT&amp;T Indiana: \$17,600 (per CIC)</li> <li>• AT&amp;T Michigan: \$17,600 (per CIC)</li> <li>• AT&amp;T Ohio: \$17,600 (per CIC)</li> <li>• AT&amp;T Wisconsin: \$17,600 (per CIC)</li> </ul>
<b>One Time Set-Up Charge - Invoice Ready</b> Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.	\$96,000 (for all 5 AT&T Telco states; per CIC)
<b>Inquiry Services Start-Up Charge</b> If not ordered initially with beginning of contract term.	\$11,500 (per CIC)
<b>Time and Cost (Development Charges)</b> The number of hours will be established from a Time and Cost estimate provided by the AT&T Telco resulting from review of the program request.	\$193 per hour
<b>Customer Initiated Adjustments</b> <ul style="list-style-type: none"> <li>• Via mechanized adjustment (e.g., 41 record)</li> <li>• Via EC/IC Memo</li> </ul>	<ul style="list-style-type: none"> <li>• Without Inquiry: \$.0575 per message</li> <li>• With Inquiry: \$.1150 per message</li> <li>• \$10.35 per adjustment session</li> </ul>
<b>AT&amp;T Telco Initiated Adjustments</b> <ul style="list-style-type: none"> <li>• Adjustment issued by AT&amp;T Telco representative per End User's request</li> </ul>	<ul style="list-style-type: none"> <li>• \$10.35 per adjustment session (without Inquiry)</li> </ul>
<b>Invoice Ready - Bill Inquiry</b> AT&T Telco will perform, as required, periodic studies to determine an average percent of time utilized by AT&T Telco personnel and the average number of inquiry calls per bills rendered in the support of AT&TLD inquiry services. AT&T Telco may change the rate for Inquiry Services upon sixty (60) days written notice.	\$0.36 per Invoice rendered (charge will be combined with the Bill Rendering/First Page charge)

AT&T MIDWEST REGION 5-STATE PRICING:

Price Element	Price
<b>Bill Message - Message Ready</b>	Bill Message Price - \$0115 per Bill Message for 1 line - \$0230 per Bill Message for 2 - 5 lines - \$0345 per Bill Message for 6 - 10 lines - \$0345 per Bill Message for 10+ lines \$1,150 per file
<b>Emergency Text File Update</b>	
<b>Establish the Sub-CIC billing framework (cost includes any of the sub-CICs in the initial set-up)</b>	Time and Cost
<b>Add or changes to Sub-CIC (after establishment of sub-CIC framework)</b>	\$690 per request (each request can include up to 50 additions and/or changes; charge is not per state; each request will update all 5 AT&T Telco states, if applicable.)
<b>Sub-CIC table print</b>	\$57.50 per request
<b>Administrative Fee</b>	\$150.00 per complaint received
An Administrative Fee applies to every End User complaint received by AT&T Telco regarding unauthorized messages, regardless of whether the complaint is ultimately sustained or adjusted. This charge covers the cost of handling the complaint.	
<b>Service Order Activity Report (Account Marking)</b>	<ul style="list-style-type: none"> <li>• \$.0007 per record written</li> </ul>
<b>Bill Copies</b>	<ul style="list-style-type: none"> <li>• 1 - 5 bills: \$75</li> <li>• 6 - 10 bills: \$138</li> <li>• 11 - 15 bills: \$207</li> <li>• 16 - 20 bills: \$276</li> <li>• over 20 bills: To be negotiated</li> </ul>
<b>Gift Checks</b>	\$2875 per gift check processed
Gift checks are defined as any check written on behalf of Customer and used by an End User for full or partial payment of the AT&T Telco bill.	
<b>Contract Assignment</b>	\$287.50

AT&T MIDWEST REGION 5-STATE PRICING:

Price Element	Price
<b>Standard Work Request Charges</b>	
Certain work requests that are of a general nature can be quoted since the programming required to accomplish these requests are of a predictable nature. The categories of common requests are listed below. Rates may differ if request requires modification of a standard work request. In addition, the rates below are intended for Customers who utilize Message Ready Billing. Pricing for Invoice Ready Billing may vary.	
Change corporate name on end user bill	T&C per state (*) (per CIC)
Add, change or eliminate corporate logo on end user bill	T&C per state (*) (per CIC)
Change corporate name and logo on end user bill	T&C per state (*) (per CIC)
Change toll free inquiry number on end user bill	T&C per state (*) (per CIC)
Change corporate name, logo and toll free inquiry number on end user bill	T&C per state (*) (per CIC)
Change corporate name and toll free inquiry number on end user bill	T&C per state (*) (per CIC)
Connect/Direct via a Dedicated Line <ul style="list-style-type: none"> <li>Convert to Connect Direct (non-recurring system set-up charge)</li> <li>Recurring monthly usage charge</li> <li>Application set-up charge</li> </ul>	<ul style="list-style-type: none"> <li>T&amp;C per request/per CIC (one request can include 1 to 5 AT&amp;T Telco states)</li> <li>\$ T&amp;C per state (per CIC)</li> <li>**/**</li> </ul>
Reports in tape format <ul style="list-style-type: none"> <li>Recurring monthly charge per tape</li> <li>Set-up charge</li> </ul>	<ul style="list-style-type: none"> <li>T&amp;C per state (per CIC)</li> <li>Time and Cost</li> </ul>
Reports in both tape and paper format (NOTE: The tape option is no longer available to new B&C customers.) <ul style="list-style-type: none"> <li>Recurring monthly charge per tape/per paper report</li> <li>Set-up charge</li> </ul>	<ul style="list-style-type: none"> <li>T&amp;C per state (per CIC)</li> <li>Time and Cost</li> </ul>
* Charges apply if changes are made subsequent to initial implementation of Billing and Collection Services for Customer in AT&T Telco's billing system. ** Charges determined by the Time and Cost process.	

AT&T MIDWEST REGION 5-STATE PRICING:

Price Element	Price
<b>Clerical Staff Utilization (*)</b>	\$ 75 per hour
* Premium per hour rate is two times the rate listed.	
<b>Report Regeneration Charge</b> (This charge will be charged on all requests received by AT&T Telco to reproduce reports that have already been provided to the Customer. AT&T Telco cannot guarantee that reports over 90 days old will be available. If the data used to create the report can be obtained, every effort will be made to regenerate reports upon request. However, please note that it could take up to 30 days to complete the request depending on the number of reports requested and the age of the report. NOTE: If the request is for a duplicate paper report, and if the report is available, a minimum of one hour Clerical Staff Utilization charge will be assessed.)	\$1,150 per report
<b>Postage Escalation Factor</b>	
The Customer agrees to pay 40 percent of any postal increase in the first class postage rate that becomes effective during the term of this Agreement. Such increases will be included in the Bill Rendering charge.	
<b>Billing Unauthorized Charges Fee</b> Billing of any unallowable messages/charges as described in Section 6 of the Billing and Collections Services Agreement.	\$150 per occurrence
<b>Post Notification Fee, Billing Unauthorized Charges</b> This charge will be applied when AT&T Telco has received a request from an End User to not receive any further billing from Customer. Charge will apply if Customer continues to submit billing to End User after notification from AT&T Telco.	\$1,500 per occurrence

AT&T NEVADA PRICING:

Price Element	Standard 3-Year Price	Volume Discount 3-Year Price
<b>Bill Rendering</b>	\$ .8282 per bill rendered	\$ .4257 per bill rendered
<b>Message Bill Processing *</b>		
a. average less than 10 messages per bill	a. \$.0345 per message	a. \$.0345 per message
b. average over 10 messages per bill	b. \$.0345 per message	b. \$.0288 per message
c. average over 20 messages per bill	c. \$.0345 per message	c. \$.0173 per message
d. average over 30 messages per bill	d. \$.0345 per message	d. \$.0115 per message
(* average includes miscellaneous charge 42 and credit 41 messages)		
<b>Message Bill Inquiry</b>	\$ .0460 per message	\$ .0460 per message
<b>Bill Rendering - Invoice Ready</b>		
a. 1 <sup>st</sup> page	a. \$1.41 per first page	a. \$1.41 per first page
b. Subsequent page(s)	b. \$.00 per subsequent page(s)	b. \$.00 per subsequent page(s)
A page is the equivalent of 66 lines of print utilizing standard font size, including blank lines.		

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Minimum Monthly Purchase of Service Requirement</b>	\$250 monthly (per CIC)
<b>Message Bill Processing (*)</b>	
High Adjustment Level (*also includes miscellaneous charge 42 and credit 41 messages)	\$ .3220 per message
<b>Information Service Call Billing Charge</b>	\$ .3220 per message
<b>One Time Set-Up Charge - Message Ready</b>	<ul style="list-style-type: none"> <li>• AT&amp;T Nevada only: \$120,000 (per CIC)</li> <li>• AT&amp;T Nevada and AT&amp;T California - implemented simultaneously: \$4000 (per CIC) for AT&amp;T Nevada plus \$120,000 (per CIC) for AT&amp;T California</li> </ul>
Charges apply without regard to whether intrastate or interstate services, or both, are ordered. Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.	
<b>Invoice Ready - Bill Inquiry</b>	
AT&T Telco will perform, as required, periodic studies to determine an average percent of time utilized by AT&T Telco personnel and the average number of inquiry calls per bills rendered in the support of AT&TLD inquiry services. AT&T Telco may change the rate for Inquiry Services upon sixty (60) days written notice.	\$0.36 per Invoice rendered (charge will be combined with the Bill Rendering/First Page charge)
<b>Bill Audit - 1,000 bills per month</b>	\$5,300.00

AT&T NEVADA PRICING:

<b>Price Element</b>	<b>Pricing (Standard 3-Year and Volume Discount 3-Year)</b>
<b>One Time Set-Up Charge - Invoice Ready</b> Charges apply without regard to whether intrastate or interstate services, or both, are ordered. Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.	<ul style="list-style-type: none"> <li>• AT&amp;T Nevada only: \$160,000 (per CIC)</li> <li>• AT&amp;T Nevada and AT&amp;T California - implemented simultaneously: \$4,000 (per CIC) for AT&amp;T Nevada plus \$160,000 (per CIC) for AT&amp;T California</li> </ul>
<b>Inquiry Services Start-Up Charge</b>	\$11,500 (per CIC)
If not ordered initially with beginning of contract term.	
<b>Time and Cost (Development Charge)</b>	\$172.50 per hour (Premium per hour rate is two times the rate listed)
<b>Customer Initiated Adjustments</b>	
• Via mechanized adjustment (e.g., 41 record)	• \$0.0345 per message
• Via EC/IC Memo	• \$4.60 per adjustment session
<b>AT&amp;T Telco Initiated Adjustments</b>	
• Adjustment issued by AT&T Telco representative per End User's request	• \$10.35 per adjustment session (without Inquiry)
• Mechanized Adjustment Processing (applies to Customer Information Services calls or 900 messages adjusted per final bill account)	• \$3.74 per final bill account
<b>Marketing Messages</b>	
• Beginning of Carrier Message	• \$.0357 per message
• End of Carrier Detail Page *	• \$.0219 per message same page
* This option available only to customers on the IEC platform.	
<b>Emergency Text File Update</b>	\$1150 per file
<b>Print Line Count Charge</b> (for references to AT&TLD that appear on the AT&T Telco's portion of the bill)	\$0.0144

AT&T NEVADA PRICING:

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Record Keeping Maintenance</b> A record keeping charge will be applied when a bill is rendered to and End User account on behalf of the Customer.	\$1150 per end user account/per month
<b>Non-Inquiry Support</b> - Equipment Checks/Wire Checks - applicable when no AT&T Nevada failure Found a. 0 - 10 b. 11 - 20 c. 21+  (These checks are initiated by the IXC if they believe there is a problem with the end user's line, e.g., lines crossed. A AT&T Telco technician is dispatched to the end user's premises.)	a. \$ 0.00 per check b. \$172.50 per check c. \$224.25 per check
<b>CNL Information</b>	• \$.6325 per listing requested (verbal) • \$.4025 per listing requested (written)
<b>CPU Utilization</b>	\$920.00 per hour
<b>Overnight Delivery of Magnetic Tape</b>	\$126.50
<b>Return of File or messages extracted by AT&amp;T Nevada due to non-compliance of this Agreement</b>	\$1150 per file returned or per extract file
<b>Data Transmission using Customer provided network per record, sent or received</b>	\$.0023 per record
<b>Establish the Sub-CIC billing framework (cost includes any of the sub-CICs in the initial set-up)</b>	T&C
<b>Sub-CIC charge for additions/changes/deletions</b>	\$40.25 per sub-CIC
<b>Sub-CIC table prints</b>	\$57.50 per request



AT&T NEVADA PRICING:

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Administrative Fee</b>  An Administrative Fee applies to every End User complaint received by AT&T Nevada regarding unauthorized messages, regardless of whether the complaint is ultimately sustained or adjusted. This charge covers the cost of handling the complaint.	\$150.00 per complaint received
<b>Bill Copies</b>	<ul style="list-style-type: none"> <li>• 1 - 5 bills: \$75</li> <li>• 6 - 10 bills: \$138</li> <li>• 11 - 15 bills: \$207</li> <li>• 16 - 20 bills: \$276</li> <li>• over 20 bills: To be negotiated</li> </ul>
<b>Contract Assignment</b>	\$287.50
<b>Standard Work Request Charges</b>  Certain work requests that are of a general nature can be quoted since the programming required to accomplish these requests are of a predictable nature. The categories of common requests are listed below. Rates could differ if request is modifying a standard work request. In addition, the rates below are intended for Customers who utilize Message Ready Billing. Pricing for Invoice Ready Billing may vary. (When a single work request includes both AT&T California and AT&T Nevada, only one charge applies.)	<ul style="list-style-type: none"> <li>• Convert to NDM (Connect:Direct)</li> <li>• Change corporate name on end user bill</li> <li>• Add, change or eliminate corporate logo on end user bill</li> <li>• Change corporate name and logo on end user bill</li> <li>• Change toll free inquiry number on end user bill</li> <li>• Change corporate name, logo and toll free inquiry number on end user bill</li> <li>• Change corporate name and toll free inquiry number on end user bill</li> <li>• T&amp;C</li> <li>• T&amp;C</li> <li>• T&amp;C</li> <li>• T&amp;C</li> <li>• T&amp;C</li> <li>• T&amp;C</li> <li>• T&amp;C</li> </ul>

**AT&T NEVADA PRICING:**

<b>Price Element</b>	<b>Pricing (Standard 3-Year and Volume Discount 3-Year)</b>
<b>Clerical Staff Utilization (*)</b>  * Premium per hour rate is two times the rate listed	\$75.00 per hour
<b>Report Regeneration Charge</b> (This charge will be charged on all requests received by AT&T Telco to reproduce reports that have already been provided to the Customer. AT&T Telco cannot guarantee that reports over 90 days old will be available. If the data used to create the report can be obtained, every effort will be made to regenerate reports upon request. However, please note that it could take up to 30 days to complete the request depending on the number of reports requested and the age of the report. NOTE: If the request is for a duplicate paper report, and if the report is available, a minimum of one hour Clerical Staff Utilization charge will be assessed.)	\$1,150 per report
<b>Postage Escalation Factor</b>  The Customer agrees to pay 40 percent of any postal increase in the first class postage rate that becomes effective during the term of this Agreement. Such increases will be included in the Bill Rendering charge.	
<b>Billing Unauthorized Charges Fee</b>  Billing of any unallowable messages/charges as described in Section 6 of the Billing and Collections Services Agreement.	\$150 per occurrence
<b>Post Notification Fee, Billing Unauthorized Charges</b>  This charge will be applied when AT&T Telco has received a request from an End User to not receive any further billing from Customer. Charge will apply if Customer continues to submit billing to End User after notification from AT&T Telco.	\$1,500 per occurrence

AT&T CALIFORNIA PRICING:

<b>Price Element</b>	<b>Standard 3-Year Price</b>	<b>Volume Discount 3-Year Price</b>
<b>Bill Rendering</b>	\$ .8282 per bill rendered	\$ .4257 per bill rendered
<b>Message Bill Processing (*)</b>		
a. average less than 10 messages per bill	a. \$.0345 per message	a. \$.0345 per message
b. average over 10 messages per bill	b. \$.0345 per message	b. \$.0288 per message
c. average over 20 messages per bill	c. \$.0345 per message	c. \$.0173 per message
d. average over 30 messages per bill	d. \$.0345 per message	d. \$.0115 per message
(* average includes miscellaneous charge 42 and credit 41 messages)		
<b>Message Bill Inquiry</b>	\$ .046 per message	\$ .046 per message
<b>Bill Rendering - Invoice Ready</b>		
a. 1 <sup>st</sup> page	a. \$1.67 per first page	a. \$1.67 per first page
b. Subsequent page(s)	b. \$ 0.00 per subsequent page(s)	b. \$0.00 per subsequent page(s)
A page is the equivalent of 66 lines of print utilizing standard font size, including blank lines.		
<b>Invoice Ready - Bill Inquiry</b>	\$0.36 per Invoice rendered (charge will be combined with the Bill Rendering/First Page charge)	
AT&T Telco will perform, as required, periodic studies to determine an average percent of time utilized by AT&T Telco personnel and the average number of inquiry calls per bills rendered in the support of AT&TLD inquiry services. AT&T Telco may change the rate for Inquiry Services upon sixty (60) days written notice.		
<b>Price Element</b>	<b>Pricing (Standard 3-Year and Volume Discount 3-Year)</b>	
<b>Minimum Monthly Purchase of Service Requirement</b>	\$13,333.33 monthly (per CIC)	
<b>Message Bill Processing (*)</b>		
• High Adjustment Level	\$ .3220 per message	
(*also includes miscellaneous charge 42 and credit 41 messages)		
<b>Information Service Call Billing Charge</b>	\$ .3220 per message	
<b>One Time Set-Up Charge - Message Ready</b>	\$120,000 (per CIC)	
Charges apply without regard to whether intrastate or interstate services, or both, are ordered. Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.		
<b>Print Line Count Charge</b> (for references to AT&TLD that appear on the AT&T Telco's portion of the bill)	\$0.0144	

AT&T CALIFORNIA PRICING:

<b>Price Element</b>	<b>Pricing (Standard 3-Year and Volume Discount 3-Year)</b>
<b>One Time Set-Up Charge - Invoice Ready</b> Charges apply without regard to whether intrastate or interstate services, or both, are ordered. Payment is non-refundable and is payable prior to implementation and upon return of the Billing and Collections Implementation Form.	\$160,000 (per CIC)
<b>Inquiry Services Start-Up Charge</b> If not ordered initially with beginning of contract term.	\$11,500 (per CIC)
<b>Time and Cost (Development Charge)</b> • Premium per hour rate is two times the rate listed	\$172.50 per hour (Premium per hour rate is two times the rate listed)
<b>Customer Initiated Adjustments</b> • Via mechanized adjustment (e.g., 41 record) • Via EC/TC Memo	<ul style="list-style-type: none"> <li>• \$0.0345 per message</li> <li>• \$4.60 per adjustment session</li> </ul>
<b>AT&amp;T Telco Initiated Adjustments</b> • Adjustment issued by AT&T Telco representative per End User's request • Mechanized Adjustment Processing (applies to Customer Information Services calls or 900 messages adjusted per final bill account)	<ul style="list-style-type: none"> <li>• \$10.35 per adjustment session (without Inquiry)</li> <li>• \$3.74 per final bill account</li> </ul>
<b>Marketing Messages</b> • Beginning of Carrier Message • End of Carrier Detail Page * * This option available only to customers on the IBC platform.	<ul style="list-style-type: none"> <li>• \$.0357 per message</li> <li>• \$.0219 per message same page</li> </ul>
<b>Emergency Text File Update</b>	\$1150 per file

AT&T CALIFORNIA PRICING:

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Record Keeping Maintenance</b> A record keeping charge will be applied when a bill is rendered to and End User account on behalf of the Customer.	\$ .0311 per end user account/per month
<b>Non-Inquiry Support</b> <b>- Equipment Checks (applicable when no AT&amp;T California failure found)</b> a. 0 - 10 b. 11 - 20 c. 21+  (These checks are initiated by the IXC if they believe there is a problem with the end user's line, e.g., lines crossed. A AT&T Telco technician is dispatched to the end user's premises.)	a. \$ 0.00 per check b. \$172.50 per check c. \$224.25 per check
<b>CNL Information</b>	• \$.6325 per listing requested (verbal) • \$.4025 per listing requested (written)
<b>CPU Utilization</b>	\$920.00 per hour
<b>Overnight Delivery of Magnetic Tape</b>	\$126.50
<b>Return of File or messages extracted by AT&amp;T California due to non-compliance of this Agreement</b>	\$1150 per file returned or per extract file
<b>Data Transmission using Customer provided network per record, sent or received</b>	\$.0023 per record
<b>Establish the Sub-CIC billing framework (cost includes any of the sub-CICs in the initial set-up)</b>	T&C
<b>Sub-CIC charge for additions/changes/deletions</b>	\$40.25 per sub-CIC
<b>Sub-CIC table prints</b>	\$57.50 per request
<b>Bill Audit - 1,000 bills per month</b>	\$5,300.00

AT&T CALIFORNIA PRICING:

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Administrative Fee</b>  An Administrative Fee applies to every End User complaint received by AT&T California regarding unauthorized messages, regardless of whether the complaint is ultimately sustained or adjusted. This charge covers the cost of handling the complaint.	\$150.00 per complaint received
<b>Bill Copies</b>	<ul style="list-style-type: none"> <li>• 1 - 5 bills: \$75</li> <li>• 6 - 10 bills: \$138</li> <li>• 11 - 15 bills: \$207</li> <li>• 16 - 20 bills : \$276</li> <li>• over 20 bills: To be negotiated</li> </ul>
<b>Contract Assignment</b>	\$287.50
<b>Standard Work Request Charges</b>  Certain work requests that are of a general nature can be quoted since the programming required to accomplish these requests are of a predictable nature. The categories of common requests are listed below. Rates could differ if request is modifying a standard work request. In addition, the rates below are intended for Customers who utilize Message Ready Billing. Pricing for Invoice Ready Billing may vary. (When a single work request includes both AT&T California and AT&T Nevada Bell, only one charge applies.)	<ul style="list-style-type: none"> <li>• Convert to NDM (Connect:Direct) T&amp;C</li> <li>• Change corporate name on end user bill T&amp;C</li> <li>• Add, change or eliminate corporate logo on end user bill T&amp;C</li> <li>• Change corporate name and logo on end user bill T&amp;C</li> <li>• Change toll free inquiry number on end user bill T&amp;C</li> <li>• Change corporate name, logo and toll free inquiry number on end user bill T&amp;C</li> <li>• Change corporate name and toll free inquiry number on end user bill T&amp;C</li> </ul>

## AT&amp;T CALIFORNIA PRICING:

Price Element	Pricing (Standard 3-Year and Volume Discount 3-Year)
<b>Clerical Staff Utilization (*)</b>  * Premium per hour rate is two times the rate listed	\$75.00 per hour
<b>Report Regeneration Charge</b> (This charge will be charged on all requests received by AT&T Telco to reproduce reports that have already been provided to the Customer. AT&T Telco cannot guarantee that reports over 90 days old will be available. If the data used to create the report can be obtained, every effort will be made to regenerate reports upon request. However, please note that it could take up to 30 days to complete the request depending on the number of reports requested and the age of the report. NOTE: If the request is for a duplicate paper report, and if the report is available, a minimum of one hour Clerical Staff Utilization charge will be assessed.)	\$1,150 per report
<b>Postage Escalation Factor</b> The Customer agrees to pay 40 percent of any postal increase in the first class postage rate that becomes effective during the term of this Agreement. Such increases will be included in the Bill Rendering charge.	
<b>Billing Unauthorized Charges Fee</b>  Billing of any unallowable messages/charges as described in Section 6 of the Billing and Collections Services Agreement.	\$150 per occurrence
<b>Post Notification Fee, Billing Unauthorized Charges</b>  This charge will be applied when AT&T Telco has received a request from an End User to not receive any further billing from Customer. Charge will apply if Customer continues to submit billing to End User after notification from AT&T Telco.	\$1,500 per occurrence

**Exhibit D**

**Billing and Collections:**

**Thresholds**



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## 1.0 AT&T Southwest Region 5-STATE, AT&T California, AT&T Midwest 5-STATE

Complaint thresholds are measured using the number of complaints from Customer's End Users that are recorded by the AT&T Telco's business offices, as well as, complaints forwarded by government bodies to the AT&T Telcos. The complaint threshold for the above AT&T Telcos is as follows:

<u>Bills Rendered Per Month</u>	<u>Complaint Percentage</u>
80,000 bills rendered or less	0.5%
80,001 – 300,000 bills rendered	0.2%
300,001 + bills rendered	0.1%

The formulas for determining specific complaint thresholds will be calculated by multiplying the number of bills rendered by the appropriate percentage. Therefore, the number of allowable complaints for each category would be as follows:

1. 80,000 bills rendered or less will have a range of 0 – 400 complaints per month for two out of every three consecutive months.
2. 80,001 – 300,000 bills rendered will have a range of 401 – 600 complaints per month for two out of every three consecutive months.
3. 300,001 + bills rendered will have a range beginning with 601 complaints per month for two out of every three consecutive months.

## 2.0 AT&T Nevada and AT&T Connecticut

To be determined

## 3.0 Complaint Thresholds for Internet Access, Web Design, Web Hosting, Web Search Engine Marketing, Website Promotion and Web Logo Design Services

### Definitions:

**SubCIC**—Also known as the Billing and Collection Customer's client, is the entity on whose behalf the billing aggregator is forwarding charges to the AT&T Telco for collection. As used herein, all affiliated and related companies will be treated as a single subCIC and cannot exceed a combined total of fifteen (15) complaints per month in AT&T Connecticut, forty (40) complaints per month in AT&T Midwest Region 5-STATE, forty (40) complaints per month in AT&T 2-STATE or forty (40) complaints per month in AT&T Southwest Region 5-STATE.

**Complaints**—For purposes of this provision, complaints is defined as including both those lodged with the AT&T Telco's Business Offices and those lodged with any regulatory body or agency.

**Thresholds**

**AT&T Connecticut**

A sub-CIC can amass no more than fifteen (15) complaints per month in connection with charges for Internet Access, Web Design, Web Hosting, Web Search Engine Marketing, Website Promotion and Web Logo Design Services. A sub-CIC can amass no more than thirty-five (35) complaints in any consecutive three month period in connection with charges for Internet Access, Web Design, Web Hosting, Web Search Engine Marketing, Website Promotion and Web Logo Design Services.

**AT&T Southwest Region 5-STATE, AT&T 2-STATE, AT&T Midwest 5-STATE**

A sub-CIC can amass no more than forty (40) complaints per month in connection with charges for Internet Access, Web Design, Web Hosting, Web Search Engine Marketing, Website Promotion and Web Logo Design Services. A sub-CIC can amass no more than ninety (90) complaints in any consecutive three month period in connection with charges for Internet Access, Web Design, Web Hosting, Web Search Engine Marketing, Website Promotion and Web Logo Design Services.

It is a contractual obligation of the Billing and Collection customer to notify the AT&T Telco's, within ten (10) days of the receipt of this Amendment, as to the existing affiliations of all of its subCICs. Further, on a forward going basis, at the time any new subCIC is submitted by the Billing and Collection customer for inclusion on the AT&T Telco's bill, the Billing and Collection customer must *clearly and prominently reveal* in writing to the AT&T Telco whether the subCIC applicant at issue is affiliated or related to, in any manner, any existing subCIC and, if so, the identity of all such subCICs. Failure to do so will be deemed a material breach of contract.

The AT&T Telcos reserve the right to take whatever action they deem appropriate to keep suspected cramming off the bill and to reduce complaints, regardless of whether these thresholds are met.

If Customer's subCIC(s) exceeds any thresholds as described in Section 3 of this Exhibit, AT&T Telco reserves the right to take any action it deems appropriate, including but not limited to that described in the Agreement under Section 6.1.4.

**EXHIBIT A**

**AFFILIATE D/B/A NAMES AND  
PUCO CERTIFICATION NUMBERS**

## EXHIBIT A

<u>Name and d/b/a</u>	<u>PUCO Certification Number</u>
Ameritech Advanced Data Services of Ohio, Inc. d/b/a SBC Advanced Solutions	90-5181
Ameritech Mobile Services, Inc. d/b/a SBC Ameritech Paging	90-5541
Cincinnati SMSA Limited Partnership d/b/a Cingular Wireless	90-5304
SBC Telecom, Inc.	90-9145
The Ohio Bell Telephone Company d/b/a Ameritech Ohio d/b/a Dial One Plus d/b/a OPINET d/b/a Phone 1 d/b/a SBC Ameritech Ohio d/b/a SBC Ohio	90-5032