

FILE

MARJORIE L. SEBRING

3679 SANTIAGO DRIVE
WESTERVILLE, OHIO 43081

06-433-WS-AIR

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Ohio Consumer's Counsel
10 W. Broad Street
Columbus, Ohio 43215-3485

January 19, 2007

PUCO

RECEIVED-DOCKETING DIV
JAN 29 PM 5:19

Attention please:

I understand that you will be making a decision on the rates for the water/waste supplied by the Ohio American Water Company to the Huber Ridge Area. I was not able to attend the meetings as I was in Willowick, Ohio, caring for a new baby granddaughter. However, I was informed that there was a large turn out of opposition to a raise at the meeting; one patron presenting a jar of murky water. I have found sand in the bottom of the toilet tanks as well as in my coffee filters when I clean my coffee maker. I don't believe we should find sand present in osmosis water. I do understand that we could have some lime that would be dissolving in the water lines from the prior years of water flow. Pure water is the strongest "chemical" solvent we have according to my son, a Civil Engineer and Licensed P. E. with his major in hydraulics..

I am enclosing a spread sheet showing my water usage etc. for the past year. Although my water usage is not large, and I'm sure that it is true for some of my neighbors as some of us have lived in this community a long time and our families are grown and the residents have grown older, but as I noted I have paid \$211.55 which amounts to 3.15 cents per gallon. This totals 12 cents plus every time the toilet is flushed. And if you will note my heaviest usage was in summer months when it was necessary to do outside watering which required no waste water drainage. Their system of charging "Service Charges" needs to be adjusted as it is charged when no water/waste is used. There are no shut-off valves between the main water lines at the street and our meters. This company has sent out warnings that any repair service on ones property is not their responsibility and have introduced a repair "Service Policy" at the rate of \$12.00 a month, but it is my understanding that the supply lines at the street are located on easements which do not really belong to the home owners. Am I correct on this information? I have not subscribed to their policy as I have a son-in-law who is a supervisor (a very experienced back-hoe operator) with Sietz Excavation and another son who is a licensed plumber.

Utilities, especially those with little or no competition, often pay their high ranking employees Perks amounting to more than their salaries. This is very apparent in the Television Broadcasting Business. On the year-end balance sheet, these reflect as "expenses" which minimize the net profit. The net profit is what they present as the company earnings or losses. In my opinion, an audit of the above mentioned company's out lay of expenses should be completed to justify whether a raise in rate is merited. In very large Corporations Perks are often rewards for time, work and money savings suggestions and not passed out merely as bonuses.

Sincerely,

Marjorie L. Sebring
Marjorie L. Sebring

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Technician DOB Date Processed 1/30/07

DATE	Cubic Ft. Use	Water	Ser.Chg.	Waste	Ser.Chg.	Osmosis	Tot.Cost
12/9/05-1/12/06	1 -748 gal.	3.24	5.31	4.82	5.31	1.28	\$19.96
1/11/06-2/09/06	1 -748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
2/9/06-3/09/06	0 -000 gal.	0	5.31	0	5.31	0	10.63
3/9/06-4/12/06	1 -748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
4/12/06-5/9/06	0-000 gal.	0	5.31	0	5.31	0	10.63
5/9/06-6/9/06	1-748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
6/9/06-7/12/06	1-748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
7/12/06-8/9/06	2-1496 gal.	6.48	5.31	9.65	5.31	2.56	29.31
8/9/06-9/12/06	1-748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
9/12/06-10/10/06	0-000 gal.	0	5.31	0	5.31	0	10.63
10/10/06-11/9/06	1-748 gal.	3.24	5.31	4.82	5.31	1.28	19.96
11/9/06-12/11/06	0-000 gal.	0	5.31	0	5.31	0	10.63
TOTALS	9-6732 GAL	29.16	63.72	91.17	63.72	11.52	\$211.55

1 YEAR 12/09/05 -12/11/06 Water & Waste ¹⁰³¹⁵
 M. L. Sebring - 3679 Santiago Drive ~~\$0.045~~ per Gal.
 Westerville, Ohio 43081 - 614-891-2883