

**UNITED TELEPHONE COMPANY OF OHIO d/b/a CENTURYLINK  
CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, United Telephone Company of Ohio d/b/a CenturyLink will send the following notices via bill message beginning July 1, 2020.

**Residential Rate Change**

Effective August 1, 2020, the rate for residential flat rate, key and measured service will increase by up to \$2.00. The following calling features will increase by up to \$1.75: Call Forward No Answer - Fixed, Call Forward No Answer - Customer Programmable, Call Forward Busy - Fixed, Call Forward Busy - Customer Programmable, and Enhanced Call Waiting. The following Feature Packages will increase by \$1.00: Advantage, Essentials, Elite, and Classics. Additional, Alternate, Cross Reference, Extra, Vanity/Customized Number and Foreign Directory Listings will increase by \$1.00. Joint User Service will increase by \$1.35. The following bundles will increase by up to \$3.00: Economy Pack, Economy Pack Plus, Economy Pack Plus Lite, Simple Choice, Simple Choice Unlimited, Home Phone and Solutions II, Simple Home Phone and Solutions I, Home Phone and Safe and Sound, Home Phone and Total Solutions, Solutions, Home Phone and Special Plan Lite, Home Phone and Solutions with Voicemail, Special Plan Plus, Basic Home Phone II, and Basic Home Phone with Voicemail. Simple choice Unlimited and Simple Choice Unlimited Plus will increase by up to \$7.00. If you have any questions, please call a Customer Care Representative at 1-800-943-8809.

**Business Rate Change**

Effective August 1, 2020, the monthly rate for business flat and measured access lines and Key Trunks will increase by up to \$2.00. The following calling features will increase by up to \$2.00: Call Forwarding No Answer - Fixed, Call Forward no Answer - Customer Programmable, Call Forward Busy - Fixed, Call Forward Busy - Customer programmable, Enhanced Call Waiting, and Intercom. Pay Per Use Call Trace will increase by \$1.00. Additional, Alternate, Cross Reference, Extra, Vanity/Customized Number and Foreign Directory Listings will increase by \$1.00. Annual Foreign Listings will increase to \$72.00. Joint User Service will increase by \$1.35. The following feature packages will increase by \$1.00: Advantage, Essentials, Elite, Classics, and Priority. The following bundles will increase by up to \$3.00: Business Assist Advantage, Business Unlimited, Business Additional Line, Business Unlimited Competitor and Additional Line, Business Assist Advantage, Business Unlimited, Complete Business, Complete Business Additional Line, Business Bundle, and Complete Business Bundle 2. If you have any questions, please call a Customer Care Representative at 1-888-402-4566.

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Robyn Crichton, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill messages beginning July 1, 2020 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 25, 2020, Olathe, Kansas 66061

Robyn M Crichton  
Robyn M. Crichton

Subscribed and sworn to before me this

6.25.20  
(Date)

[Signature]  
Notary Public

My Commission Expires: 10/24/23

Notary Public State of Kansas

My Appt. Exp.

**ANDREA BUCKLEY**  
Notary Public State of Kansas  
My Appt. Expires 10/24/23