

FILE

February 3, 2007

Pamela J. Clegg
3614 Makassar Dr.
Westerville, OH 43081-4027

RECEIVED-DOCKETING DIV
2007 FEB -5 PM 2:31
PUCO

The Public Utilities Commission of Ohio
Attn: Docketing Division
180 E. Broad Street
Columbus, OH 43215-3793

Re: Case 06-0433-WS-AIR - Stipulations and Recommendations

Dear PUCO:

This is to urge you to consider additional matters not specifically addressed in the Stipulations and Recommendations set forth by the OCC, OAWC, and Parties. The OCC attended the Huber Ridge Area Association (HRAA) meeting Thursday, February 1, to explain the Stipulations and Recommendations. When I presented my requests to them and asked that they make an addendum, they advised me that they could not do so. They recommended that I write to you with my requests. My requests are as follows:

1. Regarding the **Meter Reading/Change Out Program** - not all customers need a meter change out. We have a meter that can be read from the outside, as I am certain others do as well. We also have a meter on the inside that we can read for comparison, if we choose. It is my understanding that all customers will get the new meters and that the new meters do not permit a customer to do a reading. If this is true, then this is unacceptable. **Please intervene on our behalf and ensure that OAW does not waste money changing out meters that do not need changed, and that the meters they do install allow a customer reading.**
2. Regarding the **Hydrant Flushing/Painting** - as I understand it, this was specific to the Marion and Tiffin areas. But Steve Hines from the OCC communicated that he was confident it would include our area, (the Huber Ridge Water Treatment area) too. Because there is nothing in writing that specifically states this must happen, I can only conclude that it would not happen for our area. **Please intervene on our behalf and ensure that not only will hydrant flushing and painting take place in our area, but also hydrant repair and maintenance to ensure proper working condition will take place as well. Please have OAW put it in writing.**
3. Regarding the **Summer/Winter Sewer Rate** stipulation - I have doubts that this will benefit all customers. A deduct meter is a better option. Not all customers will request one. Columbus Water offers deduct meters to customers. Customers have to request the meter. It seems OAW could have explored this option further. If the current plan is accepted by the PUCO and results in a higher water bill for OAW customers in any way, **then I ask you to intervene on our behalf and make deduct meters the required back up plan if the summer/winter sewer rate stipulation results in an increase for any OAW customer.**

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February 3, 2007 letter from Pamela J. Clegg, 3614 Makassar Dr., 43081

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Finally, despite well over 80 individual letters to the PUCO; innumerable phone calls to senators, other public officials, the OCC, and the PUCO; petitions with over 400 signatures sent to the PUCO; and solid testimony for three hours at a PUCO public forum from residents requesting that you **not** grant any increase, it appears that an increase is imminent. I know that OAW has their reasons for the increase and their reasons are all "justified."

But I want to go on record as saying that such a disparity of rates should never have been allowed in the first place. This company (formerly Citizens Utilities) should have been stopped years ago. **No company should be allowed to charge more for any product and have the consumer at its mercy.** This has all been an injustice and we, the consumers, have to pay for it. If I am honest, I must accept blame for my own inaction over the years. Hindsight.

Thank you for your time and your consideration of my requests.

Sincerely,

A handwritten signature in cursive script that reads "Pamela J. Clegg". The signature is written in black ink and is positioned above the printed name.

Pamela J. Clegg

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