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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

E. Service Components (Continued)

(c) Primary Rate Channels (Continued)

- (3) The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800/866/877/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service. (T)
2. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel.

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/866/877/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call. (T)

F. Application of Rates

1. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
2. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing United TransLink® Service to an ISDN-PRI Service.
3. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
4. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12.
5. The Telephone Company may offer ISDN-PRI Service to individual customers for terms and for rates and charges that differ from those stated in this section of the tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers.

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UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice-President – State Regulatory
Overland Park, Kansas

In accordance with Order No. 02 -2822-GT-ZTA
Issued by the Public Utilities Commission of Ohio

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges

1. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

(a) Primary Rate Access Line (Intraexchange)

	Monthly Rate	Nonrecurring Charge First	Nonrecurring Charge Add'l*	(D)
1.544 Mbps				
(Excluding Lebanon and Mason)				
Month to month**	\$271.00	\$265.00	\$110.00	(D)
12-23 months	257.00	165.00	110.00	
24-35 months	243.00	110.00	110.00	
36-59 months	217.00	0.00	0.00	
60-84 months	189.00	0.00	0.00	(D)
1.544 Mbps (Lebanon)				
Month to month**	\$271.00	\$265.00	\$110.00	(D)
12-23 months	250.00	165.00	110.00	
24-35 months	225.00	110.00	110.00	
36-59 months	200.00	0.00	0.00	
60-84 months	175.00	0.00	0.00	(D)
1.544 Mbps (Mason)				
Month to month**	\$271.00	\$265.00	\$110.00	(D)
12-23 months	250.00	165.00	110.00	
24-35 months	225.00	110.00	110.00	
36-59 months	200.00	0.00	0.00	
60-84 months	175.00	0.00	0.00	(D)

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

** Minimum Service Period for ISDN-PRI is six months.

(b) Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to Interexchange United TransLink® Services, as specified in Section 5 of United Telephone Company's Private Line Service Tariff, also apply for interexchange Primary Rate Access Lines.

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By Chad Eckhart, Vice-President – State Regulatory
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. Rates and Charges (Cont'd)

2. Primary Rate Interface

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(D)
(a) Primary Rate Interface One-Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)			
(Excluding Lebanon and Mason)			
- Month to month	\$579.00	\$265.00	(D)
- 12-23 months	550.00	165.00	
- 24-35 months	512.00	20.00	
- 36-59 months	463.00	0.00	
- 60-84 months	401.00	0.00	(D)
(Lebanon and Mason Only)			
- Month to month	424.00	265.00	(D)
- 12-23 months	417.00	165.00	
- 24-35 months	395.00	20.00	
- 36-59 months	360.00	0.00	
- 60-84 months	315.00	0.00	(D)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Cont'd)

2. Primary Rate Interface (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(D)
(b) Primary Rate Interface Two-Way Per ISDN-PRI Primary Rate Access Line			
(Excluding Lebanon and Mason)			
- Month to month	\$835.00	\$265.00	(D)
- 12-23 months	750.00	165.00	
- 24-35 months	702.00	20.00	
- 36-59 months	653.00	0.00	
- 60-84 months	601.00	0.00	
(Lebanon and Mason Only)			
- Month to month	609.00	265.00	(D)
- 12-23 months	592.00	165.00	
- 24-35 months	575.00	20.00	
- 36-59 months	500.00	0.00	
- 60-84 months	420.00	0.00	

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Cont'd)

3. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. Additional configurations are outlined in Section 46.III.E.2. of this tariff.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(D)
(a) B-Channel Charge, each channel			
- (Excluding Lebanon and Mason)			
- Month to month	\$15.00	\$5.00	(D)
- 12-23 months	12.00	5.00	
- 24-35 months	10.00	5.00	
- 36-59 months	10.00	0.00	
- 60-84 months	10.00	0.00	(D)
- (Lebanon and Mason Only)			
- Month to month	\$15.00	\$5.00	(D)
- 12-23 months	12.00	5.00	
- 24-35 months	10.00	5.00	
- 36-59 months	10.00	0.00	
- 60-84 months	10.00	0.00	(D)
(b) Initial D-Channel			
- (Excluding Lebanon and Mason)			
- Month to month	15.00	5.00	(D)
- 12-23 months	12.00	5.00	
- 24-35 months	10.00	5.00	
- 36-59 months	10.00	0.00	
- 60-84 months	10.00	0.00	(D)
- (Lebanon and Mason Only)			
- Month to month	15.00	5.00	(D)
- 12-23 months	12.00	5.00	
- 24-35 months	10.00	5.00	
- 36-59 months	10.00	0.00	
- 60-84 months	10.00	0.00	(D)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Cont'd)

4. Optional Features

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(D)
(a) D-Channel Backup* each channel			
- (Excluding Lebanon and Mason)	\$ 50.00	\$20.00	(D)
- (Lebanon and Mason Only)	50.00	20.00	(D)
(b) Network Ring Again, Per PRI Interface (Available with Two-Way Primary Rate Interface only)			
- (Excluding Lebanon and Mason)	160.00	0.00	(D)
- (Lebanon and Mason Only)	160.00	0.00	(D)
(c) Call-by-Call/Integrated Service Access Feature Capability, Per PRI Interface (Available with Two-Way Primary Rate Interface only)			
- (Excluding Lebanon and Mason)	50.00	35.00	(D)
- (Lebanon and Mason Only)	50.00	35.00	(D)
(d) Incoming Call Identification (Caller ID Name and Number) Per PRI Interface			
- (Excluding Lebanon and Mason)	100.00	0.00	(D)
- (Lebanon and Mason Only)	100.00	0.00	(D)
(e) 2 B-Channel Transfer** Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	75.00	100.00	(D)
- (Lebanon and Mason Only)	75.00	100.00	(D)
(f) Circular Hunt** Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	25.00	100.00	(D)
- (Lebanon and Mason Only)	25.00	100.00	(D)
(g) National ISDN-2 Protocol** Per Primary Rate Interface			
- (Excluding Lebanon and Mason)	0.00	0.00	(D)
- (Lebanon and Mason Only)	0.00	0.00	(D)
(h) E911 Call Screening** Per Primary Rate Interface (up to 100 station numbers)			
- (Excluding Lebanon and Mason)	125.00	150.00	(D)
- (Lebanon and Mason Only)	125.00	150.00	(D)

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

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By Chad Eckhart, Vice-President – State Regulatory
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

4. *Optional Features (Continued)*

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(D)(N)
(I) <i>Internet Service Provider (ISP) Hubbing - Per One-Way Incoming Primary Rate Interface</i>	\$45.00	\$0.00	(N)

(D)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Cont'd)

5. Optional Feature Packages

	Monthly Rate	Nonrecurring Charge	(D) (D)
(a) Premium Package* <i>Includes National ISDN-2 Protocol**, E911, Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by- Call/Integrated Service Access Feature Capability, and 2-B Channel Transfer**</i>			
Per Primary Rate Interface	\$195.00	\$285.00	(D)

6. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in Section 46.III.G.7.(d).

7. Service Connection Charges

- (a) Service **Connection** Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in Section 46.III.G.1., 2. and 3. (T)

* Only available for customers subscribing to ISDN Primary Rate Interface two-way under a term discount plan.

** Certain equipment restrictions apply

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

7. Service Connection Charges (Continued)

(T)

(b) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).

(c) Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

(d) Charges

	<u>Nonrecurring Charges</u>
(1) Service Change Charge per Primary Rate Access Line	
(a) For termination change at the same premises, physical, per PRI interface	
- Excluding Lebanon and Mason	\$165.00
- Lebanon and Mason Only	165.00
(b) For termination change at the same premises, programming, per PRI interface	
- Excluding Lebanon and Mason	35.00
- Lebanon and Mason Only	35.00
(2) Premises Visit Charge	
per Primary Rate Access Line or for an Inside move	
- Excluding Lebanon and Mason	125.00
- Lebanon and Mason Only	125.00

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Continued)

G. RATES AND CHARGES (Continued)

8. Termination Liability Charges

- (a) If a customer *under a Term Discount Plant (TDP) disconnects* all or a portion of *ISDN-PRI Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charge associated with Special Types of Construction and Facilities will also apply.**

(C)

(C)

* *Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.*

(N)
(N)

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UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice-President – State Regulatory
Overland Park, Kansas

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Issued by the Public Utilities Commission of Ohio

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

III. PRIMARY RATE INTERFACE (PRI) (Cont'd)

G. Rates and Charges (Cont'd)

8. Termination Liability Charges (Cont'd)

- (b) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase **to any rate element or combination of rate elements causes the charge for the entire ISDN-PRI Service under the TDP to increase by 10% or more annually, then** the customer may cancel the TDP without incurring termination liability charges **provided the customer notifies the Company within 30 days after the effective date of the increase.*** (C)
(C)
- (c) The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- (d) At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.
- (e) **Termination Liability Charges will not apply** when a service or rate element under a Term Discount Plan (TDP) arrangement is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested **upgrade** to a next generation service offering **under the following conditions:** (C)
(C)
The service period of the new **TDP** arrangement for the new service offering is **a period** equal to or exceeding the remaining service period of the disconnected **TDP**, and (C)
(C)
The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between **the** installation of the new service and **the** disconnection of the existing service, and (T)
(T)
The service orders **to install the new service and disconnect the old service** are for the same customer at the same location. (C)
(C)
- (f) **The Company will determine whether the replacement service qualifies as a next generation service offering.** (N)
(N)
- (g) **Nonrecurring Charges and Service Connection Charges for the new service will apply according to the requirements of the new service.** (N)
(N)
- (h) Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise. (T)

* **Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.** (N)
(N)

Issued: April 14, 2003

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPRINT ESP LINK

I. DESCRIPTION

Sprint ESP Link provides digital data communication furnished to Enhanced Service Providers (ESP) from the serving central office. This service provides the ESP 24 digital terminations via a single DS1 signal. Sprint ESP Link is provided only where facilities are available.

II. GENERAL REGULATIONS

- A. Sprint ESP Link is subject to all general regulations and rates as outlined in the General Exchange Tariff, the Sprint Local Telephone Companies' F.C.C. No. 3 Tariff, and *the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff.* (T) (N)
(N)
- B. Sprint ESP Link is furnished for the two-way transmission of digital signals at 1.544 Mbps between the serving wire center and the customer's premises located within the same exchange. Calls from the public switched network are terminated to the ESP Link Facility, but the Sprint ESP Link Facility is prohibited from originating calls. The Telephone Company will provide out pulses as seizures only and will not provide digits. Sprint ESP Link may not be terminated to a serving wire center for the purposes of switched connection to the local exchange and/or long distance (local toll) network.
- C. The Sprint ESP Link Primary Facility is the first facility for a given customer and route. Each Sprint ESP Link Primary Facility is comprised of one pilot telephone number, one central office termination and one 24 channel DS1 facility.
- D. The Sprint ESP Link Secondary Facility is any subsequent facility for a given customer and route. Each Sprint ESP Link Secondary Facility is comprised of one central office termination, one 24 channel DS1 facility and rotary hunting with the primary facility and/or all other secondary facilities.
- E. The Sprint FX ESP Link Facility is comprised of one pilot telephone number and one central office termination only. Sprint FX ESP Link is used in conjunction with Interexchange United TransLink® facilities to provide Sprint ESP Link functionality in a foreign exchange under the dialing pattern of the foreign exchange.
- F. Sprint ESP Link is furnished for a minimum service period of six (6) months on a 24-hour per day, seven day per week basis.
- G. A channel service unit (CSU) or appropriate digital terminating equipment, provided by the customer, is required at the customer's premises to provide the proper interface between the Telephone Company network and the customer's equipment.
- H. Sprint ESP Link is a network for the transmission of digital signals only and using only digital transmission facilities.

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UNITED TELEPHONE COMPANY OF OHIO
By Alan J. Sykes, Vice President - Regulatory
Overland Park, Kansas

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPRINT ESP LINKSM

II. GENERAL REGULATIONS (Continued)

- I. The rates specified for Sprint ESP Link requires the provision of a digital quality network over existing intraoffice facilities require with this product. If new intraoffice facilities or changes to existing intraoffice facilities are required to provide this service, charges applicable to Special Types of Construction or Facilities, as defined in Section 5 of this tariff, will apply in addition to the rates for Sprint ESP Link network.
- J. Five multi-line End User Common Line Charges (EUCL), as described in the Sprint Local Telephone Company F.C.C. No. 3 Tariff and the Intrastate Access Fee as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Services Tariff, will apply per Sprint ESP Link Primary facility, per Sprint ESP Link Secondary Facility or per Sprint FX ESP Link Facility.
- K. Sprint FX ESP Link provides Sprint ESP Link functionality in a format to be carried over interexchange facilities. All interoffice facility charges applicable to Interexchange United TransLink[®] Service, as defined in Section 5 of United Telephone Company's Private Line Service Tariff, will apply in addition to the rates and charges applicable to Sprint FX ESP Link included in Section VI. A. (3) of this tariff. The local calling area will coincide with that of the central office from which Sprint FX ESP Link is provided.

(T)

(D)

(D)

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By Chad Eckhart, Vice-President – State Regulatory
Overland Park, Kansas

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPRINT ESP LINKSM

III. RESPONSIBILITY OF THE CUSTOMER

- A. A CSU or appropriate digital terminating equipment must be provided by the customer to connect a Sprint ESP Link digital facility to customer-provided terminal equipment. The CSU or digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations.
- B. For maintenance purposes, the customer will be responsible for notifying the Telephone Company of the type of CSU or digital terminating equipment used upon request.
- C. When customer-provided terminal equipment is connected to the Sprint ESP Link, customers will be responsible for the following:
 - (1) Compatibility of the connected terminal equipment with Sprint ESP Link including replacement of the CSU or digital terminating equipment due to technological changes in the network.
 - (2) Testing, sectionalization and clearance of trouble conditions or service difficulties on any CSU or digital terminating equipment connected to Sprint ESP Link unless such services are contracted for otherwise.
- D. Where Sprint ESP Link is available under this tariff for use in connection with customer-provided terminal equipment, the operating characteristics of such equipment will be such as not to interfere with any of the other services offered by the Telephone Company. Such use is subject to the further provisions that the equipment does not endanger the safety of the public or Telephone Company employees and does not require change or alteration of Telephone Company equipment or facilities. Upon notice from the Telephone Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard.
- E. The customer will be responsible for payment of a Maintenance of Service Charge, as defined in Section 11 of this tariff, for visits by the Telephone Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer.
- F. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company without the prior written consent of the Telephone Company.
- G. A termination charge applies when the subscriber terminates a service prior to the expiration of the service contract period.

(D)
(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice-President – State Regulatory
Overland Park, Kansas

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Issued by the Public Utilities Commission of Ohio

SPRINT ESP LINKsm

IV. RESPONSIBILITY OF THE TELEPHONE COMPANY

- A. The responsibility of the Telephone Company shall be limited to the furnishing and maintenance of Sprint ESP Link to that point on the customer's premises where provision is made for the connection of appropriate customer-provided CSU or digital terminating equipment.
- B. The Telephone Company will not be responsible for installation or maintenance of any customer-owned terminal equipment. The Telephone Company does not represent the adaptability of such equipment to Sprint ESP Link when the equipment is connected to Telephone Company facilities. The responsibility of the Telephone Company will be limited to the furnishing of facilities suitable for Sprint ESP Link and to the maintenance and operation of such facilities in a manner proper to such digital service. Subject to this responsibility, the Telephone Company will not be responsible for the following:
- (1) The through transmission of signals generated by such equipment for the quality of or defects in such transmission.
 - (2) The reception of signals by such equipment.
- C. The Telephone Company shall not be responsible if changes in any of its equipment, operations or procedures, utilized in the provision of Sprint ESP Link, render any services provided by a customer obsolete, require modification or alter any such customer premises equipment or otherwise affect its use or performance. In such instances, the Telephone Company will notify the customer of the change, generally a minimum of six months in advance, to allow the customer sufficient time to respond, make any changes and/or schedule cooperative testing if needed.

V. TERMINATION LIABILITY CHARGES*

- A. *If a customer under a Term Discount Plan (TDP) disconnects all or a portion of Sprint ESP Link prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to sum of 50% of the payments remaining for the rest of the TDP. If charges for Special Types of Construction and Facilities were applied to the service being terminated, any termination charges associated Special Types of Construction and Facilities will also apply.*
- B. *Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Telephone Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire Sprint ESP Link under the TDP to increase by 10% or more at any one time, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Telephone Company within 30 days after the effective date of the rate increase.*

* *Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.*

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(N)

(N)

(N)

(N)



**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPRINT ESP LINKSM

V. TERMINATION LIABILITY CHARGES* (CONT'D)

- C. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.
- D. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.
- E. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:

The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

The service orders to install the new service and disconnect the old service are for the same customer at the same location.

- F. The Company will determine whether the replacement service qualifies as a next generation service offering.
- G. Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.
- H. ***Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.***

(N)
|
(N)

*** Customers under contract prior to April 14, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract.**

(N)
(N)

Issued: April 14, 2003

Effective: April 14, 2003

UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice-President – State Regulatory
Overland Park, Kansas

In accordance with Order No. 03-972-TP-ZTA
Issued by the Public Utilities Commission of Ohio

VI. RATES AND CHARGES

A. Sprint ESP Link Service

(1) Sprint ESP Link Primary Facility

	Monthly Rate	Nonrecurring Charge, First	SAE Code
Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Mason Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lebanon Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Lima Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Mansfield Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)
Warren Only			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EI0)
- 12-23 Months	750.00	500.00	FCETPRI(EI1)
- 24-35 Months	719.00	500.00	FCETPRI(EI3)
- 36-59 Months	686.00	500.00	FCETPRI(EI5)
- 60-84 Months	649.00	500.00	FCETPRI(EI7)

(T)

(N)

(N)

(N)

(N)

(N)

(N)

(M)

(M) Material previously appearing on this sheet now appears on Sheet 5.1.

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Effective: August 30, 2004

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 04-1198-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
SPRINT ESP LINKSM

VI. RATES AND CHARGES (Cont'd)

A. Sprint ESP Link Service (Cont'd)

	Monthly Rate	Nonrecurring Charge, First	SAE Code
(2) Sprint ESP Link Secondary (s) Facility Excluding Mason, Lebanon, Lima, Mansfield, Warren			
- Month-to-month	\$834.00	\$500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Mason Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lebanon Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Lima Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Mansfield Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)
Warren Only			
- Month-to-month	834.00	500.00	FCETPRI(EA0)
- 12-23 Months	750.00	500.00	FCETPRI(EA1)
- 24-35 Months	719.00	500.00	FCETPRI(EA3)
- 36-59 Months	686.00	500.00	FCETPRI(EA5)
- 60-84 Months	649.00	500.00	FCETPRI(EA7)

(M) Material now appearing on this sheet previously appeared on Fourth Revised Sheet 5.

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UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 04-1198-TP-ATA
Issued by the Public Utilities Commission of Ohio

SPRINT ESP LINK

VI. RATES AND CHARGES

A. Sprint ESP Link Service (*Cont'd*)

(T)

(3) Sprint FX ESP Link Facility

	<u>Monthly Rate</u>	<u>Nonrecurring Charge, First</u>	<u>SAE Code</u>
(Excluding Mason, Lebanon, Lima, Mansfield, Warren)			
- Month-to-month	\$554.00	\$500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Mason Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lebanon Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Lima Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Mansfield Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)
(Warren Only)			
- Month-to-month	554.00	500.00	FCETPRI(EB0)
- 12-23 Months	498.00	500.00	FCETPRI(EB1)
- 24-35 Months	480.00	500.00	FCETPRI(EB3)
- 36-59 Months	474.00	500.00	FCETPRI(EB5)
- 60-84 Months	463.00	500.00	FCETPRI(EB7)

Issued: July 21, 2005

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UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice-President - State Regulatory
Overland Park, Kansas

In accordance with Case No.: 05-913-TP-ZTA
Issued by the Public Utilities Commission of Ohio

RESTRICTED AVAILABILITY OFFERINGS INDEX

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		(D)
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		(D)

* All or portions of the material previously appearing in this section now appear in the Customer Premises Equipment Tariff, P.U.C.O. No.1.

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Effective: July 19, 2004

United Telephone Company of Ohio
By Chad Eckhart, Vice President - State Regulatory
Overland Park, Kansas

In accordance with Case No.:04-1134-TP-ZTA
Issued by Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

I. GENERAL

A. Equipment and service offerings listed herein are classified as restricted availability and meet the following criteria:

1. The equipment or service withdrawn is replaced by a tariff offering that is functionally equivalent or superior.
2. The equipment or service withdrawn is of obsolete technology and the alternate equipment is state-of-the-art technology.
3. New installations of the equipment or service withdrawn would result in additional burden to the general rate payers of the Telephone Company because of near term obsolescence.
4. The Telephone Company will continue the repair and maintenance of existing installations and provide additional units for normal growth to existing customers if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense.
5. The equipment or service withdrawn is in a declining market status or is subject to competitive market pressures and pending changes in the regulatory environment.

B. The equipment and service offerings contained in this section are designated by one of the following types:

1. Type A

The manufacturing of this equipment has been discontinued. New installations will be provided only as obtainable from existing stock or where reuse of such equipment is involved. The repair and maintenance of present equipment in service will apply only if replacement parts can be obtained by the Telephone Company without incurring abnormal or excessive costs.

2. Type B

This equipment will not be offered for new installations on and after the specified restricted availability date. The repair and maintenance of existing installations and the provision of additional units, at the same location, for normal growth to

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 81-627-TP-AIR
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESTRICTED AVAILABILITY OFFERINGS

I. GENERAL (continued)

2. Type B (continued)

existing customers will be continued by the Telephone Company if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense. Alternate equipment or service offerings are provided by other tariff provisions. This equipment meets the criteria outlined in paragraph A of this tariff section.

3. Type C

Any other future equipment arrangements which meet the criteria as shown in 1 and 2 preceding.

- C. Restricted availability offerings are furnished subject to all the rules and regulations of the tariff section from which they were removed and are the same as if the availability of the service or equipment was not restricted.

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 81-627-TP-AIR
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UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 3
Cancels
First Revised Sheet 3

50.8 RESTRICTED AVAILABILITY OFFERINGS - LOCAL PRIVATE LINE SERVICES

(D)

Issued: December 23, 1985

Effective: December 30, 1985

UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 4
Cancels
First Revised Sheet 4

50.9 RESTRICTED AVAILABILITY OFFERINGS - KEY TELEPHONE SYSTEMS

(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TF-ATA
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UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 5
Cancels
First Revised Sheet 5

50.10 RESTRICTED AVAILABILITY OFFERINGS - PRIVATE BRANCH EXCHANGE SERVICE

(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 6
Cancels
First Revised Sheet 6

50.11 RESTRICTED AVAILABILITY OFFERINGS - CONNECTIONS WITH CERTAIN FACILITIES
PROVIDED BY SUBSCRIBERS

(D)

Issued: December 23, 1985

Effective: December 30, 1985

UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 7
Cancels
Original Sheet 220

50.13 RESTRICTED AVAILABILITY OFFERINGS - COMBINATION MAIN
STATION SERVICE (Type B, 06-30-82)

I. RATES

- A. Each main station is charged for at the established individual line rate, business or residence classification.
- B. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office circuit charges shall apply in addition to rates for grade of line furnished.

(S)

(S)

Issued: October 12, 1982

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 81-627-TP-AIR
Issued by the Public Utilities Commission of Ohio

50.14 RESTRICTED AVAILABILITY OFFERINGS - JOINT USER SERVICE
(Type B, 9-12-74)

I. RATES AND CHARGES

(S)

The following rates and charges apply to joint user service and are in addition to the rates and charges for associated service and facilities.

	<u>Monthly Rate</u>	
A. Business joint user service	One-half individual business line rate*	
B. Residence joint user service	One-half individual residence line rate*	
C. P.B.X. and key system trunk joint user service	One-half trunk rate*	(S)

*The half rate to be determined by rounding off to the next highest five cents. (S)
(S)

Issued: October 12, 1982

Effective: October 15, 1982

UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 81-627-TP-AIR
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

Section 50
Original Sheet 8A

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

RESERVED FOR FUTURE USE

(C)

(D)

(D)

Issued: April 14, 1997

Effective: April 15, 1997

UNITED TELEPHONE COMPANY OF OHIO
By Randy W. Osler, President
Mansfield Ohio

In accordance with Order No.: 96-1310-TP-COI
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March 27, 1997

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Third Revised Sheet 9
Cancels
Second Revised Sheet 9

50.18 RESTRICTED AVAILABILITY SERVICE OFFERINGS - DATA SERVICE

(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
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UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 10
Cancels
First Revised Sheet 10

50.22 RESTRICTED AVAILABILITY - SUPPLEMENTAL EQUIPMENT

(D)

VII. HOMEBOUND STUDENT SCHOOL SERVICE (Type B, 06-30-82)

Rates and charges

Monthly
Rate

A. Cable pairs

Each mile or fraction thereof

\$ 8.00

(D)

(D)

(D)

Issued: December 23, 1985

Effective: December 30, 1985

UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Fourth Revised Sheet 11
Cancels
Third Revised Sheet 11

(D)

(D)

Issued: April 15, 1996

Effective: April 16, 1996

UNITED TELEPHONE COMPANY OF OHIO
By Randy W. Osler, President
Mansfield Ohio

In accordance with Order No.: 95-771-TP-ATA
Issued by the Public Utilities Commission of Ohio
April 11, 1996

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
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Cancels
Third Revised Sheet 12

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(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Randy W. Osler, President
Mansfield Ohio

In accordance with Order No.: 95-771-TP-ATA
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April 11, 1996

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
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Cancels
Third Revised Sheet 13

(D)

(D)

Issued: April 15, 1996

Effective: April 16, 1996

UNITED TELEPHONE COMPANY OF OHIO
By Randy W. Osler, President
Mansfield Ohio

In accordance with Order No.: 95-771-TP-ATA
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April 11, 1996

UNITED TELEPHONE
COMPANY OF OHIO

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GENERAL EXCHANGE TARIFF

Section 50
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Cancels
Second Revised Sheet 14

(D)

(D)

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UNITED TELEPHONE COMPANY OF OHIO
By Randy W. Osler, President
Mansfield Ohio

In accordance with Order No.: 95-771-TP-ATA
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UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
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Cancels
Fourth Revised Sheet 15

(D)

(D)

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By Randy W. Osler, President
Mansfield Ohio

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GENERAL EXCHANGE TARIFF

Section 50
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Cancels
Second Revised Sheet 16

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(D)

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By Randy W. Osler, President
Mansfield Ohio

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April 11, 1996

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
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Cancels
First Revised Sheet 17

50.26 RESTRICTED AVAILABILITY OFFERINGS - AUTOMATIC ANSWERING AND
RECORDING SERVICE

(D)

Issued: December 23, 1985

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
Issued by the Public Utilities Commission of Ohio

50.30 RESTRICTED AVAILABILITY OFFERINGS - COMMUNITY FIRE
REPORTING SERVICE (Type A, 12-31-81)

I. RATES AND CHARGES

The following rates and charges will apply to the community fire reporting service unit and are in addition to the rates and charges applicable to the associated service and facilities.

	Monthly Rate	
A. Ten line fire alarm system	\$ 38.65*	(C)
B. Each additional ten lines	18.20*	
C. Siren control, each ten lines	1.30*	
D. Amplifier, each ten lines	6.45*	(C)
E. In addition to above rates and charges, each connection will incur all appropriate installation, move and/or change charges.		

*These rates apply on all installations completed on or before
December 31, 1982.

(N)
(N)

Issued: February 7, 1983

Effective: February 14, 1983

UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 82-1610-TP-ATA
Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Second Revised Sheet 19
Cancels
First Revised Sheet 19

50.31 RESTRICTED AVAILABILITY OFFERINGS - AUTOMATIC WARNING SYSTEM
(Type B, 06-30-82)

(D)

Issued: December 23, 1985

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UNITED TELEPHONE COMPANY OF OHIO
By Curtis G. Fields, President
Mansfield Ohio

In accordance with Order No.: 85-856-TP-ATA
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UNITED TELEPHONE
COMPANY OF OHIO

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Section 50
Third Revised Sheet 20
Cancels
Second Revised Sheet 20

RESERVED FOR FUTURE USE

(C)

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(D)

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Effective: July 19, 2004

United Telephone Company of Ohio
By Chad Eckhart, Vice President - State Regulatory
Overland Park, Kansas

In accordance with Case No.:04-1134-TP-ZTA
Issued by Public Utilities Commission of Ohio

Exhibit A

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I SPRINT SOLUTIONSsm - RESIDENCE

A. GENERAL

Sprint Solutionssm is an optional residence service enrollment plan. **The Plan permits a customer to *receive features* and services for a flat monthly rate, for each Sprint Solutionssm Package residence line provided. Sprint Solutionssm includes *two or more* of the following features and services:**

(T)
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(T)

1. Flat Rate Local Exchange Service;
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XII.D; and
3. **An ExpressTouch[®] Service Package, an individual feature or a group of Custom Calling/ExpressTouch[®] Features. Custom Calling features are described in Section 24 and ExpressTouch[®] Packages are described in Section 45 of this tariff.**

(T)
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(T)

B. REGULATIONS

Sprint Solutionssm customers may terminate their enrollment in this Plan at any time upon notice to the Company.

Unless terminated by the Sprint Solutionssm customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

The Plan is not available with Residential ISDN-BRI Service lines or to customers who are or become toll restricted.

(T)

No more than four (4) residence lines can be enrolled with the Sprint Solutionssm option for each customer Billed Telephone Number account.

Service Connection Charges do not apply when Sprint Solutionssm replaces existing Local Exchange Service or if the customer requests a change from Sprint Solutionssm back to regulated Local Exchange Service. The Residence Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Sprint Solutionssm lines and moves of existing Sprint Solutionssm lines.

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(D)

Issued: November 26, 2001

Effective: November 28, 2001

UNITED TELEPHONE COMPANY OF OHIO
By: Alan J. Sykes, Vice President-Regulatory
Overland Park, Kansas

In accordance with Order No.: 01-2476-TP-ATA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - RESIDENCE (Cont'd) (T)

B. REGULATIONS (Cont'd)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering. (T)

The Plan may not be combined with any other residence optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

1. Existing residential customers subscribed to one of the following combinations of services who submit a referral via the Company's Internet website will receive a \$25 bill credit if the referral results in the activation of either of the qualifying service combinations by the referred customer within sixty days of the referral:
 - a. **Core Solution Package** with Embarq Communications, Inc. **Solutions Unlimited Long Distance**, (T)
 - b. **Core Solution Plus Package** with Embarq Communications, Inc. **Solutions Unlimited Long Distance**, (T)
 - c. **Personal II Solution Package** with Embarq Communications, Inc. **Solutions Unlimited Long Distance**, or (T)
 - d. **Home II Solution Package** with one required Premium Enhanced Service (LineGuard/Data LineGuard, CPE Warranty Plus or VoiceMail) and Embarq Communications, Inc. **Solutions Unlimited Long Distance**. (T)
 - e. **Progressive Plan Solution package** (N)
2. The referring customer will receive the bill credit within sixty days of the referred customer subscribing to the same services. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle and unused credits rolling over to future months.

Issued: August 1, 2006

Effective: August 1, 2006

UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice President - State Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-963-TP-ZTA
Issued by Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

I SPRINT SOLUTIONS - RESIDENCE (Continued)

C. RATES AND CHARGES

Sprint Solutions Packages

Rate Schedules:	Monthly Rates				
	<u>1-9</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
1. <u>Ideal Solution</u> * Local Exchange Service Sprint Essentials Package 60 minutes of United Local Toll Service	\$33.95	\$33.95	\$33.95	\$33.95	\$33.95
2. <u>Sure Solution I</u> ** Local Exchange Service Advantage Package 60 minutes of United Local Toll Service	32.95	32.95	32.95	32.95	32.95
3. <u>Sure Solution II</u> †# Local Exchange Service Sprint Essentials Package	28.95	28.95	28.95	28.95	28.95
4. <u>Choice Solution</u> Local Exchange Service Enhanced Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed 60 minutes of United Local Toll Service	26.95	26.95	26.95	26.95	26.95
5. <u>Custom Solution I</u> ** † Local Exchange Service Advantage Package	28.95	28.95	28.95	28.95	28.95
6. <u>Standard Solution I</u> Local Exchange Service Enhanced Call Waiting 60 minutes of United Local Toll Service	22.20	22.20	22.20	22.20	22.20

(T)
(T)

† Customers have the option of subscribing to United Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff, Section XII.D.

** Effective 01-12-00, Sure Solution I and Custom Solution I are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in Section 51 as long as there is no change to the customer's account.

Sprint Talking Call Waiting can be added to this Sprint Solutions Package at the monthly rate specified in Section 18.II.B of this tariff.

Issued: September 30, 2005

Effective: September 30, 2005

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Order No.: 05-1200-TP-ZTA
Issued by the Public Utilities Commission of Ohio

In accordance with Order No.: 05-1200-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

I SPRINT SOLUTIONS - RESIDENCE (Continued)

C. RATES AND CHARGES (Continued)

Sprint Solutions Packages (Continued)

Rate Schedules:	<u>Monthly Rates</u>				
	<u>1-9</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
11. <u>Clear Solution</u>	\$34.75	\$34.75	\$34.75	\$34.75	\$34.75
Local Exchange Service					
Call Forwarding					(T)
Three-Way Calling					
Caller ID Name					
Repeat Dialing					
Return Call					
Call Forward No Answer - Fixed					(T)
Call Forward Busy - Fixed					(T)
Selective Call Acceptance					
Selective Call					
Selective Call Ring					
Selective Call Rejection					
12. <u>Sprint Personal II Solution</u> #	31.95	31.95	31.95	31.95	31.95
Local Exchange Service					
Enhanced Call Waiting - Optional					
or Sprint Talking Call Waiting -Optional					
Call Waiting ID					
Three-Way Calling					
Caller ID with Name					
Return Call					
Repeat Dialing					
Call Forward No Answer - Fixed					(T)
Call Forward Busy - Fixed					(T)
Selective Call Forwarding					

Sprint Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 17.

Issued: September 30, 2005

Effective: September 30, 2005

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Order No.: 05-1200-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

I SPRINT SOLUTIONS - RESIDENCE (Continued)

C. RATES AND CHARGES (Continued)

Sprint Solutions Packages (Continued)

Rate Schedules:	<u>Monthly Rates</u>				
	<u>1-9</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
13. <u>Sprint Home II Solution</u> (1)	\$26.95	\$26.95	\$26.95	\$26.95	\$26.95
Local Exchange Service					
Enhanced Call Waiting - Optional					
Three-Way Calling					
Caller ID with Name					
Call Forward No Answer - Fixed					
Call Forward Busy - Fixed					
Call Waiting ID					
14. <u>Safe and Sound II Solution</u> (2)	18.95	18.95	18.95	18.95	18.95
Local Exchange Service					
Caller ID with Name					

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- (1) Sprint Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 18.
- (2) Customers must purchase the deregulated services LineGuard or Data LineGuard and CPE Warranty Plus.

Issued: September 30, 2005

Effective: September 30, 2005

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Order No.: 05-1200-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

1. SPRINT SOLUTIONS - RESIDENCE (Continued)

C. RATES AND CHARGES (Continued)

Sprint Solutions Packages (Continued)

Rate Schedules:		<u>Monthly Rates</u>				
		<u>1-9</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
15.	<u>Core Solution Plus</u>	\$39.75	\$39.75	\$39.75	\$39.75	\$39.75
	Local Exchange Service					
	Enhanced Call Waiting - Optional or					
	Sprint Talking Call Waiting - Optional					
	Call Forwarding					(T)
	Three-Way Calling					
	Caller ID with Name					
	Anonymous Call Rejection					
	Repeat Dialing					
	Return Call					
	Call Forward No Answer - Fixed					(T)
	Call Forward Busy - Fixed					(T)
	Speed Dial - 8					
	Selective Call Acceptance					
	Selective Call Forwarding					
	Selective Call Ring					
	Selective Call Blocking					
	Sprint Privacy ID					

Issued: September 30, 2005

Effective: September 30, 2005

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Order No.: 05-1200-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

1. **SOLUTIONS - RESIDENCE** (Continued) (T)

C. RATES AND CHARGES (Continued)

Solutions Packages (Continued) (T)

	<u>Monthly Rate</u>	
16. <u>Special Plan Bundle</u> ⁽¹⁾	\$39.95 ⁽²⁾	
Local Exchange Service		
Enhanced Call Waiting		
or Talking Call Waiting (Optional)		(T)
Call Forward Busy - Fixed		
Call Forward No Answer - Fixed		
Caller ID with Name		
Anonymous Call Rejection		
Call Forwarding		
Call Waiting ID		
Selective Call Acceptance		
Repeat Dialing		
Return Call		
17. <u>Progressive Plan</u> ^{(3) (4)}	\$25.45	(C)
Local Exchange Service		
Enhanced Call Waiting - Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name		(T)
Call Forwarding		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
18. <u>Simple Solution</u>	\$23.99	
Local Exchange Service		
Caller ID with Name		
Speed Dial - 8		

⁽¹⁾ Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 17. (T)

⁽²⁾ Special Plan Bundle is available for \$24.95 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan plus the Company's High-speed Internet (DSL), DISH Network Satellite TV from the Company or EMBARQ Wireless. (T)
(T)

⁽³⁾ Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 18. (T)

⁽⁴⁾ Effective 01/19/07 new customers must subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, Data LineGuard or Privacy ID. (N)
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(N)

Issued: January 19, 2007

Effective: January 19, 2007

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Case No. 07-46-TP-ZTA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

1. SPRINT SOLUTIONS - RESIDENCE (Continued)

C. RATES AND CHARGES (Continued)

Sprint Solutions Packages (Continued)

	<u>Monthly Rate</u>
19. <u>Standard Home Phone Service II</u> ⁽¹⁾	\$31.95
Local Exchange Service	
Caller ID with Name	
Anonymous Call Rejection	
Enhanced Call Waiting	
Call Waiting ID	
Three-Way Calling	
Call Forwarding	
Repeat Dialing	
Return Call	
Selective Call Forward	
Speed Dial - 8	

⁽¹⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan plus any two of the following services: Privacy ID, LineGuard, Data LineGuard, Voicemail or Home Phone Warranty.

Issued: August 15, 2006

Effective: August 15, 2006

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President
Overland Park, KS

In accordance with Case No. 06-1020-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS

(T)

A. GENERAL

Solutions is an optional business service enrollment plan. This Plan permits a customer to receive the following features and services for a flat monthly rate, for **each Solutions Package** business line provided. **Solutions** includes the following features and services:

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1. Flat Rate Individual Line Business Service (Local Exchange Service);
2. Either a 60 minute block of time for local toll (IntraLATA Direct Distance Dialed (DDD)), with United Business Local Toll Service rates applicable for each additional minute; or the option of subscribing to United Business Local Toll Service with per minute of use rates applicable as specified in P.U.C.O. No. 1 Message Toll Telephone Service Tariff Section XIII.D; and
3. ExpressTouch Services **Package Essentials or Classics** Calling Package; Call Waiting; or a group of Custom Calling Features consisting of Call Waiting, Three Way Calling, Call Forwarding, Call Forwarding No Answer, and Call Forwarding Busy. ExpressTouch Packages are described in Section 45.III.G of this tariff.

(T)

B. REGULATIONS

Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

(T)

Unless terminated by **the Solutions** customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

(T)

The Plan is not available with Business ISDN-BRI Service lines, Payphone Line Service or to customers who are or become toll restricted. The Plan can not terminate to a Key System, **PBX, any other line trunking device.**

(T)
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No more than **nine (9)** business lines can be enrolled with **the Solutions** option for each customer location, except for **Complete Business Bundle, which is limited to three lines per customer location.**

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Service Connection Charges do not apply **when Solutions** replaces existing Local Exchange Service or if the customer requests a change **from Solutions** back to regulated Local Exchange Service. The Business Flat Rate Local Exchange Service Connection Charges as specified in Section 4 of this tariff apply for new and **additional Solutions** lines and moves of **existing Solutions** lines.

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Issued: June 23, 2006

Effective: June 23, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-XXX-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II **SOLUTIONS - BUSINESS** (Cont'd)

(T)

B. REGULATIONS (Cont'd)

Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

(T)

This Plan may not be combined with any other business optional toll calling plan service.

Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges.

Customer Referral Program

(N)

1. Existing business customers who submit a referral via the Company's Internet website will receive a \$25 bill credit when the referral results in the activation of a Solutions-Business Package within sixty days, and the following conditions are also met:
 - a. the referred customer must be a new business customer who, upon referral, establishes an account with the Company, and
 - b. the referring customer must be current on payment of all Embarq account(s).
2. The referring customer will receive the bill credit within sixty days of the referred customer's service establishment. Existing customers may submit multiple referrals, with one credit rendered per bill cycle and unused credits rolling over to future months.

(N)

Issued: August 1, 2006

Effective: August 1, 2006

UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President - State Regulatory
Overland Park, Kansas

In accordance with Case No. 06-963-TP-ZTA
Issued by Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (continued)

C. TERM DISCOUNT PLAN (TDP)

1. General

- (a) A Term Discount Plan (TDP) provides Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarq Communications, Inc. long distance plan.
- (b) Only the Company's Solutions business packages as specified in II.C.3.(b) are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP.
- (c) Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.
- (d) Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. **The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and discount will be automatically extended for 12 months. The customer may cancel the TDP any time during that 12 month extension with no penalty or obligation to continue the service.**
- (e) Commission approval of the above termination liability language is not to indicate that the Commission has approved any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

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Issued: June 30, 2006

Effective: June 30, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-849-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (continued)

C. TERM DISCOUNT PLAN (TDP) (continued)

2. Termination Liability Charges

- (a) If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge **will be a one-time charge of \$50.00 per business package that is prematurely disconnected.** (C)
- (b) If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service. (C)

3. Discounts

- (a) Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.
- (b) Business packages eligible for the discount under this TDP are:
 - Sure Solution II
 - Priority Solution
 - Economy Solution
 - Rotary Classic Solution
 - Economy Bundle II A

Issued: June 30, 2006

Effective: June 30, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-849-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. **SOLUTIONS - BUSINESS** (continued)

(T)

D. RATES and CHARGES

(T)

Solutions Packages

(T)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
1. <u>Ideal Solution</u> ^{(2), (1)}		\$48.95	\$55.95	\$62.95	\$61.95	\$62.95	\$62.95	\$62.95	\$62.95
Local Exchange Service									
Sprint Essentials Package									
60 minutes of United Business									
Local Toll Service									
2. <u>Sure Solution II</u> ⁽²⁾		43.95	49.95	56.95	54.95	56.95	56.95	56.95	56.95
Local Exchange Service									
Sprint Essentials Package									
3. <u>Choice Solution</u> ⁽¹⁾		38.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
Local Exchange Service									
Enhanced Call Waiting									
Three Way Calling									
Call Forwarding									
Call Forward No Answer - Fixed									
Call Forward Busy - Fixed									
60 minutes of United Business									
Local Toll Service									
4. <u>Standard Solution I</u> ⁽¹⁾		34.95	41.95	47.95	47.95	47.95	47.95	47.95	47.95
Local Exchange Service									
Enhanced Call Waiting									
60 minutes of United Business									
Local Toll Service									
5. <u>Standard Solution II</u> ⁽¹⁾		34.95	39.95	46.95	46.95	46.95	46.95	46.95	46.95
Local Exchange Service									
Enhanced Call Waiting									
Three-Way Calling									
Call Forwarding									
Call Forward No Answer - Fixed									
Call Forward Busy - Fixed									

⁽²⁾ **Talking Call Waiting** can be added to this Solutions Package at the monthly rate specified in Section 18.II.B of this tariff.

(T)

⁽¹⁾ Effective June 1, 2005, this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in Section 51 as long as there is no change in the customer's account.

Issued: June 9, 2006

Effective: June 12, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-785-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (continued)

(T)

D. RATES and CHARGES (continued)

(T)

Solutions Packages (continued)

(T)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
6.	<u>Basic Solution</u> ⁽²⁾ Local Exchange Service Sprint Classics Calling Package 60 minutes of United Business Local Toll Service	\$46.95	\$53.95	\$60.95	\$59.95	\$60.95	\$60.95	\$60.95	\$60.95
7.	<u>Classic Solution</u> ⁽²⁾ Local Exchange Service Sprint Classics Calling Package	41.95	47.95	54.95	52.95	54.95	54.95	54.95	54.95
8.	<u>Priority Solution</u> Local Exchange Service Sprint Priority Calling Package	39.95	45.95	52.95	51.95	52.95	52.95	52.95	52.95
9.	<u>Economy Solution</u> ⁽¹⁾ Local Exchange Service Choice of two of the following: Call Forward Features (Call Forward No Answer - Fixed plus Call Forward Busy - Fixed) Enhanced Call Waiting Caller ID with Name SignalRing Plus	35.95	40.95	47.95	45.95	47.95	47.95	47.95	47.95

⁽¹⁾ Customer must also **subscribe to** any Embarq Communications, Inc. Long Distance Plan.

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⁽²⁾ Effective June 1, 2005 this service will no longer be available for new installations. Existing customers may continue to subscribe to this package under the conditions and rates as specified in Section 51 as long as there is no change in the customer's account.

Issued: June 9, 2006

Effective: June 12, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-785-TP-ZTA
Issued by the Public Utilities Commission of Ohio

SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (continued)

D. RATES and CHARGES (continued)

Solutions Packages (continued)

		<u>Monthly Rates</u>							
Rate Schedules:		<u>1-3</u>	<u>4-6</u>	<u>7-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>
10. <u>Economy Solution II</u> ^{(1), (3)}		38.95	43.95	50.95	47.95	47.95	47.95	47.95	47.95
Local Exchange Service									
Choice of three of the following:									
Call Forward Features (Call Forward									
No Answer - Fixed plus Call Forward Busy - Fixed)									
Enhanced Call Waiting									
Caller ID with Name									
Three-Way Calling									
Repeat Dialing									
11. <u>Rotary Classic Solution</u> ⁽²⁾		45.95	50.95	55.95	50.95	50.95	50.95	50.95	50.95
Local Exchange Service with Rotary									
Classics Calling Package									
12. <u>Economy Bundle II A</u> ⁽¹⁾		\$38.95	\$43.95	\$50.95	\$47.95	\$47.95	\$47.95	\$47.95	\$47.95
Local Exchange Service									
Choice of three of the following:									
Call Forward Features (Call Forward									
No Answer - Fixed plus Call Forward Busy - Fixed)									
Enhanced Call Waiting									
Caller ID with Name									
Three-Way Calling									
Return Call									

⁽¹⁾ Customer must also subscribe to any Embarq Communications, Inc. Long Distance Plan

⁽²⁾ **Customers must also subscribe to any Embarq Communications, Inc. long distance plan. Customers who subscribed to this service prior to June 1, 2005 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.**

⁽³⁾ Effective May 4, 2005, Economy Solution II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in Section 51 as long as there is no change in the customer's account.

Issued: June 23, 2006

Effective: June 23, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-XXX-TP-ZTA
Issued by the Public Utilities Commission of Ohio

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SPECIAL PACKAGED OFFERINGS

II. SOLUTIONS - BUSINESS (continued)

D. RATES and CHARGES (continued)

Solutions Packages (continued)

	<u>Monthly Rates</u>
Rate Schedules:	<u>1-14</u>
13. <u>Complete Business Bundle</u> ⁽¹⁾	
Local Exchange Service	
Essentials Package	
Initial bundle, per location	\$40.00 ⁽²⁾
2nd and 3rd bundle (per bundle), per location	35.00 ⁽³⁾

⁽¹⁾ Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 18.II.B of this tariff.

⁽²⁾ Customers must also subscribe to 5.0, 3.0, or 1.5 Mbps High-speed Internet under a two year term commitment, Voicemail, DSL Secure, and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. (C)

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

Issued: December 19, 2006

Effective: December 19, 2006

UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

In accordance with Case No.: 06-1483-TP-ZTA
Issued by the Public Utilities Commission of Ohio



**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

A. GENERAL

Centrex Service II is a central office communications system package provided on individual access lines from Company central office equipment. The service provides local exchange access, interexchange access, intrasystem communication, and Centrex Service II feature packages. Customers subscribing to Centrex Service II with 26 or more Centrex Service II access lines may subscribe to Centrex Service II on an Individual Case Basis (ICB).

B. DEFINITIONS

ABBREVIATED DIALING

Allows station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

AUTOMATIC CALL DISTRIBUTION (ACD)

Automatic Call Distribution is a digital central office service that provides advanced call distribution and queuing capabilities as an integrated function of Centrex Service II. The customer must subscribe to and maintain a minimum of two ACD positions and at least one ACD group.

AUTOMATIC LINE

Provides an automatic connection between a calling station that goes off-hook and a predetermined terminating number.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

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UNITED TELEPHONE COMPANY OF OHIO
By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

B. DEFINITIONS (Cont'd)

CALL HOLD

Allows the station user to hold one call for any length of time provided neither party hangs up. The station user may also place other calls while a call is on hold.

CALL PARK

Allows the station user to park one call against its own directory number. The parked call can be retrieved from any station within the same customer group. Once a call is parked against a directory number, the user is free to make or receive calls on that directory number.

CALL PICK-UP

Allows the station user to answer incoming calls directed to another station within a defined pick-up group by dialing a feature activation code.

CALL TRANSFER

Allows a station to transfer an incoming call to another extension.

CALL WAITING- CANCEL CALL WAITING

Informs a station user, while on an established call, that a second call is waiting. Cancel Call Waiting allows a station user to prevent, on a per-call basis, any incoming calls from call-waiting on his or her line. Incoming calls to the station are given busy treatment. This feature ensures that call-waiting indication tones will not interrupt important calls or disrupt data transmissions.

CLASS OF SERVICE RESTRICTIONS

Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

Fully Restricted Service – Allows intragroup dialing only. The station user must dial 9

Toll Restricted Service – Allows intragroup and local dialing only. The station user must dial 9

Unrestricted Service – Allows full access to all facilities. The station user must dial 9

Unrestricted Assume Dial 9 – Same as unrestricted; however, the station user cannot utilize abbreviated dialing.

Note: 900 and 976 block are available with all options.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

B. DEFINITIONS (Cont'd)

DIRECT INWARD DIALING

Allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING

Allows a station user to place external calls to the exchange network by dialing the access code (usually the digit 9), receiving an optional second dial tone, then dialing the external number.

DISTINCTIVE RINGING

Provides the station user the ability to determine whether the call is from a station within the customer group or from the exchange network by the cadence of the ringing of the phone. The ringing cadence will be one (1) long ring for internal calls and two (2) short rings for external calls.

LAST NUMBER REDIAL

Enables the station user to redial the last called number by pressing a single key rather than dialing the entire number.

MEET-ME-CONFERENCE

Allows up to six (6) conferees to hold a conference call by dialing a directory number at a specified time. Meet-Me-Conference is limited to one (1) per Centrex Service II access line.

MULTIPLE APPEARANCE-DIRECTORY NUMBER (MADN)

A directory number that is assigned to more than one station.

MUSIC-ON-HOLD

Provides the music-on-hold capability to calls that terminate on business sets. When a call is put on hold, the caller hears music, announcement, silence, or a combination of the three treatments. The music source must be provided by the subscriber and requires an additional Centrex Service II access line connecting the customer's music source to the Telephone Company's central office.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

B. DEFINITIONS (Cont'd)

RING AGAIN

Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

SECONDARY DIRECTORY NUMBER

Directory number not associated with a line, but assigned for use with priority hunting. Secondary Directory Numbers are limited to two (2) per Centrex Service II access line.

SPEED CALL LONG (30)

Provides for the calling of up to 30 numbers by dialing an abbreviated code.

SPEED CALL SHORT (10)

Provides for the calling of up to 10 numbers by dialing an abbreviated code.

STATION HUNTING (sequential, circular, multiline)

Allows a call to be routed to another telephone number when the called station is busy.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER

Allows a station user to call a third party to conference the third party in, notify the third party of a call being transferred or consult with the third party while the other party is on hold.

TOUCH-TONE

A central office provided tone network signaling arrangement for origination of telephone calling.

UNIFORM CALL DISTRIBUTION (UCD)

Allows for an even distribution of incoming calls to a listed directory number. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

C. REGULATIONS

1. Centrex Service II is provided subject to the availability of facilities and central office equipment as determined by the Company.
2. Centrex Service II does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require specific customer provided customer premises equipment (CPE). In addition, not all CPE will support all features.
3. Directory Listings are furnished in accordance with the rates and regulations specified in Section 2 of this tariff.
4. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge. For feature changes after the initial installation, the Subsequent Service Order Charge will apply in addition to applicable nonrecurring charges.
5. The minimum service period for Centrex Service II is one month.
6. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
7. Directory Assistance charges, as specified in Section 2 of this tariff, apply to Centrex Service II.
8. Call Forward-Universal, Busy, and No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Each Centrex Service II access line allows for the forwarding of one call at a given time.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

C. REGULATIONS (Cont'd)

9. Temporary Suspension of Service (Vacation Service), as specified in Section 20 of this tariff, is not allowed for Centrex Service II.
10. Not all Centrex Service II features are compatible with one another. Some combinations of features will not work when applied on the same Centrex Service II access line.
11. Centrex Service II is not offered in conjunction with Key or PBX trunk local exchange service.
12. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex Service II customer group, then additional recurring and non-recurring charges may apply as determined on an Individual Case Basis (ICB).
13. Centrex Service II is not provided in association with Local Measured Service, residential lines, or Payphone Line Service.
14. All exchange access lines terminating in a Centrex Service II system must be served by the same central office or associated remote switch.
15. The rates and charges applicable to Extended Local Calling Service, as specified in Section F of the Ohio Local Exchange Tariff P.U.C.O. No. 6 also apply per Centrex Service II access line.
16. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

D. SERVICE FEATURES

A. Standard Features

The Centrex Service II access line rate includes the following features, however the customer may select which features are activated on a per line basis.

Abbreviated Dialing
Auto Answer Back
Call Forward - Universal, Busy, and No Answer
Call Hold
Call Transfer
Call Waiting – Cancel Call Waiting
Direct Inward Dialing
Direct Outward Dialing
Last Number Redial
Speed Call Short (10)
Station Hunting
Three-Way Conference with Consultation Hold and Transfer
Touch-Tone Service

B. Optional Features

The following optional features are available at the monthly rate specified in Section III.F.5.

Automatic Call Distribution
Automatic Line
Call Park/Call Pick-Up
Class-of-Service Restrictions
Distinctive Ringing/Ring Again
Meet-Me-Conference
Multiple Appearance Directory Number (MADN)
Music On-Hold
Secondary Directory Number
Speed Call Long (30)
Uniform Call Distribution

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

E. TERM DISCOUNT PLAN (TDP)

1. Term Discount Plans (TDPs) are available for Centrex Service II, and provide the customer with discounted rates. The customer must agree to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

Plan A: 1 Year
Plan B: 3 Year

2. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Service Establishment Translation Charge is applied toward Centrex Service II facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 1 year TDP to a 3 year TDP, then no Service Establishment Translation Charge is applied.
3. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the remainder of the term plan. If Construction and Attachment Charges were applied to the service being terminated, any termination charges associated with those services will also apply.
4. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex Service II under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.
5. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 3 years. The number of months accrued in the current plan will apply toward the new plan selected.
6. Upon expiration of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section III.F.1. following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, and the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.
7. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex Service II TDP at the new location.
8. Commission approval of the above termination liability language is not to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

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Overland Park, Kansas

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Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

F. RATES AND CHARGES

1. Business, Centrex Service II Access Line

Rate Schedule:	<u>Monthly Rate</u>						(T) (N)
	<u>1-9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>	
Month to Month	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	(N)
1 Year	\$33.00	\$33.00	\$33.00	\$33.00	\$33.00	\$33.00	
3 Year	\$31.00	\$31.00	\$31.00	\$31.00	\$31.00	\$31.00	(N)

2. Service Establishment Translation Charge

Nonrecurring
Charge

\$50.00

- a. This charge applies when performing the central office translation associated with configuring a Centrex Service II customer's network parameters.
- b. This charge applies to each Centrex Service II customer group translation activity performed.
- c. Service Connections Changes and Move Charges as specified in Section 4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge.

3. Feature Change Charge

Nonrecurring
Charge

- a. Per line
Maximum charge per order
\$10.00
50.00
- b. This charge applies when performing changes to service features after the initial installation. This charge applies to both standard features and optional features.
- c. For feature changes after the initial installation, a subsequent Service Order Charge will also apply.

4. Federal monthly end user charges apply on a per line basis, as described in Sprint Local Telephone Companies' FCC Tariff No. 3, Section 4 (e.g., End User Common Line (EUCL), Presubscribed Interexchange Carrier Charge (PICC), Line Port Charge (LPC), Local Number Portability (LNP), Federal Universal Service Fund (USF)). In addition, the Intrastate Access Fee will apply on a per line basis as specified in the United Telephone of Ohio Intrastate Access Services Tariff P.U.C.O. 1.

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By: Chad Eckhart, Vice President-Regulatory
Overland Park, Kansas

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Issued by the Public Utilities Commission of Ohio

UNITED TELEPHONE
COMPANY OF OHIO
d/b/a Sprint

Public
Utilities
Commission
of Ohio

Section 51
Original Sheet 17

**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

SPECIAL PACKAGED OFFERINGS

III. CENTREX SERVICE II

F. RATES AND CHARGES (Cont'd)

	<u>Monthly Rate</u>
5. Optional Features	
Automatic Call Distribution	ICB
Automatic Line	\$ 2.00
Call Park/Call Pick-Up	2.00
Class-of-Service Restrictions	2.00
Distinctive Ringing/Ring Again	2.00
Meet-Me-Conference	20.25
Multiple Appearance Directory Number (per number, per appearance)	3.00
Music On-Hold (per customer group)	25.00
Secondary Directory Number (per directory number)	3.00
Speed Call Long (30) (per customer group)	5.00
Uniform Call Distribution	ICB

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Overland Park, Kansas

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SPECIAL PACKAGED OFFERINGS

D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

1. General

- a. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

- 1) Primary Rate Access Line
- 2) Primary Rate Interface (Two-Way)
- 3) Primary Rate Channels (24 Channels)
- 4) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
- 5) ISDN-PRI Standard Features

6) Incoming Call Identification (Caller ID Name and Number)

(N)

- b. Customers must also subscribe to **any** Embarq Communications, Inc. long distance plan, at the rates applicable for that service.

(C)

2. Regulations

- a. Unless specified otherwise in this section, the regulations for ISDN-PRI Service, including Service Charges, set forth in Section 46, apply in addition to the regulations herein.
- b. Unless specified otherwise in this section, the regulations for DID Service, including Service Charges, set forth in Section A16, apply in addition to the regulations herein.
- c. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service.
- d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).
- e. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section 10 of this tariff. Service Charges apply for subsequent activation of numbers beyond those included in the bundle.
- f. The Optional Features available for ISDN-PRI Service are available with PRI Bundle at the rates specified in Section 46.

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SPECIAL PACKAGED OFFERINGS

D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

2. Regulations (Continued)

- g. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section 46 apply for PRI Bundle.
- h. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- i. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates and Charges

<u>Rate Schedules:</u>		<u>1-9</u>	<u>10-11</u>	<u>12-14</u>	Nonrecurring
1) <u>Term Commitment</u>		<u>Monthly</u>	<u>Monthly</u>	<u>Monthly</u>	
		<u>Rates</u>	<u>Rates</u>	<u>Rates</u>	<u>Charge</u>
2 years		\$644.15	\$544.15	\$644.15	\$0.00
3 years		569.15	469.15	569.15	0.00
5 years		494.15	419.15	494.15	0.00

(S)

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By Chad R. Eckhart, Vice President
Overland Park, KS

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

V. CONNECTION CENTRAL BUNDLE

A. GENERAL

1. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:
 - a. Local Exchange Service
 - b. Rotary Hunting Line Service (optional)
 - c. Three-Way Calling
 - d. Caller ID w/Name
 - e. Anonymous Call Rejection
 - f. Enhanced Call Waiting (optional)
 - g. Call Waiting ID (optional)

B. REGULATIONS

1. The Plan is not available with Business Individual Line Service, Centrex II, ISDN Service lines, Payphone Line Service, or PBX Trunks.
2. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
3. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill.
4. Service Connection Charges as specified in Section 4 of this tariff apply for new and additional Connection Central Bundle lines and moves of existing Connection Central Bundle lines.
5. Service Connection Charges do not apply when:
 - a. A Connection Central Bundle replaces existing Local Exchange Service; or
 - b. Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service.

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By Chad Eckhart, Vice President - State Regulatory
Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

V. CONNECTION CENTRAL BUNDLE (Continued)

C. TERM DISCOUNT PLAN (TDP)

1. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
2. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
3. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
4. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

D. RATES AND CHARGES

Monthly Rate

- | | |
|---|----------------------------|
| 1. One Year Commitment Period, per bundle | \$45.00 ^{(1) (2)} |
| 2. Two Year Commitment Period, per bundle | 45.00 ^{(1) (2)} |

⁽¹⁾ Initial bundle - Customers must also subscribe to 3.0 or 1.5 Mbps High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

⁽²⁾ Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

52. *FCC DESIGNATED* N11 SERVICES

(T)

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(N)

(N)

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Overland Park, Kansas

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52. N11 SERVICES

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

52.1.1 GENERAL

- A. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tarified, local calling area based service (the "211 Service").
- B. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- C. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
- D. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service *is not* available for the following classes of service:
 - 1. Inmate service
 - 2. 1+ and 0+ calling
 - 3. 0-operated assisted calling
 - 4. 101XXXXX calling

(C)
(D)
(T)
—
(T)

52.1.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

- A. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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UNITED TELEPHONE COMPANY OF OHIO
By Chad Eckhart, Vice-President - State Regulatory
Overland Park, Kansas

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

52. N11 SERVICES

(N)

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

B. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:

1. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
2. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
3. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
4. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

C. Local Calling for Company Subscribers

1. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
2. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.
3. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

(N)

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By Chad Eckhart, Vice-President - State Regulatory
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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

52. N11 SERVICES

(N)

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

- D. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
- E. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
- F. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- G. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
- H. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
- I. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
- J. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.

(N)

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By Chad Eckhart, Vice-President - State Regulatory
Overland Park, Kansas

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

52. N11 SERVICES

(N)

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

- K. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
- L. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
- M. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

52.1.3 OBLIGATIONS OF THE COMPANY

- A. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.
- B. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
- C. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
- D. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

(N)

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By Chad Eckhart, Vice-President - State Regulatory
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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

52. N11 SERVICES

(N)

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.4 LIABILITY

- A. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- B. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
- C. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- D. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

52.1.5 OTHER TERMS AND CONDITIONS

- A. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section 45 of this tariff.
- B. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

(N)

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By Chad Eckhart, Vice-President - State Regulatory
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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

52. N11 SERVICES

(N)

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.5 OTHER TERMS AND CONDITIONS (Cont'd)

- C. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- D. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

52.1.6 RATES AND CHARGES

- A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
 - 1. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - 2. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.

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By Chad Eckhart, Vice-President - State Regulatory
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52. N11 SERVICES

52.1 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

52.1.6 RATES AND CHARGES (Cont'd)

- C. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
1. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 2. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.
 3. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.
- D. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
- E. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.
- F. Rates

	Current Nonrecurring Charge	Maximum Nonrecurring Charge	
Central Office Charge ⁽¹⁾	\$ 115.00	\$230.00	(N) (D)
Exclusion Charge ⁽²⁾	225.00	450.00	(N) (D)
Number Change Charge	22.65	45.30	(D)

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service.

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By Chad Eckhart, Vice-President - State Regulatory
Overland Park, Kansas

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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE

(N)

52.2.1 GENERAL

- a. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
- b. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
- c. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
- d. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
- e. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
- f. NE311 Service is offered subject to the availability of facilities.

(N)

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By Chad R. Eckhart, Vice President - State Regulatory
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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.2 OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

- a. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.
- b. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
 - (1) ***The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in Section 52.2.7.g.(1)(c).***
 - (2) A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
 - (3) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
 - (4) An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
- c. Local Calling for Company Subscribers
 - (1) The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - (2) When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.
 - (3) When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature.

(N)

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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.2 OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

- d. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
- e. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
- f. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- g. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.
- h. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.
- i. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
- j. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
- k. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

(N)

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By Chad R. Eckhart, Vice President - State Regulatory
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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.2 OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

- l. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
- m. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
- n. In the event that an end user mis-dials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

52.2.3 OBLIGATIONS OF THE COMPANY

- a. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider's completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.
- b. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
- c. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

(N)

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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.3 OBLIGATIONS OF THE COMPANY (Cont'd)

- d. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.
- e. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
- f. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

52.2.4 LIABILITY

- a. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
- b. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- c. The Commission's local assignment and the NE311 Service Provider's use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

(N)

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By Chad R. Eckhart, Vice President - State Regulatory
Overland Park, Kansas

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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.4 LIABILITY (Cont'd)

- d. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
- e. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

52.2.5 OTHER TERMS AND CONDITIONS

- a. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in Section 24 of this tariff.
- b. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
- c. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

52.2.6 OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month.

(N)

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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

(N)

52.2.7 RATES

- a. The nonrecurring charges associated with the initial NE311 Service establishment are specified in Section 52.2.7.h.1 following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
- b. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
 - (1) Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - (2) Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
- c. An Exclusion Charge Applies for the establishment of NE311 Service as follows:
 - (1) When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.
 - (2) When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
- d. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
- e. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.
- f. The charges associated with the Call Summary Report are monthly charges.
- g. The minimum service period for NE 311 Service is one month.

(N)

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UNITED TELEPHONE COMPANY OF OHIO
By Chad R. Eckhart, Vice President - State Regulatory
Overland Park, Kansas

In accordance with Case No. 03-1824-TP-ATA
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52. FCC DESIGNATED N11 SERVICES

52.2 NON-EMERGENCY 311 SERVICE (Cont'd)

52.2.7 RATES (Cont'd)

h. Rates

1. Basic Service

		<u>Nonrecurring Charge</u>	<u>Maximum Nonrecurring Charge</u>	
(a)	Central Office Charge ⁽¹⁾	\$ 175.00	\$350.00	(N) (D)
(b)	Exclusion Charge ⁽²⁾	325.00	650.00	(N) (D)
(c)	Number Change Charge	35.00	70.00	(D)

2. Optional Features

	<u>Monthly Charge Per Exchange</u>	<u>Maximum Monthly Charge Per Exchange</u>	<u>SAE Code</u>
NE311 Call Summary Report	\$ 10.00	\$20.00	AEMDATA311

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service.

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By Chad R. Eckhart, Vice President - State Regulatory
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EXHIBIT B

REVISED TARIFF SHEET

**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

UNITED TELEPHONE COMPANY OF OHIO
d/b/a Embarq

P.U.C.O. No. 5

GENERAL EXCHANGE TARIFF

Governing the Application
of Local Exchange Tariff
for All Exchange Areas Served in the

STATE OF OHIO *

and

Includes

RATES, RULES AND REGULATIONS

United Telephone Company of Ohio is a wholly owned subsidiary of Embarq. Services offered pursuant to this tariff may be offered under the brand name Embarq. All regulated and tariffed services offered by United Telephone Company of Ohio, under its brand name Embarq are subject to the terms and conditions of this tariff.

* Indiana rates are applicable to General Exchange Service customers located in Union City, Ohio.

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
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CLASSIFICATION OF SERVICES

Tier 1

Basic Local Exchange Service (including 1st access line of local calling plans)
Basic Caller ID
Basic 9-1-1 Service
Call Setup Charge
Caller ID Block per Call
Enhanced 9-1-1 Service
Expanded Local Calling Plan
Extended Local Calling Service
Lifeline
Local Measured Service
Original Listing/Primary Listing
Mahoning County Local Calling Plan
Morrow County Local Calling Plan

Tier 1 Non-Core

Additional Basic Local Exchange Service lines
Business Key Trunk
Business PBX Trunk
Call Waiting
Call Trace (*57)
Caller ID Block per Line for Key Trunk
Centrex Access Lines
Enhanced Call Waiting
Payphone Line
Per Line Number Identification Blocking
Private Switch Database Service
Non-Published Number Service
N11 Service Codes (Except 411)
Residence Key Trunk
Term Discount Plan

Tier 2

Remaining services not included in Tier 1

Non-Specific

Deposits
Late Payment
Returned Check Charges
Service Connection Charges
Service Change Charges*
Termination Liabilities

* Non-Recurring Service Charges are linked to the pricing flexibility of the service that they support.

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By Chad R. Eckhart, Vice-President – Regulatory
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

This page is reserved for future use.

(C)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

EXPLANATION OF SYMBOLS

- | | | | |
|-----|---|---|-----|
| (C) | - | to signify changed regulations | |
| (D) | - | to signify discontinued rate or regulation | |
| (I) | - | to signify increased rate | |
| (M) | - | to signify matter moved/relocated within the tariff with no change to material | (N) |
| (N) | - | to signify new rate or regulation | (N) |
| (R) | - | to signify reduced rate | |
| (S) | - | to signify reissued matter | |
| (T) | - | to signify a change in text, but no change in rate or regulation | |

EXPLANATION OF ABBREVIATIONS

- | | | |
|----------|---|--------------------------------------|
| KHz | - | Kilohertz |
| MCC | - | Miscellaneous Common Carrier |
| MHz | - | Megahertz |
| PBX | - | Private Branch Exchange |
| P.U.C.O. | - | Public Utilities Commission of Ohio |
| TWX | - | Teletypewriter Exchange Service |
| VHF | - | Very High Frequency |
| WATS | - | Wide Area Telecommunications Service |

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Access line - the Telephone Company facility that provides access to local and toll switched networks and is provided from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination. An access line may be a discrete entity, such as a wire pair or a channel in a multiplex system.

(D)
(T)

Airline mileage - the standard method for determining distance between two points, the direct or airline distance point-to-point.

(T)

Alphabetical directory - an alphabetical list of subscribers, joint users and others for whom directory listings are provided. An alphabetical directory may include the listings for one or more exchanges. More than one alphabetical directory may be included in one directory book.

(T)

Attendant's cabinet - see private branch exchange system.

(T)

Attendant position - see private branch exchange system.

(T)

Attendant telephone - a telephone of any type or style furnished by the Telephone Company for use at switching, terminating or intercepting equipment.

(T)

Auxiliary line service - auxiliary line service is additional line service furnished to supplement the primary line service of a subscriber.

(T)

Base rate - a uniform rate for any form of exchange service exclusive of mileage from a serving central office. Base rates are provided in a portion of an exchange area set forth in the Local Exchange Tariff, P.U.C.O. No. 6.

(T)

Base rate area - a specific section of an exchange area within which schedule rates for local service apply without exchange line mileage or without special rates in lieu of mileage.

(T)

Basic local service area - see local service area.

(T)

Battery power - power furnished by means of a circuit from a central office or other source of supply to a dial or common battery private branch exchange switchboard for talking, operating lamp or visual signals or relays.

(T)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

- Call number** - the telephone number designation with which a customer's service is identified. (D)
(T)
- Central office** - a switching unit in one location of a telephone system providing service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting subscriber lines and trunks, or trunks only. More than one central office may be located in the same building. (T)
- Central office area** - the specific section of territory served by a single central office or by a particular group of central offices located in the same building. (T)
- Central office line** - a circuit directly connecting an individual line main station, a private branch exchange switchboard or an intercommunicating system with a central office. (T)
- Charges based on costs incurred** - see rates or charges based on costs incurred. (T)
- Channel** - a path or paths for transmission of electrical energy between two or more Telephone Company central offices and/or exchanges or stations furnished in a manner the Telephone Company elects by wire, radio, fiber optics, or any combination thereof and by means of a single or multiple physical facility or route. (T)
- A.** Interexchange channel is the term applied to a circuit used for transmission of electrical energy between exchanges. (T)
- B.** Local channel is the term applied to a circuit used for transmission of electrical energy from the central office to a certain point or location within the same exchange area. (T)
- Circuit** - the term applied to a channel used for transmission of electrical energy. (see channel) (T)
- Class of service** - the term used in describing local exchange service furnished to a subscriber which denotes the nature of use for the service. The Telephone Company furnishes two classes of service, business and residence. (see grade of line) (T)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Commissions - a certain fee paid in consideration of service rendered the company by its agents.

(D)
(T)

Communication systems - channels and other facilities which are capable, when not connected to exchange or long distance message telecommunications service, of two-way communications between customer-provided terminal equipment or Telephone Company stations.

(T)

Connecting arrangement - the term "connecting arrangement" denotes the protective equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, when such customer-provided equipment does not conform to Part 68 of the FCC Rules and Regulations for direct connection of customer-provided terminal equipment.

(T)

Connecting company - a corporation, association, firm or individual owning and operating one or more central offices and interchanging traffic directly or indirectly with the Telephone Company.

(T)

Construction charge - a nonrecurring charge to cover the expense incurred by the Telephone Company for constructing facilities in order to furnish service.

(T)

Continuous property - the continuous plot of ground, including and buildings thereon, occupied by a subscriber, which is not separated by public highways or by property occupied by others. However, where a subscriber owns or leases properties on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., which otherwise would be continuous, such properties are considered continuous property provided poles, conduit or submarine cable is not required for the placing of wire facilities between the properties or, if required, are provided and maintained by or at the expense of the subscriber.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Cost incurred - see rates or charges based on costs incurred.

(D)
(T)

Contract - the service agreement between a customer and the Telephone Company under which facilities and/or communication services are furnished.

(T)

Cordless switchboard - see private branch exchange system.

(T)

Customer - see subscriber.

(T)

Customer-provided terminal equipment - devices or apparatus and their associated wiring provided by a customer which are connected to the communications path of the Telephone Company's exchange network either electrically, acoustically or inductively.

(T)

Dial switching equipment - see private branch exchange system.

(T)

Data access arrangement - the term "data access arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section 11 of this tariff.

(T)

Data set - a device designed to accept from and/or impart to customer-provided data transmitting and/or receiving terminal equipment material in the form produced and/or accepted by the customer-provided terminal equipment into a form acceptable for transmission over Company facilities.

(T)

Direct connection - connection of terminal equipment to the Telephone Company's exchange facilities by means other than acoustic and/or inductive coupling.

(T)

Direct electrical connection - a physical connection of the electrical conductors in the communications path.

(T)

Directory listing - the publication in the Telephone Company's alphabetical directory or information records of information relative to a subscriber's telephone number, by which telephone users are able to as-certain the telephone number of a desired telephone.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Drop wire - that portion of a circuit between the pole line or cable distributing box and the building in which the station is located.

(D)
(T)

Embarq Local Operating Company (a.k.a. Embarq LOC) - The term used to describe Embarq Corporation's Incumbent Local Exchange Carrier (ILEC).

(N)
(N)

Entrance facilities - facilities extending from the point of entrance on private property to the premises in which service is furnished.

(T)

Exchange - a basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town or village and a designated surrounding or adjacent area. It may consist of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

(T)

Exchange area - the territory included within boundaries of an exchange as shown on maps on file with the Public Utilities Commission of Ohio.

(T)

Exchange line - a circuit directly connecting to an individual line main station, a private branch exchange switchboard or an intercommunicating system with a central office.

(T)

Exchange service - the general telephone service rendered in accordance with individual Local Exchange Tariff and General Exchange Tariff provisions. Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local or General Exchange Tariffs.

(T)

A. Extension service - a classification of exchange service, furnished to a subscriber that is connected on the same central office access line as a main station. Extension instruments may be provided by the telephone company or by the customer on individual line service.

(T)

B. Flat rate service - a classification of exchange service furnished a subscriber under tariff provisions for which a stipulated charge is made regardless of the amount of use.

(T)

C. Foreign central office service - a classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Exchange service (Continued)

- (D)
(T)
- D. Foreign exchange service - a classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served. (T)
- E. Individual line service - a classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit. (T)
- F. Touch-Tone calling service - a classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of push buttons in lieu of a rotary dial. (T)

Exchange station - a station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines. (T)

- A. Primary station - a station directly connected with a central office switchboard by an individual line circuit. (T)
- B. Extension station - a station connected with a primary station either directly or through some switching device, other than a private branch exchange switchboard. (T) (M)
- C. Private branch exchange station - any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange switchboard. (T) (M)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 7.

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United Telephone Company of Ohio
By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Expense incurred by Telephone Company – whenever the term "expense incurred by Telephone Company" is applied in this tariff, such expense will be the actual expenditure by the Telephone Company for material, labor, engineering, supervision, motor vehicle, tools and any other expenditure incident to the situation.

(D)
(T)

Extension line - a circuit connecting a primary station with an extension station, a private branch exchange station with a private branch switchboard or an audible or visual signal.

(T)

Extension signals - a bell, horn, bell chime, gong or lamp mounted remotely and connected to the same circuit as, and operated in connection with, the signaling device of the associated telephone station.

(T)

Extension station - see telephone station

(T)

Flat rate service - a class of local exchange service that allows unlimited local calling at a fixed recurring monthly charge.

(D)
(T)

Foreign attachment - the attachment of a wire or cable of the Telephone Company to a pole or other property, of another company or individual, or the attachment of a wire or cable of another company or individual to a pole or other property of the Telephone Company.

(T)

Foreign central office - any central office other than that which serves the area in which the subscriber is located.

(T)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Foreign central office service - exchange service furnished to a subscriber in a multi-office exchange from a central office other than that regularly serving the central office area in which the subscriber is located.

(D)
(T)

Foreign equipment - equipment not owned by the Telephone Company, the use of which is not authorized by the Telephone Company in connection with service which it renders.

(T)

Foreign exchange line mileage - the measurement applying to that portion of a central office line from the foreign central office to the normal central office, for which a monthly charge is made in addition to the base rate for exchange service.

(T)

Foreign exchange service - exchange service furnished from an exchange other than that which regularly serves the exchange area in which the subscriber is located. In connection with foreign exchange service, the term "foreign exchange" is applied to the exchange in which the service is furnished, whereas the exchange in which the subscriber is located is termed "normal exchange".

(T)

Grade of line (commonly referred to as class of service) - the term used in describing exchange service with respect to the number of main stations which may be connected to a central office line. The Telephone Company furnishes grades of lines, e.g., individual line and trunk. All the various grades of line are referred to as urban services.

(D)
(T)

Grade of service - a measurement used to determine equipment quantities required to provide adequate calling capacity based on the percentage of calls attempted during the average busy hour of the busy season which have a probability of encountering busy conditions.

(T)

A grade of service is used in describing exchange service with respect to the number of customers that may be served on a local access line. The Telephone Company furnishes the following grade of service: One-Party.

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Harm - electrical hazards to telephone company personnel, damage to telephone company equipment, malfunctions of telephone company billing equipment and degradation of service to persons other than the user of the subject terminal equipment as well as the calling or called party.

(D)
(T)

Individual line - a central office line designed for the connection of one primary station only. (not a private branch exchange trunk line)

(D)
(T)

Initial contract period - the minimum length of time for which a sub-scriber is obligated to pay for service, facilities or equipment whether or not retained by the subscriber for that minimum length of time.

(T)

Interface - that point on the premises of the customer at which provision is made for connection of customer-provided facilities to exchange facilities provided by the Telephone Company.

(T)

Interoffice trunk - see trunk line.

(T)

Joint user service - joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs do not justify the provision of separate subscriber service is permitted to use the service of a subscriber.

(D)
(T)

(D)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Local service - see exchange service

(D)
(T)

Local calling area - that area throughout which an exchange subscriber paying a given rate has calling privileges without the payment of a toll message charge. A local calling area may be one or more than one exchange.

(T)

Local service area - that area throughout which an exchange subscriber paying a given rate obtains telephone service without the payment of a toll message charge. A local service area may be made up of one, or more than one, central office.

(T)

Main station - (equivalent) - keys or other terminating devices used as a substitute for station apparatus.

(D)
(T)

Main station - see telephone station

(T)

Maintenance of service charge - the nonrecurring charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was caused by, or resulted from, the use of customer-provided terminal equipment, protective circuitry, data equipment or communications system connected to company facilities.

(T)

Message - a communication between telephone stations requiring the use of telephone central office facilities.

(T)

- A. Local message - a message from a subscriber's telephone station to another telephone within the same local service area and furnished under the provisions of the exchange tariff.
- B. Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable.
- C. Station to station toll messages - a toll message in which the user stipulates a desire for communication only with a specified telephone number.

(T)

(T)

(T)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Message (Continued)

- D. Person to person toll message - a toll message in which the user stipulates a desire for communication with a specified person or persons. (D)
(T)
- E. Sent collect toll message - a toll message in which the user stipulates a desire that the called party accept the charges applicable to the message. (T)
- F. Message call toll messages - a toll message in which the user stipulates a desire for communication only with a specified person or persons which can be met only by utilizing the services of a messenger. (T)
- G. Appointment call toll messages - a toll message in which the user stipulates a desire for communication only with a specified person or persons, at only a specified time. (T)

Mileage - the measurement upon which charges are based for extension, tie and private lines and for lines serving exchange stations located outside the base rate area of the connecting central office. (T)

Miscellaneous common carrier - a miscellaneous common carrier as defined in Part 21 of the Rules and Regulations of the Federal Communications Commission is a person engaged in rendering communications service for hire to the public who is not engaged in the business of providing either a public landline message telephone service or public message telegraph service. For the purpose of this and all other Telephone Company tariffs, the term "miscellaneous common carrier" shall apply only to such carriers, as defined above, who are duly licensed by the Federal Communications Commission and the Public Utilities Commission of Ohio. (T)

Motel service - private branch exchange service furnished in transient and apartment motels. (T)

Move charge - the charge which, under certain conditions, a subscriber is required to pay, when at his request, his service is continued under the same or superseding contract at a different location on the same premises within the same building. (T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Network control signaling - the transmission of signals used in the telephone company's exchange facilities which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

(D)
(T)

Network control signaling unit - the term "network control signaling unit" denotes the terminal equipment furnished for the provision of network control signaling.

(T)

Normal exchange - the exchange that serves the exchange area in which the subscriber is located.

(T)

Operator's set - a telephone used by an operator at the switchboard consisting of a receiver, transmitter and cords for connecting it with the switchboard.

(D)
(T)

Plug - a contact member on the end of an electrical cord which terminates the cord conductors. It can be inserted into a fixed jack, connector or receptacle to make temporary connections with the conductors they terminate.

(D)
(T)

Portable telephone set - a telephone set equipped with cord terminating in a plug for use in connection with a circuit terminating in jacks.

(T)

(M)

(M) Material previously found on this sheet now appears on Second Revised Sheet 13.

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Premises - a premises can be any of the following: a portion of an individual house or building entirely occupied by one family; one flat or apartment occupied by one family; any room of an office building; two or more floors of an office building; or) (D)
(T) (M)
(M)

- A. Two or more entire buildings used and occupied solely by the subscriber at one time when those buildings are connected by enclosed passageways (overhead bridges, tunnels, or at ground level) or by common basements, permitting access from one building to the other, or when there is full access between adjoining buildings by means of doorways or open archways; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities; or (T)
- B. Portions of two or more buildings, used and occupied by the subscriber at one time when such portions of the buildings are made continuous between the areas used and occupied by the subscriber by means of enclosed passageways (overhead bridges, tunnels, or at ground level), or by a common basement used and occupied solely by the subscriber, or when there is full access by means of doorways or open archways between the areas used and occupied by the subscriber in adjoining buildings; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities. (T)

NOTE: In the event that a subscriber refuses to allow the Telephone Company to install inside cable and wire type facilities in the passageways, basements, doorways or archways referred to in 1 and 2 above, the buildings or portions of buildings involved shall be considered as separate premises.

Primary station - the first station directly connected with a central office by an individual line circuit. (T)
Subsequent stations are classified as extensions.

Private branch exchange station - see telephone station. (T)

(M) Certain material now appearing on this sheet was previously on Original Sheet 12.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Private branch exchange system – a telecommunications switching device, either automatically or manually operated, serving terminal equipment and providing public network access.

(D)
(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Private line - a circuit, not connected with the general telephone switching system, which makes use of the same facilities as the usual type of telephone circuit. Terminating equipment may or may not be furnished by the subscriber, but it must in each case be approved by the Telephone Company.

(D)
(T)

Private line station - a station of a private system or a station connected to a private line.

(T)

Private property - the continuous plot of ground, owned or leased, not separated by public highways or by property occupied by others.

(T)

Private system - a nonsystem connected arrangement of equipment, furnished by the Telephone Company, consisting of a switchboard or switching devices providing for intercommunication.

(T)

Public highways - a road, street, highway, lane or alley under the control of and kept by the public.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Rates or charges for special assemblages based on investment (cost incurred) - Rates and charges are calculated on cost of installation including engineering and any other items chargeable to telephone plant accounts.

(D)
(T)

Annual charge rates as developed are applied to the investment total to determine the annual rate or charge. Included in the annual charge rate are the following:

- A. Administration
- B. Depreciation
- C. Federal income tax
- D. Maintenance
- E. Cost of money
- F. Other taxes

(T)
|
(T)

Receiver - hand receiver - the type regularly furnished at a subscriber's telephone station.

(T)

Registered protective circuitry - separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm and which is registered in accordance with Part 68 of the F.C.C. Rules and Regulations.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Registered terminal equipment - terminal equipment which is registered in accordance with Part 68 of the F.C.C. Rules and Regulations. (D)
(T)

Relay circuit - an arrangement of circuits to provide for electrical separation but at the same time allow for the transfer or passage of operations from one circuit to one or more circuits and also to provide, where necessary, additional sources of energy. (T)

Right-of-way - the right which the Telephone Company obtains to use the land of another for purpose of installing, constructing, operating and maintaining its facilities. The phrase "right-of-way" also means a strip of land which the Telephone Company has acquired the right to use for its facilities. (T)

A. Private right-of-way - a right-of-way on private property not a part of a public road or highway. (T)

B. Public right-of-way - a right-of-way on public property under control of and maintained by a governmental agency such as a road or highway. (T)

Rotary service - an arrangement by which two or more lines or private branch exchange trunk lines furnished to a subscriber at any given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal or busy report is not given unless all of the grouped lines are busy. (T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Service connection charge - a nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions or changes to that service.

(D)
(T)

Special equipment or special assemblage of equipment

(T)

- A. Equipment not considered standard by the Telephone Company.
- B. An arrangement, not considered standard by the Telephone Company, of standard equipment;
- C. An assemblage, not considered standard by the Telephone Company, of standard equipment;
- D. Any combination, thereof;
- E. A modification of standard equipment, either by way of an additional or supplemental item, device or feature, or by way of omission of an item, device or feature, or by way of modification which does not involve either an addition, a supplement or an omission, or
- F. the use of standard equipment which, because of the peculiar circumstances of the operation, location or desires of a subscriber exists for a purpose not considered standard by the Telephone Company, and for which specific rates or charges are not set forth in the tariffs of the Telephone Company, but is furnished in connection with a communication service or equipment supplied to a subscriber under the provisions of a tariff of the Telephone Company.

(T)

(T)

(T)

Station bell - a station bell is a bell of the type regularly furnished as a part of a telephone station. It is operated by ringing current and is mounted in the base of the telephone instrument or in close proximity to the telephone with which it is associated.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Standard jacks - Data or voice jacks required under Part 68 of the F.C.C. Rules and Regulations for all connections of registered terminal equipment to the telephone network.

(D)
(T)

Submarine conductor - a circuit in a submarine cable used for the transmission of speech or electrical energy across a body of water.

(T)

Subscriber - the individual, partnership, association, corporation, etc., who contracts for telephone service, communication services and/or facilities and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

(T)

Subscriber-provided accessories - devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of and not electrically, acoustically or inductively connected to the conductors in the communications path of the telecommunications system.

(T)

Subscriber-provided terminal equipment - devices or apparatus and their associated wiring, provided by a subscriber, which do not constitute a communication system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

(T)

Suspension of service - a temporary discontinuance of service at the subscriber's request without termination of contract.

(T)

Switchboard - see private branch exchange service

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Telephone station - the network control signaling unit and any other equipment provided at a customer's premises or at a payphone locations which enables the sending and/or receiving of communications.

(D)
(T)

- A. Company station - a station owned and maintained by the Company. (T)
- B. Main station - a station directly connected by means of an individual line with a central office. (T)
- C. Extension station - an additional station connected on the same circuit as the main station and subsidiary thereto. (T)
- D. Private branch exchange station - a station connected with a private branch exchange switchboard or dial switching equipment. (T)
- E. Private branch exchange extension station - a telephone set which is bridged to the same line as the PBX station. (T)
- F. Private branch exchange interior station - a station that cannot originate or receive local or long distance calls either directly or through an attendant. (T)
- G. Private branch exchange trunk - see exchange line. (T)
- H. Key telephone system extension station - any station connected with a key telephone system. (T)
- I. Centrex main station - a main station of a Centrex system which has full in-dialing privileges, access to and from attendant position and intrasystem dialing privileges. (T)

Teletypewriter - a teletypewriter consists of apparatus designed for the sending and receiving, sending only and receiving only of typewritten messages transmitted electrically.

(T)

Terminal - the designation given equipment with which a circuit is connected or the equipment on which a circuit terminates.

(T)

Terminal loop - that portion of a telephone circuit between the subscriber's premises and the central office serving the area in which the premises are located.

(T)

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EXPLANATION OF TERMS

Termination charge - a charge applied under certain conditions when a contract for service is terminated by the subscriber before the expiration of the contract term.

(D)
(T)

Tie line - a circuit connecting a PBX system with another PBX system or Centrex system, or a circuit connecting a Centrex System with a PBX system or another Centrex system or switching equipment locations of the same Centrex system, where both terminals of the circuit are in the same exchange.

(T)

Toll line - a circuit used exclusively for the transmission of toll messages between points located in different local service areas.

(T)

Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable.

(T)

Toll office - a central office used primarily for completing and supervising toll messages.

(T)

Toll station - a company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charted for all messages sent over the Telephone Company's lines.

(T)

Touch-Tone Service - the originating of a telephone call through the use of a bank of push buttons usually located in or associated with a telephone instrument in lieu of the standard rotary type dial.

(T)

Trunk - a circuit over which subscriber's messages are sent between two central offices or between the central office and a private branch exchange system or key system.

(T)

A. Interoffice trunk - a circuit connecting central offices located in the same local service area.

(T)

B. PBX trunk - a circuit connecting a private branch exchange switchboard with a central office switchboard.

(T)

C. Key system trunk - a circuit connecting a key system with a central office switchboard.

(T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

Underground service connection - a subscriber's drop wire which is run underground from a pole line or an underground distributing cable.

(D)
(T)

Zone rate area - a clearly defined area of an exchange located outside base rate areas, divided into zones or bands within which an additional charge, in lieu of mileage, is made for each grade of line (class of service).

(T)

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Section E
Second Revised Sheet 1
Cancels
First Revised Sheet 1

TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

(T)

(T)

(T)

(T)

 (N)

(D)

(D)

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Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

Payphone Line Service may be connected to the telephone network as outlined in Sections 9 and 13.

(T)

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Nor does this tariff permit the purchase of lifeline telephone service, for resale to other than qualifying lifeline customers. Such resale is prohibited.

I. DESCRIPTION

The following general regulations are applicable in addition to other regulations, rates and charges specified in other sections of this tariff and in the Local Exchange Tariff as they may be revised, added to or supplemented by superseding sheets.

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY

A. Availability of facilities

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable facilities and rights-of-way without unreasonable expense and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

(M) (M1)

B. Liability of Telephone Company

1. Due to the fact that the subscriber has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions and limitations as herein specified.
2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the subscriber or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall be governed by the provisions in Chapter 4901:1-5, Ohio Administrative Code.

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. The subscriber indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the subscriber; against all other claims arising out of any act or omission of the subscriber connection with facilities provided by the Telephone Company; and against any and all losses from damage to the subscriber's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 1A.

(M1) Material previously found on this sheet now appears on Second Revised Sheet 3.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

(M) (M1)

C. Message transmitting

1. Except as otherwise specifically provided in this tariff, the Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

D. Defacement of premises

The Telephone Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the attachment of Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of negligence of the Telephone Company.

E. Use of connecting company lines

When lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

F. Service at outdoor locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless subscriber agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

G. Subscriber Billing Adjustments for Local Exchange Service

The Telephone Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service, as found in rule 4901:1-5 of the Ohio Administrative Code.

(M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 2.

(M1) Material previously found on this sheet now appears on Fifth revised Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

III. APPLICATION FOR SERVICE

(M) (M1)

- A. The Telephone Company reserves the right to refuse service to an applicant who has an outstanding account for local exchange service with the Telephone Company until the amount due is paid in full.
- B. When an application for service is cancelled before the service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and installation of facilities before cancellation is received; however, this charge is not to exceed the service connection and contract termination charges applicable if the service had been established.
- C. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio effects a modification of all contracts for service to that extent, without further notice.

IV. CHARGES FOR SERVICE

- A. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.
- B. The subscriber is responsible for prompt payment each month of all charges for facilities and services, including charges for all calls originated at or collect, third number or special billed calls accepted at such facilities.

The subscriber shall submit his payment of charges in the return envelope supplied with his bill or to any agency authorized to receive such payment.

- C. Charges for local, telephone service, equipment and facilities are payable monthly in advance and are payable on receipt, except the following:
 - 1. Charges for toll messages. (Billed in arrears.)
 - 2. Fractional part of the current billing month is the pro rata share of monthly charge when service is established.
 - 3. Change in billing date will be charged pro rata share of service received.

(M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 3.

(M1) Certain material previously found on this sheet now appears on Sixth Revised Sheet 5 and Original Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

IV. CHARGES FOR SERVICE (Continued)

D. If the bill is not paid within 20 calendar days following the date of the bill, the account will be considered delinquent.

E. A delinquent account may subject the subscriber's service to temporary disconnection.

The Telephone Company is responsible for notifying the subscriber before service is disconnected.

The Telephone Company may only disconnect a subscriber's regulated local telephone service for non-payment of regulated local service charges in accordance with the Minimum Telephone Service Standards.

F. Each month shall be considered to have 30 days for the purpose of computing charges and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.

G. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company.

H. The Telephone Company will apportion partial payments to regulated local exchange charges first before applying to any toll charges.

(M)

(M)

(M) Material now appearing on this sheet was previously found on Fourth Revised Sheet 4.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

V. NONPAYMENT OF TOLL CHARGES

- (M)
- A. The Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.
- B. Under the terms of the Selective Access Policy, The Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:
1. The customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (P.U.C.O.) rules, or (M)
 2. The Telephone Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the P.U.C.O.'s rules), or (M1)
 3. The Telephone Company, when providing toll service, attempts to require the customer to establish creditworthiness using the credit establishment procedures which do not comport with the P.U.C.O.'s credit establishment policies and/or are not set forth within a P.U.C.O. approved tariff.
- C. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, see Kansas to select the Telephone Company as his or her 1+ carrier of choice, the Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be assessed as shown in Section 3.II of this General Exchange Tariff. (M1)

(M) Certain material now appearing on this sheet was previously found on Fourth Revised Sheet 4.

(M1) Certain material now appearing on this sheet was previously found on Fifth Revised Sheet 5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

V. NONPAYMENT OF TOLL CHARGES (Continued)

- D. The Telephone Company may furnish credit information, acquired from the Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.
- E. Upon payment by the customer of all past due toll debt to the Telephone Company, the Telephone Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.
- F. Disconnection of a customer's toll service for nonpayment of toll charges shall be made in accordance with the rules specified in this section as well as the Minimum Telephone Service Standards.
- G. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the request itself, or referring it to the IXC, depending upon the nature of the customer's request.

(M)

(M)

(M) Material now appearing on this sheet was previously found on Fifth Revised Sheet 5.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

(M)

VI. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or \$5.00, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid five (5) days after the due date. The late payment charge will not be applied until the unpaid balance reaches \$32.00 or more on all regulated services. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of one and one-half (1.5%) percent or \$10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches \$10.00 or more on all regulated services.

- A. Payments will not be considered delinquent if the account is paid in full twenty (20) days from the date of the bill. Late payment charges will not apply to residential bills until five days after the due date. The billing date and due date will be printed on the bill.
- B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.
- C. The late payment charge will not be applied to any previous late payment charges.
- D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.
- E. The late payment charge will not apply to amounts that are in dispute.
- F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

VII. APPLICATION OF BUSINESS AND RESIDENCE SERVICE

(T)

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination as to whether such service should be classified as business or residence depends on the character of use made of the service.

A. Business rates apply at the following locations:

At all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, occupational, civic or fraternal nature or where a business listing is furnished.

B. Residential rates apply in the following locations:

1. In private residences, residential rooms, apartments of hotels, motels or apartment houses and nursing homes (residential rooms) where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental and a business listing is not provided.
2. In churches where use of service is confined to activities of the particular church. This service will be furnished only on an individual line basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.
3. When furnished at any location as an access to a repeater control and/or auto patch facility of an authentic amateur radio repeater operations or society which are licensed as a primary station by the Federal Communications Commission and prohibited from providing commercial transmissions, pursuant to FCC Part 97, Section 5 (47 CFR Section 97.5). The Telephone Company has the authority to request a copy of the amateur radio station license prior to the installation of service.

- C. When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rate. The Telephone Company is responsible for notifying the subscriber before service is disconnected.

(M)

(M)

(M) Certain material now appearing on this sheet was previously found on Fifth Revised Sheet 10.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

VIII. GRADE OF LINES OFFERED (Commonly Referred to as Class of Service)

(M)

(T)

- A. The Telephone Company furnishes the following grades of lines:
 - 1. Residence and Business Service
- B. The maximum number of primary stations on any one line within an exchange shall not exceed one.
- C. Business and residence services on the same line shall not be permitted.
- D. The rates and charges for the grade of line services are listed in the Local Exchange Tariff for each exchange.

(M) Certain material previously found on this sheet now appears on Fourth Revised Sheet 9.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

IX. OWNERSHIP OF EQUIPMENT AND FACILITIES

(T) (M)

- A. Equipment and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees have the right to enter said premises during normal Company working hours for the purpose of installing, inspecting and maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes, or upon termination of service for the purpose of removing such equipment and lines.
- B. The Company's agent will, upon request, show his credentials or emblems of authority and state the reasons for requesting access to subscriber's premises.

X. USE OF EQUIPMENT AND FACILITIES

(T)

- A. The telephone service provided to a subscriber shall not be used for receiving, transmitting or delivering any messages or communication of which a consideration has been or is to be paid to any party other than the Telephone Company except as may be allowed by the rules and regulations of this tariff.
- B. Customers must have the Telephone Company-provided instrument connected for test purposes if a Telephone Company instrument is provided.

XI. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

(T)

- A. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, acoustically or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same, or suspend the service during the continuance of said attachments or connections, or to terminate the service.

(M)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 12.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XI. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS (Continued)

- B. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Telephone Company, provided any such device does not involve direct electrical connection to the Telephone Company except as provided for in Section 9 of this tariff.
- C. The provisions of paragraph A preceding shall not be construed or applied to bar a customer from using devices which enhance his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff provided any such device so used, in the opinion of the Company, would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, except as provided for elsewhere in this tariff (especially in Section 9), the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telephone system or otherwise injure the public in its use of the Telephone Company's services.
- D. The Telephone Company is responsible for notifying the subscriber before service is disconnected.
- E. Telephone Company-provided terminal equipment or protective circuitry will be directly connected in accordance with Part 68 of the FCC Rules and Regulations which requires the installation of a standard plug and jack arrangement. While standard jacks are required by Part 68 of the FCC Rules and Regulations, non standard jacks may be used as a means of connection for grandfathered equipment when standard jacks are not available.

(M) (M1)

(T)

(M) (M1)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 13.

(M1) Material previously found on this sheet now appears on Seventh Revised Sheet 11.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
GENERAL REGULATIONS

XII. TRANSFER OF SERVICE

(M)

(T)

The service of a subscriber may be transferred with consent of the subscriber provided there is no relocation or interruption of service subject to the following regulations:

A. Regulations contained in this tariff shall apply to transferee.

B. Business service

(M1)

1. To another individual, partnership, association or corporation, provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial Contract period applicable to such service, if any.
2. To a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, in-solvency, liquidation or other similar proceedings, provided transferee assumes the unexpired portion of the initial contract period applicable to such service, if any.

C. Residence service

To another individual who is a member of the same family provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.

XIII. USE OF SERVICE AND FACILITIES

(T)

- A. The Telephone Company reserves the right to limit conversation time in time of emergency resulting in a shortage of facilities.
- B. Subscriber service is furnished only for use by the subscriber, his family, employees or representatives, persons residing in the sub-scriber's household or guests of the subscriber except as allowed by the rules and regulations of this tariff. The Telephone Company will refuse to install subscriber service or to permit such service to continue on premises of public or semipublic nature located so that the public in general may use the service except as permitted in Section 13.

(M1)

(M) Certain material previously found on this sheet now appears on Second Revised Sheet 12.

(M1) Certain material now appearing on this sheet was previously found on Second Revised Sheet 14.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XIV. TELEPHONE NUMBERS

(M) (M1)

(T)

The subscriber has no right in the telephone number provided by the Telephone Company nor any right to continue service through any particular central office. The Telephone Company reserves the right to change the telephone number or the central office designation, or both, at any time that it becomes necessary in the interest of conducting the business of the Telephone Company.

XV. MISUSE OF FACILITIES

(T)

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation who uses or permits use of the facilities furnished by the Telephone Company in the following manner:

- A. Using the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls.
- B. Using the service for any purpose other than as a means of communication.
- C. Using the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge except as allowed by the rules and regulations of this tariff.
- D. The obtaining, or attempting to obtain, or assisting another to obtain, or attempting to obtain, local or message toll telephone service by re-arranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or part, of the regular charge for service.
- E. Causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.
- F. When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.
- G. Violation of Part 68 of the FCC Rules and Regulations pertaining to connection of FCC registered terminal equipment. Such violations may cause a temporary discontinuance of service. (See Section 9.)

(M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 15 and Second Revised Sheet 16.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 13.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XVI. INSTALLATION, MAINTENANCE AND REPAIRS

- (T)
- A. The subscriber shall be required to provide all suitable commercial power and associated conduit and outlets where required in order to operate any equipment provided by the Telephone Company.
 - B. The Telephone Company will not install and maintain service and facilities at locations that are or may be hazardous or dangerous to its employees or property unless suitable arrangements are made.
 - C. The normal costs of maintenance and repair of the Telephone Company's equipment and facilities will be assumed by the Telephone Company if replacement parts can be obtained without incurring abnormal or excessive costs. In case of damage, loss or destruction of any of the Company's property due to negligence or willful act of the subscriber or other persons authorized to use the service, and not due to daily usage or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Telephone Company in connection with the replacement of the property or of the restoration to its original condition. Unless authorized by the Telephone Company, a subscriber is not permitted or allowed to permit others to install, rearrange, disconnect, remove or repair any instruments or apparatus of the Telephone Company.
 - D. Where equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company under provision of this tariff, refer to Section 9 for rates and regulations.
- (M) (M1)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 16.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 14.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XVII. BOUNDARIES

(T) (M) (M1)

The following regulations are applicable with respect to boundaries of exchange and base rate areas.

- A. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located 150 feet from the traveled portion on that side of the road.
- B. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area is considered to be in that area regardless of the geographical location of such building.
- C. Where the boundary line of an area follows with the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area is considered to be in that area, regardless of the geographical location of such building.
- D. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, or a line which is shown on the map as being a stated distance from a given point, a railroad, a river or creek, a building which has an entrance to a road at a point where that road is included in that area is considered to be in that area, regardless of the geographical location of such building.
- E. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located. In no case shall such a building be considered to be located in more than one area.
- F. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.

(M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 17.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XVII. BOUNDARIES (Continued)

(T)(M) (M1)

- G. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
- H. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premises may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
- I. In the case of the developments, such as trailers, tourist camps or housing projects where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each of the foregoing will be considered separately for the purpose of determining the area from which it will be served.

XVIII. REESTABLISHMENT OF SERVICE FOLLOWING DAMAGE TO OR DESTRUCTION OF SUBSCRIBER'S PREMISES

(T)

In the event of damage to or destruction of a subscriber's premises by fire, flood or other like disaster, no service connection, move or change charge will apply to the reestablishment of the same or less service furnished to such subscriber prior to such damage or destruction when on the same continuous property of the subscriber.

XIX. CREDIT CARDS

(T)

Credit cards may be issued to customers who reside or have their place of business within United Telephone Company of Ohio's operating area for the placement of local or toll messages over communication networks.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Fourth Revised Sheet 18.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 16.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XX. RETURNED CHECK CHARGE

A charge of \$20.00 will be applied to an account by the Telephone Company each time a check or bank draft provided by a customer for payment of that account is returned to the Telephone Company for insufficient funds.

(M) (M1)

(M1)

(D)

(M)

(M) Material now appearing on this sheet was previously found on Nineteenth Revised Sheet 19.

(M1) Material previously found on this sheet now appears on Second Revised Sheet 17.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

- XXI REGULATIONS FOR RESALE AND SHARING OF LOCAL EXCHANGE TELEPHONE SERVICE (M) (M1)
- A. A reseller/sharer may provide service only within a single building or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares);
 - B. Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.);
 - C. Direct interconnection of PBXs serving different resale/sharing systems is prohibited; and
 - D. Participation in reselling/sharing systems will be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.
 - E. The local reseller will be provided one telephone directory listing at no charge. A reseller which desires to obtain individual listings for its tenants will be billed at the additional business listings rates.
 - F. Local service resellers and shared use access to local exchange service will be provided on a local measured service basis as contained in the Local Exchange Tariff (not restricted to only the exchanges listed in Local Exchange Tariff, P.U.C.O. No. 6, Section E, paragraph III). Where local measured service is not available, the local resellers shall pay the appropriate non-residence line or trunk rate as set forth in the Local Exchange Tariff. (M) (M1)

(M) Material now appearing on this sheet was previously found on Original Sheet 20.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XXII. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

(M) (M1)

- A. The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, Appendix A, of the Federal Communications Commissions' (FCC's) Rules and Regulations.
- B. Regulations, rates and charges are specified in Embarq Local Operating Companies FCC No. 1, Access Service Tariff, Section 13.

XXIII. SCHOOL AND LIBRARY DISCOUNTS

- A. Pursuant to Case No. 97-632-TP-COI and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Fourth Revised Sheet 21.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

I. DESCRIPTION

A directory listing is intended for the convenience of the public and is solely designed for the purpose of informing calling persons of telephone numbers for identification of a specific subscriber listed in the Telephone Company's alphabetical directory publication and Directory Assistance records.

II. GENERAL REGULATIONS

- A. Only those listings which will lead to positive identification of the listed party are allowed. Therefore, only the following will be accepted for use in listings: the name of individuals, firms and incorporated companies; the name or generally accepted titles under which individuals, firms, and unincorporated companies conduct their business or are known in their particular line or trade, except for listings in connection with Centrex services.
- B. A listing is confined usually to one line in the directory. The length of any listing is limited. Abbreviations of designations and addressees are used wherever possible when, in the opinion of the Telephone Company, the clearness of the listing is not impaired thereby. When more than one line is required to properly list the party, no extra charge will be applicable.
- C. Normally residence listings do not include any designation. Caption and/or indented listings may be designated with an appropriate designation such as residence, farm, summer residence, private stable, etc., properly abbreviated and placed after the name in the listing.
- D. Only one call number may be used in listings of a private branch exchange system and Centrex system; however, if separate firms or corporations under the same control are served from the same private branch exchange switchboard, a separate call number may be assigned to each group of one or more trunks associated with a firm or corporation and listed in the directory.
- E. The Telephone Company will refuse a listing which does not constitute a legally authorized or adopted name. Any listing which, in the opinion of the Telephone Company, is likely to mislead or deceive calling persons as to the identity of the listed party, is intended for advertising purposes, is designed to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party will be refused. The Telephone Company, upon notification to the subscriber, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

II. GENERAL REGULATIONS (Continued)

- F. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is part of the name under which the listed party is doing business.
- G. In connection with business service, a descriptive term characterizing the listed party's business in a general way is furnished (in abbreviated or contracted form) as a part of the listing where desired. However, when the character of the listed party's business is already apparent from the form of the corporate or firm name, the business alpha designation is unnecessary and is not furnished.
- H. When two or more businesses are owned or operated by the same people under the same management and are located in the same office or suite of offices, such businesses may be provided additional listings instead of joint user service.
- I. The form of listings must conform to the Telephone Company's specifications with respect to its standard directory practices.
- J. Numbers of rotary auxiliary lines, additional trunk lines, etc. are not published in the directory as a matter of routine and in accordance with standard regulations.
- K. Where automatic announcement services are associated with local exchange telephone services, the Telephone Company will reveal, to the extent the information is available from its records, on request, the name of the subscriber responsible for the service with which the recorded public announcements are associated and the address at which the service is provided.

III. LISTINGS FURNISHED WITHOUT EXTRA CHARGE

One listing, termed the primary listing, is furnished without charge for each individual line or payphone line service, each joint user, each private branch exchange system or Centrex system.

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By Chad R. Eckhart, Vice-President - Regulatory
Overland Park, Kansas

In accordance with Case No.: 07-83-TP-ATA
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

IV. ORIGINAL LISTING

- A. The original or primary listing is ordinarily in the name of the subscribing individual, firm or corporation; therefore, throughout this text the first listed party is referred to as the subscriber.
- B. A Dual-Name Listing may be provided as the primary listing for residential service as described in paragraph XXIII of this section.

V. ADDITIONAL LISTINGS

- A. Additional listings appear in the alphabetical section of the directory and are in addition to the primary listing furnished with the subscribed service. Additional listings may also be in the form of dual name listings as described in the preceding.
- B. A subscriber with business service is permitted to designate, with the consent of those designated, the names of other individuals, firms or corporations to be used in additional listings of the subscriber's call number, subject to the following provisions:
 - 1. The listings must not be repetitions.
 - 2. The listings must be of members of the firm, officers of the corporation, agents, employees or others associated in the same business with the subscriber or of a business house which the subscriber represents or owns including a firm or corporation under his control.
 - 3. If the business telephone is located in the subscriber's residence, the subscriber may have a residence listing of that telephone as one of his additional listings.
 - 4. Business additional listings are not permitted in connection with residence service.
 - 5. Ordinarily, all additional listings are of the same address and telephone number as the primary listing, except for alternate call number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted for the address of a private branch exchange station, Centrex station, or business extension of either, installed on same continuous property of the subscriber but at a different address from that of the switchboard primary listing.
 - 6. Off-premises business extensions of a different address from the primary listing for main stations, private branch exchange stations or Centrex stations will incur the additional business listing charge at the monthly rate under paragraph XI.

(M)

(M)

(M) Certain material now appearing on this sheet was previously found on Second Revised Sheet 4.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

V. ADDITIONAL LISTINGS (Continued)

- (M)
- C. An off-premises residence extension at a different address from the listing for the main station will incur the additional residence listing charge at the monthly rate under paragraph XI. (T)
- D. When the parties to be listed are included in the household of the subscriber as described in C above, additional listings at the monthly rate under paragraph XI are applicable.
- E. The general regulations governing the furnishing of additional listings in connection with hotel, motel and apartment private branch exchange service correspond with the regulations outlined above. However, in connection with private branch exchange service, additional listings at the monthly rate for business additional listings shown under paragraph XI are available to permanent and seasonal guests at hotels, motels, clubs and apartment houses.

VI. LISTINGS OF JOINT USERS

A joint user is allowed one listing for each user without extra charge; additional business listings at the regular monthly rate in paragraph XI may be furnished provided the listings would be permitted if the joint user were the subscriber.

(M) Certain material previously found on this sheet now appears on Second Revised Sheet 3.

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DIRECTORY LISTINGS

VII. RESTRICTED SERVICE

In connection with private branch exchange, Centrex or key system service, no listing will be furnished if a telephone is furnished only for intercommunications with other stations of the same private branch exchange Centrex or key system.

VIII. FOREIGN EXCHANGE AND FOREIGN EXCHANGE SERVICE LISTINGS

- A. Listings of subscribers to foreign exchange service appear only in the alphabetical directory listings of the foreign exchange from which they receive the foreign exchange service.
- B. A foreign listing is a listing in the exchange area other than that in which the subscriber is located.
- C. The charge applying for a foreign exchange listing will be that charged by the telephone company publishing the directory in which the foreign listing will appear.
- D. When a foreign listing is to appear in a Telephone Company directory the charges in paragraph XII will apply.

IX. LISTINGS OF ALTERNATE CALL NUMBERS

When it is desired to have calls for a listed telephone number referred to another listed telephone number, arrangements may be made to list the alternate call number in association with the listing of the primary call number at the monthly rate shown in paragraph XII under the following conditions:

- A. The alternate call number must also be listed in its proper alphabetical order in the directory.
- B. The subscriber whose telephone number is used as the alternate call number must consent to the arrangement, except when the alternate call number is that of another telephone of the subscriber to whom the alternate call number is assigned or of the telephone of an employee or an associate in business.
- C. The subscriber, desiring the listing of the alternate call number, must make satisfactory arrangements for receiving calls at the telephone having the alternate call number.

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DIRECTORY LISTINGS

IX. LISTINGS OF ALTERNATE CALL NUMBERS (Continued)

- D. The alternate call number listing appears in the telephone directory immediately under the primary call number listing. In lieu of all other descriptive matter, the following types of alternate call number listings indented under the primary listing are permitted.

(Under "R" in the directory)

Roe Mfg Co Surg Insts 1600 Elmwood St.2-4284

If no answer call0-4161

(or) After --- PM call2-3967

(or) Bet ---PM & --- AM (Weekdays) call2-3967

(or) At night call2-3967

(or) Sundays & Holidays call2-3967

(or) After business hours call2-3967

(or) Nights, Sundays & Holidays call2-3967

(Under "R" in the directory)

Roe Richard 5232 Spruce Street.....0-4161

(or) Roe Surgical Bureau 1696 Walnut Street.....2-3967

X. APPLICATION OF LISTING CHARGES

- A. Charges for additional listings date from the first day of the billing period following the general distribution of the directory in which the listings appear.
- B. However, if a subscriber requests that a listing be inserted in the Company's informational records prior to the distribution of the directory, the charge applies from the day the listing is inserted in the informational records.

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DIRECTORY LISTINGS

XI. VANITY LISTINGS

(M) (M1)

- A. Where available, a subscriber may request to have the assigned telephone number published in the telephone directory in upper case alpha form, i.e., "333-THIS", rather than 333-8447. Use of Vanity Listings is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "*" symbols be used with this service. The numbers "0" or "1" may not be used to represent the letters "O" or "I", respectively, in a Vanity Listing.
- B. Prior to establishing a Vanity Listing, the Company reserves the right to require, when necessary in its sole discretion, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Provisioning of a Vanity Listing is based upon the current availability of that telephone number. The Company reserves the right to exclude certain numbers or blocks of numbers from assignment, and will determine the availability criteria in its sole discretion. No customer waiting lists will be maintained. The Company reserves the right to reject any listing or number, which in its sole discretion, may be considered objectionable or would tend to delay or impede the use of the directory.
- D. The Company will not be a party to any controversy or conflict between customers as a result of the Vanity Listing.
- E. The customer shall have no property right in the Vanity Listing, and the number shall remain the property of the Company. The Company reserves the right to change the Vanity Listing in its sole discretion. The Company is not liable for any kind of monetary or damage claims due to errors, omissions, or customer problems associated with Vanity Listings.
- F. Vanity Listings may be listed in the Company directories white pages at the rates provided in this Section. Customers wanting the Vanity Listing will be charged the Vanity Listing rate in addition to the applicable nonrecurring rates. Customers wanting the numeric equivalent of the Vanity Listing to also be listed as their primary listing will not be charged an additional monthly recurring charge but will be assessed the appropriate nonrecurring rate if the numeric equivalent is added by a subsequent order. When listed, the numeric equivalent of the Vanity Listing will immediately follow the alpha listing in the directory. Only the numerical listing shall be available from Directory Assistance.

XII. Reserved For Future Use

XIII. Reserved For Future Use

(M) (M1)

(M) Material now appearing on this sheet was previously found on Original Sheet 6.1.

(M1) Material previously found on this sheet now appears on Fourth Revised Sheet 8.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XIV. RATES - ADDITIONAL LISTINGS

(M) (M1)

Additional listings are provided at the following rates in addition to the rates and charges for associated service and equipment.

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
A. Per listing	\$2.50	\$3.00
B. Per Foreign listing	2.50	3.00
C. Per extra line matter listing	1.50	3.00
D. Per Vanity Listing	3.00	5.00

XV. ADJUSTMENTS AND LIABILITY

- A. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories, nor for the result of the publication of such errors in the directory. The Telephone Company will not be a party to controversies arising between subscribers or others as a result of a listing published in the directories.
- B. Claims for damages on account of interruptions to service due to errors or omission in directory listings will be limited to a credit of not less than the equivalent of three months' local service charges, but not more than the length of time until the issuance of a new directory containing the proper listing. The credit will not apply when the subscriber has provided listing information after the deadline for directory publication.

XVI. TERMINATION OF LISTINGS

Listings may be terminated subject to the following provisions:

- A. With additional listings terminated at the date of the main station, the minimum charge is the established rate for one month.
- B. Listings appearing only on directory assistance records can be terminated without discontinuance of the main station service prior to its appearance in the subscriber directory. The charge for such listing is to the date of its requested termination with a minimum charge of one month at the established rate.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Fifth Revised Sheet 7.

(M1) Material previously found on this sheet now appears on Eighth Revised Sheet 9.

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DIRECTORY LISTINGS

(M) (M1)

XVI. TERMINATION OF LISTINGS (Continued)

- C. With listings appearing in the current directory when the main station is continued, the charge for additional listings will continue to the date of publication of the succeeding directory issue.
- D. Exceptions to the above regulations, when the charge will continue only to the date on which the listing is terminated subject to the minimum of one month rate are as follows:
 - 1. Death of the listed party
 - 2. When the listed party moves to a location at which he is not readily accessible to the customer's station
 - 3. When the listed party becomes a customer in his own name.

XVII. NON-PUBLISHED TELEPHONE SERVICE

- A. Upon request, a subscriber may have the listing of his telephone number omitted from the directory and information records, subject to the provisions set forth below:
 - 1. The acceptance by the Telephone Company of the subscriber's request to omit the listing of his name, address and telephone number from the directory and information records establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber.
 - 2. The Telephone Company shall not be liable for failure or refusal to complete any call to such telephone or for losses arising there from, when such call is not placed by number.
 - 3. The Telephone Company will endeavor to prevent the disclosure of the number of such telephone but shall not be liable should such number be inadvertently divulged, or where: 1) a call is placed from that number to a subscriber of Caller ID service without first using Caller ID Block as described in Section 35 of this tariff; or, 2) a call placed from the non-published number without first using Caller ID Block is announced to the user of Auto Call Return as described in Section 35 of this tariff; or, 3) the non-published number is displayed on the itemized bill of a subscriber using Auto Call Return.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 8.

(M1) Material previously found on this sheet now appears on Fourth Revised Sheet 10.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

(M) (M1)

XVII. NON-PUBLISHED TELEPHONE SERVICE (Continued)

A. Upon request, a subscriber may... (Continued)

4. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of a non-published telephone listing in the directory or in information records shall be attached to the Telephone Company and when such a listing is published in the directory or in information records, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charges assessed for non-published service.

Approval of the preceding tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Telephone Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- B. The Telephone Company shall not disclose the subscriber's non-published information except to the Telephone Company's authorized personnel; to the appropriate authorities for inclusion in the 9-1-1 emergency services network; to authorized personnel of public or municipal utilities through the disclosure of information contained within the 9-1-1 emergency service database, for the purpose of handling customer calls in time of public emergencies; and as otherwise authorized by the Public Utilities Commission of Ohio.

- C. Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace and/or Call Line Identifier procedure(s) whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Seventh Revised Sheet 9.

(M1) Material previously found on this sheet now appears on Sixth Revised Sheet 11 and Eighth Revised Sheet 12.

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DIRECTORY LISTINGS

(M) (M2)

XVIII. RATES - NON-PUBLISHED TELEPHONE SERVICE

- A. Non-published telephone service is provided at the following rates and charges in addition to the rates and charges for associated service and equipment.

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
1. Non-published telephone service, each number	\$ 3.00	\$ 3.00
2. If a request for a non-published telephone number is made at time of the original application, a nonrecurring charge will not apply.		
3. If such request is made after the original installation, the non-recurring charge will be	15.50	31.00
4. If a request is made to change a non-published number to another non-published number, the nonrecurring charge will be	15.50	31.00
5. A request to change a non-published number to the same listed number will not incur a nonrecurring charge.		

(M)

- B. Non-application of non-published telephone service charge

(M1)

1. Additional service furnished to the same subscriber who has listed service
2. Non-published foreign exchange service
3. Service of non-voice grade use
4. Non-published telephone service is not required for qualified social service organizations, law enforcement agencies, and their certified employees and volunteers in order to subscribe to free per line block from Section 35, ExpressTouch.

(M1) (M2)

(M) Certain material now appearing on this sheet was previously found on Second Revised Sheet 9.1.

(M1) Certain material now appearing on this sheet was previously found on Third Revised Sheet 10.

(M2) Certain material previously found on this sheet now appears on Eighth Revised Sheet 12.

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DIRECTORY LISTINGS

XIX. NON-LISTED TELEPHONE SERVICE

Upon request, a subscriber may have the listing of his name, address and telephone number omitted from the directory but included in information records, subject to the provisions set forth below.

- A. The acceptance by the Telephone Company of the subscriber's request to omit the listing of his name, address and telephone number from the directory establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber.
- B. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of a non-listed telephone number in the directory shall be attached to the Telephone Company and when such a listing is published in the directory, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charges assessed for non-listed service until the issuance of the new directory containing the proper listing.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

(M) (M1)

(M) (M1)

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DIRECTORY LISTINGS

XX. RATES - NON-LISTED TELEPHONE SERVICE

(M) (M2)

Non-listed telephone service is provided at the following rates and charges in addition to the rates and charges for associated service and equipment.

- | | <u>Monthly Rate</u> | |
|--|---------------------|-----------------|
| | <u>Residence</u> | <u>Business</u> |
| A. Non-listed telephone service, each number | \$3.00 | \$3.00 |
| B. If a request for a non-listed telephone number is made at the time of the original application, a nonrecurring charge will not apply. | | |
| C. If such request is made after the original installation, the nonrecurring charge will be \$15.50. | | |
| D. If a request is made to change a non-listed telephone number to another non-listed telephone number, the nonrecurring charge will be \$15.50. | | |
| E. A request to change a non-listed telephone number to the same listed number will not incur a nonrecurring charge. | | |

XXI. NON-ADDRESS TELEPHONE SERVICE

Upon request, a subscriber may have the address omitted from his listing as it appears in the directory or on information records subject to the provisions set forth below.

- A. The acceptance by the Telephone Company of the subscriber's request to omit the address from the listing of his telephone number from the directory and information records establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber. (M)
- B. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of the address of a non-address listing in the directory shall be attached to the Telephone Company and when such an address is published in the directory or information records, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charge assessed for non-address service until the issuance of the new directory containing the proper listing. (M1)

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause. (M1) (M2)

(M) Certain material now appearing on this sheet was previously found on Fifth Revised Sheet 11.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXII. RATES - NON-ADDRESS TELEPHONE SERVICE

	Monthly Rate	(M)	(M1)
A. Non-address telephone service, each number	\$0.00		
B. If a request for a non-address telephone number is made at the time of the original application, a nonrecurring charge will not apply.			
C. If such request is made after the original installation, the nonrecurring charge will be \$15.50.			
D. A request to change a non-address telephone number to the same listed number will not incur a nonrecurring charge.		(M)	(M1)

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXIII. NUMBER CHANGE CHARGE

(M) (M1)

A customer request to change from one number to another will incur a nonrecurring charge of \$15.50.

XXIV. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Telephone Company furnishes local, long distance and national Directory Assistance whereby customers may request assistance in determining telephone numbers or names associated with directory listings of individuals and/or businesses. Where technically feasible, customers may have their calls to the requested telephone number completed by the automated directory assistance system.
2. A Directory Assistance Service Charge applies when customers request assistance in determining telephone numbers or names in the local calling area in which the customer receives local exchange service (local directory assistance), telephone numbers or names located outside the local calling area but within the customer's Home Number Plan Area (HNPA) (long distance directory assistance), or telephone numbers or names that are located outside the customer's HNPA (National Directory Assistance).
3. Directory Assistance Call Completion (DACC) is provided with Directory Assistance at no additional charge where technically feasible.

Customers who dial Directory Assistance Service may choose to have the requested telephone number automatically dialed and the call completed by the Automated Directory Assistance System. When the customer receives the requested directory number from the Automated Directory Assistance System, the customer will hear the Directory Assistance Call Completion announcement prompt offering to automatically dial the requested number. The customer will be prompted to activate Directory Assistance Call Completion by depressing the specific digit on a touch-tone telephone during the Directory Assistance Call Completion announcement prompt. Directory Assistance Call Completion is not available when requesting the name associated with a directory listing.

(M) (M1)

(M) Material now appearing on this sheet was previously found on Seventh Revised Sheet 12.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued)

(M)(M1)

B. Regulations

1. A maximum of two telephone numbers or names will be provided per Directory Assistance call. If two telephone numbers are requested in a single Directory Assistance call, Directory Assistance Call Completion is available only for the second telephone number provided.
2. Directory Assistance Call Completion is not available to the following customer groups:
 - Hospitals
 - Hotels/Motels
 - Prisons/Inmates
 - Wide Area Telecommunications Service (WATS)
 - Interexchange Carriers
 - Payphone Lines
3. Directory Assistance is not available to customers subscribed to a Call Blocking and Screening Service that restricts access to Directory Assistance.

C. Exemptions

1. There are no call allowances or exemptions for National Directory Assistance Service. There are no call exemptions or allowances for local and long distance Directory Assistance Service except as specified in C.2., C.3. and C.4. following.
2. Charges for local and long distance Directory Assistance Service are not applicable to calls placed from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24 hour per day professional nursing care.

(M)(M1)

(M) Material now appearing on this sheet was previously found on Ninth Revised Sheet 13.

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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued)

C. Exemptions (Continued)

3. Directory Assistance Charging for Handicapped

- a. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i. A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - ii. The filling out of a prepared form, made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

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(M) Material now appearing on this sheet was previously found on First Revised Sheet 13.1.

(M1) Material previously found on this sheet now appears on Original Sheet 21.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued)

C. Exemptions (Continued)

3. Directory Assistance Charging for Handicapped (Continued)

- b. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service which is located in the residence of said person.
- c. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - i. Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - ii. Visual field of 20° or less in diameter.

4. Directory Assistance charging for communicatively impaired

- a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.
- c. Upon receipt of the appropriate application and certification or verification, the following message toll service discounts shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 7:59 a.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving and Christmas.

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 14 and Second Revised Sheet 15.

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By Chad R. Eckhart, Vice-President - Regulatory
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued)

D. Rate Regulations

1. The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are not published or otherwise not found by the operator or Automated Directory Assistance System, or if the call is not completed by the Automated Directory Assistance System (i.e., busy, no answer, customer does not invoke Directory Assistance Call Completion or Directory Assistance Call Completion is not available).
2. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", the rate specified in E.2. following will apply.

E. Rates

1. Directory Assistance Service Charge,
per Directory Assistance call \$1.45
2. When the customer requests Directory Assistance by dialing "0" where the customer has the technical capability to direct dial Directory Assistance, the charge for each call (maximum of two requested telephone numbers or names per call) is \$1.95.
3. Applicable usage charges will apply for completed calls in addition to the Directory Assistance Service Charge.

(M) Material now appearing on this sheet was previously found on First Revised Sheet 15.1.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXV. DUAL-NAME LISTINGS

A. Dual-Name Listings are defined as a combination of names and/or initials of two individuals with the same or different surname(s), residing at the same address or of one person known by two sets of first and/or middle names and/or initials.

B. The following examples illustrate the format options for Dual-Name Listings:

1. PRIMARY LISTING

Jones, John & Mary	123 Main St	Anytown 12345	123 456-7890
Jones, John T & Mary F	123 Main St	Anytown 12345	123 456-7890
Jones, Mary F	123 Main St	Anytown 12345	123 456-7890
Jones, John T Mrs	123 Main St	Anytown 12345	123 456-7890
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890

2. PRIMARY WITH ADDITIONAL LISTING(s)

Jones, John T	123 Main St	Anytown 12345	123 456-7890
Jones, Mary F & John T	123 Main St	Anytown 12345	123 456-7890
Jones, John T Tex	123 Main St	Anytown 12345	123 456-7890
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Mary	123 Main St	Anytown 12345	123 456-7890
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Tom	123 Main St	Anytown 12345	123 456-7890

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 16.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXV. DUAL-NAME LISTINGS (Continued)

- C. Dual-Name Listings are available only for residence subscribers.
- D. Dual-Name Listings may be provided as the primary listing at no monthly recurring charge for the addition of the second name to the listing.
- E. Dual-Name Listings may be provided as an additional listing at the customer's option at the regular additional listing rate.
- F. A service charge as specified in Section 4.II applies for:
 - 1. Changing a primary single-name directory listing to a primary dual-name directory listing.
 - 2. Changing the primary or additional dual-name directory listing once established.
 - 3. Changing an additional dual-name directory listing to a primary dual-name directory listing.
- G. No nonrecurring charge applies when the dual-name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ADVANCE PAYMENTS AND DEPOSITS

I. ADVANCE PAYMENTS

The Telephone Company may require applicants to make such advance payments as service connection charges, installation charges and special construction charges as necessary to protect the Telephone Company's local exchange and toll service revenues. The amount of the advance payment will be credited to the subscriber's account as applying to any indebtedness under the contract.

II. DEPOSITS

- A. The Telephone Company may, in order to safeguard its interest or those of an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company or IXC or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. Deposits for service shall be in accordance with Rules 4901:1-5 and the Minimum Telephone Service Standards. The Telephone Company must inform the applicant or customer of all options available for meeting the requirements.

Deposits for local exchange service shall be calculated and assessed separately from deposits for toll service using the Uniform Statewide Deposit Amount Method as provided in Rule 4901:1-5 of the Administrative Code.

Local exchange service shall be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for the provisioning of toll service.

- B. The deposit amounts shall apply as follows:

	<u>Deposit</u>
Residential	
Local Service	\$ 85.00
Toll Service	40.00
Business	
Local Service	450.00
Toll Service	75.00

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SERVICE CONNECTIONS, CHANGES AND MOVES

I. DESCRIPTION

- A. A service connection refers to the establishment of telephone service, lines or equipment for a subscriber and to the transfer of telephone service, lines or equipment from one premises to another.
- B. A change refers to changes in telephone service lines or equipment subsequent to their initial establishment and to rearrangements of inside wiring (including house cable) which does not involve moves. When rearrangements of attachments to the outside of a building serving a subscriber are made at the subscriber's request, the expense incurred will be billed to such subscriber.
- C. A move refers to the relocation of telephone service, lines or equipment at the same premises on which they were initially installed.
- D. A record order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request in which only subscriber, business office, directory or billing records are involved and no premises work, access line or central office work is necessary. Only one record order charge applies per subscriber request.
- E. A service order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request to connect, move or change telephone service and equipment. Only one service order charge applies per subscriber request regardless of the quantity of work requested. A record order charge will not be incurred by any subscriber request when a service order charge is applied.
- F. A central office charge is for the work associated with establishing or changing line connection in the central office. One central office charge applies to each line connection established or changed.
- G. An access line charge is the work associated with the placement and connection of, or inspection of, drop wires at the customer's premises, including placing and/or inspection of a protective device. One access line charge applies to each line connected.
- H. A visit charge is for the expense associated with traveling to a subscriber's premises. Only one visit charge applies per subscriber request at the same premises.

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GENERAL EXCHANGE TARIFF

SERVICE CONNECTIONS, CHANGES AND MOVES

(D)

II. APPLICATION OF CHARGES

A. Charges in this section refer to work being performed by the Telephone Company during usual working hours on normal working days. When, at the specific request of the subscriber or applicant for service, work is performed at other times, either for the convenience of the subscriber or applicant or for reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of normal expense for such work when performed during usual working hours on normal working days may be billed to the subscriber or applicant in addition to charges otherwise applicable.

B. The charges specified in this section apply in addition to scheduled rates and any other charges applicable under the Local Exchange Tariff and General Exchange Tariff.

1. A record order charge is \$8.75 per subscriber request.

A record order charge does not apply to station equipment added or changed with existing service when the equipment is picked up by the customer at designated Telephone Company locations and where no physical work is required on the customer's premises.

2. For establishment, move or change of residential or business telephone service per subscriber request at one site or location (see continuous property definition).

		<u>Service Charge</u>	
		<u>Residence</u>	<u>Business</u>
a.	Service order charge – initial	\$11.00	\$12.25
b.	Service order charge – subsequent	7.25	9.25
c.	Central office charge	6.75	6.75
d.	Visit charge	7.25	7.25
e.	Access line charge, each request		
i.	First line	14.75	25.00
ii.	Each additional line	14.75	20.00

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Note: The subscriber will incur charges only for work functions performed.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

SERVICE CONNECTIONS, CHANGES AND MOVES

			(M)
III.	RESTORATION CHARGE - SUSPENSION FOR NONPAYMENT		(T)
A.	A restoration charge per line will apply to service restored		(T)
		<u>Nonrecurring Charge</u>	
1.	When premises visit is not required, per request		
a.	First line	\$15.00	
b.	Each additional line	6.00	
2.	When a premises visit is required, per request		(M1)
a.	First line	\$28.25	
b.	Each additional line	6.00	
B.	A restoration charge does not apply subsequent to the completion of an order to terminate service. Service will then be reestablished only on the basis of a new application for service.		(T) (M1)

(M) Certain material previously found on this sheet now appears on Second Revised Sheet 2.

(M1) Certain material now appearing on this sheet was previously found on Second Revised Sheet 4.

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GENERAL EXCHANGE TARIFF

SERVICE CONNECTIONS, CHANGES AND MOVES

(M)

IV. SERVICE CONNECTION, CHANGE OR MOVE CHARGE – NONAPPLICATION OF

- A. When the class of service is changed from residence to business, or business to residence, and the original classification is known to have been erroneously established through misrepresentation or misunderstanding, the subscriber will be charged or refunded the difference, if any, between the business and residence service connection charge.
- B. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing (spelling, initials or address) erroneously established through misunderstanding and the correction will make identification of the listed party more positive.
- C. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing address when the change of official address has been authorized by a governmental agency.
- D. Service connection, change or move charges do not apply when a subscriber requests an upgrade in the class of service.
- E. Service connection, change or move charges do not apply when a subscriber requests a change to their local exchange service:
 - 1. Within sixty (60) days of the date of initiation of service, new residential subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service; or
 - 2. Within sixty (60) days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service. This rule does not apply to subscribers who have availed themselves of paragraph E.1. above within the previous six-months.

This does not preclude the Company from charging for the original service connection, monthly charges for the period such service were used, or the addition or removal of any optional local telephone service.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

I. DESCRIPTION

All outside plant construction shall be divided into two categories:

A. Construction on public right-of-way

Right-of-way under control of and maintained by a governmental agency such as an alley, street, road or highway

B. Construction on private right-of-way

Right-of-way under control of and maintained by an individual, partnership, company, corporation and syndicate

II. GENERAL REGULATIONS

- A. All rates and charges as specified in the General Exchange Tariff and Local Exchange Tariff are set in the anticipation that the establishment of service will be accomplished without abnormal or excessive expense to the Telephone Company. Under certain conditions, as hereinafter set forth, construction charges will be applied to cover excessive costs incurred by the Telephone Company in the establishment of service.
- B. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.
- C. Where construction has been started in order to furnish service to an applicant and application for service is cancelled prior to the establishment of service, the applicant shall be required to reimburse the Telephone Company for the estimated loss resulting from such construction.
- D. Such facilities and construction work as may be provided by an applicant as hereinafter set forth shall be subject to the approval of the Telephone Company.
- E. Except as hereinafter provided, the subscriber does not obtain any rights of ownership or otherwise in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and, except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

- F. Where a buried wire or buried cable type of entrance facilities is provided by the Telephone Company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with installation and for maintenance or replacement of such buried wire or buried cable type of entrance facilities.
- G. A buried wire or buried cable type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishing of efficient telephone service.
- H. Where rearrangement of facilities provided by the Telephone Company on private property is made, at the request of or to meet conditions imposed by the subscriber, the expense incurred by the Telephone Company for such rearrangement shall be borne by the subscriber.
- I. Where facilities constructed on private right-of-way are used by the Telephone Company as a part of their general distributing plant, the regulations and construction charges to be used shall be those specified for construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for construction of entrance facilities.
- J. Where buried wire or buried cable type of facilities is provided by the Telephone Company on private property, other than for entrance facilities, the subscriber shall be required to pay for all excavation and fill-in in connection with installation, maintenance or replacement of such buried wire or buried cable facilities.
- K. All facilities provided by the subscriber shall be owned by the subscriber but shall be under the exclusive control of the Telephone Company while used for the furnishing of service by the Telephone Company. Maintenance and replacement of such facilities shall be at the expense of the subscriber.
- L. When the Telephone Company attaches its facilities to poles of others on public right-of-way in lieu of constructing a pole line, the charges to be applied shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

- M. When the Telephone Company attaches its entrance facilities to poles of others located on private property, the charges to be applied, where expense is incurred by the Telephone Company either for purchase of an interest in or rental of contacts on such poles, shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company. When such poles are used by the Telephone Company for attaching its entrance facilities without expense, or where the constructed facilities do not exceed 1,000 feet, no charges shall apply. All other regulations and requirements of both the owner of such pole lines and the Telephone Company, with respect to such joint use, shall apply.
- N. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.
- O. Permanent facilities on public highways will be provided by the Telephone Company without the application of construction charges.

III. RIGHT-OF-WAY

When an applicant is so located that it is necessary for the Telephone Company to obtain right-of-way to furnish service, the applicant may be required to pay the cost (including rental) of securing and retaining such right-of-way.

IV. TEMPORARY FACILITIES

- A. Temporary facilities are facilities which are constructed in advance of construction of permanent facilities and removed upon completion of permanent facilities and which will probably be used only for a short term and for which there is no immediate prospect of reuse in place for another applicant.
- B. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the expense incurred by the Telephone Company for such construction, plus estimated cost of removal of such facilities, less estimated salvage value of material recovered upon removal of such facilities.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

V. PERMANENT ENTRANCE FACILITIES

- A. Where the Telephone Company constructs permanent entrance facilities of a pole line, buried wire or buried cable type, the applicant shall be required to pay expenses incurred by the Telephone Company for material, including poles installed, or the joint use of poles owned by others, or excavation, back filling, plowing and restoration for that part of the entrance facility so constructed as in excess of 1,000 feet in length, measured along the proposed path of construction.
1. A buried wire or buried cable type of entrance facilities will be provided at the charge specified in paragraph A only in cases where the following conditions exist:
 - a. where the applicant is located in territory where such type of facilities is used for the Telephone Company's general distribution plant
 - b. where such type of entrance facilities would normally be provided.
 2. In other cases, the furnishing of such type of entrance facilities is not considered normal; and where such type of entrance facilities is provided, the applicant, in addition to paying charges specified in paragraph A, shall be required to pay the additional expense incurred by the Telephone Company as provided in paragraph A below.
- B. Where a conduit type of entrance facility is required, construction charges do not apply. However, the applicant will be required to provide in-place, suitable conduit from the point of entrance on his private property to the premises in which service is furnished.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

VI. SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

A. Outside construction or facilities

When an applicant requires a special type of construction or a type of facilities not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormal or excessively expensive, the applicant shall be required to pay the additional expense incurred by the Telephone Company, determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities or a normal installation.

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Examples include but are not limited to:

- The Telephone Company has no other requirement for the facilities requested.
- The Telephone Company provides service using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in order to provide services for the customer.
- The Telephone Company provides a greater quantity of facilities than that which the Telephone Company would otherwise provide.
- It is requested that construction be expedited resulting in added cost to the Telephone Company.
- The Telephone Company provides facilities which involve excessive or unreasonable costs (encountering natural or other barriers such as, but not limited to, lakes, rivers, rocky terrain, gas and oil fields, limited highways, bridges, dams or concrete/asphalt).

(D)

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GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

(D)

VII. FACILITIES CONFINED TO THE SAME CONTINUOUS PROPERTY – OTHER THAN ENTRANCE FACILITIES

- A. The subscriber will be required to provide (a) poles and fixtures in place where a pole line type of facilities is used, (b) conduit in place where a conduit type of facilities is used and (c) excavation and fill-in where a buried wire or buried cable facilities are used.
- B. The Telephone Company will provide wire or cable on such poles, cable in such conduit and buried wire and buried cable in such excavations in accordance with the regulations and at the rates specified for "Extension and Tie Line Mileage" in Section 6, "Mileage Charges".

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

I. EXCHANGE CIRCUITS

A. DESCRIPTION

Exchange circuits are those serving individual line main stations, key system, private branch exchanges or Centrex systems located outside the base rate area but within a central office area.

B. GENERAL REGULATIONS

1. Telephone service furnished outside the base rate area but within the same central office will incur zone charges as provided elsewhere in this section.
2. Construction required to furnish exchange circuits will incur charges as provided in Section 5 of this tariff.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

II. EXTENSION CIRCUITS

A. DESCRIPTION

Extension circuits are those serving off-premises extension stations, Centrex, key system and/or private branch exchange stations and/or extension stations, tie lines and extension signals (audible and visual).

B. GENERAL REGULATIONS

1. The Telephone Company's distribution plant is designed to provide satisfactory transmission for local exchange and toll message service over individual lines and trunks (PBX and Key) only when the premises on which telephone service is furnished is directly connected with the central office designed to serve the area in which the premises are located.
2. The use of the wire plant to provide extension circuits is subject to transmission limitations which may require provision of additional equipment. Monthly charges for said additional equipment will be computed on the actual costs incurred by the Telephone Company.
3. Circuit mileage charges apply for each one quarter mile unit or fraction thereof based on airline measurement between the main station terminal and the extension station or extension signal terminal.
4. Charges are applicable to each circuit separately when the circuit does not extend beyond the serving central office area.
5. Construction required to furnish extension circuits will incur charges as are provided in Section 5 of this Tariff.

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GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

II. EXTENSION CIRCUITS (Continued)

C. RATES AND CHARGES

1. The following rates and charges for extension circuit mileage within the serving central office area are in addition to the rates and charges for associated service and facilities.

	Monthly Rate Each 1/4 Mile Unit
a. Extension, business or residence, each circuit	\$2.00
b. Centrex, key system and/or private branch exchange stations and/or extensions stations, each circuit	2.00
c. Extension signal, each circuit	2.00
d. Tie lines, each circuit	2.00
i. Between points on premises of same subscriber in same building	
ii. Between different buildings on same premises owned or leased by same subscriber	
iii. Between premises of different subscriber in same building	
iv. Between different locations within the serving central office area.	

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

II. EXTENSION CIRCUITS (Continued)

C. RATES AND CHARGES (Continued)

2. Extension circuits in multi-office exchanges serving extensions, stations, tie lines or signals located in a central office area other than the central office area normally serving the subscriber will incur the following rates and charges in addition to the rates and charges for associated service and facilities.*

	Monthly Rate
a. Circuit between contiguous central offices in the same exchange area, each	\$ 26.00
b. Circuit between noncontiguous central offices in the same exchange area, each	42.00

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* Extension circuit mileage beyond the central office is based on airline mileage from the central office to the extension terminal at rates indicated in paragraph III, A. 1 to 4 inclusive. Extension circuits provided beyond both central offices will be based on the sum of circuit mileage at the applicable rate indicated in paragraph III, A. 1 to 4 inclusive, plus the applicable rate in paragraph III, B. 1 or 2.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

III. SUBMARINE CIRCUITS

A. DESCRIPTION

Submarine circuits are circuits in a submarine cable used for transmission of speech or electrical energy across a body of water.

B. RATES AND CHARGES

Monthly rates for submarine circuits will be determined for each particular application based on costs incurred by the Telephone Company.

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(M) Certain material now appearing on this sheet was previously found on Original Sheet 4.

(M1) Material previously found on this sheet now appears on Sixth Revised Sheet 6.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CIRCUIT MILES AND ZONE CHARGES

IV. ZONES

A. DESCRIPTION

A zone is a clearly defined area of an exchange located outside the base rate area which has been established for the purpose of charging subscribers located within such zone an additional charge.

B. RATES AND CHARGES

1. To determine the applicable zones and zone rates, please refer to Section B, of the Local Exchange Tariff, P.U.C.O. No. 6.
2. Zones and zone rates are applicable in all Telephone Company exchange areas except Moline and South Lebanon.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

KEY TELEPHONE SYSTEMS

(M)

I. GENERAL REGULATIONS

(T)

- A. The following rates and charges apply to key telephone systems and equipment and are in addition to the Key Trunk rates for Basic Local Exchange Service applicable to the serving exchange, as approved in P.U.C.O. No. 6, Section B. This charge is applicable to each central office circuit terminating in the key telephone system.
- B. The criteria for determining whether a multifunctional telephone system is to be considered a key system or a PBX system will be based upon the following: Where the station user must selectively access which line is to be connected to that station in order to make a call, the use will be considered key system usage. All other usage will be considered PBX system usage.
- C. The customer will provide the Telephone Company with a properly notarized affidavit attesting to the use of the multifunctional telephone system as a key or PBX system. Upon receipt of the affidavit, the appropriate key or PBX system trunk rate will apply.
- D. Any subsequent change in customer usage of a multifunctional telephone system will require the customer to provide the Telephone Company with an affidavit attesting to its use as a key or PBX system. The appropriate key or PBX system trunk rate will be effective on the date the Telephone Company receives the affidavit.
- E. The Telephone Company will have the right to inspect any multifunctional telephone system to verify the type of usage no more than twice in a calendar year. Inspection normally would be conducted when a Telephone Company representative is at the customer's premises. At other times the Telephone Company may schedule an inspection upon a mutually convenient date during regular business hours.
- F. If an inspection discloses usage contrary to the current billing, the billing will immediately be changed to the appropriate key or PBX system rate. Written notification of any change in the rate and the reason therefore will be provided to the customer by the Telephone Company within five business days from the date of the verbal notification of the change in the rate.
- G. A customer who refuses permission for a Telephone Company representative to conduct an inspection while at the customer's premises will be required to pay the Telephone Company's then prevailing unregulated trip charge and labor rate for a subsequent visit solely to conduct an inspection.
- H. Failure of a customer to provide the Telephone Company with an affidavit within 45 days after the purchase of a multifunctional telephone system will cause the PBX trunk rate to be charged until an affidavit is received by the Telephone Company or an inspection is permitted.

(M)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

PRIVATE BRANCH EXCHANGE SERVICE

(M)

I. GENERAL REGULATIONS

(N)

- A. In contiguous central office areas refer to Section 6.
- B. In noncontiguous central office areas refer to Section 6.
- C. The criteria for determining whether a multifunctional telephone system is to be considered a key system or a PBX system will be based upon the following: Where the station user must selectively access which line is to be connected to that station in order to make a call, the use will be considered key system usage. All other usage will be considered PBX system usage.
- D. The customer will provide the Telephone Company with a properly notarized affidavit attesting to the use of the multifunctional telephone system as a key or PBX system. Upon receipt of the affidavit, the appropriate key or PBX system trunk rate will apply.
- E. Any subsequent change in customer usage of a multifunctional telephone system will require the customer to provide the Telephone Company with an affidavit attesting to its use as a key or PBX system. The appropriate key or PBX system trunk rate will be effective on the date the Telephone Company receives the affidavit.
- F. The Telephone Company will have the right to inspect any multifunctional telephone system to verify the type of usage no more than twice in a calendar year. Inspection normally would be conducted when a Telephone Company representative is at the customer's premises. At other times the Telephone Company may schedule an inspection upon a mutually convenient date during regular business hours.
- G. If an inspection discloses usage contrary to the current billing, the billing will immediately be changed to the appropriate key or PBX system trunk rate. Written notification of any change in the rate and the reason therefore will be provided to the customer by the Telephone Company within five business days from the date of the verbal notification of the change in the rate.
- H. A customer who refuses permission for a Telephone Company representative to conduct an inspection while at the customer's premises will be required to pay the Telephone Company's then prevailing unregulated trip charge and labor rate for a subsequent visit solely to conduct an inspection.
- I. Failure of a customer to provide the Telephone Company with an affidavit within 45 days after the purchase of a multifunctional telephone system will cause the PBX trunk rate to be charged until an affidavit is received by the Telephone Company or an inspection is permitted.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

PRIVATE BRANCH EXCHANGE SERVICE

II. RATES AND CHARGES

- A. Secretarial lines, in cases where both terminals are in the same central office area and the service may be provided by means of bridging connection at the central office:

Each 1/4 airline mile or fraction thereof, per circuit

Monthly
Rate

\$ 2.00

III. RATES AND CHARGES FOR STATIONS, EXTENSIONS AND TRUNKS

- A. Central office trunks

The monthly PBX Trunk rates for Basic Local Exchange Service applicable to the serving exchange are specified in P.U.C.O. No. 6, Section B.

IV. TOLL RECORDING TRUNKS

Toll recording trunks are furnished only to hotel and motel dial private branch exchanges. The trunks provide a direct line to enable stations to access the toll operator without the assistance of the PBX operator.

Monthly Rate

- A. Toll recording trunk, each

(Not to exceed one mile airline from toll office)

\$19.55

- B. Each additional 1/4 mile airline

\$ 2.00

NOTE: Toll recording trunk is offered only from central offices where the Telephone Company has suitable facilities for providing such service.

- C. Toll recording trunks, in addition to the above rates will incur all filed service connection, move and/or change charges.

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

PRIVATE BRANCH EXCHANGE SERVICE

(M)

V. DIRECT INWARD DIALING (DID) SERVICE

A. General

1. DID service permits calls incoming to Customer Premises Equipment requiring outpulsing of digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in Section 1, General Regulations and Section 9, Connection With Certain Facilities Provided By Subscriber, of this tariff. (T)
2. The rates specified herein are in addition to the rates shown elsewhere in the tariff for the services with which this offering is associated (e.g., central office PBX Trunks, ISDN-PRI Service, Resale and Sharing of Local Exchange Telephone Service, etc.).
3. DID service includes central office switching equipment necessary for inward dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of trunks as determined by the Telephone Company in order to provide quality grade of service and prevent network degradation.
4. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
5. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Telephone Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in paragraph V.B.1.a.ii. are applicable for each unused block of telephone numbers. (T)
6. The rates herein contemplate the use of standard equipment and serving arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
7. Operational characteristics of interface signals between the Telephone Company-provided facilities and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service as specified in other sections of this tariff. (M)

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

PRIVATE BRANCH EXCHANGE SERVICE

(M)

V. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

8. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Telephone Company render any of the facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
9. Directory listings will be provided in accordance with the regulations of Section 2, Directory Listings, of this tariff for PBX Trunks. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, the directory listing charge for Resale and Sharing of Local Exchange Telephone Service as specified in Section 1, of this tariff will be applicable.
10. Customer-provided PBX/Key systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
11. At the customer's request and at the discretion of the Telephone Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange service, per trunk will apply.
12. In addition to the rates and charges specified in paragraph V.B., appropriate Service Connection charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service. (T)
13. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment. The following provisions apply:
 - a. The customer must maintain at least the same level of DID service requirements.
 - b. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 - c. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 - d. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

PRIVATE BRANCH EXCHANGE SERVICE

V. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

14. The removal of one or more numbers from a DID number block is offered at the charge specified in **V.B.1.a.iv.** following. In such cases, the customer shall continue to pay the appropriate rate for the original block of DID numbers. (T)

The re-instatement of one or more numbers to a DID number block is offered at the charge specified in **V.B.1.a.v.** following. (T)

15. A DID customer may reuse DID numbers for non-DID purposes when the customer's DID service is disconnected. Rates and charges will be determined by the appropriate tariffs for the new services.

16. In cases where a customer converts a larger block of numbers into one or more smaller blocks of numbers, or converts one or more smaller blocks of numbers into a larger block of numbers, it will constitute a disconnection and the appropriate installation charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

17. Special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Call Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 32, of this tariff. (T) (M)

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**P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF**

PRIVATE BRANCH EXCHANGE SERVICE

(M)

V. DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges

1. Central Office Components

a. Direct Inward Dialing (DID) Service¹:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
i. Establish DID trunk group	\$250.00	\$0.00
ii. Blocks of Numbers		
1) Individual Numbers, per number ²	10.00 ⁴	1.50
2) Block of 20 DID numbers	10.00	25.00
3) Block of 100 DID numbers	50.00	120.00
4) Block of 200 or more DID numbers	ICB	ICB
iii. DID Trunk Termination, per Trunk ³	0.00	16.00
	<u>Nonrecurring Charge</u>	
iv. Removal of a number from DID number block, per Number per order		\$25.00
v. Re-instatement of a number to a DID number block, per Number per order		25.00

(M)

VI. DIRECT INWARD DIALING FUNCTIONALITY

(M1)

A. There are no charges applicable for the performance by the Company of DID Functionality for analog facilities or DS0 facilities:

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Note¹: In addition to the rates and charges for the DID service, rates and charges for PBX Trunks as specified in Section B of the Telephone Company's Local Exchange Tariff P.U.C.O. No. 6 apply as appropriate.

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Note² Individual numbers apply to ISDN-PRI Service only.

Note³: DID Trunk Termination charges are not applicable with ISDN-PRI Service.

Note⁴ The Installation Charge for Individual Numbers applies on a per order basis.

(M)

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