

FILE



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

07-197-EL-CSS
Case Number

2007 FEB 27 PM 12:31

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO Formal Complaint Form

Benjamin F. Wissel
Customer Name

30 E Central Parkway #501
Customer Address

Cincinnati OH 45202
City State Zip

Against

51003571037
Account Number

SAME
Customer Service Address (if different from above)

Duke Energy
Utility Company Name

~~This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.~~
Technician FW Date Processed 2-27-07

Please describe your complaint. (Attach additional sheets if necessary)

I am a customer of Duke Energy. My wife, Melanie, and I own and reside in a condominium in the American Building on the border of Downtown and Over-the-Rhine in Cincinnati. This building was recently converted from an office building into a residential building.

Our complaint is that the rate we are charged is unjust and unreasonable. Although we live in a residential building, we are being charged commercial rates greater than the common residential rates. Many residents in our building have reached peak demand which has placed them at an even higher rate. Representatives from Duke Energy say that they are required by the Public Utilities Commission of Ohio to charge us these commercial rates because of the 3 phase wiring in our building. For the condo conversion, the developer chose to use 3 phase power to each residential unit and at that point tap each leg of that power to service each unit. However, the individual units do not require 3 phase usage. Representatives from Duke also said that there are no other residential buildings with the same situation.

We are requesting that the Commission authorize Duke Energy to charge us the common residential rate. This will remedy our complaint that the rates charged to residents of the American Building are unjust and unreasonable.

Benjamin F. Wissel
Signature

513-381-3176
Customer Telephone Number