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April 25, 2000

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JOHN J. FINNIGAN, JR.
Senior Counsel

CINERGY®

Mr. Gary Vigorito, Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573


Re: In the Matter of the Investigation of Cincinnati Gas & Electric Company Relative to its Compliance with the Natural Gas Pipeline Safety Standards and Related Matters
Case No. 99-449-GPS

Dear Mr. Vigorito:

Enclosed for filing in the captioned docket are an original and 13 conformed copies of The Cincinnati Gas & Electric Company's Notice of Filing for docketing in the above captioned case.

Please time-stamp the additional copies and return in the enclosed self-addressed envelope for our file. Thank you.

Very truly yours,


John J. Finnigan
Senior Counsel

JJF:nlb

Enclosures

Cc: Edward M. Steele

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Juan Schaeffer Date Processed 4-28-00

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

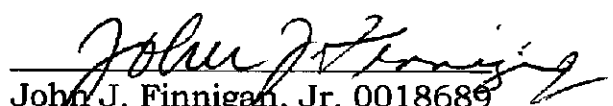
RECEIVED-DOCKETING DIV
00 APR 27 AM 10:18
PUCO

In the Matter of the Investigation of :
Cincinnati Gas & Electric Company
Relative to its Compliance with the : Case No. 99-449-GA-GPS
Natural Gas Pipeline Safety Standards
And Related Matters :

NOTICE OF FILING

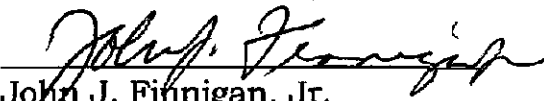
Pursuant to the Stipulation and Agreement signed by the Commission on September 9, 1999, The Cincinnati Gas & Electric Company ("CG&E") submits the attached video script.

The Stipulation required CG&E to submit this script to the Commission Staff for review prior to CG&E producing the video. CG&E requests that the Staff review this script and submit comments to CG&E, so that CG&E can complete the process of producing, filming and distributing this video.


John J. Finnigan, Jr. 0018689
Senior Counsel
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Associate General Counsel
The Cincinnati Gas & Electric
Company
P.O. Box 960, Atrium II
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CERTIFICATE OF SERVICE

I certify that a copy of the foregoing pleading was served on Jutta E. Martin, Assistant Attorney General, Public Utilities Section, 180 East Broad Street, Columbus, Ohio 43215-3793, by first class mail this 25th day of April, 2000.


John J. Finnigan, Jr.

VIDEO SCRIPT

Living Safely with Natural Gas

PREPARED FOR: Rose Abi Radi

WRITER: Barbara Buechler

DRAFT: 2

DATE: January 13, 2000

VISUAL

AUDIO

FADE IN:

Thirty-second open. Montage of gas employees working in various departments. Show lots of Cinergy logos on shirts, hard hats and trucks. Show lots of employee's faces.

Freeze last shot of montage – employee's face with hard hat that clearly says, "Cinergy" – use stock shot? Format shot to allow for title. Use flash effect or paint effect, then dissolve up title: "Living Safely with Natural Gas."

Dissolve to CU of gas flame burning inside furnace with door off at Dana Ave.

Shot of houses down street of Rose's house. Shot of school – need permission from school.

Stock shot of Atrium II building with people walking by.

MCU of sink faucet –steaming water running – at Rose's house.

MS of food being stirred in pan on stovetop at Rose's.

Shot of GE building – need permission from GE.

Shot of natural gas powered van driving into filling station at Dana

(Video cut to dynamic, fast-paced music.)

(Music ends cold on freeze of last shot of montage.)

NARRATOR: Natural gas is an efficient, environmentally safe fuel source that is used primarily for heat.

It heats our homes, our schools...

...and our workplaces.

It heats our water...

...and cooks our food.

It is used in many manufacturing processes...

...and as an alternative fuel source for different

Living Safely with Natural Gas • Page 2

VISUAL

AUDIO

Ave. Cinergy logo on side of van.

types of motor vehicles.

Show driver pumping gas into van.
Cut to CU of numbers turning on gas pump.

Best of all, natural gas is safe and economical.

Pan of gas piping going into or out of the ground, or static MS of pipes at Foster Station?

Coming up, we will discuss the properties of natural gas and how it is delivered to your home...

Employee injecting mercaptan at Foster – Randy, can we see this?

...what Cinergy does to make gas delivery safe for our customers...

Show exterior of Rose's house.

...and what **you** can do at home...

Quick MCU cuts of furnace, water heater and stove at Rose's house.

...to ensure your safety.

Exterior establishing shot of Foster Station.

The natural gas industry is separated into two main functions...

Static MCU pipes coming into Foster Station.

...transmission...

Static MCU of pipes going out of Foster Station.

...and distribution.

MS of "Cinergy" sign at Foster.

The Cincinnati Gas & Electric Company is a local gas distribution company.

Living Safely with Natural Gas • Page 3

VISUAL

AUDIO

ZI from MWS to MCU of transmission company sign at Foster.

We purchase gas from interstate pipeline transmission companies.

Are we able to get a stock shot of a natural gas well in action and/or processing of the gas?

The transmission companies locate, process and refine the gases so they can be burned as a fuel.

Shot of pipes coming cross-country? Pan of pipes coming into Foster and going out again? Cut to shot of high pressure gauge?

Then, the gas is transported under very high pressure to receiving stations of local distribution companies like the Cincinnati Gas & Electric Company.

Cut to WS of Foster from a different angle (or est. shot of another station for variety?). Super: "City Gate Station."

At these receiving stations, know as "city gate stations..."

Shots of employees metering and odorizing gas at city gate station?

...the gas is metered and odorized.

MS employee taking reading of feeder line pressure gauge at city gate station?

The gas transmission line pressures are reduced at the city gate stations to feeder line pressures...

Shot of regulator station – different from receiving/city gate station?

...which are again reduced down to distribution pressures at regulator stations.

MS employee reading distribution pressure gauge at regulator station?

Natural gas delivery to our residential customers'

Living Safely with Natural Gas • Page 4

VISUAL

XCU of distribution pressure gauge showing pressure between 4 oz. and 2 lbs. at regulator station.

Pan the pipes coming out at Foster (or another station) from a different angle than previous shots. Also use shot of meter turning on outside of Rose's house and/or pipes coming into house – from outside and then inside house.

Cut to shot of simulated (high-pressure leak?) at Eastern Ave. – CU of blowing dirt and bubbling water? (Show after STD pressure leak – what does this mean?).

Shot of customer kneeling at base of water heater – doing what? (Show before pictures of HP leak – what does this mean?).

Various shots of canisters that say "Mercaptan" on the label. Shots of employees working with canisters or containers – unloading them from truck and stacking them at the station – are shots like these possible? Ask Randy.

AUDIO

appliances is...

...between 4 oz. and 2 lbs. which is a relatively low pressure.

Natural gas is colorless and odorless. If the Cincinnati Gas & Electric Company were to distribute natural gas to our customers in it's odorless form it would be very difficult to detect a leak...

... since the physical signs of a leak at transmission pressures are different than leaks at lower distribution pressures.

As a result, the Cincinnati Gas & Electric Company injects an odorant into the natural gas to help their customers detect a leak.

Natural gas is given that familiar "rotten egg" smell by adding a chemical compound called mercaptan.

VISUAL

AUDIO

Transition to various shots of employee at city gate station monitoring automated process.

The Cincinnati Gas & Electric Company uses an automated system to inject predetermined amounts of mercaptan into its system.

Cut to CU of area where this function is visible.

This is performed according to federal and state mandated rules and guidelines.

Cut back to MS of employee monitoring system on computer at city gate station.

The odorant injection system is monitored full

Shot of actual alarm at city gate station (with alarm sound) or XCU shot of alarm going off on computer screen.

...and have a built-in alarm system to detect any system malfunctions.

Shot of employee at city gate station inspecting and calibrating equipment.

The system is inspected and calibrated on a regular schedule.

Transition to MS customer looking at pamphlet. Cut to CU of customer's hand scratching off "sniff" part. Cut to MCU of customer putting "sniff" area up to nose. Super phone number lower third over customer shot.

If you are not familiar with the odor of natural gas, please call Cinergy at 1 - 513 - 421-9500 or 1 - 800 - 262 - 3000 to request a natural gas "scratch and sniff" pamphlet. Follow the instructions on the front of the pamphlet to produce the smell of mercaptan.

VISUAL

AUDIO

Transition to recap of several earlier shots of employee monitoring mercaptan being injected into natural gas.

Show employees taking pressure readings at gas main installation on Eastern Ave? Cut to CU's of pressure gauge readings?

Transition to exterior shot of survey van exterior driving around gas main area.

Shot of van interior – employee working with FI equipment.

Another exterior of van driving around.

Show employee with portable CGI unit at customer's home? Cut to CU's of device working?

The odorization process is an integral part of what the Cincinnati Gas & Electric Company does to keep our customers safe around natural gas, but it's not the only thing we do.

Before placing any new natural gas piping into service, it is tested for leakage at predetermined pressures. These pressures have been established in accordance with federal and state guidelines and apply to all new gas mains and services.

Another important safety function we perform is a leak survey program.

All of our gas mains and pipes are checked for leaks on a regular basis.

We use flame ionization units and Combustible Gas Indicators to check gas mains for leaks...

...and Combustible Gas Indicators are used to

Living Safely with Natural Gas • Page 7

VISUAL

Various shots of employees using both kinds of equipment.

Continue shots of employees using survey equipment.

Dissolve to exterior shot of Rose's home.

Employee "technician" installing gas range at Dana Ave.

Cut to shot of AGA sticker on gas range at Dana Ave.

AUDIO

check residential services, connections, meter installations and other residential piping. The Cincinnati Gas & Electric Company also investigates for possible leaks whenever anyone reports an odor of natural gas.

These gas leak survey checks have been established in accordance with federal and state guidelines and approved by state regulatory authorities.

In addition to the Cincinnati Gas & Electric Company safety measures for our system...

...it is also very important for **you** to take safety measures in your home.

Have your natural gas appliances installed by a certified technician.

Be sure your gas appliances are AGA approved by the American Gas Association.

V I S U A L

A U D I O

Cut back to technician installing gas range at Dana Ave.

Dissolve to "service mechanic" servicing gas range— same guy as "technician?" Shoot in Rose's kitchen.

MWS in Rose's house? Shot of customer pulling aerosol cans away from draft hood – what does this mean?

MWS customer bundled up in lots of clothes warming hands near open door of oven – will we have enough room in Rose's kitchen?

In Rose's kitchen, show MS customer cleaning off stovetop. Cut to CU of cleaning burner.

Dissolve of CU of stove burner flame coming on and burning soft blue at Dana Ave.

This means that your appliances conform to national safety standards.

Have your appliances professionally serviced at least once a year. Follow the manufacturer's instructions for use and care of your natural gas appliances.

Keep all combustible materials away from gas appliances.

Use your natural gas appliances only in the manner for which they are designed. Never use a gas range as your main heating source. This can lead to carbon monoxide poisoning. Install a carbon monoxide alarm at each level of your home.

Keep your appliance burners clean and free of dust, dirt and lint.

Look for a soft blue flame on your appliance

VISUAL

AUDIO

CU burner with hard blue flame at Dana Ave.

CU burner with lazy yellow flame at Dana Ave. Cut to CU of reading on CO detector.

Cut to MS stove being turned off and yellow flame going out.

At Rose's house – customer takes door off furnace to reveal pilot light has gone out.

CU of thermostat and appliance valve being put in off position

CU customer's hands turning pages of manufacturer guidebook and/or customer reading (finger runs down side of label) manufacturer label on appliance.

Transition to Ms customer dialing, then talking on phone at Rose's house. Super Cinergy's phone number?

burners. This indicates that your appliance is burning efficiently.

If your appliance has a "hard" blue flame...

...or a "lazy" yellow flame, there is the potential for carbon monoxide to be present.

Shut off the appliance and have it serviced by a certified technician.

If the pilot light goes out...

...turn the appliance off for a minimum of 5 minutes.

Follow the manufacturer guidelines when re-lighting the appliance.

If you are unable to re-light the appliance, call the Cincinnati Gas & Electric Company, a certified heating contractor, or other certified

VISUAL

AUDIO

Transition to MS of customer cooking on stove. Freeze shot and transition into "paint" background. Dissolve up – "Two most important things you should know: How to recognize a gas leak." Then add – "and what to do should one occur."

Dissolve to customer sniffing the air around the water heater at Rose's house.

Cut to customer bending down and listening near base of water heater.

See blowing dirt and bubbling water - at Eastern Ave.?

Shot of underground pipe being installed in a ditch?

Freeze pipe shot and transition to "paint" background – do graphics build bringing up one line at a time over the background.

technician.

As a gas customer, the two most important things to know is how to recognize a gas leak and what to do should one occur.

The three most common indications of a natural gas leak are: When the distinctive mercaptan odor is present inside or outside the home or;

A hissing sound may be heard (add hissing sound) near an appliance or near any natural gas piping or;

Blowing dirt or bubbling water is seen near an underground natural gas pipe.

What causes natural gas to leak from our system? An underground leak occurs in one of three ways...

...Mechanical failure of a pipe joint fitting, corrosion, or physical damage to the gas pipe.

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VISUAL

Pan of Rose's living room.

Create graphic or simple animation.

Cut back to another interior shot of Rose's house.

Cut to a shot of each of these locations in Rose's house or Eastern Ave.?

AUDIO

When an underground leak has occurred, it is possible for the natural gas to enter your home.

Natural gas is lighter than air. It rises and takes the path of least resistance to the open atmosphere. The path of least resistance could be any of the following:

- Where the natural gas pipe enters the house.
 - Where the underground electric service enters the house.
 - Where the underground telephone cable enters the house.
 - Where the water service enters the house.
 - Where the underground cable TV enters the house.
 - Where the underground sewer enters the
-

VISUAL

AUDIO

Transition to MWS exterior shot of Rose's house. Customer comes out front door with broom to sweep the steps.

Cut the MCU of customer sniffing gas odor in the air.

Cut to MS of customer inside neighbor's house talking on phone.

Quick dissolve to background. Dissolve up, "Call Cinergy at 513-651-4466." Next line dissolve up, "Toll free at 1-800-634-4300." Last line dissolve up, "Hearing impaired TTY – TTD users (what do these stand for?), please call 513-287-2400."

Cut to MS of call center representative talking on phone and typing information into computer.

house.

- Along any cracks in the foundation below ground level.

(Transitional music.)

NARRATOR: (Transitional music under and out).

If you smell an odor of natural gas **outside** ...

...call the Cincinnati Gas & Electric Company at

513-651-4466 to report the odor. You can also

call our toll free number 1-800-634-4300.

Hearing impaired customers, please call 513-287-2400.

Give as much information as possible to the Cinergy Call Center representative.

Be prepared to give your street address, community, and nearest intersecting street and the exact location of the odor...

V I S U A L

A U D I O

Cut to exterior MS's of Rose's street, yard, gas meter and WS of house and yard.

...in the street, in the yard, near the gas meter or in the air.

Transition back to interior shot of Rose's house.

Now, let's talk about the most common places for a natural gas leak to occur **inside** your home...

XCU of pilot light inside furnace at Dana Ave. The pilot light burns and then goes out.

At the gas appliance pilot lights...

XCU of knob on stove at Dana Ave., not completely in "off" position.

At a natural gas range that has not been completely turned off.

Quick XCU shots of connection points at each appliance at Dana Ave.? Or just shoot stove connection at Dana? CU connection point for house piping – shoot at Dana Ave. or Rose's house?

At the connection point of your appliances and house piping.

CU shot of pipe fittings at Rose's house – see that the fittings are on the gas meter outside the house.

At the pipe fittings of your natural gas meter

V I S U A L

A U D I O

MCU of hands putting pipe cap on end of pipe at Dana Ave.

installation.

MCU hands flexing hose behind gas stove at Dana Ave.

At the termination point of unused gas pipes that are not sealed with a mechanical pipe cap or plug.

Transition to various shots of leak points from above.

And at the flexible connector hose of gas ranges or other portable appliances.

Dissolve to background and build words as they are said.

Now that you know the signs of a gas leak and where a leak might occur outside or inside your home, let's review what actions to take...

At Rose's house – customer sniffs air around water heater, gets up and leaves the frame. Cut to customer putting on coat and going out door from camera angle inside the house. Cut to camera angle outside the house – see customer coming out of front door and propping open storm door.

SMELL, LEAVE, TELL.

If you smell gas **indoors**, leave the house *immediately*. Do not operate **any** electrical appliances, such as,...

Cut to a shot of each item mentioned with a red "X" covering each one including the car.

...a light switch, thermostat, TV set, or cordless phone. Do not start your car in the garage. This may cause a spark.

VISUAL

AUDIO

Cut back to MWS of room inside the house.

Shot of open front door and window from inside house. Shot of closed back door and window from inside house.

Cut to shot of customer knocking on neighbor's door (or ringing bell) and neighbor answering door. Neighbor opens door and customer goes inside.

Dissolve to background and dissolve up phone numbers as they are being said.

Cut to (exterior?) MS of customer bending down and hearing a hissing sound coming from the gas meter at Rose's house.

Customer leaves frame - stay on static shot of meter (paint effect?). Dissolve up over meter shot "Call 911 or your local fire department immediately."

Cut to MCU of customer talking on phone at neighbor's house.

Leave everything as it is.

If your doors and windows are open leave them open, if they are closed leave them closed.

Walk directly to a neighbor's house and call 911 or your local fire department...

...then call the Cincinnati Gas & Electric Company at 513-651-4466 or call toll free at 1-800-634-4300. Hearing impaired customers, please call 513-287-2400.

(Hissing sound) If the odor is very strong or you can physically see or hear the leak...

Call 911 or your local fire department immediately.

Call the Cincinnati Gas & Electric Company immediately after calling 911 or the local fire department.

V I S U A L

A U D I O

CU of customer's hands lighting burner on Rose's gas range.

Natural gas is a safe, reliable and economical source of heat.

Cut to shot of service man installing stove at Dana Ave. Then cut to quick shot of "AGA Approved" on the stove.

(Music under). Now that you know the precautions to take inside your home...

Cut to shot of customer listening at meter outside Rose's house.

...how to recognize a gas leak outside...

Customer sniffing area around gas furnace at Rose's house.

...or inside your home...

MS customer at front door of neighbor's house – neighbor answers door.

...and what to do should one occur.

MWS customer sitting comfortably in living room at Rose's house watching TV. Cut to MCU customer smiling.

You can be assured that you are living safely and comfortably with natural gas.

Fade to black.

(Music up full).

Dissolve up Cinergy logo over black.

Dissolve out.

(Music out).

VISUAL

AUDIO
