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FILE



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

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06-1378-GA-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO

Formal Complaint Form

Stephanie Schobel
Customer Name

2159 S. Belvoir Blvd Down
Customer Address

University Hts OH 44118
City State Zip

Against

5500029555543
Account Number

Dominion East Ohio Gas
Utility Company Name

Customer Service Address (if different from above)
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I had fraudulent charges on my gas account. They (Dominion) asked me to fax over proof of Residency as well as a police report. I sent them my Pay stubs from the time in question, my W-2's from that year and a police report. They still haven't taken the \$943.32 off my bill yet. Now I have a shut-off notice from these charges. I've sent them the info twice and nothing has been done. I don't know what else to do.

Signature

216.316.1575
Customer Telephone Number

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Technician [Signature] Date Processed 11-21-06