

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM
(Effective: 10/01/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of AT&T Ohio to modify)
terms & conditions associated with certain Directory Services) Case No. 07-291-TP-ZTA

Name of Registrant(s) AT&T Ohio
DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio
Address of Registrant(s) 150 E. Gay Street
Company Web Address www.att.com
Regulatory Contact Person(s) Maryann H. Mackey Phone (216) 822-0086 Fax (216) 822-5722
Regulatory Contact Person's Email Address mm4182@att.com
Contact Person for Annual Report Michael R. Schaedler Phone (216) 822-8307
Consumer Contact Information Kathy Gentile-Klein Phone (216) 822-2395
Date March 19, 2007 TRF Docket No.90-5032-TP-TRF

Motion for protective order included with filing? Yes No

Motion for waiver(s) filed affecting this case? Yes No [Note: waiver(s) tolls any automatic timeframe]

Company Type (check all applicable): CTS (IXC) ILEC CLEC CMRS AOS
 Other (explain) _____

NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. **It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.**

I. Please indicate the reason for submitting this form (check one)

- 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- 2 (ABN) Abandonment of all Services
 - a. CLEC (90-day approval, 10 copies)
 - b. CTS (14-day approval, 10 copies)
 - c. ILEC (NOT automatic, 10 copies)
- 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
 - a. Switched Local
 - b. Non-switched local
 - c. CTS
 - d. Local and CTS
 - e. Other (explain) _____
- 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)
NOTE: see item 25 (CTR) on page two of this form for all other contract filings.
- 7 (AMT) LEC Merger (30-day approval, 10 copies)
- 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
 - a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
 - i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
 - ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
 - iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
 - iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
 - v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
 - vi. Grandfather service (30-day approval, 10 copies)
 - vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
 - viii. *Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below*
 - b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
 - c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- 12 (ATW) Application to Withdraw a Tier 1 Service
 - a. CLEC (60-day approval, 10 copies)
 - b. ILEC (NOT automatic, 10 copies)
- 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- 16 (SLF) Self-complaint Application
 - a. CLEC only -Tier 1 (60-day automatic, 10 copies)
 - b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- 17 (UNC) Unclassified (explain) _____ (NOT automatic, 15 copies)
- 18 (ZTA) Tariff Notification Involving only Tier 2 Services
NOTE: Notifications do not require or imply Commission Approval.
 - a. New End User Service (0-day notice, 10 copies)
 - b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
 - c. Withdrawal of service (0-day notice, 10 copies)
- 19 Other (explain) _____ (NOT automatic, 15 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- 20 Introduction or Extension of Promotional Offering
- 21 New Price List Rate for Existing Service
 - a. Tier 1
 - b. Tier 2
- 22 Designation of Registrant's Process Agent(s)
- 23 Update to Registrant's Maps
- 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
 - Paper Tariff
 - Electronic Tariff. If electronic, provide the tariff's web address: _____

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

- 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)
CTR Docket No. _____ - _____ - TP – CTR (Use same CTR number throughout calendar year)

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: <ol style="list-style-type: none"> 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash an funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input checked="" type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input checked="" type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input checked="" type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: <input type="checkbox"/> Tier 1 price list increases must be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input checked="" type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input checked="" type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- Sales tax
- Minimum Telephone Service Standards (MTSS)
- Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

- 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- Emergency Services Calling Plan [Required if toll service provided]
- Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- Service Connection Assistance (SCA) [Required for all LECs]
- Local Number Portability and Number Pooling [Required for facilities-based LECs]
- Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

EXHIBIT A

THE OHIO BELL
TELEPHONE COMPANY

AT&T

Tariff

P.U.C.O. NO. 20
PART 11 **SECTION 2**

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

5th Revised Sheet No. 3
Cancels
4th Revised Sheet No. 3

1. DIRECTORY ASSISTANCE SERVICE - LOCAL (cont'd)

B. CHARGES

Directory assistance calls will be charged for as follows:

Description	Residence Charge	Non-Residence Charge
1. Where customer direct dials directory assistance number	\$1.50(I)	\$1.50(I)
2. Where customer requests operator assistance to place a call to Directory Assistance, the surcharge is shown in Part 11, Section 1 of this tariff P.U.C.O. NO. 20 as appropriate, is applicable in addition to the charge listed above.		

Issued: January 31, 2006

Effective: February 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

5th Revised Sheet No. 6
Cancels
4th Revised Sheet No. 6

2. DIRECTORY ASSISTANCE SERVICE - TOLL (cont'd)

A. REGULATIONS (cont'd)

3. (cont'd)

c. Services furnished to the handicapped. (cont'd)

(2) Visual or other physical handicapped (cont'd)

(d) For the purpose of this paragraph, a visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or

Visual field of 20° or less in diameter.

B. Rates

Description	Residence Charge	Non-Residence Charge
1. Directory assistance calls		
a. Where customer direct dials directory assistance number, each call	\$1.50(I)	\$1.50(I)
b. Where customer requests operator assistance to place a call to Directory Assistance, the surcharge as shown in Part 11, Section 1 of this tariff P.U.C.O. No. 20 as appropriate, is applicable in addition to the charge listed above.		

Issued: January 31, 2006

Effective: February 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

4th Revised Sheet No. 8
Cancels
3rd Revised Sheet No. 8

3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE (cont'd)

B. PRICES

Description	Rates	
	Direct Dialed Calls	Alternate Billed Calls
1. For each call to National Directory Assistance	\$1.99(I)	\$1.99(I)
2. Where a customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Part 11, Section 1 of this Tariff is applicable in addition to the price specified in Paragraph B.1. above.		
3. National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.		

Issued: January 31, 2005

Effective: February 1, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet No. 10
Cancels
1st Revised Sheet No. 10

4. BUSINESS CATEGORY SEARCH (cont'd)

F. PRICES

Description	Rates	
	Direct Dialed Calls	Alternate Billed Calls
1. For each call to Business Category Search	\$1.99(I)	\$1.99(I)
2. Where a customer requests operator assistance to place a call for Business Category Search, the surcharge as shown in Part 11, Section 1, of this Tariff is applicable in addition to the price specified in Paragraph B.1. above.		
3. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.		

Issued: January 31, 2005

Effective: February 1, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. DIRECTORY ASSISTANCE SERVICE - LOCAL

A. Regulations

1. The Telephone Company will offer directory assistance service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and charges in this Paragraph 1. apply to calls placed to directory assistance to obtain telephone numbers of services located within the home NPA or LATA. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two.

Local Directory Assistance (DA) consists of providing listing information (address and published telephone number, or an indication of "non-published status") for the home NPA and/or the local/intraLATA serving area to callers who dial 411, 1/0+411, 555-1212, or 1/0-NPA-555-1212 or other dialing arrangements.

3. Except as otherwise specified in c.(2)(c) following, directory assistance calls from the following are not subject to the regulations and charges in this Paragraph 1.
 - a. Services furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

(D)
(D)

(D)
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(D)

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. DIRECTORY ASSISTANCE SERVICE - TOLL

Directory Assistance Service shall not be construed to be a part of Message Toll Telephone Service for the purpose of concurrences by other companies as set forth in Part 9, Section 1 of this tariff except such other companies as shall have a Directory Assistance Service charging plan approved by The Public Utilities Commission of Ohio.

A. Regulations

1. The Telephone Company will offer Directory Assistance Service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and rates set forth in this Paragraph 2. apply to calls placed to directory assistance for the purpose of obtaining telephone numbers of services located outside the local service area but within the same numbering plan area. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two.
 - a. A numbering plan area, as set forth above, is the territory which shares a common area code.
3. Except as otherwise specified in (c)-(2)-(c) following, the following are not subject to the regulations and rates set forth in this Paragraph 2:
 - a. Service furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

(D)

- b. Services furnished to the handicapped.

(C)

(1) Impaired persons

- (a) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet No. 7
Cancels
1st Revised Sheet No. 7

3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE

A. DESCRIPTION

1. National Directory Assistance Call Service consists of providing listed telephone numbers to callers for locations outside the LATA and Home NPA for residential, business and government accounts throughout the 50 states. Information Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call. (T) (T)
4. The PRICES in Paragraph B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for National Directory Assistance Call Service.

Issued: March 25, 2004

Effective: March 26, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

1st Revised Sheet No. 9
Cancels
Original Sheet No. 9

4. BUSINESS CATEGORY SEARCH

A. DESCRIPTION

1. Business Category Search will provide customers with the ability to request business listings for a specified category of businesses, when they do not know the name of the business they are seeking. Requested listings can be searched for in the local calling area, as described in Part 4, Sections 1 and 2, of this tariff or outside the customer's home numbering plan area (HNPA), as described in Part 9, Section 4 of this tariff. Information Call Completion is offered with Business Category Search for listings within the customer's home numbering plan area. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. A maximum of two requested telephone numbers will be provided for each Business Category Search call.
4. The PRICES in Paragraph B. following apply for all calls for Business Category Search.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for Business Category Search.

(T)
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(T)

Issued: January 5, 2004

Effective: January 5, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT B

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

6th Revised Sheet No. 3
Cancels
5th Revised Sheet No. 3

1. DIRECTORY ASSISTANCE SERVICE - LOCAL (cont'd)

B. CHARGES

Directory assistance calls will be charged for as follows:

<u>Description</u>	<u>Residence Charge</u>	<u>Non-Residence Charge</u>	
1. Where customer direct dials directory assistance number, per listing request	\$1.50	\$1.50	(T)
2. Where customer requests operator assistance to place a call to Directory Assistance, the surcharge is shown in Part 11, Section 1 of this tariff P.U.C.O. NO. 20 as appropriate, is applicable in addition to the charge listed above.			

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

6th Revised Sheet No. 6
Cancels
5th Revised Sheet No. 6

2. DIRECTORY ASSISTANCE SERVICE - TOLL (cont'd)

A. REGULATIONS (cont'd)

3. (cont'd)

c. Services furnished to the handicapped. (cont'd)

(2) Visual or other physical handicapped (cont'd)

(d) For the purpose of this paragraph, a visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or

Visual field of 20° or less in diameter.

B. Rates

<u>Description</u>	<u>Residence Charge</u>	<u>Non-Residence Charge</u>	
1. Directory assistance calls			
a. Where customer direct dials directory assistance number, per listing request	\$1.50	\$1.50	(T)
b. Where customer requests operator assistance to place a call to Directory Assistance, the surcharge as shown in Part 11, Section 1 of this tariff P.U.C.O. No. 20 as appropriate, is applicable in addition to the charge listed above.			

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

5th Revised Sheet No. 8
Cancels
4th Revised Sheet No. 8

3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE (cont'd)

B. PRICES

Description	Rates		
	Direct Dialed Calls	Alternate Billed Calls	
1. National Directory Assistance, per listing request	\$1.99	\$1.99	(T) (T)
2. Where a customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Part 11, Section 1 of this Tariff is applicable in addition to the price specified in Paragraph B.1. above.			
3. National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.			

Issued: March 19, 2007

Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

3rd Revised Sheet No. 10
Cancels
2nd Revised Sheet No. 10

4. BUSINESS CATEGORY SEARCH (cont'd)

B. PRICES (T)

Description	Rates		
	Direct Dialed Calls	Alternate Billed Calls	
1. Business Category Search, per listing request	\$1.99	\$1.99	(T) (T)
2. Where a customer requests operator assistance to place a call for Business Category Search, the surcharge as shown in Part 11, Section 1, of this Tariff is applicable in addition to the price specified in Paragraph B.1. above.			
3. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.			

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PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

5th Revised Sheet No. 1
Cancels
4th Revised Sheet No. 1

1. DIRECTORY ASSISTANCE SERVICE - LOCAL

A. Regulations

1. The Telephone Company will offer directory assistance service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and charges in this Paragraph 1. apply to calls placed to directory assistance to obtain telephone numbers of services located within the home NPA or LATA. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two. Each listing request is subject to the rates listed in 1.B.1 following. (T)

Local Directory Assistance (DA) consists of providing listing information (address and published telephone number, or an indication of "non-published status") for the home NPA and/or the local/intraLATA serving area to callers who dial 411, 1/0+411, 555-1212, or 1/0-NPA-555-1212 or other dialing arrangements.

3. Except as otherwise specified in c.(2)(c) following, directory assistance calls from the following are not subject to the regulations and charges in this Paragraph 1.
 - a. Services furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

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By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

3rd Revised Sheet No. 4
Cancels
2nd Revised Sheet No. 4

2. DIRECTORY ASSISTANCE SERVICE - TOLL

(T)

Directory Assistance Service shall not be construed to be a part of Message Toll Telephone Service for the purpose of concurrences by other companies as set forth in Part 9, Section 1 of this tariff except such other companies as shall have a Directory Assistance Service charging plan approved by The Public Utilities Commission of Ohio.

A. Regulations

1. The Telephone Company will offer Directory Assistance Service on an interim basis, subject to P.U.C.O. alteration or cancellation.
2. The regulations and rates set forth in this Paragraph 2. apply to calls placed to directory assistance for the purpose of obtaining telephone numbers of services located outside the local service area but within the same numbering plan area. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. The number of such telephone numbers furnished on each call shall be limited to two. Each listing request is subject to the rates listed in 2.B.1. following. (T)

- a. A numbering plan area, as set forth above, is the territory which shares a common area code.

3. Except as otherwise specified in (c)-(2)-(c) following, the following are not subject to the regulations and rates set forth in this Paragraph 2:

- a. Service furnished to hospitals and skilled nursing homes.

For the purpose of this paragraph, the term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

- b. Services furnished to the handicapped.

(1) Impaired persons

- (a) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

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By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

3rd Revised Sheet No. 7
Cancels
2nd Revised Sheet No. 7

3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE

A. DESCRIPTION

1. National Directory Assistance Call Service consists of providing listed telephone numbers to callers for locations outside the LATA and Home NPA for residential, business and government accounts throughout the 50 states. Information Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call. Each listing request is subject to the rates listed in 3.B.1. following. (T)
4. The PRICES in Paragraph B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator. (T)
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for National Directory Assistance Call Service.

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Effective: March 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet No. 9
Cancels
1st Revised Sheet No. 9

4. BUSINESS CATEGORY SEARCH

A. DESCRIPTION

1. Business Category Search will provide customers with the ability to request business listings for a specified category of businesses, when they do not know the name of the business they are seeking. Requested listings can be searched for in the local calling area, as described in Part 4, Sections 1 and 2, of this tariff or outside the customer's home numbering plan area (HNPA), as described in Part 9, Section 4 of this tariff. Information Call Completion is offered with Business Category Search for listings within the customer's home numbering plan area. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing must inform the operator at the beginning of the call that they want multiple listings. A maximum of two requested telephone numbers will be provided for each Business Category Search call. Each listing request is subject to the rates listed in 4.B.1 following. (T) (T) (T) (T)
4. The PRICES in Paragraph B. following apply for all calls for Business Category Search.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for Business Category Search.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

AT&T Ohio hereby revises Part 11, Section 2, of its AT&T Tariff P.U.C.O. No. 20, to modify the terms and conditions associated with Local Directory Assistance, Toll Directory Assistance, National Directory Assistance and Business Category Search, changing the rate structure from a “charge per call” to a “charge per listing requested.” Customers may continue to request up to two listings per call. Presently each call is subject to the appropriate tariffed rate for the specific directory service being utilized. With this tariff change, each listing request, rather than each call, will be subject to the appropriate tariffed rate for the specific directory service being utilized.

Exhibit C

1. The message shown below was placed on customer bills from 12-16-2006 through 1-13-2007.

Rate Change

Effective 2/1/07, the charge for Local Directory Assistance will increase from \$1.50 to \$1.75 per listing request. Charges for National DA, Reverse DA, and Business Category Search will be \$1.99 per listing request. Charges for Busy Line Verification (BLV) will increase from \$4.25 to \$5.25 and for Busy Line Interrupt from \$4.50 to \$5.50 (in addition to BLV charge). For more info, please call 1-800-288-2020.

2. Due to a delay in implementing the Directory Services changes, this second message was placed on customer bills from 1-30-07 through 2-28-07.

Rate Change

You were previously notified that rates for Directory Services would change effective 2/1/07. The correct date is 3/19/07. Effective 3/19/07, charges for Local and Toll Directory Assistance will increase from \$1.50 per call to \$1.75 per listing request. Charges for National DA, Reverse DA, and Business Category Search will change from \$1.99 per call to \$1.99 per listing request. For more info, please call 1 800 288-2020.

3. Due to a decision to cancel the Local and National DA rate increase, this third message was placed on customer bill from 3/13/07 through 4/10/07.

Rate Change

This notice is to advise you that the rate increase for Local & Toll Directory Assistance (DA) from \$1.50 per call to \$1.75 per listing request, previously planned for 3-19-2007, has been cancelled. However, the change from “per call” rating to “per listing” rating for Local & Toll DA, National DA, Reverse DA, and Business Category Search will proceed. For more info, please call 1-800-288-2020.

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Summary: Tariff electronically filed by Maryann Mackey on behalf of AT&T Ohio