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September 26, 2012

Ms. Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, Ohio 43215

Re: Case No.12-2579-EL-UNC

Dear Ms. McNeal:

On September 21, 2012, Duke Energy Ohio, Inc. submitted an application for approval of a bill format change in the above noted docket. In transmission of the filing, a page was omitted from the application and the third page of that document was placed at the very end of the exhibits. Attached is that application submitted again with all three pages of the application and the attachments included. Also, submitted is a Motion for Expedited Treatment and a Memorandum in Support of the Motion. Please accept these documents for filing with the case.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Elizabeth H. Watts', written in a cursive style.

Elizabeth H. Watts
Associate General Counsel
Duke Energy Ohio, Inc.
139 E. Fourth Street
Cincinnati, Ohio 45201-0960
(614) 222-1330
Elizabeth.Watts@duke-energy.com

**BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of)
Duke Energy Ohio, Inc. for)
Approval of a Bill Format Change) Case No. 12-2579 -EL-UNC

**APPLICATION OF DUKE ENERGY OHIO, INC.,
FOR APPROVAL OF A BILL FORMAT CHANGE
AND REQUEST FOR EXPEDITED TREATMENT**

1. Duke Energy Ohio, Inc., (Duke Energy Ohio or the Company) is an Ohio corporation engaged in the business of supplying electric transmission, distribution, and generation service in Adams, Brown, Butler, Clinton, Clermont, Hamilton, Montgomery, and Warren Counties in Southwestern Ohio to approximately 500,000 consumers, and supplying electric transmission and distribution service to approximately 180,000 customers who receive generation service from competitive retail electric service (CRES) providers.
2. Duke Energy Ohio is a “public utility” as defined by Sections 4905.02 and 4905.03, Revised Code, and an “electric distribution company,” “electric light company,” “electric supplier,” and “electric utility” as defined by Section 4928.01, Revised Code.
3. In this Application, the Company requests approval, pursuant to Ohio Administrative Code (O.A.C.) Section 4901:1-10-22(C), to alter its current bill format . These changes are necessary as a result of the implementation of Percentage of Income Payment Plus (PIPP Plus) reforms initiated in 2010. As a result of customer reaction to some of the changes flowing from PIPP Plus, the Staff of the Public Utilities Commission of Ohio (Staff) notified Duke Energy Ohio, Inc. of a possible enforcement action due to its view that Duke Energy Ohio, Inc. was potentially in violation of billing requirements.

The changes now proposed were designed to respond to these concerns and to provide display of payment information and account balances as required by the Commission's rules.

4. The changes submitted in this request are designed to make billing for customers more easily understandable where customers are billed under the Percentage of Income Payment Plan (PIPP). Specifically the changes are designed to assist the customer to understand what is due and owing and what has been paid in the situation where a customer's PIPP payment is more than the customer's actual usage.

5. A project team consisting of representatives from Duke Energy Ohio, Inc., the Staff of the Public Utilities Commission of Ohio, and the Ohio Department of Development have collaborated to reach the final version of the language included in the proposed bill format.

6. Exemplars of the proposed changes is attached to this Application. The Attached Exhibits are provided to demonstrate the following:

Exhibit A: Will show a customer on a Payment Agreement which will no longer display the assumed payment field in the Agreement Information box on the detail page of the bill but will show actual payments.

Exhibit B: Will show a customer on a Budget Billing Plan (BBP) which will no longer display the assumed payment field in the BBP Information box on the detail page of the bill but will show actual payments.

Exhibit C: Will show a customer on a BBP which will no longer display the assumed payment field in the BBP Information box on the detail page of the bill. This example shows the customer did not pay their monthly Budget Billing installment.

Exhibit D: Will show a customer on the Percentage of Income Payment Plan which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows the initial set up on the plan and the following month when no payment in made.

Exhibit E: Will show a customer on the Percentage of Income Payment Plan (PIPP) which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows the initial set up on the plan and the following month when a customer's payment is greater than their PIPP installment.

Exhibit F: Will show a customer on the Percentage of Income Payment Plan (PIPP) which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows two consecutive months in which the usage is less than the PIPP installment, payment was received, and the full payment is reflected in the PIPP Information box

As set forth above, and pursuant to O.A.C. 4901:1-10-22 (C), Duke Energy Ohio requests the Commission's approval of changes to its bill format to provide this necessary additional information, with expedited treatment.

Respectfully submitted,



Amy B. Spiller (0047277)

Deputy General Counsel

Elizabeth H. Watts (0031092)

Associate General Counsel

139 E. Fourth Street, 1303-Main

Cincinnati, Ohio 45201-0960

Telephone: (614) 222-1331

Exhibit A.

example

----- Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

----- For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

----- Agreement
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy <i>Supplier information will appear in this section</i>	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 82.31
Current Gas Charges	\$ 82.31
Gas Cost Recovery \$x.xxxxxx/CCF	

Current Billing	
Balance - Previous Bill	\$ 226.45
Payment(s) Received	226.45 cr
Balance Forward	0.00
Current Gas Charges	82.31
Current Electric Charges	63.43
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 198.74

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 63.43
Current Electric Charges	\$ 63.43

Account Balance	
Current Charges	145.74
Agreement Balance	207.06
Total Account Balance	\$352.80

Due Date	Amount Due	After
mmm dd, yyyy	\$ 198.74	mmm dd, yyyy
		\$ 201.72

Non Urgent Bill messages appear in this section of the bill

Name	Service Address	Account Number
Agreement	example 12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges		
Gas	Duke Energy	
Meter # 111111111	Rate RS - Residential Service	
CCF Usage xx	Fixed Delivery Service Charge	\$ x.xx
Mmm dd - Mmm dd	Usage-Based Charge	xx.xx
30 days	xx CCF @ \$x.xxxxxxxx	xx.xx
	Gas Delivery Riders	xx.xx
	Gas Cost Recovery	xx.xx
	xx CCF @ \$x.xxxxxxxx	xx.xx
	Total Current Gas Charges	\$ xxx.xx
Electric	Duke Electric	
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
	Distribution- Customer Chg	\$ x.xx
	Delivery Charges	
Billed kwh xx	Distribution - Energy Chg	x.xx
Mmm dd - Mmm dd	xx kwh @ \$x.xxxxxxx	x.xx
30 days	Delivery Riders	x.xx
	Total Delivery Charges	\$ x.xx
	Generation Riders	\$ x.xx
	Generation Charges	
	Rider RE	x.xx
	Rider AERR	x.xx
	Rider RECON	x.xx
	Rider RTO	x.xx
	Rider SCR	x.xx
	Total Generation Charges	\$ x.xx
	Total Current Electric Charges	\$ xxx.xx

Agreement Information			
Summary		Previous Agreement Balance	\$260.06
Agreement Number -	xxxxxx	Payment(s) Received	\$53.00 cr
Agreement Amount -	\$313.06	Agreement Balance	\$207.06
Agreement Date -	mm/dd/yyyy		
Number of Payments -	6		
Monthly Amount Due -	\$53.00		

example

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 HeatShare Contribution Amount Enclosed
 (for Customer Assistance)

Agreement - next month
 12345 Your Street
 Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 72.00
Current Gas Charges	\$ 72.00
Gas Cost Recovery \$x.xxxxxx/CCF	

Current Billing	
Balance - Previous Bill	\$ 198.74
Payment(s) Received	198.74 cr
Balance Forward	0.00
Current Gas Charges	72.00
Current Electric Charges	58.00
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 183.00

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 58.00
Current Electric Charges	\$ 58.00

Account Balance	
Current Charges	\$130.00
Agreement Balance	154.08
Total Account Balance	\$284.08

Due Date	Amount Due	After
mmm dd, yyyy	\$ 183.00	mmm dd, yyyy
		\$ 185.75

Non Urgent Bill messages appear in this section of the bill

Name	Service Address	Account Number
Agreement - next month	12345 Your St Your City ST 12345	1212-1212-12 9

Explanation of Current Charges		
Gas	Duke Energy	
Meter # 111111111	Rate RS - Residential Service	
CCF Usage xx	Fixed Delivery Service Charge	\$ x.xx
Mmm dd - Mmm dd 30 days	Usage-Based Charge xx CCF @ \$x.xxxxxxx	xx.xx
	Gas Delivery Riders	xx.xx
	Gas Cost Recovery xx CCF @ \$x.xxxxxxx	xx.xx
	Total Current Gas Charges	\$ xxx.xx
Electric	Duke Energy	
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
Billed kwh xx	Distribution- Customer Chg Delivery Charges	\$ x.xx
Mmm dd - Mmm dd 30 days	Distribution - Energy Chg xx kwh @ \$x.xxxxxxx	x.xx
	Delivery Riders	x.xx
	Total Delivery Charges	\$ x.xx
	Generation Riders	\$ x.xx
	Generation Charges	
	Rider RE	x.xx
	Rider AERR	x.xx
	Rider RECON	x.xx
	Rider RTO	x.xx
	Rider SCR	x.xx
	Total Generation Charges	\$ x.xx
	Total Current Electric Charges	\$ xxx.xx

Agreement Information			
Summary		Previous Agreement Balance	\$207.06
Agreement Number -	xxxxx	Payment(s) Received	\$53.00 cr
Agreement Amount -	\$313.06	Agreement Balance	\$154.06
Agreement Date -	mm/dd/yyyy		
Number of Payments -	6		
Monthly Amount Due -	\$53.00		

Exhibit B.

example

Account Number 1212-1212-12 80 21

Due Date:	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
HeatShare Contribution (for Customer Assistance) Amount Enclosed

Budget Billing initial bill
 12345 Your Street
 Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential:	
Usage - 1,059 kWh	
Duke Energy - Rate RS	\$ 113.14
Current Electric Charges	\$ 113.14

Current Billing	
Amt Due - Previous Bill	\$ 415.98 cr
Balance Forward	415.98 cr
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Refund	415.98
Taxes	0.26
Current Amount Due	\$ 169.26

Taxes:	
Taxes	\$0.26

Account Balance	
Budget Billing Balance	\$113.14
Other Charges/Credits	4.26
Total Account Balance	\$117.40

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After
mmm dd, yyyy	\$ 169.26	mmm dd, yyyy
		\$ 171.74

Name	Service Address	Account Number
Budget Billing Initial bill	12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges		
Electric Meter # 222222222	Duke Energy Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
	Distribution- Customer Chg	\$ x.xx
	Delivery Charges	
Billed kwh xx	Distribution - Energy Chg xx kwh @ \$x.xxxxxxx	x.xx
Mmm dd - Mmm dd 30 days	Delivery Riders	x.xx
	Total Delivery Charges	\$ x.xx
	Generation Riders	\$ x.xx
	Generation Charges	
	Rider RE	x.xx
	Rider AERR	x.xx
	Rider RECON	x.xx
	Rider RTO	x.xx
	Rider SCR	x.xx
	Total Generation Charges	\$ x.xx
	Total Current Electric Charges	\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$ 0.26
	Total Taxes	\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$ 4.00
	Total Other Credits/Charges	\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$ 0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

----- For less detailed billing information on your
 monthly bill, check box on right

\$ HeatShare Contribution \$ Amount Enclosed
 (for Customer Assistance)

 Budget Billing 2nd month, full payment rec
 12345 Your Street
 ----- Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy <i>Supplier information will appear in this section</i>	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential	
Usage -	1,2611,059 kWh
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	
Taxes	\$0.26

Current Billing	
Amnt Due - Previous Bill	\$ 169.26
Payment(s) Received	169.26 cr
Balance Forward	0.00
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Taxes	0.26
Current Amount Due	\$ 169.26

Account Balance	
Budget Billing Balance	\$75.13
Other Charges/Credits	4.26
Total Account Balance	\$79.39

Non Urgent Bilf messages appear in this section of the bill

Due Date	Amount Due	After
mmm dd, yyyy	\$ 169.26	mmm dd, yyyy \$ 171.74

Name		Service Address		Account Number
Budget Billing 2nd month full payment rec		12345 Your St Your City ST 12345		1212-1212-12 9
Explanation of Current Charges				
Electric		Duke Energy		
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
		Distribution- Customer Chg	\$ x.xx	
		Delivery Charges		
		Distribution - Energy Chg		
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx	
Mmm dd - Mmm dd		Delivery Riders	x.xx	
30 days		Total Delivery Charges	\$ x.xx	
		Generation Riders	\$ x.xx	
		Generation Charges		
		Rider RE	x.xx	
		Rider AERR	x.xx	
		Rider RECON	x.xx	
		Rider RTO	x.xx	
		Rider SCR	x.xx	
		Total Generation Charges	\$ x.xx	\$ xxx.xx
Total Current Electric Charges				\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$ 0.26
	Total Taxes	\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$ 4.00
	Total Other Credits/Charges	\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
BBP Installment Amount:	\$165.00	Payment(s) Received	165.00 cr
		Budget Billing Balance	\$75.13

Exhibit C.

example

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 HeatShare Contribution Amount Enclosed
 (for Customer Assistance)

Budget Billing - initial bill
 12345 Your Street
 Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12346-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential	
Usage - 1,059 kWh	
Duke Energy - Rate RS	\$ 113.14
Current Electric Charges	\$ 113.14

Current Billing	
Amt Due - Previous Bill	\$ 415.98 cr
Balance Forward	415.98 cr
Budget Billing Amount Due	165.00
Other Credits/Charges	4.00
Refund	415.98
Taxes	0.26
Current Amount Due	\$ 169.26

Taxes	
Taxes	\$0.26

Account Balance	
Budget Billing Balance	\$113.14
Other Charges/Credits	4.26
Total Account Balance	\$117.40

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After
mmm dd, yyyy	\$ 169.26	mmm dd, yyyy
		\$ 171.74

Name	Service Address	Account Number
Budget Billing - initial bill	12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges		
Electric Meter #	222222222	Duke Energy
		Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter
		Distribution- Customer Chg \$ x.xx
		Delivery Charges
Billed kwh	xx	Distribution - Energy Chg xx kwh @ \$x.xxxxxx x.xx
Mmm dd - Mmm dd	30 days	Delivery Riders x.xx
		Total Delivery Charges \$ x.xx
		Generation Riders \$ x.xx
		Generation Charges
		Rider RE x.xx
		Rider AERR x.xx
		Rider RECON x.xx
		Rider RTO x.xx
		Rider SCR x.xx
		Total Generation Charges \$ x.xx
		Total Current Electric Charges
		\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26
		Total Taxes
		\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00
		Total Other Credits/Charges
		\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your
monthly bill, check box on right

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

----- Budget Billing 2nd Month with No Payment
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyyy3 00002000014

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1212-1212-12-4
	1-800-123-4567	

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential	
Usage - 1,2811,059 kWh	
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	
Taxes	\$0.26

Current Billing	
Armt Due - Previous Bill	\$ 169.28
Late Payment Charge(s)	2.48
Balance Forward	171.74
Budget Billing Amount Due	165.00
Other Credits/Charges	4.00
Taxes	0.26
Current Amount Due	\$ 341.00

Account Balance	
Budget Billing Balance	\$240.13
Other Charges/Credits	11.00
Total Account Balance	\$251.13

Non urgent messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$ 341.00

After
mmm dd, yyyy
\$ 343.48

Name		Service Address		Account Number
Budget Billing 2nd month with No Payment		12345 Your St Your City ST 12345		1212-1212-12 4
Explanation of Current Charges				
Electric		Duke Energy		
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
		Distribution- Customer Chg	\$ x.xx	
		Delivery Charges		
Billed kwh	xx	Distribution - Energy Chg		
		xx kwh @ \$x.xxxxxxx	x.xx	
Mmm dd - Mmm dd		Delivery Riders	x.xx	
30 days		Total Delivery Charges	\$ x.xx	
		Generation Riders	\$ x.xx	
		Generation Charges		
		Rider RE	x.xx	
		Rider AERR	x.xx	
		Rider RECON	x.xx	
		Rider RTO	x.xx	
		Rider SCR	x.xx	
		Total Generation Charges	\$ x.xx	\$ xxx.xx
Total Current Electric Charges				\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$ 0.26
	Total Taxes	\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$ 4.00
	Total Other Credits/Charges	\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$240.13

Exhibit D.

example

----- Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your monthly bill, check box on right

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

----- PIPP - Initial Set Up Bill
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Current Billing	
Amt Due - Previous Bill	\$ 480.00
Payment(s) Received	30.00 cr
Balance Forward	450.00
PIPP Plus Monthly Amt Due	30.00
Transferred to PIPP Plus	480.00 cr
PIPP PLUS Amt Due	30.00
Current Amount Due	\$ 30.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 60.75
Current Electric Charges	\$ 60.75

Account Balance	
PIPP Plus Balance	\$546.00
Total Account Balance	\$546.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$30.00

Name		Service Address		Account Number	
PIPP-Initial Set Up Bill		12345 Your St Your City ST 12345		1212-1212-12 4	
Explanation of Current Charges					
Gas		Duke Energy			
Meter #	111111111	Rate RS - Residential Service			
CCF Usage	xx	Fixed Delivery Service Charge			\$ x.xx
		Gas Delivery Riders			x.xx
Mmm dd - Mmm dd					\$xx.xx
30 days					
Total Current Gas Charges					\$ xxx.xx
Electric		Duke Energy			
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)			
		Distribution- Customer Chg			\$ x.xx
		Delivery Charges			
		Distribution - Energy Chg			
Billed kwh	xx	xx kwh @ \$x.xxxxxx			x.xx
		Delivery Riders			x.xx
		Total Delivery Charges			\$ x.xx
Mmm dd - Mmm dd		Generation Riders			\$ x.xx
30 days		Generation Charges			
		Rider RC			xx.xx
		Rider RE			xx.xx
		Rider AERR			xx.xx
		Rider RECON			xx.xx
		Rider SCR			xx.xx
		PIPP x% Discount			xx.xx cr
		Total Generation Charges			\$xx.xx
Total Current Electric Charges					\$ xxx.xx

Name	Service Address	Account Number
PIPP Initial Set-Up Bill	<i>example</i> 12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges		
Gas	Duke Energy	
Meter #	***** Rate RS - Residential Service	
CCF Usage	120	
Mmm dd - Mmm dd 30 days	Fixed Delivery Service Charge \$ x.xx Usage-Based Charge 120 CCF @ \$x.xxxxxxxx xx.xx Gas Delivery Riders xx.xx	
Total Prior Gas Charges		\$ xxx.xx
Electric	Duke Energy	
Meter #	222222222 Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
on peak kwh	100 Distribution- Customer Chg \$ x.xx	
off peak kwh	200 Delivery Charges	
	Distribution - Energy Chg	
Billed kwh	300 100 on peak kwh @ \$x.xxxxxxx x.xx	
	200 off peak kwh @ \$x.xxxxxxxx x.xx	
Mmm dd - Mmm dd 30 days	Delivery Riders x.xx Total Delivery Charges \$ x.xx	
	Generation Riders x.xx	
	Generation Charges	
	Rider RC x.xx	
	Rider RE x.xx	
	Rider AERR x.xx	
	Rider RECON x.xx	
	Rider RTO x.xx	
	Rider SCR x.xx	
	PIPP x% Discount x.xx cr	
	Total Generation Charges \$ x.xx	xxx.xx
Total Prior Electric Charges		\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$0.00
		Transferred to PIPP Plus	\$480.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
		Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your monthly bill, check box on right

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

PIPP - 2nd month with no payment
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Name/Service Address	For inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy <i>Supplier information will appear in this section</i> 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential
Usage - x CCF
Duke Energy - Rate RS \$ 64.00
Current Gas Charges \$ 64.00

Current Billing
Amt Due - Previous Bill \$ 30.00
Balance Forward 30.00
PIPP Plus Monthly Amt Due 30.00
Current Amount Due \$ 60.00

Electric - Residential
Usage - xxx kWh
Duke Energy - Rate RSPP \$ 55.00
Current Electric Charges \$ 55.00

Account Balance
PIPP Plus Balance \$665.00
Total Account Balance \$665.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$60.00

Name		Service Address		Account Number
PIPP-2nd month with no payment		12345 Your St Your City ST 12345		1212-1212-12 4
Explanation of Current Charges				
Gas		Duke Energy		
Meter #	111111111	Rate RS - Residential Service		
CCF Usage	xx	Fixed Delivery Service Charge		\$ x.xx
Mmm dd - Mmm dd	30 days	Gas Delivery Riders		x.xx
				\$xx.xx
Total Current Gas Charges				\$ xxx.xx
Electric		Duke Energy		
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)		
Billed kwh	xx	Distribution- Customer Chg		\$ x.xx
Mmm dd - Mmm dd	30 days	Delivery Charges		
		Distribution - Energy Chg		
		xx kwh @ \$x.xxxxxx		x.xx
		Delivery Riders		x.xx
		Total Delivery Charges		\$ x.xx
		Generation Riders		\$ x.xx
		Generation Charges		
		Rider RC		xx.xx
		Rider RE		xx.xx
		Rider AERR		xx.xx
		Rider RECON		xx.xx
		Rider SCR		xx.xx
		PIPP x% Discount		xx.xx cr
		Total Generation Charges		\$xx.xx
Total Current Electric Charges				\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Current Gas Charges	64.00
		Current Electric Charges	55.00
		PIPP Plus Balance	\$665.00

Exhibit E.

example

----- Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your monthly bill, check box on right

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

----- PIPP - Initial Set Up Bill
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyyy3 00002000014

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Current Billing	
Amt Due - Previous Bill	\$ 480.00
Payment(s) Received	30.00 cr
Balance Forward	450.00
PIPP Plus Monthly Amt Due	30.00
Transferred to PIPP Plus	480.00 cr
PIPP PLUS Amt Due	30.00
Current Amount Due	\$ 30.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 60.75
Current Electric Charges	\$ 60.75

Account Balance	
PIPP Plus Balance	\$546.00
Total Account Balance	\$546.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$30.00

Name	Service Address	Account Number
PIPP-Initial Set Up Bill	12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges		
Gas Meter # 111111111 CCF Usage xx Mmm dd - Mmm dd 30 days	Duke Energy Rate RS - Residential Service Fixed Delivery Service Charge \$ x.xx Gas Delivery Riders x.xx Total Current Gas Charges	\$ xx.xx \$ xxx.xx
Electric Meter # 222222222 Billed kwh xx Mmm dd - Mmm dd 30 days	Duke Energy Rate RSPP - Residential PIPP Svc - (Season) Distribution- Customer Chg Delivery Charges \$ x.xx Distribution - Energy Chg xx kwh @ \$x.xxxxxxx x.xx Delivery Riders x.xx Total Delivery Charges \$ x.xx Generation Riders \$ x.xx Generation Charges Rider RC xx.xx Rider RE xx.xx Rider AERR xx.xx Rider RECON xx.xx Rider SCR xx.xx PIPP x% Discount xx.xx cr Total Generation Charges \$xx.xx	\$ xx.xx \$ xxx.xx
Total Current Electric Charges		\$ xxx.xx

Name		Service Address		Account Number
PIPP Initial Set-Up Bill		<i>example</i> 12345 Your St Your City ST 12345		1212-1212-12 4
Explanation of Current Charges				
Gas		Duke Energy		
Meter #	*****	Rate RS - Residential Service		
CCF Usage	120	Fixed Delivery Service Charge		\$ X XX
Mmm dd - Mmm dd		Usage-Based Charge		XX XX
30 days		120 CCF @ \$X.XXXXXXX		XX XX
		Gas Delivery Riders		XX XX
Total Prior Gas Charges				\$ XXX.XX
Electric		Duke Energy		
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
on peak kwh	100	Distribution- Customer Chg		\$ X XX
off peak kwh	200	Delivery Charges		
Billed kwh	300	Distribution - Energy Chg		X.XX
Mmm dd - Mmm dd		100 on peak kwh @ \$X.XXXXXXX		X.XX
30 days		200 off peak kwh @ \$X.XXXXXXX		X.XX
		Delivery Riders		X.XX
		Total Delivery Charges		\$ X XX
		Generation Riders		X.XX
		Generation Charges		
		Rider RC		X.XX
		Rider RE		X.XX
		Rider AERR		X.XX
		Rider RECON		X.XX
		Rider RTO		X.XX
		Rider SCR		X.XX
		PIPP x% Discount		X.XX cr
		Total Generation Charges		\$ X.XX
Total Prior Electric Charges				\$ XXX.XX

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$0.00
PIPP Plus Mnthly Amt Due -		Transferred to PIPP Plus	\$480.00
	\$30.00	Payment(s) Received	\$30.00 cr
		Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

\$ HeatShare Contribution (for Customer Assistance) \$ Amount Enclosed

PIPP - 2nd month with overpayment
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 64.00
Current Gas Charges	\$ 64.00

Current Billing	
Amt Due - Previous Bill	\$ 30.00
Payment(s) Received	75.00 cr
Balance Forward	45.00 cr
PIPP Plus Monthly Amt Due	30.00
Current Amount Due	\$ 15.00 cr

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 55.00
Current Electric Charges	\$ 55.00

Account Balance	
PIPP Plus Balance	\$509.00
Other Charges/Credits	\$45.00 cr
Total Account Balance	\$464.00

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$0.00

Name		Service Address		Account Number
PIPP-2nd month with overpayment		12345 Your St Your City ST 12345		1212-1212-12 4
Explanation of Current Charges				
Gas		Duke Energy		
Meter #	111111111	Rate RS - Residential Service		
CCF Usage	xx	Fixed Delivery Service Charge		\$ x.xx
Mmm dd - Mmm dd		Gas Delivery Riders		x xx
30 days				\$xx.xx
Total Current Gas Charges				\$ xxx.xx
Electric		Duke Energy		
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)		
Billed kwh	xx	Distribution- Customer Chg		\$ x.xx
Mmm dd - Mmm dd		Delivery Charges		
30 days		Distribution - Energy Chg		
		xx kwh @ \$x.xxxxxx		x xx
		Delivery Riders		x xx
		Total Delivery Charges		\$ x.xx
		Generation Riders		\$ x.xx
		Generation Charges		
		Rider RC		xx.xx
		Rider RE		xx.xx
		Rider AERR		xx.xx
		Rider RECON		xx.xx
		Rider SCR		xx.xx
		PIPP x% Discount		xx.xx cr
		Total Generation Charges		\$xx.xx
Total Current Electric Charges				\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
		Gas Overtime Credit	\$70.25 cr
		Electric Overtime Credit	\$55.75 cr
		Current Gas Charges	64.00
		Current Electric Charges	55.00
		PIPP Plus Balance	\$509.00

Exhibit F.

example

Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

PIPP - 1st month with payment - usage less than inst
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyyy3 00002000014

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 50.00
Current Gas Charges	\$ 50.00

Current Billing	
Amt Due - Previous Bill	\$ 200.00
Payment(s) Received	200.00 cr
Balance Forward	0.00
PIPP Plus Monthly Amt Due	200.00
Current Amount Due	\$ 200.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 80.00
Current Electric Charges	\$ 80.00

Account Balance	
PIPP Plus Balance	\$4,955.00
Total Account Balance	\$4,955.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$200.00

Name	Service Address	Account Number
PIPP-1st month with payment - usage less	12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges		
Gas	Duke Energy	
Meter # 111111111	Rate RS - Residential Service	
CCF Usage xx	Fixed Delivery Service Charge \$ x.xx	
Mmm dd - Mmm dd	Gas Delivery Riders x.xx	\$xx.xx
30 days		
Total Current Gas Charges		\$ xxx.xx
Electric	Duke Energy	
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)	
Billed kwh xx	Distribution- Customer Chg \$ x.xx	
Mmm dd - Mmm dd	Delivery Charges	
30 days	Distribution - Energy Chg	
	xx kwh @ \$x.xxxxxxx x.xx	
	Delivery Riders x.xx	
	Total Delivery Charges \$ x.xx	
	Generation Riders \$ x.xx	
	Generation Charges	
	Rider RC xx.xx	
	Rider RE xx.xx	
	Rider AERR xx.xx	
	Rider RECON xx.xx	
	Rider SCR xx.xx	
	PIPP x% Discount xx.xx cr	
	Total Generation Charges \$xx.xx	\$ xx.xx
Total Current Electric Charges		\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$5,200.00
PIPP Plus Mnthly Amt Due -	\$200.00	Payment(s) Received	\$200.00 cr
		Gas Ontime Credit	\$100.00 cr
		Electric Ontime Credit	\$75.00 cr
		Current Gas Charges	50.00
		Current Electric Charges	80.00
		PIPP Plus Balance	\$4,955.00

Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your
monthly bill, check box on right

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

----- PIPP - 2nd month with payment - usage less than inst
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 42.00
Current Gas Charges	\$ 42.00

Current Billing	
Amt Due - Previous Bill	\$ 200.00
Payment(s) Received	200.00 cr
Balance Forward	0.00
PIPP Plus Monthly Amt Due	200.00
Current Amount Due	\$ 200.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 65.00
Current Electric Charges	\$ 65.00

Account Balance	
PIPP Plus Balance	\$4,712.00
Total Account Balance	\$4,712.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$200.00

Name		Service Address		Account Number
PIPP-2nd month with payment - usage les		12345 Your St Your City ST 12345		1212-1212-12 4
Explanation of Current Charges				
Gas		Duke Energy		
Meter #	111111111	Rate RS - Residential Service		
CCF Usage	xx	Fixed Delivery Service Charge		\$ x.xx
Mmm dd - Mmm dd		Gas Delivery Riders		x.xx
30 days				\$xx.xx
Total Current Gas Charges				\$ xxx.xx
Electric		Duke Energy		
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)		
Billed kwh	xx	Distribution- Customer Chg Delivery Charges		\$ x.xx
Mmm dd - Mmm dd		Distribution - Energy Chg xx kwh @ \$x.xxxxxxx		x.xx
30 days		Delivery Riders		x.xx
		Total Delivery Charges		\$ x.xx
		Generation Riders		\$ x.xx
		Generation Charges		
		Rider RC		xx.xx
		Rider RE		xx.xx
		Rider AERR		xx.xx
		Rider RECON		xx.xx
		Rider SCR		xx.xx
		PIPP x% Discount		xx.xx cr
		Total Generation Charges		\$xx.xx
Total Current Electric Charges				\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary			
PIPP Plus Mnthly Amt Due -	\$200.00	Previous PIPP Plus Balance	\$4,955.00
		Payment(s) Received	\$200.00 cr
		Gas Ontime Credit	\$80.00 cr
		Electric Ontime Credit	\$70.00 cr
		Current Gas Charges	42.00
		Current Electric Charges	65.00
		PIPP Plus Balance	\$4,712.00