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January 22, 2007

Ms. Renee Jenkins
Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street
Columbus, OH 43215

Re: Case No. 02-3069-TP-ALT

Dear Ms. Jenkins:

Thank you for the opportunity to express our opinion regarding Lifeline Ohio customers the choice of selecting vertical features. We support the efforts of AT&T to eliminate current restrictions that prevent Lifeline customers from purchasing features such as Caller ID and 3-way calling. We find the current rules to be restrictive and detrimental to enrolling customers in the program.

It has been our experience that many of our clients are reluctant to be dishonest on the self certification form when asked to declare a medical or safety reason. Or, some clients, for a variety of personal reasons, do not want to self certify to a medical or safety reason. In some cases, clients do not have a medical or safety need, but want the convenience the features provide. In any case, Lifeline customers should be offered and allowed the same opportunities other customers have to choose the services that best meet their needs.

It is our opinion that Lifeline enrollment would increase if these restrictions were eliminated. We should all work together with a common goal – providing affordable telecom services to those that need it. Any steps that can be taken to simplify the rules and assist improving enrollment should be pursued.

It is important that Lifeline customers feel they are treated equally. They do not need nor request assistance from any government agency to regulate and monitor their personal choices for telephone services or the amount they spend on those services. With your help, Ohio can provide a discount for

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these customers and the ability to choose those services that best meet their individual needs. Please approve AT&T's request.

Thank you.

Sincerely,

A handwritten signature in cursive script, reading "Susan R. Pierson". The signature is written in dark ink and is positioned above the printed name.

Susan R. Pierson
Info Line, Inc.