

FILE

Windstream Communications  
21 East State Street  
Suite 1900  
Columbus, Ohio 43215  
(614) 228-9484

Kathy E. Hobbs  
VP- State Government Affairs



December 5, 2006

Ms. Renee Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RECEIVED-DOCKETING DIV  
2006 DEC -6 PM 4:49  
PUCO

9D-BDHS-TP-TRF

Re: Case No. 06-1317-TP-SLF - Windstream Western Reserve, Inc.

Dear Ms. Jenkins:

Pursuant to discussions with staff, please find attached, replacement pages to Exhibit B and Exhibit C in the above referenced case.

If you have any questions regarding this filing, please call Kathy Hobbs at (614) 228-9484.

Sincerely,

Kathy E. Hobbs

Cc: Melissa Scarberry

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician DB Date Processed 12-7-06

## **Exhibit B**

### **Revised Tariff Pages**

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 8

MASTER INDEX

WESTERN RESERVE GENERAL EXCHANGE TARIFF (Cont'd.)  
P.U.C.O. No. 8

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Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until October 15, 2006. After October 15, 2006, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case # 04-1359-TP-ALT effective October 15, 2004.

Filed under authority of  
Case No.  
Issued by the Public Utilities  
Commission of Ohio

Issued by:  
Vice President  
Little Rock, Arkansas

Issued: December 6, 2006  
Effective: January 1, 2007

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 8

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Payment for Service (Continued)

established for services provided to certain governmental agencies.

- D. For the purpose of computing charges for facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty (30) days.
- E. If the bill is not paid within nineteen (19) calendar days following the date of the bill, the account will be considered delinquent.
- G. Subscriber bills shall not be due earlier than 14 days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the Company's business office or at any agency duly authorized to receive such payments. Payment on delinquent bills must be received at the Company's business office.
- G. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.
- H. Should any or all service be suspended for nonpayment of charges, it will be restored only as provided under Section S16.1.3; "Reconnect Charge-Nonpayment" of this tariff.
- I. When any or all of the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- J. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in Section 23 of this tariff. (M)  
|  
(M)

S2.4.3 Allowance for Interruptions

The Company will comply with the Commission's Minimum Telephone Service Standards regarding interruption of service, set forth in O.A.C. 4901:1-5-16, and found in Section 23 of this Tariff. (M1)  
(M1)

(M) Moved from Section 2 Sheet 15A.  
(M1) Moved from Section 2 Sheet 16.

## S2. GENERAL REGULATIONS

#### S2.4.4 Late Payment Charges

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of the unpaid charges which are past due; except that the charge is not applicable as specified in S2.4.4.C below or until the amount past due exceeds \$25.00.

**B. Non-Residential Late Payment Charges**

A late payment charge will be applied to non-residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$10.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified in S2.4.4.C below or until the amount past due exceeds \$10.00.

C. The late payment charge does not apply to:

1. Amounts which are in dispute at the time the late payment charge would otherwise be applied.
2. Federal excise tax or any other taxes levied by law directly on the customer.
3. Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
4. Service order charges associated with the commencement of Lifeline service.

D. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived by the application of a late payment charge.

E. The late payment charge will be assessed on the past due amount 19 days after the bill date.

Issued by:  
Vice President  
Little Rock, Arkansas

Issued: December 6, 2006  
Effective: January 1, 2007

(T)  
(N) ————— (N)  
  
(M)  
|  
(M)

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 8

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S2. GENERAL REGULATIONS

(M1)  
(M1)

S2.5 Liability of the Company

S2.5.1 Service Irregularities

The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 23 of this Tariff.

S2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this company's facilities in establishing connections to points not reached by this Company's facilities. The Company shall not be liable for any act of omission of any other company or companies furnishing a portion of such service.



## **Exhibit C**

Windstream Western Reserve, Inc., with this tariff revision, adds Late Payment Charges to its General Exchange Tariff. A Late Payment Charge will be the greater of either \$5.00 or an amount which equals 1.5% of the unpaid balance and will be billed to those customers that do not pay their bill by the due date. Residential customers will have the charge applied only after their unpaid balance is \$25 or more, while business customers' unpaid balance must be \$10 or more.

Customer Notice and Affidavit are enclosed.

Bill message re: OH Late Payment Fee  
Co.#: 080, 158  
NPA/NXXs: ALL  
Indicator: Res only  
Billing Cycles: December 1-28, 2006

Text (res):

Late Payment Charge

Subject to approval by the Public Utilities Commission Of Ohio, Windstream Western Reserve has proposed that all delinquent accounts for its services will be assessed a new Late Payment Charge of \$5.00, or 1.5% of any unpaid balance, whichever is greater, after the due date on the bill, when the unpaid balance is more than \$25.00, beginning January 1, 2007. Late payment charges will not apply to any installation charges incurred by a Lifeline customer.

For questions or to cancel a service, please call us toll free at 1-800-347-1991.  
Thank you for being a valued Windstream customer. Visit our Web site at  
[www.windstream.com](http://www.windstream.com).

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Bill message re: OH Late Payment Fee  
Co.#: 080, 158  
NPA/NXXs: ALL  
Indicator: Bus only  
Billing Cycles: December 1-28, 2006

Text (bus):

Late Payment Charge

Subject to approval by the Public Utilities Commission Of Ohio, Windstream Western Reserve has proposed that all delinquent accounts will be assessed a new Late Payment Charge of \$10.00, or 1.5% of any unpaid balance, whichever is greater, after the due date on the bill, when the unpaid balance is \$10.00 or more, beginning January 1, 2007.

For questions or to cancel a service, please call us toll free at 1-800-843-9214.  
Thank you for being a valued Windstream customer. Visit our Web site at  
[www.windstream.com](http://www.windstream.com).

STATE OF OHIO )  
 )  
COUNTY OF FRANKLIN )

SS.

**AFFIDAVIT**

I, Kathy E. Hobbs, am an authorized agent of the applicant corporation, Windstream Western Reserve, Inc. and am authorized to make this statement on its behalf. I attest that a customer notice, as attached, is being provided to affected customers in the State of Ohio, during bill cycles December 1-28, 2006. I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 6, 2006 Columbus, Ohio  
Date Location

Kathy E. Hobbs  
Signature and Title  
VP - State Govt. Affairs

Subscribed and sworn to before me this 6th day of December, 2006.



LOIS A. GRUHIN, ATTORNEY AT LAW  
NOTARY PUBLIC, STATE OF OHIO  
My Commission Expires: 12/31/2008  
Section 147.03 R.C.

Lois A. Gruhin  
Notary Public  
My Commission Expires: