

**FRIENDSHIP FOUNDATION OF AMERICAN-VIETNAMESE****Hoi Ban Huu Hoa Ky - Viet Nam**

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PUCO

180 E. Broad Street  
Columbus, Ohio 43215

January 25, 2007

ATTN Docketing Section

Case No. 02-3069- TP(ALT)  
Telephone Waiver Case

Dear friends,

For many years we have been working with AT&T (formerly SBC and Ameritech) on the Lifeline program.

We have assisted with educating the general community about the Lifeline program. We have signed up several hundred eligible families in that time for the Lifeline Program.

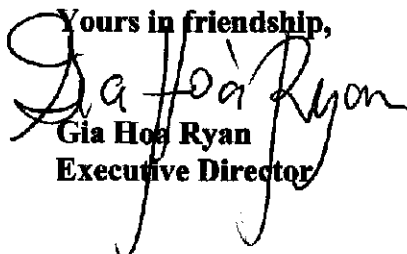
One of the main problems we always encounter is that families eligible for Lifeline have additional services. Years ago many people may not have understood about all the features or they may even have signed up for features they really did not need. Today with all of the information about cell phones, the internet, and landline phones, people are much more conscious about these additional features, the cost of these, and they are quite able to choose what they really need.

Poor people do need features like CALLER ID in order to protect their privacy. Older people need features like THREE-WAY CALLING so they can participate in calls, such as a medical call among them, a doctor's office, and their other family members.

We know that lifeline eligible families can sign a waiver in order to get these features and still be enrolled. But why put them through that? Why treat them differently than other customers? The PUCO should grant the waiver as soon as possible to AT&T. This will help us insure that more eligible families can obtain Lifeline and thus can maintain their telephone services with the help of the discount.

Thank you for listening to us.

Yours in friendship,

  
Gia Hoa Ryan  
Executive Director  
Dr. George McCarthy  
President, Board of Trustees

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