

Large Filing Separator Sheet

Case Number : 07-0083-TP-ATA
90-5041-TP-TRF

File Date : 3/5/07

Section : 2 of 2

Number of Pages : 188

Description of Document : Tariff

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the promotion, existing Business customers with 1-4 lines who have total monthly-billed **Company** revenue of at least \$75, per customer, per location, are eligible to enroll in a customer appreciation promotion. The total monthly-billed revenue does not include non-regulated charges, taxes, late payment charges, charges billed pursuant to federal or state access service tariffs, charges collected on behalf of municipalities (including, but not limited to charges for 911 service and Ohio Relay Service), and charges for services provided by other companies. (T)

Customers who enroll in the promotion prior to May 31, 2004 will receive a \$25 invoice credit six months after their date of enrollment and will receive another \$25 invoice credit twelve months after their date of enrollment, provided the customer retains service with **the Company**. (T)

Customers will be contacted by **the Company** via outbound telemarketing channels. Customers who are not contacted by **the Company** and who qualify are eligible to enroll in the promotion upon request. (T) (M)

The promotion will be offered from March 25, 2004 through and including May 31, 2004. (M1)

During the promotion, the Company will waive all regulated tariffed nonrecurring installation and service charges for all services installed under the same order when new business customers establish an account and subscribe to any business local exchange service, Translink, Interexchange Translink Service, Enhanced Frame Relay Service, Asynchronous Transfer Mode (ATM) Service, ISDN (BRI or PRI) or Centrex. Eligible business local exchange service also includes the **following Solutions Business Packages**: Sure Solution II, Standard Solution II, Classic Solution and Priority Solution. (T)

In addition, the first month's monthly recurring charges for all services installed under the same order will be waived. Thereafter, the customer will receive a credit equal to the monthly recurring charges for services ordered and retained under this promotion on the anniversary date of the installation for four years or as long as the customer retains the services, whichever is shorter. Customers who discontinue their services prior to the end of a Term Discount Plan will be assessed all charges waived under this promotion in addition to any applicable termination liability charges.

The customer's initial monthly charges must be at least \$50.00 to qualify for participation in this promotion. That amount does not include deregulated charges, taxes, late payment charges, charges billed pursuant to federal or state access service tariffs, charges collected on behalf of municipalities, (including but not limited to services for 911 service and dual party relay services), and charges for services provided by other companies.

Existing business customers who establish a new account at a new location or who upgrade their current services under an existing account are eligible for this promotion upon request. This promotion does not apply to moves, changes, or additions to a customer's existing business account. (M1)

(M) Material now appearing on this sheet was previously found in Section 37, First Revised Sheet 20.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 21.

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

The promotion will be offered from March 25, 2004 through and including May 31, 2004.

During the promotion, when new business customers subscribe to Individual Voice Channels **for Custom** (T)
Access Solutions as specified in Section 29.I.F., the first month's monthly recurring charges will be waived. (T)
Thereafter, the customer will receive a credit equal to the monthly recurring charges for the Individual Voice (T)
Channels **for Custom** Access Solutions service(s) ordered under this promotion on the anniversary date of (T)
the installation, for the duration of the Term Discount Plan under which the customer subscribed to the (T)
accompanying Custom Access Solutions services from **Embarq Communications, Inc.'s F.C.C. Tariff** (T)
No. 1. Customers who discontinue their services prior to the end of a Term Discount Plan will be assessed (T)
all charges waived under this promotion.

The customer's initial monthly charges must be at least \$50.00 to qualify for participation in this promotion.
That amount does not include deregulated charges, taxes, late payment charges, charges billed pursuant
to federal or state access service tariffs, charges collected on behalf of municipalities, (including but not
limited to services for 911 service and dual party relay services), and charges for services provided by
other companies.

Existing business customers who establish a new account at a new location or who upgrade their current
services under an existing account are eligible for this promotion upon request. This promotion does not
apply to moves, changes, or additions to a customer's existing business account.

(M)

During the period April 1, 2004 through June 29, 2004, the Telephone Company will waive the service
charges that are otherwise applicable when existing residence customers who are not subscribed to any
Custom Calling or ExpressTouch features subscribe to one or more of the following services:

(M1)

- 1) Caller ID with Name, or
- 2) Enhanced Call Waiting, or
- 3) Any Call Forwarding feature and MessageLine

(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 22.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 23.

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Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

During the promotion period April 1, 2004 through June 29, 2004, existing business customers that do not have a **Solutions** Package will receive a credit equal to one monthly recurring charge when they subscribe to Economy Solution plus any **Embarq Communications, Inc.** long distance service. The credit will be applied on the subsequent month after subscription. (T)

During the promotion period, April 1, 2004 through June 29, 2004, existing business customers will receive a \$25 credit when they subscribe to one of the following service combinations:

- 1) **Solutions** Business Package Sure Solution II plus the Company's Voice Mail service and any **Embarq Communications, Inc.** long distance service; or (T)
- 2) Rotary Line Service and **Classics** Calling Package plus the Company's Voice Mail service and any **Embarq Communications, Inc.** long distance service. (T)

Customers must retain the selected services for a minimum of two months to receive the credit. The credit will be applied to the customer's second full month invoice after subscription to the qualifying service. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 23.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the period July 1, 2004 through and including September 7, 2004, the Company will waive service connection charges that are otherwise applicable when residential customers subscribe to any of the following service features: Caller ID with Name, Call Forwarding, Enhanced Call Waiting, or Three-Way Calling.

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The promotion will be offered from July 1, 2004 through and including September 28, 2004. During the promotion, the Company will waive all regulated tariffed nonrecurring installation and service charges for all services installed under the same order when new business customers establish an account and subscribe to any business local exchange service, Translink, Interexchange Translink Service, Enhanced Frame Relay Service, Asynchronous Transfer Mode (ATM) Service, ISDN (BRI or PRI) or Centrex. Eligible business local exchange service also includes the following Solutions Business Packages: Sure Solution II, Standard Solution II, Classic Solution and Priority Solution.

(M1)

In addition, customers who are contacted by the Company or who contact the Company and request this promotion and who subscribe to the above services will have the first month's monthly recurring charges waived for all services installed under the same order. Thereafter, the customer will receive a credit equal to the monthly recurring charges for services ordered and retained under this promotion on the anniversary date of the installation for four years or as long as the customer retains the services, whichever is shorter. Customers who discontinue their services prior to the end of a Term Discount Plan will be assessed all charges waived under this promotion in addition to any applicable termination liability charges.

(T)

The customer's initial monthly charges must be at least \$50.00 to qualify for participation in this promotion. That amount does not include deregulated charges, taxes, late payment charges, charges billed pursuant to federal or state access service tariffs, charges collected on behalf of municipalities, (including but not limited to services for 911 service and dual party relay services), and charges for services provided by other companies.

Existing business customers who establish a new account at a new location or who upgrade their current services under an existing account are eligible for this promotion upon request. This promotion does not apply to moves, changes, or additions to a customer's existing business account.

(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 24.

(M1) Material now appearing on this sheet was previously found in Section 37, duplicate Original Sheet 24.

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

The promotion will be offered from July 1, 2004 through and including September 28, 2004. During the promotion, when new business customers are contacted by **the Company** or who contact **the Company** and request this promotion and who subscribe to Individual Voice Channels for Custom Access Solutions as specified in Section 29.I.F., the first month's monthly recurring charges will be waived. Thereafter, the customer will receive a credit equal to the monthly recurring charges for the Individual Voice Channels for Custom Access Solutions service(s) ordered under this promotion on the anniversary date of the installation, for the duration of the Term Discount Plan under which the customer subscribed to the accompanying Custom Access Solutions services from Embarq Communications, Inc.'s F.C.C. Tariff No. 1. Customers who discontinue their services prior to the end of a Term Discount Plan will be assessed all charges waived under this promotion. (M) (T) (T) (T)

The customer's initial monthly charges must be at least \$50.00 to qualify for participation in this promotion. That amount does not include deregulated charges, taxes, late payment charges, charges billed pursuant to federal or state access service tariffs, charges collected on behalf of municipalities, (including but not limited to services for 911 service and dual party relay services), and charges for services provided by other companies.

Existing business customers who establish a new account at a new location or who upgrade their current services under an existing account are eligible for this promotion upon request. This promotion does not apply to moves, changes, or additions to a customer's existing business account. (M)

During the period of August 4, 2004 through October 31, 2004, business customers with four lines or fewer, who contact **the Company** to disconnect their Custom Calling Feature package or Custom Calling Features will be offered a \$10 Credit when they agree to retain their Custom Calling Feature package or features. The credit will be applied on the customer's next invoice. (M1) (T)

During the period of August 4, 2004 through October 31, 2004, business customers with four lines or fewer, who contact **the Company** to disconnect their Business Individual Line service in order to sign with another service provider, will be offered a \$30 Credit when they agree to continue subscribing to **the Company** service. The credit will be applied on the customer's next invoice. (T) (T) (M1)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 25.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 26.

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the period of August 4, 2004 through October 31, 2004, the Company will waive all Service Charges that are otherwise applicable for the installation of a new access line when a new or existing business customer with four or fewer access lines orders any **Solutions Package** and any **Embarq Communications, Inc.** long distance service. Customers subscribing to services under this promotion who discontinue service within ninety days of installation will be assessed all charges originally waived under the promotion.

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During the period of August 16, 2004 through October 31, 2004, business customers with four lines or fewer, who contact the Company to disconnect their **Solutions Package** plus any **Embarq Communications, Inc.** long distance plan, will be offered a \$20 bill credit when they agree to retain their **Solutions Package** plus the Company long distance plan. The credit will appear on the customer's next invoice.

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During the period of August 16, 2004 through November 27, 2004, the Company will waive all service connection charges that are otherwise applicable when existing customers, who have not participated in any other promotions in 2004, subscribe to any **Embarq Communications, Inc.** long distance service plus one or more of the following features: Caller ID with Name, Enhanced Call Waiting, Three-Way Calling, or a Call Forwarding feature with Voice Mail.

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(M2)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 26.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 27.

(M2) Material now appearing on this sheet was previously found in Section 37, Original Sheet 28.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

This special promotion is to be offered from December 8, 2004 through and including March 1, 2005, for new or existing residential customers in the following exchanges:

Ada	Gomer
Beaverdam	Lafayette
Bluffton	Lima
Cairo	Newton Falls
Cortland	Ottawa
Delphos	Warren
Elida	Waynesfield

This special promotion will be offered from December 13, 2004 through and including March 1, 2005 for new and existing residential customers in the Bristolville exchange.

During this promotion, residential customers may subscribe to a Special Plan Bundle for \$43.00. This bundle includes the following: Local Exchange Service, Enhanced Call Waiting or Talking Call Waiting (Optional), Call Forwarding Busy, Call Forwarding No Answer, Caller ID with Name, Anonymous Call Rejection, Call Forwarding, Call Waiting ID, Selective Call Acceptance, Repeat Dial and Return Call. (T)

When customers also subscribe to Embarq Communications, Inc. Solutions Unlimited Long Distance Plan - Option 1 and either Embarq High Speed Internet, Video (DishNetwork) or EMBARQ Wireless or Sprint PCS under this promotion, the monthly recurring charge for the Special Plan Bundle will be \$29.95 instead of \$43.00. If the customer discontinues either of those services, the monthly recurring charge for the Special Plan Bundle will revert to \$43.00. (T)

Privacy ID is available to subscribers of this Special Plan Bundle at the rate of \$4.00. (T)

The Special Plan Bundle is not available with Residential ISDN-BRI service lines or to customers who are or become toll restricted. A customer may have no more than four residence lines enrolled with the Special Plan Bundle for each customer Billed Telephone Number account. Service charges will not apply when the Special Plan Bundle replaces existing Local Exchange Service or if the customer requests a change from the Special Plan Bundle back to regular Local Exchange Service. The Company will also waive all service charges that are otherwise applicable for the installation of the Special Plan Bundle when new residential customers subscribe to the Special Plan Bundle.

Special Plan Bundle customers are not eligible for promotional offerings associated with the Custom Calling and ExpressTouch Services included in the bundle, unless specifically provided for in a promotional offering. The Special Plan Bundle may not be combined with any other residence optional local calling plan service.

The Special Plan Bundle rates offered under this promotion are applicable for as long as the customer retains the qualifying services or until the Company notifies customers that the Special Plan Bundle rates will be revised in accordance with filed tariffs. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 29.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the promotional period, January 1, 2005 through October 27, 2005, new business customers with four lines or fewer, who subscribe to Economy Solution plus Voice Mail, Economy Solution II, Priority Solution plus any **Embarq Communications, Inc.** LD Service, Sure Solution II plus any **Embarq Communications, Inc.** LD Service, an Individual Access Line with rotary plus **Classics** Calling Package plus any **Embarq Communications, Inc.** LD Service, an Individual Access Line with rotary plus **Classics** Calling Package plus any **Embarq Communications, Inc.** LD Service plus Voice Mail or Rotary Classic Solution will have all applicable installation charges waived. Customers subscribing to services under this promotion who discontinue service within ninety days of installation will be assessed all charges originally waived under the promotion.

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During the promotional period, January 1, 2005 through October 27, 2005, business customers who contact the Company to request that the telephone number associated with their individual access line service be ported to another service provider, may receive a \$5 credit per month for 3 months. The Company will offer a \$5 credit per month for 3 months for each access line, up to a maximum of five, when customers agree to retain their access line service. The credit will be applied on the customer's next three invoices.

(T)

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During the promotional period January 1, 2005 through October 27, 2005, business customers with four lines or fewer, who subscribe to Sure Solution II plus Voice Mail and any **Embarq Communications, Inc.** long distance plan will receive a \$15 credit on their next month's bill.

(T)

(M)

During the period January 3, 2005 through March 31, 2005, the Company will waive all service connection charges otherwise applicable when residence customers subscribe to any **Embarq Communications, Inc.** long distance plan, **Embarq High Speed Internet** (or Earthlink Dial-Up in non-DSL capable areas) and one of the following combinations of service:

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1) **Home II Solution**; and 2) one of the following: **LineGuard**, **Data LineGuard**, **Home Phone Warranty**, or **Voice Mail**; and 3) one of the following: **DISH Network** or **EMBARQ Wireless** or **Sprint PCS**.

(T)

2) **Personal II Solution**; and 2) two of the following: **LineGuard**, **Data LineGuard**, **Home Phone Warranty**, **Voice Mail**, or **Privacy ID**; and 3) one of the following: **DISH Network** or **EMBARQ Wireless** or **Sprint PCS**.

(T)

3) **Core Solution** or **Core Solution Plus**; and 2) three of the following: **LineGuard**, **Data LineGuard**, **Home Phone Warranty**, or **Voice Mail**; and 3) one of the following: **DISH Network** or **EMBARQ Wireless** or **Sprint PCS**.

(T)

4) **Special Plan Bundle**; and 2) one of the following: **DISH Network** or **EMBARQ Wireless** or **Sprint PCS**.

(T)

Customers who are already subscribed to **DISH Network** must subscribe to **EMBARQ Wireless** or **Sprint PCS** or already be subscribed to **EMBARQ Wireless** or **Sprint PCS** to receive the promotion benefit.

(T)

(T)(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 30.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 31.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

This special promotion is to be offered from March 1, 2005 through and including May 29, 2005, for new or existing residential customers in the following exchanges:

Ada	Gomer
Beaverdam	Lafayette
Bluffton	Lima
Bristolville	Newton Falls
Cairo	Ottawa
Cortland	Warren
Delphos	Waynesfield
Elida	

During this promotion, residential customers may subscribe to a Special Plan Bundle for \$43.00. This bundle includes the following: Local Exchange Service, Enhanced Call Waiting or Talking Call Waiting (Optional), Call Forwarding Busy, Call Forwarding No Answer, Caller ID with Name, Anonymous Call Rejection, Call Forwarding, Call Waiting ID, Selective Call Acceptance, Repeat Dial and Return Call. (T)

When customers also subscribe to **Embarq Communications, Inc. Solutions Unlimited Long Distance Plan – Option 1** and either **Embarq High Speed Internet**, Video (DishNetwork) or **EMBARQ Wireless** or Sprint PCS under this promotion, the monthly recurring charge for the Special Plan Bundle will be \$24.95 instead of \$43.00. If the customer discontinues either of those services, the monthly recurring charge for the Special Plan Bundle will revert to \$43.00. (T)

Privacy ID is available to subscribers of this Special Plan Bundle at the rate of \$4.00. (T)

The Special Plan Bundle is not available with Residential ISDN-BRI service lines or to customers who are or become toll restricted. A customer may have no more than four residence lines enrolled with the Special Plan Bundle for each customer Billed Telephone Number account. Service charges will not apply when the Special Plan Bundle replaces existing Local Exchange Service or if the customer requests a change from the Special Plan Bundle back to regular Local Exchange Service. The Company will also waive all service charges that are otherwise applicable for the installation of the Special Plan Bundle when new residential customers subscribe to the Special Plan Bundle.

Special Plan Bundle customers are not eligible for promotional offerings associated with the Custom Calling and ExpressTouch Services included in the bundle, unless specifically provided for in a promotional offering. The Special Plan Bundle may not be combined with any other residence optional local calling plan service.

The Special Plan Bundle rates offered under this promotion are applicable for as long as the customer retains the qualifying services or until the Company notifies customers that the Special Plan Bundle rates will be revised in accordance with filed tariffs.

Customers who subscribed to the Special Plan Bundle under the promotion that was offered from December 8, 2004 through March 1, 2005 may continue subscribing to that bundle and the associated services at the rates specified in this promotion. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 32.

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

During the period May 2 through July 30, 2005, existing residential customers subscribing to the following service(s) who submit a referral via the Company Internet website will receive a \$25 bill credit if the referral results in the activation of a qualifying service by the referred customer within sixty days of the referral. The referred customer must be an existing Company residential customer who, upon referral, subscribes to one of the following:

- 1) Core Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, (T)
- 2) Core Solutions Plus Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, (T)
- 3) Personal II Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, (T)
- 4) Home II Solution Package with one required Premium Enhanced Service (LineGuard/Data LineGuard, Home Phone Warranty or Voice Mail) and Embarq Communications, Inc. Solutions Unlimited Long Distance, (T)
- 5) The Company's DSL service, (T)
- 6) Dish Network Service offered through Embarq LOC. (T)

The referring customer will receive the bill credit within 60 days of the referred customer subscribing to the service. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle.

During the promotional period June 16, 2005 through September 13, 2005, the Company will waive all nonrecurring installation and/or Service charges that are otherwise applicable when a business customer establishes a new account and subscribes to Basic Business Local Service (B1), Key Trunk, ISDN-BRI, ISDN-PRI, Centrex, Centrex Service II, Frame Relay, PBX Trunk or Translink under the same order.

Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion.

(M)

(M) Material now appearing on this sheet was previously found in Section 37, First Revised Sheet 33.

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Overland Park, Kansas

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

Effective September 9, 2005 through December 31, 2005, the Company will waive all nonrecurring charges and service connection charges that are otherwise applicable for the installation of service when residential customers whose premises were destroyed or partially destroyed by Hurricane Katrina establish service in any location in the Company's serving territory.

During the period October 27, 2005 through January 24, 2006, business customers with four lines or fewer, who subscribe to a new Sure Solution II package with any Embarq Communications, Inc. or Embarq Communications, Inc. long distance plan; Priority Solution with Embarq Communications, Inc. or Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan; or Rotary Classic Solution will receive a \$25.05 credit on their next month's bill.

During the period October 27, 2005 through January 24, 2006, business customers with four lines or fewer, who subscribe to a new Economy Bundle II A package, or a Business Individual Line with rotary and the Classics Calling Package plus any Embarq Communications, Inc. long distance plan, will receive a \$15.05 credit on their next month's bill.

During the period October 27, 2005 through January 24, 2006, business customers who contact the Company to request that the telephone number associated with their Business Individual Line (with or without rotary) or any Bundle be ported to another service provider, may receive a \$6.00 credit per line up to four lines per month for 3 months when customers agree to retain their service. The credit will be applied on the customer's next three invoices.

During the period October 27, 2005 through January 24, 2006, the Company will waive all nonrecurring installation and/or service charges that are otherwise applicable for installation of an access line when a business customer establishes a new account and subscribes to one of the following: Economy Bundle II A package, Sure Solution II package, Priority Solution package or Rotary Classic Solution package. This offer cannot be combined with any other promotional offer.

(M)

(M) Material now appearing on this sheet was previously found in Section 37, Third Revised Sheet 34.

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Overland Park, Kansas

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

During the period January 3, 2006 through April 2, 2006, the Company will waive all nonrecurring installation and/or service connection charges that are otherwise applicable when a business customer establishes a new account and subscribes to Basic Local Exchange Service (Business Individual Line, Key Trunk, and/or PBX Trunk), BRI-ISDN, ISDN-PRI, Centrex Service II, and/or Translink, under the same order. The customer's initial monthly charges must be at least \$75.00 to qualify for participation in this promotion.

Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion.

During the period January 26, 2006 through June 30, 2006, business customers with four lines or fewer, who subscribe to one of the following services will receive a \$25.15 credit on their next month's bill:

- 1) A new Sure Solution II package with any Embarq Communications, Inc. long distance plan; or
- 2) A new Priority Solution package with Embarq Communications, Inc. Small Business Unlimited Solutions II Long Distance Plan; or
- 3) A new Rotary Classic Solution package.

During the period January 26, 2006 through June 30, 2006, business customers with four lines or fewer, who subscribe to one of the following services will receive a \$15.15 credit on their next month's bill:

- 1) A new Economy Bundle II A package plus any Embarq Communications, Inc. long distance plan; or (T)
- 2) A new Business Individual Line with rotary hunting and Classics Calling Package plus any Embarq Communications, Inc. long distance plan. (M)

During the period January 26, 2006 through April 24, 2006, business customers who contact the Company to request that the telephone number associated with one of the following services be ported to another service provider, will receive a \$5.50 credit per B1 line up to four lines per month for 3 months when customers agree to retain their access line service: (M1)

- 1) Business Individual Line (with or without rotary hunting);
- 2) Any Solutions Package (T)

The credit will be applied to the customer's next three invoices. (M1)

(M) Material now appearing on this sheet was previously found in Section 37, Third Revised Sheet 35.

(M1) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 36.

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

During the period January 26, 2006 through April 24, 2006, when a business customer establishes a new account and subscribes to one of the following services, the Company will waive all nonrecurring installation and/or service charges that are otherwise applicable:

- 1) Economy Bundle II A package;
- 2) Sure Solution II package;
- 3) Priority Solution package;
- 4) Rotary Classic Solution package

This offer cannot be combined with any other promotional offer.

Effective March 1, 2006, in compliance with the FCC's Order, FCC 05-178, dated October 14, 2005, support under the federal Link-Up program will be provided to victims of Hurricane Katrina moving to temporary housing arrangements and to those who return to permanent residences in the affected areas. A federal credit in the amount of thirty dollars (\$30.00) per qualifying household will be available to subscribers upon request and certification by the applicants that they were residents of counties that are designated by FEMA as eligible for individual assistance. A signed letter with this certification will suffice. A maximum of two federal credits (one for the temporary location and one for a return to the permanent location) will be available for qualified subscribers. These credits will be available for customer orders through March 1, 2007. These subscribers will not necessarily be eligible for the Lifeline program as specified in this tariff.

During the period March 1, 2006 through May 31, 2006, residence customers who subscribe to Home II Solution bundle plus Embarq Communications, Inc. Solutions Unlimited Market Test – Option 2 or Embarq High Speed Internet, will receive an \$11.50 discount on the Home II Solution bundle for 12 months. Customers must be contacted by the Company or must contact the Company and request this promotion.

(T)

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During the period April 3, 2006 through December 31, 2006, the Company will waive all nonrecurring installation and/or service charges that are otherwise applicable when a business customer establishes a new account and subscribes to Business Individual Line, Key Trunk, PBX Trunk, ISDN-BRI, ISDN-PRI, Centrex Service, Enhanced Frame Relay, or Translink under the same order. The customer's initial monthly charges must be at least \$70 and the customer must commit to a minimum of a one year term in order to qualify for participation in this promotion. Charges for all regulated and non-regulated services, including all applicable taxes, surcharges and other fees, contribute towards the qualifying monthly charges. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion.

(M1)

(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 36.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 37.

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

(M)

During the period April 3, 2006 through December 31, 2006, the Company will waive all nonrecurring installation and/or service charges that are otherwise applicable when a business customer establishes a new account and subscribes to ATM, Digilink, or Lightlink under the same order. The customer's initial monthly charges must be at least \$70 and the customer must commit to a minimum of a three year term in order to qualify for participation in this promotion. Charges for all regulated and non-regulated services, including all applicable taxes, surcharges and other fees, contribute towards the qualifying monthly charges. Customers subscribing to services under this promotion who discontinue service within three years of installation will be assessed all charges originally waived under the promotion.

During the period April 3, 2006 through July 1, 2006, business customers may be eligible for a one-time invoice credit. To be eligible, customers must (1) be contacted by the Company or contact the Company and request this promotion and subscribe to any combination of business services for which the total monthly charges equal or exceed \$50 or (2) contact the Company to request that their service(s) be disconnected and agree to retain their service(s), with the customer's continued total monthly charges equal to or exceeding \$50. Charges for all regulated and non-regulated services, including all applicable taxes, surcharges and other fees, contribute towards the qualifying monthly charges.

A one-time credit amount, as specified below, will be reflected on the customer's first invoice.

<u>Total Monthly Charges</u>	<u>Credit Amount</u>
\$50 - \$100	\$ 50.00
Over \$100 - \$200	\$ 100.00
Over \$200 - \$300	\$ 200.00
Over \$300 - \$400	\$ 300.00
Over \$400 - \$500	\$ 400.00
Over \$500 - \$600	\$ 500.00
Over \$600 - \$700	\$ 600.00
Over \$700 - \$800	\$ 700.00
Over \$800 - \$900	\$ 800.00
Over \$900 - \$1,000	\$ 900.00
Over \$1,000	\$1,000.00

(M)

During the period of April 19, 2006 through May 31, 2006, the Company will waive all service connection charges for services installed under the same order when new residential customers who are contacted by the Company or who contact the Company and request this promotion establish an account for local exchange service. If more than one local exchange service access line is requested under the same (initial) order, all service connection charges otherwise applicable for the installation will be waived. This waiver is not applicable on additional lines ordered after service is established. In addition to the preceding eligibility criteria, customers must not have had service disconnected for non-payment and must not have any past due bills for regulated service owed to the Company. Customers who discontinue or have their service disconnected within 90 days of installation will be assessed all charges waived under this promotion.

(M1)

(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 37.

(M1) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 38.

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GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the promotional period June 12, 2006 through April 30, 2007, the Company will waive all nonrecurring installation and/or service connection charges that are otherwise applicable for installation of a Solutions-Business Package.

During the period June 19, 2006 through September 16, 2006, existing business customers with five or more lines or trunks (including T1 based voice channel services such as ISDN-PRI and Individual Voice Channels for Custom Access Solutions) who add ISDN-BRI II, Enhanced Frame Relay, ATM, Digilink, Translink, Lightlink, OptiPoint or SONET Ring to their account, will receive a bill credit for the first month's service for each qualified service added to the customer's account. There is no limit to the number of qualified services that a customer can add to their account nor is there a limit to the number of times a customer can qualify for the bill credit during the promotional period. The bill credit for qualified services installed during this promotional period will be reflected on the customer's first bill immediately following the installation of qualified services. The first month's service for which the customer is credited will count as the first month of service where a minimum service period or term commitment period are applicable. If a customer discontinues service for which credit was issued prior to the end of required service period, credits issued under this promotion will not be rescinded, and the customer is subject only to the applicable minimum service period or termination liability charges that are normally applicable for that service.

During the period September 15, 2006 through December 31, 2006, business customers may be eligible for a one-time invoice credit. To be eligible, customers must (1) be contacted by the Company or contact the Company and request this promotion and subscribe to any combination of business services for which the total monthly charges equal or exceed \$50 or (2) contact the Company to request that their service(s) be disconnected and agree to retain their service(s), with the customer's continued total monthly charges equal to or exceeding \$50. Charges for all regulated and non-regulated services, including all applicable taxes, surcharges and other fees, contribute towards the qualifying monthly charges.

A one-time credit amount, as specified below, will be reflected on the customer's first invoice.

<u>Total Monthly Charges</u>	<u>Credit Amount</u>
\$50 - \$100	\$ 50.00
Over \$100 - \$200	\$ 100.00
Over \$200 - \$300	\$ 200.00
Over \$300 - \$400	\$ 300.00
Over \$400 - \$500	\$ 400.00
Over \$500 - \$600	\$ 500.00
Over \$600 - \$700	\$ 600.00
Over \$700 - \$800	\$ 700.00
Over \$800 - \$900	\$ 800.00
Over \$900 - \$1,000	\$ 900.00
Over \$1,000	\$1,000.00

(M) Material now appearing on this sheet was previously found in Section 37, Third Revised Sheet 38.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 39.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PROMOTIONS

During the period December 19, 2006 through December 31, 2007, when business customers are contacted by the Company or contact the Company and request this promotion, the Company will waive the service connection charges otherwise applicable for installation of EMBARQ Smart Connect service. In addition, the Company will waive the monthly recurring charge for the first two months after that service is installed.

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During the period January 1, 2007 through December 31, 2007, business customers who subscribe to Business Individual Line, Key Trunk, and/or PBX Trunk service may be eligible for waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and the customer's total monthly charges must be \$100 or more. Charges for all regulated and non-regulated services (excluding taxes, surcharges and other fees) contribute towards the qualifying monthly charges. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required spend level with each subsequent order.

(M1)

During the period January 1, 2007 through December 31, 2007, business customers who subscribe to Centrex and/or ISDN BRI service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a one year term. Customers subscribing to services under this promotion who discontinue service within one year of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

During the period January 1, 2007 through December 31, 2007, business customers who subscribe to ISDN PRI, Frame Relay, ATM, Digilink, Translink, and/or Lightlink service may be eligible for waiver of all nonrecurring installation and service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and must commit to a minimum of a three year term. Customers subscribing to services under this promotion who discontinue service within three years of installation will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

(M1)

(M) Material now appearing on this sheet was previously found in Section 37, Third Revised Sheet 38.

(M1) Material now appearing on this sheet was previously found in Section 37, Original Sheet 39.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

Original Sheet 28

SPECIAL PROMOTIONS

(M)

During the period February 15, 2007 through May 15, 2007, new and existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a one-time bill credit when they subscribe to one or more of the following qualifying services: ISDN-BRI, ISDN-PRI, Enhanced Frame Relay, ATM, Digilink, Translink, Lightlink, Individual Voice Channels for Custom Access Solutions, OptiPoint, and SONET Ring. To be eligible, customers must establish a new account or add to an existing account and order a qualifying service(s), with a resulting monthly spend of \$300 or more. Charges for all regulated and non-regulated services (excluding taxes, surcharges and other fees) contribute towards the monthly spend. The bill credit will be issued for the first month's charges for each qualified service added to the customer's account under this promotion.

There is no limit to the number of qualifying services that a customer can subscribe to under this promotion, nor is there a limit to the number of times a customer can order additional qualifying services and qualify for the bill credit during the promotional period.

The first month's service for which credit will be issued will count as the first month of service under the minimum service period or term commitment period. If a customer discontinues service for which credit was issued prior to the end of required service period, credits issued under this promotion will not be rescinded; however, customers who discontinue service prior to the end of the minimum service or term commitment period are responsible for the termination liability charges normally applicable for that service.

The Company will also issue a bill credit for business Key Trunks and PBX Trunks when new customers who subscribe to one of the qualifying services listed above also subscribe to business Key and/or PBX trunks on the same order, provided that the total monthly spend for all of the services ordered is at least \$300 per month.

(M)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 41.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DERIVED CHANNEL SERVICES

(M)

I. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS

A. DESCRIPTION

1. Individual Voice Channels for Custom Access Solutions is an intraexchange digital service designed to provide for the integration of multiple voice channels over Custom Access Solutions as found in Embarq Local Operating Companies' FCC Tariff No. 1, Section 8.7.
2. Individual Voice Channels are segregated from the data channels using a Digital Access and Cross-connect System (DACS) located in the Telephone Companies' central office. The DACS will route the voice traffic to the serving wire center switching equipment. Individual Voice Channels may be provisioned with ISDN-PRI functionality upon request.
3. Customers subscribing to Individual Voice Channels for Custom Access Solutions are limited to a maximum of 20 Individual Voice Channels per 1.544 Mbps facility. Each channel is dedicated to the provisioning of Individual Voice Channels for Custom Access Solutions. Channels not activated will not be used for purposes other than providing Individual Voice Channels for Custom Access Solutions.
4. Customers subscribing to Individual Voice Channels for Custom Access Solutions must also order data channels at the same time from either Embarq's Access Service Tariff P.U.C.O. No. 1, Section 8.7 or, for the purpose of transmitting Internet traffic, from Embarq Local Operating Companies' FCC Tariff No. 1 Section 8.7 in one of the following combinations:

Individual Voice Channels ¹	256 Kbps (4 Channels)	384 Kbps (6 Channels)	512 Kbps (8 Channels)	768 Kbps (12 Channels)
6	10	12	14	18
8	12	14	16	20
10	14	16	18	22
12	16	18	20	24
14	18	20	22	N/A
16	20	22	24	N/A
18	22	24	N/A	N/A
20	24	N/A	N/A	N/A

Shaded area reflects total channels utilized for each combination.

¹ A minimum of 12 Individual Voice Channels is required when provisioned with ISDN-PRI functionality and each configuration requires one D-channel. For example, when a customer subscribes to 12 Individual Voice Channels with ISDN-PRI functionality, the customer is provided with 11 B-channels and one D-channel.

(M)

(M) Material now appearing on this sheet was previously found in Section 39, Sixth Revised Sheet 1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DERIVED CHANNEL SERVICES

(M)

I. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS

A. DESCRIPTION (Continued)

5. Individual Voice Channels may be equipped with the following features, where available:

a. Incoming Call Identification (Caller ID) – Caller ID provides the customer with the telephone number of the calling party and is intended solely for the use of the Individual Voice Channels for Custom Access Solutions subscriber.

6. Individual Voice Channels with ISDN-PRI functionality provides functionality equivalent to ISDN-PRI Service as described in Section 36 of this tariff. All standard features included with ISDN-PRI Service are standard for Individual Voice Channels with ISDN-PRI functionality. In addition, optional features available with ISDN-PRI Service are available with Individual Voice Channels with ISDN-PRI functionality, with the exception of D-Channel Backup and Circular Hunt. Optional features are provided at the rates and charges specified in Section 36 of this tariff on a per 1.544 Mbps facility basis. (T)

B. DEFINITIONS

1. Digital Access and Cross-Connect System (DACS) – A digital switching device for routing and switching T-1 lines, and DS0 portions of lines, among multiple T-1 ports. The DACS performs all the functions of a normal "switch" except connections are typically setup in advance of the call, not together with the call.

2. Custom Access Solutions – Provides for the integration of multiple voice and data channels over the same 1.544 Mbps facility, as referenced in Embarq Local Operating Companies' FCC Tariff No. 1, Section 8.7. (T) (M)

(M) Material now appearing on this sheet was previously found in Section 39, Fifth Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DERIVED CHANNEL SERVICES

(M)

I. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS

C. GENERAL REGULATIONS

1. The regulations and rates specified herein for Individual Voice Channels **for Custom Access Solutions** are in addition to the applicable regulations and rates in other tariffs and other sections of this tariff. Unless specified, the regulations for Individual Voice Channels **for Custom Access Solutions** apply in addition to the General Regulations set forth in Section 1 of this tariff. (T)
2. Individual Voice Channels **for Custom Access Solutions** are provided subject to the availability of appropriate facilities as determined by the Company. Service inquiries will be necessary to determine availability. (T)
3. Customer Premises Equipment (CPE) that is compatible with Individual Voice Channels **for Custom Access Solutions** is the customer's responsibility to provision. (T)
4. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of Individual Voice Channels **for Custom Access Solutions** render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (T)
5. Individual Voice Channels **for Custom Access Solutions** are only available where facilities permit. (T) (M)
6. Customers may disconnect Individual Voice Channels **for Custom Access Solutions**, without penalty, should the total of the monthly recurring rates associated with Individual Voice Channels **for Custom Access Solutions** increase by 10% or more at any one time. (T) (M1)
7. Custom Calling Services as specified in Section 21 of this tariff and ExpressTouch Services as specified in Section 35 of this tariff are available at the applicable tariffed recurring rates. (T)
8. One Directory Listing will be provided per 1.544 Mbps facility. Additional Directory Listings are available as specified in Section 2 of this tariff. (T)

(M1)

(M) Material now appearing on this sheet was previously found in Section 39, Fifth Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 39, Second Revised Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DERIVED CHANNEL SERVICES

(M)

I. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS

D. SERVICE COMPONENTS

1. Individual Voice Channels - A monthly rate is applicable for each individual voice channels **for Custom Access Solutions**. Custom Access Solutions is found in **Embarq Local Operating Companies' FCC Tariff No. 1**, Section 8.7. Individual Voice Channels can be purchased in increments of 6, 8, 10, 12, 14, 16, 18 or 20 voice channels. Individual Voice Channels with ISDN-PRI functionality can be purchased in increments of 12, 14, 16, 18 or 20 voice channels. (T)
2. All other service components apply as found in **Embarq Local Operating Companies' FCC Tariff No. 1**, Section 8.7. (T)

E. APPLICATION OF RATES

1. The monthly rate per Individual Voice Channel includes all mandatory and applicable Extended Area Service (EAS) recurring charges. Individual Voice Channels receive the same local calling area as any other form of basic local exchange service.
2. Optional toll and extended local calling plans are available as specified in this tariff at the applicable tariffed recurring rates and usage charges.
3. All federal and state surcharges apply per Individual Voice Channel, including, but not limited to, 9-1-1 surcharges and Telecommunications Relay Service (TRS) surcharges.
4. Federal monthly end user charges apply as described in **Embarq Local Operating Companies' FCC Tariff No. 1**, Section 4. (e.g., End User Common Line (EUCL), Presubscribed Interexchange Carrier Charge (PICC), Line Port Charge (LPC), Local Number Portability (LNP), Federal Universal Service Fund (USF). (T)
5. If applicable, state monthly end user charges apply. (M)

(M) Material now appearing on this sheet was previously found in Section 39, Second Revised Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
DERIVED CHANNEL SERVICES

(M)

I. INDIVIDUAL VOICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS

E. RATES AND CHARGES

1. Individual Voice Channels without ISDN-PRI functionality:
(per channel)

	<u>Monthly Rate</u>
Mason Exchange	\$18.00
Lebanon Exchange	18.00
All Other Exchanges	18.00

2. Individual Voice Channels with ISDN-PRI functionality:
(per channel)

	<u>Monthly Rate</u>
Mason Exchange	\$24.00
Lebanon Exchange	24.00
All Other Exchanges	24.00

(M)

(M) Material now appearing on this sheet was previously found in Section 39, First Revised Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)(M1)

I. DESCRIPTION

Centrex is a central office communications system package provided on individual business lines from digital central office equipment located on Telephone Company premises. Centrex lines may not be terminated on payphone line service.

II. GENERAL REGULATIONS

- A. Centrex is provided subject to the availability of facilities and central office equipment as determined by the Telephone Company.
- B. Temporary suspension of service (vacation service) is not allowed for Centrex lines.
- C. Centrex is normally provided on individual business lines from 5-40 lines per location, however, it may be provided on a special assembly basis to customers whose requirements exceed 40 lines per location subject to the availability of facilities and central office equipment. Centrex will be provided to locations with less than five lines at the individual business access line rate as found in the Local Exchange Tariff, P.U.C.O. No. 6, plus the Centrex system and station feature rate, in Paragraph IV.A.3 following.
- D. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- E. Some features are incompatible with each other.
- F. Some features require customer-provided equipment, e.g., modems, terminals, etc.
- G. Other services requested by the customer will be provided in accordance with applicable tariff sections.
- H. Attendant features are offered in conjunction with customer-provided attendant consoles. Attendant console minimum number of Centrex lines is three. (M1)
- I. All lines must have access to all chosen system features. (M2)
- J. When PBX and/or key systems are used in association with Centrex service, standard trunk rates will apply as found in the Local Exchange Tariff, P.U.C.O. No. 6, Section B. In addition, the Centrex system and station features rate in Paragraph IV.A.3. following will apply. (M)(M2)

(M) Material previously found on this sheet now appears in Section 24, Seventh Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 40, Fourth Revised Sheet 1.

(M2) Material now appearing on this sheet was previously found in Section 40, Third Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)(M1)

III. FEATURES

A. Basic System Features

Access - C.O. from PBX
Access - common control switching arrangement
Access - electronic tandem network
Access - enhanced private switched communication service
Access - special service facilities
Attendant service - local console
Attendant service - remote console
Attendant service - centralized, limited to host and remote line equipment
Class of service - fully restricted service
Class of service - semirestricted service
Class of service - toll restricted service
Class of service - unrestricted service
Code call access
Code restriction
Data call protection
Dial pulse conversion
Dial tone upon trunk seizure
Dictation access and control
Direct inward dialing
Direct outward dialing
End-to-end signaling
Feature - activation operational measurements
Flexible intercept
Foreign exchange (FX) line - analog
Foreign exchange (FX) line - digital two-way

(M)(M1)

(M) Material previously found on this sheet now appears in Section 24, Seventh Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)

III. FEATURES (Continued)

A. Basic System Features (Continued)

Hunting
Immediate answer reporting for ABC
Increase in number of customer groups
Individual line business service - PBX application
Loudspeaker and radio paging access
Loudspeaker paging and line termination rewrite
Multicustomer operation
Night service - fixed
Night service - flexible
Night service - trunk answer from any station
Off premises stations and extensions
Operational measurements - ABC enhanced
Outpulsing to telephone system trunks
Quality control - 100 lines
Service order system
Simplified dialing
Six-port conference circuit use control
Special intercept through service order
Station-to-station calling
Storing of 24 dialed digits
Tandem switching of special service circuits
Uniform numbering plan capability

B. Basic Standard Station Features

Automatic line
Call forward
Call forward, all calls
Call forward, busy
Call forward, no answer
Call pickup
Call pickup data fill enhancements
Call waiting
Camp-on with music
Consultation hold
Customer group transparency
Flash translator

(M)

(M) Material now appearing on this sheet was previously found in Section 40, First Revised Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)

III. FEATURES (Continued)

B. Basic Standard Station Features (Continued)

Meet-me conference
Ring again and ring again on hunt groups
Speed calling - one short and one long list per station maximum
Speed calling group - long list
Speed calling individual - long list
Speed calling individual - short list
Station call park
Station controlled conference
Three-way conference/transfer

C. Basic Attendant Features

Attendant access to paging
Attendant autodial
Attendant call park recall timer
Attendant call selection
Attendant camp-on
Attendant conference - maximum of six conferences
Attendant console display
Attendant control of trunk group access
Attendant locked loop operation
Attendant release upon completion of dialing
Attendant speed calling
Attendant to recorded announcement
Attendant transfer
Automatic recall
Busy verification
Call hold
Call park
Code calling line termination
Console test
Delayed operation
Interposition calls and transfers
Lockout
Maintenance and administration position display for attendant operational measurements
Multiple console operation

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)

III. FEATURES (Continued)

C. Basic Attendant Features (Continued)

Multiple listed directory numbers
Position busy
Secrecy
Serial call
Straightforward outward completion
Supervisory console
Switched loop operation
Through dialing
Timed recall set to zero
Trouble key on console
Trunk busy verification tone
Trunk group busy indication
Trunk group busy/trunk group access control through special keys
Two-way splitting
Uniform call distribution from queue
Wild card key

IV. RATES AND CHARGES

A. Basic System

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
1. Centrex line, each (when not terminated on a key or PBX System)		
a. Band 1 (consists of exchange rate schedules I-IV)	\$16.21 for first mile plus \$1.14 for each additional ¼ mile	\$32.42 for first mile plus \$2.28 for each additional ¼ mile
b. Band 2 (consists of exchange rate schedules V-VII, XI, XII, XIII)	\$18.95 for first mile plus \$1.35 for each additional ¼ mile	\$37.90 for first mile plus \$2.70 for each additional ¼ mile
c. Band 3 (consists of exchange rate schedules VIII-IX, XIV)	\$23.24 for first mile plus \$1.64 for each additional ¼ mile	\$46.48 for first mile plus \$3.28 for each additional ¼ mile
d. Band 4 (consists of exchange rate schedule X – Mason Business)	\$23.24 for first mile plus \$1.64 for each additional ¼ mile	\$46.48 for first mile plus \$3.28 for each additional ¼ mile

(M)

(M) Material now appearing on this sheet was previously found in Section 40, Fifth Revised Sheet 5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)

IV. RATES AND CHARGES (Continued)

A. Basic System (Continued)

2. The distance portion of the above rate is the airline distance between the customer's premises and the central office serving that premises.

(M)

3. Centrex system and station features (includes touch-tone calling service), per Centrex line or trunk

(M1)

a.	12-month plan	\$5.75
b.	24-month plan	5.00
c.	36-month plan	4.75
d.	48-month plan	4.30

4. Centrex attendant features, per console

a.	24-month plan	15.00
b.	36-month plan	14.40
c.	48-month plan	13.10

B. In addition to the rates in A, Centrex will incur all filed service order, access line, visit and move and change charges applicable.

C. Each subsequent request for a feature addition, deletion or change will incur a nonrecurring charge of \$7.50 per line in addition to the service order charge.

D. If the Centrex system and station and attendant features do not remain in service for the entire period of the plan selected, the termination charge may be equal to the remaining portion of the contract period.

Commission approval of the above termination liability language is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M1)

(M) Material now appearing on this sheet was previously found in Section 40, Fifth Revised Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 40, Fourth Revised Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CENTREX

(M)

IV. RATES AND CHARGES (Continued)

- E. Basic system and station and attendant features are listed in paragraph III.A., B. and C. Any additional categories of features will be provided on a special assemblage offering and will consist of the following:

1. Enhanced business services
2. Station message detail recording - basic and enhanced
3. Trunk queuing
4. Business set features
5. Business set display features
6. Large conference
7. Message service
8. Equal access
9. Preset conference
10. Priority console alerting
11. Customer data changes
12. Enhanced call forwarding
13. Cut-through dialing
14. Enhanced station features
15. Enhanced dial planning

- F. Not all additional categories of features are available from all central office locations.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

I. 500 and 900 CALL BLOCKING

500 and 900 Call Blocking is a service which allows Information Providers (Sponsors), Interexchange Carriers (IXCs) who provide billing and collection service for sponsors and residence and business subscribers to request the Telephone Company to block the origination of all 500 and 900 direct dialed "Pay-Per-Call" type services provided by sponsors. A 500 and 900 blocked call will be diverted to a company-provided intercept announcement.

- A. 500 and 900 Call Blocking is available only where facilities and conditions permit and where necessary modification to provide the service can feasibly be made at the Telephone Company's central office.
- B. 500 and 900 Call Blocking is permitted from all residence and business individual and trunk lines, subject to limitations in "A" above.
- C. 500 and 900 Call Blocking is available only for customer-dialed, station-to-station calls.
- D. 500 and 900 Call Blocking is available only to block all "Pay-Per-Call" type services and cannot be implemented to block specific programs. 500 and 900 Call Blocking blocks all calls to "Pay-Per-Call" type services from that line.
- E. Customer requested 500 and 900 Call Blocking will be removed from a residential or business individual and trunk line only after receipt of written letter from person responsible for the service.
- F. The sponsor or IXC must certify to the Telephone Company that notification was given to the customer of possible blocking of "Pay-Per-Call" type services for non-payment before the Telephone Company will provide Sponsor or IXC requested 500 and 900 Call Blocking.
- G. Upon proof by the customer of payment or other satisfactory resolution of his or her residence or business account, or upon notice by the sponsor or IXC, sponsor-requested blocking will be removed by the Telephone Company.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

II. RATES AND CHARGES

(T)

A. Sponsor/IXC's-Requested 500 and 900 Call Blocking

The following rates and charges are applicable to Sponsor/IXCs-requested 500 and 900 Call Blocking:

	Nonrecurring Charge
1. Residence Service	
500 and 900 Call Blocking, per line	\$64.00
2. Business Service	
500 and 900 Call Blocking, per individual or trunk line	\$64.00
3. A.B.C. Service	
500 and 900 Call Blocking, per A.B.C. line	\$64.00

B. Residence and Business Customer-Requested 500 and 900 Call Blocking

Residence or Business-requested 500 and 900 Call Blocking is provided free of charge.

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CALL BLOCKING AND SCREENING SERVICES

(M)

III. BILLED NUMBER SCREENING SERVICE

Billed Number Screening Service is available to subscribers of the Company's local exchange services. This service is intended to prevent the charging of collect and/or third number billed calls to a customer's telephone number.

- A. The Telephone Company will place information required to utilize Billed Number Screening Service in the Line Information Database (LIDB) or other database necessary to implement Billed Number Screening Service. In the event a call is placed and charged to a number which should have been prevented by Billed Number Screening, the Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, interexchange carriers. The Company is fully responsible for calls charged to numbers, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are carried over no other carrier's network or facilities.
- B. Billed Number Screening Service is offered subject to the availability of suitable facilities.
- C. The minimum contract period for Billed Number Screening Service is one month.

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CALL BLOCKING AND SCREENING SERVICES

(M)

IV. RATES AND CHARGES

- A. The following rates and charges apply to the Company's provision of Billed Number Screening Service and are in addition to all other customer charges as specified elsewhere in the Company's tariffs.

			<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
1.	Option 1	- No Collect Billing,	*	
		-per Individual Line/Number		\$ 1.50
		-per Block of 100 Numbers		75.00
		-per Block of 1,000 Numbers		500.00
		-per Block of 10,000 Numbers		2500.00
2.	Option 2	- No Third Number Billing,	*	
		-per Individual Line/Number		\$ 1.50
		-per Block of 100 Numbers		75.00
		-per Block of 1,000 Numbers		500.00
		-per Block of 10,000 Numbers		2500.00
3.	Option 3	- No Collect or Third Number Billing,	*	
		-per Individual Line/Number		\$ 1.50
		-per Block of 100 Numbers		75.00
		-per Block of 1,000 Numbers		500.00
		-per Block of 10,000 Numbers		2500.00

(M)

- * Charges assessed to a subscriber for initiating Billed Number Screening Service are equivalent to the applicant's subsequent service order charge as shown in Section 4 of this tariff.

(M)

(M)

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GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

V. SELECTIVE CALL SCREENING SERVICE (ORIGINATING LINE SCREENING)

Selective Call Screening service or Originating Line Screening (OLS) is a two-digit code passed by the Telephone Company's local central office switch with the Automatic Number Identification (ANI) at the beginning of a call that provides information about the line originating the call. The information provided in the two-digit code is designed to inform the exchange or interexchange and/or the operator service provider about certain service classes or special characteristics of the billing number associated with the line originating the call. Under this arrangement, operators accept only those originating toll calls that are made collect, billed to a third number, or billed to a calling card.

- A. Selective Call Screening is offered subject to the availability of suitable facilities and equipment.
- B. The minimum contract period for Selective Call Screening is one month.
- C. Customers subscribing to Selective Call Screening are responsible for all toll charges billed to their lines, which are not carried solely over the Telephone Company's facilities.
- D. This service is offered to individual residence and business lines, trunks and payphone lines.
- E. If a call originates with the Company but is not carried solely over the Company's facilities, the Company will send, with the ANI, the two-digit code that identifies the call as being selectively screened. The Company assumes no liability for calls completed by any other entity or carrier, as long as the two-digit code accompanies the ANI forwarded to the other carrier. The Company is responsible for properly handling calls which are selectively screened and are not carried over any other carrier's network or facilities.

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GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

VI. RATES AND CHARGES

- A. The following rates and charges apply to the Company's provision of Selective Call Screening service and are in addition to all other customer charges as specified elsewhere in the Company's tariffs:

	Non-Recurring <u>Charge</u>	Monthly <u>Rate</u>
1. Originating Line Screening, per Residence Line	*	\$5.20
2. Originating Line Screening, per Business Individual Line or Trunk Line Equipped	*	\$5.20

(M)

- * Charges assessed to a subscriber for initiating Originating Line Screening are equivalent to the applicant's subsequent service order charge as shown in Section 4 of this tariff.

(M)
(M)

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CALL BLOCKING AND SCREENING SERVICES

(M)

VII. TOLL RESTRICTION

Toll restriction is a central office service arrangement whereby calls dialed over residence and business lines or trunks to other than the local toll free service area, receive a recorded restriction announcement or are automatically routed to the PBX customer's attendant position.

- A. Toll restriction is available only where facilities and conditions permit and where necessary modification to provide the service can feasibly be made at the Telephone Company's central office.
- B. Toll restriction is only available for individual residence and business services subject to limitations in "A" above.
- C. Toll restriction will not allow 1+, 0+, 0-, 101XXXX, 500 service code, 900 service code, 700 code toll calls, 1 + 411 Local Information or 555 Toll Information calls and any 1+ Local Calling Plan Calls.
- D. Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
- E. Toll restriction does not provide restriction of nonchargeable calls to numbers such as repair service, 911 or 1+800.
- F. Toll restriction will not be provided payphone line service.
- G. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator, Directory Assistance or any non toll free number and any 1+ Local Calling Plan Numbers for any purpose.

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GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

VIII. RATES AND CHARGES

- A. The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to the associated service.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. Toll Restriction, per residence line	*	\$5.00
2. Toll restriction, per business individual or trunk line equipped.	*	5.00

(M)

- * Charges assessed to a subscriber for initiating Toll Restriction are equivalent to the applicant's subsequent service order charge and central office charge as shown in Section 4 of this tariff.

(M)

(M)

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GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

IX. TOLL AND CASUAL DIALING RESTRICTION

A. CONDITIONS

1. Where central office facilities permit, Toll and Casual Dialing Restriction prevents the completion of certain types of calls. Toll and Casual Dialing Restriction may be provided with individual line residence and business exchange services in exchanges equipped to program Toll and Casual Dialing Restriction without alteration of the central office equipment.
2. Toll and Casual Dialing Restriction Options 1 and 2 restrict access to 1+, 0+ 0-, and 00-, and restrict access to 01/011+ numbers outside of the North American Numbering Plan. Access to 900, 976, 500 and 700 numbers is also restricted in addition to Directory Assistance and the casual dialing of toll calls (by preceding the telephone number with 101XXXX+). Option 1 additionally restricts access to Toll Free Code numbers. Option 3 only restricts access to 01/011+ numbers outside of the North American Numbering Plan.
3. Restriction of access to operator services prevents the customer from dialing an operator for all purposes, including emergencies, assistance and the placing of toll calls. Operator Services will not be accessible from a line with Toll and Casual Dialing Restriction Option 1 or 2. The customer indemnifies and saves harmless the Company from any and all claims, losses, or damages caused by restriction of access to operator services.
4. Directory Assistance (411, 1411, 555-1212, 1-555-1212, or 1-NPA-555-1212) will not be accessible from a line with Toll and Casual Dialing Restriction Option 1 or 2.
5. All local calls and non-chargeable calls to Company numbers (such as repair service) will be permitted.
6. Where facilities allow, N11 (except 411) will only be restricted with Option 1 and 2 if the call terminates outside the local calling area or to a non-toll-free number.
7. Toll and Casual Dialing Restriction does not restrict calls to 911 emergency reporting service or to 1+710 Government Emergency Telecommunications Service Calls.
8. Customers are responsible for calls charged to their number via third number billing, collect or credit card.

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GENERAL EXCHANGE TARIFF

CALL BLOCKING AND SCREENING SERVICES

(M)

IX. TOLL AND CASUAL DIALING RESTRICTION (Continued)

A. CONDITIONS (Continued)

Listed following are the Toll and Casual Dialing Restriction options as determined by the Company. These options may be changed or new options added as determined appropriate by the Company. A customer may select one of the following Toll and Casual Dialing Restriction options:

Option 1: 1+ DDD
0-, 0+, 00-
01/011+DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to toll numbers
Toll Free Code numbers (1 + 800, 1 + 888, etc.)
N11, 500, 700, 900, 976 (Allows 1+710 and 911 calls)

Option 2: 1+ DDD
0-, 0+, 00-
01/011+DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to toll numbers
N11, 500, 700, 900, 976 (Allows toll free, 1+710 and 911 calls)

Option 3: 01/011 +DDD to numbers outside the North American Numbering Plan

B. RATES

1. Applicable Service Connections Charges apply as specified in Section 4 of this Tariff.

	Monthly Rate	
Per Access Line Equipped	\$4.00	(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(M)(M1)

I. BASIC 9-1-1 SERVICE

A. Description

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "9-1-1" for the use of public safety answering points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

B. General Regulations

1. Basic 9-1-1 central office lines are classified as individual business, key, or PBX trunks, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.
2. Application for basic 9-1-1 service must be executed in writing by each participating local governmental authority or its duly appointed agent. If application is made through an agent of the local governmental authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both the police and fire departments in each local governmental authority must participate in any basic 9-1-1 offering.

(M)(M1)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 1.

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(M)(M1)

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

3. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide and staff the PSAP on a 24-hour continuous basis.
 - b. Accept responsibility for serving the entire geographic area served by the central office through which 9-1-1 calls are routed to the PSAP, even though such geographic area does not coincide with the community boundaries of the participating local governmental authority. (M1)
 - c. Subscribe to a minimum of two central office lines in each central office handling incoming 9-1-1 calls and to further subscribe to such additional central office lines as are necessary to sufficiently handle the projected volume of incoming 9-1-1 calls, as determined by the Telephone Company. (M2)
 - d. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local governmental authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
 - e. Subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by Telephone Company operators.
4. Basic 9-1-1 service is furnished subject to the following conditions:
 - a. This offering is limited to the use of central office number 9-1-1 as the universal emergency number; and once basic 9-1-1 service has been established in any given area, whether consisting of one or a combination of more than one participating local governmental authority, no other 9-1-1 service will be provided within such area.
 - b. The 9-1-1 emergency number is not intended to replace the telephone service, described in 3. e. preceding, of the various public safety agencies which may participate in the use of this number.
 - c. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or from any other cause occurring in the course of furnishing basic 9-1-1 service under this tariff, shall be limited to the terms set forth in Section 1 of this tariff. (M)(M2)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 2.

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(M)(M1)

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

5. Basic 9-1-1 Central Office Lines

- a. At the Telephone Company's option, basic 9-1-1 central office lines will be provided for incoming emergency calls via one or a combination of arrangements below. Such arrangements will be subject to change at the Telephone Company's option.

i. Dedicated arrangements:

- where basic 9-1-1 central office lines are furnished on a dedicated basis from the central office serving the PSAP.
- where basic 9-1-1 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.

ii. Nondedicated arrangements:

- where basic 9-1-1 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.

- b. A dedicated arrangement is required when the originating central office is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

6. Basic 9-1-1 service features

Basic 9-1-1 lines provide the following service feature only when the required equipment is available.

Forced disconnect - enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party has not hung up.

(M)(M1)

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(M)(M1)

I. BASIC 9-1-1 SERVICE (Continued)

C. Rates and Charges

1. Monthly rates for individual business lines, key or PBX trunks, as appropriate, will apply for basic 9-1-1 central office lines terminated at the PSAP plus the appropriate equipment charge following. The monthly rate for a basic 9-1-1 central office line is the rate applicable for the exchange in which the central office originating the basic 9-1-1 line is located.

- a. The monthly rate for a trunk without ringback capability is:

Current Monthly Rate	Maximum Monthly Rate
\$6.30	\$6.30

- b. The monthly rate for a trunk with ringback capability is:

Current Monthly Rate	Maximum Monthly Rate
\$14.95	\$14.95

2. Foreign Central Office charges do not apply to basic 9-1-1 lines; however, where appropriate, the provisions for foreign exchange service as set forth in Section 4 of the Private Line Service Tariff, P.U.C.O. No. 1 are applicable.

(M)(M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1)

A. Description

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number 9-1-1.
2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
 - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
 - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
 - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

(M)

(M1)

B. General Regulations

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

(M1)

(M) Material now appearing on this sheet was previously found in Section 41, Second Revised Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 5.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity. (M)
5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises. (M1)
6. E-9-1-1 service information consisting of the names, addresses, and telephone numbers of customers who subscribe to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.
8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored. (M1)

(M) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 41, Original Sheet 6.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.
13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.
14. In addition to all other terms and conditions, the following customer requirements will apply:
 - a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
 - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 7.

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.
16. The Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the Telephone Company's, its officers', directors', employees', or agents' participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.
17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 8.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

C. Rates and Charges

1. The following rates and charges apply to the telephone company subscriber and are in addition to all other applicable rates and charges shown elsewhere in this tariff or the expenses incurred by the Telephone Company from other telephone companies that participate in the provision of the service.

	Current Monthly Rate	Maximum Monthly Rate	Current Nonrecurring Charge	Maximum Nonrecurring Charge
a. ANI (per access line)	\$0.08	\$0.08	-	-
b. Selective Call Routing	0.06	0.06	-	-
c. ALI (per access line)	0.18	0.18	-	-
i. First data base established			\$60,314.00*	\$60,314.00*
ii. Each additional database established (per county)				
1) Counties less than 30,000 access lines, basic charge	-	-	5,512.00*	5,512.00*
plus Each 1,000 access lines	-	-	795.00*	795.00*
2) Counties greater than 30,000 access lines basic charge	-	-	5,512.00*	5,512.00*
Each 1,000 access lines			615.00*	615.00*
d. ANI/Selective Call Routing (per access line)	0.14	0.14	-	-
e. ANI/ALI (per access line)	0.26	0.26	*	*
f. ANI/Selective Call Routing/ALI (per access line)	0.32	0.32	*	*

* ALI nonrecurring charges in C. also apply to packaged rates.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Maximum E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Allen	\$0.20	\$0.20	12-13-89	87-895-TP-EMG	92-1788-TP-EMG
Ashland	0.20	0.20	02-27-97	96-387-TP-EMG	NA
Ashtabula	0.20	0.20	10-28-92	91-1831-TP-EMG	NA
Athens	0.20	0.20	02-29-96	95-1165-TP-EMG	NA
Auglaize	0.20	0.20	02-01-90	88-121-TP-EMG	91-2088-TP-EMG
Butler	0.20	0.20	08-17-88	87-1029-TP-EMG	92-962-TP-EMG
Champaign	0.20	0.20	05-01-91	90-1375-TP-EMG	92-201-TP-EMG
Clinton	0.20	0.20	02-24-88	87-1898-TP-EMG	89-1742-TP-EMG
Columbiana	NA	NA	NA	NA	NA
Coshocton	0.20	0.20	11-09-88	87-1286-TP-EMG	92-1460-TP-EMG
Crawford	0.20	0.20	05-20-92	91-1588-TP-EMG	NA
Darke	0.20	0.20	12-02-91	91-605-TP-EMG	92-1787-TP-EMG
Defiance	0.20	0.20	09-25-97	97-851-TP-EMG	NA
Delaware	0.20	0.20	10-01-89	87-1900-TP-EMG	90-1261-TP-EMG
Fairfield	0.20	0.20	12-06-89	88-1382-TP-EMG	91-1547-TP-EMG
Fayette	0.20	0.20	05-29-92	90-1307-TP-EMG	NA
Franklin	0.20	0.20	07-01-87	87-944-TP-EMG	92-207-TP-EMG
Fulton	0.20	0.20	09-11-90	90-1104-TP-EMG	92-1251-TP-EMG
Hancock	0.20	0.20	12-15-94	94-1200-TP-EMG	NA
Hardin	0.20	0.20	11-09-92	91-965-TP-EMG	NA
Henry	0.20	0.20	06-01-89	88-157-TP-EMG	92-537-TP-EMG
Holmes	0.20	0.20	03-02-94	93-504-TP-EMG	NA
Huron	0.20	0.20	12-19-90	89-1446-TP-EMG	91-2124-TP-EMG

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II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Maximum E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Knox	\$0.20	\$0.20	05-11-94	89-1477-TP-EMG	NA
Licking	0.20	0.20	06-15-90	89-829-TP-EMG	91-604-TP-EMG
Logan	0.20	0.20	10-30-90	89-1899-TP-EMG	NA
Lucas	0.20	0.20	03-01-89	87-1287-TP-EMG	91-2169-TP-EMG
Madison	0.20	0.20	03-25-92	91-2037-TP-EMG	NA
Mahoning	0.20	0.20	03-23-94	93-1553-TP-EMG	NA
Marion	0.20	0.20	02-03-88	87-1897-TP-EMG	90-1775-TP-EMG
Medina	NA	NA	NA	NA	NA
Mercer	0.20	0.20	04-03-90	90-218-TP-EMG	91-202-TP-EMG
Miami	0.20	0.20	03-01-90	88-1295-TP-EMG	91-2170-TP-EMG
Montgomery	0.20	0.20	03-29-89	87-2076-TP-EMG	89-1875-TP-EMG
Morgan	0.20	0.20	12-04-01	00-240-TP-EMG	NA
Morrow	0.20	0.20	01-19-94	93-326-TP-EMG	NA
Muskingum	0.20	0.20	11-18-87	87-1282-TP-EMG	91-1548-TP-EMG
Noble	0.20	0.20	10-14-04	02-398-TP-EMG	NA
Ottawa	0.20	0.20	05-27-88	87-1901-TP-EMG	90-448-TP-EMG
Perry	0.20	0.20	03-26-98	98-127-TP-EMG	NA
Pickaway	0.20	0.20	12-16-92	92-1752-TP-EMG	NA
Portage	0.20	0.20	09-11-92	92-1045-TP-EMG	NA
Preble	0.20	0.20	10-13-93	92-2306-TP-EMG	NA
Putnam	0.20	0.20	03-12-98	97-419-TP-EMG	NA
Richland	0.20	0.20	12-06-89	88-1579-TP-EMG	91-1791-TP-EMG
Sandusky	0.20	0.20	12-09-92	92-1476-TP-EMG	NA
Seneca	0.20	0.20	05-24-88	89-402-TP-EMG	91-403-TP-EMG
Shelby	0.20	0.20	06-30-92	91-1587-TP-EMG	NA
Stark	0.20	0.20	05-23-90	90-321-TP-EMG	NA

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(M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Maximum E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Trumbull	\$0.20	\$0.20	06-22-94	93-505-TP-EMG	NA
Union	0.20	0.20	05-17-89	87-2195-TP-EMG	90-430-TP-EMG
Van Wert	0.20	0.20	10-04-95	95-842-TP-EMG	NA
Warren	0.20	0.20	12-19-90	90-1335-TP-EMG	NA
Washington	0.20	0.20	02-23-05	04-1840-TP-EMG	NA
Wayne	0.20	0.20	08-15-89	88-929-TP-EMG	90-907-TP-EMG
Williams	0.20	0.20	05-29-92	92-422-TP-EMG	NA
Wood	0.20	0.20	11-20-90	87-1913-TP-EMG	NA

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(M) Material now appearing on this sheet was previously found in Section 41, Ninth Revised Sheet 12.

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

(M)

III. Wireless E911 Phase 2

A. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

B. General Regulations

1. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.
2. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
 - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
 - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
 - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 13.

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(M)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms

1. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

2. Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Telephone Company.

3. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

4. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

5. Mobile Position Center (MPC)

The interface between the wireless network and the Telephone Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Telephone Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Telephone Company.

6. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Telephone Company.

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 14.

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(M)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms (Continued)

7. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

8. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Telephone Company.

9. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10. WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Telephone Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheets 15 and 16.

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(M)

III. Wireless E911 Phase 2 (Continued)

D. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Telephone Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

E. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

1. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

(M)

2. ALI Database Upgrade for Wireless Phase 2

(M1)

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

(M1)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 16.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

(M)

III. Wireless E911 Phase 2 (Continued)

F. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>	
1. Enhanced MF signaling, per PSAP	\$ 0.00	\$0.00	-	
2. Extended ALI Display Format, per PSAP	3,500.00	0.00	-	
3. ALI Database Upgrade for Wireless Phase 2, per PSAP	0.00	250.00	AEMDATA (WLS)	(M)

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

(M)

IV. Private Switch Database Service

A. Description of Service

1. Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.
2. Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a (PSAP) for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

B. General Regulations

1. The customer is responsible for validating address information through Master Street Address Guide (MSAG) and for coordinating with the Telephone Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Telephone Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.
2. The Telephone Company will:
 - a. Be responsible for uploading a NENA formatted data file to its ALI database;
 - b. Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and
 - c. Use the information only in connection with providing emergency services to PSAPs.
3. The Telephone Company may immediately terminate a customer's use of Private Switch Database Service if, in the Telephone Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.
4. The Telephone Company will only provide Private Switch Database Service where the Telephone Company is the primary 911 database provider for the PSAP serving the customer's location.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

(M)

IV. Private Switch Database Service (Continued)

B. General Regulations (Continued)

5. The Telephone Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Telephone Company's data center.
6. The Telephone Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

C. Limitations

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Telephone Company relies on its customers for all private switch information placed in the Telephone Company's database management system.
2. The Telephone Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Telephone Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Telephone Company's database management system.

D. Obligations of the Customer

1. When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.
2. The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

(M)

IV. Private Switch Database Service (Continued)

E. Rates and Charges

1. Private Switch Database Service rates:

a.	Installation	<u>Nonrecurring Charge</u>	<u>Maximum Nonrecurring Charge</u>
i.	Initial Installation	\$900.00	\$1,800.00
ii.	Subsequent addition of Station Records	0.00	
b.	Monthly Rate ¹	<u>Monthly Recurring Charge (MRC)</u>	<u>Maximum Monthly Recurring Charge (MRC)</u>
i.	Up to 1000, per 1000 Station Records	\$100.00	\$200.00
ii.	1001 - 4000, per 1000 Station Records	70.00	140.00
iii.	Over 4000, per 1000 Station Records	60.00	120.00

2. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.
3. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

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¹ The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = \$100 MRC; 3900 station records = \$70 X 4 = \$280 MRC; 4500 station records = \$60 X 5 = \$300 MRC.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

(M) (M1)

I. GENERAL

- A. Simplified Message Desk Interface (SMDI) is a feature that provides an integrated, automated interface to a customer-provided voice message system. SMDI furnishes call-related information about the origin and destination of a message that has been forwarded to an Enhanced Service Provider's (ESP) Uniform Call Distribution (UCD) or multi-line hunt group. This data includes the called station number, the calling station number and the type of Call Forwarding feature used by the called station number (Call Forwarding, Busy or No Answer). This call related information is passed to the Enhanced Service Provider's message system via a data link from the central office to the Provider's premises.

"Enhanced Service Provider" (ESP) in this context refers to any entity that furnishes answering and/or voice messaging service to end-users.

- B. SMDI provides the ESP's end-users with the capability of receiving a message waiting indication. Message waiting indication can be provided by Audible Message Waiting Indicator (stuttered dial tone) and by a Visual Message Waiting Indicator. A Visual Message Indicator allows end-users with CPE display sets or adjuncts to see when messages have been left for them. Upon receipt of a message waiting indication, the end-user may either retrieve the message or ignore the signal and place a call in the usual manner. A message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging equipment.

- C. SMDI with Audible Message Waiting Indicator (stuttered dial tone) is available to Enhanced Service Providers at the rates specified in **paragraph III.A.1.** following. (T)

- D. SMDI with Audible Message Waiting Indicator and Visual Message Waiting Indicator is available to Enhanced Service Providers at the rates as specified in **paragraph III.A.2.** following. (T)

- E. Where facilities are available, Visual Message Waiting Indicator (message lamp) is an optional end-user feature when the end-user's Enhanced Service Provider subscribes to SMDI with Audible Message Waiting Indicator only. The rates are specified in **paragraph III.B.1.** following. (T)

(M) (M1)

(M) Material previous found on this sheet now appears in Section 26, Third Revised Sheet 1.

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GENERAL EXCHANGE TARIFF

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

(M) (M1)

II. REGULATIONS

- A. A full duplex RS232 format data channel is required to provide signaling between the central office and the ESP's messaging equipment. A data channel is required to each central office providing SMDI capability. Customer provided terminal equipment including, but not limited to, a modem to interface with the Company's central office is required.
- B. All CPE must be compatible with the Company's central office and voice data lines.
- C. SMDI service requires the ESP to have an UCD Group or Multi-line hunt group arrangement in the same central office where the data channel originates, and Centrex lines or comparable voice grade lines for voice transmission. The UCD Group and Centrex lines will be provided according to provisions in Section 30 of this tariff. (T)
- D. In addition to the rates and charges associated with SMDI service, each line must be equipped with at least one (1) of the following Call Forwarding features:
1. Basic Call Forwarding
 2. Call Forward – Busy
 3. Call Forward - No Answer
 4. Enhanced Call Forwarding

Rates, charges and regulations for these services are listed in Section 21 of this tariff. (T)

- E. SMDI is furnished only from central offices that have been arranged to provide this feature. The feature is provided subject to availability of facilities.
- F. The telephone numbers transmitted via SMDI are intended solely for the use of the Enhanced Service Provider. Resale of the telephone numbers to any party is prohibited. (M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

(M)

III. RATES AND CHARGES

A. Rates and Charges applicable to the Enhanced Service Provider (ESP) are as follows:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>S&E Code</u>
1. SMDI with Audible Message Waiting Indicator, common equipment, per data channel, per central office equipped:	\$1,400.00	\$275.00	FCEVFMI
2. SMDI with Audible Message Waiting Indicator and Visual Message Waiting Indicator, common equipment, per data channel, per central office equipped:	1,500.00	350.00	FCEVFMI(BUN)

B. Rates and Charges applicable to end-users are as follows:

1. Message Waiting Indicator (MWI) Options*
 - a. Visual MWI allows an ESP to supply end-user lines with capability for a message waiting lamp to alert end-users when a message is waiting (per line):

	\$.60	FCEVFML(SET)
--	--------	--------------
 - b. If power source required for lamp (per line):

	2.75	FCEVFML(PWR)
--	------	--------------
 - c. Nonrecurring service connection charges as found in Section 4 of this tariff apply for service establishment, moves and changes.

* Note – When the ESP subscribes to SMDI with Audible Message Waiting Indicator only, end-users may subscribe to Visual Message Waiting Indicator as a separate feature and will be charged for that feature at the rate specified. The Visual Message Waiting Indicator is not guaranteed to work on all network serving facilities.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

1. Waiver of applicable deposit requirements under Section 3 of this tariff.
2. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - c. Food Stamps;
 - d. Federal public housing assistance/Section 8; or
 - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid). (T) (M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

I. SERVICE CONNECTION ASSISTANCE (Continued)

B. Regulations (Continued)

2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph B.1., **preceding**; identifying the specific program or programs from which the customer receives benefits. (T)
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of residential service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe. (M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
BASIC TELEPHONE ASSISTANCE

(M)

II. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance/Section 8,
 - e. Home Energy Assistance Program (HEAP),
 - f. National School Lunch Program's free lunch program (NSL),
 - g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or
 - h. Household income at or below 150 percent of the poverty level.
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., **preceding**.

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GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

II. LINK UP (Continued)

B. Regulations (Continued)

3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph II.B.1, **preceding**; identifying the specific program or programs from which the customer receives benefits. Self-certification does not apply for income eligibility. (T)
4. The Telephone Company shall require, as proof of eligibility if customer is enrolling under the poverty level, documentation such as 1) a copy of your most recent federal or state income tax return; 2) three consecutive months worth of the most current pay stubs; 3) the most recent Social Security statement of benefits; 4) the most recent Veteran's Administration statement of benefits; 5) the most recent retirement/pension statement of benefits; 6) the most recent Unemployment/Workmen's Compensation statement of benefits; or 7) any other legal document that would show your current income (such as a divorce decree or child support document).
5. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
6. Link Up customers are not restricted on the optional services to which they may subscribe. (M)

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GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

III. EMBARQ OHIO LIFELINE

A. General

Embarq Ohio Lifeline is a basic support program that provides eligible customers requesting local exchange service, including touch-tone, with the following benefits:

1. A waiver of the Federal Subscriber Line Charge.
2. A credit of the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.
3. A waiver of the Federal Universal Service Fund End User Charge.
4. A credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service.
5. A deduction of \$7.00 off the customer's monthly basic local service charges.
6. A waiver of the Telephone Company's service deposit requirement.
7. Free blocking of toll and 900/976 dialing patterns.
8. The availability of optional features is governed by applicable Commission Orders including Case No. 00-1532-TP-COI.

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GENERAL EXCHANGE TARIFF
BASIC TELEPHONE ASSISTANCE

(M)

III. EMBARQ OHIO LIFELINE (Continued)

B. Regulations

1. Embarq Ohio Lifeline is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Food stamps;
 - c. Supplemental Security Income – blind and disabled (SSDI);
 - d. Supplemental Security Income – aged (SSI)
 - e. General Assistance (including disability assistance (DA));
 - f. Medical Assistance (medicaid), including any state program that might supplant medicaid;
 - g. Federal public housing/Section 8;
 - h. Ohio Works First (formerly AFDC) aka Temporary Assistance for Needy Families (TANF)
 - i. National School Lunch Program's free lunch program (NSL); or
 - j. Household income at or below 150 percent of the poverty level.
2. Customers qualifying for Embarq Ohio Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Embarq Ohio Lifeline customers with past due bills for toll service charges will be required to have toll restricted-service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the minimum telephone service standards.
3. Until automatic enrollment of customers is possible, The Telephone Company shall require, as proof of eligibility for Embarq Ohio Lifeline, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph III.B.1., **preceding**; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs. Documentation, as described in paragraph III.D.1 following, is required if qualifying under income based eligibility.

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GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

III. EMBARQ OHIO LIFELINE (Continued)

B. Regulations (Continued)

4. The Telephone Company shall automatically enroll customers who participate in a qualifying program as contained in paragraph III.B.1. in Embarq Ohio Lifeline. The automatic enrollment will be implemented when the necessary procedures have been established with the appropriate state agencies. (T)
5. The Telephone Company will also enroll customers who participate in a qualifying program by using on-line company to agency verification or self-certification.
6. Documentation will be required to enroll customers in Embarq Ohio Lifeline for customers who qualify through household income-based requirements, as described in paragraph III.D.1 following.
7. At no time will the monthly access line discounts cause the local service rates to be less than zero.
8. The Telephone Company reserves the right to perform a verification audit of a customer receiving Embarq Ohio Lifeline.
9. Restrictions: The discounts and waivers found in this tariff apply to only one access line per household.
10. The availability of optional features is governed by applicable Commission Orders including Case No. 00-1532-TP-COI.

C. Enrollment Process

1. New or existing customers who indicate that they are interested in lifeline will be sent a lifeline application form to either self-certify the program under which they qualify or to apply under the income based criteria with the appropriate documentation. The customer must return the application, with appropriate documentation, if required, within 30 days of the request in order to receive benefits back to the original request date. If the customer does not return the application with the appropriate documentation, if required, within 30 days, the lifeline benefits will commence upon the receipt of the application by the Telephone Company as long as the documentation is verified by the Telephone Company. In either case, the Telephone Company shall have a maximum of 60 days to verify the application and documentation. (M)

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GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

III. EMBARQ OHIO LIFELINE (Continued)

C. Enrollment Process (Continued)

2. Should the Company determine that a customer does not qualify for Lifeline Assistance, or if the customer fails to submit the necessary documentation, the Company will provide written notification to the customer and give the customer 30 days to prove eligibility. The written notification will include contact information for the Company in the event of a dispute and if the customer disagrees with the Company's findings regarding Lifeline Assistance eligibility, the notice will inform the customer that the Public Utilities Commission of Ohio may be contacted, in order that an informal/formal complaint may be filed. If the corrected application is received within 30 days, credits will be applied to the account on the date that service was established by a new customer or on the date that Lifeline Service was requested by an existing customer. If the corrected application is received after 30 days, the Lifeline Assistance will begin on the date the corrected application is received by the Company.

D. Income Eligibility

1. At the time of certification, customers are required to submit supporting documentation that accurately reflects the customer's total household income. Acceptable supporting documentation will be one of the following:
 - a. A copy of the most recent federal or state income tax return;
 - b. Three consecutive months worth of the most current pay stubs;
 - c. The most recent Social Security statement of benefits;
 - d. The most recent Veteran's Administration statement of benefits;
 - e. The most recent retirement/pension statement of benefits;
 - f. The most recent Unemployment/Workmen's Compensation statement of benefits; or
 - g. Any other legal document that would show the customer's current income (such as a divorce decree or a child support document).
2. Within 60 days of service establishment, the Telephone Company will verify the customer's Embarq Ohio Lifeline eligibility. Regardless of when the Telephone Company completes the verification process, Embarq Ohio Lifeline benefits will go back to the date the customer requested Lifeline service as long as the customer has satisfied the requirements shown in paragraph III.C.1 preceding.

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GENERAL EXCHANGE TARIFF

BASIC TELEPHONE ASSISTANCE

(M)

III. EMBARQ OHIO LIFELINE (Continued)

D. Income Eligibility (Continued)

3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. Verification for Continued Eligibility

1. The Telephone Company will notify customers at least 60 days prior to the Telephone Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Company will discontinue lifeline benefits on the date noticed in the letter. If the customer responds after the date noticed in the letter, the customer will be required to submit a new application for lifeline benefits.
3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

I. GENERAL DESCRIPTION

ExpressTouch is the Company's trademark for a set of advanced custom calling features. These features are also commonly known as custom local area signaling services (CLASS) and consist of one or more of the following features:

A. Return Call

Return Call permits the subscriber to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the telephone number is known. If the called line is available, the call is immediately completed. If the called line is not available, a queuing process, which may last up to thirty minutes, takes place. When both lines are available, the calling subscriber is notified via a distinctive ring that the network is ready to place the call. When the subscriber picks up the telephone, the call is automatically placed.

B. Caller ID

Caller ID allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. If the caller's number is not part of the ExpressTouch network, is a multi-party line, or is blocked, the premises equipment will display an indicator for "out of area" or for "private". Caller ID includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.

C. Caller ID Block

Caller ID Block allows the subscriber to prevent the delivery of the subscriber's directory number on a per call basis (per call block) or per line basis (per line block). Per call block will block the delivery of the subscriber's number for one call only and may be activated from all individual access lines (except those with per line block and as noted in General Regulations below) by dialing an activation code prior to placing a call. Per line block will automatically block delivery of the subscriber's telephone number on all calls and will be provided, upon request, at no charge to subscribers of non-published telephone number service, and at a monthly charge to customers not subscribing to non-published telephone service.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

I. GENERAL DESCRIPTION (Continued)

D. Call Trace

Call Trace permits a subscriber to initiate a trace of a harassing or obscene call without first having to obtain legal authorization or telephone company assistance. Upon activation by the subscriber, the network automatically sends information (if available) to the Company's annoyance call bureau indicating the calling number, the time the call was received, and the time the trace was activated.

E. Repeat Dialing

Repeat Dialing allows the subscriber to automatically redial the last number dialed from the subscriber's telephone regardless of the completion status of the last number dialed. If the called line is available, the call will be placed immediately. If the redialed called line is busy, the network will queue the request for thirty minutes and process the call when both the called and calling party lines are idle. When the call can be completed, a distinctive ring will be provided to the caller's line to alert the subscriber that the requested callback is ready. When the subscriber picks up the telephone, the call is automatically placed.

F. Selective Call Acceptance

Selective Call Acceptance allows a subscriber to accept calls from up to twelve calling parties whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Unaccepted callers will be connected to an announcement indicating that the called party is not accepting calls from that number.

G. Selective Call Rejection

Selective Call Rejection allows the subscriber to prevent incoming calls from a pre-selected list of up to twelve numbers whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Incoming rejected calls are routed to an announcement indicating that the called party is not accepting calls from that number.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

I. GENERAL DESCRIPTION (Continued)

H. Selective Call Ring

Selective Call Ring permits the subscriber to designate up to twelve specific telephone numbers, whether or not the number is known, so that calls from those numbers may be identified by a distinctive ring. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received.

I. Caller ID with Name

Caller ID with Name allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and the name associated with that number, of an incoming call before answering. If the caller's number is not part of the ExpressTouch network, is a multi-party line, or is blocked, the premises equipment will display an indicator for "out of area" or for "private". Caller ID with name includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.

J. Selective Call Forward

Selective Call Forward permits the subscriber to have only calls from up to twelve selected telephone numbers forwarded. If a call is placed from a number on the screening list, the call will be forwarded to the subscriber-programmed number. Calls not on the screening list will terminate in the normal manner.

K. Call Waiting ID

Call Waiting ID allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and the name associated with that number, of an incoming call while engaged in another call. The subscriber receives a tone signal to indicate that another call is waiting to be completed to the subscriber's number. This feature is available only in the Essentials package.

(M)

L. Call Waiting with Options

Call Waiting with Options allows the subscriber, with the use of a compatible display phone or adjunct display device, to manage an incoming call while being connected with an initial call. When notified of an incoming call, the subscriber may choose one of the following handling options: answer the call while putting the original call on hold; answer the call and disconnect the original call; forward the incoming call; connect to a "please hold" or a "busy" announcement; or conference the incoming party with the original party. This feature is available only in the Elite package.

(M1)

(M) Material now appearing on this sheet was previously found in Section 45, Fourth Revised Sheet 3.

(M1) Material now appearing on this sheet was previously found in Section 45, Seventh Revised Sheet 4.

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EXPRESSTOUCH

(M)

II. GENERAL REGULATIONS

- A. ExpressTouch is available to subscribers of individual business or residence service, compatible PBX/Key equipment (Caller ID only), and Centrex service. ExpressTouch cannot be provided on payphone lines, ISDN-BRI, or ISDN-PRI.
- B. ExpressTouch features cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices. Not all features are available in all central offices.
- C. ExpressTouch is available from central offices where the Telephone Company has arranged the equipment for ExpressTouch features and is furnished subject to the availability of facilities.
- D. Return Call and Repeat Dialing cannot be activated for calls originating from a line that is forwarded.
- E. Return Call cannot be activated for calls originating from within multi-line hunt groups.
- F. Caller ID Block is not intended for use by telemarketers. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and permanently unblock the number delivery where appropriate.

(M)

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

II. GENERAL REGULATIONS (Continued)

- G. By subscribing to Call Trace, the customer automatically authorizes the Telephone Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at the customer's request or otherwise, any investigation with respect to such calls. The results of a successful trace will only be released outside the Company to legally constituted authorities and only upon the presentation of proper authorization.

In situations where the Call Trace functionality is activated by a subscriber, information pertaining to non-published numbers will be provided to the authorized law enforcement agency upon request of the agency.

- H. The provision of ExpressTouch by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment nor on equipment provided by the customer.
- I. Subscribers to Selective Call Forward will be responsible for any applicable usage charges associated with the forwarded-to telephone number.
- J. The ExpressTouch customer will be liable for, and will indemnify, protect, defend and save harmless the Telephone Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

(M)

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

II. GENERAL REGULATIONS (Continued)

K. Pay Per Use

1. Certain ExpressTouch features, in addition to the monthly rate option, are also available on an optional pay per use basis. This pay per use (per attempt) option is available only to subscribers not subscribing to the features on a monthly basis. The customer will be charged for each attempt to activate the service, unless the central office is not properly equipped.
2. Pay per use is available only to individual residence and business subscribers from suitably-equipped central offices.
3. At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis will be blocked, at no charge to the customer.
4. The following feature rates apply on a per attempt basis:

		<u>Per Attempt Rate</u>	
		<u>Residence</u>	<u>Business</u>
a.	Repeat Dialing	\$0.95	\$0.95
b.	Return Call	0.95	0.95

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(M) Material now appearing on this sheet was previously found in Section 45, Third Revised Sheet 9.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES

- A. The following ExpressTouch features are available at the following monthly rates, for each line equipped:

		Monthly Rate			
		<u>Residence</u>	<u>Business</u>	<u>Centrex</u>	
1.	Return Call Per Attempt	\$4.50 .95	\$ 5.00 .95	\$ 5.00 .95	(M) (M1)
2.	Repeat Dialing Per Attempt	4.00 .95	5.00 .95	5.00 .95	(M) (M1)
3.	Selective Call Acceptance	4.50	5.00	5.00	(M)
4.	Selective Call Rejection	4.50	5.00	5.00	
5.	Selective Call Ring	4.50	5.00	5.00	
6.	Caller ID with Name	8.50	10.00	10.00	
7.	Selective Call Forward	4.50	5.00	5.00	
8.	Caller ID				

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
Residence	\$ 8.50	\$ 8.50
Business	10.00	10.00
Key/PBX	10.00	10.00
Centrex	10.00	10.00

- B. Where facilities permit, blocking, as outlined in paragraph I.C. preceding, can be made available on Key or PBX trunks

(M)

(M) Material now appearing on this sheet was previously found in Section 45, Sixth Revised Sheet 6.

(M1) Material now appearing on this sheet was previously found in Section 45, Third Revised Sheet 9.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES (Continued)

D. The following ExpressTouch features are available at the following monthly rates and charges:

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
1. Caller ID block		
a. Per call block		
- Residence	\$0.00	\$0.00
- Business/Centrex	0.00	0.00
- Key/PBX	0.00	0.00
b. Per line block		
i. With subscription to non-published telephone service or qualified social service organizations, law enforcement agencies, and their certified employees and volunteers		
- Residence	0.00	0.00
- Business/Centrex	0.00	0.00
- Key/PBX	0.00	0.00
ii. Without subscription to non-published telephone service		
- Residence	1.50	3.00
- Business/Centrex	1.50	3.00
- Key/PBX*	1.50	3.00
2. Call Trace, per each successful trace		
- Residence	4.00	8.00
- Business/Centrex	4.00	8.00
- Key/PBX	N/A	N/A

*If Key System or PBX is capable of supporting ExpressTouch features

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(M) Material now appearing on this sheet was previously found in Section 45, Third Revised Sheet 7.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES (Continued)

- E. A service charge of \$5.00 per order applies if ExpressTouch is ordered subsequent to the initial order for service. There is no service charge for ExpressTouch if ordered with any other service for which a service order/central office charge is applied or if a customer purchases any of the ExpressTouch feature packages (Essentials, Elite and Classics Calling Package) as described in this section.
- F. Centrex rates apply only to customers with 5-40 lines. Features for customers with more than 40 Centrex lines may be priced on a special assembly basis. Call Trace, however, will be offered to all Centrex lines at the rate shown.

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(M)

III. RATES AND CHARGES (Continued)

- G. The following ExpressTouch feature packages are available at the following monthly rates, for each line equipped.

		Monthly Rate	
		Residence	Business
1.	Advantage * Call Waiting Return Call Caller ID with Name Call Waiting ID Call Forward No Answer – Fixed Call Forward Busy – Fixed	\$17.00	\$17.00
2.	Essentials # Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dialing Caller ID with Name Call Waiting ID Call Forward No Answer – Fixed Call Forward Busy – Fixed	18.00	19.50
3.	Elite # Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dialing Caller ID with Name Call Waiting Options Selective Call Rejection Call Forward No Answer – Fixed Call Forward Busy – Fixed	21.00	24.00

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(T)

- * Effective 01-12-00, the ExpressTouch feature package of Advantage is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this Section, as long as there is no change to the customer's account.

(T)

- # Talking Call Waiting can be added to these ExpressTouch packages at the monthly rate shown in Section 16.II.B.

(T)

(T) (M)

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(M)

III. RATES AND CHARGES (Continued)

G. The following ExpressTouch... (Continued)

	Monthly Rate		<u>S&E CODE</u>
	<u>Residence</u>	<u>Business</u>	
4. <u>Classics Calling Package</u>			
Three-Way Calling			
Call Forwarding			
Return Call			
Caller ID with Name			
Call Forward No Answer – Fixed			
Call Forward Busy – Fixed	\$16.00	\$16.00	
5. <u>Priority Calling Package</u>			
Call Forwarding			
Call Forward No Answer – Fixed			
Call Forward Busy – Fixed			
Enhanced Call Waiting			
Caller ID with Name	N/A	\$14.00	FPKRLS

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EXPRESSTOUCH

(M)

IV. ACCESS TO MESSAGING SERVICE

A. GENERAL

1. Access to Messaging Service works with a voice messaging system (VMS). This feature and the VMS allow the Company to provide callers with voice messaging service. The Company offers this service when called lines are not answered in a specified length of time or are busy. When the caller accepts the offer, by pressing a key specified by the Company, the call is directed to the VMS for message recording. The VMS then attempts to deliver the message for the caller periodically for a specified length of time. (Periodical and delivery expiration timers are set by the Company.) When the VMS calls the called party to deliver the message, the called party is prompted to either listen to the message, delete the message, or hang up to have the message delivered again at a later time. (These options may vary by service provider.)

B. REGULATIONS

1. Access to Messaging Service is available only to CLECs and Alternative Service Providers who have their own voice messaging platform.
2. This feature does not have hardware requirements. Access to Messaging Service uses standard DMS hardware components to offer services.
3. Digital Recorded Announcement Machine cards are required to record Announcements for Access to Messaging Service. Access to Messaging Service uses the NT6X92AA Universal Tone Receiver (UTR) during digit collection. Series 2 peripherals (XPM) must host the subscriber lines.
4. Customers using Access to Messaging Service are required to provide the end user customer a minimum of 5 rings before the announcement will be triggered in order to allow time for answering machines or other voice mail platforms to respond. The called party number must continue to ring for an additional 2 rings allowing additional time for the called party to answer while the calling party considers using the voice messaging service.
5. The recording that the end user customer receives must be branded to indicate what company is offering the voice messaging service.
6. The recording that the end user customer receives must indicate that there is a charge to the end user for the use of the recording service.
7. The CLEC or Alternative Service Provider must offer free removal of the voice messaging service upon the request of the end user customer.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

IV. ACCESS TO MESSAGING SERVICE (Continued)

B. REGULATIONS (Continued)

8. A single slot Enhanced Digital Recorded Announcement Machine (EDRAM) circuit pack provides the capabilities of a fully configured DRAM shelf. The DRAM is a stand-alone peripheral module (PM) with its own DS30 link interface. It is plugged into one of the trunk slots (5 through 16) of the maintenance trunk module (MTM) or service trunk module (STM) with the DS30 cable connected directly to the back plane pins of the associated slot. EDRAM hardware integrates MTM and DRAM control and memory. Central-control PM loader software is based on existing XMS-based peripheral module (XPM) utilities that permits the downloading of data (load files from either a tape or disk) using the message channel of the DS30 link on both network planes.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>SAE Code</u>
1. EDRAM Track	\$105.00	\$ 43.50	FCEEDRM
2. Software per Central Office Switch	300.00	0.00	FCEACMS

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)(M1)

I. BASIC RATE INTERFACE (BRI)*

A. DESCRIPTION

1. Individual Line Basic Rate Interface (BRI) Service is a stand alone service arrangement which uses the integrated services digital network (ISDN) Architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data, and imaging services via channelized transport.
2. BRI provides three channels commonly described as 2B+D (two bearer channels and one data channel). A bearer channel (B channel) is up to 64 kbps in bandwidth. Each B channel can be used for circuit switched voice or circuit switched data. The data channel (D channel) is 16 kbps in bandwidth and is used for transmitting signaling information between the central office and the customer's premises equipment.
3. A standard set of ISDN capability packages has been defined by the North American ISDN Users' Forum and given a letter designation. Each of the capability packages describes a specific interface configuration, as well as the features and capabilities on that interface. These capability packages have been established to help simplify the ordering, provisioning, and installation of BRI-ISDN. Customers subscribe to BRI-ISDN by ordering one of the following capability packages (all packages include the D channel):
 - a. Package B – provides one B channel configured for circuit switched data. Data capabilities include calling number identification. No voice capabilities are provided.
 - b. Package C – provides one B channel configured for alternate voice/circuit switched data. Data and voice capabilities include calling number identification.
 - c. Package G – provides one B channel for voice only and one B channel for circuit switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.
 - d. Package I – provides two B channels configured for circuit-switched data only. Data capabilities include calling number identification. No voice capabilities are provided.

- * Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(M)(M1)

(M) Material previously found on this sheet now appears in Section 27, Second Revised Sheet 1.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)(M1)

I. BASIC RATE INTERFACE (BRI) (Continued)*

A. DESCRIPTION (Continued)

3. A standard set of ISDN ... (Continued)

- e. Package K - provides one B channel for alternate voice/circuit-switched data and one B channel for circuit-switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.
- f. Package M - provides both B channels configured for alternate voice/circuit-switched data. Data and voice capabilities include calling number identification.

4. Optional Services

BRI-ISDN provides the customer with the option to access the following features (with appropriate customer equipment) where available. The optional services are assigned to the directory number (DN) associated with the voice channel. The customer must choose which DN is the voice DN and which features will be assigned to that DN.

- a. Flexible Calling - This option provides one or more of the following features:

- Hold/Retrieve
- B Channel Reservation
- Three-Way Conference Calling
- Add-on (previously held conference call)
- Drop Last Call
- Transfer
- No Transfer Restriction
- Consultation Hold

- b. Additional Call Offering - This feature allows multiple call appearances per telephone number (B channel) per telephone set.
- c. Directory Number - Each B channel is assigned one DN. Additional DNs can be assigned to the B channels at an additional monthly rate.
- d. Call Forwarding - This feature allows basic call forwarding for voice.

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(T)

(M)(M1)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

B. REGULATIONS

1. BRI-ISDN is available only on single-line residence or single-line business service. It is not available on Centrex lines or key system or PBX trunks.
2. BRI-ISDN is offered only where facilities and appropriate technology exists. The service is available only from central offices that have the necessary software and hardware to provide ISDN on the standard network platform.
3. BRI-ISDN is available only where the customer's service location is within the provisioning limitation and normal transmission range as determined prior to installation of the service. The normal transmission range is 40db loop loss at 40 kHz or approximately 24,000 feet from the central office. If the customer's service location exceeds this limitation, service may be provided where the existing facilities can be made compatible, but Distance Extension Charges will apply.
4. Distance Extension charges will apply for customers who are within the serving central office and who are served beyond the normal transmission range specified not to exceed a 78db loop loss at 40 kHz (approximately 36,000 feet from the central office).
5. Compatible customer premises terminal equipment is required for proper operation. All equipment used to interface with these services is required to conform with National ISDN/NT-1 guidelines. The Company shall not be responsible if changes in any of the equipment, operation, or procedures of the Company utilized in the provisioning of ISDN render any equipment provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
6. Temporary suspension of service (vacation service) as provided in Section 18 of this tariff is not available for BRI-ISDN service. (T)
7. Packet switching is not available with BRI-ISDN. (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account. (M) (T) (M)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

I. BASIC RATE INTERFACE (BRI) (Continued)*

(M)

C. RATES AND CHARGES

1. Capability Packages - Nonrecurring charges and monthly rates are as follows, per capability package:

<u>Capability Package - Excludes Mason</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Package B	\$200.00	\$40.00
Package C	200.00	40.00
Package G	200.00	53.00
Package I	200.00	48.00
Package K	200.00	53.00
Package M	200.00	48.00
<u>Capability Package - Mason</u>		
Package B	\$200.00	\$40.00
Package C	200.00	40.00
Package G	200.00	53.00
Package I	200.00	48.00
Package K	200.00	53.00
Package M	200.00	48.00

(M)

- * Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

2. Usage Charges

Per Minute
Rate

a. Voice Usage

N/A

b. Circuit Switched Data Usage

- Circuit Switch

i. Measured Usage**

1) First 1,800 minutes in a month,
per capability package

N/A

2) Each additional minute over 1,800
in a month, per capability package

\$0.02

Monthly
Rate

ii. Unlimited Usage**, per capability
package

\$85.00

(M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account. (M) (T)

** All of a subscriber's BRI lines must be either measured usage or unlimited usage. (M)

(M) Material now appearing on this sheet was previously found in Section 46, Second Revised Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

3. Distance Extension

Monthly
Rate

a. Per capability package \$30.00

4. The following optional features (if not included in the capability package) are available at the following monthly rates:

a. Flexible calling **

b. Additional Call Offering 5.00

c. Call Forwarding for voice 2.00

5. The following optional features (if not included in the capability package) are available at the following monthly rates:

a. Additional Directory Number, each 2.00

6. The nonrecurring charge applies per capability package for the installation and move of the ISDN service and is in addition to the applicable service connection charges.

(M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

(M)

(T)

** Flexible calling is included with capability packages G and K and will not be offered with other packages.

(M)

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(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

7. Each capability package nonrecurring charge provides for one configuration group to be established at the initial implementation of service. Subsequent changes to the configuration will be charged a nonrecurring charge of \$50.00.
8. When circuit-switched data or voice calls are made outside of the subscriber's flat-rate calling area, applicable calling charges (toll, ELC, or LMS, as applicable) will be assessed. ISDN customers who use call forwarding to transfer features are responsible for the payment of any applicable charges for each call connected via these features.
9. In addition to the above monthly charges, the customer will be assessed the applicable End User Common Line Charge (EUCL) and Presubscribed Interexchange Carrier Charge (PICC) as provided for in Section 4 of the **Embarq Local Operating Companies Tariff, F.C.C. No. 1**. (Note 1); plus the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

(T)

(T)

(M)

Note 1. The EUCL & PICC Charge as specified in F.C.C. No. 1, is not an intrastate charge.

(T) (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(M)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II)

A. General

1. Integrated Services Digital Network - Basic Rate Interface II (ISDN-BRI II) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI II service supports the simultaneous transmission of circuit switched voice and circuit switched data over a single exchange access line.

ISDN-BRI II provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of circuit-switched services and features including data, voice and video, which conform to internationally developed, published and recognized standards generated by the International Telecommunications Union.

2. Service Capabilities

- a. ISDN-BRI II consists of three distinct channels delivered to the customer's premises: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI II is not available in other channel configurations of 1B+D or 0B+D.
- b. The B-channel carries circuit-switched voice and/or circuit-switched data communications at speeds up to 64 Kbps, from the customer's premises, over the loop facility, to the central office. Packet data services are not available over the B-channel.
- c. The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI II line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.
- d. Customers subscribing to ISDN-BRI II must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface II is comprised of a limited set of standard user-network interfaces. The BRI II customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

(M)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

3. Standard Features

- a. Closed User Group – allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:
 - i. Outgoing Access -- The data terminal originates outgoing calls only.
 - ii. Incoming Access -- The data terminal receives incoming calls only.
 - iii. Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.
 - iv. Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.
 - v. Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.
- b. Configuration Group – Associates a button or buttons of an ISDN-CPE station to a feature or group of features. Each different telephone set button arrangement requires that a different Configuration Group be assigned.

4. Service Capability Packages*

- a. Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

(M)

* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M)

(M)

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

4. Service Capability Packages* (Continued)

- a. Standard ISDN-BRI II (equivalent to Package S without features)
1-B Alternate circuit-switched voice/circuit-switched data

Key Telephone Systems

ISDN may be purchased for a key system from this tariff in the place of Rotary Access Service (for ISDN-capable key systems). If terminating an ISDN-BRI II line into key system, the customer shall order one of the following Service Capability Packages:

- b. Package H:
1-B Voice Only
1-B Circuit-switched data only
(Includes Additional Call Offering)
- c. Package L:
1-B Circuit-switched data only
1-B Alternate voice/circuit switched data
(Includes Additional Call Offering)

(M)

- * ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features*

a. The ISDN-BRI II offering provides the customer with the following features, where available.

i. Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

ii. Flexible Calling - This feature includes:
Hold/Retrieve*
B-Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

(M)

iii. Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.

(M1)

iv. Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

(M1)

* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M)

(M)

(M) Material now appearing on this sheet was previously found in Section 46, Original Sheet 9.

(M1) Material now appearing on this sheet was previously found in Section 46, Original Sheet 10.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features* (Continued)

a. The ISDN-BRI II... (Continued)

- v. Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.
- vi. Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forward – Busy and Call Forward – No Answer with Message Waiting Indicator, either Visual or Audible.
- vii. Calling Number Identification – This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.
- viii. Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.
- ix. Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately.
- x. Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI II lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

(M)

* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M)

(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features* (Continued)

a. The ISDN-BRI II... (Continued)

- xi. Feature Package 1 - This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

- xii. Loop Extension – ISDN-BRI II is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Individual Line Loop Extension and will extend the loop to approximately 36,000 feet.

(M)

- * ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M)

(M)

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

B. Regulations

1. This service is offered only where facilities and appropriate technology exist.
2. Local circuit-switched voice and data calls will be billed on a flat-rate basis, as shown in **paragraph II.C.** following. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area. When two simultaneous B-channels are combined for a maximum data speed of 128 Kbps, the toll call will be billed as if two calls were dialed by the originating customer. (T)
3. In exchanges where IntraLATA Presubscription has been implemented, only one InterLATA and one IntraLATA Carrier may be selected for all B-channels associated with the same ISDN-BRI II Service. Access via 101XXXX to other Interexchange Carriers is available.
4. A minimum service period of three months is required. (M)
5. The Company shall terminate ISDN-BRI II Services at the Company Network Interface Device (NID) located at the customer's premises. (M1)
6. Two Primary Directory Numbers will be included with an ISDN-BRI II Service, one for each B-Channel. If Additional Directory Numbers are required on either channel, an additional charge, as specified in **paragraph II.D.** following of the Pricing List, will apply for each additional number. (T)
7. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment. (M1)

(M) Material now appearing on this sheet was previously found in Section 46, Original Sheet 11.

(M1) Material now appearing on this sheet was previously found in Section 46, Original Sheet 12.

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II. BASIC RATE INTERFACE II (BRI II) (Continued)

(M)

B. Regulations (Continued)

8. The provisions for temporary suspension of service, as defined in Section 18 of this tariff, do not apply to ISDN-BRI II Service.
9. This service is available only from central offices, which have the necessary facilities to provide ISDN-BRI II on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-BRI II Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a foreign NXX.

When a foreign NXX is required, mileage charges for Foreign Exchange Service, as specified in the Private Line Service Tariff, P.U.C.O. No. 1, Section 2, will apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a unique NXX, the local calling area may change.

Emergency 911 calls placed over ISDN-BRI II lines provisioned via this arrangement will be identified as the foreign service central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-BRI II lines provisioned via a foreign serving central office.

10. One directory listing will be provided with ISDN-BRI II. Additional listings are available as specified in Section 2 of this tariff.
11. ISDN-BRI II Service will be assessed the appropriate interstate charges (e.g. End User Common Line and Presubscribed Interexchange Carrier Charge), as defined in the Company's Interstate Tariff - F.C.C. No. 1.
12. ISDN-BRI II Service will be assessed the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

(M)

(M1)

(M1)

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

B. Regulations (Continued)

13. ISDN-BRI II does not provide for the transmission of packet data on either the D-channel or one of the B-channels.
14. ISDN-compatible terminal equipment is a requirement for operation and is the customer's responsibility. ISDN customer-premises equipment is dependent upon commercial power and not power from the Company central office. For their safety and well being, all ISDN customers are encouraged to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of commercial electrical power. In the event a subscriber elects to disconnect or not maintain a non-ISDN access line, the customer assumes full responsibility for telephone service in the event of an emergency.
15. ISDN-BRI II Service is available only with single line residence and business service.
16. ISDN-BRI II lines may be purchased out of this tariff to be associated with Centrex Service, as defined in Section 30 of this tariff. Terms and conditions for Centrex Service will apply to these ISDN-BRI II lines except as otherwise stated in this section. Optional features compatible with ISDN-BRI II may be purchased from the Centrex Optional Features section of the tariff as well as features unique to ISDN lines from the Optional Features in this section.

ISDN-BRI II lines associated with Centrex Service may be purchased only for those features from the Centrex section of the tariff. ISDN-BRI II can be provisioned in the same Centrex customer group if, and only if, the customer group is resident in an ISDN equipped host or remote office. All other Centrex customers can subscribe to ISDN-BRI II, however, the service will be provisioned as a stand-alone service and will not be included in the customer group.
17. ISDN-BRI II Service may be terminated in key telephone systems in lieu of Rotary Access Service; however, the key telephone system must be ISDN compatible.
18. ISDN-BRI II Service for customers subscribing to Rotary Access Service will be provisioned outside the existing hunt group.
19. Verification and Emergency Interrupt service is not available for ISDN-BRI II Service.

(T)

(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

C. Application of Rates

1. ISDN-BRI II Service is offered on an unlimited use basis. All applicable state and federal charges will apply. Extended Area Service (EAS) charges, if applicable as defined in the Local Exchange Tariff, P.U.C.O. No. 6, apply per ISDN-BRI II B-Channel. Toll charges apply when circuit-switched data or voice calls are completed outside the customer's designated local calling area.
2. The monthly rates for Service Capability Packages are applied on a per package basis.
3. The ISDN-BRI II monthly rates are in addition to the applicable individual residence line, individual business line or Centrex access line rate. These rates vary by service area and can be found in Section B of the Company's P.U.C.O. No. 6 tariff, and Section 30 of this tariff.
4. The Non-Recurring Charge for ISDN Service Capability Package installation will be discounted 50% when a customer commits to a 12-month service period or 100% when a customer commits to a 24-month service period. If termination of service prior to the end of the commitment occurs, the customer is responsible for payment of the discounted amount of the Non-Recurring Charge, which represents the installation charge initially waived.

However, this termination requirement will not apply when the customer converts to a next generation service offering of a separately tariffed service, provided that:

The service period for the new service offering is a minimum period equal to or exceeding the remaining service period of the disconnected arrangement, whichever is greater;

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between installation of the new service and disconnection of the existing service; and

The service orders are for the same customer at the same location.

ISDN-BRI to: ISDN-PRI, TransLink, LightLink, Frame Relay Service (FRS), or Asynchronous Transfer Mode (ATM) are a few examples of a Next Generation Service Offering.

(M)

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

C. Application of Rates (Continued)

5. ISDN-BRI II provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.
6. A Change Charge will apply for a database change subsequent to the installation of an ISDN-BRI II Service. This includes changing, adding, or deleting features or feature packages, directory numbers, or number appearances.

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

D. Rates and Charges

1. SERVICE CAPABILITY PACKAGES*	S&E Codes	Monthly Rate	Nonrecurring Charge
Standard ISDN-BRI II Package (Package S without features)	1FLCBRC(S)(Res) 1FLCBRC(S)(Bus) 1FLCBRI(S)	\$25.00 35.00	\$200.00 200.00
Package H (Key Telephone System)	1FLCBRC(H) 1FLCBRI(H)	35.00	200.00
Package L (Key Telephone System)	1FLCBRC(L) 1FLCBRI(L)	35.00	200.00
Loop Extension	MCSXNDC MCSXNDD	20.00	N/A
2. OPTIONAL FEATURES	S&E Codes	Monthly Rate	
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	\$7.00	
Call Pickup (per member)	FCUISBC, FCUISBR	2.00	
Flexible Calling	FFXISBC, FFXISBR	3.00	
Six-Way Conference Calling	FSXISBC, FSXISBR	5.00	
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	2.00	
Additional Call Offering (ACO)	FEAISBC, FEAISBR	4.00	
Call Forwarding	FCFISBC, FCFISBR	1.25	
Additional Directory Number (each)	FNSISBC, FNSISBR	2.00	
Multi-line Hunt Group	FSHISBC, FSHISBR	2.00	

(M)

* The ISDN-BRI II rates set forth above are in addition to an applicable individual residence line, individual business line or Centrex access line rates.

(M)

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

D. Rates and Charges (Continued)

	<u>S&E Codes</u>	<u>Monthly Rate</u>
3. FEATURE PACKAGE 1:	FPKISBC, FPKISBR	\$12.00
Calling Number ID/Calling Name ID		
Call Forwarding		
Flexible Calling		
Automatic Callback		
Additional Call Offering		
4. CHANGE CHARGES	<u>Nonrecurring Charge</u>	
Closed User Group	\$35.00	
Configuration Group	65.00	
Database Change	15.00	

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI)

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is a local exchange offering supported by the ISDN architecture.
2. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. After purchasing the original 23 B-Channel plus one D-Channel configuration, the customer may purchase another Primary Rate Access Line and another Primary Rate Interface as well as additional B-Channels in increments of 12.

These channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e., outward, inward, and two-way trunks, and WATS/800/866/877/888 Service access lines).

3. ISDN-PRI Service provides circuit switched communication paths providing the end user with access to a variety of circuit switched services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
4. Unless specified, the regulations for ISDN-PRI Service apply in addition to the General Regulations set forth in Section 1 of this tariff.
5. ISDN-PRI Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Telephone Company. Service inquiries will be necessary to determine availability. Special Types of Construction or Facilities may apply as specified in Section 5 of this tariff.
6. The Initial Service Order Charge in Section 4 of this tariff applies in addition to the Service Connection Charges stated in paragraph III.G.7. following.

(T) (M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations

1. Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service is the customer's responsibility to provision.
2. The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Telephone Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (M)
3. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. (M1)
4. Temporary Suspension of Service (Vacation Service) at the customer's request, as defined in Section 18 of this tariff, does not apply to ISDN-PRI Service. (T)
5. Service Connection, Changes and Moves specified in Section 4 of this tariff apply if the charge is not specified in this tariff.
6. The minimum service period for ISDN-PRI Service is six months.
7. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.
8. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Telephone Company. When NFAS is selected, the customer will order one ISDN-PRI Service arrangement with 23 B-Channels and 1 D-Channel. Additional ISDN-PRI Services arrangements are ordered with 24 B-Channels as specified in paragraph III.F. following. The D-Channel activated on the initial arrangement serves the additional ISDN-PRI arrangements. (T)

After the first 23B + D PRI is purchased, a customer can purchase additional B-Channels in increments of 12. Additional Primary Rate Access Lines may be ordered in a 24B configuration. However, the Telephone Company recommends that the quantity of Primary Rate Access Lines supported by one (1) D-Channel not exceed four (4). The Telephone Company recommends the use of a backup D-Channel for the support of signaling beyond four (4) facilities. (M1)

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations (Continued)

9. This service is available only from central offices, which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Telephone Company will provide ISDN-PRI Service from an alternative serving central office, as designated by the Telephone Company. In such cases, the subscriber may be required to accept a foreign NXX. When a foreign NXX is required, mileage charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, apply in addition to the rates and charges included in this section. Due to the nature of the architecture and the use of a foreign NXX, the local calling area (e.g., Extended Area Service) may change.

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Service from the alternative serving central office, all charges applicable to Interexchange United TransLink Service as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges included in this section.

Similarly, if a subscriber requests ISDN-PRI Service from an alternative serving central office other than that designated by the Telephone Company, all charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges included in this section.

Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Telephone Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

10. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Telephone Company has electronically compatible facilities available, or where existing facilities can be made electronically compatible.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations (Continued)

11. Rotary hunt functionality, at no additional charge, is available with ISDN-PRI Service. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel. The functionality is exclusively within the B-channels of a single ISDN-PRI service arrangement or between multiple ISDN-PRI service arrangements and is not allowed between ISDN-PRI service arrangements and other services, including but not limited to, Business Individual Line Service.
12. ISDN-PRI Service is not offered in conjunction with Local Measured Service.
13. In order to maintain the quality of ISDN-PRI Service, the Telephone Company reserves the right to perform preventative maintenance and software updates to the network. The Telephone Company has classified this maintenance as indicated below:

Scheduled Maintenance

Scheduled Maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Telephone Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Telephone Company will provide advance notice of all scheduled maintenance.

Demand Maintenance

Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Telephone Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

14. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section 2 of this tariff.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

C. Definitions

1. **B-Channel** – A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
2. **D-Channel** – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

D. Features

1. Standard Features

Dynamic Allocation of Bandwidth

Allows the circuit switched voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

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Incoming Call Identification (Caller ID)

(M1)

Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

1. Standard Features (Continued)

Direct Inward Dialing (DID) Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section 8 of this tariff.

PBX Station ID Capability

Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

2. Optional Features

D-Channel Backup

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

Network Ring Again

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Call-by-Call/Integrated Service Access Feature Capability

Allows the customer to dynamically allocate the use of channels for ISDN-PRI Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/888 Service) to access for each call.

Incoming Call Identification (Caller ID Name and Number)

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. The customer's equipment must be compatible with this service.

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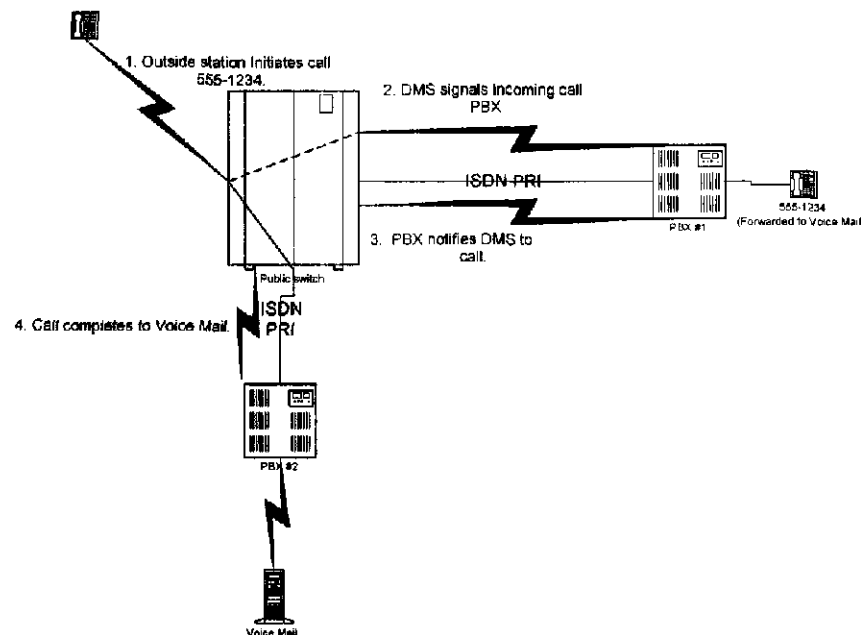
III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Internet Service Provider (ISP) Hubbing

Selected Telephone Company central offices will serve as hubbing locations for One-Way Incoming ISDN-PRI facilities. ISPs may order One-Way Incoming ISDN-PRI facilities for a designated set of remote central offices. An ISP is an entity that provides direct access to the Internet for its customers. ISP Hubbing will only occur between the remote central offices and the selected Telephone Company host central office. This feature enables a subscriber located in an exchange served from a remote central office to call an ISP located in a host central office by dialing a local telephone number in the remote central office.

The ISP Hubbing arrangement is intended to allow ISPs the ability to consolidate their equipment in the vicinity of the Telephone Company's host central office serving the ISP.

(M)

When an ISP subscribes to ISP Hubbing, all One-Way Incoming Primary Rate Interfaces in the Telephone Company's host central office must be part of the ISP Hubbing arrangement. In addition, a minimum of one (1) One-Way Incoming Primary Rate Interface must be ordered for the host central office, and a minimum of one (1) One-Way Incoming Primary Rate Interface must be ordered in the host for each remote central office for which a local telephone number is provided.

(M1)

The ISP Hubbing arrangement is only available for customers subscribing to One-Way Incoming ISDN-PRI Service under a 36-59 month or a 60-84 month term discount plan. ISP Hubbing will be provided for customers who sign a new term contract for One-Way Incoming ISDN-PRI Service, or who have a minimum of 12 months remaining on their existing term discount plans.

The customer has the option to dedicate the One-Way Incoming Primary Rate Interfaces to their respective remotes, or to share ISDN-PRI Channels among the various remote central offices and the host central office in a hubbing arrangement. This division of capacity is determined at the initiation of the ISP Hubbing arrangement. Subsequent changes to the division of capacity or routing is subject to a Service Change Charge (programming) as specified in paragraph III.G.7.d.i.2 following.

(T)

(M1)

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Internet Service Provider (ISP) Hubbing (Continued)

This service must not be employed in any way to provide unauthorized toll service between any two exchanges. ISP Hubbing is designed to provide local one-way incoming dialing to the ISP and this feature is restricted to the transfer of electronic data. Voice traffic in conjunction with this feature is prohibited.

The ISP agrees to effectively limit the holding times of end-user calls by either economic means (by charging for minutes of use) or technical means (by automatically disconnecting customers after a period of inactivity and/or any other predetermined time). Should network congestion occur, the Telephone Company reserves the right to limit holding times through any means at the Telephone Company's disposal, including the disconnection of active calls.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

E. Service Components

1. The components for ISDN-PRI Service will be as follows:

- Primary Rate Access Line
- Primary Rate Interface
- Primary Rate Channels

a. Primary Rate Access Line - Will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability.

b. Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps.

c. Primary Rate Channels - Will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

i. Voice calls may be completed to both ISDN and non-ISDN lines.

ii. Data Transmission on the B-Channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

(M)

iii. The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800/866/877/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

(M1)

(M1)

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

E. Service Components (Continued)

2. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel.

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/866/877/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

F. Application of Rates

1. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
2. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing United TransLink Service to an ISDN-PRI Service.
3. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
4. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12.
5. The Telephone Company may offer ISDN-PRI Service to individual customers for terms and for rates and charges that differ from those stated in this section of the tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges

1. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

a. Primary Rate Access Line (Intraexchange)

	Monthly Rate	Nonrecurring Charge First	Nonrecurring Charge Add'l*
1.544 Mbps (Excluding Lebanon and Mason)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	257.00	165.00	110.00
24-35 months	243.00	110.00	110.00
36-59 months	217.00	0.00	0.00
60-84 months	189.00	0.00	0.00
1.544 Mbps (Lebanon)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	250.00	165.00	110.00
24-35 months	225.00	110.00	110.00
36-59 months	200.00	0.00	0.00
60-84 months	175.00	0.00	0.00
1.544 Mbps (Mason)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	250.00	165.00	110.00
24-35 months	225.00	110.00	110.00
36-59 months	200.00	0.00	0.00
60-84 months	175.00	0.00	0.00

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

** Minimum Service Period for ISDN-PRI is six months.

b. Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to Interexchange United TransLink Services, as specified in Section 5 of United Telephone Company's Private Line Service Tariff, also apply for Interexchange Primary Rate Access Lines.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges (Continued)

2. Primary Rate Interface

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. Primary Rate Interface One-Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)		
(Excluding Lebanon and Mason)		
- Month to Month	\$579.00	\$265.00
- 12-23 months	550.00	165.00
- 24-35 months	512.00	20.00
- 36-59 months	463.00	0.00
- 60-84 months	401.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$424.00	\$265.00
- 12-23 months	417.00	165.00
- 24-35 months	395.00	20.00
- 36-59 months	360.00	0.00
- 60-84 months	315.00	0.00
b. Primary Rate Interface Two-Way Per ISDN-PRI Primary Rate Access Line		
(Excluding Lebanon and Mason)		
- Month to Month	\$835.00	\$265.00
- 12-23 months	750.00	165.00
- 24-35 months	702.00	20.00
- 36-59 months	653.00	0.00
- 60-84 months	601.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$609.00	\$265.00
- 12-23 months	592.00	165.00
- 24-35 months	575.00	20.00
- 36-59 months	500.00	0.00
- 60-84 months	420.00	0.00

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges (Continued)

3. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. Additional configurations are outlined in paragraph III.E.2. preceding.

(T)

	Monthly Rate	Nonrecurring Charge
a. B-Channel Charge, each channel (Excluding Lebanon and Mason)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
b. Initial D-Channel (Excluding Lebanon and Mason)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

4. Optional Features

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a.	D-Channel Backup* each channel		
-	(Excluding Lebanon and Mason)	\$ 50.00	\$ 20.00
-	(Lebanon and Mason Only)	50.00	20.00
b.	Network Ring Again, Per PRI Interface (Available with Two-Way Primary Rate Interface only)		
-	(Excluding Lebanon and Mason)	160.00	0.00
-	(Lebanon and Mason Only)	160.00	0.00
c.	Call-by-Call/Integrated Service Access Feature Capability, Per PRI Interface (Available with Two-Way Primary Rate Interface only)		
-	(Excluding Lebanon and Mason)	50.00	35.00
-	(Lebanon and Mason Only)	50.00	35.00
d.	Incoming Call Identification (Caller ID Name and Number) Per PRI Interface		
-	(Excluding Lebanon and Mason)	100.00	0.00
-	(Lebanon and Mason Only)	100.00	0.00
e.	2 B-Channel Transfer** Per Primary Rate Interface		
-	(Excluding Lebanon and Mason)	75.00	100.00
-	(Lebanon and Mason Only)	75.00	100.00

(M)

* Available only to customers subscribing to more than one Primary Rate Interface.

(M)

** Certain equipment restrictions apply.

(M)

(M) Material now appearing on this sheet was previously found in Section 46, Third Revised Sheet 25.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

4. Optional Features (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
f. Circular Hunt*			
Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	\$ 25.00	\$100.00	
- (Lebanon and Mason Only)	25.00	100.00	
g. National ISDN-2 Protocol*			
Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	0.00	0.00	
- (Lebanon and Mason Only)	0.00	0.00	
h. E911 Call Screening*			
Per Primary Rate Interface			
(up to 100 station numbers)			
- (Excluding Lebanon and Mason)	125.00	150.00	
- (Lebanon and Mason Only)	125.00	150.00	(M)
i. Internet Service Provider (ISP) Hubbing			(M1)
- Per One-Way Incoming			
Primary Rate Interface	45.00	0.00	(M1)

* Certain equipment restrictions apply.

(M) Material now appearing on this sheet was previously found in Section 46, Third Revised Sheet 25.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

5. Optional Feature Packages

- a. Premium Package*
Includes National ISDN-2
Protocol**, E911, Call
Screening**, Incoming Call
Identification (Caller ID Name
and Number), Call-by-
Call/Integrated Service Access
Feature Capability, and 2-B
Channel Transfer**

Per Primary Rate Interface	195.00	285.00
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6. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in **paragraph III.G.7.d. following**.

(T)
(T)

7. Service Connection Charges

- a. Service Connection Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in **paragraph III.G.1., 2. and 3. preceding**.

(T) (M)

* Only available for customers subscribing to ISDN Primary Rate Interface two-way under a term discount plan.

(M)

** Certain equipment restrictions apply.

(M)

(M) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 25.2.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

7. Service Connection Charges (Continued)

- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

d. Charges

Nonrecurring
Charges

i. Service Change Charge
per Primary Rate Access Line

1) For termination change
at the same premises,
physical, per PRI interface

- Excluding Lebanon and Mason	\$165.00
- Lebanon and Mason Only	165.00

2) For termination change
at the same premises,
programming, per PRI interface

- Excluding Lebanon and Mason	35.00
- Lebanon and Mason Only	35.00

ii. Premises Visit Charge
per Primary Rate Access Line or for
an Inside move

- Excluding Lebanon and Mason	125.00
- Lebanon and Mason Only	125.00

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

8. Termination Liability Charges

- a. If a customer under a Term Discount Plant (TDP) disconnects all or a portion of ISDN-PRI Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charge associated with Special Types of Construction and Facilities will also apply.*
- b. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase to any rate element or combination of rate elements causes the charge for the entire ISDN-PRI Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the increase.*
- c. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- d. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.

(M)

(M1)

(M1)

* Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.

(M)

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

8. Termination Liability Charges (Continued)

- e. Termination Liability Charges will not apply when a service or rate element under a Term Discount Plan (TDP) arrangement is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering under the following conditions:

The service period of the new TDP arrangement for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the existing service, and

The service orders to install the new service and disconnect the old service are for the same customer at the same location.

- f. The Company will determine whether the replacement service qualifies as a next generation service offering.
- g. Nonrecurring Charges and Service Connection Charges for the new service will apply according to the requirements of the new service.
- h. Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M)

(M) Material now appearing on this sheet was previously found in Section 46, Second Revised Sheet 27.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

I. DESCRIPTION

ESP Link provides digital data communication furnished to Enhanced Service Providers (ESP) from the serving central office. This service provides the ESP 24 digital terminations via a single DS1 signal. **ESP Link** is provided only where facilities are available. (T) (T)

II. GENERAL REGULATIONS

A. ESP Link is subject to all general regulations and rates as outlined in the General Exchange Tariff, the **Embarq Local Operating Companies' F.C.C. No. 1** Tariff, and the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff. (T) (T)

B. ESP Link is furnished for the two-way transmission of digital signals at 1.544 Mbps between the serving wire center and the customer's premises located within the same exchange. Calls from the public switched network are terminated to the **ESP Link Facility**, but the **ESP Link Facility** is prohibited from originating calls. The Telephone Company will provide out pulses as seizures only and will not provide digits. **ESP Link** may not be terminated to a serving wire center for the purposes of switched connection to the local exchange and/or long distance (local toll) network. (T) (T) (T)

C. The ESP Link Primary Facility is the first facility for a given customer and route. **Each ESP Link Primary Facility** is comprised of one pilot telephone number, one central office termination and one 24 channel DS1 facility. (T)

D. The ESP Link Secondary Facility is any subsequent facility for a given customer and route. **Each ESP Link Secondary Facility** is comprised of one central office termination, one 24 channel DS1 facility and rotary hunting with the primary facility and/or all other secondary facilities. (T) (T)

E. The FX ESP Link Facility is comprised of one pilot telephone number and one central office termination only. **FX ESP Link** is used in conjunction with Interexchange United TransLink facilities to provide **ESP Link** functionality in a foreign exchange under the dialing pattern of the foreign exchange. (T) (T)

F. ESP Link is furnished for a minimum service period of six (6) months on a 24-hour per day, seven day per week basis. (T)

G. A channel service unit (CSU) or appropriate digital terminating equipment, provided by the customer, is required at the customer's premises to provide the proper interface between the Telephone Company network and the customer's equipment.

H. ESP Link is a network for the transmission of digital signals only and using only digital transmission facilities. (T)

(M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

II. GENERAL REGULATIONS (Continued)

- I. The rates specified for **ESP** Link requires the provision of a digital quality network over existing intraoffice facilities require with this product. If new intraoffice facilities or changes to existing intraoffice facilities are required to provide this service, charges applicable to Special Types of Construction or Facilities, as defined in Section 5 of this tariff, will apply in addition to the rates for **ESP** Link network. (T)
- J. Five multi-line End User Common Line Charges (EUCL), as described in the **Embarq Local Operating Company F.C.C. No. 1** Tariff and the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff, will apply **per ESP** Link Primary facility, **per ESP** Link Secondary Facility or **per FX** ESP Link Facility. (T)
- K. **FX** ESP Link provides **ESP** Link functionality in a format to be carried over interexchange facilities. All interoffice facility charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges applicable to **FX** ESP Link included in paragraph VI.A.3. following. The local calling area will coincide with that of the central office from which **FX** ESP Link is provided. (T)
- (T) (M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

III. RESPONSIBILITY OF THE CUSTOMER

- A. A CSU or appropriate digital terminating equipment must be provided by the customer to connect an **ESP Link** digital facility to customer-provided terminal equipment. The CSU or digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations. (T)
- B. For maintenance purposes, the customer will be responsible for notifying the Telephone Company of the type of CSU or digital terminating equipment used upon request.
- C. When customer-provided terminal equipment is connected to the **ESP Link**, customers will be responsible for the following: (T)
1. Compatibility of the connected terminal equipment with **ESP Link** including replacement of the CSU or digital terminating equipment due to technological changes in the network. (T)
 2. Testing, sectionalization and clearance of trouble conditions or service difficulties on any CSU or digital terminating equipment connected to **ESP Link** unless such services are contracted for otherwise. (T)
- D. Where **ESP Link** is available under this tariff for use in connection with customer-provided terminal equipment, the operating characteristics of such equipment will be such as not to interfere with any of the other services offered by the Telephone Company. Such use is subject to the further provisions that the equipment does not endanger the safety of the public or Telephone Company employees and does not require change or alteration of Telephone Company equipment or facilities. Upon notice from the Telephone Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard. (T)
- E. The customer will be responsible for payment of a Maintenance of Service Charge, as defined in Section 9 of this tariff, for visits by the Telephone Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer. (T)
- F. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company without the prior written consent of the Telephone Company.
- G. A termination charge applies when the subscriber terminates a service prior to the expiration of the service contract period. (M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

IV. RESPONSIBILITY OF THE TELEPHONE COMPANY

- A. The responsibility of the Telephone Company shall be limited to the furnishing and maintenance of **ESP Link** to that point on the customer's premises where provision is made for the connection of appropriate customer-provided CSU or digital terminating equipment. (T)
- B. The Telephone Company will not be responsible for installation or maintenance of any customer-owned terminal equipment. The Telephone Company does not represent the adaptability of such equipment to **ESP Link** when the equipment is connected to Telephone Company facilities. The responsibility of the Telephone Company will be limited to the furnishing of facilities suitable for **ESP Link** and to the maintenance and operation of such facilities in a manner proper to such digital service. Subject to this responsibility, the Telephone Company will not be responsible for the following: (T)
1. The through transmission of signals generated by such equipment for the quality of or defects in such transmission.
 2. The reception of signals by such equipment.
- C. The Telephone Company shall not be responsible if changes in any of its equipment, operations or procedures, utilized in the provision of **ESP Link**, render any services provided by a customer obsolete, require modification or alter any such customer premises equipment or otherwise affect its use or performance. In such instances, the Telephone Company will notify the customer of the change, generally a minimum of six months in advance, to allow the customer sufficient time to respond, make any changes and/or schedule cooperative testing if needed. (T)

V. TERMINATION LIABILITY CHARGES*

- A. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of **ESP Link** prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charges associated Special Types of Construction and Facilities will also apply. (T)
- B. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Telephone Company initiated rate increase to any rate element or combination of rate elements causes the charges for the **entire ESP Link** under the TDP to increase by 10% or more at any one time, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Telephone Company within 30 days after the effective date of the rate increase. (T)

* Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract. (M) (M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

V. TERMINATION LIABILITY CHARGES* (CONTINUED)

- C. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- D. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.
- E. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:
 - 1. The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and
 - 2. The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and
 - 3. The service orders to install the new service and disconnect the old service are for the same customer at the same location.
- F. The Company will determine whether the replacement service qualifies as a next generation service offering.
- G. Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.
- H. Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M) (M1)

- * Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.

(M1)
(M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES

A. ESP Link Service

(T)

1. ESP Link Primary Facility

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Mason Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lebanon Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lima Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)

(M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

1. ESP Link Primary Facility (Continued)

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Mansfield Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Warren Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)

(M) (M1)

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

2. ESP Link Secondary (s) Facility

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Mason Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lebanon Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lima Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 7.

(M1) Material now appearing on this sheet was previously found in Section 47, Original Sheet 5.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

2. ESP Link Secondary (s) Facility (Continued)

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Mansfield Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Warren Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 8.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

3. FX ESP Link Facility

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
(Excluding Mason, Lebanon, Lima, Mansfield, Warren)			
- Month-to-month	\$554.00	\$500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Mason Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lebanon Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lima Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 8.

(M1) Material now appearing on this sheet was previously found in Section 47, Fifth Revised Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

3. FX ESP Link Facility (Continued)

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
(Mansfield Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Warren Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 8.

(M1) Material now appearing on this sheet was previously found in Section 47, Fifth Revised Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

(M)

I. GENERAL

A. Equipment and service offerings listed herein are classified as restricted availability and meet the following criteria:

1. The equipment or service withdrawn is replaced by a tariff offering that is functionally equivalent or superior.
2. The equipment or service withdrawn is of obsolete technology and the alternate equipment is state-of-the-art technology.
3. New installations of the equipment or service withdrawn would result in additional burden to the general rate payers of the Telephone Company because of near term obsolescence.
4. The Telephone Company will continue the repair and maintenance of existing installations and provide additional units for normal growth to existing customers if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense.
5. The equipment or service withdrawn is in a declining market status or is subject to competitive market pressures and pending changes in the regulatory environment.

B. The equipment and service offerings contained in this section are designated by one of the following types:

1. Type A

The manufacturing of this equipment has been discontinued. New installations will be provided only as obtainable from existing stock or where reuse of such equipment is involved. The repair and maintenance of present equipment in service will apply only if replacement parts can be obtained by the Telephone Company without incurring abnormal or excessive costs.

2. Type B

This equipment will not be offered for new installations on and after the specified restricted availability date. The repair and maintenance of existing installations and the provision of additional units, at the same location, for normal growth to existing customers will be continued by the Telephone Company if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense. Alternate equipment or service offerings are provided by other tariff provisions. This equipment meets the criteria outlined in paragraph A of this tariff section.

(M)

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

I. GENERAL (Continued)

B. The equipment ... (Continued)

3. Type C

Any other future equipment arrangements which meet the criteria as shown in paragraph B.1. and 2. preceding.

C. Restricted availability offerings are furnished subject to all the rules and regulations of the tariff section from which they were removed and are the same as if the availability of the service or equipment was not restricted.

II. RATES AND CHARGES

COMBINATION MAIN STATION SERVICE (Type B, 06-30-82)

A. Each main station is charged for at the established individual line rate, business or residence classification.

B. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office circuit charges shall apply in addition to rates for grade of line furnished.

JOINT USER SERVICE (Type B, 9-12-74)

The following rates and charges apply to joint user service and are in addition to the rates and charges for associated service and facilities.

	<u>Monthly Rate</u>
A. Business joint user service	One-half individual business line rate*
B. Residence joint user service	One-half individual residence line rate*
C. PBX and key system trunk joint user service	One-half trunk rate*

* The half rate to be determined by rounding off to the next highest five cents.

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 7.

(M2) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 8.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

II. RATES AND CHARGES (Continued)

SUPPLEMENTAL EQUIPMENT – HOMEBOUND STUDENT SCHOOL SERVICE

(Type B, 06-30-82)

	<u>Monthly Rate</u>
A. Cable pairs	
Each mile or fraction thereof	\$8.00

COMMUNITY FIRE REPORTING SERVICE (Type A, 12-31-81)

The following rates and charges will apply to the community fire reporting service unit and are in addition to the rates and charges applicable to the associated service and facilities.

	<u>Monthly Rate</u>
A. Ten line fire alarm system	\$38.65*
B. Each additional ten lines	18.20*
C. Siren control, each ten lines	1.30*
D. Amplifier, each ten lines	6.45*
E. In addition to above rates and charges, each connection will incur all appropriate installation, move and/or change charges.	

* These rates apply on all installations completed on or before December 31, 1982.

(M) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 10.

(M1) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 18.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M) (M1)

I. SOLUTIONS - RESIDENCE

(T)

A. General

Solutions is an optional residence service enrollment plan. The Plan permits a customer to receive features and services for a flat monthly rate, for each **Solutions** Package residence line provided. **Solutions** includes two or more of the following features and services:

(T)

(T)

1. Flat Rate Local Exchange Service;
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XII.D; and
3. An ExpressTouch Service Package, an individual feature or a group of Custom Calling/ExpressTouch Features. Custom Calling features are described in Section 21 and ExpressTouch Packages are described in Section 35 of this tariff.

(T)

(T)

B. Regulations

Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

(T)

Unless terminated by the **Solutions** customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

(T)

The Plan is not available with Residential ISDN-BRI Service lines or to customers who are or become toll restricted.

No more than four (4) residence lines can be enrolled with the **Solutions** option for each customer Billed Telephone Number account.

(T)

Service Connection Charges do not apply when **Solutions** replaces existing Local Exchange Service or if the customer requests a change from **Solutions** back to regulated Local Exchange Service. The Residence Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and additional **Solutions** lines and moves of existing **Solutions** lines.

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(M) (M1) (T)

(M) Material previously found on this sheet now appears in Section 29, Third Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M) (M1)

I. SOLUTIONS - RESIDENCE (Continued)

(T)

B. Regulations (Continued)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

The Plan may not be combined with any other residence optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

1. Existing residential customers subscribed to one of the following combinations of services who submit a referral via the Company's Internet website will receive a \$25 bill credit if the referral results in the activation of either of the qualifying service combinations by the referred customer within sixty days of the referral:

- a. Core Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,
- b. Core Solution Plus Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,
- c. Personal II Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, or
- d. Home II Solution Package with one required Premium Enhanced Service (LineGuard/Data LineGuard, **Home Phone Warranty** or VoiceMail) and Embarq Communications, Inc. Solutions Unlimited Long Distance.
- e. Progressive Plan Solution package

(T)

2. The referring customer will receive the bill credit within sixty days of the referred customer subscribing to the same services. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle and unused credits rolling over to future months.

(M) (M1)

(M) Material previously found on this sheet now appears in Section 29, Fourth Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 51, Ninth Revised Sheet 2.

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Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. **SOLUTIONS - RESIDENCE (Continued)**

C. Rates and Charges

Solutions Packages

Monthly Rate

1. Ideal Solution *
Local Exchange Service
Essentials Package
60 minutes of United Local Toll Service
2. Sure Solution I **
Local Exchange Service
Advantage Package
60 minutes of United Local Toll Service
3. Sure Solution II †*
Local Exchange Service
Essentials Package
4. Choice Solution
Local Exchange Service
Enhanced Call Waiting
Three Way Calling
Call Forwarding
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
60 minutes of United Local Toll Service

\$33.95

32.95

28.95

26.95

† Customers have the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff, Section XII.D.

** Effective 01-12-00, Sure Solution I and Custom Solution I are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B. of this tariff.

(M) Material previously found on this sheet now appears in Section 29, Fourth Revised Sheet 3 and Original Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 51, Thirteenth Revised Sheet 3.

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Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rates

5. <u>Custom Solution I</u> * † Local Exchange Service Advantage Package	\$28.95	(M) (M1)	(T)
6. <u>Standard Solution I</u> Local Exchange Service Enhanced Call Waiting 60 minutes of United Local Toll Service	22.20	(M1)	(T)
7. <u>Standard Solution II</u> † Local Exchange Service Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed	21.95	(M2) (T)	(T)
8. <u>Basic Solution</u> Local Exchange Service Classics Calling Package 60 minutes of United Local Toll Service	29.95	(M1)	(T)
9. <u>Classic Solution</u> † Local Exchange Service Classics Calling Package	27.95	(M2) (T)	(T)

† Customers have the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff, Section XII.D.

* Effective 01-12-00, Sure Solution I and Custom Solution I are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(M) Material previously found on this sheet now appears in Section 29, Original Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 51, Thirteenth Revised Sheet 3.

(M2) Material now appearing on this sheet was previously found in Section 51, Eighth Revised Sheet 3.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

I. **SOLUTIONS - RESIDENCE** (Continued)

C. **Rates and Charges** (Continued)

Solutions Packages (Continued)

Monthly Rate

10. Core Solution
Local Exchange Service
Call Forwarding
Enhanced Call Waiting - Optional
or Talking Call Waiting - Optional
Three-Way Calling
Caller ID w/Name
Anonymous Call Rejection
Repeat Dialing
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Speed Dial - 8
Selective Call Acceptance
Selective Call Forwarding
Selective Call Ring
Selective Call Rejection

\$35.75

11. Clear Solution
Local Exchange Service
Call Forwarding
Three-Way Calling
Caller ID Name
Repeat Dialing
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Selective Call Acceptance
Selective Call
Selective Call Ring
Selective Call Rejection

34.75

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(M) Material now appearing on this sheet was previously found in Section 51, Eighth Revised Sheet 3.1.

(M1) Material now appearing on this sheet was previously found in Section 51, Sixth Revised Sheet 3.2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. **SOLUTIONS - RESIDENCE (Continued)**

C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

12. **Personal II Solution #**
Local Exchange Service
Enhanced Call Waiting - Optional
or Talking Call Waiting - Optional
Call Waiting ID
Three-Way Calling
Caller ID with Name
Return Call
Repeat Dialing
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Selective Call Forwarding

\$31.95

13. **Home II Solution ⁽¹⁾**
Local Exchange Service
Enhanced Call Waiting - Optional
Three-Way Calling
Caller ID with Name
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Call Waiting ID

26.95

14. **Safe and Sound II Solution ⁽²⁾**
Local Exchange Service
Caller ID with Name

18.95

- * **Privacy ID** is available as an add-on to this package at the monthly recurring rate shown in Section 15.
- ⁽¹⁾ **Talking Call Waiting** is available as an add-on to this package at the monthly rate shown in Section 16.
- ⁽²⁾ Customers must purchase the deregulated services LineGuard or Data LineGuard and **Home Phone Warranty**.

(M) Material now appearing on this sheet was previously found in Section 51, Sixth Revised Sheet 3.2.

(M1) Material now appearing on this sheet was previously found in Section 51, Sixth Revised Sheet 3.3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates And Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

15. Core Solution Plus
Local Exchange Service
Enhanced Call Waiting - Optional or
Talking Call Waiting - Optional
Call Forwarding
Three-Way Calling
Caller ID with Name
Anonymous Call Rejection
Repeat Dialing
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Speed Dial - 8
Selective Call Acceptance
Selective Call Forwarding
Selective Call Ring
Selective Call Blocking
Privacy ID
16. Special Plan Bundle ⁽¹⁾
Local Exchange Service
Enhanced Call Waiting
or Talking Call Waiting (Optional)
Call Forward Busy - Fixed
Call Forward No Answer - Fixed
Caller ID with Name
Anonymous Call Rejection
Call Forwarding
Call Waiting ID
Selective Call Acceptance
Repeat Dialing
Return Call

\$39.95

39.95 ⁽²⁾

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⁽¹⁾ Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 15.

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⁽²⁾ Special Plan Bundle is available for \$24.95 when customers also subscribe to Embark Communications, Inc. Solutions Unlimited - Option 1 long distance plan plus either the Company's High-Speed Internet (DSL), DISH Network Satellite TV from the Company or EMBARQ Wireless.

(M) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 3.4.

(M1) Material now appearing on this sheet was previously found in Section 51, Seventh Revised Sheet 3.5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

	Monthly Rate	
17. <u>Progressive Plan</u> ^{(1) (3)}	\$25.45	
Local Exchange Service		
Enhanced Call Waiting – Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name		
Call Forwarding		
Call Forward No Answer-Fixed		
Call Forward Busy - Fixed		
18. <u>Simple Solution</u>	23.99	
Local Exchange Service		
Caller ID with Name		
Speed Dial – 8		(M)
19. <u>Standard Home Phone Service II</u> ⁽²⁾	31.95	(M1)
Local Exchange Service		
Caller ID with Name		
Anonymous Call Rejection		
Enhanced Call Waiting		
Call Waiting ID		
Three-Way Calling		
Call Forwarding		
Repeat Dialing		
Return Call		
Selective Call Forward		
Speed Dial - 8		(M1)

⁽¹⁾ Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16. (M) (T)

⁽²⁾ Customers must also subscribe to any Embarras Communications, Inc. long distance plan plus any two of the following services: Privacy ID, LineGuard, Data LineGuard, Voicemail or Home Phone Warranty. (M1) (M1)

⁽³⁾ Effective 01/19/07 new customers must subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, Data LineGuard or Privacy ID.

(M) Material now appearing on this sheet was previously found in Section 51, Seventh Revised Sheet 3.5.

(M1) Material now appearing on this sheet was previously found in Section 51, Original Sheet 3.6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS

A. General

Solutions is an optional business service enrollment plan. This Plan permits a customer to receive the following features and services for a flat monthly rate, for each Solutions Package business line provided. Solutions includes the following features and services:

1. Flat Rate Individual Line Business Service (Local Exchange Service);
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Business Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Business Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XIII.D; and
3. ExpressTouch Services Package Essentials or Classics Calling Package; Call Waiting; or a group of Custom Calling Features consisting of Call Waiting, Three Way Calling, Call Forwarding, Call Forwarding No Answer, and Call Forwarding Busy. ExpressTouch Packages are described in Section 35.III.G of this tariff.

(T)

B. Regulations

Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

The Plan is not available with Business ISDN-BRI Service lines, Payphone Line Service or to customers who are or become toll restricted. The Plan can not terminate to a Key System, PBX, any other line trunking device.

No more than nine (9) business lines can be enrolled with the Solutions option for each customer location, except for Complete Business Bundle, which is limited to three lines per customer location.

Service Connection Charges do not apply when Solutions replaces existing Local Exchange Service or if the customer requests a change from Solutions back to regulated Local Exchange Service. The Business Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Solutions lines and moves of existing Solutions lines.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 4.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

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II SOLUTIONS - BUSINESS (Continued)

B. Regulations (Continued)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

This Plan may not be combined with any other business optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

1. Existing business customers who submit a referral via the Company's Internet website will receive a \$25 bill credit when the referral results in the activation of a Solutions-Business Package within sixty days, and the following conditions are also met:
 - a. the referred customer must be a new business customer who, upon referral, establishes an account with the Company, and
 - b. the referring customer must be current on payment of all Embark account(s).
2. The referring customer will receive the bill credit within sixty days of the referred customer's service establishment. Existing customers may submit multiple referrals, with one credit rendered per bill cycle and unused credits rolling over to future months.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Second Revised Sheet 5.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

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II. SOLUTIONS - BUSINESS (Continued)

C. Term Discount Plan (TDP)

1. General

- a. A Term Discount Plan (TDP) provides Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarq Communications, Inc. long distance plan.
- b. Only the Company's Solutions business packages as specified in paragraph II.C.3.b. are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP. (T)
- c. Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.
- d. Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and discount will be automatically extended for 12 months. The customer may cancel the TDP any time during that 12 month extension with no penalty or obligation to continue the service.
- e. Commission approval of the above termination liability language is not to indicate that the Commission has approved any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise. (M)

(M) Material now appearing on this sheet was previously found in Section 51, First Revised Sheet 5.1.

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GENERAL EXCHANGE TARIFF

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II. SOLUTIONS - BUSINESS (Continued)

C. Term Discount Plan (TDP) (Continued)

2. Termination Liability Charges

- a. If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge will be a one-time charge of \$50.00 per business package that is prematurely disconnected.
- b. If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service.

3. Discounts

- a. Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.
- b. Business packages eligible for the discount under this TDP are:

Sure Solution II
Priority Solution
Economy Solution
Rotary Classic Solution
Economy Bundle II A

(M)

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GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges

Solutions Packages

Monthly Rates

Rate Schedules:	<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
1. <u>Ideal Solution</u> ^{(1) (2)} Local Exchange Service Essentials Package 60 minutes of United Business Local Toll Service	\$48.95	\$55.95	\$62.95	\$61.95	\$62.95	\$62.95	\$62.95	\$62.95
2. <u>Sure Solution II</u> ⁽²⁾ Local Exchange Service Essentials Package	43.95	49.95	56.95	54.95	56.95	56.95	56.95	56.95
3. <u>Choice Solution</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed 60 minutes of United Business Local Toll Service	38.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
4. <u>Standard Solution I</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of United Business Local Toll Service	34.95	41.95	47.95	47.95	47.95	47.95	47.95	47.95
5. <u>Standard Solution II</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed	34.95	39.95	46.95	46.95	46.95	46.95	46.95	46.95

(T)

(T)

(1) Effective June 1, 2005, this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this section** as long as there is no change in the customer's account.

(T)

(2) Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B of this tariff.

(M) (T)

(M) Material now appearing on this sheet was previously found in Section 51, Ninth Revised Sheet 6.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

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II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
6.	<u>Basic Solution</u> ⁽²⁾ Local Exchange Service Classics Calling Package 60 minutes of United Business Local Toll Service	\$46.95	\$53.95	\$60.95	\$59.95	\$60.95	\$60.95	\$60.95	\$60.95
7.	<u>Classic Solution</u> ⁽²⁾ Local Exchange Service Classics Calling Package	41.95	47.95	54.95	52.95	54.95	54.95	54.95	54.95
8.	<u>Priority Solution</u> Local Exchange Service Priority Calling Package	39.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
9.	<u>Economy Solution</u> ⁽¹⁾ Local Exchange Service Choice of two of the following: Call Forward Features (Call Forward No Answer - Fixed plus Call Forward Busy - Fixed) Enhanced Call Waiting Caller ID with Name SignalRing Plus	35.95	40.95	47.95	45.95	47.95	47.95	47.95	47.95

(T)

(T)

(T)

(1) Customer must also subscribe to any Embarq Communications, Inc. Long Distance Plan.

(2) Effective June 1, 2005 this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this section** as long as there is no change in the customer's account.

(T)

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Fourteenth Revised Sheet 7.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

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II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
10. <u>Economy Solution II</u> ^{(1), (3)}		\$38.95	\$43.95	\$50.95	\$47.95	\$47.95	\$47.95	\$47.95	\$47.95
Local Exchange Service									
Choice of three of the following:									
Call Forward Features (Call Forward									
No Answer - Fixed plus Call Forward Busy - Fixed)									
Enhanced Call Waiting									
Caller ID with Name									
Three-Way Calling									
Repeat Dialing									
11. <u>Rotary Classic Solution</u> ⁽²⁾		45.95	50.95	55.95	50.95	50.95	50.95	50.95	50.95
Local Exchange Service with Rotary									
Classics Calling Package									
12. <u>Economy Bundle II A</u> ⁽¹⁾		38.95	43.95	50.95	47.95	47.95	47.95	47.95	47.95
Local Exchange Service									
Choice of three of the following:									
Call Forward Features (Call Forward									
No Answer - Fixed plus Call Forward Busy - Fixed)									
Enhanced Call Waiting									
Caller ID with Name									
Three-Way Calling									
Return Call									

(1) Customer must also subscribe to any Embarq Communications, Inc. Long Distance Plan

(2) Customers must also subscribe to any Embarq Communications, Inc. long distance plan. Customers who subscribed to this service prior to June 1, 2005 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

(3) Effective May 4, 2005, Economy Solution II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section as long as there is no change in the customer's account.

(T)
(M)

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SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

		<u>Monthly Rates</u>
Rate Schedules:		<u>1-14</u>
13.	<u>Complete Business Bundle</u> ⁽¹⁾	
	Local Exchange Service	
	Essentials Package	
	Initial bundle, per location	\$40.00 ⁽²⁾
	2nd and 3rd bundle (per bundle), per location	35.00 ⁽³⁾

(1) Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B of this tariff.

(T)

(2) Customers must also subscribe to 5.0, 3.0, or 1.5 Mbps High-speed Internet under a two year term commitment, Voicemail, DSL Secure, and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(3) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II

A. General

Centrex Service II is a central office communications system package provided on individual access lines from Company central office equipment. The service provides local exchange access, interexchange access, intrasystem communication, and Centrex Service II feature packages. Customers subscribing to Centrex Service II with 26 or more Centrex Service II access lines may subscribe to Centrex Service II on an Individual Case Basis (ICB).

B. Definitions

ABBREVIATED DIALING

Allows station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

AUTOMATIC CALL DISTRIBUTION (ACD)

Automatic Call Distribution is a digital central office service that provides advanced call distribution and queuing capabilities as an integrated function of Centrex Service II. The customer must subscribe to and maintain a minimum of two ACD positions and at least one ACD group.

AUTOMATIC LINE

Provides an automatic connection between a calling station that goes off-hook and a predetermined terminating number.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

(M)

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GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

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III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

CALL HOLD

Allows the station user to hold one call for any length of time provided neither party hangs up. The station user may also place other calls while a call is on hold.

CALL PARK

Allows the station user to park one call against its own directory number. The parked call can be retrieved from any station within the same customer group. Once a call is parked against a directory number, the user is free to make or receive calls on that directory number.

CALL PICK-UP

Allows the station user to answer incoming calls directed to another station within a defined pick-up group by dialing a feature activation code.

CALL TRANSFER

Allows a station to transfer an incoming call to another extension.

CALL WAITING— CANCEL CALL WAITING

Informs a station user, while on an established call, that a second call is waiting. Cancel Call Waiting allows a station user to prevent, on a per-call basis, any incoming calls from call-waiting on his or her line. Incoming calls to the station are given busy treatment. This feature ensures that call-waiting indication tones will not interrupt important calls or disrupt data transmissions.

CLASS OF SERVICE RESTRICTIONS

Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

- Fully Restricted Service – Allows intragroup dialing only. The station user must dial 9
- Toll Restricted Service – Allows intragroup and local dialing only. The station user must dial 9
- Unrestricted Service – Allows full access to all facilities. The station user must dial 9
- Unrestricted Assume Dial 9 – Same as unrestricted; however, the station user cannot utilize abbreviated dialing.

Note: 900 and 976 block are available with all options.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 9.

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GENERAL EXCHANGE TARIFF
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III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

DIRECT INWARD DIALING

Allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING

Allows a station user to place external calls to the exchange network by dialing the access code (usually the digit 9), receiving an optional second dial tone, then dialing the external number.

DISTINCTIVE RINGING

Provides the station user the ability to determine whether the call is from a station within the customer group or from the exchange network by the cadence of the ringing of the phone. The ringing cadence will be one (1) long ring for internal calls and two (2) short rings for external calls.

LAST NUMBER REDIAL

Enables the station user to redial the last called number by pressing a single key rather than dialing the entire number.

MEET-ME-CONFERENCE

Allows up to six (6) conferees to hold a conference call by dialing a directory number at a specified time. Meet-Me-Conference is limited to one (1) per Centrex Service II access line.

MULTIPLE APPEARANCE-DIRECTORY NUMBER (MADN)

A directory number that is assigned to more than one station.

MUSIC-ON-HOLD

Provides the music-on-hold capability to calls that terminate on business sets. When a call is put on hold, the caller hears music, announcement, silence, or a combination of the three treatments. The music source must be provided by the subscriber and requires an additional Centrex Service II access line connecting the customer's music source to the Telephone Company's central office.

(M)

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III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

RING AGAIN

Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

SECONDARY DIRECTORY NUMBER

Directory number not associated with a line, but assigned for use with priority hunting. Secondary Directory Numbers are limited to two (2) per Centrex Service II access line.

SPEED CALL LONG (30)

Provides for the calling of up to 30 numbers by dialing an abbreviated code.

SPEED CALL SHORT (10)

Provides for the calling of up to 10 numbers by dialing an abbreviated code.

STATION HUNTING (sequential, circular, multiline)

Allows a call to be routed to another telephone number when the called station is busy.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER

Allows a station user to call a third party to conference the third party in, notify the third party of a call being transferred or consult with the third party while the other party is on hold.

TOUCH-TONE

A central office provided tone network signaling arrangement for origination of telephone calling.

UNIFORM CALL DISTRIBUTION (UCD)

Allows for an even distribution of incoming calls to a listed directory number. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 11.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

C. Regulations

1. Centrex Service II is provided subject to the availability of facilities and central office equipment as determined by the Company.
2. Centrex Service II does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require specific customer provided customer premises equipment (CPE). In addition, not all CPE will support all features.
3. Directory Listings are furnished in accordance with the rates and regulations specified in Section 2 of this tariff.
4. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge. For feature changes after the initial installation, the Subsequent Service Order Charge will apply in addition to applicable nonrecurring charges.
5. The minimum service period for Centrex Service II is one month.
6. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
7. Directory Assistance charges, as specified in Section 2 of this tariff, apply to Centrex Service II.
8. Call Forward-Universal, Busy, and No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Each Centrex Service II access line allows for the forwarding of one call at a given time.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 12.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

C. Regulations (Continued)

9. Temporary Suspension of Service (Vacation Service), as specified in Section 18 of this tariff, is not allowed for Centrex Service II. (T)
10. Not all Centrex Service II features are compatible with one another. Some combinations of features will not work when applied on the same Centrex Service II access line.
11. Centrex Service II is not offered in conjunction with Key or PBX trunk local exchange service.
12. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex Service II customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB).
13. Centrex Service II is not provided in association with Local Measured Service, residential lines, or Payphone Line Service.
14. All exchange access lines terminating in a Centrex Service II system must be served by the same central office or associated remote switch.
15. The rates and charges applicable to Extended Local Calling Service, as specified in Section F of the Ohio Local Exchange Tariff P.U.C.O. No. 6 also apply per Centrex Service II access line.
16. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision. (M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 13.

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SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

D. Service Features

A. Standard Features

The Centrex Service II access line rate includes the following features, however the customer may select which features are activated on a per line basis.

Abbreviated Dialing
Auto Answer Back
Call Forward - Universal, Busy, and No Answer
Call Hold
Call Transfer
Call Waiting - Cancel Call Waiting
Direct Inward Dialing
Direct Outward Dialing
Last Number Redial
Speed Call Short (10)
Station Hunting
Three-Way Conference with Consultation Hold and Transfer
Touch-Tone Service

B. Optional Features

The following optional features are available at the monthly rate specified in paragraph III.F.5.

(T)

Automatic Call Distribution
Automatic Line
Call Park/Call Pick-Up
Class-of-Service Restrictions
Distinctive Ringing/Ring Again
Meet-Me-Conference
Multiple Appearance Directory Number (MADN)
Music On-Hold
Secondary Directory Number
Speed Call Long (30)
Uniform Call Distribution

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

E. Term Discount Plan (TDP)

1. Term Discount Plans (TDPs) are available for Centrex Service II, and provide the customer with discounted rates. The customer must agree to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

Plan A: 1 Year
Plan B: 3 Year

2. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Service Establishment Translation Charge is applied toward Centrex Service II facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 1 year TDP to a 3 year TDP, then no Service Establishment Translation Charge is applied.
3. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the remainder of the term plan. If Construction and Attachment Charges were applied to the service being terminated, any termination charges associated with those services will also apply.
4. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex Service II under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.

(M)

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

E. Term Discount Plan (TDP) (Continued)

5. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 3 years. The number of months accrued in the current plan will apply toward the new plan selected.
6. Upon expiration of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in paragraph III.F.1. following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, and the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.
7. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex Service II TDP at the new location.
8. Commission approval of the above termination liability language is not to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 15.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

F. Rates and Charges

1. Business, Centrex Service II Access Line

Monthly Rates

Rate Schedule:

1 - 14

Month to Month

\$36.00

1 Year

33.00

3 Year

31.00

(T)

(T)

2. Service Establishment Translation Charge

Nonrecurring
Charge

\$50.00

a. This charge applies when performing the central office translation associated with configuring a Centrex Service II customer's network parameters.

b. This charge applies to each Centrex Service II customer group translation activity performed.

c. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

F. Rates and Charges (Continued)

3. Feature Change Charge

Nonrecurring
Charge

- a. Per line \$10.00
Maximum charge per order 50.00
- b. This charge applies when performing changes to service features after the initial installation. This charge applies to both standard features and optional features.
- c. For feature changes after the initial installation, a subsequent Service Order Charge will also apply.

4. Federal monthly end user charges apply on a per line basis, as described in Embarras's LOC Company's FCC Tariff No. 1, Section 4 (e.g., End User Common Line (EUCL), Presubscribed Interexchange Carrier Charge (PICC), Line Port Charge (LPC), Local Number Portability (LNP), Federal Universal Service Fund (USF)). In addition, the Intrastate Access Fee will apply on a per line basis as specified in the United Telephone of Ohio Intrastate Access Services Tariff P.U.C.O. 1.

(M)

5. Optional Features

(M1)

Monthly
Rate

Automatic Call Distribution	ICB
Automatic Line	\$ 2.00
Call Park/Call Pick-Up	2.00
Class-of-Service Restrictions	2.00
Distinctive Ringing/Ring Again	2.00
Meet-Me-Conference	20.25
Multiple Appearance Directory Number (per number, per appearance)	3.00
Music On-Hold (per customer group)	25.00
Secondary Directory Number (per directory number)	3.00
Speed Call Long (30) (per customer group)	5.00
Uniform Call Distribution	ICB

(M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

IV. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

(M)

(T)

A. General

1. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:
 - a. Primary Rate Access Line
 - b. Primary Rate Interface (Two-Way)
 - c. Primary Rate Channels (24 Channels)
 - d. Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
 - e. ISDN-PRI Standard Features
 - f. Incoming Call Identification (Caller ID Name and Number)
2. Customers must also subscribe to any Embarq Communications, Inc. long distance plan, at the rates applicable for that service.

B. Regulations

1. Unless specified otherwise in this section, the regulations for ISDN-PRI Service, including Service Charges, set forth in Section 36, apply in addition to the regulations herein. (T)
2. Unless specified otherwise in this section, the regulations for DID Service, including Service Charges, set forth in Section 4, apply in addition to the regulations herein. (T)
3. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service. (M)

(M) Material now appearing on this sheet was previously found in Section 51, Second Revised Sheet 18.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

IV. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

B. Regulations (Continued)

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).
5. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section 8 of this tariff. Service Charges apply for subsequent activation of numbers beyond those included in the bundle.
6. The Optional Features available for ISDN-PRI Service are available with PRI Bundle at the rates specified in Section 36.
7. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section 36 apply for PRI Bundle.
8. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates and Charges

Rate Schedules:

	<u>1-9</u> Monthly Rates	<u>10-11</u> Monthly Rates	<u>12-14</u> Monthly Rates	<u>Nonrecurring</u> <u>Charge</u>
1. <u>Term Commitment</u>				
2 years	\$644.15	\$544.15	\$644.15	\$.00
3 years	569.15	469.15	569.15	.00
5 years	494.15	419.15	494.15	.00

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

V. CONNECTION CENTRAL BUNDLE

(M)

A. General

1. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:
 - a. Local Exchange Service
 - b. Rotary Hunting Line Service (optional)
 - c. Three-Way Calling
 - d. Caller ID w/Name
 - e. Anonymous Call Rejection
 - f. Enhanced Call Waiting (optional)
 - g. Call Waiting ID (optional)

B. Regulations

1. The Plan is not available with Business Individual Line Service, Centrex II, ISDN Service lines, Payphone Line Service, or PBX Trunks.
2. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
3. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill.
4. Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Connection Central Bundle lines and moves of existing Connection Central Bundle lines.
5. Service Connection Charges do not apply when:
 - a. A Connection Central Bundle replaces existing Local Exchange Service; or
 - b. Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

V. CONNECTION CENTRAL BUNDLE (Continued)

(M)

C. Term Discount Plan (TDP)

1. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
2. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
3. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
4. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

D. Rates and Charges

Monthly Rate

- | | |
|---|----------------------------|
| 1. One Year Commitment Period, per bundle | \$45.00 ^{(1) (2)} |
| 2. Two Year Commitment Period, per bundle | 45.00 ^{(1) (2)} |

⁽¹⁾ Initial bundle - Customers must also subscribe to 3.0 or 1.5 Mbps High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

⁽²⁾ Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tarified, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service is not available for the following classes of service:
 - a. Inmate service
 - b. 1+ and 0+ calling
 - c. 0-operated assisted calling
 - d. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

(M) (M1)

(M) Material previously found on this sheet now appears in Section 30, First Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 52, First Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange

(M) (M1)

(M) Material previously found on this sheet now appears in Section 40, First Revised Sheet 1 and Second Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

(M1)

4. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.

(M2)

5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.

6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

(M) (M2)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 3.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 3.

(M2) Material now appearing on this sheet was previously found in Section 52, Original Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service. (M1)
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code. (M2)
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users. (M) (M2)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

(M) (M1)

(M) Material previously found on this sheet now appears in Section 40, Original Sheet 5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section 35 of this tariff.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

(T)

(M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

- A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.

(M) (M1)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 7.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
 - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.
 - c. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.
4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

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I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F.. RATES AND CHARGES (Continued)

6. Rates

	Current Nonrecurring <u>Charge</u>	Maximum Nonrecurring <u>Charge</u>
Central Office Charge ⁽¹⁾	\$ 115.00	\$230.00
Exclusion Charge ⁽²⁾	225.00	450.00
Number Change Charge	22.65	45.30

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service.

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GENERAL EXCHANGE TARIFF

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II. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
6. NE311 Service is offered subject to the availability of facilities.

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II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.
2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
 - a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in **paragraph II.G.8.A.3 following**.
 - b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.
 - c. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature.

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(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 10.

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II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
6. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.
8. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.
9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

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(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 11.

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FCC DESIGNATED N11 SERVICES

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II. NON-EMERGENCY 311 SERVICE (Continued)

B.. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

12. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
14. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider's completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.
2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

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FCC DESIGNATED N11 SERVICES

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II. NON-EMERGENCY 311 SERVICE (Continued)

C. OBLIGATIONS OF THE COMPANY (Continued)

4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.
5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
3. The Commission's local assignment and the NE311 Service Provider's use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

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(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 13.

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FCC DESIGNATED N11 SERVICES

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II. NON-EMERGENCY 311 SERVICE (Continued)

D. LIABILITY (Continued)

4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in **Section 21** of this tariff.
2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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F. OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month.

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II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in **paragraph 8.A.** following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:
 - a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.
 - b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.
6. The charges associated with the Call Summary Report are monthly charges.
7. The minimum service period for NE 311 Service is one month.

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(M)

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II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES AND CHARGES (Continued)

(T)

8. Rates

A. Basic Service

	Nonrecurring Charge	Maximum Nonrecurring Charge
1. Central Office Charge ⁽¹⁾	\$175.00	\$350.00
2. Exclusion Charge ⁽²⁾	325.00	650.00
3. Number Change Charge	35.00	70.00

B. Optional Features

	Monthly Charge Per Exchange	Maximum Monthly Charge Per Exchange	SAE Code
NE311 Call Summary Report	\$10.00	\$20.00	AEMDATA311

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service.

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