

LARGE FILING SEPERATOR SHEET

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

II. GENERAL REGULATIONS (Continued)

- G. By subscribing to Call Trace, the customer automatically authorizes the Telephone Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at the customer's request or otherwise, any investigation with respect to such calls. The results of a successful trace will only be released outside the Company to legally constituted authorities and only upon the presentation of proper authorization.

In situations where the Call Trace functionality is activated by a subscriber, information pertaining to non-published numbers will be provided to the authorized law enforcement agency upon request of the agency.

- H. The provision of ExpressTouch by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment nor on equipment provided by the customer.
- I. Subscribers to Selective Call Forward will be responsible for any applicable usage charges associated with the forwarded-to telephone number.
- J. The ExpressTouch customer will be liable for, and will indemnify, protect, defend and save harmless the Telephone Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

(M)

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

II. GENERAL REGULATIONS (Continued)

K. Pay Per Use

1. Certain ExpressTouch features, in addition to the monthly rate option, are also available on an optional pay per use basis. This pay per use (per attempt) option is available only to subscribers not subscribing to the features on a monthly basis. The customer will be charged for each attempt to activate the service, unless the central office is not properly equipped.
2. Pay per use is available only to individual residence and business subscribers from suitably-equipped central offices.
3. At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis will be blocked, at no charge to the customer.
4. The following feature rates apply on a per attempt basis:

		<u>Per Attempt Rate</u>	
		<u>Residence</u>	<u>Business</u>
a.	Repeat Dialing	\$0.95	\$0.95
b.	Return Call	0.95	0.95

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

III. RATES AND CHARGES

- A. The following ExpressTouch features are available at the following monthly rates, for each line equipped:

		Monthly Rate			
		<u>Residence</u>	<u>Business</u>	<u>Centrex</u>	
1.	Return Call Per Attempt	\$4.50 .95	\$ 5.00 .95	\$ 5.00 .95	(M) (M1)
2.	Repeat Dialing Per Attempt	4.00 .95	5.00 .95	5.00 .95	(M) (M1)
3.	Selective Call Acceptance	4.50	5.00	5.00	(M)
4.	Selective Call Rejection	4.50	5.00	5.00	
5.	Selective Call Ring	4.50	5.00	5.00	
6.	Caller ID with Name	8.50	10.00	10.00	
7.	Selective Call Forward	4.50	5.00	5.00	
8.	Caller ID				

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
Residence	\$ 8.50	\$ 8.50
Business	10.00	10.00
Key/PBX	10.00	10.00
Centrex	10.00	10.00

- B. Where facilities permit, blocking, as outlined in paragraph I.C. preceding, can be made available on Key or PBX trunks

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES (Continued)

D. The following ExpressTouch features are available at the following monthly rates and charges:

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
1. Caller ID block		
a. Per call block		
- Residence	\$0.00	\$0.00
- Business/Centrex	0.00	0.00
- Key/PBX	0.00	0.00
b. Per line block		
i. With subscription to non-published telephone service or qualified social service organizations, law enforcement agencies, and their certified employees and volunteers		
- Residence	0.00	0.00
- Business/Centrex	0.00	0.00
- Key/PBX	0.00	0.00
ii. Without subscription to non-published telephone service		
- Residence	1.50	3.00
- Business/Centrex	1.50	3.00
- Key/PBX*	1.50	3.00
2. Call Trace, per each successful trace		
- Residence	4.00	8.00
- Business/Centrex	4.00	8.00
- Key/PBX	N/A	N/A

*If Key System or PBX is capable of supporting ExpressTouch features

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EXPRESSTOUCH

III. RATES AND CHARGES (Continued)

- E. A service charge of \$5.00 per order applies if ExpressTouch is ordered subsequent to the initial order for service. There is no service charge for ExpressTouch if ordered with any other service for which a service order/central office charge is applied or if a customer purchases any of the ExpressTouch feature packages (Essentials, Elite and Classics Calling Package) as described in this section.
- F. Centrex rates apply only to customers with 5-40 lines. Features for customers with more than 40 Centrex lines may be priced on a special assembly basis. Call Trace, however, will be offered to all Centrex lines at the rate shown.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES (Continued)

- G. The following ExpressTouch feature packages are available at the following monthly rates, for each line equipped.

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
1.	<u>Advantage</u> *		
	Call Waiting		
	Return Call		
	Caller ID with Name		
	Call Waiting ID		
	Call Forward No Answer – Fixed		
	Call Forward Busy – Fixed	\$17.00	\$17.00
2.	<u>Essentials</u> #		
	Call Waiting		
	Three-Way Calling		
	Call Forwarding		
	Return Call		
	Repeat Dialing		
	Caller ID with Name		
	Call Waiting ID		
	Call Forward No Answer – Fixed		
	Call Forward Busy – Fixed	18.00	19.50
3.	<u>Elite</u> #		
	Call Waiting		
	Three-Way Calling		
	Call Forwarding		
	Return Call		
	Repeat Dialing		
	Caller ID with Name		
	Call Waiting Options		
	Selective Call Rejection		
	Call Forward No Answer – Fixed		
	Call Forward Busy – Fixed	21.00	24.00

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- * Effective 01-12-00, the ExpressTouch feature package of Advantage is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this Section**, as long as there is no change to the customer's account.

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- # **Talking** Call Waiting can be added to these ExpressTouch packages at the monthly rate shown in **Section 16.11.B.**

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(T) (M)

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

III. RATES AND CHARGES (Continued)

G. The following ExpressTouch... (Continued)

	<u>Monthly Rate</u>		<u>S&E CODE</u>
	<u>Residence</u>	<u>Business</u>	
4. <u>Classics Calling Package</u>			
Three-Way Calling			
Call Forwarding			
Return Call			
Caller ID with Name			
Call Forward No Answer – Fixed			
Call Forward Busy – Fixed	\$16.00	\$16.00	
5. <u>Priority Calling Package</u>			
Call Forwarding			
Call Forward No Answer – Fixed			
Call Forward Busy – Fixed			
Enhanced Call Waiting			
Caller ID with Name	N/A	\$14.00	FPKRLS

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

IV. ACCESS TO MESSAGING SERVICE

A. GENERAL

1. Access to Messaging Service works with a voice messaging system (VMS). This feature and the VMS allow the Company to provide callers with voice messaging service. The Company offers this service when called lines are not answered in a specified length of time or are busy. When the caller accepts the offer, by pressing a key specified by the Company, the call is directed to the VMS for message recording. The VMS then attempts to deliver the message for the caller periodically for a specified length of time. (Periodical and delivery expiration timers are set by the Company.) When the VMS calls the called party to deliver the message, the called party is prompted to either listen to the message, delete the message, or hang up to have the message delivered again at a later time. (These options may vary by service provider.)

B. REGULATIONS

1. Access to Messaging Service is available only to CLECs and Alternative Service Providers who have their own voice messaging platform.
2. This feature does not have hardware requirements. Access to Messaging Service uses standard DMS hardware components to offer services.
3. Digital Recorded Announcement Machine cards are required to record Announcements for Access to Messaging Service. Access to Messaging Service uses the NT6X92AA Universal Tone Receiver (UTR) during digit collection. Series 2 peripherals (XPM) must host the subscriber lines.
4. Customers using Access to Messaging Service are required to provide the end user customer a minimum of 5 rings before the announcement will be triggered in order to allow time for answering machines or other voice mail platforms to respond. The called party number must continue to ring for an additional 2 rings allowing additional time for the called party to answer while the calling party considers using the voice messaging service.
5. The recording that the end user customer receives must be branded to indicate what company is offering the voice messaging service.
6. The recording that the end user customer receives must indicate that there is a charge to the end user for the use of the recording service.
7. The CLEC or Alternative Service Provider must offer free removal of the voice messaging service upon the request of the end user customer.

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GENERAL EXCHANGE TARIFF

EXPRESSTOUCH

(M)

IV. ACCESS TO MESSAGING SERVICE (Continued)

B. REGULATIONS (Continued)

8. A single slot Enhanced Digital Recorded Announcement Machine (EDRAM) circuit pack provides the capabilities of a fully configured DRAM shelf. The DRAM is a stand-alone peripheral module (PM) with its own DS30 link interface. It is plugged into one of the trunk slots (5 through 16) of the maintenance trunk module (MTM) or service trunk module (STM) with the DS30 cable connected directly to the back plane pins of the associated slot. EDRAM hardware integrates MTM and DRAM control and memory. Central-control PM loader software is based on existing XMS-based peripheral module (XPM) utilities that permits the downloading of data (load files from either a tape or disk) using the message channel of the DS30 link on both network planes.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>SAE Code</u>
1. EDRAM Track	\$105.00	\$ 43.50	FCEEDRM
2. Software per Central Office Switch	300.00	0.00	FCEACMS

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)(M1)

I. BASIC RATE INTERFACE (BRI)*

A. DESCRIPTION

1. Individual Line Basic Rate Interface (BRI) Service is a stand alone service arrangement which uses the integrated services digital network (ISDN) Architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data, and imaging services via channelized transport.
2. BRI provides three channels commonly described as 2B+D (two bearer channels and one data channel). A bearer channel (B channel) is up to 64 kbps in bandwidth. Each B channel can be used for circuit switched voice or circuit switched data. The data channel (D channel) is 16 kbps in bandwidth and is used for transmitting signaling information between the central office and the customer's premises equipment.
3. A standard set of ISDN capability packages has been defined by the North American ISDN Users' Forum and given a letter designation. Each of the capability packages describes a specific interface configuration, as well as the features and capabilities on that interface. These capability packages have been established to help simplify the ordering, provisioning, and installation of BRI-ISDN. Customers subscribe to BRI-ISDN by ordering one of the following capability packages (all packages include the D channel):
 - a. Package B – provides one B channel configured for circuit switched data. Data capabilities include calling number identification. No voice capabilities are provided.
 - b. Package C – provides one B channel configured for alternate voice/circuit switched data. Data and voice capabilities include calling number identification.
 - c. Package G – provides one B channel for voice only and one B channel for circuit switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.
 - d. Package I – provides two B channels configured for circuit-switched data only. Data capabilities include calling number identification. No voice capabilities are provided.

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)(M1)

I. BASIC RATE INTERFACE (BRI) (Continued)*

A. DESCRIPTION (Continued)

3. A standard set of ISDN ... (Continued)

- e. Package K - provides one B channel for alternate voice/circuit-switched data and one B channel for circuit-switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.
- f. Package M - provides both B channels configured for alternate voice/circuit-switched data. Data and voice capabilities include calling number identification.

4. Optional Services

BRI-ISDN provides the customer with the option to access the following features (with appropriate customer equipment) where available. The optional services are assigned to the directory number (DN) associated with the voice channel. The customer must choose which DN is the voice DN and which features will be assigned to that DN.

- a. Flexible Calling – This option provides one or more of the following features:

- Hold/Retrieve
- B Channel Reservation
- Three-Way Conference Calling
- Add-on (previously held conference call)
- Drop Last Call
- Transfer
- No Transfer Restriction
- Consultation Hold

- b. Additional Call Offering - This feature allows multiple call appearances per telephone number (B channel) per telephone set.
- c. Directory Number – Each B channel is assigned one DN. Additional DNs can be assigned to the B channels at an additional monthly rate.
- d. Call Forwarding - This feature allows basic call forwarding for voice.

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

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(M)(M1)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

B. REGULATIONS

1. BRI-ISDN is available only on single-line residence or single-line business service. It is not available on Centrex lines or key system or PBX trunks.
2. BRI-ISDN is offered only where facilities and appropriate technology exists. The service is available only from central offices that have the necessary software and hardware to provide ISDN on the standard network platform.
3. BRI-ISDN is available only where the customer's service location is within the provisioning limitation and normal transmission range as determined prior to installation of the service. The normal transmission range is 40db loop loss at 40 kHz or approximately 24,000 feet from the central office. If the customer's service location exceeds this limitation, service may be provided where the existing facilities can be made compatible, but Distance Extension Charges will apply.
4. Distance Extension charges will apply for customers who are within the serving central office and who are served beyond the normal transmission range specified not to exceed a 78db loop loss at 40 kHz (approximately 36,000 feet from the central office).
5. Compatible customer premises terminal equipment is required for proper operation. All equipment used to interface with these services is required to conform with National ISDN/NT-1 guidelines. The Company shall not be responsible if changes in any of the equipment, operation, or procedures of the Company utilized in the provisioning of ISDN render any equipment provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
6. Temporary suspension of service (vacation service) as provided in Section 18 of this tariff is not available for BRI-ISDN service. (T)
7. Packet switching is not available with BRI-ISDN. (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account. (M) (T) (M)

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

I. BASIC RATE INTERFACE (BRI) (Continued)*

(M)

C. RATES AND CHARGES

1. Capability Packages - Nonrecurring charges and monthly rates are as follows, per capability package:

<u>Capability Package - Excludes Mason</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Package B	\$200.00	\$40.00
Package C	200.00	40.00
Package G	200.00	53.00
Package I	200.00	48.00
Package K	200.00	53.00
Package M	200.00	48.00
<u>Capability Package - Mason</u>		
Package B	\$200.00	\$40.00
Package C	200.00	40.00
Package G	200.00	53.00
Package I	200.00	48.00
Package K	200.00	53.00
Package M	200.00	48.00

(M)

- * Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

2. Usage Charges

Per Minute
Rate

a. Voice Usage

N/A

b. Circuit Switched Data Usage

- Circuit Switch

i. Measured Usage**

1) First 1,800 minutes in a month,
per capability package

N/A

2) Each additional minute over 1,800
in a month, per capability package

\$0.02

Monthly
Rate

ii. Unlimited Usage**, per capability
package

\$85.00

(M)

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** All of a subscriber's BRI lines must be either measured usage or unlimited usage.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

3. Distance Extension

Monthly
Rate

a. Per capability package \$30.00

4. The following optional features (if not included in the capability package) are available at the following monthly rates:

a. Flexible calling **
b. Additional Call Offering 5.00
c. Call Forwarding for voice 2.00

5. The following optional features (if not included in the capability package) are available at the following monthly rates:

a. Additional Directory Number, each 2.00

6. The nonrecurring charge applies per capability package for the installation and move of the ISDN service and is in addition to the applicable service connection charges.

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* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

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** Flexible calling is included with capability packages G and K and will not be offered with other packages.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

7. Each capability package nonrecurring charge provides for one configuration group to be established at the initial implementation of service. Subsequent changes to the configuration will be charged a nonrecurring charge of \$50.00.
8. When circuit-switched data or voice calls are made outside of the subscriber's flat-rate calling area, applicable calling charges (toll, ELC, or LMS, as applicable) will be assessed. ISDN customers who use call forwarding to transfer features are responsible for the payment of any applicable charges for each call connected via these features.
9. In addition to the above monthly charges, the customer will be assessed the applicable End User Common Line Charge (EUCL) and Presubscribed Interexchange Carrier Charge (PICC) as provided for in Section 4 of the **Embargo Local Operating Companies Tariff, F.C.C. No. 1**. (Note 1); plus the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

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Note 1. The EUCL & PICC Charge as specified in F.C.C. No. 1, is not an intrastate charge.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II)

A. General

1. Integrated Services Digital Network - Basic Rate Interface II (ISDN-BRI II) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI II service supports the simultaneous transmission of circuit switched voice and circuit switched data over a single exchange access line.

ISDN-BRI II provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of circuit-switched services and features including data, voice and video, which conform to internationally developed, published and recognized standards generated by the International Telecommunications Union.

2. Service Capabilities

- a. ISDN-BRI II consists of three distinct channels delivered to the customer's premises: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI II is not available in other channel configurations of 1B+D or 0B+D.
- b. The B-channel carries circuit-switched voice and/or circuit-switched data communications at speeds up to 64 Kbps, from the customer's premises, over the loop facility, to the central office. Packet data services are not available over the B-channel.
- c. The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI II line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.
- d. Customers subscribing to ISDN-BRI II must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface II is comprised of a limited set of standard user-network interfaces. The BRI II customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

3. Standard Features

- a. Closed User Group – allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:
 - i. Outgoing Access -- The data terminal originates outgoing calls only.
 - ii. Incoming Access -- The data terminal receives incoming calls only.
 - iii. Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.
 - iv. Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.
 - v. Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.
- b. Configuration Group – Associates a button or buttons of an ISDN-CPE station to a feature or group of features. Each different telephone set button arrangement requires that a different Configuration Group be assigned.

4. Service Capability Packages*

- a. Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

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* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

4. Service Capability Packages* (Continued)

- a. Standard ISDN-BRI II (equivalent to Package S without features)
1-B Alternate circuit-switched voice/circuit-switched data

Key Telephone Systems

ISDN may be purchased for a key system from this tariff in the place of Rotary Access Service (for ISDN-capable key systems). If terminating an ISDN-BRI II line into key system, the customer shall order one of the following Service Capability Packages:

- b. Package H:
1-B Voice Only
1-B Circuit-switched data only
(Includes Additional Call Offering)
- c. Package L:
1-B Circuit-switched data only
1-B Alternate voice/circuit switched data
(Includes Additional Call Offering)

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- * ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features*

- a. The ISDN-BRI II offering provides the customer with the following features, where available.
 - i. Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.
 - ii. Flexible Calling - This feature includes:
 - Hold/Retrieve*
 - B-Channel Reservation
 - Three-Way Conference Calling
 - Add-on (previously held conference call)
 - Drop Last Call
 - Transfer
 - No Transfer Restriction
 - Consultation Hold
 - iii. Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.
 - iv. Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M) Material now appearing on this sheet was previously found in Section 46, Original Sheet 9.

(M1) Material now appearing on this sheet was previously found in Section 46, Original Sheet 10.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features* (Continued)

a. The ISDN-BRI II... (Continued)

- v. Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.
- vi. Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forward – Busy and Call Forward - No Answer with Message Waiting Indicator, either Visual or Audible.
- vii. Calling Number Identification - This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.
- viii. Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.
- ix. Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately.
- x. Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI II lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

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- * ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

A. General (Continued)

5. Optional Services and Features* (Continued)

a. The ISDN-BRI II... (Continued)

- xi. Feature Package 1 - This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

- xii. Loop Extension – ISDN-BRI II is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Individual Line Loop Extension and will extend the loop to approximately 36,000 feet.

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* ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

B. Regulations

1. This service is offered only where facilities and appropriate technology exist.
2. Local circuit-switched voice and data calls will be billed on a flat-rate basis, as shown in **paragraph II.C.** following. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area. When two simultaneous B-channels are combined for a maximum data speed of 128 Kbps, the toll call will be billed as if two calls were dialed by the originating customer. (T)
3. In exchanges where IntraLATA Presubscription has been implemented, only one InterLATA and one IntraLATA Carrier may be selected for all B-channels associated with the same ISDN-BRI II Service. Access via 101XXXX to other Interexchange Carriers is available.
4. A minimum service period of three months is required. (M)
5. The Company shall terminate ISDN-BRI II Services at the Company Network Interface Device (NID) located at the customer's premises. (M1)
6. Two Primary Directory Numbers will be included with an ISDN-BRI II Service, one for each B-Channel. If Additional Directory Numbers are required on either channel, an additional charge, as specified in **paragraph II.D.** following of the Pricing List, will apply for each additional number. (T)
7. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment. (M1)

(M) Material now appearing on this sheet was previously found in Section 46, Original Sheet 11.

(M1) Material now appearing on this sheet was previously found in Section 46, Original Sheet 12.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

B. Regulations (Continued)

8. The provisions for temporary suspension of service, as defined in Section 18 of this tariff, do not apply to ISDN-BRI II Service.
9. This service is available only from central offices, which have the necessary facilities to provide ISDN-BRI II on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-BRI II Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a foreign NXX.

When a foreign NXX is required, mileage charges for Foreign Exchange Service, as specified in the Private Line Service Tariff, P.U.C.O. No. 1, Section 2, will apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a unique NXX, the local calling area may change.

Emergency 911 calls placed over ISDN-BRI II lines provisioned via this arrangement will be identified as the foreign service central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-BRI II lines provisioned via a foreign serving central office.

10. One directory listing will be provided with ISDN-BRI II. Additional listings are available as specified in Section 2 of this tariff.
11. ISDN-BRI II Service will be assessed the appropriate interstate charges (e.g. End User Common Line and Presubscribed Interexchange Carrier Charge), as defined in the Company's Interstate Tariff - F.C.C. No. 1.
12. ISDN-BRI II Service will be assessed the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

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(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

B. Regulations (Continued)

13. ISDN-BRI II does not provide for the transmission of packet data on either the D-channel or one of the B-channels.
14. ISDN-compatible terminal equipment is a requirement for operation and is the customer's responsibility. ISDN customer-premises equipment is dependent upon commercial power and not power from the Company central office. For their safety and well being, all ISDN customers are encouraged to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of commercial electrical power. In the event a subscriber elects to disconnect or not maintain a non-ISDN access line, the customer assumes full responsibility for telephone service in the event of an emergency.
15. ISDN-BRI II Service is available only with single line residence and business service.
16. ISDN-BRI II lines may be purchased out of this tariff to be associated with Centrex Service, as defined in Section 30 of this tariff. Terms and conditions for Centrex Service will apply to these ISDN-BRI II lines except as otherwise stated in this section. Optional features compatible with ISDN-BRI II may be purchased from the Centrex Optional Features section of the tariff as well as features unique to ISDN lines from the Optional Features in this section.

ISDN-BRI II lines associated with Centrex Service may be purchased only for those features from the Centrex section of the tariff. ISDN-BRI II can be provisioned in the same Centrex customer group if, and only if, the customer group is resident in an ISDN equipped host or remote office. All other Centrex customers can subscribe to ISDN-BRI II, however, the service will be provisioned as a stand-alone service and will not be included in the customer group.
17. ISDN-BRI II Service may be terminated in key telephone systems in lieu of Rotary Access Service; however, the key telephone system must be ISDN compatible.
18. ISDN-BRI II Service for customers subscribing to Rotary Access Service will be provisioned outside the existing hunt group.
19. Verification and Emergency Interrupt service is not available for ISDN-BRI II Service.

(T)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

C. Application of Rates

1. ISDN-BRI II Service is offered on an unlimited use basis. All applicable state and federal charges will apply. Extended Area Service (EAS) charges, if applicable as defined in the Local Exchange Tariff, P.U.C.O. No. 6, apply per ISDN-BRI II B-Channel. Toll charges apply when circuit-switched data or voice calls are completed outside the customer's designated local calling area.
2. The monthly rates for Service Capability Packages are applied on a per package basis.
3. The ISDN-BRI II monthly rates are in addition to the applicable individual residence line, individual business line or Centrex access line rate. These rates vary by service area and can be found in Section B of the Company's P.U.C.O. No. 6 tariff, and Section 30 of this tariff.
4. The Non-Recurring Charge for ISDN Service Capability Package installation will be discounted 50% when a customer commits to a 12-month service period or 100% when a customer commits to a 24-month service period. If termination of service prior to the end of the commitment occurs, the customer is responsible for payment of the discounted amount of the Non-Recurring Charge, which represents the installation charge initially waived.

However, this termination requirement will not apply when the customer converts to a next generation service offering of a separately tariffed service, provided that:

The service period for the new service offering is a minimum period equal to or exceeding the remaining service period of the disconnected arrangement, whichever is greater;

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between installation of the new service and disconnection of the existing service; and

The service orders are for the same customer at the same location.

ISDN-BRI to: ISDN-PRI, TransLink, LightLink, Frame Relay Service (FRS), or Asynchronous Transfer Mode (ATM) are a few examples of a Next Generation Service Offering.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

C. Application of Rates (Continued)

5. ISDN-BRI II provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.
6. A Change Charge will apply for a database change subsequent to the installation of an ISDN-BRI II Service. This includes changing, adding, or deleting features or feature packages, directory numbers, or number appearances.

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(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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II. BASIC RATE INTERFACE II (BRI II) (Continued)

D. Rates and Charges

1. SERVICE CAPABILITY PACKAGES*	S&E Codes	Monthly Rate	Nonrecurring Charge
Standard ISDN-BRI II Package (Package S without features)	1FLCBRC(S)(Res) 1FLCBRC(S)(Bus) 1FLCBRI(S)	\$25.00 35.00	\$200.00 200.00
Package H (Key Telephone System)	1FLCBRC(H) 1FLCBRI(H)	35.00	200.00
Package L (Key Telephone System)	1FLCBRC(L) 1FLCBRI(L)	35.00	200.00
Loop Extension	MCSXNDC MCSXNDD	20.00	N/A
2. OPTIONAL FEATURES	S&E Codes	Monthly Rate	
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	\$7.00	
Call Pickup (per member)	FCUISBC, FCUISBR	2.00	
Flexible Calling	FFXISBC, FFXISBR	3.00	
Six-Way Conference Calling	FSXISBC, FSXISBR	5.00	
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	2.00	
Additional Call Offering (ACO)	FEAISBC, FEAISBR	4.00	
Call Forwarding	FCFISBC, FCFISBR	1.25	
Additional Directory Number (each)	FNSISBC, FNSISBR	2.00	
Multi-line Hunt Group	FSHISBC, FSHISBR	2.00	

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* The ISDN-BRI II rates set forth above are in addition to an applicable individual residence line, individual business line or Centrex access line rates.

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(M)

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II. BASIC RATE INTERFACE II (BRI II) (Continued)

D. Rates and Charges (Continued)

	<u>S&E Codes</u>	<u>Monthly Rate</u>
3. FEATURE PACKAGE 1:	FPKISBC, FPKISBR	\$12.00
Calling Number ID/Calling Name ID		
Call Forwarding		
Flexible Calling		
Automatic Callback		
Additional Call Offering		
4. CHANGE CHARGES	<u>Nonrecurring Charge</u>	
Closed User Group	\$35.00	
Configuration Group	65.00	
Database Change	15.00	

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI)

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is a local exchange offering supported by the ISDN architecture.
2. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. After purchasing the original 23 B-Channel plus one D-Channel configuration, the customer may purchase another Primary Rate Access Line and another Primary Rate Interface as well as additional B-Channels in increments of 12.

These channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e., outward, inward, and two-way trunks, and WATS/800/866/877/888 Service access lines).

3. ISDN-PRI Service provides circuit switched communication paths providing the end user with access to a variety of circuit switched services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
4. Unless specified, the regulations for ISDN-PRI Service apply in addition to the General Regulations set forth in Section 1 of this tariff.
5. ISDN-PRI Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Telephone Company. Service inquiries will be necessary to determine availability. Special Types of Construction or Facilities may apply as specified in Section 5 of this tariff.
6. The Initial Service Order Charge in Section 4 of this tariff applies in addition to the Service Connection Charges stated in **paragraph III.G.7.** following.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations

1. Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service is the customer's responsibility to provision.
2. The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Telephone Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
3. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
4. Temporary Suspension of Service (Vacation Service) at the customer's request, as defined in Section 18 of this tariff, does not apply to ISDN-PRI Service.
5. Service Connection, Changes and Moves specified in Section 4 of this tariff apply if the charge is not specified in this tariff.
6. The minimum service period for ISDN-PRI Service is six months.
7. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.
8. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Telephone Company. When NFAS is selected, the customer will order one ISDN-PRI Service arrangement with 23 B-Channels and 1 D-Channel. Additional ISDN-PRI Services arrangements are ordered with 24 B-Channels as specified in paragraph III.F. following. The D-Channel activated on the initial arrangement serves the additional ISDN-PRI arrangements.

After the first 23B + D PRI is purchased, a customer can purchase additional B-Channels in increments of 12. Additional Primary Rate Access Lines may be ordered in a 24B configuration. However, the Telephone Company recommends that the quantity of Primary Rate Access Lines supported by one (1) D-Channel not exceed four (4). The Telephone Company recommends the use of a backup D-Channel for the support of signaling beyond four (4) facilities.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations (Continued)

9. This service is available only from central offices, which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Telephone Company will provide ISDN-PRI Service from an alternative serving central office, as designated by the Telephone Company. In such cases, the subscriber may be required to accept a foreign NXX. When a foreign NXX is required, mileage charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, apply in addition to the rates and charges included in this section. Due to the nature of the architecture and the use of a foreign NXX, the local calling area (e.g., Extended Area Service) may change.

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Service from the alternative serving central office, all charges applicable to Interexchange United TransLink Service as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges included in this section.

Similarly, if a subscriber requests ISDN-PRI Service from an alternative serving central office other than that designated by the Telephone Company, all charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges included in this section.

Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Telephone Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

10. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Telephone Company has electronically compatible facilities available, or where existing facilities can be made electronically compatible.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

B. Regulations (Continued)

11. Rotary hunt functionality, at no additional charge, is available with ISDN-PRI Service. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel. The functionality is exclusively within the B-channels of a single ISDN-PRI service arrangement or between multiple ISDN-PRI service arrangements and is not allowed between ISDN-PRI service arrangements and other services, including but not limited to, Business Individual Line Service.
12. ISDN-PRI Service is not offered in conjunction with Local Measured Service.
13. In order to maintain the quality of ISDN-PRI Service, the Telephone Company reserves the right to perform preventative maintenance and software updates to the network. The Telephone Company has classified this maintenance as indicated below:

Scheduled Maintenance

Scheduled Maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Telephone Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Telephone Company will provide advance notice of all scheduled maintenance.

Demand Maintenance

Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Telephone Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

14. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section 2 of this tariff.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

C. Definitions

1. B-Channel – A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
2. D-Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

D. Features

1. Standard Features

Dynamic Allocation of Bandwidth

Allows the circuit switched voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID)

Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

1. Standard Features (Continued)

Direct Inward Dialing (DID) Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section 8 of this tariff.

PBX Station ID Capability

Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

2. Optional Features

D-Channel Backup

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

Network Ring Again

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Call-by-Call/Integrated Service Access Feature Capability

Allows the customer to dynamically allocate the use of channels for ISDN-PRI Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/888 Service) to access for each call.

Incoming Call Identification (Caller ID Name and Number)

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. The customer's equipment must be compatible with this service.

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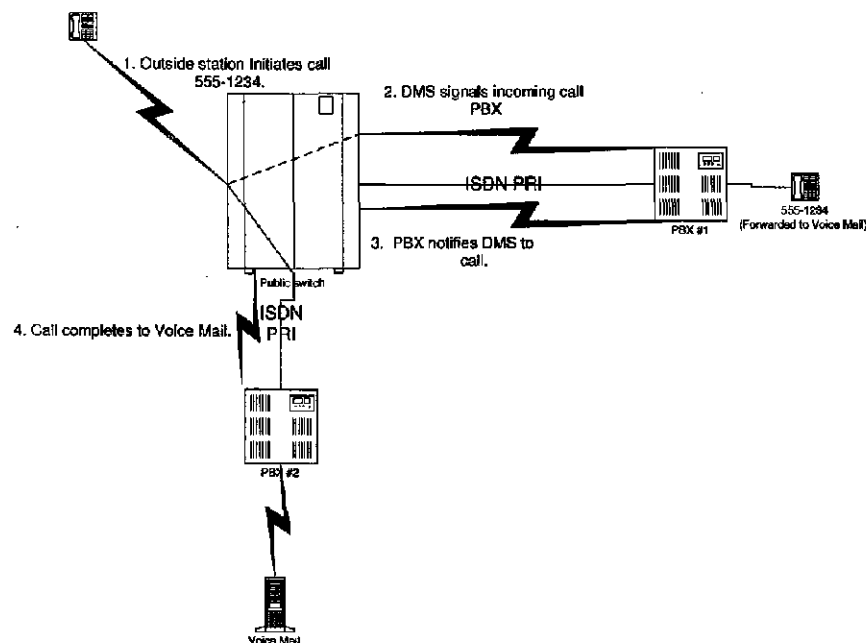
III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Internet Service Provider (ISP) Hubbing

Selected Telephone Company central offices will serve as hubbing locations for One-Way Incoming ISDN-PRI facilities. ISPs may order One-Way Incoming ISDN-PRI facilities for a designated set of remote central offices. An ISP is an entity that provides direct access to the Internet for its customers. ISP Hubbing will only occur between the remote central offices and the selected Telephone Company host central office. This feature enables a subscriber located in an exchange served from a remote central office to call an ISP located in a host central office by dialing a local telephone number in the remote central office.

The ISP Hubbing arrangement is intended to allow ISPs the ability to consolidate their equipment in the vicinity of the Telephone Company's host central office serving the ISP.

When an ISP subscribes to ISP Hubbing, all One-Way Incoming Primary Rate Interfaces in the Telephone Company's host central office must be part of the ISP Hubbing arrangement. In addition, a minimum of one (1) One-Way Incoming Primary Rate Interface must be ordered for the host central office, and a minimum of one (1) One-Way Incoming Primary Rate Interface must be ordered in the host for each remote central office for which a local telephone number is provided.

The ISP Hubbing arrangement is only available for customers subscribing to One-Way Incoming ISDN-PRI Service under a 36-59 month or a 60-84 month term discount plan. ISP Hubbing will be provided for customers who sign a new term contract for One-Way Incoming ISDN-PRI Service, or who have a minimum of 12 months remaining on their existing term discount plans.

The customer has the option to dedicate the One-Way Incoming Primary Rate Interfaces to their respective remotes, or to share ISDN-PRI Channels among the various remote central offices and the host central office in a hubbing arrangement. This division of capacity is determined at the initiation of the ISP Hubbing arrangement. Subsequent changes to the division of capacity or routing is subject to a Service Change Charge (programming) as specified in **paragraph III.G.7.d.i.2** following.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

D. Features (Continued)

2. Optional Features (Continued)

Internet Service Provider (ISP) Hubbing (Continued)

This service must not be employed in any way to provide unauthorized toll service between any two exchanges. ISP Hubbing is designed to provide local one-way incoming dialing to the ISP and this feature is restricted to the transfer of electronic data. Voice traffic in conjunction with this feature is prohibited.

The ISP agrees to effectively limit the holding times of end-user calls by either economic means (by charging for minutes of use) or technical means (by automatically disconnecting customers after a period of inactivity and/or any other predetermined time). Should network congestion occur, the Telephone Company reserves the right to limit holding times through any means at the Telephone Company's disposal, including the disconnection of active calls.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

E. Service Components

1. The components for ISDN-PRI Service will be as follows:

- Primary Rate Access Line
- Primary Rate Interface
- Primary Rate Channels

a. Primary Rate Access Line - Will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability.

b. Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps.

c. Primary Rate Channels - Will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

i. Voice calls may be completed to both ISDN and non-ISDN lines.

ii. Data Transmission on the B-Channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

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iii. The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800/866/877/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

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(M) Material now appearing on this sheet was previously found in Section 46, Original Sheet 21.3.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

E. Service Components (Continued)

2. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel.

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/866/877/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

F. Application of Rates

1. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
2. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing United TransLink Service to an ISDN-PRI Service.
3. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
4. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12.
5. The Telephone Company may offer ISDN-PRI Service to individual customers for terms and for rates and charges that differ from those stated in this section of the tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges

1. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

a. Primary Rate Access Line (Intraexchange)

	Monthly Rate	Nonrecurring Charge First	Nonrecurring Charge Add'l*
1.544 Mbps (Excluding Lebanon and Mason)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	257.00	165.00	110.00
24-35 months	243.00	110.00	110.00
36-59 months	217.00	0.00	0.00
60-84 months	189.00	0.00	0.00
1.544 Mbps (Lebanon)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	250.00	165.00	110.00
24-35 months	225.00	110.00	110.00
36-59 months	200.00	0.00	0.00
60-84 months	175.00	0.00	0.00
1.544 Mbps (Mason)			
Month to month**	\$271.00	\$265.00	\$110.00
12-23 months	250.00	165.00	110.00
24-35 months	225.00	110.00	110.00
36-59 months	200.00	0.00	0.00
60-84 months	175.00	0.00	0.00

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

** Minimum Service Period for ISDN-PRI is six months.

b. Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to Interexchange United TransLink Services, as specified in Section 5 of United Telephone Company's Private Line Service Tariff, also apply for Interexchange Primary Rate Access Lines.

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(M) Material now appearing on this sheet was previously found in Section 46, Third Revised Sheet 23.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges (Continued)

2. Primary Rate Interface

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. Primary Rate Interface One-Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)		
(Excluding Lebanon and Mason)		
- Month to Month	\$579.00	\$265.00
- 12-23 months	550.00	165.00
- 24-35 months	512.00	20.00
- 36-59 months	463.00	0.00
- 60-84 months	401.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$424.00	\$265.00
- 12-23 months	417.00	165.00
- 24-35 months	395.00	20.00
- 36-59 months	360.00	0.00
- 60-84 months	315.00	0.00
b. Primary Rate Interface Two-Way Per ISDN-PRI Primary Rate Access Line		
(Excluding Lebanon and Mason)		
- Month to Month	\$835.00	\$265.00
- 12-23 months	750.00	165.00
- 24-35 months	702.00	20.00
- 36-59 months	653.00	0.00
- 60-84 months	601.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$609.00	\$265.00
- 12-23 months	592.00	165.00
- 24-35 months	575.00	20.00
- 36-59 months	500.00	0.00
- 60-84 months	420.00	0.00

(M) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 23.1.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges (Continued)

3. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. Additional configurations are outlined in **paragraph III.E.2. preceding.**

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	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. B-Channel Charge, each channel (Excluding Lebanon and Mason)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
b. Initial D-Channel (Excluding Lebanon and Mason)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00
(Lebanon and Mason Only)		
- Month to Month	\$15.00	\$5.00
- 12-23 months	12.00	5.00
- 24-35 months	10.00	5.00
- 36-59 months	10.00	0.00
- 60-84 months	10.00	0.00

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

4. Optional Features

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. D-Channel Backup* each channel		
- (Excluding Lebanon and Mason)	\$ 50.00	\$ 20.00
- (Lebanon and Mason Only)	50.00	20.00
b. Network Ring Again, Per PRI Interface (Available with Two-Way Primary Rate Interface only)		
- (Excluding Lebanon and Mason)	160.00	0.00
- (Lebanon and Mason Only)	160.00	0.00
c. Call-by-Call/Integrated Service Access Feature Capability, Per PRI Interface (Available with Two-Way Primary Rate Interface only)		
- (Excluding Lebanon and Mason)	50.00	35.00
- (Lebanon and Mason Only)	50.00	35.00
d. Incoming Call Identification (Caller ID Name and Number) Per PRI Interface		
- (Excluding Lebanon and Mason)	100.00	0.00
- (Lebanon and Mason Only)	100.00	0.00
e. 2 B-Channel Transfer** Per Primary Rate Interface		
- (Excluding Lebanon and Mason)	75.00	100.00
- (Lebanon and Mason Only)	75.00	100.00

(M)

* Available only to customers subscribing to more than one Primary Rate Interface.

(M)

** Certain equipment restrictions apply.

(M)

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

4. Optional Features (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
f. Circular Hunt*			
Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	\$ 25.00	\$100.00	
- (Lebanon and Mason Only)	25.00	100.00	
g. National ISDN-2 Protocol*			
Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	0.00	0.00	
- (Lebanon and Mason Only)	0.00	0.00	
h. E911 Call Screening*			
Per Primary Rate Interface			
(up to 100 station numbers)			
- (Excluding Lebanon and Mason)	125.00	150.00	
- (Lebanon and Mason Only)	125.00	150.00	(M)
i. Internet Service Provider (ISP) Hubbing			(M1)
- Per One-Way Incoming			
Primary Rate Interface	45.00	0.00	(M1)

* Certain equipment restrictions apply.

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III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

5. Optional Feature Packages

- a. Premium Package*
Includes National ISDN-2
Protocol**, E911, Call
Screening**, Incoming Call
Identification (Caller ID Name
and Number), Call-by-
Call/Integrated Service Access
Feature Capability, and 2-B
Channel Transfer**

Per Primary Rate Interface	195.00	285.00
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6. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in **paragraph III.G.7.d. following**.

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7. Service Connection Charges

- a. Service Connection Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in **paragraph III.G.1., 2. and 3. preceding**.

(T) (M)

* Only available for customers subscribing to ISDN Primary Rate Interface two-way under a term discount plan.

(M)

** Certain equipment restrictions apply.

(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

7. Service Connection Charges (Continued)

- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

d. Charges

Nonrecurring
Charges

i. Service Change Charge
per Primary Rate Access Line

1) For termination change
at the same premises,
physical, per PRI interface

- Excluding Lebanon and Mason	\$165.00
- Lebanon and Mason Only	165.00

2) For termination change
at the same premises,
programming, per PRI interface

- Excluding Lebanon and Mason	35.00
- Lebanon and Mason Only	35.00

ii. Premises Visit Charge
per Primary Rate Access Line or for
an Inside move

- Excluding Lebanon and Mason	125.00
- Lebanon and Mason Only	125.00

(M)

(M) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 26.

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By Chad R. Eckhart, Vice-President - Regulatory
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

8. Termination Liability Charges

- a. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of ISDN-PRI Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charge associated with Special Types of Construction and Facilities will also apply.*
- b. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase to any rate element or combination of rate elements causes the charge for the entire ISDN-PRI Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the increase.*
- c. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- d. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.

* Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.

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GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(M)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

8. Termination Liability Charges (Continued)

- e. Termination Liability Charges will not apply when a service or rate element under a Term Discount Plan (TDP) arrangement is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering under the following conditions:

The service period of the new TDP arrangement for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the existing service, and

The service orders to install the new service and disconnect the old service are for the same customer at the same location.

- f. The Company will determine whether the replacement service qualifies as a next generation service offering.
- g. Nonrecurring Charges and Service Connection Charges for the new service will apply according to the requirements of the new service.
- h. Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

I. DESCRIPTION

ESP Link provides digital data communication furnished to Enhanced Service Providers (ESP) from the serving central office. This service provides the ESP 24 digital terminations via a single DS1 signal. **ESP Link** is provided only where facilities are available. (T)

II. GENERAL REGULATIONS

A. **ESP Link** is subject to all general regulations and rates as outlined in the General Exchange Tariff, the **Embarq Local Operating Companies' F.C.C. No. 1** Tariff, and the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff. (T)

B. **ESP Link** is furnished for the two-way transmission of digital signals at 1.544 Mbps between the serving wire center and the customer's premises located within the same exchange. Calls from the public switched network are terminated to the **ESP Link Facility**, but **the ESP Link Facility** is prohibited from originating calls. The Telephone Company will provide out pulses as seizures only and will not provide **digits**. **ESP Link** may not be terminated to a serving wire center for the purposes of switched connection to the local exchange and/or long distance (local toll) network. (T)

C. **The ESP Link Primary Facility** is the first facility for a given customer and route. **Each ESP Link Primary Facility** is comprised of one pilot telephone number, one central office termination and one 24 channel DS1 facility. (T)

D. **The ESP Link Secondary Facility** is any subsequent facility for a given customer and route. **Each ESP Link Secondary Facility** is comprised of one central office termination, one 24 channel DS1 facility and rotary hunting with the primary facility and/or all other secondary facilities. (T)

E. **The FX ESP Link Facility** is comprised of one pilot telephone number and one central office termination **only**. **FX ESP Link** is used in conjunction with Interexchange United TransLink facilities to **provide ESP Link** functionality in a foreign exchange under the dialing pattern of the foreign exchange. (T)

F. **ESP Link** is furnished for a minimum service period of six (6) months on a 24-hour per day, seven day per week basis. (T)

G. A channel service unit (CSU) or appropriate digital terminating equipment, provided by the customer, is required at the customer's premises to provide the proper interface between the Telephone Company network and the customer's equipment.

H. **ESP Link** is a network for the transmission of digital signals only and using only digital transmission facilities. (T)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Second Revised Sheet 1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

II. GENERAL REGULATIONS (Continued)

- | | | | | |
|----|--|-----|-----|------|
| I. | The rates specified for ESP Link requires the provision of a digital quality network over existing intraoffice facilities require with this product. If new intraoffice facilities or changes to existing intraoffice facilities are required to provide this service, charges applicable to Special Types of Construction or Facilities, as defined in Section 5 of this tariff, will apply in addition to the rates for ESP Link network. | (T) | | |
| | | (T) | | |
| J. | Five multi-line End User Common Line Charges (EUCL), as described in the Embarq Local Operating Company F.C.C. No. 1 Tariff and the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff, will apply per ESP Link Primary facility, per ESP Link Secondary Facility or per FX ESP Link Facility. | (T) | | |
| | | (T) | | |
| K. | FX ESP Link provides ESP Link functionality in a format to be carried over interexchange facilities. All interoffice facility charges applicable to Interexchange United TransLink Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges applicable to FX ESP Link included in paragraph VI.A.3. following. The local calling area will coincide with that of the central office from which FX ESP Link is provided. | (T) | | |
| | | (T) | | |
| | | (T) | (M) | (M1) |

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

III. RESPONSIBILITY OF THE CUSTOMER

- A. A CSU or appropriate digital terminating equipment must be provided by the customer to connect **an** ESP Link digital facility to customer-provided terminal equipment. The CSU or digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations. (T)
- B. For maintenance purposes, the customer will be responsible for notifying the Telephone Company of the type of CSU or digital terminating equipment used upon request.
- C. When customer-provided terminal equipment is connected to **the** ESP Link, customers will be responsible for the following: (T)
1. Compatibility of the connected terminal equipment **with** ESP Link including replacement of the CSU or digital terminating equipment due to technological changes in the network. (T)
 2. Testing, sectionalization and clearance of trouble conditions or service difficulties on any CSU or digital terminating equipment connected **to** ESP Link unless such services are contracted for otherwise. (T)
- D. **Where** ESP Link is available under this tariff for use in connection with customer-provided terminal equipment, the operating characteristics of such equipment will be such as not to interfere with any of the other services offered by the Telephone Company. Such use is subject to the further provisions that the equipment does not endanger the safety of the public or Telephone Company employees and does not require change or alteration of Telephone Company equipment or facilities. Upon notice from the Telephone Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard. (T)
- E. The customer will be responsible for payment of a Maintenance of Service Charge, as defined in Section 9 of this tariff, for visits by the Telephone Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer. (T)
- F. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company without the prior written consent of the Telephone Company.
- G. A termination charge applies when the subscriber terminates a service prior to the expiration of the service contract period. (M) (M1)

(M) Material previously found on this sheet now appears in Section 28, Original Sheet 3.

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

IV. RESPONSIBILITY OF THE TELEPHONE COMPANY

- A. The responsibility of the Telephone Company shall be limited to the furnishing and maintenance of **ESP Link** to that point on the customer's premises where provision is made for the connection of appropriate customer-provided CSU or digital terminating equipment. (T)
- B. The Telephone Company will not be responsible for installation or maintenance of any customer-owned terminal equipment. The Telephone Company does not represent the adaptability of such equipment to **ESP Link** when the equipment is connected to Telephone Company facilities. The responsibility of the Telephone Company will be limited to the furnishing of facilities suitable for **ESP Link** and to the maintenance and operation of such facilities in a manner proper to such digital service. Subject to this responsibility, the Telephone Company will not be responsible for the following: (T)
1. The through transmission of signals generated by such equipment for the quality of or defects in such transmission.
 2. The reception of signals by such equipment.
- C. The Telephone Company shall not be responsible if changes in any of its equipment, operations or procedures, utilized in the provision of **ESP Link**, render any services provided by a customer obsolete, require modification or alter any such customer premises equipment or otherwise affect its use or performance. In such instances, the Telephone Company will notify the customer of the change, generally a minimum of six months in advance, to allow the customer sufficient time to respond, make any changes and/or schedule cooperative testing if needed. (T)

V. TERMINATION LIABILITY CHARGES*

- A. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of **ESP Link** prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charges associated Special Types of Construction and Facilities will also apply. (T)
- B. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Telephone Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire **ESP Link** under the TDP to increase by 10% or more at any one time, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Telephone Company within 30 days after the effective date of the rate increase. (T)

* Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.

(M) (M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

V. TERMINATION LIABILITY CHARGES* (CONTINUED)

- C. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- D. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.
- E. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:
 - 1. The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and
 - 2. The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and
 - 3. The service orders to install the new service and disconnect the old service are for the same customer at the same location.
- F. The Company will determine whether the replacement service qualifies as a next generation service offering.
- G. Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.
- H. Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M) (M1)

- * Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.

(M1)
(M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES

A. ESP Link Service

(T)

1. ESP Link Primary Facility

(T)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge, First</u>	<u>SAE Code</u>
Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Mason Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lebanon Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lima Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)

(M) (M1)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ESP LINK

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

1. ESP Link Primary Facility (Continued)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Mansfield Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Warren Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

2. ESP Link Secondary (s) Facility

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Mason Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lebanon Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lima Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)

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GENERAL EXCHANGE TARIFF

ESP LINK

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

2. ESP Link Secondary (s) Facility (Continued)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Mansfield Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Warren Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)

(T) (M) (M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

(T) (M) (M1)

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

(T)

3. FX ESP Link Facility

(T)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
(Excluding Mason, Lebanon, Lima, Mansfield, Warren)			
- Month-to-month	\$554.00	\$500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Mason Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lebanon Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lima Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)

(M) (M1)

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GENERAL EXCHANGE TARIFF

ESP LINK

VI. RATES AND CHARGES (Continued)

A. ESP Link Service (Continued)

3. FX ESP Link Facility (Continued)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
(Mansfield Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Warren Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

(M)

I. GENERAL

A. Equipment and service offerings listed herein are classified as restricted availability and meet the following criteria:

1. The equipment or service withdrawn is replaced by a tariff offering that is functionally equivalent or superior.
2. The equipment or service withdrawn is of obsolete technology and the alternate equipment is state-of-the-art technology.
3. New installations of the equipment or service withdrawn would result in additional burden to the general rate payers of the Telephone Company because of near term obsolescence.
4. The Telephone Company will continue the repair and maintenance of existing installations and provide additional units for normal growth to existing customers if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense.
5. The equipment or service withdrawn is in a declining market status or is subject to competitive market pressures and pending changes in the regulatory environment.

B. The equipment and service offerings contained in this section are designated by one of the following types:

1. Type A

The manufacturing of this equipment has been discontinued. New installations will be provided only as obtainable from existing stock or where reuse of such equipment is involved. The repair and maintenance of present equipment in service will apply only if replacement parts can be obtained by the Telephone Company without incurring abnormal or excessive costs.

2. Type B

This equipment will not be offered for new installations on and after the specified restricted availability date. The repair and maintenance of existing installations and the provision of additional units, at the same location, for normal growth to existing customers will be continued by the Telephone Company if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense. Alternate equipment or service offerings are provided by other tariff provisions. This equipment meets the criteria outlined in paragraph A of this tariff section.

(M)

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 1.

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By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

I. GENERAL (Continued)

B. The equipment ... (Continued)

3. Type C

Any other future equipment arrangements which meet the criteria as shown in paragraph B.1. and 2. preceding. (T)
(T)

C. Restricted availability offerings are furnished subject to all the rules and regulations of the tariff section from which they were removed and are the same as if the availability of the service or equipment was not restricted. (M)

II. RATES AND CHARGES (M1)

COMBINATION MAIN STATION SERVICE (Type B, 06-30-82)

A. Each main station is charged for at the established individual line rate, business or residence classification.

B. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office circuit charges shall apply in addition to rates for grade of line furnished. (M1)

JOINT USER SERVICE (Type B, 9-12-74) (M2)

The following rates and charges apply to joint user service and are in addition to the rates and charges for associated service and facilities.

	Monthly Rate
A. Business joint user service	One-half individual business line rate*
B. Residence joint user service	One-half individual residence line rate*
C. PBX and key system trunk joint user service	One-half trunk rate*

* The half rate to be determined by rounding off to the next highest five cents.

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 7.

(M2) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 8.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

II. RATES AND CHARGES (Continued)

SUPPLEMENTAL EQUIPMENT – HOMEBOUND STUDENT SCHOOL SERVICE
(Type B, 06-30-82)

	<u>Monthly Rate</u>
A. Cable pairs	
Each mile or fraction thereof	\$8.00

COMMUNITY FIRE REPORTING SERVICE (Type A, 12-31-81)

The following rates and charges will apply to the community fire reporting service unit and are in addition to the rates and charges applicable to the associated service and facilities.

	<u>Monthly Rate</u>
A. Ten line fire alarm system	\$38.65*
B. Each additional ten lines	18.20*
C. Siren control, each ten lines	1.30*
D. Amplifier, each ten lines	6.45*
E. In addition to above rates and charges, each connection will incur all appropriate installation, move and/or change charges.	

* These rates apply on all installations completed on or before December 31, 1982.

(M) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 10.

(M1) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 18.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M) (M1)

I. SOLUTIONS - RESIDENCE

A. General

Solutions is an optional residence service enrollment plan. The Plan permits a customer to receive features and services for a flat monthly rate, for **each Solutions Package** residence line **provided**. **Solutions** includes two or more of the following features and services:

1. Flat Rate Local Exchange Service;
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XII.D; and
3. An ExpressTouch Service Package, an individual feature or a group of Custom Calling/ExpressTouch Features. Custom Calling features are described in Section 21 and ExpressTouch Packages are described in Section 35 of this tariff.

B. Regulations

Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

Unless terminated by the **Solutions** customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

The Plan is not available with Residential ISDN-BRI Service lines or to customers who are or become toll restricted.

No more than four (4) residence lines can be enrolled with the **Solutions** option for each customer Billed Telephone Number account.

Service Connection Charges do not apply when **Solutions** replaces existing Local Exchange Service or if the customer requests a change from **Solutions** back to regulated Local Exchange Service. The Residence Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and **additional Solutions** lines and moves of **existing Solutions** lines.

(M) Material previously found on this sheet now appears in Section 29, Third Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M) (M1)

I. SOLUTIONS - RESIDENCE (Continued)

(T)

B. Regulations (Continued)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

The Plan may not be combined with any other residence optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

1. Existing residential customers subscribed to one of the following combinations of services who submit a referral via the Company's Internet website will receive a \$25 bill credit if the referral results in the activation of either of the qualifying service combinations by the referred customer within sixty days of the referral:
 - a. Core Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,
 - b. Core Solution Plus Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,
 - c. Personal II Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, or
 - d. Home II Solution Package with one required Premium Enhanced Service (LineGuard/Data LineGuard, **Home Phone Warranty** or VoiceMail) and Embarq Communications, Inc. Solutions Unlimited Long Distance.
 - e. Progressive Plan Solution package
2. The referring customer will receive the bill credit within sixty days of the referred customer subscribing to the same services. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle and unused credits rolling over to future months.

(T)

(M) (M1)

(M) Material previously found on this sheet now appears in Section 29, Fourth Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 51, Ninth Revised Sheet 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges

Solutions Packages

Monthly Rate

1. Ideal Solution [#]
Local Exchange Service
Essentials Package
60 minutes of United Local Toll Service
2. Sure Solution I ^{**}
Local Exchange Service
Advantage Package
60 minutes of United Local Toll Service
3. Sure Solution II ^{†#}
Local Exchange Service
Essentials Package
4. Choice Solution
Local Exchange Service
Enhanced Call Waiting
Three Way Calling
Call Forwarding
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
60 minutes of United Local Toll Service

\$33.95

32.95

28.95

26.95

† Customers have the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff, Section XII.D.

** Effective 01-12-00, Sure Solution I and Custom Solution I are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

Talking Call Waiting can be added to **this Solutions** Package at the monthly rate specified in Section 16.II.B. of this tariff.

(M) Material previously found on this sheet now appears in Section 29, Fourth Revised Sheet 3 and Original Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 51, Thirteenth Revised Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rates

5. <u>Custom Solution I</u> * † Local Exchange Service Advantage Package	\$28.95	(M) (M1) (T)
6. <u>Standard Solution I</u> Local Exchange Service Enhanced Call Waiting 60 minutes of United Local Toll Service	22.20	(T) (M1)
7. <u>Standard Solution II</u> † Local Exchange Service Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed	21.95	(M2) (T)
8. <u>Basic Solution</u> Local Exchange Service Classics Calling Package 60 minutes of United Local Toll Service	29.95	(T) (M2) (T)
9. <u>Classic Solution</u> † Local Exchange Service Classics Calling Package	27.95	(T) (M2) (T)

† Customers have the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff, Section XII.D.

* Effective 01-12-00, Sure Solution I and Custom Solution I are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(M) Material previously found on this sheet now appears in Section 29, Original Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 51, Thirteenth Revised Sheet 3.

(M2) Material now appearing on this sheet was previously found in Section 51, Eighth Revised Sheet 3.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

10. Core Solution

\$35.75

Local Exchange Service
Call Forwarding
Enhanced Call Waiting - Optional
or Talking Call Waiting - Optional
Three-Way Calling
Caller ID w/Name
Anonymous Call Rejection
Repeat Dialing
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Speed Dial - 8
Selective Call Acceptance
Selective Call Forwarding
Selective Call Ring
Selective Call Rejection

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11. Clear Solution

34.75

Local Exchange Service
Call Forwarding
Three-Way Calling
Caller ID Name
Repeat Dialing
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Selective Call Acceptance
Selective Call
Selective Call Ring
Selective Call Rejection

(M1)(T)

(M1)

(M) Material now appearing on this sheet was previously found in Section 51, Eighth Revised Sheet 3.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. **SOLUTIONS - RESIDENCE (Continued)**

C. Rates and Charges (Continued)

Solutions Packages (Continued)

- 12. Personal II Solution #**
Local Exchange Service
Enhanced Call Waiting - Optional
or Talking Call Waiting - Optional
Call Waiting ID
Three-Way Calling
Caller ID with Name
Return Call
Repeat Dialing
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Selective Call Forwarding

Monthly Rate

\$31.95

- 13. Home II Solution ⁽¹⁾**
Local Exchange Service
Enhanced Call Waiting - Optional
Three-Way Calling
Caller ID with Name
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Call Waiting ID

- 14. Safe and Sound II Solution ⁽²⁾**
Local Exchange Service
Caller ID with Name

- # **Privacy ID** is available as an add-on to this package at the monthly recurring rate shown in Section 15.
- ⁽¹⁾ **Talking Call Waiting** is available as an add-on to this package at the monthly rate shown in Section 16.
- ⁽²⁾ Customers must purchase the deregulated services LineGuard or Data LineGuard and **Home Phone Warranty**.

(M) Material now appearing on this sheet was previously found in Section 51, Sixth Revised Sheet 3.2.

(M1) Material now appearing on this sheet was previously found in Section 51, Sixth Revised Sheet 3.3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates And Charges (Continued)

Solutions Packages (Continued)

Monthly Rate

15.	<u>Core Solution Plus</u> Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name Anonymous Call Rejection Repeat Dialing Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial - 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Blocking Privacy ID	\$39.95	(M)	(T)
16.	<u>Special Plan Bundle</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting or Talking Call Waiting (Optional) Call Forward Busy - Fixed Call Forward No Answer - Fixed Caller ID with Name Anonymous Call Rejection Call Forwarding Call Waiting ID Selective Call Acceptance Repeat Dialing Return Call	39.95 ⁽²⁾	(M1)	(M1)

⁽¹⁾ Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 15. (T)

⁽²⁾ Special Plan Bundle is available for \$24.95 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan plus either the Company's High-Speed Internet (DSL), DISH Network Satellite TV from the Company or EMBARQ Wireless.

(M) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 3.4.

(M1) Material now appearing on this sheet was previously found in Section 51, Seventh Revised Sheet 3.5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

	<u>Monthly Rate</u>	
17. <u>Progressive Plan</u> ⁽¹⁾	\$25.45	
Local Exchange Service		
Enhanced Call Waiting – Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name		
Call Forwarding		
Call Forward No Answer-Fixed		
Call Forward Busy - Fixed		
18. <u>Simple Solution</u>	23.99	
Local Exchange Service		
Caller ID with Name		
Speed Dial – 8		(M)
19. <u>Standard Home Phone Service II</u> ⁽²⁾	31.95	(M1)
Local Exchange Service		
Caller ID with Name		
Anonymous Call Rejection		
Enhanced Call Waiting		
Call Waiting ID		
Three-Way Calling		
Call Forwarding		
Repeat Dialing		
Return Call		
Selective Call Forward		
Speed Dial - 8		(M1)

⁽¹⁾ Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16. (M) (T)

⁽²⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan plus any two of the following services: Privacy ID, LineGuard, Data LineGuard, Voicemail or Home Phone Warranty. (M1) (M1)

(M) Material now appearing on this sheet was previously found in Section 51, Seventh Revised Sheet 3.5.

(M1) Material now appearing on this sheet was previously found in Section 51, Original Sheet 3.6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS

A. General

Solutions is an optional business service enrollment plan. This Plan permits a customer to receive the following features and services for a flat monthly rate, for each Solutions Package business line provided. Solutions includes the following features and services:

1. Flat Rate Individual Line Business Service (Local Exchange Service);
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Business Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Business Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XIII.D; and
3. ExpressTouch Services Package Essentials or Classics Calling Package; Call Waiting; or a group of Custom Calling Features consisting of Call Waiting, Three Way Calling, Call Forwarding, Call Forwarding No Answer, and Call Forwarding Busy. ExpressTouch Packages are described in Section 35.III.G of this tariff.

(T)

B. Regulations

Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

The Plan is not available with Business ISDN-BRI Service lines, Payphone Line Service or to customers who are or become toll restricted. The Plan can not terminate to a Key System, PBX, any other line trunking device.

No more than nine (9) business lines can be enrolled with the Solutions option for each customer location, except for Complete Business Bundle, which is limited to three lines per customer location.

Service Connection Charges do not apply when Solutions replaces existing Local Exchange Service or if the customer requests a change from Solutions back to regulated Local Exchange Service. The Business Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Solutions lines and moves of existing Solutions lines.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Third Revised Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

(M)

II SOLUTIONS - BUSINESS (Continued)

B. Regulations (Continued)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

This Plan may not be combined with any other business optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

1. Existing business customers who submit a referral via the Company's Internet website will receive a \$25 bill credit when the referral results in the activation of a Solutions-Business Package within sixty days, and the following conditions are also met:
 - a. the referred customer must be a new business customer who, upon referral, establishes an account with the Company, and
 - b. the referring customer must be current on payment of all Embarq account(s).
2. The referring customer will receive the bill credit within sixty days of the referred customer's service establishment. Existing customers may submit multiple referrals, with one credit rendered per bill cycle and unused credits rolling over to future months.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (Continued)

C. Term Discount Plan (TDP)

1. General

- a. A Term Discount Plan (TDP) provides Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarras Communications, Inc. long distance plan.
- b. Only the Company's Solutions business packages as specified in **paragraph II.C.3.b.** are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP. (T)
- c. Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.
- d. Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and discount will be automatically extended for 12 months. The customer may cancel the TDP any time during that 12 month extension with no penalty or obligation to continue the service.
- e. Commission approval of the above termination liability language is not to indicate that the Commission has approved any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise. (M)

(M) Material now appearing on this sheet was previously found in Section 51, First Revised Sheet 5.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

C. Term Discount Plan (TDP) (Continued)

2. Termination Liability Charges

- a. If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge will be a one-time charge of \$50.00 per business package that is prematurely disconnected.
- b. If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service.

3. Discounts

- a. Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.
- b. Business packages eligible for the discount under this TDP are:

Sure Solution II
Priority Solution
Economy Solution
Rotary Classic Solution
Economy Bundle II A

(M)

(M) Material now appearing on this sheet was previously found in Section 51, First Revised Sheet 5.2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges

Solutions Packages

Rate Schedules:	<u>Monthly Rates</u>							
	<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
1. <u>Ideal Solution</u> ⁽¹⁾⁽²⁾ Local Exchange Service Essentials Package 60 minutes of United Business Local Toll Service	\$48.95	\$55.95	\$62.95	\$61.95	\$62.95	\$62.95	\$62.95	\$62.95
2. <u>Sure Solution II</u> ⁽²⁾ Local Exchange Service Essentials Package	43.95	49.95	56.95	54.95	56.95	56.95	56.95	56.95
3. <u>Choice Solution</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed 60 minutes of United Business Local Toll Service	38.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
4. <u>Standard Solution I</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of United Business Local Toll Service	34.95	41.95	47.95	47.95	47.95	47.95	47.95	47.95
5. <u>Standard Solution II</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed	34.95	39.95	46.95	46.95	46.95	46.95	46.95	46.95

⁽¹⁾ Effective June 1, 2005, this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this section** as long as there is no change in the customer's account.

⁽²⁾ Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B of this tariff.

(M) Material now appearing on this sheet was previously found in Section 51, Ninth Revised Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
6.	<u>Basic Solution</u> ⁽²⁾ Local Exchange Service Classics Calling Package 60 minutes of United Business Local Toll Service	\$46.95	\$53.95	\$60.95	\$59.95	\$60.95	\$60.95	\$60.95	\$60.95
7.	<u>Classic Solution</u> ⁽²⁾ Local Exchange Service Classics Calling Package	41.95	47.95	54.95	52.95	54.95	54.95	54.95	54.95
8.	<u>Priority Solution</u> Local Exchange Service Priority Calling Package	39.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
9.	<u>Economy Solution</u> ⁽¹⁾ Local Exchange Service Choice of two of the following: Call Forward Features (Call Forward No Answer - Fixed plus Call Forward Busy - Fixed) Enhanced Call Waiting Caller ID with Name SignalRing Plus	35.95	40.95	47.95	45.95	47.95	47.95	47.95	47.95

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⁽¹⁾ Customer must also subscribe to any Embarq Communications, Inc. Long Distance Plan.

⁽²⁾ Effective June 1, 2005 this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this section** as long as there is no change in the customer's account.

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(M) Material now appearing on this sheet was previously found in Section 51, Fourteenth Revised Sheet 7.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

Rate Schedules:	<u>Monthly Rates</u>							
	<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
10. <u>Economy Solution II</u> ^{(1), (3)}	\$38.95	\$43.95	\$50.95	\$47.95	\$47.95	\$47.95	\$47.95	\$47.95
Local Exchange Service								
Choice of three of the following:								
Call Forward Features (Call Forward								
No Answer - Fixed plus Call Forward Busy - Fixed)								
Enhanced Call Waiting								
Caller ID with Name								
Three-Way Calling								
Repeat Dialing								
11. <u>Rotary Classic Solution</u> ⁽²⁾	45.95	50.95	55.95	50.95	50.95	50.95	50.95	50.95
Local Exchange Service with Rotary								
Classics Calling Package								
12. <u>Economy Bundle II A</u> ⁽¹⁾	38.95	43.95	50.95	47.95	47.95	47.95	47.95	47.95
Local Exchange Service								
Choice of three of the following:								
Call Forward Features (Call Forward								
No Answer - Fixed plus Call Forward Busy - Fixed)								
Enhanced Call Waiting								
Caller ID with Name								
Three-Way Calling								
Return Call								

⁽¹⁾ Customer must also subscribe to any Embarq Communications, Inc. Long Distance Plan

⁽²⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan. Customers who subscribed to this service prior to June 1, 2005 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽³⁾ Effective May 4, 2005, Economy Solution II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in **this section** as long as there is no change in the customer's account.

(M) (T)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

II. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

Solutions Packages (Continued)

	<u>Monthly Rates</u>
Rate Schedules:	<u>1-14</u>
13. <u>Complete Business Bundle</u> ⁽¹⁾	
Local Exchange Service	
Essentials Package	
Initial bundle, per location	\$40.00 ⁽²⁾
2nd and 3rd bundle (per bundle), per location	35.00 ⁽³⁾

⁽¹⁾ Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B of this tariff.

⁽²⁾ Customers must also subscribe to 5.0, 3.0, or 1.5 Mbps High-speed Internet under a two year term commitment, Voicemail, DSL Secure, and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

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(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II

A. General

Centrex Service II is a central office communications system package provided on individual access lines from Company central office equipment. The service provides local exchange access, interexchange access, intrasystem communication, and Centrex Service II feature packages. Customers subscribing to Centrex Service II with 26 or more Centrex Service II access lines may subscribe to Centrex Service II on an Individual Case Basis (ICB).

B. Definitions

ABBREVIATED DIALING

Allows station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

AUTOMATIC CALL DISTRIBUTION (ACD)

Automatic Call Distribution is a digital central office service that provides advanced call distribution and queuing capabilities as an integrated function of Centrex Service II. The customer must subscribe to and maintain a minimum of two ACD positions and at least one ACD group.

AUTOMATIC LINE

Provides an automatic connection between a calling station that goes off-hook and a predetermined terminating number.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

CALL HOLD

Allows the station user to hold one call for any length of time provided neither party hangs up. The station user may also place other calls while a call is on hold.

CALL PARK

Allows the station user to park one call against its own directory number. The parked call can be retrieved from any station within the same customer group. Once a call is parked against a directory number, the user is free to make or receive calls on that directory number.

CALL PICK-UP

Allows the station user to answer incoming calls directed to another station within a defined pick-up group by dialing a feature activation code.

CALL TRANSFER

Allows a station to transfer an incoming call to another extension.

CALL WAITING- CANCEL CALL WAITING

Informs a station user, while on an established call, that a second call is waiting. Cancel Call Waiting allows a station user to prevent, on a per-call basis, any incoming calls from call-waiting on his or her line. Incoming calls to the station are given busy treatment. This feature ensures that call-waiting indication tones will not interrupt important calls or disrupt data transmissions.

CLASS OF SERVICE RESTRICTIONS

Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

Fully Restricted Service – Allows intragroup dialing only. The station user must dial 9

Toll Restricted Service – Allows intragroup and local dialing only. The station user must dial 9

Unrestricted Service – Allows full access to all facilities. The station user must dial 9

Unrestricted Assume Dial 9 – Same as unrestricted; however, the station user cannot utilize abbreviated dialing.

Note: 900 and 976 block are available with all options.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 9.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

DIRECT INWARD DIALING

Allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING

Allows a station user to place external calls to the exchange network by dialing the access code (usually the digit 9), receiving an optional second dial tone, then dialing the external number.

DISTINCTIVE RINGING

Provides the station user the ability to determine whether the call is from a station within the customer group or from the exchange network by the cadence of the ringing of the phone. The ringing cadence will be one (1) long ring for internal calls and two (2) short rings for external calls.

LAST NUMBER REDIAL

Enables the station user to redial the last called number by pressing a single key rather than dialing the entire number.

MEET-ME-CONFERENCE

Allows up to six (6) conferees to hold a conference call by dialing a directory number at a specified time. Meet-Me-Conference is limited to one (1) per Centrex Service II access line.

MULTIPLE APPEARANCE-DIRECTORY NUMBER (MADN)

A directory number that is assigned to more than one station.

MUSIC-ON-HOLD

Provides the music-on-hold capability to calls that terminate on business sets. When a call is put on hold, the caller hears music, announcement, silence, or a combination of the three treatments. The music source must be provided by the subscriber and requires an additional Centrex Service II access line connecting the customer's music source to the Telephone Company's central office.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 10.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

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III. CENTREX SERVICE II (Continued)

B. Definitions (Continued)

RING AGAIN

Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

SECONDARY DIRECTORY NUMBER

Directory number not associated with a line, but assigned for use with priority hunting. Secondary Directory Numbers are limited to two (2) per Centrex Service II access line.

SPEED CALL LONG (30)

Provides for the calling of up to 30 numbers by dialing an abbreviated code.

SPEED CALL SHORT (10)

Provides for the calling of up to 10 numbers by dialing an abbreviated code.

STATION HUNTING (sequential, circular, multiline)

Allows a call to be routed to another telephone number when the called station is busy.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER

Allows a station user to call a third party to conference the third party in, notify the third party of a call being transferred or consult with the third party while the other party is on hold.

TOUCH-TONE

A central office provided tone network signaling arrangement for origination of telephone calling.

UNIFORM CALL DISTRIBUTION (UCD)

Allows for an even distribution of incoming calls to a listed directory number. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

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(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 11.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II (Continued)

C. Regulations

1. Centrex Service II is provided subject to the availability of facilities and central office equipment as determined by the Company.
2. Centrex Service II does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require specific customer provided customer premises equipment (CPE). In addition, not all CPE will support all features.
3. Directory Listings are furnished in accordance with the rates and regulations specified in Section 2 of this tariff.
4. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge. For feature changes after the initial installation, the Subsequent Service Order Charge will apply in addition to applicable nonrecurring charges.
5. The minimum service period for Centrex Service II is one month.
6. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
7. Directory Assistance charges, as specified in Section 2 of this tariff, apply to Centrex Service II.
8. Call Forward-Universal, Busy, and No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Each Centrex Service II access line allows for the forwarding of one call at a given time.

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 12.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

C. Regulations (Continued)

9. Temporary Suspension of Service (Vacation Service), as specified in Section 18 of this tariff, is not allowed for Centrex Service II.
10. Not all Centrex Service II features are compatible with one another. Some combinations of features will not work when applied on the same Centrex Service II access line.
11. Centrex Service II is not offered in conjunction with Key or PBX trunk local exchange service.
12. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex Service II customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB).
13. Centrex Service II is not provided in association with Local Measured Service, residential lines, or Payphone Line Service.
14. All exchange access lines terminating in a Centrex Service II system must be served by the same central office or associated remote switch.
15. The rates and charges applicable to Extended Local Calling Service, as specified in Section F of the Ohio Local Exchange Tariff P.U.C.O. No. 6 also apply per Centrex Service II access line.
16. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.

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(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 13.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

(M)

III. CENTREX SERVICE II (Continued)

D. Service Features

A. Standard Features

The Centrex Service II access line rate includes the following features, however the customer may select which features are activated on a per line basis.

Abbreviated Dialing
Auto Answer Back
Call Forward - Universal, Busy, and No Answer
Call Hold
Call Transfer
Call Waiting - Cancel Call Waiting
Direct Inward Dialing
Direct Outward Dialing
Last Number Redial
Speed Call Short (10)
Station Hunting
Three-Way Conference with Consultation Hold and Transfer
Touch-Tone Service

B. Optional Features

The following optional features are available at the monthly rate specified in **paragraph III.F.5.**

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Automatic Call Distribution
Automatic Line
Call Park/Call Pick-Up
Class-of-Service Restrictions
Distinctive Ringing/Ring Again
Meet-Me-Conference
Multiple Appearance Directory Number (MADN)
Music On-Hold
Secondary Directory Number
Speed Call Long (30)
Uniform Call Distribution

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 14.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II (Continued)

E. Term Discount Plan (TDP)

1. Term Discount Plans (TDPs) are available for Centrex Service II, and provide the customer with discounted rates. The customer must agree to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

Plan A: 1 Year
Plan B: 3 Year

2. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Service Establishment Translation Charge is applied toward Centrex Service II facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 1 year TDP to a 3 year TDP, then no Service Establishment Translation Charge is applied.
3. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the remainder of the term plan. If Construction and Attachment Charges were applied to the service being terminated, any termination charges associated with those services will also apply.
4. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex Service II under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 15.

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SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II (Continued)

E. Term Discount Plan (TDP) (Continued)

5. TDP commitment periods can be extended by the customer at any time during the term of the plan; up to a maximum of 3 years. The number of months accrued in the current plan will apply toward the new plan selected.
6. Upon expiration of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in paragraph III.F.1. following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, and the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.
7. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex Service II TDP at the new location.
8. Commission approval of the above termination liability language is not to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

(M) Material now appearing on this sheet was previously found in Section 51, Original Sheet 15.

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GENERAL EXCHANGE TARIFF

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(M)

III. CENTREX SERVICE II (Continued)

F. Rates and Charges

1. Business, Centrex Service II Access Line

Rate Schedule:

Monthly Rates

1 - 14

Month to Month

\$36.00

1 Year

33.00

3 Year

31.00

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2. Service Establishment Translation Charge

Nonrecurring
Charge

\$50.00

- a. This charge applies when performing the central office translation associated with configuring a Centrex Service II customer's network parameters.
- b. This charge applies to each Centrex Service II customer group translation activity performed.
- c. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge.

(M)

(M) Material now appearing on this sheet was previously found in Section 51, Second Revised Sheet 16.

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III. CENTREX SERVICE II (Continued)

F. Rates and Charges (Continued)

3. Feature Change Charge

Nonrecurring
Charge

- | | | |
|----|--|---------|
| a. | Per line | \$10.00 |
| | Maximum charge per order | 50.00 |
| b. | This charge applies when performing changes to service features after the initial installation. This charge applies to both standard features and optional features. | |
| c. | For feature changes after the initial installation, a subsequent Service Order Charge will also apply. | |

4. Federal monthly end user charges apply on a per line basis, as described in Embarq's LOC Company's FCC Tariff No. 1, Section 4 (e.g., End User Common Line (EUCL), Presubscribed Interexchange Carrier Charge (PICC), Line Port Charge (LPC), Local Number Portability (LNP), Federal Universal Service Fund (USF)). In addition, the Intrastate Access Fee will apply on a per line basis as specified in the United Telephone of Ohio Intrastate Access Services Tariff P.U.C.O. 1.

5. Optional Features

Monthly
Rate

Automatic Call Distribution	ICB
Automatic Line	\$ 2.00
Call Park/Call Pick-Up	2.00
Class-of-Service Restrictions	2.00
Distinctive Ringing/Ring Again	2.00
Meet-Me-Conference	20.25
Multiple Appearance Directory Number (per number, per appearance)	3.00
Music On-Hold (per customer group)	25.00
Secondary Directory Number (per directory number)	3.00
Speed Call Long (30) (per customer group)	5.00
Uniform Call Distribution	ICB

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(M1) Material now appearing on this sheet was previously found in Section 51, Original Sheet 17.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

IV. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

(M)
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A. General

1. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:
 - a. Primary Rate Access Line
 - b. Primary Rate Interface (Two-Way)
 - c. Primary Rate Channels (24 Channels)
 - d. Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
 - e. ISDN-PRI Standard Features
 - f. Incoming Call Identification (Caller ID Name and Number)
2. Customers must also subscribe to any Embarq Communications, Inc. long distance plan, at the rates applicable for that service.

B. Regulations

1. Unless specified otherwise in this section, the regulations for ISDN-PRI Service, including Service Charges, set forth in Section 36, apply in addition to the regulations herein. (T)
2. Unless specified otherwise in this section, the regulations for DID Service, including Service Charges, set forth in Section 4, apply in addition to the regulations herein. (T)
3. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service. (M)

(M) Material now appearing on this sheet was previously found in Section 51, Second Revised Sheet 18.

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GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

IV. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

B. Regulations (Continued)

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers). (M)
5. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section 8 of this tariff. Service Charges apply for subsequent activation of numbers beyond those included in the bundle. (T)
6. The Optional Features available for ISDN-PRI Service are available with PRI Bundle at the rates specified in Section 36. (T) (M)
7. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section 36 apply for PRI Bundle. (M1) (T)
8. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates and Charges

Rate Schedules:

	<u>1-9</u>	<u>10-11</u>	<u>12-14</u>	
	<u>Monthly</u>	<u>Monthly</u>	<u>Monthly</u>	<u>Nonrecurring</u>
1. <u>Term Commitment</u>	<u>Rates</u>	<u>Rates</u>	<u>Rates</u>	<u>Charge</u>
2 years	\$644.15	\$544.15	\$644.15	\$.00
3 years	569.15	469.15	569.15	.00
5 years	494.15	419.15	494.15	.00

(M) Material now appearing on this sheet was previously found in Section 51, Second Revised Sheet 18.

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By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

V. CONNECTION CENTRAL BUNDLE

(M)

A. General

1. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:
 - a. Local Exchange Service
 - b. Rotary Hunting Line Service (optional)
 - c. Three-Way Calling
 - d. Caller ID w/Name
 - e. Anonymous Call Rejection
 - f. Enhanced Call Waiting (optional)
 - g. Call Waiting ID (optional)

B. Regulations

1. The Plan is not available with Business Individual Line Service, Centrex II, ISDN Service lines, Payphone Line Service, or PBX Trunks.
2. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
3. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill.
4. Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Connection Central Bundle lines and moves of existing Connection Central Bundle lines.
5. Service Connection Charges do not apply when:
 - a. A Connection Central Bundle replaces existing Local Exchange Service; or
 - b. Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

V. CONNECTION CENTRAL BUNDLE (Continued)

(M)

C. Term Discount Plan (TDP)

1. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
2. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
3. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
4. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

D. Rates and Charges

Monthly Rate

- | | |
|---|---------------------------------------|
| 1. One Year Commitment Period, per bundle | \$45.00 ⁽¹⁾ ⁽²⁾ |
| 2. Two Year Commitment Period, per bundle | 45.00 ⁽¹⁾ ⁽²⁾ |

⁽¹⁾ Initial bundle - Customers must also subscribe to 3.0 or 1.5 Mbps High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

⁽²⁾ Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service is not available for the following classes of service:
 - a. Inmate service
 - b. 1+ and 0+ calling
 - c. 0-operated assisted calling
 - d. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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(M) Material previously found on this sheet now appears in Section 30, First Revised Sheet 1.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

(M1)

4. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

(M2)

(M) (M2)

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

(M1)

(M2)

(M) (M2)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section 35 of this tariff.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

(T)

(M) (M1)

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

- A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
 - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.
 - c. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.
4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F.. RATES AND CHARGES (Continued)

6. Rates

	Current Nonrecurring <u>Charge</u>	Maximum Nonrecurring <u>Charge</u>
Central Office Charge ⁽¹⁾	\$ 115.00	\$230.00
Exclusion Charge ⁽²⁾	225.00	450.00
Number Change Charge	22.65	45.30

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
6. NE311 Service is offered subject to the availability of facilities.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.
2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
 - a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in **paragraph VII.H.1.(c) following**.
 - b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.
 - c. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature.

(T)

(M)

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FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
6. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.
8. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.
9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 11.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B.. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

12. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
14. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider's completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.
2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 12.

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Effective: March 1, 2007

United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

C. OBLIGATIONS OF THE COMPANY (Continued)

4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.
5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
3. The Commission's local assignment and the NE311 Service Provider's use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 13.

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FCC DESIGNATED N11 SERVICES

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II. NON-EMERGENCY 311 SERVICE (Continued)

D. LIABILITY (Continued)

4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in **Section 21** of this tariff.
2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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F. OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month.

(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 14.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in **paragraph H.1.** following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
 2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
 3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:
 - a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.
 - b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
 4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
 5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.
 6. The charges associated with the Call Summary Report are monthly charges.
- G. The minimum service period for NE 311 Service is one month.

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(M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 15.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

(M)

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES AND CHARGES (Continued)

(T)

8. Rates

A. Basic Service

	Nonrecurring Charge	Maximum Nonrecurring Charge
1. Central Office Charge ⁽¹⁾	\$175.00	\$350.00
2. Exclusion Charge ⁽²⁾	325.00	650.00
3. Number Change Charge	35.00	70.00

B. Optional Features

	Monthly Charge Per Exchange	Maximum Monthly Charge Per Exchange	SAE Code
NE311 Call Summary Report	\$10.00	\$20.00	AEMDATA311

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service.

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(M) Material now appearing on this sheet was previously found in Section 52, First Revised Sheet 16.

Issued: January 30, 2007

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EXHIBIT C
CUSTOMER BILL NOTICE

April 2006 Residential Bill Message

It's a great time to be our customer!

For over 100 years, customers have trusted us to keep them connected to family and friends whether they live next door or around the world, in times of joy and even in emergencies. We've been the reliable force our customers depend on.

Over these 100 years, we've learned a thing or two about what matters to our customers. And because you are a valued customer, we're taking the things that are important to you and your local phone company and making them better – starting with our name. Soon you will come to know us as EMBARQ™. You'll still be able to count on the same reliable and dependable service you enjoy today. Only now, there'll be more products, enhanced services and better offers all designed to make your life easier. So whether we're connecting you to family and friends by phone or bringing the world to your door with high-speed Internet – you can count on us now and for the future!

Watch your mail for more information or visit sprint.com/local.

EXHIBIT D
DIRECT MAIL LETTERS

STATE OF KANSAS)
)
COUNTY OF JOHNSON)

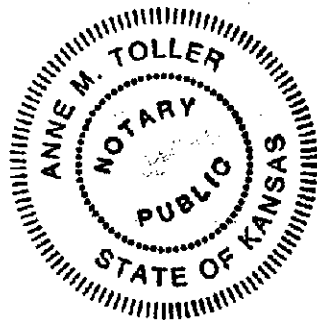
AFFIDAVIT

I, Jean DiSalvo, am an authorized agent of the applicant corporation, Embarq Communications, Inc., and am authorized to make this statement on its behalf. I attest that customer notices as supplied in Exhibit C were provided during the month of April 2006 to affected customers in the state of Ohio. I also attest that the customer notices as supplied in Exhibit D were mailed to affected customers on or about March 1, 2006. I declare under penalty of perjury that the foregoing is true and correct.

Executed on January 29, 2007 at Overland Park, Kansas
(Date) (Location)

(Location) St. Tariff Analyst, January 29, 2007
(Signature and Title) Juan O. Salas

Subscribed and sworn to before me this 29th day of January, 2007.



January, 2007.
Anne M. Poller
 Notary Public
 My Commission Expires: 2/2/2010



New Possibilities

Sample A. Sample
Apt Line
123 Any Street
Anytown, U.S.A. 12345-6789



Dear Sample A. Sample:

This is a great time to be our customer, and we're going to prove it. We're taking everything that matters to you about your local phone company and making it better — starting with our name. Soon we will no longer be part of the Sprint Nextel family of companies.* The familiar red diamond Sprint brand will be phased out. And you will come to know us as EMBARQ™

You can still count on the same reliable and dependable services you currently enjoy from us today. The only difference is there'll be more. More products. Enhanced services. Better offers. So whether we are connecting you to family and friends by phone or bringing the world to your door with high-speed Internet — you can count on us!

Watch your mail and monthly billing statements for news and updates about EMBARQ as they happen. Great things are coming your way. You'll see no change in the quality of the phone and Internet services you're accustomed to. But what you will see is a whole new range of possibilities designed to make your life easier.

Sincerely,

Your friends at Sprint.

P.S. Our new name is just the first of many great changes. Look for more announcements in your mailbox soon or find additional information at sprint.com/local or call 1-866-898-2042.

*Regulatory approval is pending in a number of states in which EMBARQ™ will operate.

Reliability

**It's not JUST
our name mat's
changing.**



Your telecommunications company is becoming EMBARQ

[illegible]

