

The Public Utilities Commission of Ohio

Bob Taft, Governor Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus Judy A. Jones Valerie A. Lemmie Donald L. Mason, Esq.

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

December 12, 2006

Ms. Sarah Renee Pierce 3534 Revere Drive Toledo, Ohio 43612

Re: Case No. 06-1446-GA-CSS

Dear Ms. Pierce:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary

Betty McCauley, Acting Secretary

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Mariruth Wright, Acting Secretary

Enclosure RJJ/dh

This is to certify that the images appearing are an accurate and complete reproduction of a case file decument delivered in the regular course of business. Date Processed_

Technician

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