

FILE

November 25, 2006

PUCO
Attn: Docketing Division
180 E. Broad Street
Columbus, OH 43215

Regarding Case # 06-0433-WS-AIR

Dear Sir or Madam:

I have been a resident of Sunbury Wood's subdivision for 20 years. The water rates for the water supplied to this area provided by Ohio American Water have increased with the provision that the water quality would improve. However, the reverse osmosis has done nothing to improve the mineral content of our water. We do not have a choice of who supplies our water but we should not be subjected to more increases in the amount we pay for the poor quality water that comes into our homes. The incidence of brown water, that stains clothes washed in it, the sediment on plumbing and the unfit to drink water has increased in the past year. I have contacted Ohio American Water many times over the years but nothing has improved. I am not sure the water is safe to drink. I certainly don't drink it when it is discolored. I purchase bottled water for my pets and myself. In addition it is necessary to run a lot of water before it clears to allow me to wash clothes and I use more bleach and detergents to get the brown deposits out of my clothes. I also discard ice from my ice maker that is discolored. All of this costs me additional time and money. I would like to ask you to test the water to determine if it is safe to drink.

Ohio American Water is asking for another rate increase and I am asking PUCO to turn down this request from Ohio American Water. The additional cost for having to use this water is enough of an increase in cost to me. If you or your family was forced to use the water provided by Ohio American Water I am sure you would not allow another rate increase.

I have included a picture of a white towel I washed in this water.

Sincerely,

Joyce Beecroft
Joyce Beecroft

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