

06-1421-GA-CSS

Stephen R Brackenrich
4711 New Milford Rd.
Ravenna, Ohio 44266
330-325-9145

RECEIVED-DOCKETING DIV
2006 DEC -4 PM 5:03

PUCO

Re: Service Complaint against Dominion East Ohio
Acct # 3500021680299

I have in the past, been a customer of Dominion East Ohio. In 2004 we started heating our home with electric and a wood fired furnace. Throughout the year of 2005 I questioned the amount being billed to me for gas usage since I no longer used natural gas for heating purposes. I have been billed a total amount of \$3294.60 for gas usage which I feel is totally inaccurate, especially since I was billed \$165.00 for gas in August of 2006.

I want this bill waived because:

1. I have a signed red tag that was placed on an old unused boiler and the gas valve sealed off on 09/27/2005 and initialed by TB.
2. All appliances are and have been electric for over three years.
3. We have never had a gas meter on our property. The gas meter was located down the street, on the adjacent home owner's property. The gas line traveled from the meter to my home over someone else's acreage.
4. I asked that the gas line be tested for leaks and was never provided any documentation that this has been done.
5. I have set up payment plans, but for the sole reason to avoid collection on gas I have not used.

Sincerely,



Stephen R. Brackenrich

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