

ANDREW O. ISAR



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SUITE 306  
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Via Electronic Filing

December 5, 2008

Ms. Renee J. Jenkins  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

RE: Granite Telecommunications, LLC Detariffing and Related Actions Application, Case No. 08-764- TP-ATA

Dear Ms. Jenkins:

Pursuant to Staff request, enclosed for resubmission with the Public Utilities Commission of Ohio's ("Commission"), is a single "native file" of June 24, 2008 Granite Telecommunications, LLC's *Telecommunications Application Form for Detariffing and Related Actions* and supporting documents ("Application") now in a single Adobe Acrobat formatted file. This filing remains otherwise unchanged.

Please acknowledge receipt of this filing by return electronic confirmation. Questions concerning this filing may be directed to the undersigned

Sincerely,

MILLER ISAR, INC.

A handwritten signature in cursive script that reads "Andrew O. Isar".

Andrew O. Isar

Enclosures

Regulatory Consultants to  
Granite Telecommunications, LLC

# MILLER ISAR, INC.

REGULATORY CONSULTANTS

7901 SKANSIE AVENUE,  
SUITE 240  
GIG HARBOR, WA 98335  
TELEPHONE: 253.851.6700  
FACSIMILE: 253.851.8474  
HTTP://WWW.MILLERISAR.COM

ANDREW O. ISAR

*Via Electronic Filing*

June 24, 2008

Ms. Renee J. Jenkins  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

RE: Granite Telecommunications, LLC Detariffing and Related Actions Application, Case  
No. 08-764-TP-ATA

Dear Ms. Jenkins:

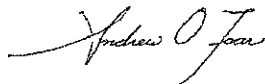
Pursuant to the Public Utilities Commission of Ohio's ("Commission") detariffing Implementation Order,<sup>1</sup> enclosed for filing with the Commission is Granite Telecommunications, LLC's *Telecommunications Application Form for Detariffing and Related Actions* and supporting documents ("Application"). With this filing, Granite seeks to comply with the Implementation Order. Granite provides services exclusively to commercial subscribers with four lines or more. All of its commercial services are considered Tier II services, accordingly. Granite's tariff retains obsolete references to Tier I residential services, which have been retained in the interim, until a subsequent replacement tariff is filed. The proposed tariff has been reviewed with Staff prior to filing.

Requisite customer notice was made via direct mail on June 20, 2008, more than 15 days prior to the Application filing date. Evidence of customer notice was submitted to the Commission electronically on June 23, 2008. The Company's retail rate schedule is being posted on the Company's web site, [www.granitenet.com/](http://www.granitenet.com/).

Please acknowledge receipt of this filing by return electronic confirmation. Questions concerning this filing may be directed to the undersigned

Sincerely,

MILLER ISAR, INC.



Andrew O. Isar

Enclosures

Regulatory Consultants to  
Granite Telecommunications, LLC

---

<sup>1</sup> *In the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code*, Case No. 06-1345-TP-ORD (September 19, 2007)

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of )  
**Granite Telecommunications, LLC** )  
to Detariff Certain Tier 2 Services and make other changes )  
related to the Implementation of Case No. 06-1345-TP-ORD )

TRF Docket No. 90-\_\_\_\_  
Case No. **08-745-TP-ATA**  
NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) **Granite Telecommunications, LLC**  
DBA(s) of Registrant(s) **None**

Address of Registrant(s) **100 Newport Avenue Extension, Quincy, MA 02171**  
Company Web Address **http://www.granitenet.com/**

Regulatory Contact Person(s) **Geoff Cookman** Phone **617.933.5521** Fax **866.847.5550**

Regulatory Contact Person's Email Address **gcookman@granitenet.com**

Contact Person for Annual Report **Timothy French** Phone **617.933.7381**

Address (if different from above) **Same**

Consumer Contact Information **Customer Service Department** Phone **866.847.5500**

Address (if different from above) **Same**

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

<b>Carrier Type</b>	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<b>X</b>	Exhibit A	The existing affected tariff pages.
<b>X</b>	Exhibit B	The proposed revised tariff pages.
<b>X</b>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<b>X</b>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>• citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>• copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<b>X</b>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<b>X</b>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

*Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, **Granite Telecommunications, LLC**, and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) **June 20, 2008**

at (Location) **Quincy, MA**

  
\*(Signature and Title) **Rand Carrier, Chief Operations Officer**

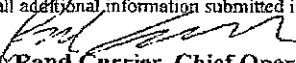
(Date) **June 20, 2008**

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, **Rand Carrier**

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

  
\*(Signature and Title) **Rand Carrier, Chief Operations Officer**

(Date) **June 20, 2008**

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

*Send your completed Application Form, including all required attachments as well as the required number of copies, to:*

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

*Or*

*Make such filing electronically as directed in Case No 06-900-AU-WVR*

*The Public Utilities Commission of Ohio*  
TELECOMMUNICATIONS APPLICATION FORM for  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

**Listing of Exhibits**

<b>Exhibit</b>	<b>Description</b>
A	The existing affected tariff pages.
B	The proposed revised tariff pages.
C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"><li>▪ citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li><li>▪ copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li></ul>
E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-6-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

## **Exhibit A**

**The existing affected tariff pages.**

Please see attached P.U.C.O. Tariff No. 1 Title page and pages 1, 3, 4, 14, 19, 20, 23 to 28, 32 to 43, 54, and 151, 152, 154, and 156 to 220.

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

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**Granite Telecommunications, LLC**

234 Copeland Street  
Quincy, Massachusetts 02169

90-9271-TP-TRF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange, interexchange and carrier-to-carrier telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio. Copies may be inspected during normal business hours at Company's principal place of business, 234 Copeland Street Quincy, Massachusetts 02169.

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Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.  
President

Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

**CHECK SHEET**

The Title Sheet and Sheets 1 through 319 of this tariff inclusive of this Tariff and Sheets 1 through 54 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
Title	Original	30	Original
1	Second Revised*	31	Original
2	Original	32	Original
3	First Revised*	33	Original
4	Original	34	Original
5	Original	35	Original
6	Original	36	Original
7	Original	37	Original
8	Original	38	Original
9	Original	39	Original
10	Original	40	Original
11	Original	41	Original
12	Original	42	Original
13	Original	43	Original
14	Original	44	Original
15	Original	45	Original
16	Original	46	Original
17	Original	47	Original
18	Original	48	Original
19	Original	49	Original
20	Original	50	Original
21	Original	51	Original
22	Original	52	Original
23	Original	53	Original
24	First Revised	54	Original
25	First Revised	55	Original
26	First Revised	56	Original
27	First Revised	57	Original
28	Original	58	Original
29	Original	59	Original

Issued: November 30, 2005

Effective Date: December 1, 2005

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.

President

Granite Telecommunications, LLC

234 Copeland Street

Quincy, MA 02169



Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

**CHECK SHEET, Continued**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
126	Original	157	Original
127	Original	158	Original
128	Original	159	Original
129	Original	160	Original
130	Original	161	Original
131	Original	162	Original
132	Original	163	Original
133	Original	164	Original
134	Original	165	Original
135	Original	166	Original
136	Original	167	Original
137	Original	168	Original
138	Original	169	Original
139	Original	170	Original
140	Original	171	Original
141	Original	172	Original
142	Original	173	Original
143	First Revised*	174	Original
143.1	Original*	175	Original
144	Original	176	Original
145	Original	177	Original
146	Original	178	Original
147	Original	179	Original
148	Original	180	Original
149	Original	181	Original
150	Original	182	Original
151	Original	183	Original
152	Original	184	Original
153	Original	185	Original
154	Original	186	Original
155	Original	187	Original
156	Original		

Issued: November 30, 2005

Effective Date: December 1, 2005

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President

Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

## Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

**CHECK SHEET, Continued**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
188	Original	222	Original
189	Original	223	Original
190	Original	224	Original
191	Original	225	Original
192	Original	226	Original
193	Original	227	Original
194	Original	228	Original
195	Original	229	Original
196	Original	230	Original
197	Original	231	Original
198	Original	232	Original
199	Original	233	Original
200	Original	234	Original
201	Original	235	Original
202	Original	236	Original
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211	Original	245	Original
212	Original	246	Original
213	Original	247	Original
214	Original	248	Original
215	Original	249	Original
216	Original	250	Original
217	Original	251	Original
218	Original	252	Original
219	Original	227	Original
220	Original	228	Original
221	Original	229	Original

Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
PresidentGranite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**APPLICATION OF TARIFF, Continued**

- D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- F. The Company's services herein are offered pursuant to the Commission's Minimum Telephone Service Standards, with which the Company will comply.
- G. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 234 Copeland Street, Quincy, Massachusetts 02169 .

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Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

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Issued: October 10, 2003

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---

**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.3. APPLICATION FOR SERVICE**

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time, in accordance with the Commission's Minimum Telephone Service Standards ("MTSS").
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied, in accordance with 4901:1-5-13 (A) of the Ohio Administrative Code ("OAC"). Company may also refuse an application whenof Service is precluded under Section 2.6.1. below.
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer, in accordance with the MTSS. The Company also reserves the right to refuse further service due to non-payment in accordance with Section 4901:1-5-17 OAC.
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge for special construction, if applicable, will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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Issued: October 10, 2003

Effective Date: October 11, 2003

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Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. DEPOSITS**

- 2.4.1. Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of Rules 4901: 1-17 and 4901:1-5-13 OAC. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk. (T)
- 2.4.2. Company may require a deposit from an existing business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk, pursuant to Rule 4901:1-5-13 OAC.
- 2.4.3. Company will calculate the maximum deposit required from an applicant for Service or an existing customer by using one of the two methods outlined in Rule 4901:1-5-13(B) OAC.
- 2.4.4. Customer's may satisfy deposit requirements pursuant to the MTSS, including:
- A. In cash,
  - B. By an acceptable bank letter of credit,
  - C. Through an acceptable third-party guarantee,
  - D. Other forms of security acceptable to Company. (T)

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Issued: March 17, 2005

Effective Date: April 17, 2005

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. DEPOSITS, Continued**

2.4.5. Deposits will be refunded to Residential Service Customers, along with accrued interest, when one (1) of the following is met:

- A. Service has been terminated or discontinued; or
- B. The Customer has established acceptable credit as outlined in the as specified elsewhere in this Tariff; or
- C. A Customer is not currently delinquent and has made timely payment of bills for a period of twelve (12) consecutive months. Timely payment means that no more than two (2) bills during the previous twelve (12) months were paid beyond the due date. A refund shall not be made if Service has been suspended for non-payment within the previous twelve (12) months.

2.4.6. Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Section 4901:1-17-05 OAC.

2.4.7. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.

2.4.8. Interest rates applied to Customer deposits held by Company are prescribed by the Commission in Chapter 4901:1-17-05(C) O.A.C.

(T)

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Issued: March 17, 2005

Effective Date: April 17, 2005

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5. CREDIT**

2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, may require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

(T)

Company may require an applicant or Customer to establish financial responsibility by meeting the criteria set forth in Chapters 4901:1-17-03(A) and 4901:1-5-13 OAC, and the MTSS.

(T)  
|  
(T)

Issued: March 17, 2005 Effective Date: April 17, 2005  
Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169



Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5. CREDIT, Continued**

- 2.5.2. Company will extend credit to an applicant for new Service without a deposit if the applicant has otherwise established financial responsibility according to the criteria listed in Chapters 4901:1-17-03(A). (T)
- 2.5.3. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission. (T)
- 2.5.4. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit or credit worthy guarantor. (T)

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Issued: March 17, 2005

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Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President  
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234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

---

**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.6. PROVISION AND MAINTENANCE OF SERVICE**

- 2.6.1. In accordance with Section 4901:1-5-20 OAC, Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. (Note – non-facilities will not allow delay or no service under rules. Commission may intervene with underlying carrier)
- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

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Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,

Dated \_\_\_\_\_, in Case No. \_\_\_\_\_

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
234 Copeland Street  
Quincy, MA 02169

Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING**

- 2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2. Non-recurring charges and charges based on actual usage are billed monthly in arrears.
- 2.9.3. Subscribers' bills will contain the information required by Section 4901:1-5-15 OAC. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount[Not permitted] The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered. Unpaid amounts in the supplemental usage bill will appear on the Customer's next regularly scheduled billing cycle.
- 2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice in accordance with the MTSS. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination
- 2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.
- 2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge per Customer per check. Company may waive such non-recurring charge when conditions warrant.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING, Continued**

- 2.9.7. A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders.
- 2.9.8. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.
- 2.9.9. Billing disputes should be addressed to Company’s customer service organization via telephone to 866-847-1500. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING, Continued**

2.9.10. Pursuant to Section 4901:1-5-05 OAC, in case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:

- A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.
- B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.
- C. If there is still disagreement after the investigation and review by a manager of Company, Customer may appeal to Commission for its investigation and decision.
- D. Company will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.
- E. The Company shall provide a report of each complaint's resolution within ten (10) business days of the receipt of the complaint by the Customer, when the complaint was made directly by the Customer, or to the Customer and Commission staff, when the complaint was referred to the Company by Commission staff. If the investigation is not complete within ten (10) business days of receipt of the complaint, the Company shall provide an interim report to the Customer or to the Customer and Commission staff, as set forth above. The report shall contain the information required by Section 4901:1-5-05 OAC.
- F. The Company shall inform the Customer or the Customer and Commission staff of the results of the investigation orally or in writing, unless the Customer or Commission staff request the results to be presented in writing. The Company shall inform the Customer of its right to a written report if the report is presented orally.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING, Continued**

**2.9.10. Disputed Bills, Continued**

G. After the investigation and review are completed by Company as noted in subsection A. above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

H. The address and telephone number of the Commission are:

Attn: P.I.C.  
Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, OH 43215-3793  
Telephone: 1-800-686-7826 (voice)  
1-800-686-1576 (TDD)

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.10. ALLOWANCES FOR INTERRUPTION OF SERVICE**

- 2.10.1. For purposes of applying this provision, a service "interruption" is a service outage, as defined in Section 4901:1-5-1.
- 2.10.2. Credit allowances for service interruptions will be given in accordance with this Section 4901: 1-5-16 OAC. Credit allowances will not be given for interruptions of service as specified under Sections 4901:1-5-16 (A) (1) (2) (3) and (4) OAC. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer should ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

- 2.10.3. Allowances for interruptions in local service are subject to Section 4901:1-5-16 OAC. No credit for local service interruption will be allowed for an interruption of a continuous duration of less than twenty-four hours. Company will credit the local service Customer for an interruption of more than twenty-four (24) hours as follows:

<u>Service Interruption Duration</u>	<u>Credit</u>
More than 24 but less than 48 hours	Pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption.
48 but less than 72 hours	One-third of one month's charge(s) for any regulated local services rendered inoperative.
72 but less than 96 hours	Two-thirds of one month's charge(s) for any regulated local services rendered inoperative.
96 hours or more	One month's charges for any regulated local services rendered inoperative.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

2.10.4. For purposes of computing a credit for interruption of intrastate long-distance service, every month is considered to have 720 hours. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the rate of 1/720th of the monthly charge for the Service affected for each hour or major fraction thereof that the interruption continues.

Credit formula:  $Credit = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected Service

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER**

- 2.12.1. Customers may cancel Service by providing written or verbal notice to Company. [ Customers may cancel service immediately.] The notice should specify the date on which Service is to be discontinued.
- 2.12.2. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.3. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a special construction charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.4. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.3. will apply to the extent Company has not yet recovered the costs described in Section 2.12.3.
- 2.12.5. In the case of a Customer-initiated modification of Service, change fee charges for the subsequent order are in addition to any special construction costs incurred before the Customer changed the original order.
- 2.12.6. [RESERVED FOR FUTURE USE]

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. CANCELLATION BY COMPANY**

- 2.13.1. A Customer's local service may be disconnected for non-payment of charges for local services regulated by the Commission in accordance with the provisions of Section 4901:1-5-17 OAC. Local service may not be refused or disconnected to any Applicant or Customer for any of the reasons set forth in Section 4901:1-5-17(J) OAC. Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in the Minimum Telephone Service Standards.
- 2.13.2. In accordance with Section 4901:1-5-17(G) OAC, Company may immediately discontinue furnishing Service(s) to a Customer without notification and without incurring liability under the following circumstances:
- (A) An emergency may threaten the health or safety of a person, or the Company's distribution system;
  - (B) A Customer's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
  - (C) A Customer tampers with facilities or equipment owned by the Company.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. CANCELLATION BY COMPANY, Continued**

- 2.13.3. In accordance with Sections 4901:1-5-17(D) and (E) OAC, the Company will notify or attempt to notify a Customer through any reasonable means before Service(s) is refused or disconnected for the following reasons:
- (A) A violation of or noncompliance with the Company's rules or tariffs on file with the Commission;
  - (B) A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
  - (C) A refusal by the Customer to permit the Company access to its facilities; or
  - (D) When the Customer has committed a fraudulent practice as set forth and defined in this tariff.
- 2.13.4. Unless otherwise provided in Section 4901: 1-5-17 OAC or otherwise stated below, Company may discontinue Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:
- A. For violation of this Tariff, except as provided in Section 2.13.2, including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements upon seven (7) days written notice to the Customer via first-class mail prior to discontinuance of service in accordance with Section 4901:1-5-17(J)(2)(B) OAC; or
  - B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
  - C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. CANCELLATION BY COMPANY, Continued**

- 2.13.5. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.
- 2.13.6. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.
- 2.13.7. Discontinuance for Nonpayment of Local Service
- A. For purposes of this section, all regulated telephone services provided by Company, except toll service, shall be defined as local service.
  - B. The Company may disconnect its customer's local service for non-payment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable MTSS. All practices of the Company pertaining to the provision of its own toll service shall also conform to the MTSS.
    - 1. Disconnection notices will be issued by the Company pursuant to Section 4901:1-5-17(J)(2) OAC and will contain all the information set forth in paragraphs (1) – (9) of that Section 4901:1-5-17(K) OAC.
  - C. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
  - D. Partial payments by a customer to the Company will be apportioned by the Company to its regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated service.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.14. RESTORATION OF SERVICE**

- 2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.
- 2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored. Service may be reestablished prior to the payment of a reconnection charge, in accordance with Section 4901:1-5-17(L)(1)(a) or (b) OAC.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS**

2.18.1. Except as provided by Commission or FCC regulation or Ohio law, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.

2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

**2.19. PROMOTIONAL OFFERINGS**

Company may, from time to time engage in special promotions of limited duration of its service offerings designed to attract new Customers or to increase existing Customer awareness of a particular tariff offering. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per Customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 94-845-TP-COI.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES**

**A. Private Listing Service**

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, subject to the following:

1. The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:
  - a. Where the private listing service customer calls the enhanced universal emergency telephone number (i.e. 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.
  - b. Where the private listing service customer calls the telephone number of a customer subscribing to Caller ID, without using Calling Party Number Blocking, to the extent that the originating telephone number is displayed on a Caller ID display device.
  - c. Where the private listing service customer is called back by a customer who subscribes to and uses Automatic Callback to return the call to the extent that the originating telephone number is displayed within the call detail section of the Automatic Callback subscriber's billing statement.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES, Continued**

A. Private Listing Service, Continued

1, Continued

- d. Where the private listing service customer calls another customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency. The extent to which pursuit continues would depend upon the law enforcement agency.
- e. Where the private listing service customer calls a customer who subscribes to and uses the Advanced Custom Calling Service Call Screening, the calling customer can prevent the possible exposure of his/her telephone number by using Calling Party Number Blocking.

B. Semi Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory available to the public. However, the listing will be contained in information records and will be furnished upon request of the calling party.

**3.9. CALLING PARTY NUMBER BLOCKING**

- 3.9.1 Per Call Blocking enables Customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented by dialing an activation code. The activation code must be used each time a call is made to prevent disclosure of the calling party's telephone number. Per call blocking is provided to all customers at no charge.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.10 SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE**

Company, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission rules, or
- (b) Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the Commission rules), or
- (c) Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to our tariffed toll deposit policies and the Commission’s rules on establishment of service (See Sections 4901:1-5-13 and Section 4901:1-5-14 OAC), require a deposit for toll service. This deposit shall be determined in accordance with Section 4901:1-5-13 (B) OAC, but Company may negotiate a lower deposit.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.11 APPLICATION OF INTEREXCHANGE RATES**

3.11.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.11.2. Timing of Calls

- A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- B. The minimum call duration for billing purposes is one minute with one minute billing increments thereafter.
- C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete calls.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.11. APPLICATION OF INTEREXCHANGE RATES, Continued**

3.11.3 Service Areas

- A. Unless otherwise specified in this Tariff, Company's Service area is statewide.
- B. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limits Company's ability to provide Service.

3.11.4 All Services are provided exclusively through broadband facilities furnished by Company or Customer, which enable combined transport of voice, high-speed data, and other services.

3.11.5 Service Connection Charges

- A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
- C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.11. APPLICATION OF INTEREXCHANGE RATES, Continued**

3.11.5 Service Connection Charges, Continued

- D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.12 INTEREXCHANGE SERVICES**

Company provides switched and dedicated telecommunications services which allow a customer to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments. A thirty (30) second initial billing minimum is applicable on each call, unless otherwise specified in this tariff.

**Granite Telecommunications Switched Access Service** is a switched access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s)' network services.

**Granite Telecommunications Dedicated Access Service** is a dedicated access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.

**Granite Telecommunications Travel Card** is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.

**Directory Assistance** is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.12 INTEREXCHANGE SERVICES, Continued**

**Granite Prepaid Calling Card Service** is a discretionary switched access service available to subscribers via a toll free number from any telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted. Subscribers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a card identification number and are reminded to replenish the account prior to its depletion at one (1) minute prior to the account's depletion. Subscribers may immediately replenish the account at any time by contacting the Company's customer service department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, access to the Company's underlying carrier network is blocked.

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**SECTION 4 - RATES AND CHARGES**

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON SERVICE AREA**

Basic Exchange Services

4.1.1 Service Charges:	Bus	Bus	Res
TIER 1 – MAXIMUM RATES	MRC (1)	NRC (2)	NRC
Special Billing			
Service Order Charge, Initial		\$48.81	\$40.06
Service Order Charge, Subsequent		\$22.56	\$18.86
Central office Charge		\$16.38	\$16.38
Outside Plant Charge		\$48.81	\$48.81
Non-Payment Reconnection Charge (4)		\$38.94	\$36.25
Premises Work Charge		\$11.50	\$11.50
- first 15 minutes or fraction thereof		\$44.69	\$44.69
- each add'l 15 min. increment or fraction		\$11.44	\$11.44
Premise Wiring		\$18.38	

(1) Monthly Recurring Charge

(2) Nonrecurring Charge

(3) This portion of Service Order Charge is for work associated with receiving, recording, and process information for connection of service. Moves, changes or additions to existing service including record only charges performed in the central to provide exchange line service or customer requested changes distribution facilities between the serving central office

(4) An additional \$9.20 Premises Work Charge applies if a premise visit is required.

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

	<b>Bus</b>	<b>Bus</b>	<b>Res</b>
	<b>MRC</b>	<b>NRC</b>	<b>NRC</b>
<b>4.1.2 Direct-Inward-Dialing (DID):</b>			
<b>TIER 2 – ACTUAL RATES</b>			
- Each Group of 10 DID or Fraction thereof	\$2.05		
- Each Group of 100 DID or Fraction thereof	\$20.50		
- Each DID trunk termination in the Central office	\$15.00		
<b>4.1.3 IOD from PBX Trunks:</b>			
<b>TIER 1 – MAXIMUM RATES</b>			
- Per Trunk	\$18.75		
- Per Initial DIOD Service Order		\$125.00	
<b>4.1.4 Rotary (Hunting) Service:</b>			
<b>TIER 2 – ACTUAL RATES</b>			
per line or trunk arranged for hunting		HTG	HTG

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

4.1.5 Flat-Rate & Usage Sensitive Service	Bus MRC	Res MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<b>Vertical Features (VF)</b>				
Call Waiting	\$3.13	\$3.13	X	
Call Forwarding (Variable)	\$0.75	\$0.75		X
Speed Calling				X
8-Number Capacity	\$0.75	\$0.75		X
30-Number Capacity	\$1.25	\$1.25		X
Three-Way Calling	\$2.75	\$2.75		X
Cancel Call Waiting	\$1.00	\$1.00		X
Call Forward Busy No Answer	\$3.00	\$3.00		X
Distinctive Ring	\$6.00	\$6.00		X
<b>Fixed Call Forwarding</b>				
Busy	\$1.00	\$1.00		X
No Answer	\$1.00	\$1.00		X
Busy No Answer	\$1.25	\$1.25		X
Camp on/Busy Number Redial	\$3.50	\$3.50		X
Last Number/Saved Number Redial	\$0.75	\$2.95		X
Special Call Waiting	\$6.25	\$6.25	X	
Do Not Disturb	\$3.00	\$3.00		X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.5 Flat-Rate & Usage Sensitive Service,**  
Continued

	Bus MRC	Res MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<i>Other Features</i>				
Automatic Busy Redial	\$5.00	\$5.00		X
Automatic Call Return	\$5.00	\$5.00		X
Call Block	\$3.00	\$3.00		X
Special Call Handling				X
Acceptance	\$3.00	\$3.00		X
Forwarding	\$5.00	\$5.00		X
VIP Alert	\$3.00	\$3.00		X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.5 Flat-Rate & Usage Sensitive Service**  
Continued

	Bus	Bus	Res	Res	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
Vertical Features (VF) Continued	MRC	NRC	MRC	NRC		
<i>Number Identification</i>						
Anonymous Call Reject (ACR)	\$1.00		\$1.00			X
Caller ID Number	\$8.75		\$8.75		X	
Caller ID Name & Number	\$9.94		\$9.94		X	
Remote Call Forwarding Lines						X
Flat Rate, Initial Path	\$18.00		\$18.00			X
Flat Rate, Each Add. Path	\$18.00		\$18.00			X
Measured Rate, Initial Path	\$18.00		\$18.00			X
Measured Rate, Each Add. Path	\$18.00		\$18.00			X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.5 Flat-Rate & Usage Sensitive Service**  
Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<b>Choice PAC Discount</b>						
3 or more Eligible Features	(\$30.00)		(\$40.00)			X
<b>Toll Restriction:</b>						
Option 1 per line (5)	\$6.00	\$12.00	\$4.00	\$12.00		X
Option 1 per trunk	\$10.00	\$12.00				X
Option 2 per line (6)	\$6.00	\$12.00	\$4.00	\$12.00		X
Option 2 per trunk	\$10.00	\$12.00				X
<b>Directory Listings:</b>						
Non-Listed						X
Non-Published	\$2.50		\$2.50		X	
Additional Listings	\$2.25		\$1.75			X

(5) Restricts any direct dialed 1+, 011+ (allows 1+ 800)

(6) Includes Option 1 plus 0+

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.6 Measured Service All Calls**

	<b>Bus</b>	<b>Bus</b>	<b>Res</b>	<b>Res</b>
	<b>Day</b>	<b>Day</b>	<b>Day</b>	<b>Day</b>
	<b>1<sup>st</sup> Min</b>	<b>Addl</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
<b>TIER 1 – MAXIMUM RATES</b>				
<b>Mileage</b>				
0 to 10	\$0.20	\$0.20	\$0.20	\$0.20
11 to 22 miles	\$0.20	\$0.20	\$0.20	\$0.20
23 to 55 miles	\$0.20	\$0.20	\$0.20	\$0.20
56 miles to 124 miles	\$0.20	\$0.20	\$0.20	\$0.20
125 to 292 miles	\$0.20	\$0.20	\$0.20	\$0.20
			\$0.00	
	<b>Bus</b>	<b>Bus</b>	<b>Res</b>	<b>Res</b>
	<b>Evening</b>	<b>Evening</b>	<b>Evening</b>	<b>Evening</b>
	<b>1<sup>st</sup> Min</b>	<b>Addl</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
<b>Mileage</b>				
0 to 10	\$0.12	\$0.12	\$0.12	\$0.12
11 to 22 miles	\$0.16	\$0.16	\$0.16	\$0.16
23 to 55 miles	\$0.16	\$0.16	\$0.16	\$0.16
56 miles to 124 miles	\$0.16	\$0.16	\$0.16	\$0.16
125 to 292 miles	\$0.16	\$0.16	\$0.16	\$0.16
	\$0.00			
	<b>Bus</b>	<b>Bus</b>	<b>Res</b>	<b>Res</b>
	<b>Night</b>	<b>Night</b>	<b>Night</b>	<b>Night</b>
	<b>1<sup>st</sup> Min</b>	<b>Addl</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
<b>Mileage</b>				
0 to 10	\$0.08	\$0.08	\$0.08	\$0.08
11 to 22 miles	\$0.11	\$0.11	\$0.11	\$0.11
23 to 55 miles	\$0.11	\$0.11	\$0.11	\$0.11
56 miles to 124 miles	\$0.11	\$0.11	\$0.11	\$0.11
125 to 292 miles	\$0.11	\$0.11	\$0.11	\$0.11

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

<b>4.1.7 Surcharges</b>	<b>Per Call</b>
<b>TIER 2 – ACTUAL RATES</b>	<b>(\$)</b>
Directory Assistance	
Private Telephones	\$0.30
Public Telephones	
Calling Card	
Fully-Automated	\$0.25
Operator-Assisted	\$1.00
Operator-Assisted	
Collect	\$1.25
Billed to Third Party	\$1.25
Real-Time Rated	\$1.25
Person-to-Person	\$3.50
Coin Sent-Paid	\$1.25

**4.1.8 Directory Assistance:**

<b>TIER 2 – ACTUAL RATES</b>	
National Directory Assistance, per call	\$0.95
Directory Assistance, per call	\$0.35
Directory Assist Call Completion, per call	\$0.35

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	<b>Bus</b>	<b>Bus</b>	<b>Res</b>	<b>Res</b>
	<b>MRC</b>	<b>NRC</b>	<b>MRC</b>	<b>NRC</b>
<b>4.1.9 Individual Line Flat Rated Service (7)</b>				
<b>TIER 1 – MAXIMUM RATES</b>				
Rate Class 1	\$32.58	\$65.19	\$16.29	\$56.44
Rate Class 2	\$33.68	\$65.19	\$16.84	\$56.44
Rate Class 3	\$34.83	\$65.19	\$17.41	\$56.44
Rate Class 4	\$36.45	\$65.19	\$18.23	\$56.44
Rate Class 5	\$38.08	\$65.19	\$19.04	\$56.44
Rate Class 6	\$44.94	\$65.19	\$19.66	\$56.44

**4.1.10 Individual Line Usage Rate Service (8)**  
**TIER 1 – MAXIMUM RATES**

Rate Class 1	\$19.55	\$65.19	\$9.78	\$56.44
Rate Class 2	\$20.20	\$65.19	\$10.10	\$56.44
Rate Class 3	\$20.93	\$65.19	\$10.45	\$56.44
Rate Class 4	\$22.05	\$65.19	\$10.94	\$56.44
Rate Class 5	\$23.31	\$65.19	\$11.43	\$56.44
Rate Class 6	\$30.11	\$65.19	\$13.18	\$56.44

(7) Flat Rate Service offers Unlimited local calling with no usage charges

(8) Usage Rate Service offers Usage charges apply in addition to the monthly recurring line charge

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC
<b>4.1.11 Multiline Key Flat Rate</b>				
<b>TIER 1 – MAXIMUM RATES</b>				
Rate Class 1	\$48.86	\$65.19		
Rate Class 2	\$50.51	\$65.19		
Rate Class 3	\$52.24	\$65.19		
Rate Class 4	\$54.68	\$65.19		
Rate Class 5	\$57.10	\$65.19		
Rate Class 6	\$58.99	\$65.19		
Rate Classes per Section 3.1.3(B)				

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC
<b>4.1.12 Multiline Key Usage Rate</b>		
<b>TIER 1 – MAXIMUM RATES</b>		
Rate Class 1	\$29.31	\$65.19
Rate Class 2	\$30.31	\$65.19
Rate Class 3	\$31.34	\$65.19
Rate Class 4	\$32.80	\$65.19
Rate Class 5	\$34.26	\$65.19
Rate Class 6	\$37.70	\$65.19

**4.1.13 PBX Trunk Flat Rate**

<b>TIER 1 – MAXIMUM RATES</b>		
Rate Class 1	\$65.15	\$65.19
Rate Class 2	\$67.35	\$65.19
Rate Class 3	\$69.65	\$65.19
Rate Class 4	\$72.90	\$65.19
Rate Class 5	\$76.14	\$65.19
Rate Class 6	\$91.56	\$65.19

**4.1.14 PBX Trunk Usage Rate**

<b>TIER 1 – MAXIMUM RATES</b>		
Rate Class 1	\$39.09	\$65.19
Rate Class 2	\$41.04	\$65.19
Rate Class 3	\$43.25	\$65.19
Rate Class 4	\$45.46	\$65.19
Rate Class 5	\$47.90	\$65.19
Rate Class 6	\$61.35	\$65.19
Rate Classes per Section 3.1.3(B)		

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	<b>Bus MRC</b>	<b>Bus NRC</b>	<b>Res MRC</b>
<b>4.1.15 Direct Inward Dialing (DID)</b>			
<b>TIER 2 – ACTUAL RATES</b>			
<i>DID Station Numbers</i>			
Block of 10 Numbers	\$2.05		
Block of 100 Numbers	\$20.50		
<i>DID Trunk Termination</i>	\$15.00		
<i>DIOD</i>	\$15.00	\$22203.00	
<i>Rotary Line Service</i>	\$2.00		

**4.1.16 Optional Plans**

**TIER 2 – ACTUAL RATES**

**Community Calling(CC) (9)**

*Individual Line*

Rate Class 1	\$27.06	\$14.03
Rate Class 2	\$27.94	\$14.47
Rate Class 3	\$28.86	\$14.93
Rate Class 4	\$30.16	\$15.58
Rate Class 5	\$31.46	\$16.23
Rate Class 6	\$36.95	\$16.73
Rate Classes per Section 3.1.3(B)		

(9) Community Calling Service offers Flat rate service to all home exchanges and local calling areas

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

4.1.17 Optional Plans	Bus	Res
TIER 2 – ACTUAL RATES	MRC	MRC
<b>Community Calling(CC)</b>		
<i>Multiline Key</i>		
Rate Class 1	\$40.09	
Rate Class 2	\$41.41	
Rate Class 3	\$42.79	
Rate Class 4	\$44.74	
Rate Class 5	\$46.68	
Rate Class 6	\$48.19	
<i>PBX Trunk</i>		
Rate Class 1	\$53.12	
Rate Class 2	\$54.88	
Rate Class 3	\$56.72	
Rate Class 4	\$59.32	
Rate Class 5	\$61.91	
Rate Class 6	\$74.25	

**4.1.18 Community Plus(CP) (10)**

TIER 2 – ACTUAL RATES		
<i>Individual Line</i>		
Rate Class 1	\$56.06	\$25.03
Rate Class 2	\$56.94	\$25.47
Rate Class 3	\$57.86	\$25.93
Rate Class 4	\$59.16	\$26.58
Rate Class 5	\$60.46	\$27.23
Rate Class 6	\$65.95	\$27.73
Rate Classes per Section 3.1.3(B)		

(10) Community Plus Service Offers flat rate calling to all home exchanges, local calling areas and certain other exchanges

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

**4.1.18 Community Plus(CP)** Continued **Bus**  
**MRC**

**TIER 2 – ACTUAL RATES**

*Multiline Key*

Rate Class 1	\$69.09
Rate Class 2	\$70.41
Rate Class 3	\$71.79
Rate Class 4	\$73.74
Rate Class 5	\$75.68
Rate Class 6	\$77.19

*PBX Trunk Flat Rate*

Rate Class 1	\$82.12
Rate Class 2	\$83.88
Rate Class 3	\$85.72
Rate Class 4	\$88.32
Rate Class 5	\$90.91
Rate Class 6	\$103.25

*PBX Trunk Usage Rate*

Rate Class 1	\$53.12
Rate Class 2	\$54.88
Rate Class 3	\$56.72
Rate Class 4	\$59.32
Rate Class 5	\$61.91
Rate Class 6	\$74.25

Rate Classes per Section 3.1.3(B)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

4.1.19 Optional Plans	Bus	Res
TIER 2 – ACTUAL RATES	MRC	MRC
<b>Premium Calling (PC) (11)</b>		
<i>Individual Line</i>		
Rate Class 1	\$76.06	\$33.03
Rate Class 2	\$76.94	\$33.47
Rate Class 3	\$77.86	\$33.93
Rate Class 4	\$79.16	\$34.58
Rate Class 5	\$80.46	\$35.23
Rate Class 6	\$85.95	\$35.73
<i>Multiline Key</i>		
Rate Class 1	\$89.09	
Rate Class 2	\$90.41	
Rate Class 3	\$91.79	
Rate Class 4	\$93.74	
Rate Class 5	\$95.68	
Rate Class 6	\$97.19	
<i>PBX Trunk</i>		
Rate Class 1	\$102.12	
Rate Class 2	\$103.88	
Rate Class 3	\$105.72	
Rate Class 4	\$108.32	
Rate Class 5	\$110.91	
Rate Class 6	\$123.25	

Rate Classes per Section 3.1.3(B)

(11) Premium Calling Service offers flat rate calling to all exchanges.

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

**4.1.20 Business MOU**

**TIER 2 – ACTUAL RATES**

	<b>Peak</b>		<b>Off-Peak</b>	
	<b>First Minute</b>	<b>Add'l Minute</b>	<b>First Minute</b>	<b>Add'l Minute</b>
<b>Usage Charges</b>				
<i>Usage Sensitive Service</i>				
Home Calling Area	\$0.0300	\$0.0100	\$0.0150	\$0.0050
Extended Service Area				
Area A ( 1 - 10 Miles)	\$0.0700	\$0.0200	\$0.0350	\$0.0100
Area B (11 - 22 Miles)	\$0.0900	\$0.0300	\$0.0450	\$0.0150
Area C (22+ Miles)	\$0.1200	\$0.0400	\$0.0600	\$0.0200
 <i>CC and CP</i>	 \$0.0500	 \$0.0500	 \$0.0500	 \$0.0500
 <i>Extended Local Calling Plan</i>				
Area A ( 1 - 10 Miles)	\$0.1300	\$0.0400	\$0.0600	\$0.0200
Area B (11 - 22 Miles)	\$0.1600	\$0.0500	\$0.0800	\$0.0300
Area C (22+ Miles)	\$0.2100	\$0.0700	\$0.1100	\$0.0400

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

**4.4.21 Residential MOU**

**TIER 2 – ACTUAL RATES**

	Peak		Off-Peak	
	First Minute	Add'l Minute	First Minute	Add'l Minute
<b>Usage Charges</b>				
<i>Usage Sensitive Service</i>				
Home Calling Area	\$0.0300	\$0.0100	\$0.0150	\$0.0050
Extended Service Area				
Area A ( 1 - 10 Miles)	\$0.0700	\$0.0200	\$0.0350	\$0.0100
Area B (11 - 22 Miles)	\$0.0900	\$0.0300	\$0.0450	\$0.0150
Area C (22+ Miles)	\$0.1200	\$0.0400	\$0.0600	\$0.0200
 <i>CC and CP</i>	 \$0.0500	 \$0.0500	 \$0.0500	 \$0.0500
 <i>Extended Local Calling Plan</i>				
Area A ( 1 - 10 Miles)	\$0.1300	\$0.0400	\$0.0600	\$0.0200
Area B (11 - 22 Miles)	\$0.1600	\$0.0500	\$0.0800	\$0.0300
Area C (22+ Miles)	\$0.2100	\$0.0700	\$0.1100	\$0.0400

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC
<b>4.1.22 Additional Charges</b>				
<b>TIER 2 – ACTUAL RATES</b>				
End User Common Line (EUCL)				
Individual Line	\$6.50		\$6.50	
Multiline Key/PBX Trunk	\$8.19		\$7.00	
Universal Service Fund				
Individual Line	\$0.66		\$0.66	
Multiline	\$1.04		\$0.70	
PBX Trunk with 9 LNPs	\$1.38			
Directory Assistance	\$0.35		\$0.35	
Touch Tone Calling				
Individual Line	\$2.50		\$2.50	
Trunk Line	\$4.00		\$4.00	
<b>4.1.23 Other Charges</b>				
<b>TIER 2 – ACTUAL RATES</b>				
Billing Options				
Per Account	\$1.50	\$18.05	\$1.50	\$18.05
Per Page		\$0.10		\$0.10

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services

**4.1.24 Centrex**

**TIER 1 – MAXIMUM RATES**

<b>Centrex Line</b>	<b>MRC</b>
3-25 lines, per line	\$37.50
26 - 50 lines, per line	\$35.00
Feature Series 1000	\$1.88
Feature Series 2000	\$2.29
Feature Series 3000	\$2.50
CentraNetR CLASS	
3-25 Lines	\$6.25
26-50 Lines	\$5.63
51-500 Lines	\$5.00
Over 500 Lines	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services

<b>4.1.25 Optional Features</b>	<b>MRC</b>
<b>TIER 2 – ACTUAL RATES</b>	
Attendant Additional Console Member	
Attendant Flexible Night Answer	\$1.00
Attendant Identification - Multiple Directory Numbers	\$1.00
Attendant Mixed Night Answer (1)(2)	\$1.00
Attendant Non-Data Link Console Interface (3)	\$40.00
Attendant Predetermined Night Answer	\$1.00
Attendant Universal Night Answer (1)(4)(5)	\$1.00
Authorization Codes, per group of 10	\$1.00
Automatic Route Selection	\$2.00
Code Calling Access (1)	\$25.00
Dictation Access & Control (1)	\$25.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services, Continued

4.1.25 Optional Features Continued	MRC
TIER 2 – ACTUAL RATES	
FX Access	\$0.03
Limited Automatic Call Distribution	\$0.25
Music On Hold Access (1)	\$0.50
Paging/Public Address Access (1)	\$4.48
Pilot Number of Hunt Groups	\$25.00
Preferential Hunting (2)	\$0.20
Priority Queuing (3)	\$0.15
Proprietary Set Interface	\$1.60
Recorded Announcement	\$1.60
Speed Call 30 (System)	\$2.50
Station Message Detail Recording**	\$150.00
Stop Hunt (2)(4)	\$1.50
Terminal Make Busy (4)	\$1.50
Tie Facility Access	\$25.00
T1 Access	\$50.00
WATS Access	\$0.05
800 Service Access	\$0.50
Music On Hold Access (1)	\$1.00
Paging/Public Address Access (1)	\$5.00
Pilot Number of Hunt Groups	\$50.00
Preferential Hunting (2)	\$0.30
Priority Queuing (3)	\$0.30
Proprietary Set Interface	\$1.80
Recorded Announcement	\$0.03
Speed Call 30 (System)	\$0.25
Station Message Detail Recording**	\$0.50
Stop Hunt (2)(4)	\$4.48

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services, Continued

4.1.25 Optional Features Continued	MRC
TIER 2 – ACTUAL RATES	
Terminal Make Busy (4)	\$1.80
Tie Facility Access	\$3.00
T1 Access	\$300.00
WATS Access	\$3.00
800 Service Access	\$3.00
CallerID-Number, per line	
3-25 Lines	\$6.00
26-50 Lines	\$4.50
51-100 Lines	\$2.00
Over 100 Lines	\$0.70
CallerID-Name and Number, per line	
3-25 Lines	\$6.00
26-50 Lines	\$4.50
51-100 Lines	\$2.00
Over 100 Lines	\$1.50
VIP Alert, per line	\$4.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services, Continued

4.1.26 Switched Data High Speed and	MRC	NRC
TIER 2 – ACTUAL RATES		
<b>Low Speed Customer Line</b>		
(a) Low Speed Access		
Single Line, per line	\$37.00	\$50.00
CentraNet® Line		
3-49 Lines, each	\$40.00	\$50.00
50-100 Lines, each	\$37.00	\$50.00
101 Lines and above, each	\$34.00	\$50.00
High Speed Access		
Single Line, per line	\$47.00	\$50.00
CentraNet® Line		
3-49 Lines, each	\$50.00	\$50.00
50-100 Lines, each	\$47.00	\$50.00
101 Lines and above, each	\$44.00	\$50.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

Centrex Services, Continued

4.1.27 CentraNet® CustoPAK Service Lines, each*	MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<b>Basic Package Includes:</b>	\$41.00		X
Assume Dial "9"			X
Call Transfer--(All Calls)			X
Call Hold			X
Consultation Hold			X
Distinctive Ring (Inside/Outside Ringing)			X
Direct Inward Dialing (DID)			X
Direct Outward Dialing (DOD)			X
Intercom Dialing			X
Three-Way Calling			X
Touch Calling			X
<b>4.1.28 Selectable Features</b>			X
Busy Redial	\$4.00		X
Call Block	\$3.00		X
Call Park	\$3.00		X
Call Park Directed	\$4.00		X
*69	\$4.00		X
Call Trace			X
Caller ID-Number Only	\$7.50	X	
Caller ID	\$7.00		X
Executive Busy Override	\$4.00		X
Last Number Redial	\$4.00		X
Select Call Forwarding	\$4.00		X
Priority Call	\$3.00		X

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**SECTION 4 - RATES AND CHARGES Continued**

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

ISDN Services,

4.1.29 Single Line ISDN Service	Business	Residential
TIER 2 -- ACTUAL RATES	MRC	NRC
<b>ISDN Access</b>		
Measured Service	\$24.00	\$200.00
400 block of time (12)	\$92.41	\$200.00
Usage Charge	\$0.05	
<b>Optional Features</b>		
B-Packed, per channel	\$120.00	
D-Packet, per channel	\$5.00	
<b>Feature Packages</b>		
MBKS (13)	\$6.00	\$25.00
MBKS Deluxe (14)	\$8.00	\$25.00

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(12) \$0.05 per minute each over 400 hours

(13) Include: Analog Shared Directory Number on all SM configurations, Automatic Callback on Busy, Bridging call forwarding, call pickup, conference calling, drop, feature function buttons, drop, hold manual exclusion, multiple directory number buttons, speed calling, transfer, time and date display, two-digit intercom dialing

(14) Delayed and abbreviated ringing, display for ringing call appearances only, initiated priority calling, inspect for ISDN terminals, intercom alerting, originating priority calling, outgoing called line identification for ISDN terminals priority calling, incoming only

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

ISDN Services, Continued

4.1.29 Single Line ISDN Service Continued	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
<b>ISDN Access Continued</b>		
Attendant Services	\$25.00	\$100.00
Data 1000 (15)	\$3.00	\$15.00
Data 2000 (16)	\$5.00	\$15.00
X.25 Enhanced (17)	\$5.00	\$15.00
<b>Miscellaneous Charges</b>		
Secondary Directory Number	\$0.40	
Data Direct Connect	\$1.00	
Data Closed User	\$1.00	

(15) Data 1000 Feature Package includes Data Call Forward, Data Multi-Line Hunt Group, Data Speed, Call-Short List, and Data Toll Restriction.

(16) Data 2000 Feature Package includes Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call-Long List or any combination of Data 1000/Data 2000 features. A single line may not be equipped for both Data Multi-Line Hunt and Data Circular Hunting.

(17) X.25 Flow Control Parameter Negotiation - X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication, X.25 Closed User Groups - X.25 Fast Select - X.25 Fast Select Acceptance -X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel - X.25 Permanent Virtual Circuit

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

ISDN Services, Continued

**4.1.29 Single Line ISDN Service Continued**

	<b>Business MRC</b>	<b>Residential NRC</b>
--	-------------------------	----------------------------

**TIER 2 – ACTUAL RATES**

ISDN Access Continued

3-15 lines	\$21.50	
16-50 lines	\$21.00	
51-100 lines	\$20.50	
101-500 lines	\$20.00	

ISDN Multipoint Access

3-15 lines	\$23.50	
16-50 lines	\$23.00	
51-100 lines	\$22.50	
101-500 lines	\$22.00	

Optional Features

B-Voice CSD Channel	\$9.00	
B-CSD Channel	\$8.00	
B-Voice Only Channel	\$2.00	
B-Packet Switched Data Channel	\$120.00	
D-Packet Switched Data Channel	\$15.00	

Miscellaneous Charges BRI and SLISDN

Secondary Directory Number	\$0.40	
Data Direct Connect	\$1.00	
Data Closed User	\$1.00	
Loop Extension	\$28.50	\$50.00
End User Common Line Charges	\$7.00	
Universal Service Fund	\$1.13	
ISDN Port Line Charge	\$1.98	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued**

ISDN Services, Continued

4.1.29 Single Line ISDN Service Continued	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
ISDN Access Continued		
PRI Access	\$400	\$400.00
PRI Facility	\$240	\$450.00
PRI Digital Transport Each Termination	\$28.90	
PRI Digital Transport Each Airline Mile	\$10.76	
Channel Activations		
Voice Channel Activation (Flat Rate)	\$15.00	
Voice Channel Activation (Measured Rate)	\$5.00	
Miscellaneous Charges		
Subsequent Activity Charge		\$200.00
End User Common Line	\$40.95	
PICC	\$11.00	
Universal Service Fund	\$6.36	
ISDN Line Port Charge	\$10.00	

Digital ISDN is additive to regular business local exchange service, in which customers may choose from several variations of 2B + D. Digital ISDN Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital loop line. Each digital local loop is arranged with B-Channel or D-Channel configuration or both. The B channel services include Circuit Switched Voice (CSV) and Circuit Switched Data (CSD). The D channel service includes Packet Switched Data (PSD). Foreign Exchanges charges applied to customers that receive service from a different central office than their normal central office. Verizon offers ISDN under Measured Rate Option or a Block of Time Option. The Block of Time Option allows up to 400 hours of use each month for voice/switched data calls terminating within the local calling. Usage that exceeds this allowance is subject to usage charges.

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA**

Basic Exchange Services – SBC Service Area

4.2.1 SBC/Ameritech Business and Residential Service	Bus	Res
TIER 1 – MAXIMUM RATES	NRC	MRC
<b>Service Charges:</b>		
Service Ordering Charge, Complex	\$19.81	\$22.06
Service Ordering Charge, Simple	\$31.88	\$22.06
Central Office Connection Charge, Complex	\$21.25	\$10.31
Central Office Connection Charge, Simple	\$16.25	\$10.31
Line Connection Charge, Complex	\$20.63	\$13.25
Line Connection Charge, Simple	\$30.44	\$13.25
Centrex Service Order Charge	\$57.50	\$0.00
Centrex Central Office Charge	\$2.19	\$0.00
Centrex Line Connection Charge	\$4.19	\$0.00
PBX Trunk Service Ordering Charge	\$30.63	\$30.63
PBX Central Office Charge	\$18.13	\$18.13
PBX Line Connection Charge (18)	\$12.94	\$12.94
FCO Service	\$475.88	\$445.63
FX Service and FXE Service	\$569.63	\$539.31
Service and Feature Change Charge	\$9.13	\$9.94
Remote Call Forwarding	\$70.31	\$70.31
Local Service Establishment Charge (19)	\$51.94	\$36.06
Service Change Charge, complex	\$51.94	\$36.06
Service Change Charge, Simple	\$11.63	\$11.63
Telephone Number Change Charge, Complex	\$51.94	\$22.38
Telephone Number Change Charge, Simple	\$38.94	\$38.94
Premises Work Charge		
- first 15 minutes or fraction thereof	\$31.25	\$31.25
- each add'l 15 min. increment or fraction	\$12.50	\$12.50

(18) Charges applicable to FCO, FX, and FXE service are in addition to those for establishing the exchange service with which they are associated.

(19) Also, change class of service charge

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area

**4.2.2 SBC/Ameritech Business and Residential Service**

Continued

	<b>Bus</b>	<b>Res</b>
<b>TIER 1 – MAXIMUM RATES</b>	<b>NRC</b>	<b>MRC</b>
<b>Service Charges:</b>		
Restoral of Service Complex (20)	\$33.19	\$33.19
Restoral of Service Simple (21)	\$40.38	\$40.38
Service Restored after temporary suspension - Complex	\$94.81	\$77.88
Service Restored after temporary suspension - Simple	\$41.94	\$41.94
Service Restored after temp. interception - Complex	\$109.63	\$78.13
Service Restored after temp. interception - Simple	\$41.94	\$41.94

(20) Service restoral after temporary denial but prior to completion of order to disco

(21) Service per service or system

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.3 Flat-Rate & Usage Sensitive Service**

	Bus MRC	Res MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<i>Custom Calling (CC)</i>				
Call Waiting	\$6.25	\$5.19	X	
Call Forwarding (Variable)	\$4.00	\$4.00		X
Three-Way Calling	\$4.00	\$4.00		X
<i>Advanced Custom Calling</i>				
Repeat Dialing	\$4.00	\$4.10		X
Call Selector	\$4.00	\$4.00		X
Call Return	\$4.00	\$4.10		X
Call Screening	\$4.00	\$4.00		X
Caller ID				
Standard	\$8.75	\$7.50	X	
With Name Enhancement	\$2.50	\$1.95		X
Multi-Ring Feature				X
First Add'l. Number	\$4.00	\$4.00		X
Second Add'l. Number	\$3.95	\$2.00		X
Busy Line Transfer (BLT)				X
Standard	\$0.60	\$0.60		X
Customer Control Option	\$1.00	\$1.00		X
Alternate Answering (AA)	\$0.60	\$0.60		X
Message Waiting Tone	\$0.25	\$0.25		X
Easy Call (Off-Hook Dial)	\$1.50	\$1.50		X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.3 Flat-Rate & Usage Sensitive Service** Continued

	Bus	Bus	Res	Res	TIER 1	TIER 2
	MRC	NRC	MRC	MRC	MAXIMUM	ACTUAL
					RATES	RATES
<i>Per-Use/Temporary Features</i>						
Three-Way Calling	\$0.88		\$0.88		X	
Automatic Callback	\$0.88		\$0.88		X	
Repeat Dialing	\$0.94		\$0.94		X	
Call Forwarding (Temporary)	\$1.13	\$6.25	\$1.13	\$6.25	X	

**4.2.4 Toll Restriction:**

Call Blocking		\$9.30		\$9.30		X
Call Blocking, Centrex		\$41.55				X
Toll Restriction (22)	\$51.50	\$24.40	\$2.90	\$12.00		X
Selective Call Screening	\$5.50		\$5.20			X
International Call Blocking		\$3.50		\$3.50		X

**4.2.5 Directory Listings:**

Non-Listed	\$1.10		\$1.10			X
Non-Published	\$1.38		\$1.38		X	
Additional Listings	\$2.50		\$1.50			X

(22) Per individual non-residential service or PBX trunk equipped

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.6 Business and Residential MTS**

Usage

Dial Station Calling Card	TIER 2 – ACTUAL RATES	Day FIRST MINUTE	Day ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
Mileage - Schedule A and B ALL		\$0.2300	\$0.2300	\$0.2100	\$0.2100
		Evening FIRST MINUTE	Evening ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
		\$0.1600	\$0.1600	\$0.1700	\$0.1700
		Night FIRST MINUTE	Night ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
		\$0.1600	\$0.1600	\$0.1500	\$0.1500

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.8 Business and Residential MTS Usage Continued

TIER 2 – ACTUAL RATES

Dial Station Calling Card	Day		Day	
	FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
Mileage - Schedule C ALL	\$0.00	\$0.00	\$0.1400	\$0.1400
	Evening		Evening	
	FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
	\$0.00	\$0.00	\$0.0700	\$0.0700
	Night		Night	
	FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
	\$0.00	\$0.00	\$0.0700	\$0.0700

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.10 Business and Residential MTS Usage**  
Continued

	TIER 2 – ACTUAL RATES	Day		Day	
		FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
<b>Operator-Assisted Mileage</b>					
ALL		\$0.4500	\$0.4500	\$0.4500	\$0.4500
		Evening		Evening	
		FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
		\$0.4500	\$0.4500	\$0.4500	\$0.4500
		Night		Night	
		FIRST MINUTE	ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
		\$0.4500	\$0.4500	\$0.4500	\$0.4500

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

<b>4.2.11 Surcharges</b>	<b>Per Call</b>
<b>TIER 2 – ACTUAL RATES</b>	
Directory Assistance	\$0.30
Calling Card	
Fully-Automated	\$0.50
Semi-Automated	\$1.25
Operator-Assisted	
Collect	\$1.10
Billed to Third Party	\$1.50
Real-Time Rated	\$1.10
Person-to-Person	\$3.00
Coin Sent-Paid	\$1.10

**4.2.12 Directory Assistance:**

<b>TIER 2 – ACTUAL RATES</b>	
Local - Customer Dialed	\$0.75
Directory Assistance	\$0.30
Directory Assistance Call Completion	\$0.30
National Directory Assistance	\$1.25

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.13 Individual Measured Rate Service**

	<b>TIER 1 – MAXIMUM RATES</b>			
	<b>BUS</b>	<b>BUS</b>	<b>RES</b>	<b>RES</b>
Rate Class A (23)	<b>MRC</b>	<b>NRC</b>	<b>MRC</b>	<b>NRC</b>
Rate Class B	\$22.81	\$78.56		
Rate Class C	\$25.31	\$78.56		
Rate Class D	\$28.44	\$78.56		

**4.2.14 Individual Message Rate Service**

	<b>TIER 1 – MAXIMUM RATES</b>			
Rate Class A (24)				
Rate Class B	\$30.50	\$78.56	\$11.14	\$45.63
Rate Class C	\$33.00	\$78.56	\$11.14	\$45.63
Rate Class D	\$36.13	\$78.56	\$11.14	\$45.63

(23) The measured plan has no usage allowance and all calls are time- and distance-sensitive  
(24) The Business Message Plan offers a usage allowance of 73 calls per line/trunk before a charge applies to each call. Residential Call Allowance = 30

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

<b>4.2.15 Multiline Key Measured Rate</b>	<b>BUS</b>	<b>BUS</b>	<b>RES</b>	<b>RES</b>
	<b>MRC</b>	<b>NRC</b>	<b>MRC</b>	<b>NRC</b>
<b>TIER 1 – MAXIMUM RATES</b>				
Rate Class A				
Rate Class B	\$27.44	\$78.56		
Rate Class C	\$29.94	\$78.56		
Rate Class D	\$33.06	\$78.56		

**4.2.16 Multiline Key Message Rate**

<b>TIER 1 – MAXIMUM RATES</b>			
Rate Class A			
Rate Class B	\$35.13	\$78.56	
Rate Class C	\$37.63	\$78.56	
Rate Class D	\$40.75	\$78.56	

Rate Classes per Section 3.1.3(B)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

	<b>BUS</b>	<b>BUS</b>	<b>RES</b>	<b>RES</b>
	<b>MRC</b>	<b>NRC</b>	<b>MRC</b>	<b>NRC</b>
<b>4.2.17 PBX Trunk Measured Rate</b>				
<b>TIER 1 – MAXIMUM RATES</b>				
Rate Class A				
Rate Class B	\$27.44	\$78.56		
Rate Class C	\$29.94	\$78.56		
Rate Class D	\$33.06	\$78.56		

**4.2.18 PBX Trunk Message Rate**

<b>TIER 1 – MAXIMUM RATES</b>			
Rate Class A	\$39.94	\$78.56	
Rate Class B	\$42.44	\$78.56	
Rate Class C	\$45.56	\$78.56	
Rate Class D			

**4.2.19 Residential Flat Rate Service**

<b>TIER 1 – MAXIMUM RATES</b>			
Access Area A			
Access Area B		\$17.81	\$45.63
Access Area C		\$17.81	\$45.63
Access Area D		\$17.81	\$45.63
Rate Classes per Section 3.1.3(B)			

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

4.2.20 Direct Inward Dialing (DID) Measure or Message	BUS	BUS	RES	RES
	MRC	NRC	MRC	NRC
<b>TIER 2 – ACTUAL RATES</b>				
<i>DID Station Numbers</i>				
First 20 DID Numbers	\$3.20	\$150.00		
Addl 20 DID Numbers	\$3.20	\$54.20		
Individual DID Number	\$0.25			
<i>DID Trunk Termination</i>	\$19.00	\$155.00		

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**BUS**

**MRC**

**4.2.21 IOD from PBX Trunks:**

**TIER 2 – ACTUAL RATES**

- Per Trunk	\$48.45
- Per Initial DIOD Service Order	\$474.15

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**Business Usage (25)**

PEAK 8:00 AM - 8:59 PM Monday - Friday  
OFF-PEAK All Other Times

**4.2.22 Business Usage**

<b>TIER 1 – MAXIMUM RATES</b>	<b>Measured</b>	<b>Message</b>		
	<b>First</b>	<b>Add'l</b>	<b>Per</b>	<b>Add'l</b>
	<b>Minute</b>	<b>Minute</b>	<b>Message</b>	<b>Message</b>
<b>Usage Charges</b>				
<i>Usage Sensitive Service</i>				
<b>Local Calls</b>				
Area A ( 1 – 10 Miles)	\$0.02	\$0.01	\$0.10	\$0.00
Area B (11 – 22 Miles)	\$0.02	\$0.01	\$0.10	\$0.00
Area C (23 to 55 Miles)	\$0.03	\$0.01	\$0.10	\$0.00
	\$0.00	\$0.00	\$0.00	\$0.00
<b>Local Calling Plus Calls (25)</b>	\$0.00	\$0.00	\$0.00	\$0.00
Area A ( 1 – 10 Miles)	\$0.03	\$0.01	\$0.03	\$0.01
Area B (11 - 22 Miles)	\$0.03	\$0.01	\$0.03	\$0.01
Area C (23 to 55 Miles)	\$0.03	\$0.01	\$0.03	\$0.01

(25) Message Rate Service has an allowance of 73 calls

(26) An \* exchange indicates that Local Calling Plus (LCP) is available. A ^ exchange indicates that the Community Calling option is available

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

4.2.23 Residential Usage	First	Add'l.	First	Add'l.
TIER 1 – MAXIMUM RATES	Minute	Minute	Minute	Minute
<b>Usage Charges (Peak)</b>				
<i>Local Calls</i>			\$0.10	\$0.00
 <i>Local Calling Plus Calls</i>				
Mileage				
10	\$0.05	\$0.01	\$0.05	\$0.01
22	\$0.05	\$0.01	\$0.05	\$0.01
999	\$0.05	\$0.01	\$0.05	\$0.01
 <b>Usage Charges (Off-Peak)</b>				
<i>Local Calls</i>			\$0.10	\$0.00
 <i>Local Calling Plus Calls</i>				
Mileage				
10	\$0.03	\$0.01	\$0.03	\$0.01
22	\$0.03	\$0.01	\$0.03	\$0.01
55	\$0.03	\$0.01	\$0.03	\$0.01

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

	BUS MRC	BUS NRC	RES MRC	RES NRC
--	------------	------------	------------	------------

**TIER 2 – ACTUAL RATES**

Touch-Tone

Hunting

End User Common Line

Individual Line	\$5.39		\$5.39	
Multiple Line or Trunk	\$5.39		\$5.39	

Federal Universal Service

Individual Line	\$0.53		\$0.53	\$1.00
Multiple Line	\$0.80		\$0.80	\$2.00
PBX	\$1.01		\$1.01	\$3.00

Directory Assistance (Per Call)	\$0.30		\$0.30	
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**4.2.25 Other Charges**

**TIER 2 – ACTUAL RATES**

Community Calling

First Two Hours			\$29.40	
Additional 15 Minutes			\$3.50	

FlexLine

Per Arrangement	\$11.95	\$33.50	\$11.95	\$33.50
Per Minute of Use	\$0.05		\$0.05	

OfficePak

Per Arrangement			\$4.39	
Per Minute of IntraLATA Toll			\$0.10	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

	BUS NRC	RES NRC
<b>4.2.26 Order Charges</b>		
<b>TIER 2 – ACTUAL RATES</b>		
Additional Line/Trunk		
Individual Line	\$37.35	\$37.35
Multiline Key or PBX Trunk	\$33.50	\$33.50
Record Order	\$17.90	\$17.90
<b>4.2.27 Premises Visit Charge</b>		
<b>TIER 1 – MAXIMUM RATES</b>		
First 15 Minutes	\$31.25	\$31.25
Additional 15 Minutes	\$12.50	\$12.50

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

CENTREX Services – SBC Service Area

	<b>Business MRC</b>	<b>Business NRC</b>
<b>4.2.28 ISDN</b>		
<b>TIER 2 – ACTUAL RATES</b>		
<b>Intercom Line</b>		
Rate Class A		
Rate Class B	\$11.50	\$62.85
Rate Class C	\$13.00	\$62.85
Rate Class D	\$14.50	\$62.85
 <b>System Charge</b>		
2 - 50 LINES	\$5.00	\$250.00
51-100 LINES	\$5.00	\$400.00
101-200 LINES	\$5.00	\$575.00
201-500 LINES	\$5.00	\$1,000.00
501 OR MORE LINES	\$5.00	\$1,500.00
 Remote System 2-6 remote lines	\$5.00	\$100.00
 <b>System Conversion Charge, Per System</b>		
2 - 50 LINES		\$100.00
51-100 LINES		\$200.00
101-200 LINES		\$275.00
201-500 LINES		\$500.00
501 OR MORE LINES		\$750.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

CENTREX Services – SBC Service Area Continued

	<b>Business MRC</b>	<b>Business NRC</b>
<b>4.2.29 Centrex Lines</b>		
<b>TIER 1 – MAXIMUM RATES</b>		
Basic Line	\$11.25	\$15.00
Electronic Key Line	\$14.38	\$15.00
ISDN Custom Line	\$21.25	\$67.50
ISDN National Line	\$21.25	\$67.50
OmniPresence Remote, Basic Line	\$10.00	
OmniPresence Remote, National ISDN	\$12.31	\$18.75
OPTI-Centrex-Basic	\$11.25	\$20.00
 Centrex ISDN		
Circuit Switched Voice per B Channel	\$5.88	\$31.25
Circuit Switched Data per B Channel	\$11.25	\$25.00
Alternate Circuit Switched voice/data	\$13.13	\$31.25
Packet Switched Data per B Channel	\$108.75	\$125.00
Packet Switched Data per D Channel	\$8.13	\$25.00
On Demand Packet Switched Data B	\$31.25	\$31.25

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

CENTREX Services – SBC Service Area Continued

	<b>Business MRC</b>	<b>Business NRC</b>
<b>4.2.30 Optional Line Features</b>		
<b>TIER 2 – ACTUAL RATES</b>		
10 or 18 Button		\$50.00
20, 22 or 36 Button		\$100.00
Call forward over private facility	\$4.00	\$5.00
Call request in queue		
per line	\$1.00	
per system	\$95.00	
Caller ID on Non ISDN Line		
1 to 6 lines, per line	\$3.25	
7 to 11 lines, per line	\$1.45	
12 to 19 lines, per line	\$1.15	
20 to 95 lines, per line	\$1.00	
96 and over lines, per line	\$0.80	
Caller ID with Name	\$2.50	
Calling Name Display on Intercom	\$0.50	
Visual Message Waiting Indicator	\$1.00	\$5.00
Customer calling Name on Centrex, per line	\$3.50	\$5.00
Direct Connect Originating per line	\$1.00	\$5.50
Direct Connect Originating with Delay, per line	\$1.00	\$5.50
Distance Extension		
Per Electronic Key Line	\$26.00	
per ISDN custom or National Line	\$26.00	
Executive Display Communications	\$0.50	
Direct Station Selection/Busy Lamp	\$9.00	\$100.00
Ground Start Line	\$10.00	\$5.00
Make Busy Key	\$5.50	\$2.00

Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
Copeland Street  
Quincy, MA 02169



Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

CENTREX Services – SBC Service Area Continued

	<b>Business MRC</b>	<b>Business NRC</b>
<b>4.2.31 Optional Line Features</b> Continued		
<b>TIER 2 – ACTUAL RATES</b>		
Message Waiting Indication Lamp	\$1.65	\$5.00
Multiple Call Arrangement	\$0.25	\$5.00
Premium Feature Package per line or B channel	\$1.00	\$5.00
Query Busy Station, Per Queued Station	\$1.50	\$7.00
Secondary Directory Number, Each	\$0.25	
Speed Calling Long	\$0.40	\$10.75
Speed Calling Expanded Number Group	\$0.60	\$10.75
Stop Hunt Key	\$4.95	\$2.00
 Optional ISDN Data Features		
Alternate Access	\$3.00	\$5.00
Queuing	\$1.00	\$10.00
 Service Elements		
Assume Dial 9	\$7.50	\$5.00
Attendant Console	\$220.00	\$500.00
Attendant call Detail Entry, per console /AE3PB/	\$3.00	\$20.00
Attendant conference (30 port, each /C3P/ (Requires conference service components)	\$8.00	\$20.00
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	\$2.50	\$50.00
Multi Position Hunt per group /AHBPG/ per position /A6V/	\$2.50	\$50.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

CENTREX Services – SBC Service Area Continued

	<b>Business MRC</b>	<b>Business NRC</b>
<b>4.2.32 Optional Line Features Continued</b>		
<b>TIER 2 – ACTUAL RATES</b>		
Name Display for Attendant		
Console		
per console /NDFPC/	\$20.00	\$250.00
Operational Measurements		
per console /AOKPC/	\$5.00	\$65.00
Authorization Codes		
Initial 100 count /AKG1X/	\$5.00	\$350.00
Additional Codes, per 25 or		
fraction thereof /AKG/	\$1.00	\$80.00
Station Specific		
per line /AJN/	\$1.20	\$2.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

ISDN Services – SBC Service Area

	MRC	NRC
<b>4.2.33 BRI SERVICES</b>		
<b>TIER 2 – ACTUAL RATES</b>		
ISDN Direct Service Line, Per Line	Refer to Business Local Exchange	
ISDN Direct CO Termination, Per Line	\$17.00	\$50.00
<b>Service Capability</b>		
<b>B Channel Voice</b>		
Month to Month	\$3.00	\$15.00
<b>B Channel Data</b>		
Month to Month	\$8.00	\$15.00
<b>B Channel Alternate Voice/Data</b>		
Month to Month	\$8.50	\$15.00
<b>B Channel Packet</b>		
Month to Month	\$85.00	\$100.00
<b>D Channel Packet</b>		
Month to Month	\$6.50	\$15.00
<b>Standard Features</b>		
<b>CSV Standard Feature</b>		
Per B Channel, Per Request		\$15.00
<b>CSD Standard Feature</b>		
Per B or D Channel, Per Request		\$15.00

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued**

ISDN Services – SBC Service Area, Continued

	MRC	NRC
--	-----	-----

**4.2.34 BRI SERVICES** Continued

**TIER 2 – ACTUAL RATES**

**Optional Features**

Additional Multiple Call Appearance	\$2.00	\$5.00
Secondary Telephone Number	\$2.00	\$5.00

**Miscellaneous Charges**

Distance Extension Charge, Per Line	\$26.00	
End User Common Line Charge		
Per B Channel Activated		
Single B Channel	\$5.39	
Multiple B Channels	\$5.39	
Federal Universal Service Fee		
Per BRI	\$0.53	
Port Recovery Charge	\$0.15	
End User Complex Line Port		
Per BRI Line	\$1.58	
PICC, Per BRI	\$0.00	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued**

ISDN Services – SBC Service Area, Continued

	MRC	NRC
	\$	\$
<b>4.2.35 PRI SERVICES</b>		
<b>TIER 2 – ACTUAL RATES</b>		
<b>Service Capability</b>		
PRI Prime (Custom), Each		
Month to Month	\$650.00	\$2000.00
PRI Prime (National), Each		
Month to Month	\$650.00	\$2000.00
Back-up D Channel, Each		
Month to Month	\$120.00	\$200.00
System Inter-Communication, Per Group		
Circuit Switched Voice or Data	\$35.00	\$150.00
Packet Switched Data	\$35.00	\$150.00
Packet Switched Data, Per B Channel		
Month to Month	\$120.00	\$200.00

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES**

Service charges per account are based on the following schedule:  
 TIER 2 – ACTUAL RATES

**4.3.1. Granite Switched Access Outbound Service**

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0595	\$0.0119	\$0.0595	\$0.0119	\$0.0595	\$0.0119

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

**4.3.2. Granite Switched Access Inbound Service**

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0620	\$0.0124	\$0.0620	\$0.0124	\$0.0620	\$0.0124

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

**4.3.3. Granite Dedicated Access Outbound Service**

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0495	\$0.0099	\$0.0495	\$0.0099	\$0.0495	\$0.0099

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

**4.3.4. Granite Dedicated Access Inbound Service**

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0520	\$0.0104	\$0.0520	\$0.0104	\$0.0520	\$0.0104

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

**4.3.5. Granite Travel Card Service**

Access charge per call	\$0.50
Rate per minute	\$0.20

**4.3.6. Directory Assistance**

Rate per access	\$0.85
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**4.3.7. Granite Prepaid Calling Card Service**

Rate per minute	\$0.25
Surcharge per call	\$0.50

**4.3.8. Payphone Surcharge**

Per Call	\$0.28
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 Quincy, MA 02169

## Exhibit B

### The proposed revised tariff pages.

By this filing, Applicant's Tier II services are removed from its tariff, as reflected in the attached pages, pursuant to the Commission's September 19, 2007 Implementation Order in Case No. 06-1345-TP-ORD.<sup>1</sup> Specifically, Applicant removes all terms and conditions appearing in section 2 with the exception of general terms and conditions governing the undertaking of the Company, Payments and Billing, and an affirmative statement that the Company does not accept advanced payments or deposits.

Applicant also incorporates references to the applicability of Ohio's Minimum Telephone Service Standards in the Application of Tariff Section; adds Tier II Service definitions in the definition section; incorporates changed references to the Commission for purposes of billing dispute resolution; removes provisions governing Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service; and removes Emergency Services Calling Plan.

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<sup>1</sup> Applicant provides telecommunications services exclusively to medium and large commercial subscribers having four or more lines. All of its commercial services are considered Tier II services under the Commission's Implementation Order, accordingly. When Applicant filed its initial tariff, it had contemplated providing service to residential subscribers. Applicant subsequently focused exclusively on the commercial market, but did not remove residential service rates from its tariff. In the interest of time, Applicant retains residential Tier I service offerings and descriptions in its tariff. Applicant plans to subsequently file a replacement tariff under the ATA process for removal of residential service offerings.

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

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**Granite Telecommunications, LLC**

100 Newport Avenue Extension  
Quincy, Massachusetts 02171

(C)  
(C)

90-9271-TP-TRF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange, interexchange and carrier-to-carrier telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio. Copies may be inspected during normal business hours at Company's principal place of business, 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

(C)

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Issued: June 24, 2008

Effective Date: July 7, 2008

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.  
President  
Granite Telecommunications, LLC  
100 Newport Avenue Extension (C)  
Quincy, MA 02171 (C)

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

**CHECK SHEET**

The Title Sheet and Sheets 1 through 319 of this tariff inclusive of this Tariff and Sheets 1 through 54 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
Title	First Revised*	32	First Revised*
1	Third Revised*	33	First Revised*
2	Original	34	First Revised*
3	Second Revised*	35	First Revised*
4	First Revised*	33	First Revised*
5	Original	34	First Revised*
6	Original	35	First Revised*
7	Original	36	First Revised*
8	Original	37	First Revised*
9	Original	38	First Revised*
10	Original	39	First Revised*
11	Original	40	First Revised*
12	Original	41	First Revised*
13	Original	42	First Revised*
14	First Revised*	43	First Revised*
15	Original	44	Original
16	Original	45	Original
17	Original	46	Original
18	Original	47	First Revised*
19	First Revised*	48	Original
19.1	Original*	49	Original
20	Original	50	Original
21	Original	51	Original
22	Original	52	Original
23	First Revised*	53	Original
24	Second Revised*	54	First Revised*
25	Second Revised*	55	Original
26	Second Revised*	56	Original
27	Second Revised*	57	Original
28	First Revised*	58	Original
29	Original	59	Original
30	Original		
31	Original		

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P.U.C.O. Tariff No. 1

**CHECK SHEET, Continued**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
126	Original	157	First Revised*
127	Original	158	First Revised*
128	Original	159	First Revised*
129	Original	160	First Revised*
130	Original	161	First Revised*
131	Original	162	First Revised*
132	Original	163	First Revised*
133	Original	164	First Revised*
134	Original	165	First Revised*
135	Original	166	First Revised*
136	Original	167	First Revised*
137	Original	168	First Revised*
138	Original	169	First Revised*
139	Original	170	First Revised*
140	Original	171	First Revised*
141	Original	172	First Revised*
142	Original	173	First Revised*
143	First Revised	174	First Revised*
143.1	Original	175	First Revised*
144	Original	176	First Revised*
145	Original	177	First Revised*
146	Original	178	First Revised*
147	Original	179	First Revised*
148	Original	180	First Revised*
149	Original	181	First Revised*
150	Original	182	First Revised*
151	First Revised*	183	First Revised*
152	First Revised*	184	First Revised*
153	Original	185	First Revised*
154	First Revised*	186	First Revised*
155	Original	187	First Revised*
156	First Revised*		

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**CHECK SHEET, Continued**

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
188	First Revised*	222	Original
189	First Revised*	223	Original
190	First Revised*	224	Original
191	First Revised*	225	Original
192	First Revised*	226	Original
193	First Revised*	227	Original
194	First Revised*	228	Original
195	First Revised*	229	Original
196	First Revised*	230	Original
197	First Revised*	231	Original
198	First Revised*	232	Original
199	First Revised*	233	Original
200	First Revised*	234	Original
201	First Revised*	235	Original
202	First Revised*	236	Original
203	First Revised*	237	Original
204	First Revised*	238	Original
205	First Revised*	239	Original
206	First Revised*	240	Original
207	First Revised*	241	Original
208	First Revised*	242	Original
209	First Revised*	243	Original
210	First Revised*	244	Original
211	First Revised*	245	Original
212	First Revised*	246	Original
213	First Revised*	247	Original
214	First Revised*	248	Original
215	First Revised*	249	Original
216	First Revised*	250	Original
217	First Revised*	251	Original
218	First Revised*	252	Original
219	First Revised*	227	Original
220	First Revised*	228	Original
221	Original	229	Original

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Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

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**APPLICATION OF TARIFF, Continued**

- D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- F. **All telephone companies are subject to the Commission's rule for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Administrative Code. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.**
- G. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 100 Newport Avenue Extension, Quincy, Massachusetts 02171.

(T)  
|  
(T)

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RETAIL TARIFF  
P.U.C.O. Tariff No. 1

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

Tier I Services

Include Basic Local Exchange Service as defined in Section 49270.01 of the Ohio Revised Code and the following services as indicated in Commission Rule 4901:1-6-04. Tier I services are tarified herein at maximum and actual rates per Commission Rule 4901:1-6-04(B)(1)(b).

Tier 1 core services

- (i) Basic local exchange service.
- (ii) Basic caller identification (number delivery only services).

Tier 1 non-core services

- (i) Second and third local exchange service access lines.
- (ii) Call waiting.
- (iii) Call trace (\*57).
- (iv) Per line number identification blocking.
- (v) Nonpublished number service.
- (vi) N-1-1 access and usage, unless exempted.

\*Material moved to Sheet No. 19.1

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(N)

(N)

(M)

Granite Telecommunications, LLC  
RETAIL TARIFF  
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

Tier II Services

Tier II services include services that do not fall under Tier I. Tier II services include the Company's local/long distance/custom calling services packages, pursuant to Commission Rule 4901:1-6-05. Pursuant to Commission's September 19, 2007 Implementation Entry<sup>1</sup> Tier II services descriptions and rates are no longer tarified. Corresponding service descriptions and rates are available by contacting the Company or via the Company's web site, [www.granitenet.com](http://www.granitenet.com) .

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

\*Material Moved from Sheet No. 19.

(N)  
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(N)  
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(M)

<sup>1</sup> *In the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code, Case No. 06-1345-TP-ORD (September 19, 2007).*

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.3. APPLICATION FOR SERVICE**

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time, in accordance with the Commission's Minimum Telephone Service Standards ("MTSS").
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when Service is precluded under Section 2.6.1. below. (T)
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer. The Company also reserves the right to refuse further service due to non-payment. (T)
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge for special construction, if applicable, will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. DEPOSITS**

2.4.1. Applicants for Service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of Commission MTSS Rules. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be waived if the applicant is a satisfactory credit risk

2.4.2. Deposits must conform to the following requirements:

- A. Cash deposits are not to exceed two hundred thirty per cent of one of the following:
1. The estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months.
  2. The customer's average monthly bill based upon the customer's service account billing history for the same recurring regulated charges for the class of service seeking to be established with the telecommunications provider.
  3. The telecommunications provider's tariffed statewide average monthly bill (deposit amount) for local, long distance, or packaged service.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. DEPOSITS, Continued**

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5. CREDIT**

- 2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, may require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

Company may require an applicant or Customer to establish financial responsibility.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.5. CREDIT, Continued**

- 2.5.2. Company will extend credit to an applicant for new Service without a deposit if the applicant has otherwise established financial responsibility. (T)
- 2.5.3. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission. (T)
- 2.5.4. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit or credit worthy guarantor.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.6. PROVISION AND MAINTENANCE OF SERVICE**

- 2.6.1. Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. (Note – non-facilities will not allow delay or no service under rules. Commission may intervene with underlying carrier) (T)
- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING**

2.9.1. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination

2.9.2. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge per Customer per check. Company may waive such non-recurring charge when conditions warrant.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.9. PAYMENTS AND BILLING, Continued**

- 2.9.3. A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders. (T)
- 2.9.4. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument. (T)

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS**

- 2.18.1. Except as provided by Commission or FCC regulation or Ohio law, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.
- 2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

**2.19. PROMOTIONAL OFFERINGS**

Company may, from time to time engage in special promotions of limited duration of its service offerings designed to attract new Customers or to increase existing Customer awareness of a particular tariff offering. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per Customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for review.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

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**3.9. CALLING PARTY NUMBER BLOCKING**

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- 3.9.1 Per Call Blocking enables Customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented by dialing an activation code. The activation code must be used each time a call is made to prevent disclosure of the calling party's telephone number. Per call blocking is provided to all customers at no charge.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

**3.10 SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE**

Company, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission rules, or
- (b) Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the Commission rules), or
- (c) Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to Tariffed toll deposit policies and the Commission’s rules on establishment of service, require a deposit for toll service. This deposit shall be determined in accordance with Commission rules, but Company may negotiate a lower deposit.

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**SECTION 3 - DESCRIPTION OF SERVICE, Continued**

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

4.1.5 Flat-Rate & Usage Sensitive Service	Res MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
<b>Vertical Features (VF)</b>			
Call Waiting	\$3.13	X	
Call Forwarding (Variable)	\$0.75		X
Speed Calling			X
8-Number Capacity	\$0.75		X
30-Number Capacity	\$1.25		X
Three-Way Calling	\$2.75		X
Cancel Call Waiting	\$1.00		X
Call Forward Busy No Answer	\$3.00		X
Distinctive Ring	\$6.00		X
Fixed Call Forwarding			
Busy	\$1.00		X
No Answer	\$1.00		X
Busy No Answer	\$1.25		X
Camp on/Busy Number Redial	\$3.50		X
Last Number/Saved Number Redial	\$2.95		X
Special Call Waiting	\$6.25	X	
Do Not Disturb	\$3.00		X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.5 Flat-Rate & Usage Sensitive Service,**  
Continued

	<b>Bus</b>	<b>Res</b>	<b>TIER 1</b>	<b>TIER 2</b>
	<b>MRC</b>	<b>MRC</b>	<b>MAXIMUM</b>	<b>ACTUAL</b>
			<b>RATES</b>	<b>RATES</b>
<i>Other Features</i>				
Automatic Busy Redial	\$5.00	\$5.00		X
Automatic Call Return	\$5.00	\$5.00		X
Call Block	\$3.00	\$3.00		X
Special Call Handling				X
Acceptance	\$3.00	\$3.00		X
Forwarding	\$5.00	\$5.00		X
VIP Alert	\$3.00	\$3.00		X

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.2 Flat-Rate & Usage Sensitive Service (T)**  
 Continued

	Res MRC	Res NRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES (T)
<i>Number Identification</i>				(D)
Caller ID Number	\$8.75		X	
Caller ID Name & Number	\$9.94		X	
				(D)
				(D)
				(D)
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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services Continued

**4.1.6 Measured Service All Calls**

	<b>Res</b>	<b>Res</b>
	<b>Day</b>	<b>Day</b>
<b>Mileage</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
0 to 10	\$0.20	\$0.20
11 to 22 miles	\$0.20	\$0.20
23 to 55 miles	\$0.20	\$0.20
56 miles to 124 miles	\$0.20	\$0.20
125 to 292 miles	\$0.20	\$0.20
	\$0.00	
	<b>Res</b>	<b>Res</b>
	<b>Evening</b>	<b>Evening</b>
<b>Mileage</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
0 to 10	\$0.12	\$0.12
11 to 22 miles	\$0.16	\$0.16
23 to 55 miles	\$0.16	\$0.16
56 miles to 124 miles	\$0.16	\$0.16
125 to 292 miles	\$0.16	\$0.16
	<b>Res</b>	<b>Res</b>
	<b>Night</b>	<b>Night</b>
<b>Mileage</b>	<b>1<sup>st</sup> Min</b>	<b>Addl</b>
0 to 10	\$0.08	\$0.08
11 to 22 miles	\$0.11	\$0.11
23 to 55 miles	\$0.11	\$0.11
56 miles to 124 miles	\$0.11	\$0.11
125 to 292 miles	\$0.11	\$0.11

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

Basic Exchange Services, Continued

	<b>Res</b>	<b>Res</b>
<b>4.1.3 Individual Line Flat Rated Service (7) (T)</b>	<b>MRC</b>	<b>NRC</b>
<b>TIER 1 – MAXIMUM RATES</b>		
Rate Class 1	\$16.29	\$56.44
Rate Class 2	\$16.84	\$56.44
Rate Class 3	\$17.41	\$56.44
Rate Class 4	\$18.23	\$56.44
Rate Class 5	\$19.04	\$56.44
Rate Class 6	\$19.66	\$56.44

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**SECTION 4 - RATES AND CHARGES** Continued

**4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA** Continued

	Res	Res
	MRC	NRC
<b>4.1.22 Additional Charges</b>		
Universal Service Fund		
Individual Line	\$0.66	
Multiline	\$0.70	

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Granite Telecommunications, LLC  
RETAIL TARIFF  
P.U.C.O. Tariff No. 1

**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA**

Basic Exchange Services – SBC Service Area

<b>4.2.1 SBC/Ameritech Business and Residential Service</b>	<b>Res</b>
<b>TIER 1 – MAXIMUM RATES</b>	<b>MRC</b>
<b>Service Charges:</b>	
Service Ordering Charge, Complex	\$22.06
Service Ordering Charge, Simple	\$22.06
Central Office Connection Charge, Complex	\$10.31
Central Office Connection Charge, Simple	\$10.31
Line Connection Charge, Complex	\$13.25
Line Connection Charge, Simple	\$13.25
PBX Trunk Service Ordering Charge	\$30.63
PBX Central Office Charge	\$18.13
PBX Line Connection Charge (18)	\$12.94
FCO Service	\$445.63
FX Service and FXE Service	\$539.31
Service and Feature Change Charge	\$9.94
Remote Call Forwarding	\$70.31
Local Service Establishment Charge (19)	\$36.06
Service Change Charge, complex	\$36.06
Service Change Charge, Simple	\$11.63
Telephone Number Change Charge, Complex	\$22.38
Telephone Number Change Charge, Simple	\$38.94
Premises Work Charge	
- first 15 minutes or fraction thereof	\$31.25
- each add'l 15 min. increment or fraction	\$12.50

(18) Charges applicable to FCO, FX, and FXE service are in addition to those for establishing the exchange service with which they are associated.  
(19) Also, change class of service charge

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area

**4.2.2 SBC/Ameritech Business and Residential Service**  
Continued

	Res
TIER 1 – MAXIMUM RATES	MRC
<b>Service Charges:</b>	
Restoral of Service Complex (20)	\$33.19
Restoral of Service Simple (21)	\$40.38
Service Restored after temporary suspension - Complex	\$77.88
Service Restored after temporary suspension - Simple	\$41.94
Service Restored after temp. interception - Complex	\$78.13
Service Restored after temp. interception - Simple	\$41.94

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(20) Service restoral after temporary denial but prior to completion of order to disco  
(21) Service per service or system

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

**4.2.3 Flat-Rate & Usage Sensitive Service**

	Bus	Res	TIER 1	TIER 2
	MRC	MRC	MAXIMUM	ACTUAL
			RATES	RATES
<i>Advanced Custom Calling</i>				
Caller ID				
Standard	\$8.75	\$7.50	X	
With Name Enhancement	\$2.50	\$1.95		X

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**SECTION 4 - RATES AND CHARGES** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

4.2.4 Individual Measured Rate Service (T)

4.2.5 Individual Message Rate Service (T)

**TIER 1 – MAXIMUM RATES**

Rate Class A (24)		
Rate Class B	\$11.14	\$45.63
Rate Class C	\$11.14	\$45.63
Rate Class D	\$11.14	\$45.63

(23) The measured plan has no usage allowance and all calls are time- and distance-sensitive

(24) The Business Message Plan offers a usage allowance of 73 calls per line/trunk before a charge applies to each call. Residential Call Allowance = 30

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**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued.

	RES	RES	
	MRC	NRC	(T)
<b>4.2.10 Residential Flat Rate Service</b>			(T)

**TIER 1 – MAXIMUM RATES**

Access Area A			
Access Area B	\$17.81	\$45.63	
Access Area C	\$17.81	\$45.63	
Access Area D	\$17.81	\$45.63	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

4.2.12 Residential Usage	First	Add'l.	First	Add'l.	(T)
TIER 1 – MAXIMUM RATES	Minute	Minute	Minute	Minute	
<b>Usage Charges (Peak)</b>					
<i>Local Calls</i>			\$0.10	\$0.00	
<i>Local Calling Plus Calls</i>					
Mileage					
10	\$0.05	\$0.01	\$0.05	\$0.01	
22	\$0.05	\$0.01	\$0.05	\$0.01	
999	\$0.05	\$0.01	\$0.05	\$0.01	
 <b>Usage Charges (Off-Peak)</b>					
<i>Local Calls</i>			\$0.10	\$0.00	
<i>Local Calling Plus Calls</i>					
Mileage					
10	\$0.03	\$0.01	\$0.03	\$0.01	
22	\$0.03	\$0.01	\$0.03	\$0.01	
55	\$0.03	\$0.01	\$0.03	\$0.01	

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

Basic Exchange Services – SBC Service Area Continued

	<b>BUS NRC</b>	<b>RES NRC</b>
		(D)
		(D)
<b>4.2.13 Premises Visit Charge</b>		(T)
<b>TIER 1 – MAXIMUM RATES</b>		
First 15 Minutes	(D)	\$31.25
Additional 15 Minutes	(D)	\$12.50

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President  
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Quincy, MA 02171 (C)

**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

(D)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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(D)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA** Continued

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued**

(D)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued**

(D)

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**SECTION 4 - RATES AND CHARGES** Continued

**4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued**

(D)

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**SECTION 4 - RATES AND CHARGES, Continued**

(D)

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

(D)

(D)

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

(D)

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

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**SECTION 4 - RATES AND CHARGES, Continued**

**4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued**

(D)

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Quincy, MA 02171 (C)

## Exhibit C

**Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.**

Applicant removes all Tier II service descriptions and attendant rates, pursuant to the Commission's *Implementation Order*. Specifically, Applicant's tariff has been amended as follows:

<u>Page(s)</u>	<u>Section</u>	<u>Remarks</u>
Title	Title	Updates Company address
1, 3, 4	Table of Contents	Updates page version number
14	Application of Tariff	Update MTSS Reference and Company Address
19	1	Tier I definition added
19.1	1	Tier II definition added
23	2	Removes MTSS references based on general MTSS reference incorporated on Page 14.
24, 25	2	Updates Deposit Rule references.
26, 27, 28, 32-43	2	Removes MTSS references and Payment and Billing, Allowance for Interruption of Service, Cancellation or Modification of Service by Customer, Cancellation by Company, and Restoration of Service as covered under MTSS.
151, 152, 154, 156 to 160	3	Removes Tier I service descriptions
161 to 220	4	Removes Tier II service rates
<b>Price List</b>		
1 to 48		Removes Tier II service rates

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## Exhibit D

**Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including:**

- **citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or**
- **copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).**

Applicant will post retail service descriptions and rates on its web site, <http://www.granitenet.com/>, as well as provide rate and service information to customers upon new subscription as part of a service agreement, upon request, and upon changes to applicable rates pursuant to Rule 4901:1-6-05(G).

## Exhibit E

**One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).**

Applicant provided the following Customer Notice for residential subscribers, consistent with the Commission's updated Customer Notice Template.

### IMPORTANT CUSTOMER NOTICE

June 20, 2008

Dear Valued Subscriber:

Beginning on or about July 1, 2008, tariffs for local exchange and interexchange telecommunications services provided by Granite Telecommunications, LLC in Ohio will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Granite Telecommunications, LLC must still provide a customer notice of rate increases, changes in terms and conditions, or discontinuance of existing services consistent with the terms of customer agreements and/or with Commission rules. You will be able to view the Company's standard service offerings online at <http://www.granitenet.com/> or you can request a copy of this information by contacting Granite Telecommunications, LLC, in writing at 100 Newport Avenue Extension, Quincy, MA 02171 or by calling the Company's toll free number, 866.670.7633.

Standard long distance service rates, terms, and conditions, will no longer be on file with the Commission. This means that the agreement reached between the customer and the Company, instead of the document on file at the PUCO, will now fully control new services or changes in service. This agreement will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Granite Telecommunications, LLC at the toll free number 866.670.7633 or visit us at <http://www.granitenet.com/>. You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information. Thank you for your continued business.

Sincerely,

Granite Telecommunications, LLC

**EXHIBIT F**

**Affidavit that the Customer Notice described in Exhibit E has been sent to Customers.**

Please see attached.

