

FILE

NC

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

12
RECEIVED-DOCKETING DIV
2007 FEB 16 PM 12:06
PUCO

In the Matter of the Application of :
Aqua Ohio, Inc. for Approval of a : Case No. 07-167-WW-UNC
New Bill Format Pursuant to Rule :
4901:1-15-23(N) of the Ohio :
Administrative Code :

APPLICATION OF AQUA OHIO, INC. FOR APPROVAL OF A NEW BILL FORMAT

The Public Utilities Commission of Ohio ("Commission") has directed water companies to submit new bill formats for each of its tariffed divisions to include contact information for the Ohio Consumers Council ("OCC"). In compliance with that directive, Aqua Ohio, Inc., ("Aqua") hereby submits this application to approve its new bill format for the following Aqua Ohio Tariffs:

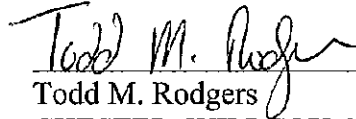
1. Lake Erie Division -- Certificate No. 30
2. Stark Division -- Certificate No. 32
3. Struthers Division -- Certificate No. 35
4. Masury Division -- Certificate No. N/A

Aqua uses the same bill format for each tariffed division. The back of the bill format for each of its tariffed divisions is attached as Exhibit A and incorporated by reference and includes the necessary and required notices regarding contact information for the Commission and OCC. The front of the bill format for each of its tariffed divisions is attached as Exhibit B and incorporated by reference. In addition, attached hereto and incorporated by reference is Exhibit C which is a revised Subject Index page for each of the tariffs noting the revising of the customer bill format.

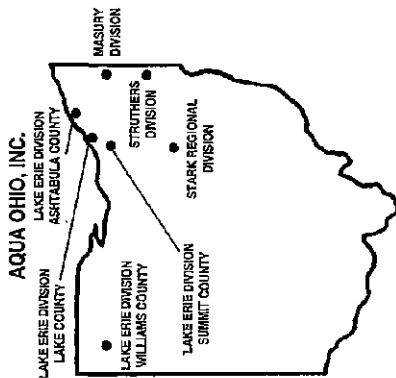
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician ANN Date Processed 2/16/07

WHEREFORE, Aqua respectfully requests that its application for approval of its bill format for each of its tariffed divisions be granted.

Respectfully submitted

A handwritten signature in cursive script, reading "Todd M. Rodgers", is written over a horizontal line.

Todd M. Rodgers
CHESTER, WILLCOX & SAXBE, LLP
65 East State Street, Suite 1000
Columbus, Ohio 43215
(614) 221-4000
Attorney for Aqua Ohio, Inc



EXPLANATION OF CODES:

A - ACTUAL FS - FIRE SERVICE SO - SWAPOUT METER
 C - CUSTOMER READING MC - MISCELLANEOUS SR - SURCHARGE
 CR - CREDIT P - PREVIOUS BALANCE SW - SEWER RATE CODE
 D - DEPOSIT PN - PENALTY TC - TURN-ON CHARGE
 E - ESTIMATE S - SEWER W - WATER
 FH - FIRE HYDRANT SC - SERVICE CHARGE WM - WATER MINIMUM

If you have questions about your water bill or service, please call us at the office below that provides your water service. Please call the phone number below with a location number matching the first two digits of your account number.

LOCATION	PHONE #	LOCATION	PHONE #
(02) Masury -	(724) 981-1200	(55) Firestone Trace -	(888) 366-3300
(51) Jefferson -	(866) 866-2692	(55) Green -	(888) 366-3300
(51) Williams County -	(866) 866-2692	(55) Massillon -	(330) 833-4156
(51) Sagamore Hills -	(866) 866-2692	(55) Sites Lake -	(888) 366-3300
(52) Mentor -	(440) 255-3421	(56) Struthers -	(330) 755-2163

We welcome the opportunity to work with you and will do our best to answer your questions. If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may call The Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570 from 8:00AM to 5:30PM weekdays, or visit www.puco.ohio.gov. The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00AM to 5:00PM weekdays, or visit www.pickoos.org.

Checks must be postmarked prior to past due date or the late fee must be added. Please DO NOT mail cash. Please DO NOT use paperclips.

THIS BILL MAY BE PAID AT AQUA OHIO, INC.
 OR AN AUTHORIZED AGENCY.

RATE SCHEDULE FURNISHED UPON REQUEST.

"A member of the Aqua America family of companies"

www.aquaohio.com

RETURN TO:

AQUA OHIO, INC.

EXHIBIT

A

PREPARED
FIRST CLASS MAIL
U.S. POSTERS, OH
PERMIT NO. 7

• AQUA OHIO, INC. •

P.O. BOX 269
STRUTHERS, OH 44471-0269

44471-0269

ACCOUNT NUMBER	CUSTOMER'S COPY	FROM - SERVICE - TO	PERIOD
52069564-03	01 04 02	01/15	01/17
			33

SERVICE ADDRESS	UNIT OF MEAS.
CUSTOMER ADDRESS	10 CU. FT.

PREV. - READING - CURR.	CONSUMPTION	AMOUNT	CODE
19310A 19350A	40	78.02-P	
2992 GALLONS USED		24.61 W	

FINAL CREDIT - DO NOT PAY	53.41-

BILLING DATE	01/19/07	5% LATE FEE AFTER DUE DATE	DUE AFTER 02/03/07
--------------	----------	-------------------------------	-----------------------

PLEASE RETURN THIS STUB WITH PAYMENT

ACCOUNT NUMBER			
52069564-03	01	04	02
6100	517	00040	
FINAL BILL			

CREDIT

BILLING DATE	... DUE AFTER
--------------	---------------

20150120	20161110
----------	----------

CUSTOMER NAME

CUSTOMER ADDRESS
MENTOR OH
44060-4830

[illegible]

tables

EXHIBIT

B

P.O. BOX 269
STRUTHERS, OH 44471-0269

0.5
 1.0
 1.5
 2.0
 2.5
 3.0
 3.5
 4.0
 4.5
 5.0
 5.5
 6.0
 6.5
 7.0
 7.5
 8.0
 8.5
 9.0
 9.5
 10.0
 10.5
 11.0
 11.5
 12.0
 12.5
 13.0
 13.5
 14.0
 14.5
 15.0
 15.5
 16.0
 16.5
 17.0
 17.5
 18.0
 18.5
 19.0
 19.5
 20.0
 20.5
 21.0
 21.5
 22.0
 22.5
 23.0
 23.5
 24.0
 24.5
 25.0
 25.5
 26.0
 26.5
 27.0
 27.5
 28.0
 28.5
 29.0
 29.5
 30.0
 30.5
 31.0
 31.5
 32.0
 32.5
 33.0
 33.5
 34.0
 34.5
 35.0
 35.5
 36.0
 36.5
 37.0
 37.5
 38.0
 38.5
 39.0
 39.5
 40.0
 40.5
 41.0
 41.5
 42.0
 42.5
 43.0
 43.5
 44.0
 44.5
 45.0
 45.5
 46.0
 46.5
 47.0
 47.5
 48.0
 48.5
 49.0
 49.5
 50.0
 50.5
 51.0
 51.5
 52.0
 52.5
 53.0
 53.5
 54.0
 54.5
 55.0
 55.5
 56.0
 56.5
 57.0
 57.5
 58.0
 58.5
 59.0
 59.5
 60.0
 60.5
 61.0
 61.5
 62.0
 62.5
 63.0
 63.5
 64.0
 64.5
 65.0
 65.5
 66.0
 66.5
 67.0
 67.5
 68.0
 68.5
 69.0
 69.5
 70.0
 70.5
 71.0
 71.5
 72.0
 72.5
 73.0
 73.5
 74.0
 74.5
 75.0
 75.5
 76.0
 76.5
 77.0
 77.5
 78.0
 78.5
 79.0
 79.5
 80.0
 80.5
 81.0
 81.5
 82.0
 82.5
 83.0
 83.5
 84.0
 84.5
 85.0
 85.5
 86.0
 86.5
 87.0
 87.5
 88.0
 88.5
 89.0
 89.5
 90.0
 90.5
 91.0
 91.5
 92.0
 92.5
 93.0
 93.5
 94.0
 94.5
 95.0
 95.5
 96.0
 96.5
 97.0
 97.5
 98.0
 98.5
 99.0
 99.5
 100.0
 100.5
 101.0
 101.5
 102.0
 102.5
 103.0
 103.5
 104.0
 104.5
 105.0
 105.5
 106.0
 106.5
 107.0
 107.5
 108.0
 108.5
 109.0
 109.5
 110.0
 110.5
 111.0
 111.5
 112.0
 112.5
 113.0
 113.5
 114.0
 114.5
 115.0
 115.5
 116.0
 116.5
 117.0
 117.5
 118.0
 118.5
 119.0
 119.5
 120.0
 120.5
 121.0
 121.5
 122.0
 122.5
 123.0
 123.5
 124.0
 124.5
 125.0
 125.5
 126.0
 126.5
 127.0
 127.5
 128.0
 128.5
 129.0
 129.5
 130.0
 130.5
 131.0
 131.5
 132.0
 132.5
 133.0
 133.5
 134.0
 134.5
 135.0
 135.5
 136.0
 136.5
 137.0
 137.5
 138.0
 138.5
 139.0
 139.5
 140.0
 140.5
 141.0
 141.5
 142.0
 142.5
 143.0
 143.5
 144.0
 144.5
 145.0
 145.5
 146.0
 146.5
 147.0
 147.5
 148.0
 148.5
 149.0
 149.5
 150.0
 150.5
 151.0
 151.5
 152.0
 152.5
 153.0
 153.5
 154.0
 154.5
 155.0
 155.5
 156.0
 156.5
 157.0
 157.5
 158.0
 158.5
 159.0
 159.5
 160.0
 160.5
 161.0
 161.5
 162.0
 162.5
 163.0
 163.5
 164.0
 164.5
 165.0
 165.5
 166.0
 166.5
 167.0
 167.5
 168.0
 168.5
 169.0
 169.5
 170.0
 170.5
 171.0
 171.5
 172.0
 172.5
 173.0
 173.5
 174.0
 174.5
 175.0
 175.5
 176.0
 176.5
 177.0
 177.5
 178.0
 178.5
 179.0
 179.5
 180.0
 180.5
 181.0
 181.5
 182.0
 182.5
 183.0
 183.5
 184.0
 184.5
 185.0
 185.5
 186.0
 186.5
 187.0
 187.5
 188.0
 188.5
 189.0
 189.5
 190.0
 190.5
 191.0
 191.5
 192.0
 192.5
 193.0
 193.5
 194.0
 194.5
 195.0
 195.5
 196.0
 196.5
 197.0
 197.5
 198.0
 198.5
 199.0
 199.5
 200.0
 200.5
 201.0
 201.5
 202.0
 202.5
 203.0
 203.5
 204.0
 204.5
 205.0
 205.5
 206.0
 206.5
 207.0
 207.5
 208.0
 208.5
 209.0
 209.5
 210.0
 210.5
 211.0
 211.5
 212.0
 212.5
 213.0
 213.5
 214.0
 214.5
 215.0
 215.5

ACCOUNT NUMBER	CUSTOMER'S COPY	FROM - SERVICE - TO	PERIOD
55369801-02	01 06 02	12/15 01/05	21

SERVICE ADDRESS	UNIT OF MEAS.
CUSTOMER ADDRESS	10 CU. FT.

PREV. - READING - CURR.	CONSUMPTION	AMOUNT	CODE
2790E	2790A	0	6.61 WIM
0 GALLONS USED			

FINAL AMT DUE	AFTER DUE DATE
6.61	6.94

BILLING DATE	5% LATE FEE AFTER DUE DATE	DUE AFTER
01/19/07		02/03/07

[illegible]

Stark Division

PLEASE RETURN THIS STUB WITH PAYMENT

ACCOUNT NUMBER			
55369801--02	01	06	02
6100	520	01700	

FINAL BILL	6.61
AMT DUE	6.94

BILLING DATE	DUE AFTER
01/19/07	02/03/07

CUSTOMER NAME

CUSTOMER ADDRESS
MASSILLON, OH
456562

tablets.

EXHIBIT

B

P.O. BOX 269
STROTHERS, OH 44471-0269

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTERS, OPM
 PERMIT NO.

ACCOUNT NUMBER	CUSTOMER'S COPY	FROM - SERVICE - TO	PERIOD
56023630-04	04 04 16 02 32/16 01/08	23	
SERVICE ADDRESS		UNIT OF MEAS.	
CUSTOMER ADDRESS		10 CU.FT.	
PREV. - READING - CURR.	CONSUMPTION	AMOUNT	CODE
4590E	4590A	0	9.30 P
4590E	0 GALLONS USED		7.27 WM
FINAL AMT DUE	AFTER DUE DATE		
16.57	16.93		
BILLING DATE	5% LATE FEE	DUE AFTER	
01/19/07	AFTER DUE DATE	02/09/07	

PLEASE RETURN THIS STUB WITH PAYMENT

ACCOUNT NUMBER	04 15 02
56023530-04	601 00260
6100	
FINAL BILL	
AMT DUE	
16.57	16.93
BILLING DATE	DUE AFTER
01/19/07	02/09/07

CUSTOMER NAME

CUSTOMER ADDRESS
STRUTHERS OHIO
44471-1742

2007年12月31日	100.00
2008年12月31日	100.00
2009年12月31日	100.00
2010年12月31日	100.00
2011年12月31日	100.00
2012年12月31日	100.00
2013年12月31日	100.00
2014年12月31日	100.00
2015年12月31日	100.00
2016年12月31日	100.00
2017年12月31日	100.00
2018年12月31日	100.00
2019年12月31日	100.00
2020年12月31日	100.00
2021年12月31日	100.00
2022年12月31日	100.00
2023年12月31日	100.00
2024年12月31日	100.00
2025年12月31日	100.00
2026年12月31日	100.00
2027年12月31日	100.00
2028年12月31日	100.00
2029年12月31日	100.00
2030年12月31日	100.00
2031年12月31日	100.00
2032年12月31日	100.00
2033年12月31日	100.00
2034年12月31日	100.00
2035年12月31日	100.00
2036年12月31日	100.00
2037年12月31日	100.00
2038年12月31日	100.00
2039年12月31日	100.00
2040年12月31日	100.00
2041年12月31日	100.00
2042年12月31日	100.00
2043年12月31日	100.00
2044年12月31日	100.00
2045年12月31日	100.00
2046年12月31日	100.00
2047年12月31日	100.00
2048年12月31日	100.00
2049年12月31日	100.00
2050年12月31日	100.00
2051年12月31日	100.00
2052年12月31日	100.00
2053年12月31日	100.00
2054年12月31日	100.00
2055年12月31日	100.00
2056年12月31日	100.00
2057年12月31日	100.00
2058年12月31日	100.00
2059年12月31日	100.00
2060年12月31日	100.00
2061年12月31日	100.00
2062年12月31日	100.00
2063年12月31日	100.00
2064年12月31日	100.00
2065年12月31日	100.00
2066年12月31日	100.00
2067年12月31日	100.00
2068年12月31日	100.00
2069年12月31日	100.00
2070年12月31日	100.00
2071年12月31日	100.00
2072年12月31日	100.00
2073年12月31日	100.00
2074年12月31日	100.00
2075年12月31日	100.00
2076年12月31日	100.00
2077年12月31日	100.00
2078年12月31日	100.00
2079年12月31日	100.00
2080年12月31日	100.00
2081年12月31日	100.00
2082年12月31日	100.00
2083年12月31日	100.00
2084年12月31日	100.00
2085年12月31日	100.00
2086年12月31日	100.00
2087年12月31日	100.00
2088年12月31日	100.00
2089年12月31日	100.00
2090年12月31日	100.00
2091年12月31日	100.00
2092年12月31日	100.00
2093年12月31日	100.00
2094年12月31日	100.00
2095年12月31日	100.00
2096年12月31日	100.00
2097年12月31日	100.00
2098年12月31日	100.00
2099年12月31日	100.00
2100年12月31日	100.00

Subject:

EXHIBIT

B

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 STRUTHERS, OH
 PERMIT NO. 3

• AQUA OHIO, INC. •
 P.O. BOX 269
 STRUTHERS, OH 44471-0269
 18

ACCOUNT NUMBER	CUSTOMER'S COPY	FROM - SERVICE - TO	PERIOD
02008440-02	01 06 02	10/15	01/04
SERVICE ADDRESS			UNIT OF MEAS.
CUSTOMER ADDRESS			10 CU. FT.

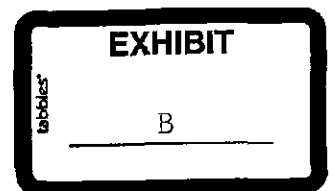
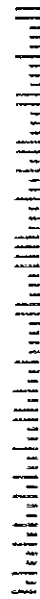
PLEASE RETURN THIS STUB WITH PAYMENT

PREV. - READING - CURR.	CONSUMPTION	AMOUNT	CODE
16320A 16320A	0	6.28	WM
16320A 0 GALLONS USED			
^ SEND NO PYMT-Bank Acct			
^ Deduction 02/03/2007			
FINAL		TOTAL AMOUNT DUE	6.28
BILLING DATE	5% LATE FEE	DUE AFTER	
01/19/07	AFTER DUE DATE	02/03/07	

ACCOUNT NUMBER	02008440-02	01 06 02
FINAL BILL	6100	515 01330
AMOUNT DUE	6.28	
BILLING DATE	DUE AFTER	
01/19/07	02/03/07	

CUSTOMER NAME
 CUSTOMER ADDRESS
 MASURY OH
 44438-1108

Masury Division



Revised Subject Index Pages

Exhibit C

P.U.C.O. TARIFF NO. 1

SUBJECT INDEX

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
A			
Access to Premises	3-2	3	11/8/02 12/01/03
Account Activation Charge	4	"See Sch. Of Rates"	11/8/02
Application for Water Service	3-4	1	11/8/02 12/01/03
Applications to Install Service Lines	3-5	1	11/8/02
Application Forms	6-1	1-2	11/8/02
Arrearages and Charges Due	3-3	1	11/8/02
B			
Bills and Payments for Service	3-3	1	11/8/02
Bills, Delinquent	3-3	1	11/8/02
Bills, Disputed	3-3	1	11/8/02
Bills, Final	3-3	2	11/8/02
Bills, Form Addendum to Tariff	7	1	xx/xx/xx
Bills, Payment of	3-3	1	11/8/02
Bills, When Rendered	3-3	1	11/8/02
Bulk Water	4	"See Sch. Of Rates"	11/8/02
C			
Change in Occupancy	3-4	1	11/8/02 12/01/03
Company, Definition	3-1	1	11/8/02 12/01/03
Complaints, Records of	3-2	5	11/8/02 12/01/03
Contracts for Water Service	3-4	1	11/8/02 12/01/03
Cost, Definition of	3-1	1	11/8/02 12/01/03
Curb Stops, Use of	3-6	2	11/8/02
Current Occupant Liability	3-4	1	11/8/02 12/01/03
Customer – Definition of	3-1	1	11/8/02 12/01/03
Customer – Bill Rendered	3-3	1	11/8/02
Customer – Billing Address	3-3	1	11/8/02
Customer – Complaints	3-2	5	11/8/02 12/01/03
Customer – Final Bill	3-3	2	11/8/02
Customer – Meter Test Request	3-6	3	11/8/02 12/01/03
Customer – Payment Liability	3-3	1	11/8/02
Customer Equivalents	3-6	1	11/8/02
D			
Damage Due to Deficiency or Failure of Water Supply	3-2	1	11/8/02 12/01/03
Deposits to Secure Payment of Bills	3-2; 3-4	5; 1	11/8/02 12/01/03
Discontinuance of Service	3-2	2	11/8/02
Dishonored Payment Charge	4	See "Sch. Of Rates"	11/8/02

Issued: XXXXXXXX xx,XXXX

Effective: XXXXXXXX xx,XXXX

Issued by Walter J. Pishkur, President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated XXXXXXXX xx,XXXX for Case No. xxxxxxxxx

P.U.C.O. TARIFF NO. 1

SUBJECT INDEX

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
A			
Access to Premises	3-2	3	9/24/03
Application for Water Service	3-4	1	9/24/03
Applications to Install Service Lines	3-5	1	9/24/03
Application Forms	6-1	1-2	9/24/03
Arrearages and Charges Due	3-3	1	9/24/03
B			
Bills and Payments for Service	3-3	1	9/24/03
Bills, Delinquent	3-3	1	9/24/03
Bills, Disputed	3-3	1	9/24/03
Bills, Final	3-3	2	9/24/03
Bills, Form Addendum to Tariff	7	1	x/xx/xx
Bills, Payment of	3-3	1	9/24/03
Bills, When Rendered	3-3	1	9/24/03
Bulk Water	4	"See Sch. Of Rates"	9/24/03 8/13/04
C			
Change in Occupancy	3-4	1	9/24/03
Company, Definition	3-1	1	9/24/03
Complaints, Records of	3-2	5	9/24/03
Contracts for Water Service	3-4	1	9/24/03
Cost, Definition of	3-1	1	9/24/03
Curb Stops, Use of	3-6	2	9/24/03
Current Occupant Liability	3-4	1	9/24/03
Customer – Definition of	3-1	1	9/24/03
Customer – Bill Rendered	3-3	1	9/24/03
Customer – Billing Address	3-3	1	9/24/03
Customer – Complaints	3-2	5	9/24/03
Customer – Final Bill	3-3	2	9/24/03
Customer – Meter Test Request	3-6	3	9/24/03
Customer – Payment Liability	3-3	1	9/24/03
Customer Equivalents	3-6	1	9/24/03
D			
Damage Due to Deficiency or Failure of Water Supply	3-2	1	9/24/03
Deposits to Secure Payment of Bills	3-2; 3-4	5; 1	9/24/03
Discontinuance of Service	3-2	2	9/24/03
Dishonored Payment Charge	4	See "Sch. Of Rates"	9/24/03 8/13/04

Issued XXXXXXXX,xx,XXXX

Effective:XXXXXXXX xx, XXXX

Issued by Walter J. Pishkur, President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated: XXXXXX,xx,XXXX for Case No. XXXXXXXXXX

Aqua Ohio, Inc.
Masury Division

Master Tariff P.U.C.O No. 4

SUBJECT INDEX

	<u>Section/Sheet/Paragraph</u>	<u>Effective date</u>
Acceptance of Service.....	4/1/1, 8/1/3	3/1/91
Application- Form.....	4/3	3/1/91
Application- Service Lines ...	3/1/1, 3	3/13/94
Bill Form.....	Appendix A	3/23/01, xx/xx/xx
Cash Deposit.....	4/1/4	3/11/96
Change in Billing Cycle.....	6/2/10	3/23/01
Change in Occupancy.....	4/1/2	3/1/91
Collection Charge-Final Bills.	6/2/9	3/23/01
Company Access.....	5/3/13, 5/4/14	3/11/96
Contracts for Water Service...	4/1/1, 5/2/9	3/13/94
Cross Connection Regulations.	11/1, 2	3/1/91
Curb Stops or Valves.....	3/1/5, 3/2/13, 7/1/5	3/13/94
Deficiency or Failure in Supply	5/1/3	8/25/92
Discontinuance of Service		
With or Without Notice.....	5/2/10	3/13/94
Dishonored Check Charge.....	2/3, 6/2/11	3/23/01
Emergency Charges.....	5/3/12	3/11/96
Exclusive Control.....	5/2/7	3/13/94

Issued:XXXXXXX xx, XXXX

Effective:XXXXXXX xx, XXXX

Issued by Walter J. Pishkur, President, Aqua Ohio, Inc.
In Accordance with the Public Utilities Commission of Ohio
Order Dated xxxxxxxx xx, XXXX for Case No. xx-xxx-xx-xxx

MASTER TARIFF P.U.C.O. NO. 2

<u>Description</u>	<u>Section</u>	<u>Sheet No.</u>	<u>Effective Date</u>
A			
Access to Premises	3-2	3	
Application for Water Service	3-4	1	
Applications to Install Service Lines	3-5	1	
Application Forms	6-1	1-2	
Arrearages and Charges Due	3-3	1	
B			
Bills and Payments for Service	3-3	1	
Bills, Delinquent	3-3	1	
Bills, Disputed	3-3	1	
Bills, Final	3-3	2	
Bills, Form Addendum to Tariff	7	1	Xx/xx/xx
Bills, Payment of	3-3	1	
Bills, When Rendered	3-3	1	
C			
Change in Occupancy	3-4	1	
Company, Definition	3-1	1	
Complaints, Records of	3-2	3	
Contracts for Water Service	3-4	1	
Cost, Definition of	3-1	1	
Curb Stops, Use of	3-6	2	
Current Occupant Liability	3-4	1	
Customer - Definition of	3-1	1	
Customer - Bill Rendered	3-3	1	
Customer - Billing Address	3-3	1	
Customer - Complaints	3-2	3	
Customer - Final Bill	3-3	2	
Customer - Meter Test Request	3-6	3	
Customer - Payment Liability	3-3	1	
Customer Equivalents	3-6	1	
D			
Damage Due to Deficiency or Failure of Water Supply	3-2	1	
Deposits to Secure Payment of Bills	3-2; 3-4	2 ; 1	
Discontinuance of Service	3-2	2	
Dishonored Check Charge	4	See "Sch. Of Rates"	

Issued: XXXXXX xx, XXXX

Effective: XXXXXX,xx,XXXX

Issued by Walter J. Pishkur, President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated _____ for Case No. _____