

**CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK
CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following notices via bill message beginning July 1, 2020.

Residential Rate Change

Effective August 1, 2020, the monthly rate for residential access lines will increase by \$2.00. The following calling features will increase by up to \$2.00: Call Waiting, Call Forwarding - No Answer, Call Forward Busy, and Call Within (Intercom). The following Calling Packages will increase by \$1.00: Basic Pak 1-3, Deluxe Pak 1-3 and Premium Pak. Additional, Alternate and Foreign Directory Listings will increase by \$1.25. The following bundles will increase by up to \$2.00: Economy Pack, Economy Pack Plus, Economy Pack Plus Lite, Simple Choice One, Simple Choice Two, Simple Choice, Caller ID Extra, Caller ID Plus, Select Pak, and Second Line Bundle. Simple choice Unlimited and Simple Choice Unlimited Plus will increase by up to \$7.00. If you have any questions, please call a Customer Care Representative at 1-800-943-8809.

Business Rate Change

Effective August 1, 2020, the monthly rate for Church access lines will increase by \$2.00. Joint User Service will increase by \$0.50. The following calling features will increase by up to \$2.00: Call Waiting, Call Forwarding - No Answer, Call Forward Busy, Call Within (Intercom), and Enhanced Long Distance Alert. Additional, Alternate, Cross Reference and Foreign Directory Listings will increase by \$1.25. The following bundles will increase by up to \$2.30: Business Assist Select, Simple Choice One, Business Assist Advantage, and Business Unlimited. If you have any questions, please call a Customer Care Representative at 1-888-402-4566.

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Robyn Crichton, am an authorized agent of the applicant corporation, CenturyTel of Ohio, Inc. d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill messages beginning July 1, 2020 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 25, 2020, Olathe, Kansas 66061

Robyn M Crichton

Robyn M. Crichton

Subscribed and sworn to before me this

6-25-20
(Date)

Andrea Buckley

Notary Public

My Commission Expires: 10/24/23

Notary Public State of Kansas

My Appt. Exp.

