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February 20, 2007

*Via Hand Delivery*

Ms. Reneé J. Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: In the Matter of the Complaint of Drew Hansel vs. Windstream; PUCO Case No. 07-89-TP-CSS

Dear Ms. Jenkins:

This correspondence confirms Attorney Examiner James Lynn's agreement to an extension of time for Windstream Western Reserve, Inc. to file its answer in the above-referenced matter. This extension, until February 23, 2007, will allow Windstream additional time to contact the Complainant and resolve his concerns.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Carolyn S. Flahive

Enclosure

cc: James Lynn, Attorney Examiner  
Kathy Hobbs, Vice President – State Governmental Affairs, Windstream Reserve, Inc.

This is to certify that the images appearing are an accurate and complete reproduction of a copy of the document delivered in the regular course of business. Technician: *[Signature]* Date Processed 2-20-07