

FILE

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From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 28694  
Sent: 3/17/2007 10:10:31 PM  
Message:  
WEB ID: 28694 AT:03-17-2007 at 10:10 PM

05-463- GA- COI

TYPE: comment

NAME: Mrs. Linda Pointer

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2290 Haverford Road
- Columbus , Ohio 43220
- USA

PHONE INFORMATION:

- Home: 614-459-3110
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lpointer@columbus.rr.com

INDUSTRY: Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Peter L. Pointer
- Service address: 2290 Haverford Road, Columbus, OH 43220
- Service phone: 614-459-3110
- Account Number: 11935077 001 000 5

COMMENT DESCRIPTION:

Columbia Gas has requested to make a charge to all of their gas customers of approximately \$2.00 per month to cover the cost of replacing the risers which connect to the gas meters. The implication of their request is that the charge would go to all customers. What they have not done is to exclude those customers who have already had their gas lines repaired at their own expense and/or the customers who have been paying over \$30.00 per year for insurance to cover this exact problem.

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Technician                      Date Processed 3-27-07

In our neighborhood, the gas company began to inspect the lines which were leaking more than a year ago. It was to their advantage to have these lines checked because the leak was on their side of the meter and they were losing gas and income from those leaks. Two houses directly across the street from us had their lines replaced and the risers replaced. We too have had ours replaced and have been paying for insurance on those gas lines for a number of years.

Several other homes on our street that I am aware of have also had the same work done. Why should we be required to pay this approximately \$25.00 per year when we are still paying the insurance and have covered the cost of same.

What in fact Columbia Gas is doing, is to require insurance from everyone without specifying that this is what they are doing.

We strongly object to this tactic. They have been negligent about the outside lines for some time. You could smell gas outside when walking down the street, yet their meter readers never notified them. I called the Gas Co. about both of the houses across the street and the lines were fixed. At our house, we had called regarding the leak and they told us they could not detect it. We smelled it for a period of more than two years before they finally detected it and required it to be replaced.

I will strongly object to paying \$2.00 per month for a gas line repair that we have already paid for and hope that you will require the gas company to exclude all residents who have already repaired their lines or have insurance to cover it.

The gas company should not be allowed to sell insurance on those lines if they are going to charge everyone for the replacements.