EXHIBIT A

United Telephone Company of Ohio Section 1

d/b/a CenturyLink P.U.C.O. NO. 5

GENERAL EXCHANGE TARIFF

Original Sheet 5

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| GENERAL REGULATIONS |  |
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| VI. CHARGES FOR SERVICE |
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| A. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. |
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| B. The subscriber is responsible for prompt payment each month of all charges for facilities and services, including charges for all calls originated at or collect, third number or special billed calls accepted at such facilities. |
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| C. Charges for local telephone service, equipment and facilities are payable monthly in advance and are payable on receipt, except the following: |
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| 1. Charges for toll messages. (Billed in arrears.) |
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| 2. Fractional part of the current billing month is the pro rata share of monthly charge when service is established. |
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| 3. Change in billing date will be charged pro rata share of service received. |
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| D. If the bill is not paid 14 days from the postmark or the bill date that is represented on the bill, the account will be considered delinquent. |
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| E. A delinquent account may subject the subscriber's service to temporary disconnection. |
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| The Telephone Company is responsible for notifying the subscriber before service is disconnected. |
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| The Telephone Company may only disconnect a subscriber’s regulated local telephone service for non-payment of regulated local service charges. |
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| F. Each month shall be considered to have 30 days for the purpose of computing charges and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts. |
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| G. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company. |
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| H. The Telephone Company will apportion partial payments to regulated local exchange charges first before applying to any toll charges. |
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Issued: April 29, 2011 Effective: May 1, 2011

United Telephone Company Of Ohio In accordance with Case No.: 90-5041-TP-TRF

By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio

LaCrosse, Wisconsin

OH 11-01

United Telephone Company of Ohio Section 1

d/b/a CenturyLink P.U.C.O. NO. 5

GENERAL EXCHANGE TARIFF

Original Sheet 15

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| GENERAL REGULATIONS |  |
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| XXIII. TERMINATION OF SERVICE AT THE SUBSCRIBER'S REQUEST |  |
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| A. General Regulations |  |
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| 1*.* If service is discontinued within a period less than one month following the date of installation, the minimum charge for one month's use of service equipment and facilities at the rate in effect during the period of service plus any charges for toll service, service connection, nonrecurring and construction charges will apply. |  |
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| 2*.* After the subscriber has received service for more than one month, the charges are for the period for which service or facilities are furnished. The charge for a fractional part of a month is the pro rata portion of the monthly charge based on a 30 day month. |  |
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| 3*.* In cases when service and facilities terminate and the initial contract period is more than one month, the termination charges will be the charges due for the unexpired portion of the initial contract period. |  |
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| 4*.* When one service furnished the same subscriber within the initial month is superseded by another service at the same location, a pro rata charge is made for the actual amount of each of the services furnished. If service is discontinued within the initial month, the rate for the last furnished service is charged for the balance of the unexpired minimum period. |  |
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| 5*.* If service is superseded by one service to another service during the initial month and if it is necessary to discontinue a part of the existing equipment and facilities, the minimum charge for one month will apply to the discontinued equipment and facilities. |  |
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| B*.* Change Of Name Contract |  |
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| Minimum charges for service do not apply to service and facilities terminated when such service and facilities are contracted for in another name without lapse of charges for service and facilities and when no service connection charge is made for the transfer of service and facilities. |  |
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