

ELIZABETH H WATTS

Associate General Counsel

155 E. Broad St., 21st Floor Columbus, OH 43215

614-222-1330 614-222-1331 office 614-222-1337 fax 614-202-2509 cell elizabeth.watts@duke-energy.com

September 26, 2012

Ms. Barcy F. McNeal, Secretary Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, Ohio 43215

Re: Case No.12-2579-EL-UNC

Dear Ms. McNeal:

On September 21, 2012, Duke Energy Ohio, Inc. submitted an application for approval of a bill format change in the above noted docket. In transmission of the filing, a page was omitted from the application and the third page of that document was placed at the very end of the exhibits. Attached is that application submitted again with all three pages of the application and the attachments included. Also, submitted is a Motion for Expedited Treatment and a Memorandum in Support of the Motion. Please accept these documents for filing with the case.

Respectfully submitted,

Elizabeth H. Watts

Associate General Counsel

Duke Energy Ohio, Inc.

139 E. Fourth Street

Cincinnati, Ohio 45201-0960

(614) 222-1330

Elizabeth.Watts@duke-energy.com

BEFORE THE

PUBLIC UTILITIES COMMISSION OF OHIO

In the	Matter of	the App	olicatio	n of)	
Duke	Energy	Ohio,	Inc.	for)	Case No. 12-2579 -EL-UNC
Appro	val of a Bi	ll Forma	t Chan	ge)	

APPLICATION OF DUKE ENERGY OHIO, INC., FOR APPROVAL OF A BILL FORMAT CHANGE AND REQUEST FOR EXPEDITED TREATMENT

- 1. Duke Energy Ohio, Inc., (Duke Energy Ohio or the Company) is an Ohio corporation engaged in the business of supplying electric transmission, distribution, and generation service in Adams, Brown, Butler, Clinton, Clermont, Hamilton, Montgomery, and Warren Counties in Southwestern Ohio to approximately 500,000 consumers, and supplying electric transmission and distribution service to approximately 180,000 customers who receive generation service from competitive retail electric service (CRES) providers.
- 2. Duke Energy Ohio is a "public utility" as defined by Sections 4905.02 and 4905.03, Revised Code, and an "electric distribution company," "electric light company," "electric supplier," and "electric utility" as defined by Section 4928.01, Revised Code.
- 3. In this Application, the Company requests approval, pursuant to Ohio Administrative Code (O.A.C.) Section 4901:1-10-22(C), to alter its current bill format. These changes are necessary as a result of the implementation of Percentage of Income Payment Plus (PIPP Plus) reforms initiated in 2010. As a result of customer reaction to some of the changes flowing from PIPP Plus, the Staff of the Public Utilities Commission of Ohio (Staff) notified Duke Energy Ohio, Inc. of a possible enforcement action due to its view that Duke Energy Ohio, Inc. was potentially in violation of billing requirements.

The changes now proposed were designed to respond to these concerns and to provide display of payment information and account balances as required by the Commission's rules.

- 4. The changes submitted in this request are designed to make billing for customers more easily understandable where customers are billed under the Percentage of Income Payment Plan (PIPP). Specifically the changes are designed to assist the customer to understand what is due and owing and what has been paid in the situation where a customer's PIPP payment is more than the customer's actual usage.
- 5. A project team consistenting of representatives from Duke Energy Ohio, Inc., the Staff of the Public Utilities Commission of Ohio, and the Ohio Department of Development have collaborated to reach the final version of the language included in the proposed bill format.
- 6. Exemplars of the proposed changes is attached to this Application. The Attached Exhibits are provided to demonstrate the following:

Exhibit A: Will show a customer on a Payment Agreement which will no longer display the assumed payment field in the Agreement Information box on the detail page of the bill but will show actual payments.

Exhibit B: Will show a customer on a Budget Billing Plan (BBP) which will no longer display the assumed payment field in the BBP Information box on the detail page of the bill but will show actual payments.

Exhibit C: Will show a customer on a BBP which will no longer display the assumed payment field in the BBP Information box on the detail page of the bill. This example shows the customer did not pay their monthly Budget Billing installment.

Exhibit D: Will show a customer on the Percentage of Income Payment Plan which will

no longer display the assumed payment field in the PIPP Information box on the detail

page of the bill. This example shows the initial set up on the plan and the following

month when no payment in made.

Exhibit E: Will show a customer on the Percentage of Income Payment Plan (PIPP)

which will no longer display the assumed payment field in the PIPP Information box on

the detail page of the bill. This example shows the initial set up on the plan and the

following month when a customer's payment is greater than their PIPP installment.

Exhibit F: Will show a customer on the Percentage of Income Payment Plan (PIPP)

which will no longer display the assumed payment field in the PIPP Information box on

the detail page of the bill. This example shows two consecutive months in which the

usage is less than the PIPP installment, payment was received, and the full payment is

reflected in the PIPP Information box

As set forth above, and pursuant to O.A.C. 4901:1-10-22 (C), Duke Energy Ohio

requests the Commission's approval of changes to its bill format to provide this necessary

additional information, with expedited treatment.

Respectfully submitted,

Amy B. Spiller (0047277)

Deputy General Counsel

Elizabeth H. Watts (0031092)

Associate General Counsel

139 E. Fourth Street, 1303-Main

Cincinnati, Ohio 45201-0960

Telephone: (614) 222-1331

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Exhibit A.



	exai	Due Date	Amount Due	
	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
	For less detailed billing information on your monthly bill, check box on right		\$	\$Amount Enclosed
******	Agreement 12345 Your Street Your City ST 12345		PO Box 1326 Charlotte NC 2	28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
Name/Service Address	For Inquiries C	•	Account Mumber
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9

12345 Your Street Supplier information will apppear in this section Your City ST 12345-6789

Mail Payments To PO Box 1326 Account Information Payments after mmm dd not included Bill prepared on mmm dd, yyyy Charlotte NC 28201-1326 Last payment received mmm dd Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading From	p Date To:	Oays	Meter Previous	Reading Present	Verse
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXXX	xxx
Elec	22222222	mmm dd	mmm dd	30	XXXXXX	XXXXXX	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 82.31
Current Gas Charges	\$ 82.31
Gas Cost Recovery \$x.xxxxxx/CCF	

Electric -	Residential	
Usage -	668 kWh	
Duke Ener	rgy - Rate RS	\$ 63.43
Current E	Electric Charges	\$ 63.43

Current Billing	
Balance - Previous Bill	\$ 226.45
Payment(s) Received	226.45 cr
Balance Forward	0.00
Current Gas Charges	82.31
Current Electric Charges	63.43
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 198.74

Total Account Balance	\$352.80
Agreement Balance	207.06
Current Charges	145.74
Account Balance	

mmm dd, yyyy	Amount Due	mmm dd, yyyy \$ 201.72
		<u> </u>

Name	<u> </u>	rvice Address	Acco	Page 2 of 2 unt Number
Agreement	vample 1	2345 Your St City ST 12345		212-1212-12 9
	Explanation	on of Current Charges		
Gas	Ouke Energy			
Meter # 111111111	Rate RS - Residential Service			
CCF Usage xx				
-	Fixed Delivery Service Charge	1	\$ x xx	
	Usage-Based Charge			
Mmm dd - Mmm dd 30 days	XX CCF @ \$x XXXXXXXXXX		XXXXX	
oo days	Gas Delivery Riders		xx.xx	
	Gas Cost Recovery			
	XX CCF @ Sx.xxxxxxxxx		xx.xx	\$ xx.xx
		Total Current G	as Charges	\$ xxx.xx
Electric Meter # 222222222	Duke Energy Rate T02012 BASE-Residentia	al Time of Day Advanced Me	tering-Winter	
	Distribution- Customer Cha		S x xx	
	•		3 x.xx	
	Delivery Charges			
Man 143	Distribution - Energy Chg			
Billed kwh xx	xx kwh @ \$x.xxxxxxxx		x.xx	
Mmm dd - Mmm dd	Delivery Riders		x.xx	
30 days	Total Delivery Charges		\$ x.xx	
	Generation Riders		\$ x.xx	
	Generation Charges			
	Rider RE		x.xx	
	Rider AERR		x.xx	
	Rider RECON		x.xx	
	Rider RTO		x.xx	
	Rider SCR		x.xx	
	Total Generation Charges		\$ x.xx	\$ xxx.xx
		Total Current Electr	ric Charges	\$ xxx.xx

Summary		Previous Agreement Balance	\$260.06
Agreement Number -	xxxxxxx	Payment(s) Received	\$53.00 cr
Agreement Amount -	\$313.06	Agreement Balance	\$207.06
Agreement Date - Number of Payments -	mm/dd/yyyy 6		
Monthly Amount Due -	\$53.00		



Due Date Amount Due Account Number 1212-1212-12 mmm dd, yyyy 80 21 \$ xxx.xx ---- For less detailed billing information on your monthly bill, check box on right Amount Enclosed HeatShare Contribution (for Customer Assistance) Agreement - next month PO Box 1326 12345 Your Street Your City ST 12345 Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

			Fage 1 Of &
Name/Service Address	For inquiries	s Calk	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To	Account Informa	tion
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Readin From	g Date To	Days P	Meter revious	r Reading Present	Usage	
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	xxx	
Elec	22222222	mmm dd	mmm dd	30	XXXXXX	XXXXX	xxx	

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 72.00
Current Gas Charges	\$ 72.00
Gas Cost Recovery \$x.xxxxxx/CCF	

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 58.00
Current Electric Charges	\$ 58.00

Current Billing	International Comment
Balance - Previous Bill	\$ 198.74
Payment(s) Received	198.74 cr
Balance Forward	0.00
Current Gas Charges	72.00
Current Electric Charges	58.00
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 183.00

Total Account Balance	\$284.06
Agreement Balance	154.06
Current Charges	\$130.00
Account Balance	

mmm dd, yyyy	\$ 183.00	\$ 185.75
Due Date	Amount Due	After mmm dd, yyyy

Non Urgent Bill messages appear in this section of the bill

Exhibit A - Agreement.xlsx

			Page 2 of 2	
Name	Service Address		ount Number	
Agreement - next month	12345 Your St	·	1212-1212-12	
	Your City ST 12345			
	Explanation of Current Charg			
Gas	Duke Energy			
Meter# 11111111	1 Rate RS - Residential Service			
CCF Usage x	×	l		
	Fixed Delivery Service Charge	\$ x.xx		
	Usage-Based Charge			
Mmm dd - Mmm dd	xx CCF @ \$x xxxxxxxx	XX.XX		
30 day s				
	Gas Delivery Riders	xx.xx		
	Gas Cost Recovery			
	xx CCF ② \$x.xxxxxxxx	xx.xx	\$ xx.xx	
	e was strong and the man which the entrance of the control of the Court Court	rent Gas Charges	\$ xxx.xx	
Electric	Duke Energy			
	Rate TD2012 BASE-Residential Time of Day Advar	rad Materina Winter		
1 \$1 % a Country for the date of the date	Transfer to the first the composition to the conference of the con			
	Distribution- Customer Chg	\$ x.xx		
	Delivery Charges			
	Distribution - Energy Chq	1		
Billed kwh x		xxx		
W-//		.,		
Vimm dd - Mmm dd	Delivery Riders	x.xx		
30 days	Total Delivery Charges	\$ x.xx		
•	Generation Riders	\$ x.xx		
	Generation Charges	<u> </u>		
	Rider RE	x.xx		
	Rider AERR	x xx		
	Rider RECON	xxx		
	Rider RTO	x.xx		
	Rider SCR	x xx		
	Total Generation Charges	\$ x.xx	\$ xxx.xx	
		Electric Charges	\$ xxx.xx	

Summary		Previous Agreement Balance	\$207.06
Agreement Number -	XXXXXX	Payment(s) Received	\$53.00 cr
Agreement Amount -	\$313.06	Agreement Balance	\$154.06
Agreement Date -	mm/dd/yyyy		
Number of Payments -	6		
Monthly Amount Due -	\$53.00		

Exhibit B.



Due Date Amount Due Account Number 1212-1212-12 mmm dd, yyyy \$ xxx.xx ---- For less detailed billing information on your HeatShare Contribution Amount Enclosed monthly bill, check box on right (for Customer Assistance) Budget Billing initial bill PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

200 00001785658 12121212129 mmddyyyy3 00002000014

Name/Service Address: For inquiries Call Account Number Current Customer Duke Energy 1-800-123-4567 1212-1212-12-9	12346 Your Street	Supplier information will a	apppear in this section	
Name Salvice Address	Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
	Name/Service Address	For inquiries		

Current Cu 12345 You

12345 Your Street Your City ST 12345-6789

Account Information
Payments after mmm dd not included Mail Payments To PO Box 1326 Charlotte NC 28201-1326 Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy Last payment received mmm dd

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Readin From	g Date To	Days	Mete Previous	r Reading Present	Usage	
Elar	22222222	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX	

Electric - Residential	
Usage - 1,059 kWh	
Duke Energy - Rate RS	\$ 113.14
Current Electric Charges	\$ 113.14

Taxes	
Taxes	\$0,26

Current Billing	
Amt Due - Previous Bill	\$ 415.98 cr
Balance Forward	415.98 cr
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Refund	415.98
Taxes	0 26
Current Amount Due	\$ 169.26

Total Account Balance	\$117.40
Other Charges/Credits	4.28
Budget Billing Balance	\$113.14
Account Balance	

Non Urgent Bill messages appear in this section of the bill

mmm dd, yyyy	\$ 169.26	\$ 171.74
Due Date	Amount Due	After mmm dd, yyyy

Name	Service Address	Acco	unt Number
Budget Billing Initlal bill	12345 Your St Your City ST 12345	1212-1212-12 9	
	Explanation of Current Charges		
Electric	Duke Energy		
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced	Metering-Winter	
	Distribution- Customer Chg Delivery Charges	\$ x.xx	
Billed kwh x	Distribution - Energy Chg xx kwh @ \$x.xxxxxxxx	x.xx	
Mmm dd - Mmm dd 30 days	Delivery Riders Total Delivery Charges Generation Riders Generation Charges	x.xx \$ x.xx \$ x.xx	
	Rider RE Rider AERR Rider RECON	x.xx x.xx x.xx	
	Rider RTO	x.xx	
	Rider SCR Total Generation Charges	x.xx \$ x.xx	\$ xxx.xx
	Total Current Ele	ctric Charges	\$ xxx.xx

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
		Total Other Credits/Charges	\$ 4.00

	Budget Billing Plan (BBP) Information		
Summary		Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Due Date Amount Due mmm dd, yyyy Account Number 1212-1212-12 80 21 \$ xxx.xx For less detailed billing information on your Amount Enclosed monthly bill, check box on right HeatShare Contribution (for Customer Assistance) Budget Billing 2nd month, full payment rec PO Box 1326 12345 Your Street Your City ST 12345 Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Wall Payments To	Account Information	
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Meter	Number	Pending From	Cate To	Oays P	Mete revious	r Reading Present	Usage	
Elec	22222222	mmm dd	mmm dd	30	xxxxxx	xxxxx	xxx	

		Current camer
Electric - Residential		Amt Due - Prev
Usage - 1,2611,059 kWh		Payment(s) Rec
Duke Energy - Rate RS	\$ 126.99	Balance Forw
Current Electric Charges	\$ 126.99	Budget Billing A
		Other Charges/

Taxes	
Taxes	\$0.26

Current Billing	
Amt Due - Previous Bill	\$ 169.26
Payment(s) Received	169.26 cr
Balance Forward	0.00
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Taxes	0.26
Current Amount Due	\$ 169.2 6

Total Account Balance	\$79.39
Other Charges/Credits	4.26
Budget Billing Balance	\$75.13
Account Balance	

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After minen dd, yyyy
mmm dd, yyyy	\$ 169.26	\$ 171.74

Nam e		Service Addres	• Acco	unt Number
Budget Billing 2r	nd month fu	ill payment rec 12345 Your St Your City ST 1234		1212-1212-12
		Explanation of Current		
Electric		Duke Energy		
Meter #	22222222 2	Rate TD2012 BASE-Residential Time of Day	y Advanced Metering-Winter	
		Distribution- Customer Chg	\$ x.xx	
		Delivery Charges		
		Distribution - Energy Chg		
Billed kwh	ХХ	ox kwh @ \$x.xxxxxxx	x.xx	
Mmm dd - Mmm d	ld	Delivery Riders	x.xx	
30 days		Total Delivery Charges	\$ x.xx	
		Generation Riders	\$ x.xx	
		Generation Charges		
		Rider RE	x.xx	
		Rider AERR	x.xx	
		Rider RECON	x.xx	
		Rider RTO	x.xx	
		Rider SCR	X.XX	
		Total Generation Charges	\$ × ×x	\$ xxx.xx
		Total (Current Electric Charges	\$ xxx.xx

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.28	\$ 0.26
		Total Taxes	\$ 0.28

	Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
	Το	tal Other Credits/Charges	\$ 4.00

Summary		Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
•		Payment(s) Received	165.00 cr
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$75.13

Exhibit C.



	exar	116-	Due Date	Amount Due
*****	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
	For less detailed billing information on your monthly bill, check box on right		\$	\$ Amount Enclosed
	Budget Billing - initial bill			
	12345 Your Street		PO Box 1326	
	Your City ST 12345		Charlotte NC	28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
Name/Service Address	For Inquiries	r Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street Your City ST 12345-6789	Supplier information will	apppear in this section	

Meter	Number	Readin From	g Date To	Days	Mete Previous	r Reading Present	Usage	
Elec	22222222	mmm dd	mmm dd	30	XXXXXX	XXXXXX	xxx	

Electric - Residential		Current Billing	
Usage - 1,059 kWh		Amt Due - Previous Bill	\$415,98 c
Duke Energy - Rate RS	\$ 113.14	Balance Forward	415.98 c
Current Electric Charges	\$ 113.14	Budget Billing Amount Due	165.00
		Other Credits/Charges	4.00
		Refund	415.98

	Budget Billing Balance \$113.14
--	---------------------------------

Taxes

Current Amount Due

Total Account Balance

Non Urgent Bill messages appear in this section of the bill

Taxes

mmm dd, yyyy	\$ 169.26	\$ 171.74
Due Date	Amount Due	After: mmm dd, yyyy

0.26

\$117.40

\$ 169.26

Name	Service Address		Account Number	
Budget Billing - initial bill	12345 Your St Your City ST 12345		1212-1212-12 4	
	Explanation of Current Charges	·		
Electric	Duke Energy			
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced	Metering-Winter		
	Distribution- Customer Chg Delivery Charges	\$ x.xx		
	Distribution - Energy Chg			
Billed kwh xx	xx kwh @ \$x.xxxxxxx	X.XX		
Mmm dd - Mmm dd	Delivery Riders	x , xx .		
30 days	Total Delivery Charges	\$ x.xx		
•	Generation Riders	\$ x.xx		
	Generation Charges			
	Rider RE	x.xx		
	Rider AERR	X.XX		
	Rider RECON	X.XX		
	Rider RTO	x.xx		
	Rider SCR	X.XX		
	Total Generation Charges	\$ x.xx	\$ xxx.xx	
	Total Current Ele	ctric Charges	\$ xxx.xx	

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
		Total Other Credits/Charges	\$ 4.00

Summary		Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Amount Due **Due Date** Account Number 1212-1212-12 80 21 mmm dd, yyyy \$ xxx.xx For less detailed billing information on your Amount Enclosed HeatShare Contribution monthly bill, check box on right (for Customer Assistance) Budget Billing 2nd Month with No Payment PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-4
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To	Account Informa	tion
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Meter	Number	Reading From	Date.	Days P	Met revious	er Reading Present	Usage	
Elec	22222222	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX	

		Current Billing	
Electric - Residential		Amt Due - Previous Bill	\$ 169.26
Usage - 1,2811,059 kWh		Late Payment Charge(s)	2.48
Duke Energy - Rate RS	\$ 126.99	Balance Forward	171.74
Current Electric Charges	\$ 126.99	Budget Billing Amount Due	165.00
		Other Credits/Charges	4.00
		Taxes	0.26
Taxes		Current Amount Due	\$ 341.00

Total Account Balance	\$251.13
Other Charges/Credits	11.00
Budget Billing Balance	\$240.13
Account Balance	

Non urgent messages appear in this section of the bill

Due Date	Amount Due	After mmm dd, yyy y
mmm dd, yyyy	\$ 341.00	\$ 343.48

Name			Service Address	Acc	ount Number
Budget Billing	2nd month w	ith No Paymer	12345 Your St Your City ST 12345		1212-1212-12 4
		Exp	lanation of Current Charges		
Electric		Duke Energy			
Meter #	22222222	Rate TD2012 BASE-Res	sidential Time of Day Advance	d Metering-Winter	
		Distribution- Customer C	Chg	\$ x.xx	
		Delivery Charges			
		Distribution - Energy (Chg		
Billed kwh	XX	xx kwh @ \$x.xxxxxxx	1	x.xx	
Mmm d d - Mmn	n dd	Delivery Riders		x.xx	
3 0 day s		Total Delivery Charge	3	\$ x.xx	
-		Generation Riders		\$ x.xx	
		Generation Charges			
		Rider RE		x.xx	
		Rider AERR		X.XX	
		Rider RECON		X.XX	
		Rider RTO		x.xx	
		Rider SCR		X.XX	
		Total Generation Cha	arge s	\$ x.xx	\$ xxx.xx
			Total Current E	ectric Charges	\$ xxx.xx

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
	Total Other Cro	edits/Charges	\$ 4.00

Previous Budget Billing Balance	\$113.14
	\$ 1.0
Current Electric Charges	126.99
Budget Billing Balance	\$240.13

Exhibit D.



	6		Allouit Due	
******	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
un qui salvan malajiradi	For less detailed billing information on your monthly bill, check box on right		\$HeatShare Contribution (for Customer Assistance)	\$Amount Enclosed
	PIPP - Initial Set Up Bill 12345 Your Street Your City ST 12345		PO Box 1326 Charlotte NC	28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1013
Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will a	apppear in this section	

Your City ST 12345-6789

Mail Payments To Account Information

PO Pay 1236 Payments after mmm dd not included Bill prepared on mmm dd yww.

PO Box 1326 Payments after mmm dd not included Bill prepared on mmm dd, yyyy

Charlotte NC 28201-1326 Last payment received mmm dd

Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Motor	Number	Readin	g Cate To	Dave	Meter Previous	Reading Present	Uesge
Gas	111111111	mmm dd	mmm dd	30	xxxxx	XXXXX	xxx
Elec	22222222	mmm dd	mmm dd	30	XXXXX	XXXXXX	XXX

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Current Billing	
Amt Due - Previous Bill	\$ 480.00
Payment(s) Received	30.00 cr
Balance Forward	450.00
PIPP Plus Monthly Amt Due	30.00
Transferred to PIPP Plus	480.00 cr
PIPP PLUS Amt Due	30.00
Current Amount Due	\$ 30.00

Current Electric Charges	\$ 60.75
Duke Energy - Rate RSPP	\$ 60.75
Usage - xxx kWh	
Electric - Residential	

Total Account Balance	\$546.00
PIPP Plus Balance	\$546.00
Account Balance	

Non Urgent Bill messages appear in this section of the bill

Oue Oa	te
mmm dd,	уууу

Amount Due

Name	Service Address	Acco	unt Number
PIPP-Initial Set Up Bill	12345 Your St Your City ST 12345		1212-1212-12 4
	Explanation of Current Charges		
Gas	Duke Energy		
Meter # 111111111	Rate RS - Residential Service		
CCF Usage xx			
	Fixed Delivery Service Charge	\$ x.xx	\$xx.xx
Mmm dd - Mmm dd 30 days	Gas Delivery Riders	x.xx	\$XX.XX
	Total Current G	as Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg Delivery Charges	\$ x.xx	
	Distribution - Energy Chg		
Billed kwh xx		X.XX	
	Delivery Riders	X.XX	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd 30 days	Generation Riders	\$ x.xx	
•	Generation Charges		
	Rider RC	XX.XX	
	Rider RE	XX.XX	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	<u>xx.xx</u> cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx
			\$ xxx.xx
	Total Current Elect	ne Charges	₽ XX.XX

Name		Service Address		Account N	
PIPP Initital Set-Up Bill		exemple	12345 Your St Your City ST 12345		1212-1212-12 4
era da la cargargo de los		e salvijas i wef 10 i se	Explanation of Current Charges		
Ga#		Ouke Energy			
Meter #	******	Rate RS - Residentia	Service		
CCF Usage	120				
		Fixed Delivery Service	e Charge	\$ x.xx	
		Usage-Based Charge	•		
Mmm dd - Mmm dd		120 CCF (0 5)	L XXXXXXXXX	x x. x x	
30 days					
		Gas Delivery Riders		XX.XX	
			Tallana, som engang harana Total	Prior Gas Charges	\$ XXX.XX
Electri c		Duke Energy			
Meter #	22222222	Rate TD2012 BASE-F	tesidential Time of Day Advanced M	etering-Winter	
			•		
on peak kwh	100	Distribution- Customer	r Ch g	\$ x.xx	
off peak kwh	200	Delivery Charges			
		Distribution - Energ	y Ch g		
Billed kwh	300	100 on peak kwh @	\$x_xxxxxxx	x.xx	
		200 off peak kwh @	\$x.xxxxxxxx	x. x x	
Mmm dd - Mmm dd		Delivery Riders		x.xx	
30 days		Total Delivery Char	ges	\$ x. xx	
		Generation Riders		x. x x	
		Generation Charges			
		Rider RC		x.xx	
		Rider RE		× xx	
		Rider AERR		x,xx	
		Rider RECON		x.xx	
		Rider RTO		x.xx	
		Rider SCR		x,xx	
		PIPP x% Discount		X.33X Cr	· · · · · · · · · · · · · · · ·
		Total Generation C	harges	\$ x xx	xxx.xx
			Varion	or Electric Charges	\$ xxx.xx

	Percentage of Income Payment	Plan (PIPP) Plus information	
Summary		Previous PIPP Plus Balance	\$0.00
Sommary .		Transferred to PIPP Plus	\$480.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
(F) Fide Milliony Film Date	******	Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

Due Date Amount Due \$ xxx.xx Account Number 1212-1212-12 mmm dd, yyyy 80 21 ----- For less detailed billing information on your monthly bill, check box on right HeatShare Contribution Amount Enclosed (for Customer Assistance) PIPP - 2nd month with no payment PO Box 1326 12345 Your Street Your City ST 12345 Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

30.00 30.00 **\$ 60.00**

			19401014
Name/Service Address	For Inquiries	c.	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street Your City ST 12345-6789	Supplier information will	apppear in this section	
rounding on the state of the			

Meil Payments To	Account Information	
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Motor	Number	Reedin From	Date To	Dayre P	Meter revious	Reading Present	Usage	
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	xxx	
Elec	222222222	mmm dd	mmm dd	30	XXXXX	XXXXXX	XXX	

Gas - Residential		Current Billing	
Usage - x CCF		Amt Due - Previous Bill	
Duke Energy - Rate RS	\$ 64.00	Balance Forward	
Current Gas Charges	\$ 64.00	PIPP Plus Monthly Amt Due	
		Current Amount Due	

Electric - Residential		Account Balance	
Usage - xxx kWh		PIPP Plus Balance	\$665.00
Duke Energy - Rate RSPP	\$ 55.00	Total Account Balance	\$665.00
Current Electric Charges	\$ 55.00		

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$60.00

			Page 2 of 2
Name	Service Address		t Number
PIPP-2nd month with no page		12	12-1212-12 4
	Your City ST 12345		
	Explanation of Current Charges		
Ga s	Duke Energy		
Meter # 111111111	Rate RS - Residential Service		
CCF Usage xx			
	Fixed Delivery Service Charge	\$ x.xx	
	Gas Delivery Riders	x.xx	\$xx.xx
Mmm dd - Mmm dd			
30 days			
	Control of the Court of the Cou	nt Gas Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg	\$xxx	
	Delivery Charges Distribution - Energy Chg		
Print at the American		x xx	
Billed kwh xx		x.xx	
	Delivery Riders	\$ x.xx	
	Total Delivery Charges	3 X XX	
Mmm dd - Mmm dd	Generation Riders	\$ x xx	
30 days			
a way w	Generation Charges		
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xxx.xx	
	Rider RECON	XX.XX	
	Rider SCR	xx.xx	
	PIPP x% Discount	xxxxx cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx
	profit Current E	lectric Charges	\$ xxx.xx

	ercentage of Income Pa	ryment Plan (PIPP) Plus Information	
Summary	***************************************	Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Current Gas Charges	64.00
,		Current Electric Charges	55.00
		PIPP Plus Balance	\$665.00

Exhibit E.



Account Number				Amount Due
	1212-1212-12	80 21	mmm dd,	, уууу \$ ххх.хх
For less detailed billing in monthly bill, check box o			\$ HeatShare Cor (for Customer A	
PIPP - Initial S 12345 Your S Your City ST	treet		,	Box 1326 rlotte NC 28201-1326
200 0000	1785658 121	21212129 mmd	ldyyyy3 00002	000014 Page 1 of 3
me/Service Address		For Inquiries C	all.	Account Number
ur City ST 12345-6789				
Box 1326 arlotte NC 28201-1326 Un	Last payment reg gent Bill messages app ading Date	pear in this section of the b	Bill prepai Next mete	Usage
Box 1326 arlotte NC 28201-1326 Un Re Number From s 111111111 mmm	Last payment regent Bill messages appearing Date To dd mmm dd	mmm dd not included ceived mmm dd pear in this section of the b	Bill prepar Next meter with a box around the	er reading date mmm dd, yyyy e text.
D Box 1326 arlotte NC 28201-1326 Urg Refer Number From as 1111111111 mmm ac 222222222 mmm is - Residential sage - x CCF uke Energy - Rate RS	Last payment regent Bill messages appearing Date To dd mmm dd	Days Previous 30 xxxxx 30 xxxxx Current Billi Amt Due - Pre Payment(s) F Balance For	Bill prepai Next meter bill with a box around the present xxxxx xxxxx ing evious Bill Received ward onthly Amt Due o PIPP Plus	## Comparison of
D Box 1326 ariotte NC 28201-1326 Urg ter Number From 18 111111111 mmm 19 22222222 mmm 18 - Residential 18 age - x CCF 18 ke Energy - Rate RS 18 irrent Gas Charges	Last payment regent Bill messages appearing Date To dd mmm dd dd mmm dd	Days Previous 30 xxxxx 30 xxxxx Current Billi Amt Due - Pre Payment(s) F Balance For PIPP Plus Mo Transferred to PIPP PLUS A	Bill prepai Next meter bill with a box around the present xxxxx xxxxx ing evious Bill Received ward onthly Amt Due o PIPP Plus	## ## ## ## ## ## ## ## ## ## ## ## ##
D Box 1326 arlotte NC 28201-1326 Urg Refer Number From as 1111111111 mmm ac 222222222 mmm as - Residential sage - x CCF uke Energy - Rate RS urrent Gas Charges ectric - Residential	Last payment regent Bill messages appearing Date To dd mmm dd dd mmm dd	Days Previous 30 xxxxx 30 xxxxx Current Billi Amt Due - Pre Payment(s) F Balance For PIPP Plus Mo Transferred to PIPP PLUS A Current Amo	Bill prepai Next meter Next meter Dill with a box around the Dill with a box around the Dill with a box around the Exercised Service S	## reading date mmm dd, yyyy ## text. Usage
Residential sage - x CCF uke Energy - Rate RS urrent Gas Charges	Last payment regent Bill messages appearing Date To dd mmm dd dd mmm dd	Days Previous 30 XXXXX 30 XXXXX 30 XXXXX 30 XXXXX 30 XXXXX 30 XXXXX Amt Due - Pre Payment(s) F Balance For PIPP Plus Mo Transferred to PIPP PLUS A Current Amo	Bill prepai Next meter Next meter Dill with a box around the Dill with a box around the Dill with a box around the Dill waxxx XXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXX	## text. Usage

Due Date mmm dd, yyyy Amount Due \$30.00

1

Name	Service Address	Accou	nt Number
PIPP-Initial Set Up Bill	12345 Your St Your City ST 12345	1	212-1212-12 4
	Explanation of Current Charges		
Gas	Duke Energy		
Meter # 111111111	1		
CCF Usage xx			
•	Fixed Delivery Service Charge	\$ x.xx	
	Gas Delivery Riders	X.XX	\$xx.xx
Mmm dd - Mmm dd 30 days			
	Total Current G	as Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges Distribution - Energy Chg		
Billed kwh xx	xx kwh @ \$x.xxxxxxx	x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd	Generation Riders	\$ x.xx	
30 days			
	Generation Charges		
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	xx.xx cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx
	Total Current Electr	ic Charges	\$ xxx.xx

Page 3 of 3

lame:			Service Address	Account N	
PP Initital Set-Up Bill			12345 Your St		1212-1212-12 4
		example	Your City ST 12345		
			Explanation of Current Charges		
Gas		Ouke Energy			
Meter #	*******	Rate RS - Residentia	al Service		
CCF Usace	120				
		Fixed Delivery Servi	ce Charge	\$ x xx	
		Usage-Based Charg	•		
Mmm dd - Mmm dd		120 CCF @ 5	ia keekeeke	ex xx	
30 days					
		Gas Delivery Riders		** **	
			: V	Prior Gas Charges	\$ xxx.xx
Electric		Duke Energy			
			Residential Time of Day Advanced Met	ering-Winter	l
Meter #	16464444	Rate 102012 BASE-	Leadering I may or only house one mer	ma a	
on peak kwh	100	Distribution- Custome	nr Chg	\$ x. xx	
off peak kwh	200	Delivery Charges			
		Oistribution - Energ	gy Chg		
Billed kwh	300	100 on peak kwh (D Sx xxxxxxx	x.xx	
		200 off peak kwh	A SX XXXXXXX	XXX	
Vimm dd - Mimm dd		Delivery Riders		x.xx	
30 days		Total Delivery Cha	rges	\$ x xx	
		,	•		
		Generation Riders		x xx	
		Generation Charges			
		Rider RC		x.xx	
		Rider RE		x xx	
		Rider AERR		x xx	
		Rider RECON		X.XX	
		Rider RTO		x.xx	
		Rider SCR		X.XX	
		PIPP x1% Discoun		X.XX	xxx.xx
		Total Generation	Unarges	\$ x.xx	XXX.XX
		27 (28), 12 Q2Q24 (17 S	Cotal Prior	r Electric Charges	\$ xxx.xx

	Percentage of Income Payment Pl	an (PIPP) Plus Information	
Summary	· · · · · · · · · · · · · · · · · · ·	Previous PIPP Plus Balance	\$0.00
Sammary		Transferred to PIPP Plus	\$480.00
PIPP Plus Minthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
ii i i ius wiiony rom bac	******	Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

Due Date Amount Due Account Number 1212-1212-12 80 21 mmm dd, yyyy \$ xxx.xx ----- For less detailed billing information on your Amount Enclosed monthly bill, check box on right HeatShare Contribution (for Customer Assistance) PIPP - 2nd month with overpayment PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
Name/Service Address	For Inquirtee	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To	Account Information	in the district of the first of the same o
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Meter	Number	Readin From	g Date To	Daye I	Meter Previous	Reading Present	Vestre	i jan win
Gas	111111111	mmm dd	mmm dd	30	XXXXXX	XXXXX	xxx	
Elec	22222222	mmm dd	mmm dd	30	XXXXX	XXXXX	xxx	

Gas - Residential	Current Billing	
Usage - x CCF	Amt Due - Previous Bill	\$ 30.00
Duke Energy - Rate RS \$64.00	Payment(s) Received	75.00_cr
Current Gas Charges \$ 64.00	Balance Forward	45,00 cr
	PIPP Plus Monthly Amt Due	30.00
	Current Amount Due	\$ 15.00 cr

Electric - Residential			
Usage - xxx kWh		Account Balance	
Duke Energy - Rate RSPP	\$ 55.00	PIPP Plus Balance	\$509.00
Current Electric Charges	\$ 55.00	Other Charges/Credits	\$45.00_ cr
		Total Account Balance	\$464.00

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$0.00

	Service Address		t Number
PIPP-2nd month with overpa	12	12-1212-12 4	
	Your City ST 12345		
	Explanation of Current Charges		
Gas	Duke Energy		
Meter # 111111111	Rate RS - Residential Service		
CCF Usage xx			
~	Fixed Delivery Service Charge	\$ x.xx	
1	Gas Delivery Riders	x.xx	\$xx.xx
Mmm dd - Mmm dd			
30 days			
	Total Curren	t Gas Charges	xx.xxx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg	\$ x.xx	
a de la companya de l	Delivery Charges Distribution - Energy Chg		
Billed kwh XX		x.xx	
pilled vali	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd	Generation Riders	\$ x.xx	
	Generation rivers	V 3	
30 days	Generation Charges		
	Rider RC	xx.xx	
	Rider RE	xx xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	xx.xx cr	
	Total Generation Charges	\$xx.xx	\$ xxx.xxx
	Total Current El	ectric Charges	\$ xxx.xx

P. (1986)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	ment Plan (PIPP) Plus Information	#F 46 00
Bummary		Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 c
		Gas Ontime Credit	\$70.25 c
		Electric Ontime Credit	\$55.75 c
		Current Gas Charges	64.00
		Current Electric Charges	55.00
		PIPP Plus Balance	\$509.00

Exhibit F.



e	Xa			Oue Date	Amount Due
Account Number 121	2-1212-12	80	21	mmm dd, yyy	y \$ xxx.xx
For less detailed billing inform monthly bill, check box on rig]	\$	
PIPP - 1st month v 12345 Your Stree Your City ST 123	et	age less t	han inst	PO Box 1 Charlotte	1326 NC 28201-1326
200 000017	85658 121	212121	29 mmddy	уууу3 00002000	0014 Page 1 of 2
me/Service Address			For Inquiries Call		Account Number
urrent Customer 2345 Your Street our City ST 12345-6789		Duke Energ Supplier info	39	1-800-123-4567 lear in this section	1212-1212-12-9
all Payments To O Box 1326 Parlotte NC 28201-1326	Payments after m Last payment rec			Bill prepared or	n mmm dd, yyyy iding date mmm dd, yyyy
eter Number From as 111111111 mmm dd	g Date To mmm dd	30 30	Previous XXXXX	Reading Present XXXXX XXXXX	Usage xxx xxx
lec 22222222 mmm dd	mmm dd	30	xxxxx	****	
as - Residential			Current Billing		\$ 200.00
sage - x CCF	# # 0	00	Amt Due - Previo		\$ 200.00 cr
uke Energy - Rate RS urrent Gas Charges	\$ 50. \$ 50 .		Payment(s) Rec		0.00
arrent das dilargos			PIPP Plus Month		200.00
			Current Amoun	t Due	\$ 200.00
lectric - Residential					
sage - xxx kWh			Account Balanc		
ike Energy - Rate RSPP	\$ 80.	00	PIPP Plus Balan	ce	\$4,955.00
urrent Electric Charges	\$ 80.	.00	Total Account E	Balance	\$4,955.00
Current Electric Charges No	\$ 80 . n Urgent Bill messa	ace po demonstranção media	The state of the s		Amount D
				mmm dd, yyy	y \$200.00

1

Name	Service Address	Accou	nt Number	
PIPP-1st month with payme	nt - usage lesi 12345 Your St Your City ST 12345	1212-1212-12		
	Explanation of Current Charges			
Gas	Duke Energy			
Meter# 111111111	Rate RS - Residential Service			
CCF Usage xx				
	Fixed Delivery Service Charge	\$ x.xx		
Mmm dd - Mmm dd 30 days	Gas Delivery Riders	x.xx	\$xx.xx	
	Total Current Ga	Charges	\$ xxx.xx	
Electric	Duke Energy			
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)			
	Distribution- Customer Chg	\$ x.xx		
	Delivery Charges Distribution - Energy Chg			
Billed kwh xx	xx kwh @ \$x.xxxxxxx	x.xx		
	Delivery Riders	x.xx		
	Total Delivery Charges	\$ x.xx		
Mmm dd - Mmm dd 30 days	Generation Riders	\$ x.xx		
o days	Generation Charges			
	Rider RC	xx.xx		
	Rider RE	XX.XX		
	Rider AERR	xx.xx		
	Rider RECON	xx.xx		
	Rider SCR	xx.xx		
	PIPP x% Discount	xx.xx cr		
	Total Generation Charges	\$xx.xx	\$ xx.xx	
	Total Current Electric	: Charges	\$ xxx.xx	

HER PROGRAM AND A SPORT BOOK TO SERVICE TO S		and the Control of th	
Summary		Previous PIPP Plus Balance	\$5,200.00
PIPP Plus Mnthly Amt Due -	\$200.00	Payment(s) Received	\$200.00 c
		Gas Ontime Credit	\$100.00 c
		Electric Ontime Credit	\$75.00 c
		Current Gas Charges	50.00
		Current Electric Charges	80.00
		PIPP Plus Balance	\$4,955.00

Due Date Amount Due mmm dd, yyyy \$ xxx.xx Account Number 1212-1212-12 80 21 ----- For less detailed billing information on your Amount Enclosed monthly bill, check box on right HeatShare Contribution (for Customer Assistance) PIPP - 2nd month with payment - usage less than inst PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

200 00001785658 12121212129 mmddyyyy3 00002000014

			Page 1 of 2
yice Address	For Inquiries	Call	Account Number
Customer	Duke Energy	1-800-123-4567	1212-1212-12-9

Current Customer Duke Energy 1-800-123-4:
12345 Your Street Supplier information will apppear in this section
Your City ST 12345-6789

Mail Payments To	Account Informati	m
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Meter	Number	Reading From	Date To	Dave P	Meter revious	Reading Present	Usaço
Gas Elec	111111111	mmm dd mmm dd	mmm dd mmm dd	30 30	XXXXXX	XXXXXX XXXXXX	xxx xxx

Gas - Residential		Current Billing	
Usage - x CCF		Amt Due - Previous Bill	\$ 200.0 0
Duke Energy - Rate RS	\$ 42.00	Payment(s) Received	200.00 cr
Current Gas Charges	\$ 42.00	Balance Forward	0.00
our out out on the same of the		PIPP Plus Monthly Amt Due	200.00_
		Current Amount Due	\$ 200.00

Electric - Residential		
Usage - xxx kWh	Account Balance	
Duke Energy - Rate RSPP \$ 65.00	PIPP Plus Balance	\$4,712.00
Current Electric Charges \$ 65.00	Total Account Balance	\$4,712.00

Non Urgent Bill messages appear in this section of the bill

mmm dd, yyyy	\$200.00
Oue Date	Amount Due

Page 2 of 2 Name Service Address Account Number PIPP-2nd month with payment - usage les 12345 Your St 1212-1212-12 4 Your City ST 12345 **Explanation of Current Charges** Gas **Duke Energy** Meter# 11111111 Rate RS - Residential Service CCF Usage Fixed Delivery Service Charge \$ x.xx Gas Delivery Riders \$xx.xx X.XX Mmm dd - Mmm dd 30 days Total Current Gas Charges \$ xxx.xx Electric **Duke Energy** 222222222 Rate RSPP - Residential PIPP Svc - (Season) Meter# Distribution- Customer Chg \$x.xx Delivery Charges Distribution - Energy Chg Billed kwh xx kwh @ \$x.xxxxxxxx X.XX **Delivery Riders** X.XX Total Delivery Charges \$ x.xx Mmm dd - Mmm dd Generation Riders \$ x.xx 30 days Generation Charges Rider RC XX.XX Rider RE XX XX Rider AERR Rider RECON XX.XX Rider SCR XX.XX PIPP x% Discount XX.XX Total Generation Charges Sxx.xx \$ xx.xx Total Current Electric Charges \$ xxx.xx

, and the second of	ercentage of Income Pay	rment Plan (PIPP) Plus Information	
Summary		Previous PIPP Plus Balance	\$4,955.00
PIPP Plus Mnthly Amt Due -	\$200.00	Payment(s) Received	\$200.00 c
		Gas Ontime Credit	\$80.00 c
		Electric Ontime Credit	\$70.00 c
		Current Gas Charges	42.00
		Current Electric Charges	65.00
		PIPP Plus Balance	\$4,712.00