

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Commission's Review)
of its Rules at Chapters 4901:1-17 and)
4901:1-18, Ohio Administrative Code,)
Regarding the Establishment of Credit for) Case No. 03-888-AU-ORD
Residential Utility Services and the)
Disconnection of Natural Gas or Electric)
Service to Residential Customers,)
Respectively.)

In the Matter of the Amendment of Chapter)
4901:1-13, Ohio Administrative Code, to) Case No. 05-602-GA-ORD
Establish Minimum Gas Service Standards.)

In the Matter of the Application of KNG)
Energy, Inc. for Approval of a New Bill) Case No. 07-42-GA-UNC
Format Pursuant to Rule 4901:1-13-11(D),)
Ohio Administrative Code.)

ENTRY

The Commission finds:

- (1) In Case No. 03-888-AU-ORD (03-888), the Commission enacted natural gas billing requirements for residential customer bills at Rule 4901:1-18-09, Ohio Administrative Code (O.A.C.), effective September 1, 2004. Effective as of January 1, 2007, as a part of Case No. 05-602-GA-ORD, the Commission established amended minimum gas service standards at Chapter 4901:1-13, O.A.C. The new minimum gas service standards at Chapter 4901:1-13, O.A.C., repealed Rule 4901:1-18-09, O.A.C., and enacted Rule 4901:1-13-11, O.A.C., entitled Gas or Natural Gas Company Customer Billing and Payments.
- (2) Rule 4901:1-13-11(B)(21), O.A.C., requires that each customer bill state:

If applicable, all the PIPP [percentage of income
payment plan] billing information:

- (a) Current PIPP payment.

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- (b) PIPP payments defaulted (i.e., past due).
 - (c) Total PIPP amount due.
 - (d) Total account arrearage.
- (3) On January 17, 2007, KNG Energy, Inc. (KNG) filed a motion for a waiver of the percentage of income payment plan (PIPP) billing requirements adopted in 03-888.
- (4) KNG serves approximately 900 residential customers in Hancock, Seneca and Wood Counties. KNG states that the company does not now have, nor has it ever had, any PIPP customers. Further, KNG contends that it has established the payment plans for delinquent residential customers pursuant to Rule 4901:1-18-05(B)(3), O.A.C. Therefore, KNG argues that the PIPP billing requirements are not applicable. Further, the company states that in the event a delinquent, income-eligible customer participates in the PIPP program, KNG will develop a bill format that includes the information required by Rule 4901:1-18-09(B)(21), O.A.C. Accordingly, KNG requests that the Commission find that the company is not subject to the provisions of Rule 4901:1-18-09(B)(21), O.A.C, or, in the alternative, KNG requests that the Commission waive such requirements, at this time.
- (5) First, the Commission notes that, although KNG has requested a waiver of Rule 4901:1-18-09, O.A.C., as adopted in 03-888, the Commission will address the request pursuant to the currently enacted billing requirements set forth in Rule 4901:1-13-11, O.A.C. The Commission finds that, given that KNG does not currently have any PIPP customers, it is not necessary that the company include PIPP information on residential customer bills as set forth in Rule 4901:1-13-11(B)(21), O.A.C. KNG is reminded that, pursuant to Rules 4901:1-18-04 and 4901:1-18-05, O.A.C., information about the availability of the PIPP program, deferred payment plans and other assistance information must continue to be provided to customers who contact the company and shall be stated on the disconnect notice. If, in the future, a customer of KNG is enrolled in the PIPP program, the company must provide the PIPP customer with the information required in Rule 4901:1-13-11(B)(21), O.A.C. The Commission finds that KNG's request for a waiver

of the PIPP billing requirements set forth in Rule 4901:1-13-11(B)(21), O.A.C., should be granted. KNG shall notify the Division Chief of the Reliability and Service Analysis Division, Service Monitoring and Enforcement Department when the first KNG customer enrolls in PIPP.

- (6) On January 17, 2007, as amended on February 15, 2007, KNG also filed an application for approval of new bill formats which was docketed in Case No. 07-42-GA-UNC.
- (7) The bill formats submitted by KNG are in compliance with the requirements of Rule 4901:1-13-11, O.A.C. Accordingly, the Commission hereby approves KNG's proposed bill formats.

It is, therefore,

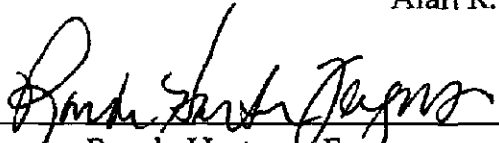
ORDERED, That KNG's request for a waiver of Rule 4901:1-13-11(B)(21), O.A.C., which requires that PIPP information be include on customer bills is granted. It is, further,

ORDERED, That KNG's proposed bill formats as filed on January 17, 2007, and amended on February 15, 2007, be approved. It is, further,

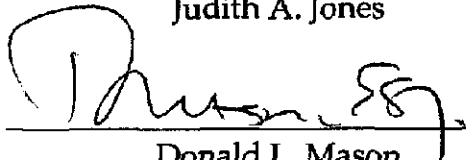
ORDERED, That a copy of this entry be served upon KING and its counsel and all other interested persons of records in 07-42-GA-UNC.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Alan R. Schriber, Chairman


Ronda Hartman Fergus

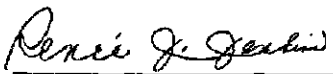

Valerie A. Lemmie

Judith A. Jones

Donald L. Mason

GNS:ct

Entered in the Journal

FEB 28 2007


Renee J. Jenkins
Secretary