AT&T Communications of Ohio, Inc. Small Business Customers Detariff Notice

## Attention Ohio Customers:

Beginning on April 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services provided by AT&T Communications of Ohio, Inc. (AT&T) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

These services include all in-state long-distance services and various business local exchange services and features such as second and additional business access lines and local usage, non-published number service, Caller ID - Name, Call Waiting, Call Trace, N-1-1 access and usage, and per line number ID blocking. However, primary local access lines and associated services, access to presubscribed toll services, 911 emergency, operator, directory assistance, directory listings, telephone relay, Caller ID Number only, and per call caller ID blocking services will continue to remain on file at the PUCO.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. AT&T must still provide a customer with notice at least 15 days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view any of the company's new service offerings in a service guide available online at www.att.com/serviceguide/business or you can request a copy of this information by calling toll free at 1 888 612-2747.

As these services will no longer be on file with the PUCO, the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call AT&T toll free at 1 888 612-2747 or visit us at www.att.com/serviceguide/business.

AT&T Communications of Ohio, Inc. and TCG Ohio Large Business Customers Detariff Notice

## Attention Ohio Customers:

As of April 1, 2008 AT&T will provide Ohio intrastate telecommunications services, except for Primary business access lines and local usage on those lines, touchtone, basic caller ID, access to 911, Operator Services/Directory Assistance, a directory listing, per call-caller ID blocking, access to toll presubscription and Switched and or Special Access Service via contract rather than through a tariff filed with the Public Utilities Commission of Ohio (PUCO). This modification, or detariffing, of those services provided by AT&T that are not listed above, does not automatically result in a change to the prices, terms, or conditions of those services to which you currently subscribe. The terms, conditions, and charges that apply to all detariffed AT&T services for customers that do not have a written, customer-specific contract with AT&T are now governed by the AT&T Business Service Agreement. You will be mailed a copy of the AT&T Business Service Agreement also find their contract provisions in the AT&T Business Service Agreement in the Service Guide which can be viewed at the AT&T web site: <a href="http://www.att.com/business/agreement">http://www.att.com/business/agreement</a> beginning April 1, 2008. If you do not have access to the Internet, please contact your AT&T Sales Representative or AT&T Customer Care for assistance.

Important limitations of liability apply as set forth in the AT&T Business Service Agreement, including: AT&T will not be liable for any indirect or consequential damages (such as your lost profits or other economic loss); and AT&T's liability is limited to proven direct damages not to exceed, during any twelve (12) month period, an amount equal to the total net payments you made to AT&T for your affected service during the one (1) month preceding the month in which the damage occurred. You accept the terms of the AT&T Business Service Agreement by continuing to use any AT&T business services not covered under Ohio state tariffs. You will be mailed a copy of the AT&T Business Service Agreement noted above during the month of April 2008. If you want to discontinue your AT&T Service you may do so by notifying AT&T using the toll free number on your bill or contacting your Service Representative.

Additional terms, conditions, charges and price change information for all detariffed business services can be viewed at http://www.att.com/serviceguide/business. Price changes will be posted at this AT&T web site before they apply to your bill and you will receive notice 15 days prior to changes through direct mail and or bill messaging. These detariffed services remain subject to consumer protections required and enforced by the PUCO.

Customers with AT&T Ohio business telecommunications services currently under contract will continue to be governed by their contract terms and conditions for the term of the existing contract, and no action is required by such customers at this time. The Business Service Agreement is for informational purposes only.

If you have any questions about this matter, please contact your AT&T Sales Representative, or call the toll free number that can be found on your billing statement.

## **CUSTOMER NOTICE AFFIDAVIT**

STATE OF ILLINOIS	)	
	)	s.s.
COUNTY OF COOK	)	

## <u>AFFIDAVIT</u>

I, Candice L. Glover, am an authorized agent of the applicant corporation, AT&T Communications of Ohio, Inc. and am authorized to make this statement on its behalf. I attest that customer notice(s) accompanying this affidavit were sent to affected residential customers through bill message in their December 2007, January 2008, and/or February, 2008 bills and to affected business customers in their February 2008 and March 2008 bills in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 1, 2008, in Chicago, Illinois

Signature and Title

Date

Subscribed and sworn to before me this 1<sup>st</sup> day of April 2008.

Notary Public

My Commission Expires: 12/05

18/05/10

OFFICIAL SEAL SANDRA L HARLING NOTARY PUBLIC - STATE OF ILLINOIS MY COMMISSION EXPIRES:12/05/10