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RECEIVED-DOCKETING DIV

Ms. Renee Jenkins
Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street
Columbus, Ohio 43215

Re: Case No. 02-3069-TP-ALT

Dear Ms. Jenkins:

As an Advisory Board member representing Cuyahoga County, I write in support of ATT's Lifeline Ohio waiver of restrictions on access to vertical features for Lifeline Ohio customers.

It has been reported at our board meetings that Lifeline consumers want and believe they need these vertical features. But the most compelling reason to waive the restriction is that it sets Lifeline customers apart from the mainstream consumer in the exercise of their personal choice. Further, Lifeline consumers should not be subject to hurdles such as self-certification of medical and safety need in the election of their communication choices. Both circumstances relate to a basic question of fairness.

I also believe that because the waiver would open the door to automatic enrollment of HEAP enrollees and would eliminate the hurdle of certification, the program would grow and more of our low-income citizens would be beneficiaries of more comprehensive communication services.

I hope the Commission in its judgment will see its way clear to support the ATT Lifeline Ohio waiver.

Yours truly,

Ellie Sullivan

Public Information Officer

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