

FILE



Change the world. One call at a time.<sup>SM</sup>

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February 16, 2007

Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Case No. 07-68-TP-ACE and TRF No. 90-6369-CT-TRF

Dear Sir/Madam:

Enclosed please find the following from BetterWorld Telecom, LLC:

Tariff pages 12 & 20 with requested changes  
Exhibit H – Disconnect Notice Sample (revised)  
Exhibit I – Sample Invoice (revised)

Please replace the original pages with the enclosed.

Do not hesitate to contact me if you have any questions.

Regards,

Gloria Costa  
Manager Regulatory & Admin.  
(703) 797-1750 X909  
[gcosta@BetterWorldTelecom.com](mailto:gcosta@BetterWorldTelecom.com)

BetterWorld Telecom - 11951 Freedom Drive - 13th Floor - Reston, VA 20190

Phone: 703.797.1750 - Fax: 703.797.1750

[www.betterworldtelecom.com](http://www.betterworldtelecom.com)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician *[Signature]* Date Processed 2-20-07

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SECTION 2 – RULES AND REGULATIONS (Cont'd)2.7 Billing Arrangements

- 2.7.1 Customer bills and Company's billing practices will comply with MTSS 4901:1-5-15.
- 2.7.2 The Customer will be billed directly by Company. Billing is based on a minimum call duration of thirty (30) seconds with six (6) second billing increments thereafter for all services. Call duration is measured from the time hardware or software supervision indicates a connection between the calling and the called stations. There are no charges for uncompleted calls.
- 2.7.3 Customer bills are issued monthly. The Customer will receive its bill on or about the same day of each month. Months are presumed to have thirty (30) days. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.7.4 The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage and are billed monthly in arrears.
- 2.7.5 Bills are due and payable within eighteen (18) days from the invoice date. Payment may be made by cash, check, money order, or cashier's check.
- 2.7.6 A late fee of 1.5% monthly will be charged on any past due balances. The late fee amount will be assessed from the date payment was due. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.
- 2.7.7 A charge will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. The maximum the Company may charge is \$40. For the actual current charge please see Section 4 – Rates and Charges.
- 2.7.8 If Customer fails to perform any of Customer's payment obligations set forth in this tariff, Customer shall pay any and all collection costs and expenses incurred by Company in enforcing or establishing its rights

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Issued:	February 15, 2007	Effective:	February 24, 2007
Issued By:	Gloria Costa Manager Regulatory & Admin. 11951 Freedom Drive, 13 <sup>th</sup> Floor Reston, VA 20190		

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**SECTION 4. RATES AND CHARGES**

This section sets forth the rates and charges applicable to Company's service offerings.

**4.1 Long Distance**

The Company provides basic 1+ long distance service. The Company will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio. Customers will receive a \$2.00 discount off the monthly service charge for opting not to receive a paper bill.

**4.1.1 Monthly Service Charge** **\$5.99**

**4.1.2 IntraLATA and InterLATA Rate** **\$0.089 per minute**

**4.2 Toll Free Service**

The Company provides a direct access, incoming only 800 service. The Company will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio.

**4.2.1 Monthly toll free number fee** **\$.075**

**4.2.2 Rate** **\$0.099 per minute**

**4.3 Calling Card Service**

The Company provides a post-paid calling card service. The Company will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio.

**4.3.1 Rate** **\$0.12 per minute**

**4.4 Return Check Charge**

The following charge will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

**4.4.1 Rate** **\$25.00**

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**Disconnect Notice  
BetterWorld Telecom**

[Date]

Account Number: xxxxxxxxxx

[Customer Name]:

Address 1

Address 2

City, State, Zip

This will serve as notice that BetterWorld Telecom intends to disconnect your long distance telephone service. BetterWorld Telecom has decided to take this action because it has not received payment for services since [date].

The total amount past due is \$ [amount due]. Failure to pay the amount required at the BetterWorld office by [date required] may result in the disconnection of toll services. An additional charge for reconnection may apply if your service is disconnected. Payments to an unauthorized agent may result in the untimely or improper crediting of your account. The earliest date when disconnection will occur is [date]. Disconnection of toll service will not effect your local service. The reason for the disconnection of service is [insert reason]. The total amount due for non-regulated charges is [amount due]. However, nonpayment of non-regulated charges cannot result in the disconnection of local service or regulated toll service.

If you wish to contact BetterWorld Telecom to discuss your account, please call or send all correspondence to:

Ali Gunertem

BetterWorld Telecom

11951 Freedom Drive, 13<sup>th</sup> Floor

Reston, VA 20190

Phone: 703-797-1750 ext. 904

Toll Free: 866-567-2273

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called BetterWorld Telecom, or for general utility information, residential or business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 a.m. to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

The Ohio Consumers' Counsel (OCC), - represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pickocc.org](http://www.pickocc.org).



Change the world. One call at a time.™

11951 Freedom Drv  
13th Flc  
Reston, VA 2019  
Ph: 866-567-227  
Fax: 877-226-804

BETTER WORLD TELECOM  
ACCOUNTS PAYABLE  
11951 FREEDOM DR; SUITE 13000  
RESTON VA 20190

Customer Number : 10010000  
Invoice Number : D1750832  
Invoice Date : 10/20/06  
Page : 1

**INVOICE SUMMARY**

Domestic	\$	0.00
Directory Assistance	\$	0.00
Canada	\$	0.00
International	\$	0.00
800/877/888	\$	36.33
Additional Charges & Account Charge	\$	359.99
Primary Interexchange Carrier Charge	\$	0.00
Local Charges	\$	0.00
<b>TOTAL USAGE</b>	<b>\$</b>	<b>396.32</b>
Federal Tax	\$	10.98
State/Local/Other Tax	\$	0.00
<b>TOTAL TAXES</b>	<b>\$</b>	<b>10.98</b>
Universal Service Fund	\$	3.44
<b>TOTAL CURRENT DUE</b>	<b>\$</b>	<b>410.74</b>
Previous Balance	\$	418.41
Payments/adjustments	\$	0.00
Finance charge	\$	6.28
<b>BALANCE FORWARD</b>	<b>\$</b>	<b>424.69</b>
<b>TOTAL AMOUNT DUE</b>	<b>\$</b>	<b>835.43</b>

Effective June 1, 2000 the Georgia Telecommunications Relay Service surcharge will be reduced from \$.10 to \$.05 per month per local line. This surcharge helps fund telephone services for the deaf and hearing impaired.

\*\*\* Remittance document - Please Detach and Return This Portion with Your Payment \*\*\*

BETTER WORLD TELECOM  
11951 FREEDOM DR; SUITE 13000  
RESTON VA 20190

Customer Number : 10010000  
Invoice Number : D1750832  
Invoice Date : 10/20/06

**TOTAL AMOUNT DUE \$ 835.43**  
**Please Pay By : 11/10/06**

Better World Telecom  
PO BOX 80035  
Charlotte, NC 28260-0035

BETTER WORLD TELECOM  
ACCOUNTS PAYABLE  
11951 FREEDOM DR; SUITE 13000  
RESTON VA 20190

If your complaint is not resolved after you have called BetterWorld Telecom, or for general utility information, residential and business customer may call the Public Utilities Commission of Ohio, toll free at 1-800-686-7826 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 am to 5:30 p.m. weekdays, or visit <http://www.puco.ohio.gov/>.

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