



GOLDSTAR
 COMMUNICATIONS, LLC
 A New Knoxville Telephone Company

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PUCO

301 W. South St
 P O Box 219
 New Knoxville
 Ohio 45871

Telephone
 419-753-4653
Toll Free
 866-879-4653

Fax
 419-753-2950

E-Mail
 Goldstar@gldstr.com

February 21, 2007

Ms. Renee Jenkins
 Director of Administration
 Public Utilities of Ohio
 180 East Broad Street - 13th Floor
 Columbus, OH 43215-3793

RE: GoldStar Communications, LLC Tariff
 Case No. 07- 178 -TP-ATA
 90-9193-TP-TRF

Dear Ms. Jenkins:

Enclosed you will find a complete Tariff - Number 3 for GoldStar Communications, LLC. We would like this to replace our existing local tariff. There have been no rate increases - just some clarifications, along with additions of new services and service areas.

Sincerely,

Susan Quellhorst
 Controller

Enclosures

"Our goal is to
 meet your needs
 and exceed your
 expectations"

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FILE

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM

(Effective: 10/01/2004)

(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of GOLDSTAR COMMUNICATIONS, LLC Case No. 07 - 178 - **TP** - ATA
to SUBMIT AN UPDATED TARIFF - TO REPLACE CURRENT TARIFF

Name of Registrant(s) GOLDSTAR COMMUNICATIONS, LLC.
DBA(s) of Registrant(s) _____
Address of Registrant(s) 301 W SOUTH STREET, NEW KNOXVILLE, OH 45871
Company Web Address WWW.GLDSTR.COM
Regulatory Contact Person(s) SUSAN QUELLHORST Phone 419-753-4653 Fax 419-753-2950
Regulatory Contact Person's Email Address SUSIEQ@GLDSTR.COM
Contact Person for Annual Report SUSAN QUELLHORST Phone 419-753-4653
Consumer Contact Information SUSAN QUELLHORST Phone 419-753-4653
Date 2-20-07 TRF Docket No. _____ - _____ - CT-TRF or 90 - 9193 - TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

Company Type (check all applicable): ☐ CTS (IXC) ☐ ILEC ☒ CLEC ☐ CMRS ☐ AOS
☐ Other (explain) _____

NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. *It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.*

I. Please indicate the reason for submitting this form (check one)

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
☐ a. CLEC (90-day approval, 10 copies) ☐ b. CTS (14-day approval, 10 copies) ☐ c. ILEC (**NOT** automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No. 15 on this page.
☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☐ d. Local and CTS ☐ e. Other (explain) _____
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)
NOTE: see item 25 (CTR) on page two of this form for all other contract filings.
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☒ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
☒ a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
☐ iii. New End User Service (**NOT** preceded by a 30-day filing submittal, 30-day approval, 10 copies)
☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
☒ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
☐ vi. Grandfather service (30-day approval, 10 copies)
☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
☐ viii. *Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below*
☐ b. Reclassification of Service Among Tiers (**NOT** automatic, 10 copies)
☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
☐ a. CLEC (60-day approval, 10 copies) ☐ b. ILEC (**NOT** automatic, 10 copies)
- ☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- ☐ 16 (SLF) Self-complaint Application
☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- ☐ 17 (UNC) Unclassified (explain) _____ (NOT automatic, 15 copies)
- ☐ 18 (ZTA) Tariff Notification Involving only Tier 2 Services
NOTE: Notifications do not require or imply Commission Approval.
☐ a. New End User Service (0-day notice, 10 copies)
☐ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)

- ☐ c. Withdrawal of service (0-day notice, 10 copies)
☐ 19 Other (explain) _____ (NOT automatic, 15 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 20 Introduction or Extension of Promotional Offering
☐ 21 New Price List Rate for Existing Service
☐ a. Tier 1 ☐ b. Tier 2
☐ 22 Designation of Registrant's Process Agent(s)
☐ 23 Update to Registrant's Maps
☐ 24 Annual Tariff Option For Tier 2 Services – indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
☐ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: _____

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

- ☐ 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)
 CTR Docket No. _____ - _____ - TP – CTR (Use same CTR number throughout calendar year)

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a,(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: <input type="checkbox"/> Tier 1 price list increases must be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13, 16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. <u>If Mirroring Large ILEC</u> exchanges for both serving area and local calling areas: • <i>Serving area</i> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <i>Local calling areas</i> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. <u>If Self-defining</u> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <i>Serving Area</i> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <i>Local Calling Areas</i> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <i>serving and local calling areas</i> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- ☒ Sales tax
- ☒ Minimum Telephone Service Standards (MTSS)
- ☒ Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

- ☒ 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- ☐ Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- ☐ Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- ☐ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

____ SUSAN QUELLHORST, CONTROLLER, 419-753-4653 301 W SOUTH STREET, NEW KNOXVILLE, OH 45871
____ PRESTON MEYER, PRESIDENT, 419-753-4653 301 W SOUTH STREET, NEW KNOXVILLE, OH 45871

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

____ SUSAN QUELLHORST, CONTROLLER, 419-753-4653 301 W SOUTH STREET, NEW KNOXVILLE, OH 45871
____ PRESTON MEYER, PRESIDENT, 419-753-4653 301 W SOUTH STREET, NEW KNOXVILLE, OH 45871

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: ☐)

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, GOLDSTAR COMMUNICATIONS, LLC, and am authorized to make this statement
(Name of Company)
on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on February 20, 2007 at NEW KNOXVILLE, OH
(Date) (Location)

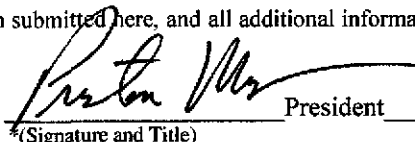


____ President 9/26/05
*(Signature and Title) (Date)

** This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, PRESTON MEYER, verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



____ President 2/20/07
*(Signature and Title) (Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

Competitive Local Communications Services Tariff

Regulations, Schedule of Rates and Charges
Applicable to Communication Services Furnished by
GoldStar Communications, LLC
Within the State of Ohio

TRF No. 90-9192-TP-TRF

This Tariff describes the regulations and rates applicable to the provision of Local Telecommunications Services within the State of Ohio. Service is provided by GoldStar Communications, LLC with principal offices at 301 West South Street, New Knoxville, Ohio, 45871. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at the Company's principal place of business.

Issue Date: February 21, 2007

Effective Date: March 24, 2007

Office of the President
Preston A. Meyer
GoldStar Communications, LLC
301 West South Street
New Knoxville, Ohio 45871

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Issue Date: February 21, 2007

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GoldStar Communications, LLC
301 West South Street
New Knoxville, Ohio 45871

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

Issue Date: February 21, 2007

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Preston A. Meyer
GoldStar Communications, LLC
301 West South Street
New Knoxville, Ohio 45871

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated and shall appear in the right margin of the sheet:

- | | | |
|---|---|---|
| C | - | To signify changed regulation |
| D | - | To signify discontinued rate, regulation, or condition |
| E | - | To signify correction of an error made prior to current revision of Tariff |
| I | - | To signify increased rate |
| M | - | To signify that material has been transferred from another sheet or place in the tariff |
| N | - | To signify new rate, regulation, condition or sheet |
| R | - | To signify reduced rate |
| T | - | To signify a change in, text for clarification, but no change in rate or regulation |

Issue Date: February 21, 2007

Effective Date: March 24, 2007

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CHECK SHEETS

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
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1	Original	30	Original	59	Original
2	Original	31	Original	60	Original
3	Original	32	Original	61	Original
4	Original	33	Original	62	Original
5	Original	34	Original	63	Original
6	Original	35	Original	64	Original
7	Original	36	Original	65	Original
8	Original	37	Original	66	Original
9	Original	38	Original	67	Original
10	Original	39	Original	68	Original
11	Original	40	Original	69	Original
12	Original	41	Original	70	Original
13	Original	42	Original	71	Original
14	Original	43	Original	72	Original
15	Original	44	Original	73	Original
16	Original	45	Original	74	Original
17	Original	46	Original	75	Original
18	Original	47	Original	76	Original
19	Original	48	Original	77	Original
20	Original	49	Original	78	Original
21	Original	50	Original	79	Original
22	Original	51	Original	80	Original
23	Original	52	Original	81	Original
24	Original	53	Original	82	Original
25	Original	54	Original	83	Original
26	Original	55	Original	84	Original
27	Original	56	Original	85	Original
28	Original	57	Original	86	Original

All Pages appearing in this tariff are new with this filing.

* = New / Revised Sheet this issue

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CHECK SHEETS

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Office of the President
Preston A. Meyer
GoldStar Communications, LLC
301 West South Street
New Knoxville, Ohio 45871

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by GoldStar Communications, LLC, hereinafter referred to as the Company, to customers within the State of Ohio.

Issue Date: February 21, 2007

Effective Date: March 24, 2007

Office of the President
Preston A. Meyer
GoldStar Communications, LLC
301 West South Street
New Knoxville, Ohio 45871

CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

Concurring Carriers:

None

Connecting Carriers:

None

Other Participating Carriers:

None

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SECTION 1 - DEFINITIONS

ACCESS

A central office circuit or channel that provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

APPLICANT

Any person, partnership, corporation, or any combination thereof requesting service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communications over a private lien or channel according to the terms of the Tariff.

BUILDING (SAME)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Company's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but are connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

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SECTION 1 – DEFINITIONS

BUSINESS CUSTOMER

A customer who is subscribed to business services of the local exchange carrier.

BUSINESS SERVICE

Telecommunications service furnished to Customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area".

CANCELLATION CHARGES

A charge applicable under conditions when the application for service and/or facilities is canceled in whole or in part prior to completion of the work involved or before the contract period is completed.

CARRIER

GoldStar Communications, LLC

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

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CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

CLASS OF SERVICE

A description of telecommunications service furnished a Customer which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COMMISSION

The Public Utilities Commission of Ohio.

COMMUNICATIONS SYSTEMS

Channel and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between Customer-provided terminal equipment.

COMPANY

GoldStar Communications, LLC

COMPLEX SERVICE

The provision of a service requiring special treatment, special equipment or special engineering design.

CONDUIT

A runway for cable facilities.

CONNECTION

Denotes the establishment of telephone service, LLC including the move of existing service to a different premise.

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CONNECTION CHARGE

See "Service Charges"

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provisions of this Tariff.

CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation LLC including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense LLC incurred by the Company relating to the call-out of Company personnel.

CUSTOM CALLING SERVICES

Customer Calling Services provide for call features like Call Waiting and Call Forwarding and furnished in connection with individual line service (private line).

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

Custom Local Area Signaling Services (CLASS) are enhanced services associated with Signal System Seven (SS7) technology. CLASS is furnished in connection with individual line service (private line).

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CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff. The Customer is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, LLC including connectors, jacks and miscellaneous materials associated with the wire installation. Premise inside wire is located on the Customer's side of the Company's premised protector.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a Customer, which may be connected to the communications path of the Company's exchange network either electronically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATIION POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or inside wiring at a Customer's premise. The demarcation point is located on the Customer's side of the Company's protector or equivalent.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

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DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECTORY

A book that typically lists each local published number and telephone customer name alphabetically.

DIRECTORY ASSISTANCE SERVICE

Provides for identification of telephone directory numbers for local calling or national calling via an operator or automated platform.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records of information relative to a Customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer. A "final" bill would be rendered showing monies owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried, or underground distribution facilities to the point where connection is made to a Customer's premise.

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EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premise on which service is furnished.

EXCHANGE

The area established by the Company for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs and consists of one or more central offices, together with associated plant facilities used in furnishing communication service in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable with that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

- a) Flat rate service: A classification of exchange service furnished a Customer for which a stipulated charge is made regardless of the amount of use.
- b) Message Service: Service provided based on a monthly service charge and the number of messages completed within that month.
- c) Measured Service: Service provided based on a monthly service charge and per call charged based on time and distance to the called party.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, LLC including any construction work in progress allowed by the Commission.

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GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary local exchange service.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HIGH CAPACITY CIRCUIT (HI CAP)

Digital-data transmission service equal to, or in excess of T1 data rates (1.566 Mbps).

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under Tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

INITIAL NONRECURRING CHARGE

A one-time charge made for the furnishing of telephone services, which may apply in addition to recurring service charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service can be provided, which is typically one month unless otherwise specified in the Tariff.

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INTEREXCHANGE PRIVATE LINE

A communication path between two or more serving areas not connected for exchange telephone service.

INTERFACE

- a) The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- b) The point of interconnection between Company equipment and communications facilities on the premise of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by other than the Company.

INTERLATA

Telecommunications service where locations are in a different local access and transport area (LATA).

INTRALATA

Telecommunications service where service point locations are within the same local access and transport area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "primary terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

INTRASTATE CALL

Any call which is originated and terminated within the boundaries of the State of Ohio, regardless of whether such call crosses state boundaries prior to reaching its termination point.

IXC

Interexchange carrier or interexchange company, which is a carrier, or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Ohio.

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JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

KEY EQUIPMENT

Switching key located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the Customer's communications system.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status, indicating, signaling, holding or other features, are or may be incorporated.

LARGE BUSINESS CUSTOMER

A business customer who subscribes to three or more access lines.

LEC

A local exchange company, which is authorized by the Commission to provide local exchange service within the State of Ohio.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company serving areas that are grouped to serve common social, economic, and miscellaneous purposes.

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LOCAL CALLING AREA

See "Local Service Area".

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise within the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communications between two or more exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving area between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under and extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a Customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

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MESSAGE TELECOMMUNICAITON SERVICE

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified by the Company.

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of Customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the Customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

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OFF PREMISE EXTENSION (OPX)

A telephone located in a different office or building from the main phone system.

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premise.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISE

The same premise consists of:

- a) The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- b) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.
- c) The continuous property operated as a single farm whether or not intersected by a public road.

PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector.

PREASSIGNED NUMBER

A telephone number pre-assigned before service is actually established.

PREWIRING

Any inside wiring done at the location of residence or business prior to the initial of installation of telephone service.

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PRIMARY SERVICE

The initial provision of service between the Customer's premise and the switched telecommunications network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

PRIMARY TERMINATION

Applies to channels which extend beyond the continuous property of a Customer or the confines of a single building housing the first premises of more than one Customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a customer. When more than one Customer's premise is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunications between these telephones, for communication with the general exchange network, and for long distance message telecommunications service.

PRIVATE BRANCH EXCHANGE LINE

A channel connecting the Private Branch Exchange (PBX) station or other terminal equipment with the PBX switching equipment.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

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PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RESELLER

A Company offering message telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

RESIDENTIAL SERVICE

Service is classified and charged for as residence service where the primary and major use of the service is of a domestic nature and where the business use if any is merely incidental.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

SERVICE ORDER OR CHANGE CHARGE

A nonrecurring nonrefundable charge for work required to establish new service or to make subsequent additions to, moves, or changes in service for existing customers.

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SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a Customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a Customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

SMALL BUSINESS CUSTOMER

A business customer who is subscribing to one or two access lines.

SPECIALIZED CUSTOMER PREMISE EQUIPMENT

Terminal equipment required by persons with impaired hearing, speech, vision or mobility.

STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

SUPERSEDURE OF SERVICE

An applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a Customer discontinuing that service when the Applicant is to take service on the premise where the service is being rendered, and if a notice to that effect from both the Customer and the Applicant is presented to the Company, and if an arrangement, acceptable to the Company, is made to pay outstanding charges against the service. The Company may require such notice to be in writing.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the Customer, or initiated by the Company, for temporarily interrupting service.

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TARIFF

The schedule of the Company containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the Customer class filed with the Commission.

TELECOMMUNICATION SERVICE

The various services offered by the Company as specified in this Tariff.

TELEPHONE COMPANY

See "Company".

TELEPHONE NUMBER

A numerical designation assigned to a Customer for convenience in operation and identification. The telephone number includes the number prefix of a central office, which is termed "central office designation."

TELEPHONE SOLICITATION

An unsolicited telephone call.

TEMPORARY DISCONNECTION

See "Suspension of Service".

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the Customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a Customer's obligations for termination of service prior to the expiration of the initial contract period.

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TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the Customer or by the Company under its regulations concerning cancellation for cause.

TIE LINE

A circuit connecting two switching systems (e.g., Private Branch Exchange and/or Automatic Call Distribution Systems) for the purpose of intercommunicating between the stations connected.

TOLL MESSAGE

A communication between two exchange access lines, the access line being outside of the local or service area of the access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon initial period and distance between serving areas.

TOLL SERVICE

That part of the telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

TRUNK LINE

A telephone communication channel between a central office and a private Branch Exchange, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

UNDERLYING CARRIER

The provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

VACATION SERVICE

The same as specified in the Customer's local service provider's tariff.

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VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is only provided on an inward or outward basis.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.1 General Application

- 2.1.1 The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory within the State of Ohio.
- 2.1.2 Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- 2.1.3 Failure on the part of any customer to observe the rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.

2.2 Establishing Service

2.2.1 Availability of Facilities

- A. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- B. The Company shall not be liable for failure to furnish service.
- C. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.2 Establishing Service (cont'd)

2.2.2 Application for Service

- A. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
- B. An applicant may be required to make a deposit, at the time the application is accepted. The amount of the deposit will be based on applicable Service Connection Charges and the first month's charges for Exchange Service. The provisions of this paragraph affect the initial deposit only. Regular monthly charges for service as well as billing and collection practices discussed within this Tariff are otherwise applicable.

2.2.3 Cancellation or Change in Application for Service

- A. Where the Customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.
- B. Where installation of service has been started prior to the cancellation, a Cancellation Charge equal to the Minimum Service Charge may apply.
- C. When a Customer requests a change in location of all or part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completion of the work as changed.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.2 Establishing Service (cont'd)

2.2.4 Refusal of Service

A. Grounds for Refusal of Service

1. The Company may refuse to serve an Applicant for any one of the following reasons:
 - a. The Applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.
 - b. In extraordinary circumstances where an Applicant's unlimited access to the network may result in substantial loss of revenue to the Company.
 - c. For refusal to make a deposit if the Applicant/Customer is required to make a deposit under the requirements outlined in this Tariff.

B. Applicant's Recourse

In the event the Company refuses to serve an Applicant, the Company will inform the Applicant of the reasons for its refusal.

2.2.5 Transfer, Assignment, or Supercedure of Service

Service previously furnished to one (1) Customer may not be assumed by a new Customer without lapse in the rendition of service. The new Customer must execute a new service agreement subject to the provisions of this Tariff.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.2 Establishing Service (cont'd)

2.2.6 Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

2.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities.

2.3 Furnishing of Service

2.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premise of a Customer are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

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2.3 Furnishing of Service (cont'd)

2.3.2 Company Facilities at Hazardous or Inaccessible Locations

- A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- B. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such and/or facilities.

2.3.3 Protective Equipment

- A. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
- B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions of this Tariff.
- C. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

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2.3 Furnishing of Service (cont'd)

2.3.4 Telephone Numbers

- A. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and /or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- B. The Company shall list each Customer with directory assistance except those numbers not listed at the Customer's request. A charge may be associated with a request for Directory Assistance Exclusion.

2.3.5 Classifications of Service

A. Basis for Classification

- 1. The determination as to whether Customer service should be classified as business or residence service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.
- 2. The Company reserves the right to classify any local service furnished a Customer as business or residence service, in compliance with this Tariff.

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2.3 Furnishing of Service (cont'd)

2.3.5 Classifications of Service (cont'd)

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

C. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature provided that service is not used substantially for occupational purposes.

D. Changes in classification between residential and business service may be made without change in telephone number if the Customer so desires.

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2.3 Furnishing of Service (cont'd)

2.3.6 Installation, Maintenance, and Repair of Facilities

- A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this Tariff, is borne by the Company. Where special conditions or requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.
- B. The Customer shall not, install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the company's applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
- C. The Customer may be billed the applicable Minimum Service Charge for each service call to the Customer's premise where off-hook condition is found.
- D. The Minimum Service Charge applies for each service call to the Customer where the cause of the outage or repair condition is isolated by the Company to be in Customer owned and maintained equipment.
- E. No fee applies to Customers who have a deregulated inside wire / equipment warranty plan.
- F. Minimum Service Charge:
 - Initial Hour: \$35.00
 - Each additional 30 minutes \$17.50

Minimum charge will be for one (1) hour.

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2.3 Furnishing of Service (cont'd)

2.3.7 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional costs the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

Services performed outside of the company's regular work hours per customer's request, will be charged as follows:

Initial Hour:	\$75.00
Each additional 15 minutes	\$18.75

Minimum charge will be for one (1) hour.

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2.4 Use of Service and Facilities

2.4.1 Use of Service

- A. The Company may refuse to install or may terminate a Customer's service if it is located on premise of a public or semi-public nature or in a business establishment, where the public in general or patrons of the Customer may make use of the service.
- B. Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from the user except as provided herein:
 - 1. Access services provided pursuant to Interstate or Intrastate Access Services Tariffs the Company either issues or concurs in.
 - 2. Services provided to hotels, motels, hospitals, and cellular and paging Customers when such services are resold to guests, patients, or Customers.
- C. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein, regardless of whether such charges are associated with the Customer's usage or that of any Authorized Users and regardless of whether such Authorized Users have paid the Customer for their share of the Company's charges.

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2.4 Use of Service and Facilities (cont'd)

2.4.2 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

2.4.3 Limit on Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

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2.4 Use of Service and Facilities (cont'd)

2.4.4 Unlawful, Abusive, or Fraudulent Use of Service

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.
- B. The Company may suspend or terminate telephone service to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonable be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.5 Disconnection, Termination or Suspension of Service

2.5.1 Discontinuance of Service

A. Payment schedule and disconnection procedures for non-payment

In the event of a proposed disconnection of Residential Basic Local Service only, the following procedures shall apply:

1. A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes delinquent.
2. The Company shall not disconnect the service:
 - a. Sooner than fourteen days after the due date of the bill; and
 - b. Without sending a written notice of disconnection, which must be postmarked at least seven days prior to the date of disconnection of service. The reason for the disconnection, including the unpaid balance due;
 - c. A telephone number which the Customer may call for information about the proposed disconnection; and
 - d. The procedure for medical emergencies, as hereinafter described.
3. If contact with the Customer was not previously made and notice of the disconnection was by mail or by leaving it at the premise, the utility must make a good faith effort to contact the Customer at least two (2) days before the proposed disconnection.
4. If a Customer's check is returned for insufficient funds or dishonored by the bank, this constitutes an automatic waiver of the written notice requirements.

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2.5 Disconnection, Termination or Suspension of Service (cont'd)

2.5.1 Discontinuance of Service (cont'd)

B. Disconnection With Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. A statement that failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll or optional services;

C. Notices provided will meet the following criteria:

1. The earliest date when disconnection will occur;
2. The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
3. The total amount due to avoid disconnection of local exchange service as defined in paragraph in this rule;
4. The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
5. The address and telephone number of the office of the LEC or IXC that the subscriber may contact in reference to his/her account;
6. A statement that the Commission staff is available to render assistance with unresolved complaints, and the then current address and local/toll-free telephone numbers and TDD/TTY numbers of the Commission's Public Interest Center, and;
7. A statement that an additional charge for reconnection may apply if service disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

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2.5 Disconnection, Termination or Suspension of Service (cont'd)

2.5.1 Discontinuance of Service (cont'd)

D. Telephone service may be disconnected without notice under either of the following conditions:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable, given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.
2. Where service is connected without authority by a person who has not made application for service, or who has reconnected service without authority following termination of service for nonpayment, or in instances of tampering with the Company's equipment or bypassing the same.

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2.5 Disconnection, Termination or Suspension of Service (cont'd)

2.5.2 Termination of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving seven (7) business days prior written notice to the Customer or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any government prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G. GoldStar Communications, LLC will comply with the disconnection requirements as found in Case No. 95-790-TP-COI and the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-19.

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2.5 Disconnection, Termination or Suspension of Service (cont'd)

2.5.3 Restoration of Service

- A. For restoration of a Customer's Telecommunications Service when service has been disconnected the following conditions are applicable. Service Charges are discussed in Section 3 of this Tariff.
- B. If the Customer's service has been terminated the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable Service Charges.
- C. At its discretion, the Company may restore or re-establish service, which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Tariff. Moreover, the Company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.6 Customer Relations

2.6.1 General

- A. The Company will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants and others entitled to the information, as to the facilities available for serving that locality.
- B. Upon request for service by an Applicant or upon request for transfer of service by a Customer, the Company shall inform the applicant or Customer of the Company's lowest priced alternatives available at the Customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and Installation Charges.
- C. The Company will post a notice in a conspicuous place in each business office of the Company where applications for service are received informing the public that copies of the rate schedules and rules relating to the services of the Company, as filed with the Commission, are available for inspection.
- D. The Company will provide to all new telephone utility Customers; at the time service is initiated, a pamphlet or information packet advising the Applicant of his or her rights as a Customer. This information shall inform the Customers concerning their right to request information relating to rates and services; bill payment policies; regulations in regard to termination of service; billing disputes; information about alternative payment plans; reconnection of service after involuntary termination; Customer complaints, supervisory review by the Company and registering a complaint with the Commission; Company business office hours, addresses and telephone numbers; deposits; statement of nondiscrimination; and availability of any special services such as readers or notices in Braille, as well as the telephone number of the teletypewriter for the deaf, at the Commission.

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2.6 Customer Relations (cont'd)

2.6.2 Customer Complaints

- A. Upon complaint to the Company by a Customer either at the Company's office by letter or by telephone, the Company shall promptly make suitable investigation and advise the complainant of the results thereof.
- B. In the event the complainant is dissatisfied with the Company's report, the Company will advise the complainant of the Commission complaint process, and inform the complainant that they may contact the Division at the Commission which is responsible for handling complaints.
- C. Upon receipt of a complaint, whether by letter or by telephone, from the Commission on behalf of a Customer, the Company shall make a suitable investigation and advise the Commission within thirty (30) days of the results thereof.
- D. The Company shall keep a record of all complaints that shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof, for a period of two years subsequent to the final settlement of the complaint. Complaints with reference to rates or charges, which require no further action by the Company, will not be recorded.
- E. GoldStar Communications, LLC will comply with the Customer Complaint regulations found in the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-05.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.6 Customer Relations (cont'd)

2.6.3 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an Applicant is defined as a person who applies for service for the first time or reappplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service or has received service in the past.

B. Establishment of Credit

The Company may require an Applicant, a presently disconnected Customer, or a former Customer to satisfactorily establish credit for the purpose of guaranteeing final payment for service. Such establishment of credit will not relieve the Customer from prompt payment of bills. Credit history shall be applied equally for a reasonable period of time to a spouse or former spouse who shared telephone service. Credit history applies equally to both, without modification.

C. Interests on Deposits

GoldStar Communications, LLC will comply with the Customer Deposit requirements as found in the Commission's Minimum Telephone Service Standards at 4901:1-5-15.

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2.6 Customer Relations (cont'd)

2.6.3 Applicant or Customer Deposit (cont'd)

D. Deposit Required

1. The required initial deposit shall not exceed the amount of an estimated bill for three (3) regular billing periods or in the case of a Customer whose bills are payable in advance, the deposit shall not exceed an estimated bill for two (2) regular billing period, plus three (3) months estimate toll.
2. An additional deposit may be required from a Customer when excessive toll occurs and there is known credit risk, either upon written notice or verbal notification subsequently confirmed in writing. If the deposit requirement is not met, toll restriction may be applied where technically available.

E. Information Provided With Deposit

At the time a deposit is required, the Company shall provide written information about deposits to Applicants for or Customers of, business or residential service. This information will include:

1. the circumstances under which the Company may require a deposit, or request an additional deposit;
2. how a deposit is calculated;
3. the amount of interest paid on a deposit and how this interest is calculated; and
4. the time frame and requirement for return of the deposit to the Customer.

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2.6 Customer Relations (cont'd)

2.6.3 Applicant or Customer Deposit (cont'd)

F. Records of Deposits

1. The Company will keep records to show:
 - a. The name and address of each depositor;
 - b. The amount and date of the deposit; and
 - c. Each transaction concerning the deposit.
2. The Company will issue a receipt of deposit to each Applicant or Customer from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.
3. A record of each unclaimed deposit will be maintained for four (4) years, during which time the Company will make a reasonable effort to return the deposit.

G. Refund of Deposit

If service is not connected or after disconnection of service, the Company will promptly and automatically refund the Customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premise to another within the service area of the Company shall not be deemed a disconnection where refund of the deposit is concerned. Deposits will also be refunded after one year of satisfactory payment history.

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2.6 Customer Relations (cont'd)

2.6.4 Payment for Service

A Customer shall be responsible for the payment of all charges for services and equipment furnished the Customer, including charges for services originated and/or charges accepted at the Customer telephone. Failure to receive a bill or disconnect notice does not relive the Customer of the responsibility for payment provided the Company has followed procedures for proper Customer notification. The services or equipment furnished by the Company may be suspended for failure of the Customer to pay any sum due as set forth under Sections concerning discontinuance of service.

A. Billing Period and Charges

1. Bills for telephone service will normally be rendered monthly. Bills may be rendered more frequently, however, when it is considered necessary or advisable by the Company. Bills shall show the Company name, toll free contact telephone number, period of time covered by the billings, and shall show a clear listing of all charges due and payable, including outstanding amounts in the same Customer class that the Company may have chosen to transfer from a Customer's prior delinquent account(s). Payment of charges for moves and changes and other nonrecurring charges may be required prior to completion.
2. Charges for local services and facilities are payable monthly in advance.

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2.6 Customer Relations (cont'd)

2.6.4 Payment for Service (cont'd)

A. Billing Period and Charges

3. The customer is responsible for the payment of all state, local and 9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.
4. The company will provide the Customer with a breakdown of Local Service Charges at the time service is initially installed or modified, or if requested by the Customer, at a reasonable charge. The Customer may also choose to receive an itemized breakdown of Local Service Charges monthly or annually which will be provided by the Company at a reasonable charge. All customers will receive at least 1 itemized bill breaking down the charges free of charge.

B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month will be pro rated.

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2.6 Customer Relations (cont'd)

2.6.4 Payment for Service (cont'd)

C. Suspended or Disconnected Service

1. Should service be suspended for nonpayment of charges, it will be restored only as provided for in this Tariff.
2. When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.

D. Payment Arrangements

The Company may provide those Customers with an outstanding invoice payment arrangements upon request to the Company by the Customer. If the Customer does not fulfill the terms of such payment arrangements the Company shall have the right to disconnect service. A disconnect notice must be issued prior to termination of service, if one had not been issued before the payment arrangement was executed.

- E. GoldStar Communications, LLC will comply with the billing requirements as found in the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-16.

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2.6 Customer Relations (cont'd)

2.6.5 Allowance for Interruptions

In the event a Customer's service is interrupted other than by the negligence or willful act of the Customer or for mechanical problems past the Company's facility connection point with the Customer, and it remains out of order for twenty-four (24) hours or longer after being reported to be out of order and after access to the premise is made available, appropriate adjustment or refund shall be determined on the basis of the known period of interruption is reported. The refund to the customer shall be the pro-rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund is calculated as follows:

$$\text{Amount of Refund} = \frac{\text{Total number of Days Interrupted}}{\text{Total number of Days in Billing Period}} \times \text{Monthly Rate}$$

GoldStar Communications, LLC will comply with the service interruptions requirements as found in Case No 95-790-TP-COI and the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-18.

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SECTION 2 – GENERAL RULES AND REGULATIONS

2.6 Customer Relations (cont'd)

2.6.6 Adjustment of Charges for Over-Billing and Under-Billing

When the Company has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing or other problem the following rules apply:

For undercharge: the maximum portion of the undercharge that may be recovered from the customer in any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.

For overcharge: the total overcharged shall be reimbursed to the customer within two billing periods after such reimbursement is determined to be justified;

The Company will notify the Customer for the reason for the adjustment.

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2.6 Customer Relations (cont'd)

2.6.7 Disputed Bills

- A. In the event of a dispute between a Customer and the Company regarding any bill for utility service, the Company shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the Customer and, in the event the dispute is not resolved, shall inform the Customer of the complaint procedures of the Commission.
- B. A Customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed thirty (30) days. The Customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.
- C. Any Customer or Applicant for service requesting the opportunity to dispute any action or determination of the Company under the Customer service rules as set out in the Company's Tariff shall be given an opportunity for a supervisory review immediately following the Customer's request for such review, arrangements for the review shall be made for the earliest possible date. Service shall not be disconnected pending completion of the review. If the Customer chooses not to participate in such review or to make arrangements for such review to take place after requesting it, the Company may disconnect service; providing notice has been issued under standard disconnect procedures. Any Customer who is dissatisfied with the review by the Company will be informed of their right to file a complaint and/or request a hearing before the Commission. The results of the supervisory review must be provided in writing to the Customer within thirty (30) days of the review, if requested.
- D. GoldStar Communications, LLC will comply with the Billing Adjustment requirements as found in the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-18.

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2.7 Liability of the Company

2.7.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

2.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

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2.7 Liability of the Company (cont'd)

2.7.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

2.7.4 Defacement of Premise

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise.

2.8 Individual Case Basis (ICB) Arrangements

2.8.1 General

Arrangements will be developed on a case-by-case basis in response to bona fide request from a Customer or Applicant to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive request may be different than those specified for the services in this Tariff. ICB rates will be offered to the Customer or Applicant in writing and on a nondiscriminatory basis. All ICBs will be filed with and approved by the PUCO.

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2.9 Temporary Promotional Programs

2.9.1 General

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

2.10 Method of Service Provision

2.10.1 Gold-Net Service describes a product offering whereby the Company can provide services to the customer using coaxial cable facilities interconnected with a customer-provided network compatible interface device. Gold-Net service is limited to areas where the Company has access to such facilities.

2.10.2 Gold-Net Plus is a product offering whereby the Company can provide services to the customers using its own deployed fiber or copper facilities.

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2.11 Term and Volume Discount Plan

Term and Volume discounts are available to Customers who agree via contract to minimum monthly service volumes, minimum term of service or a combination of the two. Discounts are available based on the service purchased and the level of term or volume commitment from the subscriber.

2.11.1 Change in Rates

In the event that the PUCO authorizes the Company to increase rates for particular services, customers under a Term and Volume Discount Plan(s) for those services, upon the conclusion of the initial term of the service contract may renew or renegotiations the service contract at the then prevailing tariff rates. Even if there is an increase in the approved tariff rate for a service under a Term and Volume Discount Plan, the subscriber's original contract rate will remain the same for the term of the contract.

2.11.2 Upgrades in Service Commitment and Additions to Service

Term and Volume Discount Plan Subscribers may upgrade their service to a longer term or volume commitment without penalty. Such upgrades and any associated additional discounts will be applied on a going-forward basis only. Term and volume commitments met to date will be applied to the new plan. For example, if a customer to a 12-month term plan upgrades to a 24-month plan after the 10th month of service, the customer will be deemed to have completed 10 months of a 24-month commitment and all lines in the 11th month will be billed at the 24-month commitment rate.

Customers who choose to add services to their existing service may do so at their current discount rate or may upgrade their service, if eligible, to a higher service commitment. For example, a customer who commits to a 7-line volume and chooses to add 3 additional lines may choose to either maintain those lines on a month-to-month basis at the 7-line rate or may choose to upgrade all 10-lines to a 10-line volume discount. Upgrading an existing contract to a higher volume service commitment will not affect the term of the contract.

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2.11 Term and Volume Discount Plan (cont'd)

2.11.3 Early Termination

Customers who terminate a commitment for any reason other than a change in rates will pay an early termination fee based on lines disconnected. For term commitment customers, the termination fee will be the lesser of the remaining term of the commitment plan or the difference between the then current cost savings for the next lowest actual commitment level met versus the discount rate received applied retroactively for the period in which the service was actually purchased. For example, if a customer terminates service in the 13th month of a 24-month term, the customer will pay the difference between the currently effective rates for a 12 and 24-month discount plan times the 13 months that the customer actually received service. In addition, any nonrecurring or construction charges waived as a condition as part of the term or volume commitment will be due upon early termination.

2.12 Calculation of Usage Charges

The billing elements to determine message charges are as follows: length of time of call, time of day, day of week, and applicable operator service charge.

Charges for the time portion of the billing element are applied on the basis of whole minute intervals. The billing interval for this element is determined by rounding up partial minutes to the next whole minute.

Discounts apply as found in this tariff.

Chargeable time begins when connection is established between the calling party and the desired telephone, communications system attendant, or directly dialed station.

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SECTION 3 – SERVICE CHARGES

3.1 Definitions

3.1.1 Account

A Customer's record relating to his/her service or equipment billed to a telephone number. Service may be located at one (1) or more premise(s) as long as it is part of his/her main telephone system and billed to the main telephone number.

3.2 Application of Charges

3.2.1 General

- A. Service Charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the Customer as indicated throughout the tariff.
- B. The Service Charges specified in this Tariff are intended to cover costs Incurred by the Company to establish, add to, or to rearrange service as requested by the Customer.
- C. The Service Charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the Customer requests that work be performed at hours outside of the normal business hours (8:00 a.m. to 5:00 p.m.) or business week (Monday – Friday), or interrupts work once begun, an additional charge applies based on the additional costs Incurred by the Company.
- D. Except as otherwise provided in this Section, all changes in location of Customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.
- E. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.

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SECTION 3 – SERVICE CHARGES

3.2 Application of Charges (cont'd)

3.2.1 General (cont'd)

F. Service Charges are not applicable for:

1. Moves or changes required for normal maintenance and repair of the Company's service
2. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
3. An upgrade or re-grade of service for Company reasons.
4. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
5. Telephone number changes for Company reasons.
6. When existing Customers disconnect their Local Exchange Access Service.
7. Blocking access to 976 or like service, provided that the blocking is requested either at the time the telephone service is established at a new number or within sixty (60) days of the establishment of the service.

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SECTION 3 – SERVICE CHARGES

3.2 Application of Charges (cont'd)

3.2.2 Specific Application of Service Charges

A. Service Order Charges

1. Service Order Charges are applicable:

- a. For requests to establish an account for initial connection of service.
- b. For connection of additional local exchange access lines, private lines or detached access lines to an established service.
- c. For changes and transfers of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
- d. For restoration of service disconnected for non-payment of telephone bills.
- e. For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
- f. For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
- g. For additions, moves or changes of lines in the same building or in different buildings on the same premise.

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SECTION 3 – SERVICE CHARGES

3.2 Application of Charges (cont'd)

3.2.2 Specific Application of Service Charges (cont'd)

A. Service Order Charges (cont'd)

1. Service Order Charges are applicable (cont'd):
 - h. For each telephone number changed at the Customer's request, including number changes to provide trunk hunting. No charge is applicable for a number change initiated by the Company.
 - i. For changes to a directory listing if a Customer requests this change more than once in a calendar year.
 - j. When two (2) or more segments of a local private line or detached access line are bridged in the central office. In this event, a Service Order Charge will apply for each segment of the affected line.

B. Customer Premise Visit Charge

1. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
2. Only one (1) Premise Visit Charge will apply in connection with the same service order.
3. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Company.

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SECTION 3 – SERVICE CHARGES

3.2 Application of Charges (cont'd)

3.2.3 Rate Groups

Rate Group A: Celina, St. Marys, New Bremen, Minster, Wapakoneta

Rate Group B: Reserved for future use.

Rate Group B: Fort Loramie, Botkins

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SECTION 3 – SERVICE CHARGES

3.3 Schedule of Service Charges

A.	Service Ordering Charge:	Business	Residence
		<u>Maximum</u>	<u>Maximum</u>
1.	For connecting new or additional central office lines		
	- Per Service Order		
	Initial Order	\$45.00	\$45.00
	Subsequent Orders	\$25.00	\$25.00
2.	For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines		
	- per Service Order	\$45.00	\$45.00
B.	Premise Visit Charge		
	For premise visit associated with installation of service.	First 15 minutes	\$25.00
		Per Additional 15 min.	\$10.00
C.	Restoration of Service	\$45.00	\$45.00

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SECTION 3 – SERVICE CHARGES

3.4 Termination Charge

When a Customer cancels an order for service prior to the establishment of service a termination charge may be applicable.

	<u>Maximum</u>
Termination Charge	\$250.00

3.5 Returned Check Charge

The Company will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

The charge will not exceed \$35.00 per occurrence or the maximum amount set by law, whichever is less.

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SECTION 3 – SERVICE CHARGES

3.6 Late Payment Charge

The Company will render monthly subscriber bills for local charges that will include the date of the bill, the beginning and ending dates and the due date of the bill. Further, the bill will include the current month's charges, and, all credits applied to the account during the current billing period. The Company will also include information regarding all unpaid charges from previous bills, and all applicable late payment charges.

If any portion of the payment is received by the company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentation, then a late payment charge shall be due to the Company. A late payment charge of 1.5% per month of the amount(s) not paid within 30 days of receipt with a minimum of \$0.50 per month, the charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

The customer should notify the Company of any disputed items on an invoice. If the customer and the Company are unable to resolve the dispute to their mutual satisfaction, the customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules and procedures. The address of the Public Utilities Commission is as follows:

Public Utilities Commission of Ohio
180 East Broad Street - 10th Floor
Columbus, OH 43215-3793

If service is disconnected by the Company and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, restoration of service will be subject to advanced payment and deposits as described within this tariff.

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SECTION 4 – AREA OF OPERATIONS AND LOCAL CALLING AREAS

4.1 Description and Area of Operations

GoldStar Communications, LLC is a public utility certified by the Public Utilities Commission of Ohio to provide telecommunications service in the State of Ohio. GoldStar Communications, LLC provides services in areas where appropriate interconnection agreements and/or facilities exist as indicated on the attached map and descriptions contained within this tariff.

GoldStar will provide service in the following counties and exchanges:

<u>County</u>	<u>Exchanges</u>
Auglaize	Minster, New Bremen St. Marys, Wapakoneta
Mercer	Celina, Coldwater, New Bremen, St. Henry, St. Marys, Maria Stein
Shelby	Anna, Botkins, Fort Loramie, Jackson Center, Minster, New Bremen, Newport, Sidney

Headquarters for the Company are located at:

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SECTION 4 – AREA OF OPERATIONS AND LOCAL CALLING AREAS

4.2 Local Calling

Local calls may be completed from each exchange in the “Originating Exchange” list to the corresponding the “Terminating Exchanges” list. All exchanges have local to their home exchange (intraexchange).

<u>Exchange</u>	<u>Local To</u>
Celina	Coldwater, Fort Recovery, Maria Stein, Mendon, Rockford, St Marys, Wabash, West Wabash, IN
St Marys	Celina, Mendon, New Bremen, New Knoxville#
New Bremen	New Knoxville#, Minster, St Marys
Minster	New Bremen, Maria Stein
Wapakoneta	Buckland, Cridersville, Waynesfield
Ft Loramie	Anna, Botkins, Jackson Center, Sidney, Versailles
Botkins	Anna, Fort Loramie, Jackson Center, Sidney, Wapakoneta

= measured rates apply as follows for calls to these areas:

	<u>Maximum</u>
First Minute	\$0.10
Each additional minute	\$0.10

4.3 Application of Tariff

This tariff sets forth the service offerings, terms and conditions applicable to the furnishing of local intrastate communications services by GoldStar Communications, LLC to customers within the State of Ohio. Service will be provided only in those areas in which facilities and/or interconnection agreements so permit.

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.1 Individual Business Line Services

1. A standard business line provides a customer with a single, voice-grade communications channel that can be used to place or receive calls. Standard business lines are provided for connection to customer-provided equipment.
2. Local measured service is available for standard business individual line, Key and PBX subscribers only.
3. The service will be provided on a local business measured service basis only, where facilities permit. The appropriate line or trunk rate applies.
4. Service connection charges, per Schedule of Rates, will apply in conjunction with business service.
5. A combination of flat-rate and measured rate service will not be allowed on the same premises.
6. Local business measured service charges will not apply to calls to the Telephone Company's central office, repair service, directory assistance or emergency services.

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.2 Individual Business Line Services (cont'd)

5.2.1 Business Class/Flat Rate Service

Business Flat-rate service provides subscribers to a flat-rate business line service with unrestricted local calling within an exchange's toll-free calling area for no additional local service charge.

<u>Non-Recurring Charges</u>	<u>Maximum</u>
1 st Trunk	\$150.00
Each additional Trunk	\$150.00
<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Month-to-Month	\$150.00
12 month term	\$150.00
18 month term	\$150.00
24 month term	\$150.00
36 month term	\$150.00

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5.2 Individual Business Line Services (cont'd)

5.2.2 Business Measured Service

Business Measured Service is currently unavailable.

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5.3 Key Systems

The Key System Line provides a customer with a single, voice-grade communications channel that can be used to place or receive calls. Key System lines are provided for the connection of customer-provided wiring to the customer's key telephone system (KTS).

Key Systems are provided pursuant to rates and terms under 5.2, Individual Business Line Services.

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.4 Direct Inward Dialing (DID) and Direct Inward / Outward Dialing (DIOD) Service

DID Service enables incoming calls to equipped trunk lines to terminate directly on dialed stations behind an appropriately equipped Private Branch Exchange (PBX).

Direct Inward/Outward Dialing (DIOD) is a central office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

1. DID and DID/DIOD services are provided subject to the availability of central office facilities and telephone numbers in the customer's serving central office.
2. This service must be provided on all lines in a central office group that are arranged for inward service.
3. This service includes the central office switching equipment necessary for inward-dialing from the exchange and toll network.
4. DID Service is furnished upon the condition that the customer must subscribe to a quantity of trunk lines adequate in the judgment of the Telephone Company to permit the use of DID Service without injurious effects upon general telephone service.
5. Customer-Provided Switching Systems must handle calls to assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.
6. The rates for DID service are in addition to the charges for the associated PBX Trunk Lines.

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5.4 Direct Inward Dialing (DID) and Direct Inward / Outward Dialing (DIOD) Service (cont'd)

7. The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID service are applicable to DIOD service.
8. Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.
9. Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD Functionality Rate Element is an adder to the existing trunk rate(s).

A. Direct Inward

Maximum

Each Group of 10 DID Numbers	\$ 10.00
Each Group of 100 DID Numbers	\$100.00
Each DID Central office termination	\$ 45.00

B. Direct Inward / Outward Dialing (DIOD) Element

Non-Recurring Charges

Maximum

1 st Trunk	\$150.00
Each additional Trunk	\$150.00

Monthly Recurring Charges

Maximum

Month-to-Month	\$50.00
12 month term	\$50.00
18 month term	\$50.00
24 month term	\$50.00
36 month term	\$50.00

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5.5 PBX Trunk

PBX Trunks provide a customer with a single, voice-grade telephonic communications channel that can be used to place or receive calls. PBX Trunks are provided for the connection of customer provided wiring to the customer's PBX system.

A. Trunk Charges

Non-recurring and monthly recurring charges apply to each trunk as follows:

<u>Non-Recurring Charges</u>	<u>Maximum</u>
1 st Trunk	\$150.00
Each additional Trunk	\$150.00
<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Month-to-Month	\$100.00
12 month term	\$100.00
18 month term	\$100.00
24 month term	\$100.00
36 month term	\$100.00

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5.6 Centrex

Centrex service provides a Business customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex lines are provided for connection of Centrex compatible station sets to the public switched telecommunications network.

A. Line Charges

<u>Non-Recurring Charges</u>	<u>Maximum</u>
1 st Line	\$150.00
Each Additional Line	\$150.00
<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Month-to-Month	\$50.00
12-month term	\$50.00
18-month term	\$50.00
24-month term	\$50.00
60-month term	\$50.00

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.7 CLASS Features

5.7.1 CLASS Features Definitions

Anonymous Call Rejection: Automatically rejects all calls from callers who have withheld their number.

Automatic Recall: Allows the subscriber to return the most recent incoming call. A switch option determines whether the number of the last caller is read back to the subscriber before they are given the option of returning the call, or the call is returned directly.

Automatic Recall on Busy: Allows the user to be called back automatically when a busy subscriber to whom they attempted to return a call using Automatic Recall or Automatic Callback becomes free.

Busy Call Forwarding: Forwards incoming calls to a different number when the dialed number is busy.

Call Forwarding Unconditional: Forwards all incoming calls to a different number

Call Hold: Allows the subscriber to put any call in progress on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to a previously held call. If a second call is established, the subscriber who initiates the call (the controlling party, or controller) may alternate between calls. The two calls may not be joined as a type call, and only one call may be held at a time.

Call Park: Allows a call to be parked for retrieval from another BBG line within the same subscriber group.

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5.7 CLASS Features (cont'd)

5.7.1 CLASS Features Definitions (cont'd)

Call Transfer: Allows the subscriber to transfer a call to another number.

Call Waiting Ring Back: Allows the subscriber who has been informed (by Call Waiting) of a second call to hang up the phone and receive an immediate ring back with the second call.

Call Waiting With Calling Name Delivery: Displays the name of the waiting caller to a busy subscriber line.

Call Waiting with Calling Number Delivery: Informs the subscriber on a busy line that there is another incoming call, and displays the number of the new caller.

Call Waiting: Informs the subscriber on a busy line that there is another incoming call. The subscriber is then able to put the first call on hold to answer the second call, and then switch between the two calls.

Calling Name Delivery Blocking: Allows a subscriber to block delivery of the calling name on a call-by-call basis.

Calling Name Delivery: Displays the name of the incoming caller before the subscriber answers the call.

Calling Number Delivery Blocking: If the subscriber number is configured to be delivered to the called party, the subscriber can override this configuration on a call-by-call basis by dialing a code before dialing the number.

Calling Number Delivery: Displays the incoming caller's number before the customer answers the call.

Cancel Call Waiting: Allows the subscriber to disable call waiting for the next outgoing call (usually a fax or data call).

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.7 CLASS Features (cont'd)

5.7.1 CLASS Features Definitions (cont'd)

CLID Presentation Restriction: CLID Presentation Restriction is a permanent blocking service applied on customer request by the network operator.

Code Restriction: Allows calls to only a specific set of local area codes. This service is usually used in the US where overlapping area codes are used within a LATA.

Customer Originated Trace: Traces an offending incoming call immediately after it is received. The subscriber invokes the service by dialing a code, and the Service Provider traces the call and passes the originating number to the law enforcement agency handling the complaint.

Delay Call Forwarding: Forwards incoming calls to a different number if the call is not answered within a specified length of time or number of rings.

Direct Dial Out: Enables a user of a private phone network to dial numbers outside the private network.

Distinctive Ringing on Call Waiting: Provides distinctive tones on Call Waiting for numbers selected for Distinctive Ringing.

Distinctive Ringing: Enables the subscriber to have a distinctive ring tone for incoming calls from selected numbers.

Ground Start: This feature works with a PBX system and requires a ground on one side of the line before a subscriber obtains dial tone.

IVR Access to Call Forwarding: Allows the subscriber to change their call forwarding settings from their own phone.

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5.7 CLASS Features (cont'd)

5.7.1 CLASS Features Definitions (cont'd)

Line Hunting: Allows the subscriber to specify a list of numbers to which calls may be forwarded. If the subscriber's line is busy when a call comes in, these numbers are called in sequence until one is not busy and can accept the call.

Message Center: Forwards calls to an external voicemail service if they are unanswered or if the subscriber line is busy.

Message Waiting Indication: Provides an audible indication (stutter dial-tone) to the subscriber when there is a voicemail message(s) waiting at an external voicemail service.

Outgoing Call Blocking: Enables the subscriber to prevent access to specific numbers or groups of numbers from their line.

PIN Change: Allows a subscriber to alter the Personal Identification Number they use to secure access to some services, such as Remote Access to Call Forwarding.

Recorded Announcement on Hold: This gives basic subscribers and business group subscribers the ability to send music and/or a Recorded Announcement (RCAN) to parties placed on hold.

Reminder Call Cancel: Allows the subscriber to cancel scheduled reminder calls.

Reminder Call: Allows the subscriber to schedule reminder calls.

Remote Access to Call Forwarding: Allows the subscriber to change their call forwarding settings from any location (not just from their own phone).

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5.7 CLASS Features (cont'd)

5.7.1 CLASS Features Definitions (cont'd)

Screening List Editing: Allows a subscriber to manage the list of directory numbers to which a particular call treatment is applied, for example Selective Call Rejection.

Select Call Forwarding: Forwards incoming calls from numbers selected by the subscriber. (The circumstances in which incoming calls from these numbers are forwarded depend on the configuration of unconditional, busy and delay call forwarding.)

Selective Call Rejection: Rejects calls from specified numbers

Speed Calling (1 Digit): Allows the subscriber to call frequently used numbers by dialing a one-digit code.

Speed Calling (2 Digit): Allows the subscriber to call frequently used numbers by dialing a two-digit code.

Three-Way Calling Ring Back: If the subscriber hangs up after setting up the second leg of a 3-way call, they receive an immediate ring back and are connected to the first party (still on hold).

Three-Way Calling: Allows the subscriber to talk to two people in different locations at the same time.

Toll Restriction: Disallows long distance calls from a subscriber line.

Visual Message Waiting Indication: Provides a visual indication to the subscriber when there is a voicemail message(s) waiting at an external voicemail service.

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5.7 CLASS Features (cont'd)

5.7.2 CLASS Features Charges

The following CLASS features can be provided at the specified monthly rates:

<u>Feature</u>	<u>Maximum</u>	
	<u>Business</u>	<u>Residential</u>
Anonymous call rejection	\$15.00	\$15.00
Automatic Callback	\$15.00	\$15.00
Automatic Callback on Busy	\$15.00	\$15.00
Automatic Recall	\$15.00	\$15.00
Automatic Recall on Busy	\$15.00	\$15.00
Busy call forwarding	\$15.00	\$15.00
Call forwarding unconditional	\$15.00	\$15.00
Call Hold	\$15.00	\$15.00
Call Park	\$15.00	\$15.00
Call transfer	\$15.00	\$15.00
Call waiting	\$15.00	\$15.00
Call waiting ring back	\$15.00	\$15.00
Call waiting with Calling name delivery	\$15.00	\$15.00
Call waiting with calling number delivery	\$15.00	\$15.00
Calling name delivery (includes number)	\$15.00	\$15.00
Calling name delivery blocking	\$15.00	\$15.00
Calling number delivery	\$15.00	\$15.00
Calling number delivery blocking	\$15.00	\$15.00
Cancel call waiting	\$15.00	\$15.00
CLID presentation restriction	\$15.00	\$15.00
Code Restriction	\$15.00	\$15.00
Customer originated trace - per use	\$15.00	\$15.00
Delay call forwarding	\$15.00	\$15.00
Direct dial out	\$15.00	\$15.00
Distinctive ringing	\$15.00	\$15.00
Distinctive Ringing on Call Waiting	\$15.00	\$15.00

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5.7 CLASS Features (cont'd)

5.7.2 CLASS Features Charges (cont'd)

<u>Feature</u>	<u>Maximum</u>	
	<u>Business</u>	<u>Residential</u>
Ground Start	\$15.00	\$15.00
IVR access to call forwarding	\$15.00	\$15.00
Line hunting	\$15.00	\$15.00
Message center	\$15.00	\$15.00
Message Waiting Indication	\$15.00	\$15.00
Outgoing Call Blocking	\$15.00	\$15.00
PIN Change	\$15.00	\$15.00
Queue Call When All Members Are Busy	\$15.00	\$15.00
Recorded Announcement on Hold	\$15.00	\$15.00
Reminder call	\$15.00	\$15.00
Reminder call cancel	\$15.00	\$15.00
Remote access to call forwarding	\$15.00	\$15.00
Screening List Editing	\$15.00	\$15.00
Select call forwarding	\$15.00	\$15.00
Selective Call Rejection	\$15.00	\$15.00
Speed calling (1 digit)	\$15.00	\$15.00
Speed calling (2 digit)	\$15.00	\$15.00
Three-way calling	\$15.00	\$15.00
Three-way calling ring back	\$15.00	\$15.00
Toll Restriction	\$15.00	\$15.00
Visual Message Waiting Indication	\$15.00	\$15.00

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SECTION 5 – LOCAL EXCHANGE SERVICE OFFERINGS

5.8 Residential Services

Service is classified and charged for as residence service where the primary and major use of the service is of a domestic nature and where the business use if any is merely incidental.

1. Residence rates apply at the following locations:
 - a. In private residences or residential apartments of hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of the customer's domestic establishment.
 - b. In churches when the station is located in the clergyman's study and listed in the clergyman's name, not in the name of the church.
2. When it is determined that a customer of residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Telephone Company will reclassify the service and charge accordingly.

Line charges

<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Month-to-Month	\$50.00

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SECTION 5 - LOCAL EXCHANGE SERVICE OFFERINGS

5.9 Network Connectivity Charge

Network Connectivity Charges apply for each end user line type connected with the Company's network.

<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Residential	\$50.00
Single Line Business	\$50.00
Multi-Line Business	\$50.00

5.10 Special Packages

5.10.1 Pot of Gold Feature Package

The Pot of Gold Feature Package allows a subscriber to choose any number of the Company's custom calling features described in Section 5.7 for a singled bundled rate when the sum of the individual rates would exceed the Pot of Gold Feature Package rate. Pot of Gold Feature Package rate applies per line or trunk and cannot be combined across multiple facilities or customer accounts. Terms of service and operation restrictions including potential conflicts between services as described in this tariff for the individual features apply. Not all services will work when combined on a single line. This rate applies in addition to line and trunk charges described elsewhere in this tariff.

Subscribers to the Pot of Gold Feature Package will pay a single service order fee for all features ordered at the same time. Service order fees in this tariff apply to changes additions or termination of features purchased under a feature package.

<u>Monthly Recurring Charges</u>	<u>Maximum</u>
Residential	\$25.00
Business	\$35.00

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SECTION 6 – TOLL SERVICES

6.1 General

Rates and timing of calls may vary by product type, access method, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.

Intrastate services are offered in conjunction with interstate services.

6.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- A. Call timing begins when the called party answers the call (i.e., when two-way communications are established).
- B. Chargeable time for calls ends when one of the parties disconnects from the call.
- C. Minimum call duration periods for billing purposes may vary by service option.
- D. For billing purposes, usage after the initial period varies by service and is specified by service in this tariff.

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SECTION 6 – TOLL SERVICES

6.3 Promotional Offerings

The Carrier may from time to time engage in promotional trial service offerings of limited duration designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Carrier's promotional service offerings.

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.1 Directory Assistance

Provides for identification of telephone directory numbers for local calling or national calling via an operator or automated platform. Customer dials 411 and connects to directory assistance database. The request for a telephone number within the customer's local calling area is Local Directory Assistance (LDA). The request for a telephone number outside of the customer's local calling area is National Directory Assistance. Each customer receives two LDA lookups per billing cycle included in the local service charge. National Directory Assistance is charged per call.

Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers. One residential service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such persons shall make application to the Company for exemption and will be required to provide suitable proof of eligibility. Applications require the following:

1. A letter to the Company from a qualified professional familiar with the person's impairment stating that the person qualifies for the exemption; or
2. the completion of a prepared form, made available by the Company, by a qualified professional familiar with the person's impairment.
3. Exemption may be extended to one business service line in lieu of a residential service where the handicapped person subscribes only to business service which is located in the residence of said person.
4. For purpose of this tariff a visually handicapped person is defined as follows:
 - a. Visual acuity of 20/60 or worse with best refractive correction with best eye; or
 - b. Visual field of 20 degrees or less in diameter.

Charges apply to each eligible Directory Assistance call as follows:

Maximum per call \$5.00

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.2 Operator Service

Provides for live or automated operator treatment when customers dial "0". The service includes, but is not limited to, billing for originating telephone number, calling card, collect or to a third party.

The per call surcharges are as follows:

	<u>Maximum</u>
Calling Card	\$ 10.00
Credit Card	\$ 10.00
Station to Station (customer dialed)	\$ 10.00
Operator dialed (collect, billed to 3 rd party)	\$ 10.00
Person to Person	\$ 10.00

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.3 IntraLATA Presubscription

Offered in accordance with rules, regulations and guidelines and promulgated by the Public Utilities Commission of Ohio.

A. Presubscription with New local service

For 30 calendar days following the initiation of new service a subscriber's initial request for either intraLATA or interLATA interexchange service shall be provided free of charge. If a subscriber is unable to make a selection at the time of initiation of local service, the company will read a random listing of all available toll providers to aid in the selection. If selection is still not possible, the company will inform the subscriber that the subscriber has 30 calendar days in which to inform the company of a toll carrier selection. Until the subscriber informs the company of a choice for a toll provider(s), the subscriber will not have a presubscribed toll carrier, but rather will be required to dial a carrier access code to route a toll call to the carrier of the subscriber's choice.

B. Presubscription and removal of presubscription (De-PICing) line change charges

Non Recurring Charges

Initial line, trunk or port	\$ 5.00
Additional line, trunk or port	1.50

When a customer switches both the customer's intraLATA and interLATA carrier at the same time and when the customer selects the same carrier for both interLATA and intraLATA service, the Company will waive the intraLATA presubscription charge.

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.4 Toll Blocking

Pursuant to PUCO Rules and Regulations Toll blocking is a central office service arrangement whereby calls dialed over an individual residence exchange service or non-residence exchange service or a PBX trunk, to other than the local service area, are either automatically routed to the customer's attendant position or the calling person receives an announcement. Toll blocking will be provided where facilities permit.

	Maximum	
	<u>Recurring charge</u>	<u>Non-recurring charge</u>
Residential Line	\$25.00	\$ 16.00
Business Line	\$25.00	\$ 16.00

7.5 Message Telecommunications Service

Message Telecommunications Service (MTS) is a communications service that is available for use by customers 24-hours a day. MTS enables a user of an exchange access line to place toll calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the customer's local calling area. Customers must arrange for intraLATA and interLATA MTS service from the customer's carrier of choice.

Rates and Charges – See the GoldStar Communications LLC Long Distance Tariff

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.6 Local Number Portability (LNP)

Allows a customer to retain their existing telephone number when switching from another telephone service provider to the Company within the same exchange service area. To be offered in accordance with rules and regulations promulgated by the Federal Communications Commission and guidelines of the Public Utilities Commission of Ohio.

Per Line or Trunk	<u>Maximum</u>
- per Line	\$ 50.00
- per Trunk	\$100.00

7.7 9-1-1 / E911

A 9-1-1 service charge will be charged each month, per line, in addition to any Line Charge and/or Service Option charges.

7.8 Directory Listing Service

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.
2. The Telephone Company will furnish to its subscribers, without charge, one directory per access line or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.
3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.
4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. The Company bears no responsibility in any dispute that may arise as a result of the publication of such listings in its directories.
5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

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7.8 Directory Listing Service (cont'd)

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its sole judgment the clearness of the listing and the identification of the subscriber is not impaired thereby.
7. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.
8. If in the judgment of the Company, additional listings are warranted for better identification of the subscriber or governmental offices, such listings may be provided without charge.
9. Whenever any question arises to the authorization of a subscriber to list the name of a business or to use a listing that includes the trade name of another business, the Company, at its discretion, may require the subscriber to provide proof of such authorization. Such proof may include, but is not limited to, written authorization from the owner of such name addressed to the Company specifically to permit the listing requested by the subscriber. The Company may refuse or delete a listing when the owner either does not provide appropriate written authorization or withdraws previous authorization in a written letter to the Company.
10. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is published to the day the succeeding directory is published. When the listing appears in information records only, the period is one month.

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SECTION 7 – MISCELLANEOUS AND ANCILLARY SERVICES

7.8 Directory Listing Service (cont'd)

a. Primary Listings

A primary listing is provided without charge as follows for each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing. When two or more access lines are not consecutively assigned, a primary listing may be made for each line.

b. Unlisted Number Service

Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

c. Non-Published Number Service

1. Non-published number service is the withholding of a customer's listing from both the telephone directory and directory assistance records. Subscribers requesting such arrangements agree to hold the Company harmless from any damages that might result from the non-published listing including the failure to receive calls.
2. The Company is not liable for damages resulting from the inadvertent publication of a non-published number in a telephone directory or for refusing to disclose a non-published number to any party.
3. Non-published service does not preclude the Company from supplying the customer's name, address and telephone number to the E911 / 911 service administrator.

d. Additional Listings

Additional listings, defined as listings in excess of the primary listing, may be provided upon request for an additional fee.

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SECTION 8 – INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

8.1 Primary Rate Interface (PRI)

A. General

1. Primary Rate Interface is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/877/888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel or 24 “B” channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any “B” channel. One “D” channel can control up to 20 PRI trunks. In these cases, a single “D” channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 “B” channels.
4. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.

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SECTION 8 – INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

8.2 Primary Rate Interface (PRI) (cont'd)

B. PRI Features

The following B-channel features are offered to the customer, at no additional charge.

1. Calling Number Identification is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer.
2. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.
3. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/877/888 services, and local switched access lines.
4. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.
5. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
6. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
7. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

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SECTION 8 – INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

8.3 Primary Rate Interface (PRI) (cont'd)

C. Rate Structure

1. ISDN-PRI Facility

The customer has a choice of call connection arrangements, i.e., central office to end-user premises, central office to central office, or ISDN-PRI access to IC services. The rates and charges for the ISDNPRI Facility will be based on the selected arrangement either flat rate or mileage sensitive option. The month-to-month charges consist of the 1.544 access line and special transport specified herein. The ISDN-PRI Facility charge for a contract term customer is a flat rate based on the length of the contract selected.

2. ISDN-PRI Central Office Termination

The ISDN-PRI Access provides the switch termination for the ISDN-PRI Facility. A PRI Access is required to terminate to an ISDN-PRI serving central office. ISDN-PRI Access typically provides twenty-three (23) individual "B" channels and one (1) "D" channel.

3. Channel Activations

Channel activation charges will apply to provide voice or circuit switched data capability for up to 24 "B" channel. Channel activations are monthly recurring charges applied on a per channel basis.

4. Subsequent Activity Charge (SAC)

The Subsequent Activity Charge is applicable for any changes to the customers' configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks. This charge is applicable for all customers.

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SECTION 8 – INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

8.4 Primary Rate Interface (PRI) (cont'd)

D. Rates and Charges

		Maximum	
		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1.	ISDN-PRI Facility		
	No contract	\$ 600.00	\$ 1,000.00
	12-Month Term	\$ 600.00	\$ 1,000.00
	24-Month Term	\$ 600.00	\$ 1,000.00
	36-Month Term	\$ 600.00	\$ 1,000.00
2.	ISDN-PRI Access		
	No contract	\$ 600.00	\$ 1,000.00
	12-Month Term	\$ 600.00	\$ 1,000.00
	24-Month Term	\$ 600.00	\$ 1,000.00
	36-Month Term	\$ 600.00	\$ 1,000.00
3.	Channel Activations, per channel		
	Voice Channel Activation	\$ 25.00	\$ 25.00
	Voice/Data Channel Activation	\$ 25.00	\$ 25.00
4.	Subsequent Activity Charge, per occurrence	n/a	\$ 400.00

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SECTION 9 – PRIVATE LINE SERVICES

Reserved for Future Use

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SECTION 10 – RATES AND CHARGES

10.1 Section 1 – Definitions

There are no rates in this Section

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SECTION 10 – RATES AND CHARGES

10.2 Section 2 – General

There are no rates in this Section

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SECTION 10 – RATES AND CHARGES

10.3 Section 3 – Service Charges

10.3.1 There are no rates in this Section.

10.3.2 There are no rates in this Section.

10.3.3 Schedule of Service Charges

A. Service Ordering Charge:

Business

All Groups

Term		1-5 lines		6-10 lines		11 or more	
		Initial	Add'l	Initial	Add'l	Initial	Add'l
	none	\$ 25.00	\$ 12.50	\$ 25.00	\$ 10.00	\$ 25.00	\$ 10.00
	12 month	\$ 25.00	\$ 12.50	\$ 25.00	\$ 10.00	\$ 25.00	\$ 10.00
	24 month	\$ 25.00	\$ 10.00	\$ 25.00	\$ 7.50	\$ 125.00	\$ -
	36 month	\$ 25.00	\$ 7.50	\$ 25.00	\$ 7.50	\$ 100.00	\$ -

Residential

All Groups

	Initial	Add'l
Month to Month	\$ 21.00	\$ 11.00

requires compatible "modem" equipment to be provided by Sub.

Miscellaneous Service Fees

Feature changes, directory, etc. per Service Order

Residential	\$ 10.00
Business	\$ 10.00

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SECTION 10 – RATES AND CHARGES

10.3 Section 3 – Service Charges (con't)

10.3.3 Schedule of Service Charges

B. Premise Visit Charge

For premise visit associated with installation of service.	First 60 minutes	\$35.00
	Per add'l 15 minutes	\$ 8.75

C. Restoration of Service	\$25.00	\$25.00
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10.3.4 Termination Charge

Termination Charge per line	\$150.00
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10.3.5 Returned Check Charge

See Section 3.5

10.3.6 Late Payment Charge

See Section 3.6

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SECTION 10 – RATES AND CHARGES

10.4 Section 4 – Area of Operations and Local Calling Areas

10.4.1 There are no rates in this Section.

10.4.2 Measured Rate

	<u>Rate per Minute</u>
First Minute	\$0.04
Each additional minute	\$0.02

10.4.3 There are no rates in this Section.

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings

10.5.1 There are no rates contained in this Section.

10.5.2 Individual Business Line Services

1. Business Class/Flat Service

Monthly Recurring Charges

Group A

	Lines	1-5 lines	6-10 lines	11 or more
Term	none	\$ 23.65	\$ 22.45	\$ 22.45
	12 month	\$ 22.55	\$ 21.45	\$ 20.35
	24 month	\$ 21.45	\$ 20.35	\$ 19.35
	36 month	\$ 20.35	\$ 19.35	ICB

Group B

Not applicable at this time

Group C

	Lines	1-5 lines	6-10 lines	11 or more
Term	none	\$ 33.65	\$ 32.45	\$ 32.45
	12 month	\$ 32.55	\$ 31.45	\$ 30.35
	24 month	\$ 31.45	\$ 30.35	\$ 29.35
	36 month	\$ 30.35	\$ 29.35	ICB

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.2 Individual Business Line Services (cont'd)

2. Business Measured Service

The Company does not currently offer a measured service.

10.5.3 Key Systems

See Section 10.5.2

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10.5 Section 5 – Service Offerings (cont'd)

10.5.4 Direct Inward Dialing (DID) and Direct Inward / Outward Dialing (DIOD) Service

Rates apply in addition to PBX trunk rate found elsewhere in this tariff.

A. Direct Inward

Numbers

	No Term	Term
Group of 10	\$ 2.00	\$ 2.00
Group of 100	\$ 18.50	\$ 13.50

DID Central Office Termination - per term

	MRC
Group A	\$ 13.50
Group B	n/a
Group C	\$ 13.50

B. Direct Inward / Outward Dialing (DIOD) Element

<u>Non-Recurring Charges</u>	<u>Rate</u>
1 st Trunk	\$75.00
Each additional Trunk (same order)	\$ 5.00

DID / DOD

		Group A	Group B	Group C
Term	none	\$ 15.00	n/a	ICB
	12 month	\$ 7.50	n/a	ICB
	24 month	\$ 7.00	n/a	ICB
	36 month	\$ 6.00	n/a	ICB
	60 month	\$ 5.00	n/a	ICB

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.5 PBX Trunk

A. Trunk Charges

Non-recurring and monthly recurring charges apply to each trunk as follows:

<u>Non-Recurring Charges</u>	<u>Rate</u>
1 st Line	\$45.00
Each Additional Line	\$25.00

Monthly Recurring Charges

Group A

Term	Lines:	1-10	11+
	none	\$ 48.00	ICB
	12 month	\$ 38.00	ICB
	24 month	\$ 36.00	ICB
	36 month	\$ 34.00	ICB
	60 month	\$ 32.00	ICB

Group B

Not applicable at this time

Group C

Term	Lines:	1-10	11+
	none	\$ 80.00	ICB
	12 month	\$ 78.00	ICB
	24 month	\$ 76.00	ICB
	36 month	\$ 74.00	ICB
	60 month	\$ 72.00	ICB

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.6 Centrex

A. Line Charges

<u>Non-Recurring Charges</u>	<u>Rate</u>
1 st Line	\$45.00
Each Additional Line	\$25.00

<u>Monthly Recurring Charges</u>	<u>Rate</u>
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Group A

	Lines	4-15	16-20	21-30	31 +
Term	none	\$ 32.00	\$ 31.00	\$ 30.00	ICB
	12 month	\$ 30.00	\$ 28.00	\$ 27.00	ICB
	24 month	\$ 27.00	\$ 26.00	\$ 25.50	ICB
	36 month	\$ 25.00	\$ 24.00	\$ 20.00	ICB

Group B *Not applicable at this time*

Group C

	Lines	4-15	16-20	21-30	31 +
Term	none	\$ 42.00	\$ 42.00	\$ 42.00	ICB
	12 month	\$ 40.00	\$ 38.00	\$ 37.00	ICB
	24 month	\$ 37.00	\$ 36.00	\$ 35.50	ICB
	36 month	\$ 35.00	\$ 34.00	\$ 30.00	ICB

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.7 CLASS Features

1. CLASS Features Charges

The following CLASS features can be provided at the specified monthly rates:

Feature	Business	Residential
Anonymous Rejection	\$ 1.00	\$ 1.00
Automatic Recall	\$ 3.00	\$ 3.00
Automatic Recall on Busy	\$ 3.50	\$ 3.50
Busy call forwarding	\$ 1.00	\$ 1.00
Call Forwarding unconditional	\$ 1.00	\$ 1.00
Call Hold	\$ 1.00	\$ 1.00
Call Park	\$ 1.00	\$ 1.00
Call Transfer	\$ 2.00	\$ 2.00
Call Waiting	\$ 1.50	\$ 1.50
Call Waiting Ringback	\$ 2.00	\$ 2.00
Call Waiting with Calling Name delivery	\$ 7.00	\$ 7.00
Call Waiting with Calling Number delivery	\$ 6.00	\$ 6.00
Calling Name and Number delivery	\$ 6.00	\$ 6.00
Calling Name delivery blocking	\$ 1.00	\$ 1.00
Calling Number delivery	\$ 5.00	\$ 5.00
Calling Number delivery blocking	\$ 1.00	\$ 1.00
Cancel Call Waiting	\$ 1.00	\$ 1.00
CLID presentation restriction	\$ 2.50	\$ 2.50
Code Restriction	\$ 2.50	\$ 2.50
Customer Originated Trace, per use	\$ 3.00	\$ 3.00
Delay Call forwarding	\$ 1.00	\$ 1.00
Direct Dial Out	\$ 4.00	\$ 4.00

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.7 CLASS Features (cont'd)

1. CLASS Features Charges (cont'd)

Feature	Business	Residential
Distinctive Ring	\$ 4.50	\$ 4.50
Distinctive Ring on Call Waiting	\$ 2.00	\$ 2.00
Ground Start	\$ 7.00	\$ 7.00
IVR access to call forwarding	\$ 1.50	\$ 1.50
Line Hunting	\$ 2.00	\$ 2.00
Message Center	\$ 1.00	\$ 1.00
Message Waiting Indication	\$ 0.50	\$ 0.50
Outgoing Call Blocking	\$ 2.00	\$ 2.00
PIN Change	\$ 0.50	\$ 0.50
Recorded Announcement on Hold	\$ 5.00	\$ 5.00
Reminder Call	\$ 2.00	\$ 2.00
Reminder call cancel	\$ 0.50	\$ 0.50
Remote Access to Call Forwarding	\$ 0.50	\$ 0.50
Screening List Editing	\$ 1.00	\$ 1.00
Special Call Forwarding	\$ 1.00	\$ 1.00
Selective Call Rejection	\$ 2.00	\$ 2.00
Speed Calling 1-digit	\$ 1.00	\$ 1.00
Speed Calling 2-digits	\$ 1.50	\$ 1.50
Three-Way Calling	\$ 2.00	\$ 2.00
Three-Way Calling Ringback	\$ 0.50	\$ 0.50
Toll Restriction	\$ 2.00	\$ 2.50
Visual Message Waiting Indicator	\$ 0.50	\$ 0.50

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10.5 Section 5 – Service Offerings (cont'd)

10.5.8 Residential Services

Line charges

Gold-Net

	MRC
Group A	\$ 8.00
Group B	<i>n/a</i>
Group C	\$ 11.00

Gold-Net Plus

	MRC
Group A	\$ 12.12
Group B	<i>n/a</i>
Group C	\$ 14.45

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SECTION 10 – RATES AND CHARGES

10.5 Section 5 – Service Offerings (cont'd)

10.5.9 Network Connectivity Charge

Network Connectivity note 1

	Group A	Group B	Group C
Residential	\$ 6.00	n/a	\$ 6.00
Single Line Business	\$ 6.00	n/a	\$ 6.00
Multi-Line Business	\$ 6.00	n/a	\$ 6.00

State Intrastate End User Access Fee note 1, 2

	Group A	Group B	Group C
Residential	\$ 3.00	n/a	\$ 4.00
Single Line Business	\$ 3.00	n/a	\$ 6.00
Multi-Line Business	\$ 3.00	n/a	\$ 8.00

note 1 PRI billed at 5 x MLB rate

note 2 Grandfathered at \$0.00 to RGA customers installed prior to 2004

10.5.10 Special Packages

1. Pot of Gold Feature Package

<u>Monthly Recurring Charges</u>	<u>Rate</u>
Residential	\$10.00
Business	\$10.00

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10.6 Section 6 – Toll Services

There are no rates for this Section.

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SECTION 10 – RATES AND CHARGES

10.7 Section 7 – Miscellaneous Services

10.7.1 Directory Assistance

Charges apply to each eligible Directory Assistance call as follows:

Local Directory Assistance first two per month	No charge
Local Directory Assistance add'l	\$ 0.50
National Directory Assistance	\$ 0.90

10.7.2 Operator Service

The per call surcharges are as follows:

	<u>Rate</u>
Calling Card	\$3.00
Credit Card	\$3.00
Station to Station (customer dialed)	\$3.00
Operator dialed (collect, billed to 3 rd party)	\$3.00
Person-to-Person	\$3.00

10.7.3 IntraLATA Presubscription

Presubscription and removal of presubscription (De-PICing) line change charges

Non-Recurring Charges

Initial line, trunk or port	\$ 5.00
Additional line, trunk or port	\$ 1.50

10.7.4 Toll Blocking

	<u>Recurring Charge</u>	<u>Non-recurring Charge</u>
Residential Line	\$10.00	\$ 3.00
Business Line	\$10.00	\$ 3.00

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10.7 Section 7 – Miscellaneous Services (cont'd)

10.7.5 Local Number Portability (LNP)

10.7.6 MTS

10.7.7 9-1-1 / E911

Per line per month \$0.38

10.7.8 Directory Listings

Additional Listing per listing per month \$2.50

Non published / unlisted per month \$2.50

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SECTION 10 – RATES AND CHARGES

10.8 Integrated Services Digital Network (ISDN)

10.8.1 Primary Rate Interface (PRI)

1. ISDN-PRI Facility

<u>Monthly Rate</u>	<u>RGA</u>	<u>RGB</u>	<u>RGC</u>	<u>NRC</u>
No Contract	\$355.50	n/a	\$455.50	\$500.00
12-Month Term	ICB	ICB	ICB	\$500.00
24-Month Term	ICB	ICB	ICB	\$250.00
36-Month Term	ICB	ICB	ICB	\$ 0.00

**2. ISDN-PRI CO Term
All Rate Groups**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
No Contract	\$ 310.50	\$ 500.00
12-Month Term	ICB	ICB
24-Month Term	ICB	ICB
36-Month Term	ICB	ICB

3. Channel Activations, per channel

Voice Channel Activation	n/a	n/a
Voice/Data Channel Activation	n/a	n/a

**4. Subsequent Activity Charge,
per occurrence**

n/a \$ 400.00

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10.9 Private Line Services

Reserved for Future Use

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