

Exhibit D

BROADWING COMMUNICATIONS, LLC CUSTOMER NOTICE

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, Broadwing Communications, LLC mailed the following letters to customers which were rendered in the U.S. Mail on or after January 22, 2020.

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice & Data Services Provided by Broadwing Communications, LLC, a CenturyLink Company

Dear <Customer Name>,

At CenturyLink, our goal is to provide you with great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore we are writing to inform you that Broadwing Communications, LLC, a CenturyLink Company, is discontinuing certain voice and data services, in California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Kentucky, Louisiana, Maryland, Maine, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Hampshire, New Jersey, New York, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, and Washington as of March 20, 2020, or as soon after that date as authorized by the Federal Communications Commission and any other relevant state regulatory commissions.

You are receiving this notice because you currently subscribe to one or more of the following services provided by Broadwing Communications, LLC, which, subject to regulatory approval, will be discontinued as a result of this project.

- **Local Trunking Business Line Service including POTS (Plain Old Telephone Service)** voice-grade telephonic communications channels that are used to place or receive one call at a time.
- **Local Trunking PRI (Primary Rate Interface)** transmits and receives video, voice and data simultaneously.
- **Local Trunking Local Inbound** originates calls to CenturyLink provided telephone numbers, aggregate the traffic, and hands it off to single or multiple IP endpoints.
- **Local Trunking SIP (Session Initiation Protocol)** send and receive calls via the Internet.
- **Local Trunking ELS (Enhanced Local Services)** originates and terminates calls to and from CenturyLink provided telephone numbers, aggregates the traffic, and hands it off to single or multiple endpoints.
- **LD Outbound** traditional long distance 1+ or direct dialed domestic and international (U.S. origination) calling services provided over switched or dedicated facilities.
- **LD Toll Free and Contact Center** traditional long distance toll-free or 800 services, domestic and international (U.S. termination) calling services provided over switched or dedicated facilities.
- **Integrated Voice and Data Service (IVAD)** allows a customer to utilize a single high capacity facility to integrate both voice and data services. IVAD service is available in different groups of channels and at varying bandwidth speeds.
- **Integrated Voice and Data Service – DS3 Level (IVADs3)** a channelized DS3 facility that will allow a customer to combine both voice and data DS1s onto a single DS3 circuit. Voice circuits can be either digital DS1 or ISDN PRI. Bandwidth for the data portion of this service is limited to 20Mbps per circuit. A minimum of nine DS1s is required for this service.

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Upon receiving regulatory approvals, these services will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract). As to existing services:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior* to March 20, 2020 may retain their service(s) covered by that contract on a month-to-month basis until that date.
- Customers with a contract that expires *after* March 20, 2020 including option periods, may retain their service(s) covered by that contract until the expiration of the base contract and option periods.

In order to maintain continuous service at your location, CenturyLink would like to work with you to migrate your existing service to a similar service or, alternatively, a state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency.

You must initiate a migration order or submit a disconnect request with CenturyLink by March 20, 2020 to avoid possible disruption of your service based on the discontinuance schedule noted above, provided that CenturyLink obtains the necessary regulatory approvals for the planned discontinuance. Our Voice Advancement Team is here to help you through the migration or disconnect process. Contact them at 877-699-3201 or voiceadvancement@centurylink.com.

If you subscribe to other services from CenturyLink, those services will NOT be impacted by the anticipated discontinuance of the affected services listed above. Your other services will remain in place with no change to the applicable rates, terms, or conditions. When the telecommunication services are discontinued, the Company will automatically apply any credits for the service to your CenturyLink invoice.

We value your business and appreciate your cooperation regarding this notice.

Thank you,

Broadwing Communications, LLC
877-699-3201

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| <p><u>The following statement is required by the FCC:</u></p> |
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The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Broadwing Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

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CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Debra Levy, am an authorized agent of the applicant corporation, Broadwing Communications, LLC and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through direct mailing rendered on or after January 22, 2020 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.


Executed on February 12, 2020, Overland Park, Kansas 66223



Debra Levy, Government Operations Manager

Subscribed and sworn to before me this

12th day of February 2020
(Date)

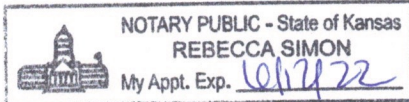


Notary Public

My Commission Expires:

6/12/22

Notary Public State of Kansas



County of Johnson