#### PATRICK D. CROCKER patrick@crockerlawfirm.com

February 18, 2009

Ms. Renee Jenkins, Executive Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43266-0573

e-FILED VIA DIS SYSTEM

Re:

BILLING SERVICES OF AMERICA, INC.

Case No. 09-126-TP-ACE

Dear Ms. Jenkins:

Enclosed herewith for filing with the Commission please find an original of the above captioned corporation's Application for a Certificate of Public Convenience and Necessity to Provide Long Distance Telecommunications Services within the State of Ohio.

Should you have any questions concerning this matter, please contact the undersigned.

Very truly yours,

CROCKER & CROCKER, P.C.

Patrick D. Crocker

DC/tld

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of <u>Billing Ser America, Inc.</u> to <u>apply for Certificate of Publicand Necessity to provide resold CTS and telecoservices in Ohio</u>	Convenience )	TRF Docket No. 90 Case No. <u>09</u> NOTE: Unless you have leave the "Case No" field	- 126 - TP e reserved a Case # or are f	- <u>ACE</u> iling a Contract,
	RVICES OF AMERIC	CA, INC.		
DBA(s) of Registrant(s)  Address of Registrant(s)  2050 Russett V	Way, Carson City, NV	80703		
Company Web Address bsa.longdistan		07703		
Regulatory Contact Person(s) Larry Correia		Phone	e (877) 773-2888 Fax (	(866) 293-6376
Regulatory Contact Person's Email Address: la				,
Contact Person for Annual Report Larry Con	rreia	Phone	e <u>(877) 773-2888</u>	
Address (if different from above)				
Consumer Contact Information Customer Address (if different from above)	Service Department	Phone	e <u>(877) 773-2888</u>	
Motion for protective order included with filin Motion for waiver(s) filed affecting this case?  Section I – Pursuant to Chapter 4901:11	Yes No [Note			
submitting this form by checking the bo NOTES: (1) For requirements for various applicati application form noted.	oxes below. CMRS paions, see the identified sect	roviders: Please see ion of Ohio Administrati	<b>the bottom of Sectio</b> we Code Section 4901 and	<b>n II.</b> Vor the supplemental
(2) Information regarding the number of copies requinder the docketing information system section, by				
of the Commission.	culling the dockering diois	Sion iii 014-400-4033, 01	by disiting the docketting	atoision at the offices
of the Commission.				
			N 0.70	
Carrier Type Other (explain below)	☐ ILEC	☐ CLEC		AOS/IOS
Tier 1 Regulatory Treatment	TRF <u>1-6-04(B)</u>	TRF <u>1-6-04(B)</u>		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling	ZTA <u>1-6-04(B)</u>	ZTA <u>1-6-04(B)</u>		
area, correction of textual error	(0 day Notice)	(0 day Notice)		
Change Terms and Conditions,	ATA <u>1-6-04(B)</u>	ATA <u>1-6-04(B)</u>		
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
	CTR <u>1-6-17</u>	CTR <u>1-6-17</u>		
Business Contract	(0 day Notice)	(0 day Notice)		
Withdrawal	ATW <u>1-6-12(A)</u>	ATW <u>1-6-12(A)</u>		
	(Non-Auto)	(Auto 30 days) SLF 1-6-04(B)		
Raise the Ceiling of a Rate	Not Applicable	(Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	
2 Service(s) Residential - Change Rates, Terms and	TRF 1-6-05(E)	TRF <u>1-6-05(E)</u>	TRF 1-6-05(E)	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

#### Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)	1220	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other				

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>		
· ·	(Non-Auto)	(Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u>	☐ ATA <u>1-7-14</u>		
introduce of change of a service tarms,	(Auto 30 day)	(Auto 30 day)		
Introduce or change access service	☐ ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural	UNC <u>1-7-04</u> or	UNC <u>1-7-04</u> or		
carrier supension or modifiction	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05		
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC <u>1-7-05</u>		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
	_		_	
CMRS Providers See 4901:1-6-15	[Registration & Change in	n Operations]	[Interconnection Agree	ment or Amendment]
	(0 day)		(Auto 90 days)	
Other* ( )				
Otner" (explain)				
CMRS Providers         See 4901:1-6-15           Other* (explain)	RCC [Registration & Change ir (0 day)	n Operations]	NAG [Interconnection Agree (Auto 90 days)	ment or Amendment]

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <a href="mailto:the-4901:1-6-14-Filing Requirements on the-Commission's Web Page">the 4901:1-6-14 Filing Requirements on the Commission's Web Page</a> for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
	to the applicable rule(s).

<sup>\*</sup>NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

I am an officer/agent of the applicant corporation, Billing Services of America, Inc.

the suspension of our certificate to operate within the state of Ohio.

#### **AFFIDAVIT**

#### Compliance with Commission Rules and Service Standards

, and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including

i declare under penalty of perjury that the foregoing is true a	and correct.
Executed on (Date) 1609 at (Location)	
	*(Signature and Title) (Date) (Date)
<ul> <li>This affidavit is required for every tariff-affecting filing. applicant.</li> </ul>	It may be signed by counsel or an officer of the applicant, or an authorized agent of the
	VERIFICATION
I, <u>Larry Correia</u> verify that I have utilized the Telecommunicati information submitted here, and all additional information submitted	ions Application Form for Routine Proceedings provided by the Commission and that all of the din connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title)  Larry Correia, President	(Date) 1/16/09
*Verification is required for every filing. It may be signed by couns	el or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 09/19/2007)

(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)
NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

Ame Cor	ne Matter of the Application of <u>Billing</u> : erica, Inc. to apply for <u>Certificate of Punyenience and Necessity to provide Communication services in Ohio</u>	<u>blic</u> )	No. <u>09</u> - <u>126</u> - <b>TP</b> - <u>ACE</u>			
	ne of Registrant(s) <u>Billing Servic</u> A(s) of Registrant(s)	ces of America, Inc.				
		t Way, Carson City, NV 89703				
	tion for protective order included vition for waiver(s) filed affecting th		ver(s) tolls any automatic timeframe]			
Lis	st of Required Exhibits					
Та	riffs: (Include all that apply)					
$\boxtimes$	Interexchange Tariff <sup>1</sup>	☐ Local Tariff <sup>1</sup>	☐ Carrier-to-Carrier (Access) Tariff			
De	scription of Services	NOTE: All Facilities-Based	carriers must file an Access Tariff			
$\boxtimes$	Service provisioned via Resale	☐ Service provisioned via Facilities	⊠ Both Resold and Facilities-based			
$\boxtimes$	Description of Proposed Services	☐ Statement about the provision of CTS services	Description of the proposed market area			
	Explanation of how the proposed services in the proposed market area are in the public interest.	□ Description of the class of custom applicant intends to serve	ers (e.g., residence, business) that the			
Bu	siness Requirements					
	Evidence of Registration with:	○ Ohio Department of Taxation	Ohio Secretary of State <sup>2</sup> & Certificate of Good Standing			
Do	cumentation attesting to the applic	ant's financial viability, including the	e following:			
		h and external funds available to supp	on, liquidity, and capital resources. Describe port the applicant's operations that are the			
		al and pro forma income statement a geographical area(s) or information in c	and a balance sheet). Indicate if financial other jurisdictions			
$\boxtimes$	Documentation to support the appli	cant's cash and funding sources.				
<u>Do</u>	cumentation attesting to the applic	ant's managerial ability and corpora	te structure, including the following:			
	☑ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area					
$\boxtimes$	☑ List of names, addresses, and phone numbers of officers and directors, or partners.					
$\boxtimes$	Documentation indicating the applic	ant's corporate structure and ownershi	р			
$\boxtimes$	Information regarding any similar o	perations in other states.				
	If this company has been previously certified in the State of Ohio, include that certification number					

Detariffed services are regulated but not required to be filed in a tariff. For purposes of Certification, all detariffed services offered must be provided as an exhibit.

<sup>&</sup>lt;sup>2</sup> Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

$\boxtimes$	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
Do	ocumentation attesting to the applicant's managerial ability and corporate structure (cont'd):
$\boxtimes$	Verification of compliance with any affiliate transaction requirements
	ocumentation attesting to the applicant's proposed interactions with other Carriers
	Explanation as to whether rates are derived through (check all applicable):
	interconnection agreement retail tariffs resale tariffs
	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
	A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
Do	ocumentation attesting to the applicant's proposed interactions with Customers
	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)
$\boxtimes$	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
	Provide a copy of any customer application form required in order to establish residential service, if applicable.
	For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: <a href="http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357">http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357</a> )
	If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.
	<u>Affidavit</u>
la	m an authorized representative of the applicant corporation Billing Services of America, Inc.
Fo	(Name) and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information in the information with this case, is true and correct.
E	executed on at
	1/16/09
(	(Signature and Title) Larry Correia, President (Date)

### **EXHIBIT LIST**

EXHIBIT A	TARIFF
EXHIBIT B	DESCRIPTION OF SERVICES
Exhibit B-1	How Service Provisioned
Exhibit B-2	Description of Proposed Services
Exhibit B-3	Description of Proposed Market Area
Exhibit B-4	Explanation of How Proposed Market Area is in Public Interest
Exhibit B-5	Description of Class of Customers Served
EXHIBIT C	BUSINESS REQUIREMENTS
Exhibit C-1	Registration with Ohio Department of Taxation
Exhibit C-2	Certification Ohio Secretary of State and Good Standing Certificate
EXHIBIT D	DOCUMENTATION ATTESTING TO FINANCIAL VIABILITY
Exhibit D-1	Executive Summary of Financial Condition, Liquidity, and Capital Resources
Exhibit D-2	Financial Statements (Actual and Pro Forma Income Statement and Balance
	Sheet)
Exhibit D-3	Documentation to support cash and funding sources.
EXHIBIT E	MANAGERIAL ABILITY AND CORPORATE STRUCTURE
Exhibit E-1	Technical and Managerial Expertise
Exhibit E-2	Officers and Directors
Exhibit E-3	Corporate Structure and Ownership
Exhibit E-4	Similar Operations in Other States
Exhibit E-5	Verification Records Maintained in Accordance with GAAP
Exhibit E-6	Compliance with Affiliate Transaction Requirements
EXHIBIT F	<b>Documentation Attesting to Proposed Interactions with Customers</b>
	Sample Bill and Disconnection Notice

### **EXHIBIT A Tariffs**

Interexchange Services P.U.C.O. Tariff No. 1

#### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

#### TITLE PAGE

#### INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

OF

#### **BILLING SERVICES OF AMERICA, INC.**

Toll Services, except for Customer Deposits, Return Check Charge and Late Payment Charges are now located in the Company's Pricing Guide and may also be viewed at the Company's headquarters: 2050 Russett Way, Carson City, NV 89703.

"Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Issued: February 18, 2009 Effective: March 23, 2009

Issued by: Larry Correia, President

BILLING SERVICES OF AMERICA, INC.

2050 Russett Way Carson City, NV 89703

#### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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_ate Payment Charge	3
Customer Deposits	3

Issued: February 18, 2009 Effective: March 23, 2009

Issued by: Larry Correia, President

BILLING SERVICES OF AMERICA, INC.

2050 Russett Way Carson City, NV 89703

#### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

#### 1.1 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Ohio law and Commission regulations. At the option of the Company, this charge may be waived because of extenuating circumstances (i.e. bank error).

#### 1.2 Late Payment Charge

If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within thirty (30) days after the billing date, are subject to late payment penalty charges of 1.5% per month. The late payment charge will not be applied to previous late payment charges that have assessed against but not paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

#### 1.3 Deposits

Company will not require deposits or advance payments by Customers for services.

Issued: February 18, 2009 Effective: March 23, 2009

Issued by: Larry Correia, President

BILLING SERVICES OF AMERICA, INC.

2050 Russett Way Carson City, NV 89703

## **EXHIBIT B Description of Services (Exhibit B-1 through B-5)**

## **EXHIBIT B-1 Service will be provisioned via resale**

Billing Services of America, Inc. ("Applicant") owns no transmission facilities. Applicant will offer service to its subscribers using facilities of the communications networks of Sprint, other facilities-based IXCs and the local exchange telephone companies ("LECs").

Applicant has no plans at this time to construct any telecommunications transmission facilities of its own and seeks no construction authority by means of this Application. Applicant will operate exclusively as a reseller.

### **EXHIBIT B-2 Description of Proposed Services**

Applicant also seeks authority to offer a full range of "1+" interexchange telecommunications services on a resale basis. Specifically, Applicant seeks authority to provide MTS, out -WATS, in-WATS, and Calling Card services.

# **EXHIBIT B-3 Description of the proposed market area**

The applicant proposed to provide service in all areas in the State of Ohio serviced by Sprint of Ohio, other facilities-based IXCs and the local exchange telephone companies ("LECs").

#### **EXHIBIT B-4**

### **Explanation of how the proposed services in the proposed** market area are in the public interest

Granting this application will promote the public interest by increasing competition in the provision of telecommunications services in Ohio. Billing Services of America, Inc. will provide business customer high quality, cost effective local exchange telecommunications service, with an emphasis on customer service. In addition to driving prices closer to costs, thereby ensuring just and reasonable rates, competition also promotes efficiency in the delivery of services and in the development of new services. These very real benefits work to maximize the public interest by providing continuing incentive for carriers to reduce costs, while simultaneously promoting the availability of potentially desirable services.

#### **EXHIBIT B-5**

Description of the class of customers (e.g., residential, business) that the applicant intends to serve

The Applicant intends to service residential and business customers.

# **EXHIBIT C Business Requirements (See Exhibits C-1 and C-2)**

# **EXHIBIT C-1 Evidence of Registration with Ohio Department of Taxation**

Applicant is filing such notification concurrently with this filing. A copy of the notice is attached hereto.

#### PATRICK D. CROCKER patrick@crockerlawfirm.com

February 18, 2009

William Peters, Assistant Administrator Ohio Department of Taxation Personal Property Tax Division Public Utilities Tax Section PO Box 530 Columbus, OH 43216-0530

Dear Mr. Peters:

Please accept this letter as notice that Billing Services of America, Inc. has applied for a Certificate of Public Convenience and Necessity from the Public Utilities Commission of Ohio ("PUCO") to operate as a provider of telecommunications services within Ohio. The Company expects to begin providing services at or near the time its application is approved by the PUCO.

Information concerning the Company may be obtained by writing or calling the Company at the address and phone number below:

Billing Services of America, Inc.

2050 Russett Way

Carson City, NV 89703

Telephone:

(321) 303-9338

Facsimile:

(407) 618-3002

Toll-Free:

(877) 773-2888

Should you have any questions relating to this correspondence, direct them to the undersigned.

KER & PROCKER, P.C.

Patrick D. Crocker

PDC/jah

# EXHIBIT C-2 Evidence of Registration with Ohio Secretary of State and Good Standing Certificate

### United States of America State of Ohio Office of the Secretary of State

I, Jennifer Brunner, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show BILLING SERVICES OF AMERICA, INC., a Nevada corporation, having qualified to do business within the State of Ohio on September 11, 2008 under License No. 1805554 is currently in GOOD STANDING upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 18th day of February, A.D. 2009

**Ohio Secretary of State** 

Validation Number: V200946F7224F



09/15/2008

DOCUMENT ID

200825601314

DESCRIPTION FOREIGN LICENSE/FOR-PROFIT (FLF)

PENALTY

CERT

COPY

#### Receipt

This is not a bill. Please do not remit payment.

CORPORATION GUARANTEE & TRUST COMPANY TWO GREENWOOD SQUARE, SUITE 110 3331 STREET ROAD BENSALEM, PA 19020

### STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jennifer Brunner

1805554

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

BILLING SERVICES OF AMERICA, INC.

and, that said business records show the filing and recording of:

Document(s)

Document No(s):

#### FOREIGN LICENSE/FOR-PROFIT

200825601314

Authorization to transact business in Ohio is hereby given, until surrender, expiration or cancellation of this license.

United States of America State of Ohio Office of the Secretary of State Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 11th day of September, A.D. 2008.

Ohio Secretary of State



#### Prescribed by :

The Ohio Secretary of State Central Ohio: (614) 466-3910 Toll Free: 1-877-SOS-FILE (1-877-767-3453)

-www.sos.state.oh.us e-mail: busserv@sos.state.oh.us Expedite this Form: (Select One)

Mail Form to one of the Following:
PO Box 1390
Columbus, OH 43216
Requires an additional fee of \$100 \*\*\*
PO Box 670
Columbus, OH 43216

### FOREIGN CORPORATION APPLICATION FOR LICENSE OR REGISTRATION OF CORPORATION NAME

(For Foreign Profit or Nonprofit)



THE UNDERSIGNED HEREBY STA	TES THE FOLI	LOWING:		9FP 1 1 2AAA
(CHECK ONLY ONE (1) BOX)				OHIO SECRETARY OF S
1) Foreign Corporation	- 10	(2) Registration of Corpor	ate Name by Unlicensed Fore	ign Corporation
For-Profit (151-FLF)	İ	Original (158-RCC	))	
Nonprofit (152-FLN)	ORC 1703	Renewal (172-RI	(RCR)) ORC 1703	
			·	(Registration No.)
Filing Fee \$125.00			Filing Fee \$50.00	
Complete the general information in th	is section for th	e box checked above.		
Corporate Name		SERVICES OF AM	ERICA, INC.	
Inder the Laws of the State of	Nevada			
The same of the otate of		(Home State)	<del></del>	
Date of Incorporation in Home State	July 9, 2009 (Date)			
he corporation's principal office is lo	cated at			
2050 Russett Way				
(Street)	NOTE: P.O. Bo	x Addresses are NOT acce	ptable.	
Carson City,		NV	89703	
(City)		(State)	(Zip Code)	
The corporate purpose it proposes to lescription; a general purpose clause Long distance phone serv	is not sufficien	state of Ohio are as fo t)	llows: (Please provide a br	ief but specific
he corporation is carrying on or doin	g business.			

530

Page 1 of 3

Last Revised: Jan. 2002

Monte   Mont	Fred J. Milligan	·		
Westerville    Ohio   43081   (2/p Code)				_
Colity   C		NOTE: P.O. Box Addresses are NOT	acceptable.	<del></del>
he entity above irrevocably consents to service of process on the agent listed above as long as the authority of the gent continues, and to service of process upon the OHIO SECRETARY OF STATE if:  A. the agent cannot be found or B. the above listed falls to designate another agent when required to do so, or C. the above stated registration to do business in Ohio expires or is cancelled  complete the Information in this section if profit is checked in box (1).  The application is made to secure a permanent temporary license  the corporation's principal office within Ohio is to be located in Corporation will not have an office in Ohio  (Street) NOTE: P.O. Box Addresses are NOT acceptable.  Chio (State) (Date)  The date on which the corporation began transact business in Ohio at any time in the past? Yes No see, prior License No.  The date on which the corporation began transacting business in Ohio  Date  Mill begin business upon approval of application  this application being made to enable the corporation to prosecute or defend a legal action? Yes No complete the Information in this section if non-profit is checked in box (1).  The location of its principal office in the state of Ohio is  (Street) NOTE: P.O. Box Addresses are NOT acceptable.  Ohio (State) (Zip Code)		<del></del>		<del></del>
A. the agent cannot be found or B. the above listed fails to designate another agent when required to do so, or C. the above stated registration to do business in Ohio expires or is cancelled  complete the information in this section if profit is checked in box (1).  The application is made to secure a permanent temporary license  The corporation's principal office within Ohio is to be located in the Ohio  Street NOTE: P.O. Box Addresses are NOT acceptable.  City (City) (County) (State)  The past? Yes No issued  The corporation obtained a license to transact business in Ohio at any time in the past?  The date on which the corporation began transacting business in Ohio  Date  Mill begin business upon approval of application  This application being made to enable the corporation to prosecute or defend a legal action?  The Information in this section if non-profit is checked in box (1).  The location of its principal office in the state of Ohio is  NOTE: P.O. Box Addresses are NOT acceptable.  City (Street) NOTE: P.O. Box Addresses are NOT acceptable.  City (City) (County) (State) (Zip Code)	(City)	(State)	(Zip Code)	
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Last Revised: Jan. 2002

SS.

IN WITNESS WHEREOF, the corporation has caused this application to be executed by an authorized

officer on August 18, 2008 (Date)

STATE OF \_\_FLORIDA

COUNTY OF SEMINOLE

Larry Correia

, being first duly sworn, deposes and says that he/she is the

(Name of Officer)

President

BILLING SERVICES OF AMERICA, INC.

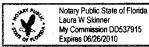
(title)

the corporation described in the foregoing application, and that the statements contained in said application are true and correct to the best of my knowledge and belief.

Sworn to before me and subscribed in my presence,

NOTARY SEAL

Expiration date of Notary's Commission:







#### CERTIFICATE OF EXISTENCE WITH STATUS IN GOOD STANDING

I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that I am, by the laws of said State, the custodian of the records relating to filings by corporations, non-profit corporations, corporation soles, limited-liability companies, limited partnerships, limited-liability partnerships and business trusts pursuant to Title 7 of the Nevada Revised Statutes which are either presently in a status of good standing or were in good standing for a time period subsequent of 1976 and am the proper officer to execute this certificate.

I further certify that the records of the Nevada Secretary of State, at the date of this certificate, evidence, **BILLING SERVICES OF AMERICA**, **INC.**, as a corporation duly organized under the laws of Nevada and existing under and by virtue of the laws of the State of Nevada since July 9, 2008, and is in good standing in this state.



Electronic Certificate
Certificate Number: C20080908-1155
You may verify this electronic certificate
online at http://www.nvsos.gov/

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on September 8, 2008.

ROSS MILLER Secretary of State

· Su Me

#### **EXHIBIT D**

# Documentation attesting to applicant's financial viability (See Exhibits D-1 through D-3)

#### **EXHIBIT D-1**

An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.

### **EXHIBIT D-2**

Copy of financial statements (actual and pro forma income statement and balance sheet). Indicate of financial statements are based on a certain geographical area(s) or information in other jurisdictions

# Billing Services of America, Inc. Balance Sheet

As of November 10, 2008

	Nov 10, 08
ASSETS	
Current Assets Checking/Savings Banking	
Cash on hand	50,000.00
Total Banking	50,000.00
Total Checking/Savings	50,000.00
Total Current Assets	50,000.00
TOTAL ASSETS	50,000.00
LIABILITIES & EQUITY Equity	<del></del>
Shareholder Distributions	50,000.00
Total Equity	50,000.00
TOTAL LIABILITIES & EQUITY	50,000.00

# **EXHIBIT D-3 Documentation to support the applicant's cash and funding sources**

Please see Exhibit D-2.

#### **EXHIBIT E**

# Documentation attesting to the applicant's managerial ability and corporate structure (See Exhibit E-1 through E-6)

#### **EXHIBIT E-1**

Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area

The Company has several highly experienced telecommunications professionals on staff. They are skilled in network operations and surveillance, translations engineering, network installation and maintenance, information technologies and operational support systems. The incumbent LEC and/or underlying carrier will provide the any further necessary engineering expertise.

### Larry L. Correia 111 Bristol Forest Trail Sanford, FL 32711

### 407-443-3635 (C) larrycorreia@yahoo.com

#### PROFESSIONAL PROFILE

- Motivated professional who strives to surpass goals through independent diligence as well as team effort
- Extensive experience identifying and working with C Level decision makers on comprehensive business solutions
- Strong business professional, with exceptional organizational, interpersonal, and communication skills
- A fast and efficient problem solver with broad analytical, technical, and telecommunications training
- Proficient in understanding and predicting new industry trends as well as capitalizing on established markets.
- Wide-ranging hands on knowledge of IT& IS including; networking, storage, security, equipment, applications, and conversions

#### **EXPERIENCE**

#### SmartCity Telecom

Senior Account Executive

April 2005 - Present

- Consistent top performing sales consultant leveraging my experience to assist clients in understanding converged voice and data technology solutions.
- Dependable business professional with excellent understanding of forecasting, economies of scale, accountability, and relationship fulfillment.
- Superior administration and support skills including build out coordination and provisioning and vendor management.
- Entrenched in the local business community with an ever growing network of client, associate, and vendor relationships.

#### Trinsic Communications, Inc.

Senior Account Executive

December 2004 - April 2005

- Strong outside sales professional specializing in converged voice and data utilizing Cisco VOIP technology.
- Consistently ranked as the top sales person in the company for the last three months prior to the closing of the office.
- Gained extensive hands on knowledge about VOIP, Cisco Networks, and Cisco edge devices.

#### ITC Deltacom, Inc

Senior Account Executive

July 2003 –December 2004

- Talented outside sales executive in the small to enterprise markets with a focus on voice, data, phone equipment, and managed services.
- Positive energy and stamina assisted me to continuously surpass quota and maintaining over 115% sales attainment.
- Successful in identifying opportunities, managing projections, and growing

established customer relationships.

 Skilled in project managing all phases of the business cycle to include: Consulting, Procurement, Implementation, Auditing & Support.

#### Uplink Data, Inc

#### Telecom Consultant

October 2002 - June 2003

- Worked as a business consultant in a multi-vendor VAR environment with a core focus on commercial and carrier level product lines.
- Responsible for generating and managing over \$300,000 in new monthly committed revenue.
- Crucial in developing and implementing an agent channel program and channel processes while streamlining internal CLEC provisioning procedure.
- SME in the product portfolios of numerous service providers to include;
   AT&T, SBC, Sprint, BellSouth, Qwest, XO, MCI, New South and others.

#### AT&T Business

February 2001- October 2002

Commercial Sales Specialist: Syracuse, NY

- Responsible for the successful conversion and retention of business customers specializing in voice, data, and hosting.
- Consistently ranked number one on sales teams and within the top 10% companywide in the SMB & Metro Markets.
- My understanding of UNEP & UNEL tariffs, regulations, and technology allowed for accurate order processing and higher port rates.
- Trained extensively on legacy systems becoming proficient with AT&T back office order entry and provisioning.

#### Commercial Account Specialist: Lake Mary, FL

- Responsible for generating company revenue in a fast paced outbound sales environment focusing on UNEP & UNEL voice services.
- Consistently surpassed the sales expectations set forth by Metro Markets and AT&T Business receiving several quarterly Dream Team Awards.
- Worked directly with management and marketing teams on several product trials assisting with order processes and quality control.

#### **EDUCATION**

University of Central Florida

Continuing Education

University of Central Florida

Bachelors Degree, Psychology

Valencia Community College

Associates Degree.

### Stephen A. Kaiser

2216 Grand Tree Circle Lake Mary, Florida 32746 Phone (407) 242-6040 Fax (407) 786-3905

OBJECTIVE:

SECURING THE BEST OPPORTUNITY AS A PROFESSIONAL IN THE

TECHNOLOGY INDUSTRY

#### SUMMARY OF EXPERIENCE:

Solid Technical background in CISCO IP COMMUNICATIONS, MPLS, ATM, VPN, FRAME RELAY, END USER SOFTWARE APPLICATIONS, INTERNET COMMUNICATIONS AND COMMERCE, WINDOWS LAN INSTALLATION AND SUPPORT, ROUTERS, SWITCHES, GATEWAYS, CLIENT/SERVER COMPUTING, UNIX, LINUX, SOLARIS, ORACLE, PEOPLESOFT, MICROSOFT SERVER PRODUCTS

Products sold: CISCO ROUTERS SWITCHES AND UNIFIED COMMUNICATIONS, LOCAL AND LONG DISTANCE VOICE SERVICES, FRAME RELAY, DATA APPLICATIONS, UNIX BASED SYSTEMS, MICROSOFT BASED SYSTEMS, WIRELESS COMMUNICATIONS EQUIPMENT.

#### **WORK HISTORY**

2005 - 2008

Project Manager/Customer Service Manager - i-Tech Support - Maitland, Florida

- Sale and installation of Cisco Voice and Data equipment, Microsoft Server based products including Great Plains, Exchange 2007, CRM, as well as many other CRM systems such as PeopleSoft
- Finding, securing new business and managing the customer relationship
- Growing revenue in customer base
- Management and leadership of Engineer staff during installations
- Designing customers Telecommunications circuit PRI, WAN, LAN, MPLS, Internet

2001-2005

Solutions Engineer - ITC^Deltacom - Lake Mary, Florida

- Presale design of Voice and Data Circuits including Frame Relay, PRI, Voice Over IP,
   High Speed Internet, Point to Point, and other IT connections
- Was involved in the installation of Siebel management software
- Closing Business with Sales Representatives
- Management and leadership of Sales Staff

2000-2001

Account Executive- USLEC - Mailland, Florida

- Sales of Local, Long Distance, Internet, and Frame Relay.
- Finished 2000 over %100 of quota

1999-2000

Account Executive - Intermedia Communications- Maitland, Florida

- Sales of Local, Long Distance, Internet, and Frame Relay.
- Finished 1999 over %100 of quota

1998-1999

Manager - Steak 'n Shake - Sanford, Florida

- Graduated Manager in Training program in ½ the program time
   Account Manager MaxTel Clermont, Florida
- 1997-1998
- Sale of wireless communication equipment
- Installed LAN, sales tracking, and prospecting systems

1996-1997

Director of MIS - Skip's - Orlando, Florida

- Installed LAN computer system for multi location operation
- Maintained NT network
- Implemented and maintained automated phone system

1995-1996

Manager - Church Street Station - Orlando, Florida

- Doubled room sales for each venue to which was assigned
- Managed staff of over 100 employees

#### Other Related Assignments:

Sales Manager -

CoMark, Inc. 1994 - 1995 Sales Representative - VERSYSS, Inc., 1989 - 1992

Sales of IBM, Compaq, Hewlett Package SERVER/CLIENT systems and components in the

distribution environment (Comark, Versyss)

Sales of UNIX based multi user mirco systems (Versyss)

Sold over 1.2 million dollars 1995 (Comark) Increased territory sales 125% (Versyss)

Certifications Held:

Cisco Sale Expert

IP Communications Advanced Account Manager Advanced Wireless LAN for Account Managers

Cisco Lifecycle Services Express

Foundation Express for Account Managers

Completion of Microsoft Partner University Program

#### William Cordero Jr

5139 Gateway Ave Orlando, Fl 32821 407-694-9880 home billycordero@msn.com

Education: Associate of Arts, August 1996

University of Central Florida, Orlando, Florida

Bachelor of Arts in Business Administration, Marketing, August 2003

University of Central Florida, Orlando, Florida

#### Experience:

#### 7/08 – Present Sales Manager, TMC Call Center, Longwood, Florida

- Responsible for training and monitoring the performance of sales reps.
- Created the sales process, including script writing, training, and paper work automation for the MIS
  dedicated service team.

#### 1/06 - 10/07 Mortgage Advisor, PHH Mortgage / Century 21 Mortgage, Orlando, Florida

- Promote Century 21 Mortgage Brand to local Century 21 Franchise Offices.
- Designed and implemented a training program for all Real Estate Agents within the Century 21 offices that include all aspects of mortgages.
- Awarded the Rookie of the Year for 2006 and consistently in the top 3 Mortgage Advisors in the Region.

#### 6/05 - 1/06 Account Manager, CSI Telecommunications, Orlando, Florida

- Responsible for consulting businesses, on the benefits of returning to Bell South Dedicated Services.
- Maintained a network of referral partners that consist of network engineers and brokers.
- Handled sales of PBX equipment, including products from CISCO, Avaya, and NEC.

#### 1/05 - 5/05 Account Executive, Trinsic Communications, Orlando, Florida

- Educated clients on the benefits of VOIP technology using CISCO equipment.
- Maintained a business referral network; consisting of network engineers and commercial brokers.

#### 12/03 – 9/04 Account Executive, ITC^Deltacom, Orlando, Florida

- Participated heavily in local chamber of commerce, as well as networking groups.
- Developed a business referral network; consisting of network engineers, property managers, and commercial real estate brokers.
- Conducted cost analysis of businesses communications.

#### 3/02 - 11/03 Marketing Coordinator, Marriott Vacation Club, Orlando, Florida

- Promotion of Marriott Vacation Club, and Marriott Hotels.
- Coordination of tours & sales of vacation packages to conventioneers.
- Developed a referral network with marketers and salespersons within the tourism corridor.
- Conducted marketing training for new coordinators.
- Most Valuable Player (M.V.P.) for highest efficiency (Volume per Guest) for several periods.

#### 11/00 – 3/02 Systems Consultant, IKON Office Solutions, Inc., Orlando, Florida

- Responsible for training businesses on new printing and copying options.
- Created prospective client lists through cold calling (telephone and door to door).
- Participated in networking groups within the Orlando area.
- Finished first in class, for core training on selling techniques, aggressive marketing, and networking.

#### Related Skills:

Computer Skills: Office XP (Word, Power Point, Access, Outlook and Excel), web page design, computer networking. Strong organizational detail-oriented skills, excellent interpersonal skills, team work oriented. Fluent English/ Spanish.

#### **EXHIBIT E-2**

### List of names, addresses, and phone numbers of officer and directors

### **OFFICERS AND DIRECTORS**

Larry Correia President

Larry Correia Vice President

Larry Correia Treasurer

Larry Correia Secretary

All individuals named above can be reached at:

Billing Services of America, Inc. 2050 Russett Way

Carson City, NV 89703

Telephone: (321) 303-9338 Facsimile: (407) 618-3002

#### **EXHIBIT E-3**

### Documentation indicating the applicant's corporate structure and ownership

Billing Services of America, Inc. is a Nevada Incorporated Company, which is owned by:

Larry Correia 100%

#### **EXHIBIT E-4**

# Information regarding any similar operations in other states. If the company has been previously certified in the State of Ohio, include that certification number

Applicant is a newly formed company that has authority to provide the resale of telecommunications services in Indiana, Massachusetts, Michigan, New Jersey, Pennsylvania, Texas, Virginia and Wyoming. Applicant has applications for authority to provide the resale of telecommunications services pending in Nevada and New York. Applicant is seeking authority to provide the resale of telecommunications services in California.

The Company has not previously been certified in Ohio.

#### **EXHIBIT E-5**

Verification that the applicant will maintain local telephony records separate and apart from any other account records in accordance with the GAAP.

Applicant will maintain its local telephone records separate and apart form any other account records in accordance with GAAP.

### EXHIBIT E-6 Verification of compliance with any affiliate transaction requirements

The Company has no affiliates.

### **EXHIBIT F**

# Documentation attesting to the applicant's proposed interactions with Customers

A sample of the customer bill and disconnection notice the applicant plans to utilize.

#### Sample Bill

Customer: [Insert Customer's Name] Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

#### **BILLING SERVICES OF AMERICA, INC.**

2050 Russett Way Carson City, NV 89703

FOR BILLING INQUIRIES: 877-773-2888 FOR SERVICE INQUIRIES: 877-773-2888

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Charges for long distance service calls, including			
any usage-sensitive charges:			
Non-recurring, fractional or nonbasic service			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of long distance charges is			
attached.			
		•	
Total Due \$			

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called Billing Services of America, Inc., or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at <a href="https://www.pickocc.org">www.pickocc.org</a>.

#### **ITEMIZATION OF CHARGES**

Itemization of long distance service charges:

Monthly rate for long distance flat-rate service (or usage rate or base rate) -

#### NON-RESIDENTIAL DISCONNECTION NOTICE

Billing Services of America, Inc.

[Date]

Customer Name Address 1 Address 2 City, State, Zip Account Number: xxxxxxx Amount Past Due: \$xxxx.xx

This will serve notice that Billing Services of America, Inc. intends to disconnect your long distance telephone service. Billing Services of America, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount pas due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of local or toll services. An additional charge for reconnection may apply if your service is disconnected. Payment to an authorized agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including non-regulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. The total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll service but not in the disconnection of local service. [If applicable – The total amount due for non-regulated charges is [insert figure]. However, nonpayment of non-regulated charges cannot result in the disconnection of local service or regulated toll service.]

You may contact us to make an inquiry, to discuss the delinquency, or to make a complaint.

Customer Service Billing Services of America, Inc. 2050 Russett Way Carson City, NV 89703

Phone: (877) 773-2888

Hours: 7:00 a.m. to 4:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Billing Services of America, Inc., or for general information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a>.

You may also be charged a deposit prior to restoration of service, which is ["two-twelfths of the reasonably estimated charge for the following twelve months of service].

#### RESIDENTIAL DISCONNECTION NOTICE

Billing Services of America, Inc. [Date]

Customer Name Address 1 Address 2 City, State, Zip Account Number: xxxxxxxx Amount Past Due: \$xxxx.xx

This will serve as notice that Billing Services of America, Inc. intends to disconnect your long distance telephone service. Billing Services of America, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. An additional charge for reconnection may apply if your service is disconnected. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including non-regulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. Please note that the total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll services, but not in the disconnection of local service. [If applicable – The total amount due for non-regulated charges is [insert figure]. However, nonpayment of non-regulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Billing Services of America, Inc. to discuss your account, please call or send all correspondence to:

Customer Service Billing Services of America, Inc. 2050 Russett Way Carson City, NV 89703

Phone: (877) 773-2888

Hours: 7:00 a.m. to 4:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Billing Services of America, Inc., or for general information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

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