

CenturyTel Acquisition, LLC

EXHIBIT A
Current Tariffs

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
(LOCAL EXCHANGE AND INTEREXCHANGE)
APPLYING TO COMPETITIVE TELECOMMUNICATIONS
SERVICES WITHIN THE STATE OF OHIO

TRF No. 90-9073-TP-TRF

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Monroe LA 71203

CHECK SHEET

The pages of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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TARIFF DIVISION
Public Utilities Commission of Ohio
Mike Duke
Director of Government Affairs
KMC Telecom III, LLC
1755 North Brown Road
Lawrenceville, GA 30043

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Lawrenceville, GA 30043

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Public Utilities Commission of Ohio

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EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- | | |
|---|--|
| C | To signify changed regulation. |
| D | To signify discontinued rate or regulation. |
| I | To signify increased rate. |
| M | To signify a move in the location of text. |
| N | To signify new rate or regulation. |
| R | To signify reduced rate. |
| S | To signify reissued matter. |
| T | To signify a change in text but no change in rate or regulation. |

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Non-Residential intrastate, local exchange and interexchange telecommunications services by KMC Telecom III, LLC, hereinafter referred to as the Company, to Customers within the counties of Montgomery, Lucas and Summit in the State of Ohio. The Company will provide local exchange service only in the exchanges in which it has an approved interconnection or resale agreement with the incumbent local exchange carrier.

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DEFINITIONS

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DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding: Allows an incoming call to be sent elsewhere.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the Customer's telephone system.

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

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DEFINITIONS

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

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DEFINITIONS

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Central Office: A local telephone company switching system where telephone exchange service customer loops are terminated for purposes of interconnection to each other and to trunks.

Collocation Point: Central Offices where KMC has installed equipment and connected to the Incumbent Local Exchange Carrier (ILEC) network so that KMC can connect to end-user Customers served out of the particular Central Office via leased unbundled network element loops (UNE loops).

Following is a list of Central Offices in which KMC is collocated. The list includes the name, address, and reference code (CLLI) for each Central Office from which KMC provides services under this tariff. The provision of services to a Customer under this tariff, except for those services provided to OnNet Customers and Resold-Only Customers, depends upon the existence of a collocation point that serves the Customer area.

City	Address	CO Name	CLLI Code
AKRON	50 W. Bowery St	Akron-Blackstone	AKRNOH25
AKRON	1600 W. Market	Akron-University	AKRNOH86
AKRON	208 Portage Trail E	Cuyahoga Falls	CYFLOH92
DAYTON	300 W. 1st St	Dayton 22	DYTNOH22
DAYTON	3001 Far Hills Ave	Dayton 29	DYTNOH29
DAYTON	7201 Lebanon Pike	Centerville	CNTMOH43
TOLEDO	121 N Huron St	Toledo 21	TOLDOH21
TOLEDO	2414 W Sylvania Ave	Toledo 47	TOLDOH47
TOLEDO	3332 Dorr St	Toledo 53	TOLDOH53

Communication Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company or KMC: KMC Telecom III, LLC, the issuer of this tariff.

Conference: Dependent upon the service, allows customers to add limited number of parties to a call.

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DEFINITIONS

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations. Customers are classified according to 1) the categories listed below; and for all categories of customers except OnNet Customers and Resold-Only Customers, 2) the Collocation Points listed above for services provided under this tariff. A line is defined as a voice or digital circuit with transmission capacity up to 64KB per second.

1 - 2 Line UNE Customers - Customers who subscribe to a total of one to two lines of voice and/or data services serviced via DS0 (64KB analog loop) and/or DS1 (1.544 MB digital loop) UNE(s).

3 - 4 Line UNE Customers - Customers who subscribe to a total of three to four lines of voice and/or data services served via DS0 and/or DS1 UNEs.

5 - 9 Line UNE Customers - Customers who subscribe to a total of five to nine lines of voice and/or data services served via DS0 and/or DS1 UNEs.

10 - 16 Line UNE Customers - Customers who subscribe to a total of 10 to 16 lines of voice and/or data services served via DS0 and/or DS1 UNEs.

17 - 23 Line UNE Customers - Customers who subscribe to a total of 17 to 23 lines of voice and/or data services served via DS0 and/or DS1 UNEs.

24 - 50 Line UNE Customers - Customers who subscribe to a total of 24 to 50 lines of voice and/or data services served via DS0 and/or DS1 UNEs.

50+ Line UNE Customers - Customers who subscribe to a total of 50 or more lines of voice and/or data services served via DS0 and/or DS1 UNEs.

OnNet Customers - Customers who are, or will be, serviced by KMC through a direct connection to KMC's fiber network via a fiber loop or fiber lateral into the Customer's premise.

Resold-Only Customers - Customers who are, or will be, serviced by KMC exclusively through the resale of other carriers' retail services delivered through other carriers' facilities.

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DEFINITIONS

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions

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DEFINITIONS

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by KMC and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

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DEFINITIONS

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable.

Standalone Switched Long Distance Service Customer: Refers to Customers who do not subscribe to the Company's local exchange service and whose local telephone lines are presubscribed by the local exchange company to the Company's long distance service, such that "1 + interLATA" calls are automatically routed to the Company's network.

Standalone Switched Toll Free Service Customer: Refers to Customers who do not subscribe to the Company's local exchange service but do subscribe to the Company's Toll Free Service which permits calls to be completed to the Customer's location without charge to the calling party.

Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish Non-Residential communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Ohio. T

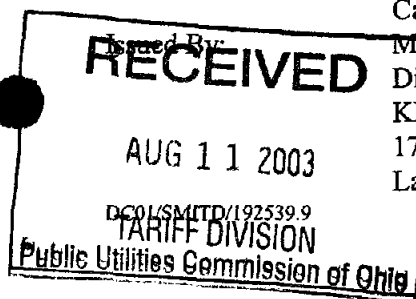
Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

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Mike Duke
Director of Government Affairs
KMC Telecom III, LLC
1755 North Brown Road
Lawrenceville, GA 30043



REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term of the contract period specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

- (E) Service may be terminated upon 7 days written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (F) This tariff shall be interpreted and governed by the laws of the State of Ohio regardless of its choice of laws provision.
- (G) Ameritech and GTE and their affiliated local telephone companies must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (H) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

- (A) Unless otherwise determined by the Commission and, except where provided for in Rule 4901:1-5-16, O.A.C. this tariff, the liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents. T
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- (C) Unless otherwise determined by the Commission, and except where provided for in Rule 4901:1-5-18, and 1-5-24, and Rule 18 O.A.C., the Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- (I) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

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REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff.

In the case of installation of local exchange service, the Company will waive installation charges as required by the Ohio Minimum Telephone Service Standards rules if installation does not occur within the applicable time frames.

- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from any equipment or facilities associated with the Company's provision of service to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

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REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. The Customer shall be provided with an estimate of any such additional charges prior to performance of non-routine installation or maintenance.

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REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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REGULATIONS

2.2 Prohibited Uses

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Ohio Public Utility Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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REGULATIONS

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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REGULATIONS2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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REGULATIONS

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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REGULATIONS

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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REGULATIONS2.4 Customer Equipment and Channels2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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REGULATIONS

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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REGULATIONS2.4 Customer Equipment and Channels (Cont'd)2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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REGULATIONS2.5 Payment Arrangements2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(A) Taxes

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees (i.e., gross receipts tax, sales tax, municipal utilities tax) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government approved sales taxes, without first seeking Commission approval under the appropriate procedures required by the Commission's Local Service Guidelines, Case No. 95-845-TP-COI.

2.5.2 Billing and Collection of Charges

- (A) In the case of Non residential service, Non-recurring charges are due and payable from the Customer within 30 days after the date an invoice is mailed to the Customer by the Company.

In the case of local residential service, the Company will offer the Subscriber the option of deferred payment of installation charges over a period of three months.

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REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.2 Billing and Collection of Charges (Cont'd)

- (B) In accordance with Minimum Telephone Service Standards Rule 15 of MTSS, the Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods. T
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Public Utilities Commission of Ohio or a late factor of 1.5% per month. Any late payment fee will not include interest on a previously-charged late payment fee.

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REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.2 Billing and Collection of Charges (Cont'd)

- (F) For any check returned to the Company due to insufficient funds, uncollected funds, or closed account, the Customer will be assessed a fee for each check returned. The Company may waive the bad check charge under appropriate circumstances.

Returned check fee	<u>Minimum</u>	<u>Maximum</u>
	\$25.00	\$50.00

- (G) If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges

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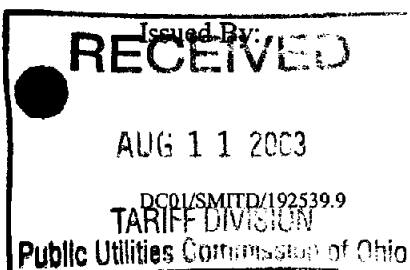
REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.3 Deposits

- (A) Pursuant to the Commission's Minimum Telephone Service Standards Rule 4901.1-5-13, to safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) two month's charges for a service or facility that has a minimum payment period of one month; or
- (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- (B) After 12 months of satisfactory payment history or when a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (C) Deposits held will accrue interest at a rate determined by the Company in accordance with Rule 4901.1-17-05, O.A.C., without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.4 Discontinuance of Service

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, in accordance with Rule 4901:1-5-17, O.A.C., and upon 7 days written notice, discontinue or suspend service without incurring any liability. T
- (B) Disconnection notices issued by the Company pursuant to Rule 4901:1-5-17 (L), O.A.C., must inform the Subscriber facing disconnection of the total amount which the Subscriber would need to pay in order to avoid disconnection of its local service. The Company will not disconnect its local services due to the Customer's failure to pay outstanding toll charges. T
- (C) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (D) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by written notice to the Customer, may discontinue or suspend service without incurring any liability.

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REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.4 Discontinuance of Service (Cont'd)

- (E) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service upon 7 days written notice to the customer without incurring any liability.
- (F) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately, in accordance with Rule 4901:1-5-17, O.A.C., discontinue service without incurring any liability.
- (G) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (H) Upon the Company's discontinuance of service to the Customer under Section 2.5.5(A), 2.5.5(B) or 2.5.5(C), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent). Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

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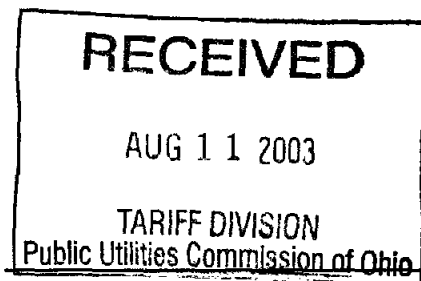
REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.5 Disconnection of Service Other Than Toll Service

- (A) For purposes of this section, all regulated telephone service provided by the Company, except toll service (if any) shall be defined as local service.
- (B) The Company may disconnect its Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.
- (1) Disconnection notices issued by the Company pursuant to 4901:1-5-17 (L), O.A.C., must inform the Subscriber facing local service disconnection of the total amount which the Subscriber would need to pay in order to avoid disconnection of local service. It must also inform the Subscriber of the Company's legal obligation to provide "local only" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- (C) The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
- (D) Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first, before being applied by the Company to any toll charges and will be apportioned to regulated telephone service first, before being applied to charges for non regulated services.

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REGULATIONS

2.5 Payment Arrangements (Cont'd)

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REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

D
|
D2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) Pursuant to Minimum Telephone Service Standards Rule 4901.1-5-16, a credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports, or the Company discovers, a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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(B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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REGULATIONS2.6 Allowances for Interruptions in Service (Cont'd)2.6.1 Credit for Interruptions (Cont'd)

- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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REGULATIONS

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.1 Credit for Interruptions (Cont'd)

(C) (Cont'd)

Over 24 Hours and Less Than 48 Hours. Interruptions over 24 hours and less than 48 hours will be credited a pro-rata portion of the monthly charges.

Over 48 Hours and Less Than 72 Hours. Interruptions over 48 hours and less than 72 hours will be credited 1/3 of one month's recurring charges.

Over 72 Hours and Less Than 96 Hours. Interruptions over 72 hours and less than 86 hours will be credited 2/3 of one month's recurring charges.

Over 96 Hours. Interruptions over 96 hours will be credited one month's recurring charges.

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REGULATIONS

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) except as provided for in tariff Section 2.1.4(c), interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) except as provided for in tariff Section 2.1.4(c), interruption of service due to circumstances or causes beyond the control of Company; and
- (H) interruptions that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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REGULATIONS

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations on Allowances (Cont'd)

No credit will be made for interruptions in local exchange service which

- (A) occur as the result of a negligent or willful act on the part of the Subscriber;
- (B) occur as the result of a malfunction of Subscriber-owned telephone equipment;
- (C) occur as the result of acts of God, military action, wars, insurrections, riots or strikes;
or
- (D) are extended by the Company's inability to gain access to the Subscriber's premises due to the Subscriber missing a repair appointment.

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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REGULATIONS2.7 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid and waived Non-Recurring charges reasonably expended by the Company as well as all costs incurred by Company to establish service to the Customer; plus T
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus T
- (C) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; plus D
- (D) the difference between a Customers term rates and the Company's month-to-month rates times the actual length of service. D

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (B) pursuant to any financing, merger or reorganization of the Company.

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REGULATIONS

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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REGULATIONS2.10 Customer Liability for Unauthorized Use of the Network2.10.1 Unauthorized Use of the Network

Unauthorized use of the Network occurs when a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this tariff.

2.10.2 Liability for Calling Card Fraud

- (A) Unless otherwise determined by the Commission, the Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.
- (B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.
- (C) The Customer must give the Company written notice that an unauthorized use of the Company calling card has occurred or may occur as a result of loss, theft or other reasons.
- (D) The Customer is responsible for payment of all charges for services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

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REGULATIONS

2.10 Customer Liability for Unauthorized Use of the Network (Cont'd)

2.10.2 Liability for Calling Card Fraud (Cont'd)

- (E) The Customer is liable for all charges incurred as a result of unauthorized use of the Network, including incidental and consequential damages. In addition, the Customer is responsible for payment of any charges related to the suspension and/or termination of service and any charges for reconnection of service.

2.10.3 Liability for Credit Card Fraud and Other Unauthorized Use

- (A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a credit card, provided: (1) the card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- (B) The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- (C) The Customer must give the Company written notice that an unauthorized use of the credit card has occurred.

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REGULATIONS2.11 Special Conditions Governing Operator Services2.11.1 Obligations of the Company

In compliance with the Ohio Public Utilities Commission rules and regulations, when providing operator services, the Company will:

- (A) Identify itself, audibly, and distinctly, to the Customer at the beginning of each call before the Customer incurs any charges and also a second time prior to connecting the call before the Customer incurs any charges, otherwise referred to as double branding; and
- (B) Inform the Customer, upon request, of the rates to be charged and explain the method of billing and collection used by the Company at no charge. In addition, explain the methods by which complaints concerning rates, charges, or collection practices will be resolved; and
- (C) Permit the Customer to terminate the call at no charge before the call is connected; and
- (D) Not bill for unanswered or incomplete telephone calls; and
- (E) Not engage in call splashing (billing rates other than from the actual call origination) unless the Customer requests to be transferred to another provider of operator services, the Customer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the Customer then consents to be transferred; and

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REGULATIONS

2.11 Special Conditions Governing Operator Services (Cont'd)

2.11.1 Obligations of the Company (Cont'd)

- (F) Withhold payment of any compensation to aggregators if the Company reasonably believes that the aggregator is engaging blocking 8XX, 950 or any other end user access to the end user's carrier of choice; and
- (G) Upon receipt of any emergency telephone call, the Company shall immediately connect the call to the appropriate emergency service of the reported locations of the emergency, if known, and, if not known, of the originating location of the call.
- (H) All 0- and 0+ IntraLATA calls are routed to the local exchange company.

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APPLICATION OF RATES

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APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Charges Based on Duration of Use

3.2.1 Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

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APPLICATION OF RATES

3.3 Rates Based Upon Distance

3.3.1 Where charges for a service are specified based upon distance, the following rules apply:

- (A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the National Exchange Carrier Association, Inc. Tariff FCC No.4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

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APPLICATION OF RATES3.3 Rates Based Upon Distance (Cont'd)

3.3.1 (Cont'd)

(B) The airline distance between any two Rate Centers is determined as follows:

- (1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the NECA tariff referenced in Section 3.3.1(A).
- (2) Compute the difference between the "V" coordinates of the two Rate Centers; and the difference between the two "H" coordinates.
- (3) Square each difference obtained in step (2) above.
- (4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
- (5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- (7) FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.4 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99.5% during peak use periods for the Company services.

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SERVICE AREAS

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SERVICE AREAS

4.1 Service Areas Map

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SERVICE AREAS4.2 Basic Local Calling Areas

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Exchange Access Service Areas (EASA) are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

ExchangeExchange Areas in Local Service Area

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Akron Exchange

Akron, Greensburg, Hartville, Kent, Manchester, Mogadore,
Uniontown, Montrose, Doylestown, Peninsula, Rittman, Sharon
Center, Wadsworth, Hudson (342, 650 & 655 exchanges only)

N

Dayton Exchange

Dayton, Beavercreek, Bellbrook, Centerville, Fairborn,
Miamisburg-West Carrollton, Vandalia, Franklin,
Waynesville, Xenia, Tipp City, New Lebanon, Farnesville,
Medway, Germantown, Spring Valley, Enon, Donnelsville,
Phillipsburg, Yellow Springs-Clifton, W. Milton,
Englewood, Brookville, Liberty, Trotwood, New Carlisle

Toledo Exchange

Toledo, Holland, Maumee, Perrysburg, Whitehouse,
Metamora, Temperance, MI, Swanton, Grand Rapids,
Curtice-Oregon, Stony Ridge, Erie, MI, Woodville, Genora,
Elmore, No. Sylvannia, MI, Waterville, Moline, Lost
Peninsula, MI, Richfield Center-Berkey, Lambertville-
Whitford, MI

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SERVICE AREAS4.1 Basic Local Calling Areas (Cont'd)4.3 Extended Local Calling AreasExchangeExchange Areas in Local Service Area

Akron

Rootstown, Atwater, Ravenna, N. Canton, Richfield

Dayton

Middletown, Troy, Cedarville, Gratis, Jamestown,
W. Alexandria, Laura, Lewisburg, Trenton

Toledo

Delta, Luckey, Haskin-Totogonany

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EXCHANGE ACCESS SERVICE

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EXCHANGE ACCESS SERVICE

5.1 General

5.5.1 Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- (A) receive calls from other stations on the public switched telecommunications network;
- (B) access other services offered by the Company as set forth in this tariff;
- (C) access certain interstate and international calling services provided by the Company;
- (D) access (at no additional charge) the Company's operators and business office for service related assistance;
- (E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- (F) access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

The following Exchange Access Services are offered:

Basic Line Service
Key Line Service
Basic Trunk Service
DID Trunk Service
Digital Trunk Service
ClearStar™ Advantage Service
Primary Rate ISDN Service (PRI)
Basic Rate ISDN Service (BRI)
Clear-T Service

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EXCHANGE ACCESS SERVICE5.2 Basic Line Service*

Basic Line Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line contains the standard features listed below. Optional features are set forth in Section 10.5 of the tariff

Non-recurring and monthly recurring rates per Basic Line apply as follows:

	<u>Min</u>	<u>Max</u>
<u>Akron</u>		
Basic Business Line Measured – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Measured – Monthly Recurring Charge		
1 st Line	\$17.70	\$40.73
Each Addt'l Line	\$17.70	\$46.13
Basic Business Line Message – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Message – Monthly Recurring Charge		
1 st Line	\$17.90	\$34.31
Each Addt'l Line	\$17.90	\$38.75
Basic Business Line Flat – Non Recurring Charge		
1 st Line	\$25.00	\$75.00
Each Addt'l Line	\$25.00	\$75.00
Basic Business Line Flat – Monthly Recurring Charge		
1 st Line	\$20.00	\$45.00
Each Addt'l Line	\$20.00	\$45.00

*The Monthly Recurring and Usage rates for Basic Line Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.2 Basic Line Service* (Cont'd)

	<u>Min</u>	<u>Max</u>
<u>Dayton</u>		
Basic Business Line Measured – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Measured – Monthly Recurring Charge		
1 st Line	\$17.70	\$38.33
Each Addt'l Line	\$17.70	\$42.74
Basic Business Line Message – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Message - Monthly Recurring Charge		
1 st Line	\$17.90	\$30.95
Each Addt'l Line	\$17.90	\$35.39
Basic Business Line Flat - Non Recurring Charge		
1 st Line	\$25.00	\$75.00
Each Addt'l Line	\$25.00	\$75.00
Basic Business Line Flat - Monthly Recurring Charge		
1 st Line	\$20.00	\$45.00
Each Addt'l Line	\$20.00	\$45.00

*The Monthly Recurring and Usage rates for Basic Line Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.2 Basic Line Service* (Cont'd)

	<u>Min</u>	<u>Max</u>
<u>Toledo</u>		
Basic Business Line Measured – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Measured – Monthly Recurring Charge		
1 st Line	\$17.70	\$40.73
Each Addt'l Line	\$17.70	\$46.13
Basic Business Line Message – Non Recurring Charge		
1 st Line	\$50.28	\$75.42
Each Addt'l Line	\$33.62	\$75.42
Basic Business Line Message – Monthly Recurring Charge		
1 st Line	\$17.90	\$34.31
Each Addt'l Line	\$17.90	\$38.75
Basic Business Line Flat – Non Recurring Charge		
1 st Line	\$25.00	\$75.00
Each Addt'l Line	\$25.00	\$75.00
Basic Business Line Flat – Monthly Recurring Charge		
1 st Line	\$20.00	\$45.00
Each Addt'l Line	\$20.00	\$45.00

*The Monthly Recurring and Usage rates for Basic Line Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.3 Key Line Service

Key Line Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Key Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Key Line contains the standard features listed below. Optional features are set forth in Section 10.5 of the tariff.

Non-recurring and monthly recurring rates per Key Line apply as follows:

		<u>Monthly Recurring</u>					
		<u>Non-Recurring</u>		<u>Measured</u>		<u>Message</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
<u>Akron</u>							
<u>Business Line</u>							
1 st Line		\$50.28	\$75.42	\$17.70	\$40.73	\$17.90	\$34.31
Each Addt'l Line		\$33.62	\$75.42	\$17.70	\$46.13	\$17.90	\$38.75
<u>Flat Rate</u>							
1 st Line		\$25.00	\$75.00	\$20.00	\$45.00		
Each Addt'l Line		\$25.00	\$75.00	\$20.00	\$45.00		
<u>Dayton</u>							
<u>Business Line</u>							
1 st Line		\$50.28	\$75.42	\$17.70	\$38.33	\$17.90	\$30.95
Each Addt'l Line		\$33.62	\$75.42	\$17.70	\$42.74	\$17.90	\$35.39
<u>Flat Rate</u>							
1 st Line		\$25.00	\$75.00	\$20.00	\$45.00		
Each Addt'l Line		\$25.00	\$75.00	\$20.00	\$45.00		
<u>Toledo</u>							
<u>Business Line</u>							
1 st Line		\$50.28	\$75.42	\$17.70	\$40.73	\$17.90	\$34.31
Each Addt'l Line		\$33.62	\$75.42	\$17.70	\$46.13	\$17.90	\$38.75
<u>Flat Rate</u>							
1 st Line		\$25.00	\$75.00	\$20.00	\$45.00		
Each Addt'l Line		\$25.00	\$75.00	\$20.00	\$45.00		

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EXCHANGE ACCESS SERVICE5.4 Basic Trunk Service*

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks.

Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.

	<u>Min</u>	<u>Max</u>
<u>Akron</u>		
Basic Business Trunk Measured – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Measured – Monthly Recurring Charge		
1 st PBX Trunk	\$17.70	\$52.78
Each Addt'l PBX Trunk	\$17.70	\$58.13
Basic Business Trunk Message – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Message – Monthly Recurring Charge		
1 st PBX Trunk	\$21.20	\$46.31
Each Addt'l PBX Trunk	\$21.20	\$50.75
Basic Business Trunk Flat – Non Recurring Charge		
1 st PBX Trunk	\$25.00	\$75.00
Each Addt'l PBX Trunk	\$25.00	\$75.00
Basic Business Trunk Flat – Monthly Recurring Charge		
1 st PBX Trunk	\$22.65	\$52.00
Each Addt'l PBX Trunk	\$22.65	\$52.00

*The Monthly Recurring and Usage rates for Basic Trunk Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.4 Basic Trunk Service* (Cont'd)

	<u>Min.</u>	<u>Max.</u>
<u>Dayton</u>		
Basic Business Trunk Measured – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Measured – Monthly Recurring Charge		
1 st PBX Trunk	\$17.70	\$50.33
Each Addt'l PBX Trunk	\$17.70	\$54.77
Basic Business Trunk Message – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Message – Monthly Recurring Charge		
1 st PBX Trunk	\$21.20	\$42.95
Each Addt'l PBX Trunk	\$21.20	\$47.39
Basic Business Trunk Flat – Non Recurring Charge		
1 st PBX Trunk	\$25.00	\$75.00
Each Addt'l PBX Trunk	\$25.00	\$75.00
Basic Business Trunk Flat – Monthly Recurring Charge		
1 st PBX Trunk	\$22.65	\$52.00
Each Addt'l PBX Trunk	\$22.65	\$52.00

*The Monthly Recurring and Usage rates for Basic Trunk Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.4 Basic Trunk Service * (Cont'd)

	<u>Min.</u>	<u>Max.</u>
<u>Toledo</u>		
Basic Business Trunk Measured – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Measured – Monthly Recurring Charge		
1 st PBX Trunk	\$17.70	\$52.78
Each Addt'l PBX Trunk	\$17.70	\$58.13
Basic Business Trunk Message – Non Recurring Charge		
1 st PBX Trunk	\$50.28	\$75.42
Each Addt'l PBX Trunk	\$33.62	\$75.42
Basic Business Trunk Message – Monthly Recurring Charge		
1 st PBX Trunk	\$21.20	\$46.31
Each Addt'l PBX Trunk	\$21.20	\$50.75
Basic Business Trunk Flat – Non Recurring Charge		
1 st PBX Trunk	\$25.00	\$75.00
Each Addt'l PBX Trunk	\$25.00	\$75.00
Basic Business Trunk Flat – Monthly Recurring Charge		
1 st PBX Trunk	\$22.65	\$52.00
Each Addt'l PBX Trunk	\$22.65	\$52.00

*The Monthly Recurring and Usage rates for Basic Trunk Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

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EXCHANGE ACCESS SERVICE5.5 DID Trunk Service ^{1/}

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DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to the DID Trunk charges listed below.

Non-recurring and monthly recurring rates per DID Trunk, apply as follows:

	<u>Non-Recurring</u>		<u>Monthly Recurring</u>			
	<u>Min</u>	<u>Max</u>	<u>Measured</u>		<u>Message</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Service Order Charge	\$19.60	\$29.40				
Line Connection Charge, per trunk	\$8.28	\$12.42				
Central Office Trunk per trunk	\$11.60	\$17.40				
DID Trunk Termination	\$176.00	\$264.00	\$18.00	\$27.00	\$26.00	\$39.00

^{1/} Effective February 5, 2000 this service will no longer be available to new customers.

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EXCHANGE ACCESS SERVICE5.6 ClearStar™ Advantage Service

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ClearStar™ Advantage Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. ClearStar™ Advantage Lines are provided for connection of compatible Customer-provided station sets to the public switched telecommunications network. ClearStar™ Advantage Service standard and optional features are described in Section 1 of this tariff. ClearStar™ Advantage Service is provided with a minimum of five lines. Each ClearStar™ Advantage Line is provided in combination with other Company-provided services.

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5.6.1 ClearStar™ Advantage Service

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The standard features are as follows:

Touch Tone
Call Transfer
Call Hold
Three-Way Conference Calling

* Some features may not be available in all locations.

5.6.2 ClearStar™ Advantage Service

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The standard features are as follows:

Touch Tone	Call Forward/Variable
Call Transfer	System Speed Dial
Call Hold	Call Pick-up
Three-Way Conferencing	Call Hunting
Call Forward/Busy	Call Waiting
Call Forward/Don't Answer	

* Some features may not be available in all locations.

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EXCHANGE ACCESS SERVICE5.6 ClearStar™ Advantage Service5.6.3 Contract Termination Charges

When a customer terminates a contract for ClearStar Advantage Services prior to the end of the contract term, a contract termination charge will be computed as follows:

The following factors will be used to compute an "Estimated Month-To-Month Rate" for ClearStar Advantage Service.

<u>Length of Contract</u>	<u>Factor</u>
One Year	1.05
Two Years	1.08
Three Years	1.11
Four Years	1.15
Five Years	1.18

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The Estimated Month-To-Month Rate will be calculated as follows:

Estimated Month-To-Month Rate = Customer's Contract Rate X Factor

The termination charge will then be calculated in the same manner as all other services with term rates, as explained in the General section of this tariff. The Estimated Month-To-Month Rate for ClearStar service will be substituted for the Month-To-Month rate in the termination charge equation:

Termination Charge = Estimated Month To Month Rate - Contract Rate X Number of Months Customer Had Service X Number of Lines

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EXCHANGE ACCESS SERVICE

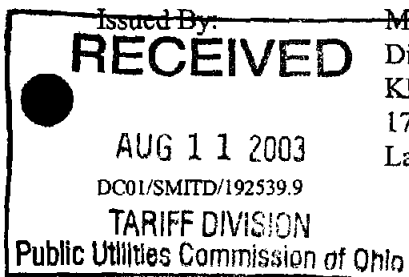
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EXCHANGE ACCESS SERVICE5.8 Custom Local Area Signaling Services (CLASS)5.8.1 Per Call Blocking

Per Call Blocking (Calling Number Delivery Blocking) - Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touch-tone phone, or 1167 from a rotary dial phone, to activate the block. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per call blocking will be available on a universal basis to all eligible customers. All public and semi-public payphones of KMC III will be equipped with Per Call Blocking.

5.8.2 Per Line Blocking

Per Line Blocking (Calling Number Delivery Suppression) - Enables Customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law enforcement, domestic shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

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EXCHANGE ACCESS SERVICE5.8 Custom Local Area Signaling Services (CLASS)5.8.3 Call Return

Call Return (Automatic Recall) - Enables a customer to return the last incoming call whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", a fast busy tone will be heard preventing the activation of the Call Return feature. Office-wide Call Return-Block -to-Private prevents Call Return activation when a local or toll calling party blocks their number. To activate the Call Return function the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the call return service status. Up to 30 calls may be held in queue for the Customer's Call Return activation. The call backs may be to areas where the toll charge would be applicable. This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PBX extensions.

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EXCHANGE ACCESS SERVICE5.9 Clear-T Service

Clear-T is a bundled product that offers Local, Long Distance and Toll Free Services with optional custom calling features. This product is available only to local end users customers originating on KMC Telecom facilities off its Akron, Dayton and Toledo Ohio switches. Clear-T is available for one, two, and three year term agreements. Each commitment level is available at the monthly recurring and non-recurring rates as specified below.

5.9.1 Clear-T Rates:

Akron, Dayton & Toledo	<u>Length of Contract</u>			
	<u>Monthly</u>	<u>Non-recurring</u>	<u>Min</u>	<u>Max</u>
One/Two/Three Year			\$400.00	\$1,000.00

5.9.2 Line Components:

Clear-T service monthly fee includes basic business lines, analog and digital PBX trunks. Customers may select a combination of lines/trunks up to 24 lines per Clear-T T-1. Also the following standard custom calling features are included in the monthly fee:

	<u>Rate</u>
Hunting	N/C
Call Forwarding (Busy Line, Don't Answer, Variable)	N/C
Call Waiting	N/C
Three Way Calling	N/C
Speed Dialing (8 or 30 code)	N/C

Additional Charges will apply for the following components:

	<u>Monthly</u>	
	<u>Min</u>	<u>Max</u>
DID Trunk Termination (per DID trunk)	\$8.00	\$15.00
^{1st} block of 20 DID numbers	\$4.00	\$7.50
DID each additional block of 20 up to 500 numbers	\$2.40	\$4.50
DID 500+ each additional block of 100 numbers	\$40.00	\$75.00

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EXCHANGE ACCESS SERVICE5.9 Clear-T Service (Cont'd)

5.9.3 <u>Optional Custom Calling Features:</u>	<u>Monthly</u>		<u>Non-recurring</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Anonymous Call Rejection	\$2.00	\$3.75	\$8.00	\$15.00
Call Block	\$2.00	\$3.75	\$8.00	\$15.00
Call Return	\$2.00	\$3.75	\$8.00	\$15.00
Call Selector	\$2.00	\$3.75	\$8.00	\$15.00
Call Tracing	\$2.00	\$3.75	\$8.00	\$15.00
Caller ID Basic	\$4.00	\$7.50	\$8.00	\$15.00
Caller ID Deluxe	\$4.80	\$9.00	\$8.00	\$15.00
Caller ID Enhanced	\$5.60	\$10.50	\$8.00	\$15.00
Preferred Call Forwarding	\$2.00	\$3.75	\$8.00	\$15.00
Remote Access Call Forwarding	\$2.00	\$3.75	\$8.00	\$15.00
Variable				
Repeat Dialing	\$2.00	\$3.75	\$8.00	\$15.00
Call Transfer ..	\$2.00	\$3.75	\$8.00	\$15.00

N

5.9.4 <u>Mailbox Options:</u>	<u>Monthly</u>		<u>Non-recurring</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Standard Message Center Mailbox	\$6.35	\$11.95	\$9.60	\$18.00
Enhanced Message Center Mailbox	\$9.55	\$17.95	\$9.60	\$18.00
Power Message Center Mailbox	\$13.55	\$25.45	\$9.60	\$18.00
Fax-Overflow Mailbox	\$8.75	\$16.45	\$13.60	\$25.50

5.9.5 Long Distance Service& Toll Free Service

Clear-T customers will receive the ClearSaver rates for IntraLata, Intrastate, and Interstate as listed in KMC Telecom Ohio Intrastate Telecommunications Service Tariff No. 2, section 4.1, 4.2 and FCC No. 1 Tariff.

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EXCHANGE ACCESS SERVICE5.9 Clear-T Service (Cont'd)

5.9.6

Ancillary Services

Clear-T customers will receive the same rates as listed in sections 6.1, 10.1.3 and 10.2.3 of KMC Telecom's Ohio Local Exchange Tariff No.

1. Ancillary Services include:

Directory Listings

Person to Person

Station to Station

Directory Assistance

Busy Line Verification

Emergency Interrupt Service

5.9.7

Move/Adds/Changes (MAC's)One Time Non-recurringMinMax

Add additional Lines or Trunks, per order

\$40.00

\$75.00

Add DID Trunk Termination, per order

\$40.00

\$75.00

Change CSR (record purpose), per order

\$16.00

\$30.00

Add additional custom calling features,
per order

\$8.00

\$15.00

Reconfiguration Charge, without customer
premise visit, per order

\$40.00

\$75.00

Reconfiguration Charge, with customer
premise visit, per order

\$200.00

\$375.00

Move Service Address, per order

N/C

N/C

5.9.8

Expiration of Term Agreement

Consistent with the customer's agreement, the customer must notify KMC Telecom, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement date. In lieu of written notification, the services will renew at the existing term agreement level. (i.e. a one year term agreement will renew to an additional one year agreement.)

5.9.9

Termination Liability

See section 11.1.2

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N

N

EXCHANGE ACCESS SERVICE5.10 ClearXpress Business Bundle (CBB)

The CBB is a bundled offering which includes hunting, caller ID deluxe, call transfer and call forwarding variable. CBB is designed for customers with their own telephone equipment. CBB is delivered to the customer's demarcation point and is offered with a 36 month term.

Measured Rate Service

Minimum	Maximum
\$27.00	\$41.00

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EXCHANGE ACCESS SERVICE5.11 Cleartouch ServiceOnNet RatesBusiness/Business PBX
Individual Features

		<u>Monthly</u>	
		<u>Minimum</u>	<u>Maximum</u>
(a)	Call Waiting	\$0.50	\$10.50
(b)	Call Forwarding Variable	\$0.50	\$10.50
(c)	Three-Way Calling	\$0.50	\$10.50
(d)	Speed Calling (8-code)	\$0.50	\$10.50
(e)	Speed Calling (30-code)	\$0.50	\$10.50
(f)	Call Forwarding Busy Line	\$0.50	\$10.50
(g)	Call Forwarding Don't Answer	\$0.50	\$10.50
(h)	Call Forwarding Don't Answer - Ring Control	\$0.50	\$10.50
(i)	Customer Control of Call forwarding Busy Line	\$0.50	\$10.50
(j)	Customer Control of Call Forwarding Don't Answer	\$0.50	\$10.50
(k)	Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$0.50	\$10.50
(l)	Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$0.50	\$10.50
(m)	Call Forwarding Variable Multipath or Remote Access- Call Forwarding Variable Multipath	\$0.50	\$10.50
(n)	Remote Access - Call Forwarding Variable	\$0.50	\$10.50

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EXCHANGE ACCESS SERVICE5.11 Cleartouch ServiceOnNet Rates

Business/Business PBX

Individual Features

		<u>Monthly</u>	
		<u>Minimum</u>	<u>Maximum</u>
(o)	Call Return (per line)	\$0.50	\$10.50
(p)	Repeat Dialing (per line)	\$0.50	\$10.50
(q)	Call Selector (per line)	\$0.50	\$10.50
(r)	Preferred Call Forwarding (per line)	\$0.50	\$10.50
(s)	Call Block (per line)	\$0.50	\$10.50
(t)	Call Tracing (per line)	\$0.50	\$10.50
(u)	Anonymous Call Rejection	\$0.50	\$10.50
(v)	Caller ID (available w/ or w/o ACR)		
	Basic	\$1.00	\$15.00
	Deluxe	\$1.00	\$15.50
	Enhanced	\$1.00	\$15.00
(w)	Call Return		
	(per use)	N/A	N/A
	(denial of per use)	N/A	N/A
(x)	Repeat Dialing		
	(per use)	N/A	N/A
	(denial of per use)	N/A	N/A
(y)	Call Transfer	\$0.50	\$10.50

5.11.1 Cleartouch Feature Packages

Cleartouch Package		
(Any 6 Features)	\$3.00	\$18.00
ClearTouch Package		
(Any 10 Features)	\$6.00	\$26.00
ClearTouch Package		
(Any 3 Features)	\$2.00	\$10.00

N

N

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EXCHANGE ACCESS OPTIONAL FEATURES

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EXCHANGE ACCESS OPTIONAL FEATURES6.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number¹ in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>	
		<u>Min</u>	<u>Max</u>
Each Additional Listing:	N/A	\$0.50	\$4.70
Non-Listed Semi-Private Listing	N/A	\$0.50	\$4.70
Non-Published Private Listing	N/A	\$0.50	\$4.70
Cross Reference Listing	N/A	\$0.50	\$4.70

N

¹ For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

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EXCHANGE ACCESS OPTIONAL FEATURES6.2 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.4, 5.5 and 5.6, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.¹

	<u>Non-Recurring</u>		<u>Monthly Recurring</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
<u>DID Additive</u>				
Block of 20				
DID Numbers	\$170.00	\$180.00	\$1.00	\$5.00
 Addtl Block of 20				
DID Numbers	\$50.00	\$60.00	\$1.00	\$5.00

¹ A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured into a hunt group.

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PRICE LIST6.3 ClearValue Bundled Service

The KMC Telecom Service Offering is a bundled service that includes KMC local exchange, inbound and outbound domestic long distance with voicemail provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

KMC Option #1**ClearValue**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$23.00	\$53.50
2 Year=	\$20.50	\$53.00
3 Year=	\$20.00	\$51.00
4 Year=	\$19.50	\$51.00
5 Year=	\$19.00	\$50.00

KMC Option #2**ClearValue with Voicemail**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$20.50	\$60.50
2 Year=	\$18.50	\$58.50
3 Year=	\$17.50	\$57.50
4 Year=	\$16.50	\$56.50
5 Year=	\$15.50	\$55.50

KMC Option #3**ClearValue Plus 100**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$18.50	\$58.50
2 Year=	\$16.50	\$56.50
3 Year=	\$15.50	\$55.50
4 Year=	\$14.50	\$54.50
5 Year=	\$13.50	\$53.50

KMC Option #4**ClearValue Plus 100 with Voicemail**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$25.50	\$65.50
2 Year=	\$23.50	\$63.50
3 Year=	\$22.50	\$62.50
4 Year=	\$21.00	\$61.00
5 Year=	\$19.50	\$59.50

KMC Option #5**ClearValue Plus 250**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$26.00	\$66.00
2 Year=	\$23.50	\$63.50
3 Year=	\$23.00	\$63.00
4 Year=	\$21.50	\$61.50
5 Year=	\$20.00	\$60.00

KMC Option #6**ClearValue Plus 250 with Voicemail**

	<u>Minimum</u>	<u>Maximum</u>
1 Year=	\$33.00	\$73.00
2 Year=	\$30.50	\$70.50
3 Year=	\$29.50	\$69.50
4 Year=	\$28.00	\$68.00
5 Year=	\$26.00	\$66.00

*Material previously available on this page has been moved to Section 14.18.

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PRICE LIST6.3 ClearValue Bundled Service (Cont'd)**KMC Option # 7**
ClearValue Plus 500

<u>Minimum</u>	<u>Maximum</u>
1 Year= \$38.50	\$78.50
2 Year= \$35.50	\$75.50
3 Year= \$34.50	\$74.50
4 Year= \$32.50	\$72.50
5 Year= \$31.00	\$71.00

KMC Option # 8
ClearValue Plus 500 with Voicemail

<u>Minimum</u>	<u>Maximum</u>
1 Year= \$35.50	\$85.50
2 Year= \$32.50	\$82.50
3 Year= \$31.00	\$81.00
4 Year= \$29.00	\$79.00
5 Year= \$27.00	\$77.00

KMC Option #9
ClearValue with Discounted LD Rate

<u>Minimum</u>	<u>Maximum</u>
1 Year= \$23.00 + \$0.049	1 Year= \$53.50 + \$1.000
2 Year= \$20.50 + \$0.039	2 Year= \$53.00 + \$0.079
3 Year= \$20.00 + \$0.029	3 Year= \$51.00 + \$0.069
4 Year= \$19.50 + \$0.029	4 Year= \$51.00 + \$0.069
5 Year= \$19.00 + \$0.029	5 Year= \$50.00 + \$0.069

KMC Option #10
ClearValue with Voicemail & Discounted LD Rate

<u>Minimum</u>	<u>Maximum</u>
1 Year= \$20.50 + \$0.049	1 Year= \$60.50 + \$1.000
2 Year= \$18.50 + \$0.039	2 Year= \$58.50 + \$0.079
3 Year= \$17.50 + \$0.029	3 Year= \$57.50 + \$0.069
4 Year= \$16.50 + \$0.029	4 Year= \$56.50 + \$0.069
5 Year= \$15.50 + \$0.029	5 Year= \$55.50 + \$0.069

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PRICE LIST

6.3 ClearValue Bundled Service (Cont'd)

N

M

M*

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PRICE LIST

6.3 ClearValue Bundled Service (Cont'd)

N

M

M*

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PRICE LIST

6.3 ClearValue Bundled Service (Cont'd)

N

M

M*

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RESOLD LOCAL EXCHANGE SERVICE

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RESOLD LOCAL EXCHANGE SERVICE7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

7.2 Rates The following rates apply for Resold Local Exchange Services:

		<u>Non-Recurring</u>		<u>Monthly Recurring</u>	
		<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
<u>Resold Basic Lines:</u>					
(1)	<u>Measured Service</u>				
	- 1 st Line	\$57.85	\$67.85	\$17.00	\$40.00
	- Each Addtl Line	\$32.35	\$42.35	\$17.00	\$40.00
(2)	<u>Message Service</u>				
	- 1 st Line	\$57.85	\$67.85	\$17.00	\$40.00
	- Each Addtl Line	\$32.35	\$42.35	\$17.00	\$40.00
<u>Resold Basic Trunks¹</u>					
(1)	<u>Measured Service</u>				
	- 1 st Line	\$48.35	\$58.35	\$17.00	\$40.00
	- Each Addtl Line	\$28.50	\$38.50	\$17.00	\$40.00
(2)	<u>Message Service</u>				
	- 1 st Line	\$48.35	\$58.35	\$17.00	\$40.00
	- Each Addtl Line	\$28.50	\$38.50	\$17.00	\$40.00

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs.

¹ Includes Hunting

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RESOLD LOCAL EXCHANGE SERVICE

7.2 Rates (Cont'd)	<u>Non-Recurring</u>		<u>Monthly Recurring</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
<u>Resold Direct Inward Dial (DID) Service</u>				
<u>DID Trunk Termination:</u>				
DID Trunk Termination, each				
Inward Only Trunk	\$210.00	\$230.00	\$17.00	\$27.00
DID Trunk Termination, each				
Combination Trunk	N/A	N/A	N/A	N/A
<u>DID Station Numbers:</u>				
1 st Block of 20 DID				
Station Numbers	\$164.00	\$184.00	\$1.00	\$5.00
Add'l Block of 20 DID				
Station Numbers	\$50.00	\$60.00	\$1.00	\$5.00
<u>Optional Features:</u>				
MF Pulsing Option	N/A	N/A	\$3.00	\$10.00
DTMF Pulsing Option	N/A	N/A	\$3.00	\$10.00
Automatic Intercept Service, per number referred	\$14.00	\$18.00	N/A	N/A
<u>Resold Local Usage</u>				
<u>Measured Rate Calling</u>	<u>Minimum</u>		<u>Maximum</u>	
Per Call	\$.06		\$.10	
<u>Message Rate Calling</u>	<u>1st Minute</u>		<u>Each Additional Minute</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
0-10 Miles	\$0.0200	\$0.0600	\$0.0100	\$0.0300
11-22 Miles	\$0.0250	\$0.0650	\$0.0100	\$0.0300
23-55 Miles	\$0.0300	\$0.0700	\$0.0100	\$0.0300

The following rates for Local Exchange Resold Services are set forth in Section 8 and Section 10 of the tariff.

Resold features associated with Resold Local Exchange Service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs.

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LOCAL CALLING SERVICE

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LOCAL CALLING SERVICE8.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network¹ bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area.

8.1.1 Basic Local Exchange Service - This calling service allows the Customer unlimited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 9.3 following.

8.1.2 Expanded Local Exchange Service - This calling service allows the Customer limited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. Additional calls to the Basic Local Calling Area will be charged as specified in Section 8.2.1(A) following. All calls to the Expanded Local Calling Area² will be charged a per call setup and per minute access charge as specified in Section 8.2.1(B) following. All calls to destinations outside the Expanded Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 9.3 following.

¹ Except calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

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LOCAL CALLING SERVICE8.1 Description (Cont'd)8.1.2 Expanded Local Exchange Service (Cont'd)(A) Time Periods

Day and Night/Weekend rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To (but not including)</u>	<u>Days Applicable</u>
Day	9:00 A.M.	9:00 P.M.	Mon. - Fri.

Night/Weekend All other days, times, and holidays.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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LOCAL CALLING SERVICE8.2 Rates

The rates set forth in this section apply to all direct dialed local calls. For operator-assisted local calls, the operator charges listed in Section 10.1.3 apply in addition to the charges listed below.

8.2.1 Usage Charges - Per minute charges apply for each call. Timing is in whole minute increments, with a minimum charge of one minute per call.

(A) Monthly Message Allowance

<u>Type of Service</u>	<u>Basic Calling Area</u>	<u>Extended Calling Area</u>		
Basic Local Exchange Service	73	N/A		
Expanded Local Exchange Service	N/A	N/A		
			<u>Minimum</u>	<u>Maximum</u>
*Additional message charge (for each message over monthly allowance)			\$0.067	\$0.101

(B) Expanded Calling Area - The following usage charges apply to points in the Customer's Expanded Calling Area.

<u>MILEAGE</u>	<u>PEAK</u>		<u>OFF-PEAK</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
0 - 10(Local)	\$0.0200	\$0.0600	\$0.0100	\$0.0300
11 - 22	\$0.0250	\$0.0650	\$0.0100	\$0.0350
23 - 55	\$0.0300	\$0.0700	\$0.0100	\$0.0400

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INTRALATA CALLING SERVICE

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INTRALATA CALLING SERVICE9.1 Description

IntraLATA calling service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network¹ bearing the designation of any central office exchanges, areas, and zones outside of the Customer's Basic Calling Area but within the same state and LATA.

9.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate will normally apply.

<u>Rates</u>	<u>From</u>	<u>To (but not including)</u>	<u>Days Applicable</u>	<u>Discount Applicable</u>
Day	8:00 A.M.	12:00 P.M.	Mon. - Fri.	0%
	1:00 P.M.	5:00 P.M.	Mon. - Fri.	0%
Evening	5:00 P.M.	11:00 P.M.	Mon. - Fri.	25%
Night/ Weekend	All other times			50%

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

¹ Except calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

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INTRALATA CALLING SERVICE9.3 Rates

<u>MILEAGE</u>	<u>FIRST MINUTE</u>		<u>ADDITIONAL MINUTE</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
0 - 10	\$0.14	\$0.24	\$0.11	\$0.21
11 - 22	\$0.20	\$0.30	\$0.16	\$0.26
23 - 55	\$0.23	\$0.33	\$0.15	\$0.25
56 - 124	\$0.23	\$0.33	\$0.15	\$0.25
125 +	\$0.23	\$0.33	\$0.15	\$0.25

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TARIFF DIVISION

Public Utilities Commission of Ohio

MISCELLANEOUS SERVICES

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MISCELLANEOUS SERVICES10.1 Traditional Operator Services10.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines.

10.1.2 Definitions

Person--Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the Customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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MISCELLANEOUS SERVICES10.1 Traditional Operator Services (Cont'd)10.1.3 Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Sections 8 and 9, preceding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 10.2.3 and Section 10.1.3 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

<u>Per Call Charges</u>	<u>IntraLATA</u>		<u>InterLATA</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Person-to-Person (Operator Assisted)	\$1.00	\$4.00	\$1.00	\$4.00
Station-to-Station (Operator Assisted)	\$0.60	\$1.60	\$0.60	\$1.60
Operator Dialed Charge (applies in addition to other operator charges)	N/A		N/A	
Billed to Non-Proprietary Calling Card (additional surcharge)	\$0.75	\$1.75	\$0.75	\$1.75
Directory Assistance	\$0.40	\$0.80	\$0.40	\$0.80
Director Assistance Call Completion	\$0.60	\$1.20	\$.60	\$1.20

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MISCELLANEOUS SERVICES

10.2 Busy Line Verify and Line Interrupt Service

10.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- (A) The operator will determine if the line is clear or in use and report to the calling party.
- (B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

10.2.2 Regulations

- (A) A charge will apply when:
 - (1) The operator verifies that the line is busy with a call in progress.
 - (2) The operator verifies that the line is available for incoming calls.
 - (3) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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MISCELLANEOUS SERVICES10.2 Busy Line Verify and Line Interrupt Service (Cont'd)10.2.2 Regulations (Cont'd)

(B) No charge will apply:

(1) When the calling party advises that the call is to or from an official public emergency agency.

(2) Under conditions other than those specified in 10.2.2(A) preceding.

(B) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

(D) The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

10.2.3 Rates

	<u>Minimum</u>	<u>Maximum</u>
Busy Line Verify Service (each request)	\$0.60	\$1.80
Busy Line Verify and Busy Line Interrupt Service (each request)	\$1.00	\$2.20

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MISCELLANEOUS SERVICES10.3 Service Implementation10.3.1 Description

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

10.3.2 Rates

	<u>Non-Recurring</u> <u>Minimum</u>	<u>Maximum</u>
per service order	\$57.85	\$67.85

10.4 Restoration of Service10.4.1 Description

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable after the re-establishment of the suspended service and facilities.. The restoration charge does not apply when, after disconnection of service, service is later re-established.

10.4.2 Rates

	<u>Non-Recurring</u> <u>Minimum</u>	<u>Maximum</u>
per occasion	\$57.85	\$67.85

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MISCELLANEOUS SERVICES10.5 Custom Calling Service10.5.1 Resold Rates

Business/Business PBX

Individual Features:

		<u>Monthly</u>	
		<u>Mini-mum</u>	<u>Maximum</u>
(a)	Call Waiting	\$6.50	\$8.50
(b)	Call Forwarding Variable	\$3.00	\$5.00
(c)	Three-Way Calling	\$3.00	\$5.00
(d)	Repeat Dialing	\$3.00	\$5.00
(e)	Call Selector	\$3.00	\$5.00
(f)	Call Screening	\$3.00	\$5.00
(g)	Caller ID		
	- Standard	\$5.50	\$7.50
	- With Name Enhancement	\$1.50	\$2.50
(h)	Busy Line Transfer		
	- Standard	\$0.25	\$1.25
	- Customer Control Option	\$0.50	\$1.50

Per-Use/Temporary Features:

		<u>Per Use</u>	
		<u>Minimum</u>	<u>Maximum</u>
(a)	Three-Way Calling	\$0.25	\$1.25
(b)	Repeat Dialing	\$0.25	\$1.25
(c)	Call Forwarding (Temporary)	\$0.65	\$1.15

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MISCELLANEOUS SERVICE10.6 Payphone Service Provider Telephone (PSP)

Access line service for **Payphone Service Provider (PSP)** telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. This access line service is provided on a flat rate basis. This access line service is provided for use with **PSP** non-coin-operated public telephones or **PSP** coin-operated public telephones. **PSP** telephones may utilize "store and forward" technology to complete 0+ local; intraLATA and interLATA collect only. Standard features included are Flex ANI, Dial Around, Call Restriction, Call Screening, & Operator Screen Blocking. The subscriber shall be responsible for the installation, maintenance and operation of **PSP** telephones used in connection with this service. **PSP** telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff. This service is not subject to concessions. Access line service for **PSP** telephones can not be included on accounts containing other classes of service. This access line provides screening information to prevent the operator from allowing toll charges against the subscriber's line; the operator also can not perform coin collecting functions. The Company is not responsible for refunds of coins deposited in **PSP** coin-operated telephones. Customer-provided public telephones may only be connected to access line service for **PSP** telephones. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account. Providers of public voice facsimile services which are transmitted over the public switched network are required to obtain Access Line Service for **PSP** telephones service for connection to the network. The term "Voice Facsimile service" refers to the use of devices providing facsimile service with associated voice capability so that the end user is able to make conventional voice calls as well as electronic transmittals over the same instrument. Provision for such services are subject to the rates and regulations set forth herein for Access Line Service for **PSP** Telephones. For customers subscribing to Caller ID - Deluxe, as specified in section 14.6.5 of this Tariff, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone."

<u>Monthly Recurring</u>		<u>Non-Recurring</u>	
Minimum	Maximum	Minimum	Maximum
\$25.00	\$35.00	\$30.00	\$100.00

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MISCELLANEOUS SERVICE10.7 Remote Call ForwardingRates

The following charge is for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment.

Remote Call Forwarding is per feature arranged and one access path for either interexchange, intraexchange, or local calling area per service request.

	<u>Non-Recurring</u>		<u>Monthly</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Each	\$10.00	\$75.00	\$5.00	\$35.00

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SPECIAL ARRANGEMENTS

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SPECIAL ARRANGEMENTS

11.1 Special Construction

11.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- (A) non-recurring type charges;
- (B) recurring type charges;
- (C) termination liabilities; or
- (D) combinations thereof.

11.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- (A) The termination liability period is the estimated service life of the facilities provided.
- (B) The amount of the maximum termination liability is equal to the estimated amounts for:

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SPECIAL ARRANGEMENTS

11.1 Special Construction (Cont'd)

11.1.2 Termination Liability (Cont'd)

(B) (Cont'd)

(1) Cost of installation of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

(a) equipment and materials provided or used,

(b) engineering, labor and supervision,

(c) transportation, and

(d) rights-of-way;

(2) license preparation, processing, and related fees;

(3) tariff preparation, processing, and related fees;

(4) cost of removal and restoration, where appropriate; and

(5) any other identifiable costs related to the specially constructed or rearranged facilities.

(C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 11.1.2(B) preceding by a factor related to the un-expired period of liability and the discount rate for return and contingencies. The amount determined in section 11.1.2(B) preceding shall be adjusted to reflect the re-determined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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SPECIAL ARRANGEMENTS

11.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. Such ICBs will be filed with and approved by the Public Utilities Commission of Ohio under the guidelines of Case No. 95-845-TP-COI.

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SPECIAL ARRANGEMENTS

11.3 Temporary Promotional Programs

The Company may establish temporary promotional programs as part of its sales and marketing efforts as may be needed to respond to customer needs.

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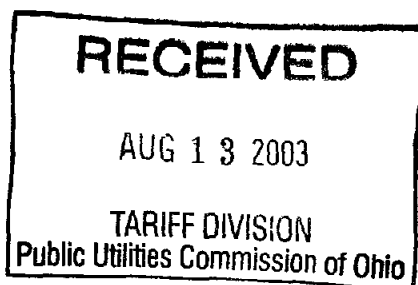
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(A) Introduce New Services - The Company may waive or reduce non-recurring or recurring charges to introduce present or potential Customers to a service not previously received by the Customers.

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(B) Respond to Competitive Offers - The Company may waive or reduce non-recurring or recurring charges in response to competitive offers from other service providers.

N



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INTEREXCHANGE SERVICE

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INTEREXCHANGE SERVICE12.1 Rates Charged Based on Timing of Calls

The Company will offer interexchange services throughout all 88 counties in the State of Ohio. Where charges for service are specified based on the timing of calls, such as the duration of a telephone call, the following rules apply:

12.1.1 When Billing Charges Begin and Terminate For Phone Calls.

The Customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time," is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

12.1.2 Billing Increments

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is 1 minute for a connected call. Calls beyond 1 minute are billed in 1 minute increments.

12.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

12.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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INTEREXCHANGE SERVICE

12.2 Rates Based Upon Calculation of Distance

Where the charges for service are specified based upon distance, the following rules apply:

12.2.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is set of geographic coordinated. as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

12.2.2 The airline distance between any two Rate Centers is determined as follows:

- (A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
- (B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- (C) Square each difference obtained in step (B) above.

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INTEREXCHANGE SERVICE12.2 Application of Rates (Cont'd)12.2.2 Rates Based Upon Calculation of Distance (Cont'd)

- (D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C).
- (E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(G) Formula =
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

12.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99.5% during peak use periods for the Company services.

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INTEREXCHANGE SERVICE12.4 Service Offerings12.4.1 KMC Long Distance Service (LDS)(A) Description

KMC Long Distance Service (LDS) is a communications service which is available for use by Customers twenty-four (24) hours a day. Customers may originate LDS from locations served by the Company, and may terminate in all locations within the State of Ohio. Operator, KMC Calling Card, and Directory Assistance services are available to Customers of the Company's LDS service subject to the provisions of Sections 3.4.3 and 4.3 of this tariff.

LDS calls will be billed in 6 second increments with an initial billing period of 6 seconds.

The service is offered in two variations depending upon the method the Customer employs to gain access to the Company's network for use of the service:

Switched LDS* is offered in Feature Group D (FGD) exchanges where the Customer's local telephone lines are presubscribed by the local exchange company to the Company's LDS service, such that "1+" interLATA calls are automatically routed to the Company's network.

T

Dedicated LDS is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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TARIFF DIVISION
Public Utilities Commission of OhioZero --

The calling party has only entered an 0 so an operator can obtain both the destination number and the billing information

Zero +-

The calling party has entered a destination number but has to talk to the operator about the billing information

Zero ++

The calling party has entered the destination number and the billing information

* Switched Long Distance Service is available only when a customer also receives local exchange service from KMC. Switched Long Distance Service is not available on a Standalone basis as defined in Section 1 of the tariff.

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.1 KMC Long Distance Service (LDS) (Cont'd)(B) Commitment Levels and Term Plans

LDS is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, intraLATA, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance and Operator Service.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st year prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

(C) Discounts

The discounts described in Sections 12.5.1 and 14.7 on per minute base rates for qualifying usage are based on the monthly commitment level and term plan selected by the Customer.

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.2 KMC Toll Free Service(A) Description

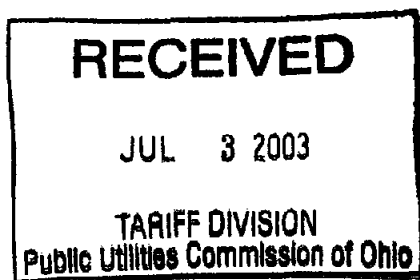
KMC Toll Free Service is an inbound communications service which permits calls to be completed at the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten (10) digit telephone number (8XX+ NXX-XXXX) which will terminate at the Customer's location. Calls may originate from any location within the State of Ohio and may terminate at the Customer's location.

Toll Free Service will be billed per call based on the duration of the call. Each call will be billed in 6 second increments with an initial billing period of 18 seconds. Usage discounts apply to aggregate monthly interstate and intrastate usage.

Toll Free Service is offered in two variations depending upon the method the Customer employs to access the Company's network for use of the service:

Switched Toll Free* service calls are originated via normal shared use facilities and are terminated via the Customer's local exchange service access line. T

Dedicated Toll Free service calls are originated via normal shared use facilities and are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.



* Switched Toll Free Service is available only when a customer also receives local exchange service from KMC. Switched Toll Free Service is not available on a Standalone basis as defined in Section 1 of the tariff. N
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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.2 KMC Toll Free Service (Cont'd)(B) Commitment Levels and Term Plans

Toll Free is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, intraLATA, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance and Operator Service.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st year prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

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INTEREXCHANGE SERVICE

12.4 Service Offerings (Cont'd)

12.4.2 KMC Toll Free Service (Cont'd)

(C) Discounts

The discounts described in Sections 12.5.2 and 14.8 on per minute base rates for qualifying usage are based on the monthly commitment level and term plan selected by the Customer.

12.4.3 Miscellaneous Services

(A) Operator Service

Operator Service is available to users of the Company's LDS service and to users accessing pre-subscribed public payphones or Customer provided stations for operator-assisted calls. In addition to usage charges, each operator call will be assessed a charge(s) as set forth in Section 12.5.3 of this tariff. The methods available to the Customer for accessing the Company's operator depends upon the type of LDS:

Pre-subscribed LDS users and pre-subscribed public payphones or Customer provided stations may dial "00"; or dial "0+ the called interLATA telephone number (NPA+NXX-XXXX)" for long distance calling assistance from the equal access (FGD) areas.

Dedicated LDS users may dial "00" or "0+".

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.3 Miscellaneous Services (Cont'd)(A) Operator Service (Cont'd)

Inter-Lata and Intra-Lata per minute usage rates:

		<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
		Each	Each	Each	Each	Each	Each
Rate	Initial	Add'l	Initial	Add'l	Initial	Add'l	Add'l
<u>Mileage</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>	<u>Minute</u>
0-9998	\$1.4000	\$3.000	\$1.4000	\$3.000	\$1.4000	\$3.000	\$3.000
9999+	\$3.600	\$3.600	\$3.600	\$3.600	\$3.600	\$3.600	\$3.600
<u>Inter-Lata</u>							
	<u>BOC Card</u>	<u>Credit Card</u>	<u>Station to Station</u>		<u>Person to Person</u>		
Zero --	\$2.50	\$2.50	\$3.50		\$5.80		
Zero +-	\$2.50	\$2.50	\$3.50		\$5.80		
Zero ++	\$1.70	\$1.70	N/A		N/A		
<u>Intra-Lata</u>							
	<u>BOC Card</u>	<u>Credit Card</u>	<u>Station to Station</u>		<u>Person to Person</u>		
Zero --	\$2.50	\$2.50	\$2.50		\$4.80		
Zero +-	\$2.50	\$2.50	\$2.50		\$4.80		
Zero ++	\$1.70	\$1.70	N/A		N/A		

Time Periods

Day, Evening, Night, and Weekend rates apply as follows:

To But Not			
<u>Rates</u>	<u>From</u>	<u>Including</u>	<u>Days Applicable</u>
Day*	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	11:00 P.M.	Sun. - Fri.
Night	11:00 P.M.	8:00 A.M.	Every day
Weekend	8:00 A.M.	11:00 P.M.	Saturday
Weekend	8:00 A.M.	5:00 P.M.	Sunday

*Rates Applicable on Certain Holidays:

Holidays include: New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.3 Miscellaneous Services (Cont'd)(B) KMC Telecom III, LLC Calling Card Service

KMC Telecom III, LLC Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company designated 8XX access number (8XX-NXX-XXXX), plus the Customer's/ User's KMC Telecom III, LLC Calling Card authorization number and the called telephone number.

The KMC Telecom III, LLC Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the KMC Telecom III, LLC Calling card includes the following enhanced features: conference calling, KMC Telecom III, LLC Voice Mail access, voice messaging, news and information access and speed dialing. Use of these enhanced features is subject to separate charges. KMC Telecom III, LLC Calling Card calls are billed in full minute increments, with a one minute minimum. This service is offered with Peak and Off-Peak pricing. A description of the additional features are as follows.

(1) Operator-Assisted Calls

The KMC Telecom III, LLC Calling Card can be used to place KMC operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.3 Miscellaneous Services (Cont'd)(B) KMC Telecom III, LLC Calling Card Service (Cont'd)(2) Directory Assistance Calls

The KMC Telecom III, LLC Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

(3) Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced features charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

(a) Conference Calling

Allows the User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

(b) Voice Mail Access

Allows the User to access KMC Telecom III, LLC Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

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INTEREXCHANGE SERVICE

12.4 Service Offerings (Cont'd)

12.4.3 Miscellaneous Services (Cont'd)

(B) KMC Telecom III, LLC Calling Card Service (Cont'd)

(3) Enhanced Features Charges (Cont'd)

(c) Voice Messaging

Allows the User to leave up to a three minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

(d) News and Information

Provides access to news, weather, sports, financial information and other features.

(e) Speed Dialing

Allows the User to access Speed Dialing by programming and storing up to nine frequently dialed numbers.

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.3 Miscellaneous Services (Cont'd)(B) KMC Telecom III, LLC Calling Card Service (Cont'd)(4) Rate Periods

Peak and Off-Peak rate periods are as follows:

Non-Holiday <u>Rate Periods</u>	<u>From</u>	To But Not <u>Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.3 Miscellaneous Services (Cont'd)(C) Bill-to-Calling Card (BCC) Service

Bill-to-Calling Card Service allows users of touch-tone telephones connected to the Company's LDS services to charge calls to their local exchange company (LEC) calling card. In addition to standard LDS, the BCC charge, as set forth in 4.12.3 applies when users complete calls by entering both the called number and their LEC calling card number without the assistance of an operator; in addition, Operator charges will apply as set forth in 4.12.1, if operator assistance is required. For BCC calls to Directory Assistance, the appropriate charges set forth in 4.12.4 will apply in addition. The Company accepts only LEC calling cards which it can identify as valid. Charges for BCC calls will appear on the user's LEC bill.

(D) Directory Assistance (DA)

Company will connect LDS Service Customers to Directory Assistance (DA) for a fee as set forth in Section 4.12.4. A credit allowance for DA will be provided upon request if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended DA number (NPA+ 555-1212).

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INTEREXCHANGE SERVICE12.4 Service Offerings (Cont'd)12.4.4 Special Service Arrangements

Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly and/or other special services, may be furnished in addition to existing tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable for the special service arrangements will be developed upon the Customer's request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this tariff. The necessary tariff revisions will be filed with and approved by the Commission pursuant to the guidelines in Case No. 95-845-TP-COI to reflect the special service arrangements.

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INTEREXCHANGE SERVICE12.5 Rates12.5.1 KMC Long Distance Service (LDS)Outbound Switched LDS

T

<u>Usage per Month</u>	<u>Month to month</u>		<u>1 Year</u>		<u>2 Years</u>		<u>3 Years</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
\$ 0-499.99	\$.1070	\$.2070	\$.1040	\$.2040	\$.1020	\$.2020	\$.1000	\$.2000
\$ 500.00-1,400.99	\$.0990	\$.1990	\$.0960	\$.1960	\$.0940	\$.1940	\$.0920	\$.1920
\$ 1,500.00-2,999.99	\$.0910	\$.1910	\$.0880	\$.1880	\$.0860	\$.1860	\$.0840	\$.1840
\$ 3,000.00-9,999.99	\$.0830	\$.1830	\$.0810	\$.1810	\$.0800	\$.1800	\$.0790	\$.1790
\$ 10,000.00-19,999.99	\$.0780	\$.1780	\$.0760	\$.1760	\$.0750	\$.1750	\$.0740	\$.1740
\$ 20,000.00+	\$.0730	\$.1730	\$.0710	\$.1710	\$.0700	\$.1700	\$.0690	\$.1690

Outbound Dedicated LDS

<u>Usage per Month</u>	<u>Month to month</u>		<u>1 Year</u>		<u>2 Years</u>		<u>3 Years</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
\$ 1,500.00-4,999.99	\$.0390	\$.1390	\$.0370	\$.1370	\$.0360	\$.1360	\$.0350	\$.1350
\$ 5,000.00-16,999.99	\$.0340	\$.1340	\$.0320	\$.1320	\$.0310	\$.1310	\$.0300	\$.1300
\$ 17,000+	\$.0290	\$.1290	\$.0270	\$.1370	\$.0260	\$.1260	\$.0250	\$.1350

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* - These ICRs were found in contracts on file and approved by the Commission.

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Public Utilities Commission of Ohio

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1755 North Brown Road
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INTEREXCHANGE SERVICE12.5 Rates (Cont'd)12.5.2 KMC Toll Free Service(A) Inbound Switched Toll Free

T

<u>Usage per Month</u>	<u>Month</u> <u>to month</u>		<u>1 Year</u>		<u>2 Years</u>		<u>3 Years</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
\$ 0-499.99	\$.1070	\$.2070	\$.1040	\$.2040	\$.1020	\$.2020	\$.1000	\$.2000
\$ 500.00-1,400.99	\$.0990	\$.1990	\$.0960	\$.1960	\$.0940	\$.1940	\$.0920	\$.1920
\$ 1,500.00-2,999.99	\$.0910	\$.1910	\$.0880	\$.1880	\$.0860	\$.1860	\$.0840	\$.1840
\$ 3,000.00-9,999.99	\$.0830	\$.1830	\$.0810	\$.1810	\$.0800	\$.1800	\$.0790	\$.1790
\$ 10,000.00- 19,999.99	\$.0780	\$.1780	\$.0760	\$.1760	\$.0750	\$.1750	\$.0740	\$.1740
\$ 20,000.00+	\$.0730	\$.1730	\$.0710	\$.1710	\$.0700	\$.1700	\$.0690	\$.1690

(B) Inbound Dedicated Toll Free

<u>Usage per Month</u>	<u>Month</u> <u>to month</u>		<u>1 Year</u>		<u>2 Years</u>		<u>3 Years</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
\$ 1,500.00-4,999.99	\$.0390	\$.1390	\$.0370	\$.1370	\$.0360	\$.1360	\$.0350	\$.1350
\$ 5,000.00-16,999.99	\$.0340	\$.1340	\$.0320	\$.1320	\$.0310	\$.1310	\$.0300	\$.1300
\$ 17,000+	\$.0290	\$.1290	\$.0270	\$.1270	\$.0260	\$.1260	\$.0250	\$.1250

* - These ICBs were found in contracts on file and approved by the Commission.

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INTEREXCHANGE SERVICE12.5 Rates (Cont'd)12.5.2 KMC Toll Free Service (Cont'd)(C) Recurring and Non-Recurring Rates

	<u>Monthly Recurring</u>		<u>Non- Recurring</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Shared charge per 8XX number	N/A		N/A	
Dedicated charge per routing arrangement	N/A		N/A	
Advanced features (per feature)			\$5.00	\$10.00
1 routing feature	\$3.00	\$8.00	N/A	
3 routing features	\$5.00	\$15.00	N/A	
All routing features	\$15.00	\$25.00	N/A	

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INTEREXCHANGE SERVICE12.5 Rates (Cont'd)12.5.3 Miscellaneous Services(A) Operator Service

Per minute usage rates:

Rate Mileage	<u>DAY</u>				<u>EVENING</u>				<u>NIGHT/WEEKEND</u>			
	<u>Initial</u>		<u>Each</u>		<u>Initial</u>		<u>Each</u>		<u>Initial</u>		<u>Each</u>	
	<u>Period</u>		<u>Add'l</u>		<u>Period</u>		<u>Add'l</u>		<u>Period</u>		<u>Add'l</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1 - 10	\$.27	\$.37	\$.11	\$.21	\$.27	\$.37	\$.11	\$.21	\$.27	\$.37	\$.11	\$.21
11 - 22												
23 - 55												
56 - 124												
125-292												
293-430												
431-624												

Per call rates:

	<u>Minimum</u>	<u>Maximum</u>
(1) Person-to-Person	\$ 1.00	\$5.00
(2) Station-to-Station	\$ 1.00	\$5.00
(3) Operator Dialed Charge (applies in addition to other operator charges)	\$ 1.00	\$5.00
(4) Partially Automated Surcharge (applies in addition to other operator charges)	\$ 0.50	\$5.00
(5) Busy Line Verification	\$ 1.00	\$5.00
(6) Busy Line Interrupt	\$ 1.00	\$5.00

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INTEREXCHANGE SERVICE12.5 Rates (Cont'd)12.5.3 Miscellaneous Services (Cont'd)(B) KMC Telecom III, LLC Calling Card Service

<u>(1) Standard Usage Charges</u>	<u>Minimum</u>	<u>Maximum</u>
(per minute of use)		
- Peak/Off-Peak Rate	0.19	\$0.29
<u>Surcharge</u>		
- Per Call	\$0.26	\$0.36
<u>(2) Operator-Assisted Calls</u>		
a. Person-to-Person surcharge	\$1.00	\$8.00
b. Station-to-Station surcharge	\$0.50	\$1.50
<u>(3) Directory Assistance Calls</u>		
a. Requested Number Charge	\$0.50	\$1.50
b. Call Completion Charge	NC	NC
c. Long Distance Charge	\$0.25	\$1.25
<u>(4) Enhanced Feature Charges</u>		
a. Conference Calling		
per established line	\$1.00	\$5.00
per minute of usage per line (Day)	\$0.54	\$0.64
(Weekend)	\$0.30	\$0.40
b. Voice Mail Access		
per minute of usage	\$0.27	\$0.37
c. Voice Messaging	(per minute of usage)	
1 message	\$1.00	\$5.00
Up to 5 messages	\$5.00	\$15.00
Up to 10 messages	\$10.00	\$20.00
Up to 20 messages	\$25.00	\$35.00
Message status	NC	NC
per call	N/A	N/A
d. News and Information		
per minute of usage	N/A	N/A

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INTEREXCHANGE SERVICE12.5 Rates (Cont'd)12.5.3 Miscellaneous Services (Cont'd)

(C)	<u>BCC Service</u>	<u>Minimum</u>	<u>Maximum</u>
	BCC Charge	\$0.25	\$0.75

(D) Directory Assistance

Per requested number	\$0.30	\$0.90
----------------------	--------	--------

12.5.4 Exemptions and Special Rates(A) Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

(B) Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance for the first 50 calls in a monthly billing period from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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INTEREXCHANGE SERVICE12.6 Toll Blocking Policy

KMC, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

12.6.1 Under the terms of the Selective Access Policy, KMC when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio’s (PUCO) rules, or
- (b) KMC, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUC’s rules), or
- (c) KMC, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO’s credit establishment policies and/or are not set forth within a PUCO approved tariff.

12.6.2 When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select KMC as his or her 1+ carrier of choice, KMC may, subject to our tariffed toll deposit policies and the Commission’s rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A) (3), O.A.C., but KMC, may negotiate a lower deposit.

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INTEREXCHANGE SERVICE

12.6 Toll Blocking Policy (cont.)

12.6.3 KMC may furnish credit information, acquired from KMC's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. KMC will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

12.6.4. Upon payment by the customer of all past due toll debt to KMC will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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USE OF CUSTOMER'S SERVICE BY OTHERS

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USE OF CUSTOMER'S SERVICE BY OTHERS

13.1 Resale and Sharing

SECTION 13.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PUBLIC UTILITIES COMMISSION OF OHIO TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Ohio Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

Rates for Resale and Sharing service are the same as the tariffed Retail Rates for KMC Telecom III, LLC, found in Section 14 of this tariff.

13.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payments of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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PRICE LIST

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PRICE LIST14.1 Exchange Access Service14.1.1 Basic Line Service

	<u>Non Recurring</u>	<u>Monthly Recurring</u>	
		<u>1-4 Lines</u>	<u>5+Lines/OnNet</u>
<u>Akron</u>	M		
Basic Business Line Measured			
1 st Line		\$18.65	\$17.70
Each Addt'l Line		\$18.65	\$17.70
Basic Business Line Message			
1 st Line		\$23.91 (I)	\$17.90
Each Addt'l Line		\$23.91 (I)	\$17.90
Basic Business Line Flat			
1 st Line		\$30.00	\$28.50
Each Addt'l Line		\$30.00	\$28.50
<u>Dayton</u>			
Basic Business Line Measured			
1 st Line		\$18.65	\$17.70
Each Addt'l Line		\$18.65	\$17.70
Basic Business Line Message			
1 st Line		\$23.91 (I)	\$17.90
Each Addt'l Line		\$23.91 (I)	\$17.90
Basic Business Line Flat			
1 st Line		\$30.00	\$28.50
Each Addt'l Line		\$30.00	\$28.50
<u>Toledo</u>			
Basic Business Line Measured			
1 st Line		\$18.65	\$17.70
Each Addt'l Line		\$18.65	\$17.70
Basic Business Line Message			
1 st Line		\$23.91 (I)	\$17.90
Each Addt'l Line		\$23.91 (I)	\$17.90
Basic Business Line Flat			
1 st Line		\$30.00	\$28.50
Each Addt'l Line	M*	\$30.00	\$28.50

*Non Recurring rates are available at Section 14.13.

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PRICE LIST14.1 Exchange Access Service (Cont'd)14.1.2 Key Line ServiceNon RecurringMonthly Recurring

Akron
Business Line
1st Line
Each Addt'l Line

M

<u>Measured</u>		<u>Message</u>	
<u>1-9 Lines</u>	<u>10+Lines</u>	<u>1-9 Lines</u>	<u>10+Lines</u>
\$18.65 R	\$17.70	\$18.85	\$17.90
\$18.65 R	\$17.70	\$18.85	\$17.90

Flat Rate
1st Line
Each Addt'l Line

Monthly Recurring
1-9 Lines 10+Lines
\$30.00 R \$28.50
\$30.00 R \$28.50

Dayton
Business Line
1st Line
Each Addt'l Line

<u>1-9 Lines</u>	<u>10+Lines</u>	<u>1-9 Lines</u>	<u>10+Lines</u>
\$18.65 R	\$17.70	\$18.85	\$17.90
\$18.65 R	\$17.70	\$18.85	\$17.90

Flat Rate
1st Line
Each Addt'l Line

Monthly Recurring
1-9 Lines 10+Lines
\$30.00 R \$28.50
\$30.00 R \$28.50

Toledo
Business Line
1st Line
Each Addt'l Line

<u>1-9 Lines</u>	<u>10+Lines</u>	<u>1-9 Lines</u>	<u>10+Lines</u>
\$18.65 R	\$17.70	\$18.65	\$17.90
\$18.65 R	\$17.70	\$18.65	\$17.90

Flat Rate
1st Line
Each Addt'l Line

Monthly Recurring
1-9 Lines 10+Lines
\$30.00 R \$28.50
\$30.00 R \$28.50

M*

* Non Recurring rates are available at Section 14.13.

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PRICE LIST14.1 Exchange Access Service (Cont'd)14.1.3 Basic Trunk Service

	<u>NonRecurring</u>	<u>Monthly Recurring</u>	
		<u>1-4 Lines</u>	<u>5+Lines/OnNet</u>
<u>Akron</u>	M		
Basic Business Trunk Measured			
1 st PBX Trunk		\$21.51 (I)	\$17.70
Each Addt'l PBX Trunk		\$21.51 (I)	\$17.70
Basic Business Trunk Message			
1 st PBX Trunk		\$31.31 (I)	\$21.20
Each Addt'l PBX Trunk		\$31.31 (I)	\$21.20
Basic Business Trunk Flat			
1 st PBX Trunk		\$33.00	\$31.40
Each Addt'l PBX Trunk		\$33.00	\$31.40
<u>Dayton</u>			
Basic Business Trunk Measured			
1 st PBX Trunk		\$21.51 (I)	\$17.70
Each Addt'l PBX Trunk		\$21.51 (I)	\$17.70
Basic Business Trunk Message			
1 st PBX Trunk		\$31.31 (I)	\$21.20
Each Addt'l PBX Trunk		\$31.31 (I)	\$21.20
Basic Business Trunk Flat			
1 st PBX Trunk		\$33.00	\$31.40
Each Addt'l PBX Trunk		\$33.00	\$31.40
<u>Toledo</u>			
Basic Business Trunk Measured			
1 st PBX Trunk		\$21.51 (I)	\$17.70
Each Addt'l PBX Trunk		\$21.51 (I)	\$17.70
Basic Business Trunk Message			
1 st PBX Trunk		\$31.31 (I)	\$21.20
Each Addt'l PBX Trunk		\$31.31 (I)	\$21.20
Basic Business Trunk Flat			
1 st PBX Trunk		\$33.00	\$31.40
Each Addt'l PBX Trunk	M*	\$33.00	\$31.40

* Non Recurring rates are available at Section 14.13.

T

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PRICE LIST14.1 Exchange Access Service (Cont'd)14.1.4 DID Trunk Service 1/

T

Non-Recurring

Service Order Charge	\$24.50
Line Connection Charge, per trunk	\$10.35
Central Office Trunk per trunk	\$14.50

Monthly Recurring

	<u>Non-Recurring</u>	<u>Measured</u>	<u>Message</u>
DID Trunk Termination	\$220.00	\$22.50	\$32.50

1/ Effective February 5, 2000, this service will no longer be available to new customers.

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PRICE LIST14.2 Exchange Access Optional Features

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14.2.1 Direct Inward Dial (DID) Service

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	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
DID Trunk Termination	\$180.00 R	\$18.00
Block of 20 DID Numbers	\$156.75	\$3.00
Addtl Block of 20 DID Numbers	\$48.75	\$3.00

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PRICE LIST14.3 Resold Local Exchange Service14.3.1 Resold Basic Lines

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Residential and Business Measured Service</u>		
1st Line	\$62.85	\$38.00
Each Addtl Line	\$37.35	\$38.00
<u>Residential and Business Message Service</u>		
1st Line	\$62.85	\$29.00
Each Addtl Line	\$37.35	\$29.00
<u>Residential Flat Rate Service</u>		
1 st Line	\$36.50	\$18.02
Each Addt'l Line	\$36.50	\$18.02

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PRICE LIST14.3 Resold Local Exchange Service (Cont'd)14.3.2 Resold Basic Trunks¹

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Measured Service</u>		
1st Line	\$53.35	\$40.00
Each Addtl Line	\$33.50	\$40.00
<u>Message Service</u>		
1st Line	\$53.35	\$40.00
Each Addtl Line	\$33.50	\$40.00

14.3.3 Resold Direct Inward Dial (DID) Service

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>DID Trunk Termination:</u>		
DID Trunk Termination, each Inward Only Trunk	\$220.00	\$22.50
DID Trunk Termination, each Combination Trunk	N/A	N/A
<u>DID Station Numbers:</u>		
1st Block of 20	\$174.20	\$3.45
Add'l Block of 20	\$54.20	\$3.45

¹ Includes Hunting

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PRICE LIST14.3 Resold Local Exchange Service (Cont'd)14.3.3 Resold Direct Inward Dial (DID) Service (Cont'd)

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>	
<u>Optional Features:</u>			
MF Pulsing Option	N/A	\$7.50	
DTMF Pulsing Option	N/A	\$7.50	
Automatic Intercept Service, per number referred	\$16.00	N/A	
<u>Resold Local Usage</u>			
<u>Message Rate Calling</u>	\$.08	Per Call	
<u>Measured Rate Calling</u>	<u>1st Minute</u>	<u>Each Addtl Minute</u>	
0-10 Miles	\$0.036	\$0.009	R
11-22 Miles	\$0.040	\$0.014	
23-55 Miles	\$0.045	\$0.018	R

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PRICE LIST14.4 Local Calling Service

14.4.1 Usage Charges - Per minute charges apply for each call. Timing is in whole minute increments, with a minimum charge of one minute per call.

14.4.2 Monthly Message Allowance

<u>Type of Service</u>	<u>Basic Calling Area</u>	<u>Extended Calling Area</u>
Basic Local Exchange Service	73	N/A
Expanded Local Exchange Service	N/A	N/A

*Additional message charge of \$0.073 for each message over monthly allowance.

R

14.4.3 Extended Calling Area - The following usage charges apply to points in the Customer's Extended Calling Area.

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<u>MILEAGE</u>	<u>PEAK</u>	<u>OFF-PEAK</u>
0 - 10 (Local)	\$0.0400	\$0.0100
11 - 22	\$0.0450	\$0.0150
23 - 55	\$0.0500	\$0.0200

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PRICE LIST14.5 Intralata Calling Service14.5.1 Rates

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<u>MILEAGE</u>	<u>FIRST MINUTE</u>	<u>ADDITIONAL MINUTE</u>
0 - 10	\$0.19	\$0.16
11 - 22	\$0.25	\$0.21
23 - 55	\$0.28	\$0.20
56 - 124	\$0.28	\$0.20
125 +	\$0.28	\$0.20

14.5.2. IntraLATA Presubscription Change Charge

N

Per business line, trunk or port:	<u>NRC</u>
Initial line, trunk or port	\$5.00
Each additional line, trunk or port	\$1.50

N

14.6 Miscellaneous Services14.6.1 Operator ServicesPer Call Charges

Person-to-Person (Operator Assisted)	\$3.00
Station-to-Station (Operator Assisted)	\$1.25
Station-to-Station (Operator Assisted) Collect	\$1.10
Station-to-Station (Operator Assisted) 3 rd Number	\$1.50
Station-to-Station Calling Card	\$0.50
Station-to-Station (Operator Assisted) Sent Paid	\$0.50
Billed to Non-Proprietary Calling Card (additional surcharge)	\$1.25
Directory Assistance	\$0.60
1 Call Allowance	2 Calls
Directory Assistance Call Completion	0.60

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PRICE LIST14.6 Miscellaneous Services (Cont'd)14.6.2 Busy Line Verify and Line Interrupt Service

Busy Line Verify Service (each request)	\$1.20
--	--------

Busy Line Verify and Busy Line Interrupt Service (each request)	\$1.30
--	--------

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14.6.3 Service ImplementationNon-Recurring

per service order	\$62.85
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14.6.4 Restoration of ServiceNon-Recurring

per occasion	\$62.85
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PRICE LIST14.6 Miscellaneous Services (Cont'd)14.6.5 Custom Calling ServiceResold Rates

Business/Business PBX

Individual Features:

	<u>Monthly</u>
(a) Call Waiting	\$7.50
(b) Call Forwarding Variable	\$4.00
(c) Three-Way Calling	\$4.00
(d) Repeat Dialing	\$4.00
(e) Call Return	\$4.00
(f) Caller ID	
- Standard	\$6.50
- With Name Enhancement	\$2.50
(g) Busy Line Transfer	
- Standard	\$0.75
- Customer Control Option	\$1.00

Per-Use/Temporary Features:

	<u>Per Use</u>
(a) Three-Way Calling	\$0.75
(b) Repeat Dialing	\$0.75
(c) Call Forwarding (Temporary)	\$0.90

14.6.6 Payphone Service Provider Telephone (PSP)Monthly Recurring

\$35.00

Non-Recurring

\$78.56

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PRICE LIST14.7 KMC Long Distance Service (LDS)14.7.1 Outbound Switched LDS

<u>Usage per Month</u>	<u>Month to month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 0-499.99	\$.1570	\$.1540	\$.1520	\$.1500
\$ 500.00-1,499.99	\$.1490	\$.1460	\$.1440	\$.1420
\$ 1,500.00-2,999.99	\$.1410	\$.1380	\$.1360	\$.1340
\$ 3,000.00-9,999.99	\$.1330	\$.1310	\$.1300	\$.1290
\$10,000.00-19,999.99	\$.1280	\$.1260	\$.1250	\$.1240
\$ 20,000 +	ICB*	ICB*	ICB*	ICB*

14.7.2 Outbound Dedicated LDS

<u>Usage per Month</u>	<u>Month to month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 1,500.00-4,999.99	\$.0890	\$.0870	\$.0860	\$.0850
\$ 5,000.00-16,999.99	\$.0840	\$.0820	\$.0810	\$.0800
\$ 17,000+	ICB*	ICB*	ICB*	ICB*

* - These ICBs were found in contracts on file and approved by the Commission.

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PRICE LIST14.8 KMC Toll Free Service14.8.1 Inbound Switched Toll Free

<u>Usage per Month</u>	<u>Month to month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 0-499.99	\$.1570	\$.1540	\$.1520	\$.1500
\$ 500.00-1,499.99	\$.1490	\$.1460	\$.1440	\$.1420
\$ 1,500.00-2,999.99	\$.1410	\$.1380	\$.1360	\$.1340
\$ 3,000.00-9,999.99	\$.1330	\$.1310	\$.1300	\$.1290
\$10,000.00-19,999.99	\$.1280	\$.1260	\$.1250	\$.1240
\$ 20,000 +	ICB*	ICB*	ICB*	ICB*

14.8.2 Inbound Dedicated Toll Free

<u>Usage per Month</u>	<u>Month to month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 1,500.00-4,999.99	\$.0890	\$.0870	\$.0860	\$.0850
\$ 5,000.00-16,999.99	\$.0840	\$.0820	\$.0810	\$.0800
\$ 17,000+	ICB*	ICB*	ICB*	ICB*

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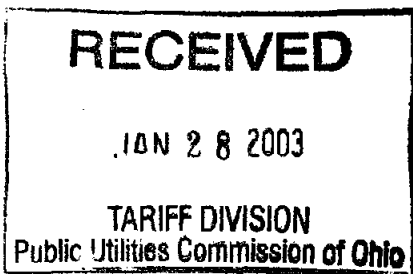
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14.8.3 Recurring and Non-Recurring Rates

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Switched charge per 8XX number	N/A	N/A
Dedicated charge per routing arrangement	N/A	N/A
Advanced features (per feature)		\$10.00
1 routing feature	\$5.00	N/A
3 routing features	\$10.00	N/A
All routing features	\$20.00	N/A

* - These ICBs were found in contracts on file and approved by the Commission.



Information on this page previously available on page 14.

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PRICE LIST14.8 KMC Toll Free Service (Cont'd)14.8.4 Operator Service

Per minute usage rates:

Rate Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Period</u>	<u>Each Addt'l Minute</u>	<u>Initial Period</u>	<u>Each Addt'l Minute</u>	<u>Initial Period</u>	<u>Each Addt'l Minute</u>
1 - 10	\$.3200	\$.1600	\$.3200	\$.1600	\$.3200	\$.1600
11 - 22	0.4000	0.2200	0.4000	0.2200	0.4000	0.2200
23 - 55	0.4800	0.2800	0.4800	0.2800	0.4800	0.2800
56 - 124	0.5700	0.3700	0.5700	0.3700	0.5700	0.3700
125-292	0.5800	0.3900	0.5800	0.3900	0.5800	0.3900
293-430	0.5800	0.3900	0.5800	0.3900	0.5800	0.3900
431-624	0.5800	0.3900	0.5800	0.3900	0.5800	0.3900

Per call rates:

- (A) Person-to-Person \$ 3.00
 (B) Station-to-Station \$ 1.10
 (C) Operator Dialed Charge \$ 1.25
 (applies in addition to other-
 operator charges)
 (D) Partially Automated Surcharge \$ 0.50
 (applies in addition to other-
 operator charges)
 (E) Busy Line Verification \$ 1.20
 (F) Busy Line Interrupt \$ 1.30

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PRICE LIST14.8 KMC Toll Free Service (Cont'd)14.8.5 KMC Telecom III, LLC Calling Card Service

- A) Standard Usage Charges (per minute of use)
- | | |
|-----------------------|--------|
| 1) Peak/Off-Peak Rate | \$0.24 |
| <u>Surcharge</u> | |
| 2) Per Call | \$0.31 |
- B) Operator-Assisted Calls
- | | |
|---------------------------------|--------|
| 1) Person-to-Person surcharge | \$4.65 |
| 2) Station-to-Station surcharge | \$1.00 |
- C) Directory Assistance Calls
- | | |
|----------------------------|--------|
| 1) Requested Number Charge | \$1.26 |
| 2) Call Completion Charge | NC |
| 3) Long Distance Charge | \$0.75 |
- D) Enhanced Feature Charges
- | | |
|-------------------------|---------|
| 1) Conference Calling | |
| per established line | \$2.50 |
| per minute of usage- | |
| per line (Day) | \$0.59 |
| (Weekend) | \$0.35 |
| 2) Voice Mail Access | |
| per minute of usage | \$0.32 |
| 3) Voice Messaging | |
| (per minute of usage) | |
| 1 message | \$2.90 |
| Up to 5 messages | \$9.39 |
| Up to 10 messages | \$16.90 |
| Up to 20 messages | \$31.00 |
| Message status | NC |
| per call | N/A |
| 4) News and Information | |
| per minute of usage | N/A |

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PRICE LIST

14.8 KMC Toll Free Service (Cont'd)

14.8.6 BCC Service

BCC Charge \$0.50

14.8.7 Directory Assistance

Per requested number \$0.60

14.9 Exemptions and Special Rates

14.9.1 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

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PRICE LIST

14.9 Exemptions and Special Rates (Cont'd)

14.9.2 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance for the first 50 calls in a monthly billing period from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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PRICE LIST14.10 Primary Rate Interface Service

Primary Rate Interface Service (PRI) provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The basic channel structure for PRI Service is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first PRI Service arrangement and up to 24 channels on additional PRI Service arrangements. A Digital Data Only option and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on PRI Service are available. One Primary Directory Listing will be furnished at no charge for each PRI service B-Channel. Additional listings can be obtained. PRI Service provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

Non-recurring and monthly rates per PRI Service apply as follows:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Month to Month</u>	\$1,000.00	\$850.00
Voice/Data		
Digital Data		
Inward Data		
<u>12 Months</u>	\$750.00	\$750.00
Voice/Data		
Digital Data		
Inward Data		
<u>24 Months</u>	\$750.00	\$675.00
Voice/Data		
Digital Data		
Inward Data		
<u>36 Months</u>	\$750.00	\$600.00
Voice/Data		
Digital Data		
InwardData		

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PRICE LIST14.11 Basic Rate ISDN Service (BRI)

Basic Rate ISDN provides Basic Rate access to the telecommunications network. The service supports simultaneous transmission of voice and data on the same exchange access line. BRI consists of one or two 64Kbps B channels and one 16Kbps D channel (for signaling purposes only) at the service delivery point. Each access to a B channel or Circuit Switched Voice/Circuit Switched Data includes one Directory Number. Includes 320 hours per BRI, then usage charges apply as stated below. Optional custom calling features are available to increase the capability of the B channels may be subscribed to on an as needed basis. See ClearTouch Service for rates as specified in Section 14.12.1.

	D	<u>Non-Recurring</u>	<u>Monthly Recurring</u>		
			<u>1 – 4 Lines</u>	<u>5+ Lines/OnNet</u>	
Month to Month		\$117.00	\$81.00	\$81.00	T
One Year		\$117.00	N/A	\$75.33	
Two Years		\$117.00	N/A	\$71.28	
Three Years	D	\$117.00	N/A	\$68.85	T

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PRICE LIST14.12 ClearTouch Service

N

14.12.1 OnNet Rates

Business/Business PBX

Individual Features:

Monthly

(a)	Call Waiting	\$3.50
(b)	Call Forwarding Variable	\$3.50
(c)	Three-Way Calling	\$3.50
(d)	Speed Calling (8-code)	\$3.50
(e)	Speed Calling (30-code)	\$3.50
(f)	Call Forwarding Busy Line	\$3.50
(g)	Call Forwarding Don't Answer	\$3.50
(h)	Call Forwarding Don't Answer - Ring Control	\$3.50
(i)	Customer Control of Call forwarding Busy Line	\$3.50
(j)	Customer Control of Call Forwarding Don't Answer	\$3.50
(k)	Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$3.50
(l)	Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$3.50
(m)	Call Forwarding Variable Multipath or Remote Access- Call Forwarding Variable Multipath	\$3.50
(n)	Remote Access - Call Forwarding Variable	\$3.50

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PRICE LIST14.12 ClearTouch Service (Cont'd)

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14.12.1 OnNet Rates (Cont'd)

Business/Business PBX

Individual Features:

	<u>Non-Recurring</u>	<u>Monthly</u>
(o) Call Return (per line)		\$3.50
(p) Repeat Dialing (per line)		\$3.50
(q) Call Selector (per line)		\$3.50
(r) Preferred Call Forwarding (per line)		\$3.50
(s) Call Block (per line)		\$3.50
(t) Call Tracing (per line)		\$3.50
(u) Anonymous Call Rejection		\$3.50
(v) Caller ID (available w/ or w/o ACR)		
Basic		\$5.00
Deluxe		\$6.00
Enhanced		\$7.00
(w) Call Return		
(per use)	\$0.75	
(denial of per use)	N/A	
(x) Repeat Dialing		
(per use)	\$0.75	
(denial of per use)	N/A	
(y) Call Transfer		\$3.50

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14.12.2 ClearTouch Feature Packages

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The following packages are available in choosing any features listed
below in Section 14.12.1

	<u>Monthly</u>
ClearTouch Package	
(any 6 features)	\$9.00
ClearTouch Package	
(any 10 features)	\$13.00
ClearTouch Package	
(any 3 features)	\$5.00

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PRICE LIST14.13 Charges for Connecting or Changing ServiceNon-Recurring

Line Connection Charge

Applies per exchange access line or trunk,

First Line/Trunk

\$61.59 I/T

Additional Line/Trunk (each)

\$36.60 I/T

Line Change Charge

Applies per exchange access line or trunk

First Line

\$30.15

Additional Line (each)

\$30.15

Secondary Service Charge

Applies per customer request

Each

\$X.XX

Premises Work Charge

Per Hour, 1 Hour minimum

\$80.00

PRI Reconfiguration Charge (without customer premise visit)

\$50.00

PRI Reconfiguration Charge (with customer premise visit)

\$250.00

Record Order

\$16.00

Add/Change Order

\$33.62

Move Service Address (1st Line/Trunk)

\$61.59 I

Move Service Address (each Addt'l Line/Trunk)

\$36.60 I

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1755 North Brown Road

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PRICE LIST

14.14

Clear-T Service

N

14.14.1

Clear-T Rates:

<u>Akron, Dayton & Toledo</u>	<u>Length of Contract</u>	
	<u>Monthly</u>	<u>Non-recurring</u>
One Year	\$699.00	\$1,000.00
Two year	\$649.00	\$750.00
Three Year	\$599.00	\$500.00

14.14.2

Line Components:

	<u>Rate</u>
Hunting	N/C
Call Forwarding (Busy Line, Don't Answer, Variable)	N/C
Call Waiting	N/C
Three Way Calling	N/C
Speed Dialing (8 or 30 code)	N/C

Additional Charges will apply for the following components:

	<u>Monthly</u>
DID Trunk Termination (per DID trunk)	\$10.00
^{1st} block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$3.00
DID 500+ each additional block of 100 numbers	\$50.00

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PRICE LIST14.14 Clear-T Service (Cont'd)

N

14.14.3	<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Non-recurring</u>
	Anonymous Call Rejection	\$2.50	\$10.00
	Call Block	\$2.50	\$10.00
	Call Return	\$2.50	\$10.00
	Call Selector	\$2.50	\$10.00
	Call Tracing	\$2.50	\$10.00
	Caller ID Basic	\$5.00	\$10.00
	Caller ID Deluxe	\$6.00	\$10.00
	Caller ID Enhanced	\$7.00	\$10.00
	Preferred Call Forwarding	\$2.50	\$10.00
	Remote Access Call Forwarding Variable	\$2.50	\$10.00
	Repeat Dialing	\$2.50	\$10.00
	Call Transfer	\$2.50	\$10.00

N

14.14.4	<u>Mailbox Options:</u>	<u>Monthly</u>	<u>Non-recurring</u>
	Standard Message Center Mailbox	\$7.95	\$12.00
	Enhanced Message Center Mailbox	\$11.95	\$12.00
	Power Message Center Mailbox	\$16.95	\$12.00
	Fax-Overflow Mailbox	\$10.95	\$17.00

14.14.5 Long Distance Service& Toll Free Service

Clear-T customers will receive the ClearSaver rates for IntraLata, Intrastate, and Interstate as listed in KMC Telecom Ohio Intrastate Telecommunications Service Tariff No. 2, section 4.1, 4.2 and FCC No. 1 Tariff.

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PRICE LIST14.14 Clear-T Service (Cont'd)14.14.6 Ancillary Services

Clear-T customers will receive the same rates as listed in sections 6.1, 10.1.3 and 10.2.3 of KMC Telecom's Ohio Local Exchange Tariff No.

1. Ancillary Services include:

Directory Listings
Person to Person
Station to Station
Directory Assistance
Busy Line Verification
Emergency Interrupt Service

14.14.7 Move/Adds/Changes (MAC's) One Time Non-recurring

Add additional Lines or Trunks, per order	\$50.00
Add DID Trunk Termination, per order	\$50.00
Change CSR (record purpose), per order	\$20.00
Add additional custom calling features, per order	\$10.00
Reconfiguration Charge, without customer premise visit, per order	\$50.00
Reconfiguration Charge, with customer premise visit, per order	\$250.00
Move Service Address, per order	N/C

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PRICE LIST

14.15 ClearXpress Business Bundle (CBB)

Measured Rate Service

\$33.80

N
|
N

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PRICE LIST14.16 Directory Listings

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Each Additional Listing:	N/A	\$1.99
Non-Listed Semi-Private Listing	N/A	\$1.10
Non-Published Private Listing	N/A	\$1.10
Cross Reference Listing	N/A	\$1.99

N

14.17 Remote Call ForwardingRates

The following charge is for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment.

Remote Call Forwarding is per feature arranged and one access path for either interexchange, intraexchange, or local calling area per service request.

	<u>Non-Recurring</u>	<u>Monthly</u>
Each	\$50.63 R	\$16.61 I

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PRICE LIST14.18 ClearValue Bundled Service

KMC Option #1

ClearValue

<u>1-4 Lines</u>	<u>5+Lines/ OnNet</u>
1 Year= \$35.00 (I)	1 Year= \$33.50
2 Year= N/A T	2 Year= \$31.80
3 Year= N/A	3 Year= \$31.20
4 Year= N/A	4 Year= \$30.20
5 Year= N/A T	5 Year= \$29.10

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Long Distance Calling Card

KMC Option #2

ClearValue with Voicemail

<u>1-4 Lines</u>	<u>5+Lines OnNet</u>
1 Year= \$43.00 (I)	1 Year= \$40.50
2 Year= N/A T	2 Year= \$38.50
3 Year= N/A	3 Year= \$37.70
4 Year= N/A	4 Year= \$36.50
5 Year= N/A T	5 Year= \$35.20

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Voicemail

ClearValue Long Distance Calling Card

*Material previously available on this page moved to Section 6.3.

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PRICE LIST14.18 ClearValue Bundled Service (Cont'd)KMC Option #3
ClearValue Plus 100

1 Year = \$38.50

2 Year = \$36.60

3 Year = \$35.80

4 Year = \$34.70

5 Year = \$33.50

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Plus 100*

ClearValue Long Distance Calling Card

KMC Option #4

ClearValue Plus 100 with Voicemail

1 Year = \$45.50

2 Year = \$43.20

3 Year = \$42.30

4 Year = \$41.00

5 Year = \$39.60

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Voicemail

ClearValue Plus 100*

ClearValue Long Distance Calling Card

*Material previously available on this page moved to Section 6.3

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PRICE LIST14.18 ClearValue Bundled Service (Cont'd)

KMC Option #5

ClearValue Plus 250

1 Year= \$46.00

2 Year= \$43.70

3 Year= \$42.80

4 Year= \$41.40

5 Year= \$40.00

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Plus 250*

ClearValue Long Distance Calling Card

KMC Option #6

ClearValue Plus 250 with Voicemail

1 Year= \$53.00

2 Year= \$50.40

3 Year= \$49.30

4 Year= \$47.70

5 Year= \$46.10

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Voicemail

ClearValue Plus 250*

ClearValue Long Distance Calling Card

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PRICE LIST

14.18 ClearValue Bundled Service (Cont'd)

KMC Option # 7

ClearValue Plus 500

1 Year= \$58.50

2 Year= \$55.60

3 Year= \$54.40

4 Year= \$52.70

5 Year= \$50.90

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Plus 500*

ClearValue Long Distance Calling Card

KMC Option # 8

ClearValue Plus 500 with Voicemail

1 Year= \$65.50

2 Year= \$62.20

3 Year= \$60.90

4 Year= \$59.00

5 Year= \$57.00

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Voicemail

ClearValue Plus 500*

ClearValue Long Distance Calling Card

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PRICE LIST14.18 ClearValue Bundled Service (Cont'd)

KMC Option #9

ClearValue with Discounted LD Rate

1 Year= \$33.50 + \$0.069

2 Year= \$31.80 + \$0.059

3 Year= \$31.20 + \$0.049

4 Year= \$30.20 + \$0.039

5 Year= \$29.10 + \$0.029

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Discounted Long Distance**

ClearValue Long Distance Calling Card

KMC Option #10

ClearValue with Voicemail & Discounted LD Rate

1 Year= \$40.50 + \$0.069

2 Year= \$38.50 + \$0.059

3 Year= \$37.70 + \$0.049

4 Year= \$36.50 + \$0.039

5 Year= \$35.20 + \$0.029

ClearValue Basic Business Line

ClearValue Call Forward Busy Line

ClearValue Call Forward No Answer

ClearValue Call Forward Variable

ClearValue 3-Way Calling

ClearValue Speed Call 8

ClearValue Caller ID

ClearValue Voicemail

ClearValue Discounted Long Distance**

ClearValue Long Distance Calling Card

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Case No.
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1755 North Brown Road
Lawrenceville, GA 30043

TELEPHONE SERVICE REQUIREMENTS FORM
Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

[x] 2. MTSS TARIFF REQUIREMENTS

[x] The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
 - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
 - ☐ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;
- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,

- o language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☐ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☐ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

[x] 3. **SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission

Provider's Name: CenturyTel Acquisition LLC

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specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

[x] 4. **1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only** (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to

the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Paragraph E.2. will apply.

ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

-- Initial line, trunk, or port	\$5.00
-- Additional line, trunk, or port	\$1.50

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):

☒ 1. **DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the

telephone without the aid of a telecommunications device for the communicatively disabled.

- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:
 - i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
 - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
 - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the

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intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.

- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

☒ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

The following applies to the provision of alternative operator services (AOS) including Inmate Facility Services. (See, also, Case No. 88-560-TP-COI, December 30, 1991 Supplemental Opinion and Order and February 27, 1992 Entry on Rehearing):

Preceding the maximum operator-assisted surcharges set forth in the text of the proposed tariff, as well as preceding the operator-assisted surcharges set forth in the price list attached to the proposed tariff, the service provider must insert a statement which specifies whether the rates as set forth apply to the provider's provision of traditional operator services, alternative operator services (AOS), or both.

(A) Definitions

- (1) AOS are those services provided by the provider in which the customer and the end user are totally separate entities. The provider contracts with the customer to provide the AOS; however, the provider does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator-assisted calls. These do not include coin-sent calls.
- (2) Traditional operator services are those services provided by the provider in which the end user has a customer relationship with the provider, the provider contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator-assisted calls.

(B) AOS Service Parameters

- (1) Local operator-assisted calls:
For local operator-assisted calls, both live and automated, the AOS provider shall not charge the billed party more than the ILEC's price list rates for traditional local operator-assisted calls in the same exchange. This requirement includes both the local usage rate (either flat-rate per call or a minute-of-use rate per call) and applicable operator surcharges. The minutes-of-use rate for a local call shall be no higher than the rates for MTS identified in paragraph (B)(2), below.
- (2) MTS provided in conjunction with AOS:

For intraLATA and interLATA, intrastate toll service calls, each AOS provider must apply one of the following MTS price ceilings to the MTS provided in conjunction with AOS:

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Mileage Band	Initial Minute	Each Additional Minute
1 - 10	.32	.16
11 - 22	.40	.22
23 - 55	.48	.28
56 - 124	.57	.37
125 - end	.58	.39

or;

\$.36 per minute of use

- (3) For intraLATA and interLATA, intrastate toll service calls, each AOS provider's maximum operator-assisted rates shall be no more than:
- (a) \$1.70 for customer-dialed calling card calls;
 - (b) \$2.50 for operator-handled calls; and
 - (c) \$4.80 for person-to-person calls.
- (4) Notice of any change in the rates stated above, whether it be upward or downward, must be maintained in the company's tariff (via its web-site or its tariff on file with the Commission), on or before the effective date.

(C) Secured Inmate Facilities:

The following provisions apply to those operator service providers (OSPs) providing service to a secured inmate facility where the originating caller does not have access to other OSPs for the call from the secured inmate facility.

- (1) Local operator-assisted calls:
For local operator-assisted calls, the AOS provider serving secured inmate facilities shall not charge the billed party more than the ILEC price list rates for a local operator-assisted call in the same exchange.
- (2) IntraLATA and interLATA intrastate toll service calls:
For intraLATA and interLATA intrastate toll service calls, the AOS provider serving secured inmate facilities shall not charge the billed party more than the ILEC price list rates for

an intraLATA intrastate call. This requirement includes both the rates for message toll service and operator surcharges.

- (D) The AOS providers shall not charge end users surcharges in addition to the price list rates for MTS and operator-assisted surcharges set forth in the AOS providers' tariffs. This restriction means that no surcharges, including but not limited to, bill rendering charges and any additional surcharge which a host facility may request the AOS provider to bill an end user, may be levied by the AOS provider on the end user. Any surcharges imposed by a host facility are to be billed separately by the host facility.
- (E) AOS and secured inmate facility services are not subject to either Tier 1 or Tier 2 regulatory treatment, but rather will remain subject to the provisions of these rules and the applicable provisions adopted by the Commission in Case No. 88-560-TP-COI.

☒ 4. **LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☒ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☒ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☒ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

Disconnection Notice

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.