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October 29, 2020

Ms. Tanowa M. Troupe
Ohio Power Siting Board
PUCO Docketing Division
180 East Broad Street, 11th Floor
Columbus, OH 43215-3716

Re: Case No. 16-253-GA-BTX
Staff Report Condition No. 4

Dear Ms. Troupe:

Please find the attached the Public Information Program for the Central Corridor Pipeline project.

Duke Energy Ohio sets forth this communication to certify our adherence with Condition No. 4 of the OPSB's Opinion, Order and Certificate pertaining to Case No. 16-253-GA-BTX.

Please contact me if you have any questions.

Sincerely,

Emily A. Olive, CP
Paralegal



Central Corridor Pipeline Public Information Program



PREPARED BY:

Sally Thelen

Corporate Communications

sally.thelen@duke-energy.com

October 2020

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1.0 Background

The Central Corridor Pipeline (CCP) is part of Duke Energy Ohio's long-term plan to improve reliability of its natural gas delivery system in Southwest Ohio and Northern Kentucky. Primary objectives of that plan include:

- Retiring propane air peaking plants
- Increasing supply from the north and decreasing reliance of gas supply from the south which has reached its maximum capacity
- Replacing and modernizing aging infrastructure

The Central Corridor Pipeline will be 20 inches in diameter with a typical operating pressure of approximate of 400 psi.

In November 2019, the Ohio Power Siting Board issued an approval of Duke Energy's Central Corridor Pipeline, indicating the project could proceed using the alternate route otherwise known as the western route.

2.0 Purpose

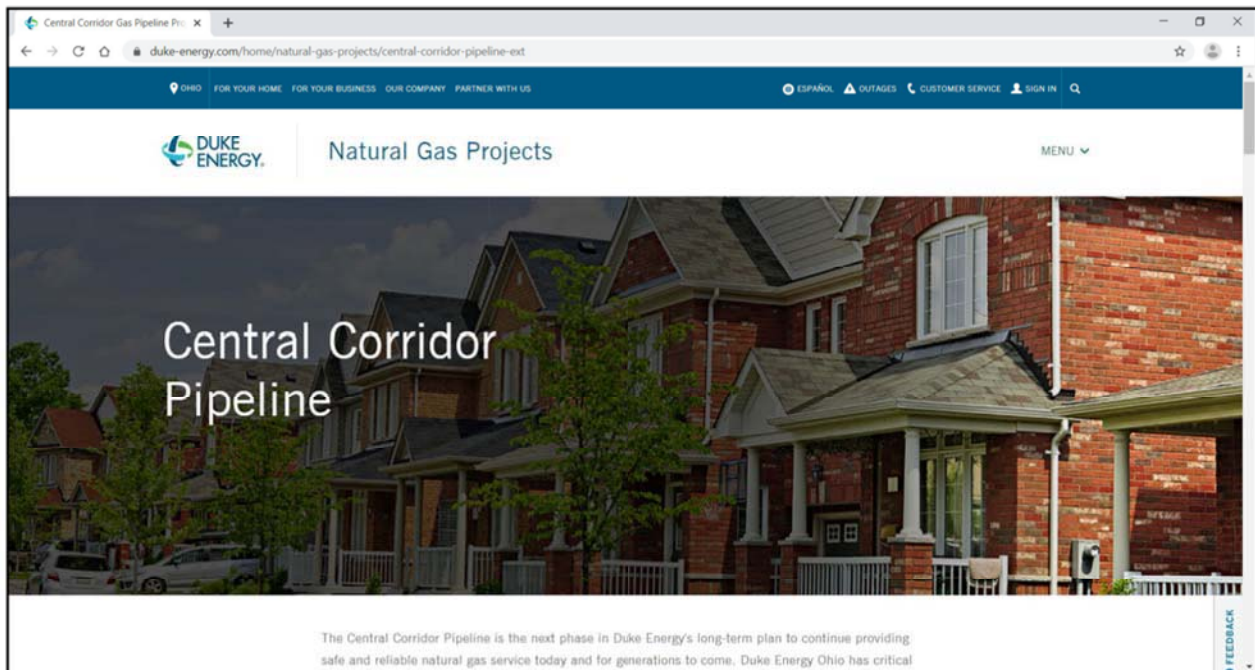
The purpose of this public information program is to be a guidance document, from the start of construction through restoration, on the steps necessary to produce a successful project that is transparent and provides the high level of engagement our customers warrant. This plan serves as the public information playbook that will be followed for communication with impacted stakeholders during the project.

3.0 Outreach Tactics

Duke Energy has prepared this robust public information program to allow updated project information to be available at anytime throughout construction and restoration. This includes everything from the project website and direct mail to ongoing meetings with local community leaders and engagement. **Every public information tactic that goes out will include project contact information for the public to use to ask a question or provide a comment, including a designated hotline number, email address and website.**

Webpage

In 2016, Duke Energy created a designated project website to inform the public about the CCP. The website includes pipeline specifics, construction schedule, detailed route maps by community, safety features, construction process, restoration, easements, announcements, FAQs, news releases, complaint resolution process and more. The webpage address is: www.duke-energy.com/centralcorridor. As construction on the CCP begins, several sections of the webpage will be updated weekly so the public can stay up to date on the construction schedule and progress and road and/or lane closures that could impact traffic. The webpage will stay live through the end of the project. A screen shot of the webpage is provided below.



Hotline

In 2016, a designated project hotline was established to efficiently answer customer questions without the customer having to navigate a general 1-800 customer service number. The project hotline, **513-287-2130**, is answered Monday through Friday from 8:30-4:30. A voice mail box is available for after hour calls. All calls are logged into a database. After hours calls are returned on the next business day. The hotline will stay live through the end of the project.

Email Address

In 2016, a unique project email address was established to route all customer inquiries directly to the project team for response. These emails are answered same day if possible and logged into a database. The project email address is CentCorridorPipeline@duke-energy.com.

Field Office

A CCP project field office will be opening in early 2021. It will be located at **4762 Cornell Place in Blue Ash, Ohio**. Staffed from 9:00 a.m.-5:00 p.m., it will be open to the public to help customers file complaints about project construction or restoration on their property or meet with members of the project team as needed.


Ongoing Meetings with Local Officials

Members of the CCP project management and government affairs have been holding regular update meetings with local officials and city governments to keep them informed about the project route, construction schedule, easement acquisition progress and traffic impacts. These meetings, which will continue through restoration, have been invaluable in maintaining an open dialogue with the communities where construction will occur.

Newsletter – Pipeline Progress

In early 2021, the first issue of the **Pipeline Progress** newsletter will be mailed to customers and property owners along the project route to keep them informed about the construction progress, schedule, milestones, safety reminders and contact information if they have concerns or questions. A sample is shown below.

DRAFT 4/13/20



CENTRAL CORRIDOR PIPELINE PROGRESS REPORT

ISSUE 1
May 2020

INTRODUCING THE CCP PROJECT NEWSLETTER

Welcome to the first issue of the Central Corridor Pipeline (CCP) Project Newsletter. We have created this newsletter to help us communicate with you before, during, and after project construction. Between newsletter issues, you can find project information and updates through the project website, hotline, and email and a field office that will be coming soon. Each issue we plan to address the project status and schedule, current and upcoming traffic impacts, and safety.

Currently, we are about 85% through the design phase, and we're working with municipalities and property owners along the route. We meet with the municipalities through regularly scheduled meetings. We also have had productive discussions with property owners, who have been very cooperative overall. They understand we need to retire outdated natural gas infrastructure and replace it with a modern pipeline constructed from stronger materials with state-of-the-art monitoring equipment and inspection technology.

As shown on the project schedule, we expect to start construction next winter. Construction will take place simultaneously in multiple areas along the 13-mile pipeline route. We will continue to communicate with you to help make you aware when construction will be happening in your area.

Thank you for your cooperation as we work to deliver a safer, more reliable gas supply to our community. Stay safe!

Jamie Oberding
Project Manager

CCP IS NOW...
IN DESIGN

PIPELINE SAFETY ACADEMY OPENS

Safety is a core value for Duke Energy. To help ensure the safety of the community, Duke Energy has opened a Pipeline Safety Academy in Cincinnati to provide the company a dedicated location to offer educational resources and training sessions on natural gas safety.

Duke Energy will be hosting three information sessions in September for first responders and community leaders along the CCP route.

These half-day sessions will address:

- Properties of natural gas
- Controlling accidental ignition
- Abnormal operating conditions
- What to do in an emergency
- How Duke Energy partners with first responders
- Live demonstrations including a controlled-burn
- Tour of Duke Energy's new Pipeline Safety Academy

HOW WE ADDRESS COVID-19

COVID-19 has brought many changes to our communities, affecting the ways we live, work and interact. Throughout these changes, one thing has stayed constant: our determination to serve you and your energy needs in a safe manner.

As one of the many essential services responding to this national emergency, Duke Energy continues our work on critical infrastructure like the CCP – even in areas with stay-at-home ordinances. Our company has established COVID-19 guidelines for employees and is working with vendors to make sure they do the same as they work in and around your neighborhood.

EASEMENT UPDATE

Duke Energy is working through easement negotiations with property owners along the route. Current design plans require easements for 111 parcels. All easements required for the CCP will be located on properties owned by government entities or businesses.

"We're working with everyone to mitigate as much impact as we can," said Eddie Shaw, the Duke Energy senior real estate representative managing the project's easements.

These mitigation efforts include specific arrangements to continue access to businesses, schedule accommodations to avoid peak seasons for parks, and other solutions tailored to specific property owner and community needs.

"As we're going through these negotiations, we're taking detailed notes about things we've agreed to with the property owners," Shaw said. Duke Energy hired Burns & McDonnell to help with easement acquisition and to help provide property owners direct communication with a specific agent throughout the construction process.

FIELD OFFICE COMING SOON

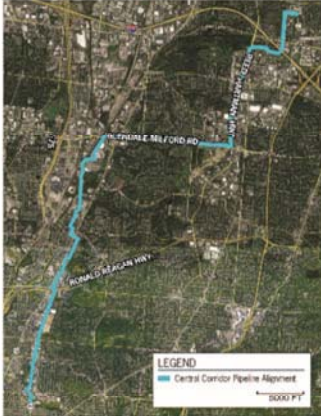
Duke Energy will be opening a field office along the route in late summer or early fall to coordinate communication and host meetings with property owners along the route. The field office also will provide the community a place to voice concerns or questions and file complaints.

This field office will be open 9 a.m. to 5 p.m. Monday through Friday. The location and opening date will be announced soon.

CURRENT PROJECT SCHEDULE

- Summer/Fall 2020 – Complete easement discussions and finalize project design
- Winter 2020/2021 – Begin construction
- Fall 2021/Winter 2022 – Complete construction
- Winter/Spring 2022 – Pipeline in service
- Spring/Summer 2022 – Final restoration

Central Corridor Pipeline Route Map



LEGEND
Central Corridor Pipeline Alignment

For more information about the Central Corridor Pipeline Project,
VISIT: duke-energy.com/centralcorridor
CALL: 513.287.2130 EMAIL: CentCorridorPipeline@duke-energy.com


Construction Notices/Door Hangers

Prior to the start of construction, a notification letter will be sent to all impacted properties (property owners and renters). This should be done 30 days ahead of construction work on their property to allow for any plans or coordination efforts that need to happen to accommodate property owners/renters.

Post cards will be mailed 1-2 weeks before, as a second level of notification about upcoming work on impacted properties.

Door hangers will also be used, as needed, as an additional tool to quickly disseminate construction or traffic-related information to a small neighborhood or group of impacted customers. Samples are shown below.

Notification Letter (30 days out)

	Duke Energy Gas Operations 136 E. 4 th St. Cincinnati, OH 45202
Month XX, 2021	
Name Street Address City, OH 45xxx	
Duke Energy Ohio will be constructing a portion of the Central Corridor Pipeline in your area soon. Please plan ahead and allow extra travel time to get through construction areas. Remember to follow posted detours. Access to homes and businesses along the construction route will be maintained.	
Dear Customer,	
We will begin construction on Sunnybrook Drive and Section Road starting in Month . You can expect to see work take place between 7 a.m. and 7 p.m. Roads will be covered with steel plates at night.	
Work on these streets could last X to X weeks/months . Please see the enclosed maps for more detailed information.	
Duke Energy's contractor, INSERT NAME , will be performing the work primarily in the street. They will do their best to ensure that traffic flow is maintained. Directional signage will be displayed along the roadway and sidewalk to inform commuters and pedestrians of any detours or sidewalk closures.	
Duke Energy Ohio is committed to working with Amberly Village and customers along the project route throughout construction. Detailed lane closure information will be updated each week on the project website: www.duke-energy.com/centralcorridor .	
The company appreciates your patience as we construct this pipeline to serve our southwest Ohio customers. For any questions about the project, please email the project team at CentCorridorPipeline@duke-energy.com or call the project hotline at 513.287.2130.	
We're working hard to build a smarter energy future for you.	
Sincerely,	
Jamie Olberding Project Manager	
Enclosure: Traffic Maps	

Detailed Traffic Map for Sunnybrook Drive



Notification Post Card (1-2 weeks out)



HEAVY TRAFFIC EXPECTED IN SYCAMORE TOWNSHIP

Duke Energy will be constructing a portion of the Central Corridor Pipeline in your area soon. Please plan ahead and allow extra travel time to get through construction areas. Remember to follow posted detours. Access to homes and businesses along the construction route will be maintained.



BUILDING A SMARTER ENERGY FUTURE



Duke Energy
139 E. Fourth Street
Cincinnati, OH 45202



We realize that construction of the Central Corridor Pipeline will be disruptive and challenging for many customers.

Construction will begin on Kemper Road and Conrey Road starting in MONTH. You can expect to see work take place between 7 a.m. and 7 p.m. Roads will be plated at night.

Work on these streets could last X to X weeks/months.

Our contractor INSERT NAME will be performing the work primarily in the street. They will do their best to ensure that traffic flow is maintained. Directional signage will be displayed along the roadway and sidewalk to inform commuters and pedestrians of any detours or sidewalk closures.

We are committed to working with Sycamore Township and customers along the project route throughout construction. Detailed lane closure information will be updated each week on the project website duke-energy.com/centralcorridor.

We appreciate your patience as we construct this pipeline to serve our southwest Ohio customers. For any questions about the project, please email the project team at CentCorridorPipeline@duke-energy.com or call the project hotline at 513.287.2130.

We're working hard to build a smarter energy grid for you.

Door Hangers (as needed)



Central Corridor Pipeline

CONSTRUCTION COMING TO YOUR AREA SOON

Duke Energy will begin construction on the Central Corridor Pipeline in your area soon.

Please plan ahead and allow yourself extra time to get through the work zone. We will do our best to maintain traffic flow. Thank you in advance for your cooperation.



Today's date: _____

Anticipated start date: _____

Approximate duration: _____


You can expect to experience:

- CONSTRUCTION WORKERS
- HEAVY EQUIPMENT
- LANE/ROAD CLOSURES
- NOISE, DIRT & VIBRATIONS
- CONSTRUCTION BARRIERS AND FENCING

Access to all properties will be maintained, but may be delayed at times.

Duke Energy Ohio realizes that pipeline construction is disruptive for customers. We appreciate your patience as we enhance our local natural gas system to benefit customers for years to come.

For questions about the project, please contact 513.287.2130 or email CentCorridorPipeline@duke-energy.com. You can also stop by the construction field office located at 4762 CORNELL PLACE.



Central Corridor Pipeline

TRAFFIC IMPACTS EXPECTED IN YOUR AREA

Today's date: _____


Due to recent construction progress in your area by "CONTRACTOR NAME," it will soon become necessary for temporary:

LANE CLOSURES TRAFFIC DETOURS
 ROAD CLOSURES CLOSED PARKING LANES

Anticipated dates: _____

Affected streets: _____


Please plan ahead and allow yourself extra time to get through the work zone.



Duke Energy Ohio realizes that pipeline construction is disruptive for customers, but we are working closely with local communities to ensure pedestrian and traffic safety.

We appreciate your patience as we continue to construct the Central Corridor Pipeline, which will provide benefits for our local natural gas customers for years to come.

For more information, please contact construction customer service at 513.287.2130, visit the website at WWW.Duke-Energy.com/CentralCorridor or stop by the construction field office located at 4762 Cornell Place.




Central Corridor Pipeline

DRIVEWAY ACCESS ALERT

Today's date: _____

Approximate duration: _____

Over the next 24-48 hours, construction activities will take place near your driveway as we install a new natural gas distribution pipeline to serve our southwest Ohio customers. Please consider on-street parking out of the construction zone, when possible, to allow for timely construction activities.



Duke Energy Ohio realizes that pipeline construction can be disruptive and challenging for customers, but we are committed to working with each and every neighborhood along the pipeline route to make the process as smooth as possible. We will work closely with local communities to ensure pedestrian and traffic safety during construction.

We appreciate your patience and cooperation as we continue work on this important project, which will provide benefits for our local natural gas customers now and for years to come.

For more information, please contact construction customer service at 513.287.2130, visit the website at WWW.Duke-Energy.com/CentralCorridor or stop by the construction field office located at 4762 Cornell Place.

Public Information & Outreach Regarding Traffic Impacts

The company has developed a multi-faceted outreach program to keep the public informed about traffic impacts as construction progresses. This includes notifying local officials of the traffic plan for their respective community, digital street signage for major lane/road closures, mailed letters with traffic maps to impacted customers along the route, media advisories to local traffic reporters, postcard mailings and information for communities to share on their social media pages and/or community newsletters and webpages. A draft outreach plan is provided in the table below, as well as examples of other direct mail and signage that could be used to inform the public about construction-related traffic impacts.

Traffic Impact Notification Plan

Road Name	Jurisdiction	Local Official Notified of Traffic Plan	Digital Street Signage	Mailed Letter with Traffic Map to Impacted Properties	Media Advisory (traffic reporters)	Postcard Mailing with Traffic Map to Impacted Properties	Community Newsletter, website, social post
Kemper Rd.	Sycamore Township	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Conrey Rd.	Sycamore Township	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Grooms Rd.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Reed-Hartman Rd.	Blue Ash	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Cornell Rd.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Osborne Blvd.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Creek Rd.	Blue Ash	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Lake Forest Dr.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Glendale-Milford Rd.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Plainfield Rd.	Blue Ash	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Conrey Rd.	Sharonville	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Glendale-Milford Rd.	Evendale	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Plainfield Rd.	Evendale	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Woodleigh Ln.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Sharondale Rd.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Giverny Blvd.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Wyscarver Rd.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Arborhill Ln.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Kingsport Dr.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Reading Rd.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Evendale Commons Dr.	Evendale	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
West St.	Reading	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Pleasant St.	Reading	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Market St.	Reading	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
Mechanic St.	Reading	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
3rd St.	Reading	30 DAYS OUT	2 WEEKS	30 DAYS OUT	DAY BEFORE	1-2 WEEKS OUT	1 MONTH-ONGOING
E. Galbraith Ave.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Columbia Ave.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Reading Rd.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
2nd St.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Vine St.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Benson St.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Vorhees St.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Sunnybrook Dr.	Reading	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Section Rd.	Amberley Village	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Losantiville Rd.	Golf Manor	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Langdon Farm Rd.	Cincinnati	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Carthage Ct.	Cincinnati	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
Seymour Ave.	Cincinnati	30 DAYS OUT	N/A	30 DAYS OUT	N/A	1-2 WEEKS OUT	1 MONTH-ONGOING
	Tier 1 = major road closure, digital signage required						
	Tier 2 = lane closure and/or intersection work on busy street but access to residential and commercial driveways to be maintained at all times						
	Tier 3 = mostly residential street with little or no impact on residential street but lane closure and/or intersection work on larger road nearby; access ma						

Road Construction Signage

Project signage along the pipeline construction route will include the following.

LED Message Boards – The message board is equipped with a touch screen controller to add/change messages. Each sign can have 3 lines of text on a screen and each line can have 8 characters.



Vinyl Project Signs – This example is from an electric project, but similar signs will be made to notify commuters and others in the project area that construction is related to the CCP project.



Media Inquiries and News Releases

Duke Energy will issue news releases for important project milestones or other announcements that should be shared with a wide audience. Media advisories will be provided to local traffic reporters, as mentioned above, to share information about major lane and/or road closures such as segments of Glendale-Milford Road, Reed Hartman Highway and Reading Road. The company will also continue to respond to media inquiries (TV, print, and radio) as it has since the project was initially proposed in 2016. A sample news release is shown below.



BUILDING A SMARTER ENERGY FUTURE®

News Release

Media Contact: Sally Thelen
Office: 513.287.2432
24-Hour: 800.559.3853
Nov. 21, 2019

Ohio Power Siting Board gives Duke Energy Ohio's Central Corridor natural gas pipeline a green light

CINCINNATI – The Ohio Power Siting Board (OPSB) today secured a better energy future for residents and businesses in southwest Ohio by approving a route for a new natural gas pipeline that will deliver clean natural gas to the area.

The decision comes after a thorough review of the company's application, and evidentiary and public hearings about the approximately 14-mile natural gas pipeline.

In its ruling, the OPSB concluded the best route for the Central Corridor distribution pipeline is the proposed western or alternate route that runs through Sharonville, Sycamore Township, Blue Ash, Evendale, Reading, Amberley Village and Golf Manor.

"The board... finds that the need for the project has been demonstrated based on the need to retire the aged and outdated propane-air facilities. The record, however, also reflects that the [pipeline] will improve the north/south system supply balance, which we find is further evidence of need," the board said in its [order](#).

The pipeline will serve customers in southwest Ohio and connect an existing Duke Energy Ohio pipeline near the intersection of Butler, Warren and Hamilton counties with an existing company pipeline in the Norwood area.

"The OPSB's certificate to construct this critical infrastructure is an important milestone for the Central Corridor Pipeline, and we thank the board for its thorough review of this project," said Amy Spiller, president, Duke Energy Ohio and Kentucky. "We look forward to working closely with the communities and neighbors along the pipeline route throughout the construction process to keep them informed while advancing public safety," Spiller added.

The Central Corridor Pipeline project will help strengthen the natural gas system and position Duke Energy Ohio to continue its long history of providing safe and reliable natural gas service to Ohio communities for decades to come.

-more-

Duke Energy Corporation | P.O. Box 1009 | Charlotte, NC 28201-1009 | www.duke-energy.com

[Duke Energy News Release](#)

The new 20-inch distribution pipeline will help the company balance the natural gas supply, improve the company's natural gas infrastructure and enable retirement of propane peaking facilities that are used to supplement the local natural gas supply on the coldest days of the year.

Pipeline construction is expected to begin at the northern end of the route in late fall of 2020 and be complete by the end of 2021. Construction will likely take three to six weeks on each parcel the pipeline crosses.

For more information on the project, visit: duke-energy.com/CentralCorridor.

About Duke Energy Ohio/Kentucky

Duke Energy Ohio/Kentucky's operations provide electric service to about 850,000 residential, commercial and industrial customers in a 3,000-square-mile service area and natural gas service to approximately 529,000 customers.

The [Duke Energy News Center](#) serves as a multimedia resource for journalists and features news releases, helpful links, photos and videos. Hosted by Duke Energy, [illumination](#) is an online destination for stories about people, innovations, and community and environmental topics. It also offers glimpses into the past and insights into the future of energy.

Follow Duke Energy on [Twitter](#), [LinkedIn](#), [Instagram](#) and [Facebook](#).

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