

Customer Service: 866.795.7916  
Fax: 877.671.5021  
100 CenturyTel Dr, Monroe, LA 71203



**DISCLOSURES FOR PREPAID APPLICANTS:**

The prepaid local service bundle you are considering is regulated by the Public Utilities Commission of Ohio (PUCO). The PUCO requires that we disclose certain information to all customers. By initialing this document, you are verifying that this information was provided to you by CenturyTel or its agent.

The Service Agreement and Letter of Agency (LOA) discussed with you includes the amount of money you will pay in order to initiate the prepaid service.

You will receive a service confirmation letter (also called a Welcome Letter) within ten business days of initiating service – in addition, you will receive a statement containing information about what to pay, where to pay and when to pay if you wish to continue receiving the prepaid local service bundle.

There are federal and state telephone assistance programs (Lifeline) available for income-eligible residential customers. If you owe CenturyTel for past due local services, you can still apply for Lifeline service by paying \$25 plus paying for past due local service in six installments.

Stand-alone basic local exchange service is available for approximately \$21 a month (this includes surcharges, fees and estimated taxes) and depending on a customer’s credit, a deposit of at least \$50 or guarantor may be required. This deposit will be returned if the customer makes timely payments for a 12 month period. Also, a \$29.00 service installation charge will apply – the \$29.00 service installation charge can be divided over three billing periods at the customer request. If you owe CenturyTel for past bills, repayment of all past due regulated charges will be required before service can be established.

As indicated in your service agreement, directory assistance (DA) through 411 is blocked because it would cause you to incur additional charges. However, there are free DA services available. You can call 1-800-free411 (1-800-373-3411), you will be provided with a local phone book and you can access a number of free phone look-up options at the local library and on the Internet.

I have read and understand these disclosures.

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Customer Signature